# SANTA CRUZ METROPOLITAN TRANSIT DISTRICT (METRO) BOARD OF DIRECTORS AGENDA <br> REGULAR MEETING <br> OCTOBER 27, 2023-9:00 AM <br> HYBRID MEETING 

Members of the public may attend in-person or participate remotely via Zoom.

## Watsonville City Council Chambers 275 Main Street <br> Watsonville, CA

Zoom Link
Dial In: 1-669-900-6833
Meeting ID: 82328425369

The Board of Directors Meeting agenda packet can be found online at www.SCMTD.com and is available for inspection at Santa Cruz METRO's Administrative Office at 110 Vernon Street, Santa Cruz, CA.

Public comment may be submitted via email to boardinquiries@scmtd.com. Please indicate in your email the agenda item to which your comment applies. Comments submitted before the meeting will be provided to the Directors before or during the meeting. Comments submitted after the meeting is called to order will be included in the Board's correspondence that is posted online at the Board meeting packet link. Oral public comments will also be accepted during the meeting through Zoom. Each public comment is limited to three minutes or less. Board and Committee Chairs have the discretion to manage the public comment process in a manner that achieves the purpose of public communication and assures the orderly conduct of the meeting.

The Board may take action on each item on the agenda. The action may consist of the recommended action, a related action or no action. Staff recommendations are subject to action and/or change by the Board of Directors.

BOARD ROSTER

Director Kristen Brown
Director Rebecca Downing
Director Jimmy Dutra*
Director Shebreh Kalantari-Johnson
Director Manu Koenig
Director Donna Lind
Director Bruce McPherson
Director Scott Newsome
Director Larry Pageler
Director Vanessa Quiroz-Carter
Director Mike Rotkin
Ex-Officio Director Dan Henderson
Ex-Officio Director Alta Northcutt

City of Capitola
County of Santa Cruz
City of Watsonville
City of Santa Cruz
County of Santa Cruz
City of Scotts Valley
County of Santa Cruz
City of Santa Cruz
County of Santa Cruz
City of Watsonville
County of Santa Cruz
UC Santa Cruz
Cabrillo College
*Attending via teleconference at: 653 Eleventh Avenue, New York, NY

Michael Tree
Julie Sherman

METRO CEO/General Manager
METRO General Counsel

## SECTION I: OPEN SESSION NOTE: THE BOARD CHAIR MAY TAKE ITEMS OUT OF ORDER

## 1 CALL TO ORDER

2 ROLL CALL
In accordance with Assembly Bill 2449, Board members may participate remotely due to "just cause" or "emergency" circumstances. If applicable, following an announcement, the Board will take action on approving Board members' emergency teleconference participation.

## 3 ANNOUNCEMENTS

3.1 Today's meeting is being broadcast by Community Television of Santa Cruz County.
3.2 Language Line Services is providing Spanish interpretation services, which will be available during "Oral Communications" and for any other agenda item for which these services are needed.

## 4 BOARD OF DIRECTORS COMMENTS

5 ORAL AND WRITTEN COMMUNICATIONS TO THE BOARD OF DIRECTORS
This time is set aside for Directors and members of the general public to address any item not on the agenda which is within the subject matter jurisdiction of the Board. No action or discussion shall be taken on any item presented except that any Director may respond to statements made or questions asked, or may ask questions for clarification. All matters of an administrative nature will be referred to staff. Each public comment is limited to three minutes or less. Board and Committee Chairs have the discretion to manage the public comment process in a manner that achieves the purpose of public communication and assures the orderly conduct of the meeting. When addressing the Board, the individual may, but is not required to, provide his/her name and address in an audible tone for the record.
5.1 Email dated 10/6/23 from Justin Clark
5.2 Email dated 10/7/23 from Brian Peoples with METRO response
5.3 Email dated 10/7/23 from Outlook Team

## 6 LABOR ORGANIZATION COMMUNICATIONS

## 7 ADDITIONAL DOCUMENTATION TO SUPPORT EXISTING AGENDA ITEMS

## CONSENT AGENDA

All items appearing on the Consent Agenda are recommended actions which are considered to be routine and will be acted upon as one motion. All items removed will be considered later in the agenda. The Board Chair will allow public input prior to the approval of the Consent Agenda items.

### 8.1 ACCEPT AND FILE: PRELIMINARY APPROVED CHECK JOURNAL DETAIL FOR THE MONTH OF SEPTEMBER 2023 <br> Chuck Farmer, CFO

8.2 ACCEPT AND FILE MINUTES OF:
A. SEPTEMBER 22, 2023 BOARD OF DIRECTORS REGULAR MEETING
B. OCTOBER 13, 2023 FINANCE, BUDGET \& AUDIT STANDING COMMMITTEE MEETING
C. OCTOBER 13, 2023 PERSONNEL / HUMAN RESOURCES STANDING COMMITTEE MEETING
Michael Tree, CEO/General Manager
8.3 ACCEPT AND FILE: THE YEAR TO DATE MONTHLY FINANCIAL REPORT AS OF SEPTEMBER 30, 2023
Chuck Farmer, CFO
8.4 APPROVE: RECOMIVENDEDACTIONONTORT CLAIMS

Alichael Tree, CEO/General Manager
8.5 APPROVE: CONSIDERATION OF REAPPOINTMENTS TO THE METRO

Michael Tree, CEO/General Manager
8.6 APPROVE: REQUEST FOR RECLASSIFICATION RESULTS FOR FULL STACK DEVELOPER/SR. FULL STACK DEVELOPER POSITION IN THE INFORMATIONAL TECHNOLOGY DEPARTMENT
Dawn Crummié, HR Director
8.7 APPROVE: REQUEST FOR RECLASSIFICATION RESULTS FOR PAYROLL SUPERVISOR POSITION IN THE FINANCE DEPARTMENT
Dawn Crummié, HR Director
8.8 APPROVE: REQUEST FOR RECLASSIFICATION RESULTS FOR PARTS AND MATERIALS MANAGER POSITION IN THE PARTS DEPARTMENT Dawn Crummié, HR Director

| 8.9 | APPROVE: REQUEST FOR AUTHORIZATION OF PAYROLL ADMINISTRA- |
| :--- | :--- |
| TOR POSITION IN THE FINANCE DEPARTMENT |  | Dawn Crummié, HR Director

REGULAR AGENDA
PRESENTATION OF EMPLOYEE LONGEVITY AWARD: (10 YEARS)
LEONEL RUIZ CHAVEZ

Board Chair Kalantari-Johnson

RETIREE RESOLUTION OF APPRECIATION FOR: FRANCISCO ESTRADA Board Chair Kalantari-Johnson

FY24 BUDGET AND 5 YEAR PLAN UPDATE AS OF OCTOBER 27, 2023
Chuck Farmer, CFO


John Urgo, Planning and Development Director
13 FEDERAL LEGISLATIVE UPDATE
Chris Giglio, Capital Edge
14 STATE LEGISLATIVE UPDATE
Michael Pimentel, Shaw, Yoder, Antwih, Schmelzer \& Lange
15 CEO ORAL REPORT
Michael Tree, CEO/General Manager
16 ANNOUNCEMENT OF NEXT MEETING: FRIDAY, NOVEMBER 17, 2023, AT 9:00 AM, CAPITOLA CITY COUNCIL CHAMBERS, 420 CAPITOLA AVENUE, CAPITOLA, CA
Board Chair Kalantari-Johnson
17 ADJOURNMENT
Board Chair Kalantari-Johnson

TITLE 6 - INTERPRETATION SERVICES/TÍTULO 6 -SERVICIOS DE TRADUCCIÓN
Spanish language interpretation and Spanish language copies of the agenda packet are available on an as-needed basis. Please make advance arrangements with the Executive Assistant at 831-426-6080. Interpretación en español y traducciones en español del paquete de la agenda están disponibles sobre una base como-necesaria. Por favor, hacer arreglos por adelantado con Coordinador de Servicios Administrativos al numero 831-426-6080.

## ACCESSIBILITY FOR INDIVIDUALS WITH DISABILITIES

This document has been created with accessibility in mind. With the exception of certain 3rd party and other attachments, it passes the Adobe Acrobat XI Accessibility Full Check. If you have any questions about the accessibility of this document, please email your inquiry to accessibility@scmtd.com. Upon request, Santa Cruz METRO will provide written agenda materials in appropriate alternative formats, or disability-related modification or accommodation, including auxiliary aids or services, to enable individuals with disabilities to participate in and provide comments at/related to public meetings. Please submit a request, including your name, phone number and/or email address, and a description of the modification, accommodation, auxiliary aid, service or alternative format requested at least two days before the meeting. Requests should be emailed to boardinquiries@scmtd.com or submitted by phone to the Executive Assistant at 831-426-6080. Requests made by mail (sent to the Executive Assistant, Santa Cruz METRO, 110 Vernon Street, Santa Cruz, CA 95060) must be received at least two days before the meeting. Requests will be granted whenever possible and resolved in favor of accessibility.

## PUBLIC COMMENT

If you wish to address the Board, please follow the directions at the top of the agenda. If you have anything that you wish distributed to the Board and included for the official record, please include it in your email. Comments that require a response may be deferred for staff reply.

Pursuant to Section 54954.2(a)(1) of the Government Code of the State of California, this agenda was posted at least 72 hours in advance of the scheduled meeting at a public place freely accessible to the public 24 hours a day. The agenda packet and materials related to an item on this agenda submitted after distribution of the agenda packet are available for public inspection in the Santa Cruz METRO Administrative Office (110 Vernon Street, Santa Cruz) during normal business hours. Such documents are also available on the Santa Cruz METRO website at www.scmtd.com subject to staff's ability to post the document before the meeting.

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# COMMUNICATIONS TO THE BOARD OF DIRECTORS 

| From: | Justin Clark |
| :--- | :--- |
| To: | boardinquiries@scmtd.com |
| Subject: | Hydrogen Refueling |
| Date: | Friday, October 06, 2023 9:18:51 AM |

This Message Is From an Untrusted Sender
You have not previously corresponded with this sender.
~ Please exercise caution when clicking links or opening attachments. ~

Board Members,

I read a recent article about Santa Cruz's plan to move forward with Hydrogen as a power source for city buses.

I wanted to take a quick moment to introduce Mydax, Inc. a chiller manufacturer located nearby in Auburn, CA that has experience with the cooling needs of a Hydrogen Refueling site for both Autos and Heavy Equipment(Buses).

For more info, this is a link to a Hydrogen specific page of our website. (https://mydax.com/liquid-chiller-applications/automotive-hydrogen-chillers/)

As you move forward with this project, let us know if you have any questions about the cooling requirements or how we can help.

## Thank You

Justin R. Clark
Mydax, Inc.
Justin@Mydax.com
530-888-6662

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# COMMUNICATIONS TO THE BOARD OF DIRECTORS 

Re: Metro not supporting Coastal Trail
Danielle Glagola [DGlagola@scmtd.com](mailto:DGlagola@scmtd.com)
Wed 10/18/2023 1:01 PM
To: brian@trailnow.org [brian@trailnow.org](mailto:brian@trailnow.org)

## COMMUNICATIONS TO THE BOARD OF DIRECTORS

Hello Mr. Peoples,
I hope you're doing well. METRO received your email regarding our One Ride at a Time program. In response, I am providing the below details on the program.

One of METRO's missions is to provide environmentally sustainable transportation to Santa Cruz County. Every ride on a METRO bus takes cars off the road and significantly reduces greenhouse gas emissions.

METRO's One Ride at a Time (ORAT) program directly ties into two of the transit agency's primary goals: increasing ridership and METRO's zero-emissions bus (ZEB) master plan to support our local environment and reduce greenhouse gas emissions.

ORAT gives our riders the ability to support our local environment in two ways: 1) reduce greenhouse gas emissions by choosing public transit over personal vehicles, and 2) donate to local environmental non-profit organizations that support sustainability projects-simply by riding METRO.

In Santa Cruz, we have the unique opportunity to have both the ocean and mountains right in our own backyards. ORAT ties this unique ecosystem together to highlight important sustainability projects on both land and sea that our partners', the Monterey Bay National Marine Sanctuary Foundation and the Bay of Life Fund, programs contribute to.

One Ride at a Time contributions are made via to two program channels. The first is through METRO's Social Equity \& Community Funding Policy that was approved by the Board in 2022. This Policy gives METRO's vendors the opportunity to donate a discount provided to METRO to one of its Sustainability Partners, which will then be used for Community Benefit Support. The support is used to promote METRO's services by encouraging the use of public transportation to reduce greenhouse gas emissions in the region, achieve sustainability improvements, and promote corporate social responsibility.

ORAT contributions are also made through the customer loyalty program, GO Santa Cruz County, which is run by the Santa Cruz County Regional Transportation Commission (SCCRTC).

Its online commute management tool, available to all who live or work in Santa Cruz County, is a key part of SCCRTC's ongoing effort to reduce drive-alone trips and greenhouse gas emissions and play an active role in addressing climate change. GO Santa Cruz County is partially funded by voter-approved Measure D, which provides a balanced vision to improve, operate and maintain Santa Cruz County's transportation network.

Thanks to GO Santa Cruz County, every ride on a METRO bus donates to our partners in protecting the environment, the Monterey Bay National Marine Sanctuary Foundation and the Bay of Life Fund.

To participate, riders need to register for the GO Santa Cruz Program, and then log their bus trips that count towards point accruals. Once 250 points or 25 rides are logged, participants then get to make a $\$ 10$ donation to the Sanctuary Foundation or the Bay of Life Fund.

To support this marketing and sustainability campaign, METRO will gradually release pairs of buses wrapped with images from the Monterey Bay, including images from photographer Frans Lanting's iconic Bay of Life Project. By the end of 2024, about 30 wrapped buses will be traveling throughout Santa Cruz County featuring inspiring images of whales, sea otters, mountain lions, redwoods and more.

The beautifully wrapped One Ride at a Time buses will remind us of the positive impact we make every time we choose transit over a personal vehicle. To learn more on METRO's One Ride at a Time program visit scmetro.org/onerideatatime.

Thank you,

Danielle Glagola (she/her)
Marketing, Communication, \& Customer Service Director
Santa Cruz METRO
(831) 420-2550

# COMMUNICATIONS TO THE BOARD OF DIRECTORS <br> scmetro.org 

From: Brian Peoples [brian@trailnow.org](mailto:brian@trailnow.org)
Sent: Saturday, October 07, 2023 11:28 AM
To: Donna Bauer [DBauer@scmtd.com](mailto:DBauer@scmtd.com)
Cc: Michael Tree [MTree@scmtd.com](mailto:MTree@scmtd.com); Guy Preston [gpreston@sccrtc.org](mailto:gpreston@sccrtc.org); Shebreh Kalantari-Johnson [shebreh4santacruz@gmail.com](mailto:shebreh4santacruz@gmail.com); thekristenbrown@gmail.com; Manu Koenig [manu.koenig@santacruzcounty.us](mailto:manu.koenig@santacruzcounty.us); eduardo.montesino@cityofwatsonville.org; openup@cats.ucsc.edu; Bruce McPherson [Bruce.McPherson@santacruzcounty.us](mailto:Bruce.McPherson@santacruzcounty.us)
Subject: Fw: Metro not supporting Coastal Trail

## This Message Is From an External Sender

This message came from outside your organization.
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Hi Donna,

Can you please include the attached Trail Now newsletter for the Oct 27 Metro meeting agenda?

Best,

Brian Peoples
Trail Now

From: Trail Now [brian@trailnow.org](mailto:brian@trailnow.org)
Sent: Saturday, October 7, 2023 7:14 AM
To: Brian Peoples [brian@trailnow.org](mailto:brian@trailnow.org)
Subject: Metro not supporting Coastal Trail

COMMUNICATIONS TO THE BOARD OF DIRECTORS


## COMMUNITY MATTERS RADIO SHOW INTERVIEWING TRAIL NOW

Mark your calendars. On Friday, Oct 13 at 3 pm, Trail Now will be interviewed on the show "Community Matters" at www.santacruzvoice.com.

## SANTA CRUZ METRO SUPPORT?

In a recent Letter to the Editor in the Santa Cruz Sentinel, Peggy Overbeck from Santa Cruz raised the question to Santa Cruz Metro about how funds are being distributed to Monterey

COMMUNICATIONS TO THE BOARD OF DIRECTORS Bay Sanctuary via the bus wrap campaign.

Peggy's letter:
"Please tell me how Metro, subsidized by sales tax, is donating funds to the Monterey Bay Sanctuary for each ride according to the fancy wraps on the new buses?"
> https://www.santacruzsentinel.com/2023/10 /04/letter-how-does-metro-donate-to-sanctuary. /?fbclid=IwAR25dwC4n_r1TQhBen1DHLwWroJErjPc5T6AvVYXhPLo1hFvN4GMXIIIfY

We posted Peggy's letter on Trail Now Facebook and there has been a tremendous support for Peggy. We will follow up with Santa Cruz Metro to get clarification.

Rumor is that Metro is looking for a new Sales tax measure to help fund their operations. While Metro continues to waste our tax dollars and refuses to support opening the Coastal Trail from Watsonville to Santa Cruz in a timely, costeffective, and eco-friendly manner, we do not support giving them more tax dollars and recommend voting NO on new Sales Tax.

## TRAIL NOW HATS AVAILABLE AT LIDS

COMMUNICATIONS TO THE BOARD OF DIRECTORS (Capitola Mall).

If you are looking for a Trail Now hat, you can purchase one at LIDS at Capitola Mall. Funds do not go to Trail Now, but great way to share your support to build the Coastal Trail.

## HELP SUPPORT TRAIL NOW

We continue to press RTC leadership to build the Coastal Trail from Watsonville to Davenport in a timely, cost-effective, and eco-friendly manner. Please consider donating at https://www.trailnow.org/donate.

# COMMUNICATIONS TO THE BOARD OF DIRECTORS 

This email was sent to brian@trailnow.org
why did I get this? unsubscribe from this list update subscription preferences
Trail Now • 195 QUAIL RUN ROAD • Aptos, CA 95003 • USA
mailchimp

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# COMMUNICATIONS TO THE BOARD OF DIRECTORS 

| From: | Outlook Team |
| :--- | :--- |
| To: | boardinquiries@scmtd.com |
| Subject: | Hydrogen fuel cells????? |
| Date: | Saturday, October 07, 2023 4:18:08 PM |

This Message Is From an Untrusted Sender
You have not previously corresponded with this sender.
~ Please exercise caution when clicking links or opening attachments. ~
'Are you mad, or grabbing at grants available for the 'hydrogen hiway"? BEV technology is quite mature and infrastructure is available \& growing. As for safety, battery fires are containable, hydrogen? remember the Hindenburg.
As a resident of Santa Cruz county I'm appalled.

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DATE: October 27, 2023
TO: Board of Directors
FROM: Chuck Farmer, CFO

## SUBJECT: ACCEPT AND FILE PRELIMINARY APPROVED CHECK JOURNAL DETAIL FOR THE MONTH OF SEPTEMBER 2023

## I. RECOMMENDED ACTION

## That the Board of Directors accept and file the preliminary approved Check

 Journal Detail for the month of September 2023
## II. SUMMARY

- This staff report provides the Board of Directors (Board) with a preliminary approved Check Journal Detail for the month of September 2023.
- The Finance Department is submitting the check journal for Board acceptance and filing.


## III. DISCUSSION/BACKGROUND

This preliminary approved Check Journal Detail provides the Board with a listing of the vendors and amounts paid out on a monthly cash flow basis (Operating and Capital expenses).

All invoices submitted for the month of September 2023 have been processed, the checks have been issued and signed by the Deputy Finance Director.

## IV. STRATEGIC PLAN PRIORITIES ALIGNMENT

This report aligns to METRO's Financial Stability, Stewardship \& Accountability strategic plan.
V. FINANCIAL CONSIDERATIONS/IMPACT

The check journal presents the invoices paid in September 2023 for Board review, agency disclosure and transparency.

## VI. CHANGES FROM COMMITTEE

N/A.

## VII. ALTERNATIVES CONSIDERED

None.

## VIII. ATTACHMENTS

Attachment A: Check Journal Detail for the month of September 2023

Prepared by: Holly Alcorn, Accounting Specialist

Board of Directors
October 27, 2023
Page 3 of 3

## IX. APPROVALS

Chuck Farmer, CFO


Michael Tree CEO/General Manager


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## Attachment A



## Attachment A


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## Attachment A

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## Attachment A

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## Attachment A

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\text { NON-INVENTORY ORDER } \\
\text { VENDIG MACH RESTOCK } \\
\text { FALL BUS STOP NOTICE } \\
\text { SEP 23 VAULT SERVICE } \\
\text { INVENTORY ORDER } \\
\text { VEH 4206 PART ORDER } \\
\text { INVENTORY ORDER } \\
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ENVIRONMENTAL LOGISTICS INC
FASTENAL COMPANY INC
FEDEX OFFICE
GARDA CL WEST，INC．
GILLIG LLC
GLOBAL EQUIPMENT COMPANY，INC
GRAINGER
GRANICUS，LLC
GREENWASTE RECOVERY，INC．

J．J．R ENTERPRISES，INC．
KELLEY＇S SERVICE INC．
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## Attachment A

PAGE 6
DATE: 09/01/23 THRU 09/30/23



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MAXIMUM OIL SERVICE LLC
MID VALLEY SUPPLY INC. MILLER MAXFIELD INC

MISSION UNIFORM
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REDVECTOR.COM LLC
RICHARD IRISH
RNS COMMUNICATIONS, INC.
SANTA CRUZ METRO TRANSIT W/C
SANTA CRUZ METRO TRANSIT W/C
SANTA CRUZ STAFFING, LLC

SLINGSHOT CONNECTIONS LLC
SPX TECHNOLOGIES, INC.
THE AFTERMARKET PARTS CO LLC

8.1A. 6

## Attachment A

DATE: 09/01/23 THRU 09/30/23


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TORRES, ELMER
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## Attachment A



## Attachment A

TE: 09/01/23 THRU 09/30/23 $\begin{array}{lcc}\text { VENDOR TRANS. TRANSACTION } & \text { TRANSACTION COMMENT } \\ \text { TYPE NUMBER } & \text { DESCRIPTION } & \text { AMOUNT }\end{array}$





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| 86000 | 09/18/23 | 150.00 | E993 | LEONARD, CHRISTOPHER |
| 86001 | 09/18/23 | 21,954.53 | 003017 | MANSFIELD OIL CO OF GAINSVILLE |
| 86002 | 09/18/23 | 182, 459.86 | 003351 | MARSH USA INC |
| 86003 | 09/18/23 | 2,235. 32 | 001052 | MID VALLEY SUPPLY INC. |
| 86004 | 09/18/23 | 585.21 | 041 | MISSION UNIFORM |
| 86005 | 09/18/23 | 1,851.63 | 004 | NORTH BAY FORD LINC-MERCURY |
| $\begin{aligned} & 86006 \\ & 86007 \end{aligned}$ | $\begin{aligned} & 09 / 18 / 23 \\ & 09 / 18 / 23 \end{aligned}$ | $\begin{array}{r} 51.58 \\ 894.50 \end{array}$ | $\begin{aligned} & 003156 \\ & 481 \end{aligned}$ | OCEAN HONDA <br> PIED PIPER EXTERMINATORS, INC. |
| 86008 | 09/18/23 | 93.34 | 003443 | PROTERRA OPERATING COMPANY, INC |
| 86009 | 09/18/23 | 400.00 | 003061 | QUADIENT FINANCE USA INC |
| 86010 | 09/18/23 | 710.10 | 003020 | QUEST DIAGNOSTIC INC. |
| 86011 | 09/18/23 | 250.00 | E1165 | RIVERA, CRISTOBAL |
| 86012 | 09/18/23 | 250.00 | E334 | ROCHA, LUIS |
| 86013 | 09/18/23 | 4,920.52 | 003154 | ROMAINE ELECTRIC CORP |
| 86014 | 09/18/23 | 560.91 | 135 | SANTA CRUZ AUTO PARTS, INC. |

[^0]$\begin{array}{ll}86000 & 09 / 18 / 23 \\ 86001 & 09 / 18 / 23 \\ 86002 & 09 / 18 / 23\end{array}$
86003 09/18/23
86005 09/18/23
86006 09/18/23
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8.1A. 9

## Attachment A


8.1A. 10

## Attachment A

DATE 10/03/23 10:43

DATE: 09/01/23 THRU 09/30/23




| $\begin{aligned} & 86035 \\ & 86036 \\ & 86037 \end{aligned}$ | $\begin{aligned} & 09 / 25 / 23 \\ & 09 / 25 / 23 \\ & 09 / 25 / 23 \end{aligned}$ | $\begin{array}{r} 4,280.70 \\ 14.73 \\ 83.37 \end{array}$ | $\begin{aligned} & 003199 \\ & \text { M335 } \\ & 107 \mathrm{~A} \end{aligned}$ | B \& H FOTO \& ELECTRONICS CORP BARRY, BARTHOLOMEW BFS GROUP LLC |
| :---: | :---: | :---: | :---: | :---: |
| 86038 | 09/25/23 | 61.56 | E1118 | BOIS, MICHAEL |
| 86039 | 09/25/23 | 11,772.00 | 080C | CALIFORNIA DEPT OF TAX \& FEE |
| 86040 | 09/25/23 | 1,848.25 | 002129 | CALIFORNIA JANITORIAL SUPPLY |
| 86041 | 09/25/23 | 673.60 | 149 | CALIFORNIA NEWSPAPERS P'SHIP |
| 86042 | 09/25/23 | 5,250. 00 | 001324 | CAPITALEDGE ADVOCACY, INC. |
| 86043 | 09/25/23 | 8,170.81 | 001089 | CASEY PRINTING, INC |
| 86044 | 09/25/23 | 252.95 | 001159 | CATTO'S GRAPHICS, INC. |
| 86045 | 09/25/23 | 71,241.48 | 003661 | CELTIS VENTURES, INC. |
| 86046 | 09/25/23 | 104.19 | 003373 | CITY OF SANTA CRUZ FINANCE RRF |
| 86047 | 09/25/23 | 686.76 | 733 | CLAREMONT EAP |
| 86048 | 09/25/23 | 3,992.10 | 909 | CLASSIC GRAPHICS |
| 86049 | 09/25/23 | 30,908.83 | 001124 | CLEAN ENERGY |
| 86050 | 09/25/23 | 462.53 | 508 | COMPLETE COACH WORKS INC |
| 86051 | 09/25/23 | 71.58 | 003701 | CREATIVE BUS SALES, INC |
| 86052 | 09/25/23 | 1,356. 89 | 003668 | CROSSLINE SUPPLY, LLC |
| 86053 | 09/25/23 | 28,057.35 | 003116 | CUMMINS, INC |

## Attachment A

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| 750.00 | E 1109 |
| 597.41 | 003520 |
| $6,755.00$ | 003274 |

4，430．16 003485
EMPLOYNET，INC

VENDOR
NAME $\begin{array}{ll}\text { VENDOR TRANS．TRANSACTION } & \text { TRANSACTION COMMENT } \\ \text { TYPE NUMBER DESCRIPTION } & \text { AMOUNT }\end{array}$



## FEDEX OFFICE

FIRST ALARM SECURITY \＆PATROL
FRONTIER COMMUNICATIONS -3025
FRONTIER COMMUNICATIONS－ 6145
GALLAGHER BENEFIT SERVICES，INC
GLOBAL WATER TECHNOLOGY INC
GRAINGER
$\begin{array}{rl}285.00 & 003316 \\ 1,589.71 & 282\end{array}$
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|  |  |  |  |  |  | 124068 | SHELVES PARTS DEPT | 224.52 |  |
| 86070 | 09/25/23 | 82,166.60 | 003109 | HANSON BRIDGETT LLP |  | 124048 | AUGUST 23 RETAINER | 55,017.80 | VOIDED |
|  |  |  |  |  |  | 124049 | M\# 032117.001001 | 390.60 |  |
|  |  |  |  |  |  | 124050 | M\# 032117.003003 | 89.40 |  |
|  |  |  |  |  |  | 124051 | M\# 032117.004002 | 5,226.40 |  |
|  |  |  |  |  |  | 124052 | M\# 032117.004003 | 4,674.60 |  |
|  |  |  |  |  |  | 124053 | M\# 032117.005001 | 447.00 |  |
|  |  |  |  |  |  | 124054 | M \# 032117.005002 | 357.60 |  |
|  |  |  |  |  |  | 124055 | M\# 032117.006001 | 91.40 |  |
|  |  |  |  |  |  | 124056 | M\# 032117.006012 | 7,060.40 |  |
|  |  |  |  |  |  | 124057 | M\# 032117.006013 | 5,751.00 |  |
|  |  |  |  |  |  | 124058 | M\# 032117.006014 | 157.60 |  |
|  |  |  |  |  |  | 124059 | M\# 032117.006042 | 2,902. 80 |  |
| 86070 | 09/25/23 | -82,166.60 | 003109 | HANSON BRIDGETT LLP |  | 124048 | AUGUST 23 RETAINER | -55,017.80 | **VOID |
|  |  |  |  |  |  | 124049 | M \# 032117.001001 | -390.60 |  |
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|  |  |  |  |  |  | 124053 | M\# 032117.005001 | -447.00 |  |
|  |  |  |  |  |  | 124054 | M\# 032117.005002 | -357.60 |  |
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|  |  |  |  |  |  | 124056 | M\# 032117.006012 | -7,060.40 |  |
|  |  |  |  |  |  | $124057$ | M\# 032117.006013 | -5,751.00 |  |
|  |  |  |  |  |  | $\begin{aligned} & 124058 \\ & 124059 \end{aligned}$ | M\# 032117.006014 | --157.60 |  |
| 86071 | 09/25/23 | 15,533.77 | 001745 | HARTFORD LIFE AND ACCIDENT INS |  | 124172 | SEPT 23 LTD | 11,238.83 |  |
|  |  |  |  |  |  | 124175 | SEPT 23 AD\&D | 4,294.94 |  |
| 86072 | 09/25/23 | 3,107.66 | 003577 | HEREDIA, KEN R. |  | 124159 | VEH 1722 REPAIRS | 3,107.66 |  |
| 86073 | 09/25/23 | 18,556.83 | 002979 | HUNT \& SONS, INC. |  | 124156 | INVENTORY ORDER | 18,556.83 |  |
| 86074 | 09/25/23 | 677.49 | 003553 | IMD FLUID SYSTEM TECHNOLOGIES |  | 124180 | INVENTORY ORDER | 677.49 |  |
| 86075 | 09/25/23 | 291.35 | 914 | J.J.R ENTERPRISES, INC. |  | 124134 | TONER | 291.35 |  |
| 86076 | 09/25/23 | 3,262.86 | 1117 | KELLEY'S SERVICE INC. |  | 124028 | VEH 2050 PART ORDER | 271.51 |  |
|  |  |  |  |  |  | 124029 | VEH 802 PART ORDER | 242.20 |  |
|  |  |  |  |  |  | 124030 | INVENTORY ORDER | 269.20 |  |
|  |  |  |  |  |  | 124031 | VEH 2050 PART ORDER | 142.03 |  |
|  |  |  |  |  |  | 124069 | INVENTORY ORDER | 804.24 |  |
|  |  |  |  |  |  | 124070 | VEH 1213 PART ORDER | 142.33 |  |
|  |  |  |  |  |  | 124071 | VEH PC4701 PART ORDR | 1,198.91 |  |
|  |  |  |  |  |  | 124072 | VEH 2050 PART ORDER | 14.98 |  |
|  |  |  |  |  |  | 124073 | NON-INVENTORY ORDER | 208.49 |  |
|  |  |  |  |  |  | 124074 | CREDIT K-7053, K-8313 | -103.79 |  |
|  |  |  |  |  |  | 124158 | INVENTORY ORDER | 72.76 |  |
| 86077 | 09/25/23 | 208.51 | 036 | KELLY-MOORE PAINT CO., INC. |  | 124160 | PAINT TO RESTRIP LOT | 208.51 |  |
| 86078 | 09/25/23 | 515.61 | 003450 | LANGUAGE LINE SERVICES INC |  | 124161 | AUG 23 TRANSLATE SVC | 515.61 |  |
| 86079 | 09/25/23 | 807.45 | 852 | LAW OFFICES OF MARIE F. SANG | 7 | 124125 | CL\# 23003664 | 550.95 |  |
|  |  |  |  |  |  | 124126 | C\# 19009481 | 256.50 |  |

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## Attachment A

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MOHAWK MFG. \& SUPPLY CO.

LOGIUDICE, JASON
LOPEZ, JOHNNY
MACDONELL, RYAN
NATALIE NIEMAN
NIDAL HALABI \& NADA ALGHARIB
NORTH BAY FORD LINC-MERCURY
PACIFIC TRUCK PARTS, INC.
PEREZ, CHRISTOPHER
PROTERRA OPERATING COMPANY, INC
RAYGOZA-RAMIREZ, JOSE RAYGOZA-RA, INC, CA
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ROMAINE ELECTRIC CORP ROSS, MARGO
RS AMERICAS, INC. SAFETY-KLEEN SYSTEMS INC
SANTA CRUZ AUTO PARTS, INC.
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| 86080 | $09 / 25 / 23$ |
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## Attachment A



| 124182 | 8/30 SHREDDING MULTI |
| :---: | :---: |
| 124210 | 9/1 SHREDDING |
| 124090 | TEMP W/E 9/3/23 |
| 124091 | TEMP W/E 9/10/23 |
| 124179 | TEMP W/E 9/10/23 |
| 124110 | AUG 23 WATER |
| 124111 | AUG 23 WATE |
| 124141 | TEMBER 23 |
| 124142 | AUGUST 23 VISION |
| 124204 | SEP 23 LEGISLATE SVC |
| 124086 | TEMP W/E 9/10/23 |
| 124087 | TEMP W/E 9/10/2 |
| 12420 | OCT 23 RENT RESEARCH |
| 124035 | INVENTORY ORDER |
| 12 | INVENTORY OR |
| 124037 | INVENTORY ORDER |
| 124038 | INVENTORY ORDER |
|  | INVENTORY ORDER |
| 124040 | VEH 1211 PART OR |
| 124041 | INVENTORY ORDER |
| 124075 | INVENTORY ORDER |
|  | INVENTORY ORDER |
| 124077 | INVENTORY ORDER |
| 124078 | VEH 2810 PART ORDER |
| 124106 | INVENTORY ORDER |
| 124107 | INVENTORY ORDER |
| 124026 | VEH 2229 PART OR |
| 124027 | NON- INVENTOR |
| 124157 | ELECTRON REPAIR/INVE |
| 124188 | INVENTORY ORDER |
| 124079 | OFFICE SUPPLIES |
|  | OFFICE SUPPLIES |
| 124081 | OFFICE SUPPLIES |
| 124196 | CREDIT INV 68986 |
| 124199 | CREDIT INV 6802 |
| 124201 | CREDIT INV 684259 |
| 124211 | 8888-8888-8888-5971 |
| 124190 | FREIGHT |
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| 124121 | 7/2-8/1 MMF TAB |
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| 4124 | 8/2-9/1 FLEET TABLET |
| 9009227 | MEDICAL SUPPLEMENTAL |
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| 9939 | MEDICAL SUPPLEMENTAL |

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## Attachment A

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## Attachment A







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## SANTA CRUZ METROPOLITAN TRANSIT DISTRICT (METRO) BOARD OF DIRECTORS MEETING MINUTES* <br> September 22, 2023-9:00 AM

A regular meeting of the Board of Directors of the Santa Cruz Metropolitan Transit District (METRO) convened on Friday, September 22, 2023, as a hybrid meeting.
The Board Meeting Agenda Packet can be found online at www.SCMTD.com. *Minutes are "summary" minutes, not verbatim minutes. Audio recordings of Board meeting open sessions are available to the public upon request.
This document was created with accessibility in mind. With the exception of certain third party and other attachments, it passes the Adobe Acrobat XI Accessibility Full Check. If you have any questions about the accessibility of this document, please email your inquiry to accessibility@scmtd.com.
1 CALLED TO ORDER at 9:06 AM by Board Chair Kalantari-Johnson.
2 ROLL CALL:
The following Directors were present, representing a quorum:

| Director Kristen Brown | City of Capitola <br> Director Rebecca Downing <br> Direct Jimmy Dutra* |
| :--- | :--- |
| County of Santa Cruz <br> City of Watsonville |  |
| Director Shebreh Kalantari-Johnson | City of Santa Cruz <br> Director Manu Koenig |
| County of Santa Cruz <br> Director Donna Lind | City of Scotts Valley <br> Director Bruce MicPherson <br> Director Scott Newsome |
| City of Santa Cruz Cruz |  |

*Attended via teleconference. Due to technical difficulties, staff was unable to hear Director Dutra until 11:09 AM.

## 3 ANNOUNCEMENTS

Today's meeting is being broadcast by Community Television of Santa Cruz County.
Maria Avila, Language Line Services, provided Spanish language interpretation services.

## 4 BOARD OF DIRECTORS COMMENTS

Director Downing reminded the Board Members and public that America Walks is encouraging all to participate in the Week Without Driving challenge October 2-8, 2023. The challenge allows those who have the option to drive regularly to understand the barriers and challenges that nondrivers face on trying to move safely within their communities.

Director McPherson attended the annual meeting of the Central Coast Community Energy (3CE) last week. Many challenges lie ahead, mainly with resource adequacy in the grid, but 3CE is pleased to be working with METRO.
Hearing nothing further, Board Chair Kalantari-Johnson moved to the next agenda item.

## 5 ORAL AND WRITTEN COMMUNICATIONS TO THE BOARD OF DIRECTORS

 Brian Peoples, Trail Now, spoke to his written communications included in the agenda packet.A member of the public encouraged the Board to look at all options for the rail trail. She and her husband enjoy using the parts of the rail trail that are open.
Hearing nothing further, Board Chair Kalantari-Johnson moved to the next agenda item.

## 6 LABOR ORGANIZATION COMMUNICATIONS

James Sandoval, SMART Chairperson, Local 0023, announced that he will be leaving METRO at the end of September for a position at SMART International. He thanked the Board Members, METRO staff, and CEO Tree for their help over the years.

Dawn Crummié, Human Resources Director, thanked Mr. Sandoval for his willingness to work with her over the years. We didn't always agree on issues, but we showed respect for each other with the end goal of making METRO successful.
Jordan Vascones, SEIU 521, President of SEA, expressed gratitude towards Mr. Sandoval and that his leadership has been an inspiration. Because of Mr. Sandoval, we were able to establish solidarity between the two unions that didn't formerly exist.
Board Chair Kalantari-Johnson acknowledged and expressed appreciation that Mr. Sandoval has led with vision and compassion and being a leader for the Bus Operators and a great facilitator of deep conversations. It has been a pleasure to work with you in my years on the METRO Board and I know our paths will cross as you continue to do great work in our community. We look forward to working with Mr. Freeman as he steps into this leadership role.

Hearing nothing further, Board Chair Kalantari-Johnson moved to the next agenda item.

## 7 ADDITIONAL DOCUMENTATION TO SUPPORT EXISTING AGENDA ITEMS

Board Chair Kalantari-Johnson noted additional written communications (attached) had been received and were distributed to the Board Members.

Hearing nothing further, Board Chair Kalantari-Johnson moved to the next agenda item.

## CONSENT AGENDA

8.1 ACCEPT AND FILE: PRELIMINARY APPROVED CHECK JOURNAL DETAIL FOR THE MONTH OF AUGUST 2023 Chuck Farmer, CFO
8.2 ACCEPT AND FILE MINUTES OF:
A. AUGUST 16, 2023 METRO ADVISORY COMMITTEE MEETING
B. AUGUST 25, 2023 BOARD OF DIRECTORS REGULAR MEETING C. AUGUST 25, 2023 BOARD OF DIRECTORS SPECIAL MEETING Michael Tree, CEO/General Manager
8.3 APPROVE: RECOMMEND ACTION ON TORT CLAIMS Michael Tree, CEO/General Manager
8.4 ACCEPT AND FILE: THE FISCAL YEAR END MONTHLY BUDGET STATUS REPORTS FOR JUNE 30, 2023 AND ADOPTION OF THE PRELIMINARY SCHEDULE OF RESERVE ACCOUNT BALANCES Chuck Farmer, CFO
8.5 CONSIDERATION OF AWARD OF CONTRACT TO ADARIDE.COM, LLC FOR PARATRANSIT ELIGIBILITY CERTIFICATION PROGRAM SERVICES NOT TO EXCEED \$206,777
Margo Ross, Chief Operations Officer
8.6 CONSIDERATION OF CONTRACT AWARDS TO CONTINENTAL BATTERY SYSTEMS AND KELLEY'S SERVICE INC. FOR PURCHASE, DELIVERY AND SERVICING OF HEAVY-DUTY COACHBATTERIES NOT TO EXCEED \$281,837 Eddie Benson, Maintenance Manager
8.7 AUTHORIZE THE CEO TO EXECUTE A SOLE SOURCE CONTRACT WITH CLEVER DEVICES NOT TO EXCEED $\$ 300,342$
Margo Ross, Chief Operations Officer
8.8 CONSIDERATION OF APPROVAL OF CALPERS RESOLUTION TO UPDATE MEDICAL PREMIUM CONTRIBUTION RATES FOR SMART PARACRUZ Dawn Crummié, HR Director
ACTION: MOTION TO APPROVE THE CONSENT AGENDA AS PRESENTED
MOTION: DIRECTOR ROTKIN SECOND: DIRECTOR PAGELER

MOTION PASSED WITH 9 AYES (Directors Brown, Downing, Kalantari-Johnson, Koenig, Lind, McPherson, Newsome, Pageler, and Rotkin). Directors Dutra and Quiroz-Carter were absent.

## REGULAR AGENDA

9 PRESENTATION OF EMPLOYEE LONGEVITY AWARDS: (10 YEARS) EDUARDO BIBRIESCA, DAVID HERNANDEZ, JOHNNY LOPEZ, EDGARDO MADRIGAL, IGNACIO MATA, LIZETTE MENDOZA-GARCIA, JUAN MONTESINO-ZARATE, AMY PEREZ, AND ROMEO VIDAL AND (35 YEARS) ANGEL VALDEZ
Board Chair Kalantari-Johnson thanked the employees for their service at METRO and distributed certificates to Johnny Lopez, Edgardo Madrigal, and Romeo Vidal who attended the meeting.

10 SAFETY CERTIFICATES OF ACHIEVEMENT PRESENTATION FOR $4^{\text {TH }}$ QUARTER ENDING JUNE 30, 2023: OPERATIONS - TRANSIT SUPERVISORS, SAFETY \& TRAINING, AND DISPATCHERS
Margo Ross, Chief Operations Officer, acknowledged and thanked the departments for following the five tenets of the Federal Transit Administration. They followed the safety policies, safety risk management, safety assurance and safety promotion. They've had no accidents or incidents in the last 90 days.
11 CONSIDERATION OF AUTHORIZING THE USE OF THE CALIFORNIA DEPARTMENT OF GENERAL SERVICES FOR THE PURCHASE OF FORTYEIGHT (48) 40 FOOT FUEL CELL ELECTRIC BUSES AND AUTHORIZING THE USE OF THE WASHINGTON STATE DEPARTMENT OF ENTERPRISE SERVICES FOR THE PURCHASE OF (9) 60 FOOT FUEL CELL ELECTRIC BUSES FROM NEW FLYER OF AMERICA INC.
Wondimu Mengistu, Capital Planning and Grants Program Manager, provided a background summary of METRO's zero emission bus (ZEB) roll-out plan goals and the grants awarded to METRO. He requested the Board authorize the utilization of the California Department of General Services to purchase 4840 ' fuel cell electric buses and the Washington State Department of Enterprise Services for the purchase of nine 60' fuel cell electric buses, awarding these two contracts to New Flyer of America Inc.

Board Chair Kalantari-Johnson thanked Mr. Mengistu for all his work in getting METRO to this point.
Ex-Officio Director Henderson asked where the buses are being manufactured. Mr. Mengistu responded that they will be built in Alabama.
Director Lind mentioned a recent article in the Sentinel. It was nice to see METRO acknowledged for the largest purchase of hydrogen fuel cell electric buses nationally. She asked if Mr. Mengistu could respond to the concerns regarding a hydrogen fueling station. Mr. Mengistu said METRO has worked extensively with its partners in analyzing this and Governor Newsom has expressed support in bringing the funding needed to California to support that supply chain.

Director Rotkin added that the Board received detailed presentations at the August 25, 2023 meeting on the progression of hydrogen technology. He recognized that there are some risks involved but pointed out that battery-electric technology has its own risks and proposed moving forward with hydrogen.
CEO Tree commented that the Board is doing two historic things today. The 57 bus purchase is the largest in North America thus far and the nine hydrogen articulated buses will be the largest fleet of articulated buses in the nation running on hydrogen.
Eduardo Montesino, Transit Supervisor, commented that METRO should be celebrating. The last time there was a big purchase in METRO's fleet was in 1998. This is historic for METRO and urged the Board to approve this purchase.

Beverly Des Chaux, Electric Vehicle Association of the Central Coast, expressed concern for using hydrogen fuel and the expense of the fueling stations. She urged the Board not to invest in hydrogen buses.

Matt Farrell thanked METRO and the Santa Cruz County Regional Transportation Commission (SCCRTC) for their collaborative work on this grant. In terms of heavy vehicles, hydrogen represents a real advantage. The vehicle is much lighter without all the batteries that would be required to create the necessary ranges for some of the bus routes. He was encouraged that Director McPherson talked about collaboration between 3CE and METRO and urged the Board to move forward on this purchase.

Barry Scott mentioned that he is the State Director for the National Energy Education Development Project for PG\&E and other utility providers in educational programs and considered a subject matter expert in energy generation, conservation, and renewable energy. Hydrogen generation technologies are advancing and although it is not totally green yet, the industry is moving in that direction. The energy density of hydrogen as a fuel and the capacity for these buses to serve longer hours, advance steep grades, and to be available during natural disasters is significant. He hoped to see unanimous support for this purchase.
A member of the public encouraged the Board to think about the layout of the buses before purchasing them. They may be ADA compliant but that doesn't mean it is easy for someone in a wheelchair to use. The buses purchased from VTA are difficult to get a wheelchair on. Some of the electric buses only have the top window open and that is inadequate for fresh air.
Brandon Freeman, Vice Chairperson of SMART, Local 0023, reminded the Board that METRO would need a new operations center to accommodate a fleet of battery electric buses, which is costly. Hydrogen is probably the most cost-efficient option because we can fuel the buses and get back on the road. Regarding the previous comment about the bus windows, they are designed that way intentionally for the HVAC systems to work properly.
Director Koenig added that when he joined the METRO Board, the replacement of buses was a huge, looming problem with $60 \%$ of the fleet beyond its useful life span and we didn't have a plan on how to solve this. CEO Tree brought a vision on how we can move forward with hydrogen and electric buses. We need to thank Mr. Mengistu for his grant writing skills and going after the TIRCP funds in a way that this agency has never done before. I went to Sacramento with Guy Preston, Executive Director of the SCCRTC, and we talked to the California State Transportation Agency (CaISTA) on our vision for a sustainable transit system in Santa Cruz County and how it was going to work with our plan to build sustainable housing. This is a huge step forward in defining and shaping transportation in our county.

Director Lind agreed with Director Koenig. To see what has been accomplished in this past year and a half is amazing and she was proud of all the work that METRO has done.
ACTION: MOTION TO AUTHORIZE THE USE OF THE CALIFORNIA DEPARTMENT OF GENERAL SERVICES FOR THE PURCHASE OF FORTY-EIGHT (48) 40 FOOT FUEL CELL ELECTRIC BUSES AND AUTHORIZE THE USE OF THE WASHINGTON STATE DEPARTMENT OF ENTERPRISE SERVICES FOR THE PURCHASE OF NINE (9) 60 FOOT FUEL CELL ELECTRIC BUSES FROM NEW FLYER OF AMERICAN INC.

SECOND: DIRECTOR BROWN
MOTION PASSED WITH 9 AYES (Directors Brown, Downing, Kalantari-Johnson, Koenig, Lind, McPherson, Newsome, Pageler, and Rotkin). Directors Dutra and Quiroz-Carter were absent.
12 PUBLIC HEARING TO RECEIVE PUBLIC COMMENTS ON THE PROPOSED DISADVANTAGED BUSINESS ENTERPRISE (DBE) GOAL OF 0\% FOR FEDERALLY FUNDED PROCUREMENTS FOR FEDERAL FISCAL YEARS 2024-2026 (FFY24-FFY26) WILL COMMENCE AT 9:00 AM OR AS SOON THEREAFTER AS THE MATTER CAN BE HEARD
Chuck Farmer, CFO and DBELO, spoke to the item and explained the reasoning behind the goal of $0 \%$ for federally funded procurements. Our vision for the next three years is to buy buses and those purchases are not DBE. We had two outreach events with 120 DBE companies, and they were appreciative that we reached out to them, and we received positive feedback. Because we are just talking about federally funded projects, we are setting the goal at $0 \%$.

## PUBLIC HEARING OPENED AT 9:48 AM.

Director Rotkin commented that it has always been frustrating that we can't come up with a higher percentage of contracts coming from the disadvantaged communities, but after years of working on this, it really comes down to a practical question of availability of firms that can provide these services. As pointed out, we are focusing on buying buses and can't put the procurement out to the local community.
There were no public comments.
PUBLIC HEARING CLOSED AT 9:51 AM.
ACTION: MOTION TO ADOPT THE DISÁDVANTAGED BUSINESS ENTERPRISE (DBE) GOAL OF 0\% FOR FEDERALLY FUNDED PROCUREMENTS FOR FEDERAL FISCAL YEARS 2024-2026 (FFY24-FFY26)

## MOTION: DIRECTOR ROTKIN SECOND: DIRECTOR KOENIG

MOTION PASSED WITH 9 AYES (Directors Brown, Downing, Kalantari-Johnson, Koenig, Lind, McPherson, Newsome, Pageler, and Rotkin). Directors Dutra and Quiroz-Carter were absent.

## 13 PUBLIC HEARING TO RECEIVE PUBLIC COMMENTS ON THE PROPOSED REIMAGINE METRO PHASE 1 SERVICE PROPOSALS FOR IMPLEMENTATION IN DECEMBER 2023 WILL COMMENCE AT 9:00 AM OR AS SOON THERE-AFTER AS THE MATTER CAN BE HEARD

John Urgo, Planning and Development Director, recapped how METRO laid out in October 2022 three ambitious goals (double ridership in five years, never buy another bus with a tailpipe, and maximize the development of affordable housing at our transit centers). These goals are interrelated and supportive of each other. In the past six months we secured funding to complete the development of Pacific Station and will break ground in February 2024. We are well on our way to secure the funding we need to develop the Watsonville Transit Center and the Board just heard of this historic purchase of 57 zero emission hydrogen fuel cell buses. The service changes staff are asking the Board to adopt are no less historic because they begin to reverse the reductions in service this community has seen since 2016. They also set the stage for the service expansion plan that we will bring
back to you for consideration under Phase 2. METRO has partnered with the Cities of Santa Cruz, Watsonville, Scotts Valley, and Capitola as well as with the County, Bus Operators, SMART representatives in developing these proposals.

The Phase 1 and 2 proposals aim to create a transit system that is fast, frequent, reliable and responds to community concerns and one that transforms riding METRO into a matter of convenience and self-interest rather than self-sacrifice. The notion that we could consider increasing service was given life in recent months with a concerted effort to recruit, hire and train Bus Operators. In short, METRO is on a roll and with your support, we plan to continue that.
Mr. Urgo then introduced Jarrett Walker, CEO of Walker \& Associates, to present the Phase 1 proposals and recommended holding the public hearing before discussion on Phase 2 and 3 concepts were presented.

Mr. Walker spoke to his presentation (included in the agenda packet) and said that Reimagine METRO is about re-envisioning where buses should go and how often they should run. He reviewed the key goals of the project and focused on Phase 1 service changes. He explained his agency's process of analyzing the existing network, developing a couple of alternatives for Phase 1, and running those alternatives by the community for their input. Upon that feedback, Walker \& Associates developed the final Phase 1 proposal before the Board today. Hiring has happened faster than anticipated allowing METRO the ability to add more service. If the Board approves the proposed Rhase 1, staff and the project team will immediately prepare for these service changes.

Director Brown asked if she understood correctly that there will be a $25 \%$ increase in services in Phase 1? Mr. Walker confirmed that.

Director Rotkin asked Mr. Walker to comment on the extent of making these changes in December and how that helps pave the way for Phases 2 and 3. Mr. Walker conveyed that the hunger for better transit service is so intense that the sooner you do something about it, the more positive feedback you are going to get going into the later phases. CEO Tree added that Phase 1 is a building block to Phase 2. Phase 2 is what staff wants to get off the ground in the first half of 2024.
Director Downing asked what type of tracking METRO will be doing for Phase 1? Mr. Urgo said METRO currently has automatic passenger counters installed fleetwide, which allows us to track ridership at every stop throughout the system. We will be tracking data in real time, allowing us to track reliability, run time, and adjust the schedule as needed.
Director Pageler expressed concern on the timeline for implementation and asked how realistic is it to educate our community on these changes in three months? Mr. Walker responded that the agency has a relatively compact community and extremely motivated leadership committed to doing this. It will be a lot of work but believes METRO can succeed.

Ex-Officio Director Henderson said it appears that Route 15 will cease to exist in Phase 1. Is that going to cause a capacity issue? Mr. Walker responded that METRO is currently running eight buses an hour between downtown and the university. In the proposal, there are 11 buses running an hour.

Ex-Officio Director Henderson asked if Routes 18 and 19 will now be running every 15 minutes under the proposal and Mr. Walker said that is correct.

Ex-Officio Director Henderson asked if there is a requisite in Phase 2 for access to the West Remote Parking Lot at UCSC campus for Phase 1 to be feasible? Mr. Walker replied that Route 3 will run more reliably if it gets a break on the campus. Phase 2 does assume a substantial terminus be developed on the campus.
Ex-Officio Director Henderson asked about a continuous loop from Capitola Mall and what variable is making it less reliable there versus being able to stop on campus? Mr. Walker said the reliability of a bus is directly related to how long it has been going since it last had a break. Its last break is where it had an opportunity to catch up to its schedule if it was running late.
Director Koenig noted that the routes are designed to go around the Murray Street Bridge. If we vote for Phase 1 today, is there a built-in assumption that once that redevelopment project is complete, Route 3A will go over the bridge? Mr. Walker said the long-term assumption is yes so that you'd have service at Seabright and Murray. Director Koenig said he likes the simplicity of the maps and thinks this is the best solution for that area. He asked if there will be a route to the new Westridge facility in Watsonville and Mr. Urgo said there will be a stop on Green Valley Road.
Director Koenig said that Phase 1 will require about $\$ 2$ million more per year. For transparency purposes, can you tell the Board how much is available over the next four years. Mr. Urgo said there is about a $7 \%$ increase in operations over preCOVID levels. One tricky thing is that we don't know the full cost until we design the system. The actual cost is measured in the number of Bus Operators required to operate the service. We think that is a 5-7\% increase. \$1.5-2 million in operating expense per year could be drawn from the one-time TIRCP grant of $\$ 28$ million.
Director McPherson asked ifthe frequency on Route 35 will remain the same under Phase 1. Mr. Walker said we aren't increasing the frequency to the San Lorenzo Valley, but service will be more regular and reliable when we remove the current Emeline deviation

Board Chair Kalantari-Johnson asked what are some of the specific tactics we will use to reach out to hard-to-reach populations? Mr. Urgo said we will target apps, bus stop information, post flyers/notices in both English and Spanish, and go to city councils and commissions meetings in the next three months to make sure the word gets out. In addition to the traditional avenues for disseminating information through our website, social media, email lists, etc., we also can publish this information to Google maps; transit riders who are currently riding the bus and using that app will see those service notifications. As we develop Phase 2, we will continue with more outreach and request stakeholders for their input.
Director Downing said METRO will be removing a few bus stops. Do you intend to post something at these stops? Mr. Urgo said there may be five bus stops eliminated so we will be posting notices at those locations as well as at every bus stop that has a service change.

Director Rotkin suggested posting flyers at the UCSC bus stops for the students.

Ex-Officio Director Henderson mentioned that the end of the Fall Quarter is December 15, 2023. What is the date you are targeting to put this into place? Mr . Urgo said December 21, 2023.

Donna Lind suggested reaching out to the school districts so they can send out information to parents and students as well as senior centers.

## PUBLIC HEARING OPENED AT 10:38 AM.

Eduardo Montesino, Transit Supervisor, commented that this is exciting for the community. METRO is building capacity and it is important for all of us to get the word out. This provides an option for our outer communities in getting to their destinations and urged the Board to approve this.
Dodie Anderson, resident of La Selva Beach, said the La Selva Beach community is grateful for the possibility of bus coverage again. She requested METRO to utilize the bus stop already on Playa Boulevard.

Claire Gallogly, Transportation Planner for the City of Santa Cruz, expressed support for Phase 1. The service enhancements will increase mobility for the entire city. The City of Santa Cruz appreciates the opportunity to participate in the design sessions and provide feedback to refine the concepts for serving the broadest cross section of our community. She expressed appreciation for the robust public outreach that was done, and the City of Santa Cruz is hopeful this will roll out and we can partner in disseminating information to the community.
Matt Farrell, speaking on behalf of Friends of the Rail and Trail, strongly supported the implementation of this plan. We think it is a critical foundation to rebuilding our transit system and moving forward with work that comes out of the rail content study, all forms of transit being integrated-the bus and the rail. He thanked everyone for their work.
Faina Segal, Friends of the Rail and Trail, said she is excited to see Phase 1 implemented. It affects everyone in our community, and we are excited to see METRO building the transit ridership. She thanked the Board, CEO Tree, and METRO staff for making this happen.
Lani Faulkner, Equity Transit, thanked the Board and METRO staff for their work in creating a simpler but more effective system. It was an honor to be part of the stakeholder group in the Reimagine METRO process. The kind of changes being proposed will make a real difference in the lives of our community members, and it addresses three important issues-mitigating climate change, more jobs and equity. Close to $30 \%$ of our community does not have viable access to a car so providing alternatives is a critical step to addressing the climate crisis and equity and asked the Board to support Phase 1.

Rohan Tuli, UCSC student, thinks the proposed service changes are exciting and thanked METRO's Planning Department and Jarrett Walker \& Associates for making this possible. He did have concerns regarding Route 3 and spoke to his written communications previously mentioned by the Board Chair and attached.
Jonathan, UCSC student, also talked about alternative Route 3 solutions for turning around at the arboretum. Solutions included Cowell Circle, East Remote Overflow Lot, Barn Theater Lot, and Quarry Plaza.

Tom Dillow, UCSC student, also expressed concern on the turnaround location on campus and urged METRO to consider the students' feedback.

Maria, member of the public, expressed concern that in Watsonville there are no routes going to Santa Cruz from the Holohan bus stop near the school district. There is an apartment complex there and not having access to that stop adds a 20-minute walk to alternative bus stops. Concerned with safety issues on Airport Boulevard, she requested this bus stop remain in place.

Romeo Vidal, Bus Operator, mentioned that there is no service in the Corralitos area during peak school hours. If service were provided, it would help reduce traffic on Freedom Boulevard.

Antonio Rios, member of the public, expressed the need for more frequency in the Watsonville routes, especially for the increasing student population and destinations that seniors use, and to include stops along Green Valley Road, East Lake, Riverside, Freedom Boulevard and Airport Boulevard. It's important to the City of Watsonville that we have coverage. He also requested that the service change signs be larger and in Spanish.

Brandon Freeman said he has personally driven every line on this map in a 35', 40' and 60' bus and everything is possible. He traveled with CEO Tree and Mr. Urgo so they have full knowledge of what these routes are like. We are finally building the foundation to build ridership. METRO staff is committed to making this work. We want to be a leader in public transportation.

James Sandoval added that he understands any change is going to be difficult and we can't please everyone, but we can all agree that our system is not where it needs to be right now. He fully supports Phase 1.

## PUBLIC HEARING CLOSED AT 11:02 AM.

Mr. Urgo pointed out that that there is an error on the map that may have prompted a lot of the Route 3 discussion. It should have shown West Remote Parking Lot instead of the arboretum and we are happy to work with the students to determine the best location to turn around on campus.
Ex-Officio Henderson said UCSC is supporting anything that will help all our staff, students and guests coming to and from campus but need to do our due diligence on the turnaround of Route 3. I look forward to working with METRO staff and the students so that we mitigate as many unintended consequences as possible and find a solution that is feasible and works.

Director Koenig pointed out that one of the biggest critiques heard from the public is that the buses are empty. Even people who don't ride the bus want to know that our public infrastructure is being well utilized and that people are able to take the bus to where they want to go. This is a real demonstration that this agency is determined to provide fast, frequent, reliable service and $25 \%$ expansion in service. The simplified route numbers will make it easier for people who have never ridden the system before to start riding it. The other piece to this is having routes that go all the way from the east side to UCSC and this demonstrates a more unified vision of how we can move forward with our housing and transportation infrastructure together, how the housing we build in the city and county can support the university and how the work that has been done at the
university can support the rest of our infrastructure. This provides a unified vision for moving forward.

Director McPherson said there is tremendous pressure in local government to increase local housing units. This $25 \%$ increase in service is going to make a significant difference. Being on this Board for more than 10 years, it's really a welcome opportunity to see us increase our service to the people of Santa Cruz County.

Board Chair Kalantari-Johnson thanked everyone who attended and spoke at today's meeting, providing suggestions and recommendations. I know Watsonville has come up a couple of times and we will be hearing more about the enhancements to that service area in Phase 2. I also want to thank the staff because this has been a huge lift and there is more to come so I want to thank you for the work you have done and thank you in advance for the work that remains and for CEO Tree's leadership in moving this forward. Clearly the community is hungry for this and ready to move in this direction. I know there are eyes on us and that is a good thing because when we are successful, we deepen our partnerships and bring in more resources. This agency has proven repeatedly that we are beyond moving people from Point $A$ to Point $B$. METRO is about environmental sustainability, equity and overall health and wellbeing for the community.
Director Dutra entered the meeting at 11:09 AM
He mentioned he was able to hear everyone's comments and wanted to thank CEO Tree and Mr. Urgo for meeting with him and Director Quiroz-Carter in Watsonville and having a conversation on what METRO is going to look like. I have been sitting on this Board since 2014 and have seen the ups and downs and I understand the needs of our community. Phase 1 is good, but Phase 2 will bring in what South County is looking for in the METRO system. Thank you for putting in the hard work. It is never easy, but we are headed in the right direction, and I will support this. Thank you to those who attended today and supported this proposal.

## ACTION: MOTION TO APPROVE THE REIMAGINE METRO PHASE 1 SERVICE PROPOSALS FOR IMPLEMENTATION IN DECEMBER 2023 WITH THE STIPULATION THAT STAFF REVIEW ROUTE 3 SUGGESTIONS

## MOTION: DIRECTOR ROTKIN

## SECOND DIRECTOR: PAGELER

## MOTION PASSED WITH 10 AYES (Directors Brown, Downing, Dutra, KalantariJohnson, Koenig, Lind, McPherson, Newsome, Pageler, and Rotkin). Director Quiroz-Carter was absent.

CEO Tree commented that this is that world class system METRO staff has been promising to bring to you. We talked about getting seven million in ridership. Mr. Walker will show you in Phase 2, combined with some incentives that staff have in mind, how METRO is going to get to that number. This next phase gets more expensive so we will be back in October to discuss the financial plans so there is clarity on where the money is coming from.
Mr. Walker continued with the presentation and laid out the conceptual draft improvements of Phases 2 and 3 . He pointed out that we are at the beginning stage of outreach for

Phase 2. One of the assumptions for Phase 2 is that there is financial participation in some form from the university.
Director Rotkin suggested METRO consider reviving an express route in the peak morning hours from the east side of Santa Cruz to the university without going through the downtown METRO Transit Center so people can get to campus quicker. Mr. Walker said the public outreach process is a great time to surface these ideas, develop them and talk about them. Mr. Walker said once you have frequency in place and see the ridership patterns on it, you will start identifying the places where there are additional markets.
Director Downing asked if holidays would be included in expanding weekend hours. Mr. Walker said we will take that into consideration. Director Downing said Route 55 is currently the only bus that goes to Capitola Village. In an outreach meeting with La Selva Beach it was noted that the community doesn't necessarily want to go to Santa Cruz. As Watsonville is growing, more people in mid county are going to Watsonville to do their business and to consider that in the planning phase.
Director Brown said she understands Phase 2's improvements are over the course of 2024 as the funding resources become available, but do we know when Phase 3 implementation would begin. Mr. Walker said you should think of Phase 3 as the next tier in a list of priorities. No one can predict at this point exactly when that will happen.
Ex-Officio Director Henderson said it looks like Route 61 is the circulator between Watsonville and Cabrillo and it doesn't continue to the university. UCSC employs many employees that live in Watsonville so keep that in mind when designing that segment.
Director Koenig noticed that we're no longer splitting Route 3 in Phase 2. Mr. Walker said once the Murray Bridge project is completed, the route would be adjusted. That's something to get feedback on from the public when we do outreach.
Director Rotkin said financial contributions of the university are key to making Phase 2 work. In earlier talks the Board discussed the need to look at a local sales tax and asked about the timing for a ballot measure. CEO Tree said it is a delicate dance with multiple partners. Phase 2 will require participation by the university and to run it long term beyond a pilot project, it'll require funding. It's been 45 years since METRO has been on a ballot by itself to make improvements to METRO. We've done polling and have seen strength in the number of folks who would be interested in increasing funding for METRO. We have been seriously considering the November 2024 ballot. A lot of discussions are happening daily, and I would assume the Board will talk about it soon because there is a lot of work that needs to be done if November 2024 is the date. But there is discussion on other dates as well.

Eduardo Montesino said he was excited about Phase 2 because it provides a road map. He suggested we need to plant the seed in the community for a potential sales tax. As cities are planning less parking in their developments, people will need an alternative option. METRO is that option and I look forward to working with all of you on moving this vision forward.

Maria, a member of the public, would like to see the frequency in service improve in Watsonville. She suggested having smaller buses like the ones used in the MontereySalinas Transit (MST) system to help reduce costs.
Rohan Tuli asked if METRO is considering an operational policy in conjunction with the Phase 2 process? Mr. Urgo said we will continue to develop operational policies to address bus bunching and reliability as we roll out Phase 2. The general idea is that Phase 2 can be phased in. It doesn't need to be an all-in-one package.

A member of the public spoke that she likes the changes proposed in Phase 1 and encouraged everybody involved in developing Phase 2 to consider changes to Route 35 to make it more reliable. When it turns around in Ben Lomond currently, it is usually behind schedule.
Director Lind asked for a response about using smaller buses used at MST. Mr. Walker said we recently did a study for MST and the primary reason to have smaller buses is to fit around tighter corners and default geometry. It is not because there are any cost savings, because labor is the largest expense. A smart transit agency will run the largest bus it will ever need during the day. Director Rotkin added that with small buses you must keep a separate inventory of parts on hand.
Director Lind said she hears from Boulder Creek and Ben Lomond about the lack of reliability and understands that we will address that. Part of the problem is that it is more rural and parts of Scotts Valley face that as well. Mr. Walker said Phase 1 is the first step. Route 35 is a long route. Phase 3 takes the Scotts Valley deviation off the route and starts to make a bigger difference toward making the route more useful but ultimately reliability will be a challenge. Of course, access from some of the remote neighborhoods will be physically impossible.
Board Chair Kalantari-Johnson thanked Mr. Walkerfor being here today and providing the presentation.

Hearing nothing further, Board Chair Kalantari-Johnson moved on to the next agenda item.

## 14. CEO ORAL REPORT

Michael Tree, CEO/General Manager, thanked the public that visited today and provided their input. He also thanked the public that visited METRO's booth at the Santa Cruz County Fair. A lot of people stopped by to get information on employment with METRO. Anna Marie Gouveia, Operations Manager - Fixed Route, was there to talk to them about the benefits of joining METRO. The articulated buses from San Diego had a slight delay but the first three of the 15 arrived this morning. We are hopeful that three buses will arrive every week until they all are on site.
15. ANNOUNCEMENT OF NEXT MEETING

Board Chair Kalantari-Johnson announced the next regular Board Meeting will be held on Friday, October 27, 2023 at 9:00 AM at the Watsonville City Council Chambers, 275 Main Street, Watsonville.

## 16. ADJOURNMENT

Board Chair Kalantari-Johnson adjourned the meeting at 11:55 AM.
Respectfully submitted,
Donna Bauer
Executive Assistant

# Attachment 

| From: | Sean Abbey |
| :--- | :--- |
| To: | boardinquiries@scmtd.com |
| Subject: | Comment on proposed Metro Service changes |
| Date: | Tuesday, September 19, 2023 4:37:38 PM |

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Thank you for working to improve Metro service for Santa Cruz County. It is always difficult to change service in a way that may result in some people losing access, but I would argue that you would be denying access to more people by not making changes. That is why I support alternative A as it has the highest potential increase in ridership.

I would actually recommend that riders per dollar spent be a guiding metric for Metro going forward. All routes should be viewed through that lense and future planning should seek to maximize that. In essence, if an underperforming route could be altered to allow for additional service on a route with high growth potential, that should be strongly considered.

Thank you again for working to improve public transit in our county! Sean Abbey

# Attachment 

| From: | Lordan Vascones |
| :--- | :--- |
| To: | boardinquiries@scmtd.com |
| Subject: | Why is METRO making huge route changes without public input? |
| Date: | Thursday, September 21, 2023 10:19:56 AM |

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Hello Board of Directors,
I find it disturbing that this board meeting did not include a Zoom option to attend.

If we are making such huge changes to our routes and overall structure of our service, there needs to be more inclusive efforts to make sure the public is well informed of these significant changes.

We had METRO have a booth at the county fair, why wasn't there any signage to inform the public of this?

If we are trying to improve the public's trust in METRO, we should be more transparent, ensure the public is involved in these discussions, and by minimum, allow a Zoom option for people to attend these board meetings.

Best regards, Jordan Vascones

| From: | Maia Raman |
| :--- | :--- |
| To: | boardinquiries@scmtd.com |
| Subject: | Google maps |
| Date: | Thursday, September 21, 2023 9:12:13 PM |

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Today (Sept 21) while using google maps to take the 35 from Scott's valley to Santa Cruz not all the times showed up. I put in the current time, which was around 2 and planned to take the bus that came around 2:45. The only ones that showed up was the one at 2ish and 4ish and I had to search several different times around 2 in order for it to show up. I think the current system could use improvement, this isn't the first time I've had to deal with it.

# Attachment 

| From: | Thomas Dillow |
| :--- | :--- |
| To: | boardinquiries@scmtd.com |
| Subject: | Public Comment on SCMTD Sept 2023 Board meeting Item 8.7, Clever Devices |
| Date: | Thursday, September 21, 2023 10:50:00 PM |

## This Message Is From an External Sender <br> This message came from outside your organization. <br> ~ Please exercise caution when clicking links or opening attachments. ~

Metro should not sign a "sole source contract" with Clever Devices. The claim that there are no compatible systems indicates a severe misunderstanding of how the GTFS-rt standard (https://developers.google.com/transit/gtfs-realtime) works as you can amalgamate different AVL vendor's feeds to create one shared feed, as seen in the regional Bay Area GTFS-rt feed (https://www.transit.land/feeds/f-sf~bay~area~rg~rt). Within this GTFS-rt feed, a number of AVL vendors are used including UMO IQ, Clever Devices, Syncromatics, and Swiftly. Due to how the GTFS standard works, the server creates unique feed entities which are combined into the complete GTFS-rt feed.. If Clever Device's feed entities are truly incompatible with other vendors, then it wouldn't be compliant with the GTFS-rt standard and would fail to show up in Google Maps.

On top of this misunderstanding of the GTFS-rt standard, Clever Devices' system just isn't up to par. Their J1708 implementation is inadequate for properly controlling the headsigns, and the trip updates component of the realtime feed provides erroneous information, and their service alerts do not work. A friend of mine missed the last 10 of the night because of this erroneous information, and I've run for buses that I expected to be showing up at Science Hill imminently, but in reality were on Mission St. For the prediction to have been accurate, the bus would have had to go 60 miles per hour on average up Western Dr and through UCSC. I've transferred buses on-route where drivers have pulled over due to their headsign reading the wrong route. I've been at the metro center and there have been 3 buses all displaying route 18 . However, none of these buses were on route 18 . The true route 18 wasn't in the lane. I've seen buses with front, side, and rear headsigns all displaying different routes. If I can't trust the information the bus is providing, how am I supposed to effectively navigate using Metro? See below images for examples of above experiences.

Best Regards,

# Attachment 

| From: | Rohan Tuli |
| :--- | :--- |
| To: | boardinquiries@scmtd.com |
| Subject: | Public Comment for Sept. 22, 2023 Board Meeting on Agenda Item 13: Reimagine Metro |
| Date: | Friday, September 22, 2023 1:44:31 AM |
| Attachments: | Campus Turnaround.pdf |
|  | Complete Run Times.xlsx |

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## To Metro Board of Directors:

I am providing public comment on item 13 on the Board of Directors agenda for September 22nd, 2023.

Myself and other members of the UCSC community are concerned about the proposed Metro routing through the UCSC campus that's shown in the Phase 1 Proposal.

Specifically, we discussed the proposed routing of the 3 (High St/Eastside) with staff members at TAPS, including bus operators, supervisors, and Assistant Transit Managers (ATMs), and they are concerned that the chosen routing for Route 3 requires turning movements that are physically impossible for a bus to safely complete. The issue of the route through campus was also raised, as the proposed routing for the 3 is not reflective of the ridership needs across the UCSC campus.

We acknowledge that routing bidirectionally through campus with distinct inbound and outbound directions (rather than looping) has some major benefits, including a 30\% increase in the capacity on the bus that results from inbound and outbound passengers no longer being on the bus at the same time, as well the ability to set buses to "Drop Off Only" and "Pick Up Only" to ensure there's enough capacity for essential off-campus journeys. These are excellent improvements. The issue is the specific way the Metro plans to do this.

Here are the main issues:
1.

The bus needs to turn around somewhere other than Empire Grade. None of the possible turnaround locations in this area were considered safe. The TAPS staff members I talked with were especially concerned about the possibility of buses turning around in the Arboretum and that Metro hadn't clearly communicated this to them.

## Attachment

2. 

The majority of campus ridership comes from the core section of campus between Cowell/Stevenson Colleges and Oakes College, closest to the West Gate. However, Route 3 would enter and exit campus via the East Gate, meaning that buses would have to pass through the low-ridership section (past Lower Campus, the Village, and East Remote Parking, through the meadow) when buses are at their busiest point along the route, and everyone entering or exiting campus on Route 3 would have to pass through this section.

We were concerned enough about this that we planned out several alternative routings that better suit the needs of UCSC and tested them in a bus yesterday. These routings meet the following goals:
1.

All turning movements can be safely completed.
2.

The outbound terminal of the route has a place for the bus to safely layover and has a bathroom for the bus operator to use.
3.

Buses enter and exit campus through the West Gate to minimize the amount of time people have to spend on the bus.

For each option, buses would enter campus through the West Gate, travel outbound from Oakes towards Cowell/Stevenson, turn around at one of the proposed locations, and travel inbound from Cowell/Stevenson towards Oakes, passing through the West Gate again to exit. Buses would layover on campus.

Here's an overview of the different options that we tested. For each of these, we have video of the bus completing the specified routing and turns, as well as GPS breadcrumbs logged from the Pinpoint AVL onboard the bus.

The options that we decided on are Cowell Circle, the East Remote Overflow Lot, the Barn Theater Lot, and Quarry Plaza.

Option 1: Cowell Circle. After proceeding straight on McLaughlin Dr past the intersection with Hagar Dr, the bus would then turn right onto Cowell-Stevenson road and enter Cowell Circle.

## Attachment

There is ample space to turn around using the circle, and there is sufficient red-curb for two buses to lay over at the same time without obstructing traffic. This location also allows for an ADA compliant bus stop, which fills a gap in Metro's service area near Merrill and Stevenson colleges. There are also several bathrooms in the adjacent Cowell Academic Building which could be used during the layover time. Note that the bus would not serve the existing Cowell/Stevenson/Bookstore stops on Hagar Dr, and would instead serve the new stop in Cowell Circle. The service area of the Cowell Circle stop provides greater coverage of academic and residential buildings than the existing stops on Hagar Dr, which would still be served by the 18,19 , and 20 . The bus operator did not encounter any issues turning around in Cowell Circle, even with the bike rack lowered.
$\square$

Image: GPS breadcrumbs from our test in Cowell Circle Video of Cowell Circle test: https://photos.app.goo.gl/TgDhy5bBLNsA6U7C9

Option 2: East Remote Overflow Lot. After proceeding downhill on Hagar Drive, the bus would turn left into East Remote, and then go through East Remote in order to turn around. This is something that TAPS' Upper Campus buses do many times every day, and there's an existing bus stop inside East Remote that buses could layover at. However, if buses kept

## Attachment

going into the adjacent overflow lot, there's a much more convenient spot to layover that's out of the way and closer to the bathrooms in the nearby Athletics \& Recreation Center. We confirmed with the bus operator during the test that there is always sufficient space in the overflow lot for the bus to hold over during the school term. The only time this would be tight is during the Slug Crossing commencement weekend. Although there is the potential for conflict with cars backing in and out when maneuvering through a parking lot, the run time data from TAPS' Upper Campus buses shows that this has a negligible impact on the reliability of turning the bus around in East Remote. Compared to Cowell Circle, the East Remote overflow lot has more space for more buses to layover simultaneously, such that Metro routes other than Route 3 could turn around here if desired in the future. This routing would take longer than using Cowell Circle, but would allow Route 3 to still serve the stops on Hagar Dr between East Remote and Cowell/Stevenson.

Image: GPS breadcrumbs from our test in the East Remote Parking/Overflow Lot.

## Attachment

Image: GPS breadcrumbs aggregated from multiple in-service trips through East Remote, showing the variety of ways a bus can traverse East Remote.

Video of East Remote test: https://photos.app.goo.gl/ByKehMpdpKcK5vqc8

Option 3: Barn Theater Lot: Buses would essentially do a full loop of campus, pulling into the Barn Theater Lot after running counter-clockwise. The bus would then layover in the lot. When leaving the lot, the bus would turn right, and then make a u-turn at the Bay \& High intersection before pulling into the Main Entrance bus stop (1341). This is something that TAPS' Clockwise Loop and Night Upper Campus buses already do many times each day. If Metro does not wish to serve the Main Entrance stop in this direction (since the 3 would already be serving the stops near the Main Entrance on High St), then the bus could turn left onto Coolidge Dr directly after leaving the Barn Theater Lot and skip the u-turn. It's important that the bus travels a different direction through campus inbound as it does outbound, in order to avoid a confusing situation where both inbound and outbound buses serve the exact same stop. Although taking longer than Quarry Plaza or East Remote, this routing has the advantage of serving every stop that Metro currently serves on campus, including the lowridership stops in the meadow area of east campus.

## Attachment

## 2

Image: GPS breadcrumbs aggregated from multiple in-service movements, showing the variety of turning movements made by buses in the Bay \& High and Barn Theater area, including pullin in and out of the Barn Theater Lot and making a u-turn at the intersection.

Option 4: Quarry Plaza: After turning left from McLaughlin Dr onto Hagar Dr, the bus would proceed down the hill, turn right on Steinhart Way, and then immediately turn right into Quarry Plaza. Here, there is an existing red curb that allows for an ADA compliant bus stop where the bus could discharge passengers before turning around. After turning around in the Quarry Plaza lot, the bus would turn left on Steinhart Way, turn left on Hagar Dr, and pick up passengers for its inbound trip at the existing stop on Hagar $\operatorname{Dr}$ (2102). The bus operator noted that turning around in Quarry Plaza is only possible with the bike rack up, and the turning movements are difficult when there are a lot of parked cars. Although there are bathrooms in the adjacent Bay Tree Building, there's only sufficient space for a single bus to layover at a time without obstructing vehicle movement within the Quarry Plaza lot. For these reasons, we only recommend this option if none of the other proposed options are available. However, it is still better than what's in Metro's phase one proposal.

## Attachment

## 2

Image: GPS breadcrumbs from our test in Quarry Plaza. Note that we did not test turning left onto Hagar Dr from Steinhart Way, as we had already tested the tighter turn from Hagar Dr into Quarry Plaza.

Video of Quarry Plaza test: https://photos.app.goo.gl/ftNLsvNd6bQQBEDv5

After going through these proposed turnaround options, I would like to reiterate the benefits of having Route 3 (and maybe more Metro routes in the future) run directionally through the UCSC campus. It's very exciting that Metro will be doing this, and all we want changed is the turnaround location and where the bus enters campus. Here's a list of some of the benefits: 1.
$30 \%$ increase in capacity since inbound and outbound journeys will no longer be on the bus at the same time
2.

The ability to restrict short-on campus journeys through outbound "Drop Off Only" and inbound "Pick Up Only" buses on campus to ensure that there's enough capacity for essential off-campus journeys.
3.

Outbound delays no longer cascade onto inbound trips. The layover on campus will absorb any outbound delays, meaning that inbound trips can still depart on time.
4.

## Attachment

Riders will no longer have to sit at a timepoint during the busiest part of the route. Currently, buses sometimes sit at Science Hill for 5 or more minutes. By replacing this mid-route timepoint with a layover at the end of the outbound segment, the bus will be empty while it waits to return inbound.
5.

If all Metro buses run directionally like this, then there will be a consistent side of the street for customers to wait if they are headed in the downtown direction. Currently, buses headed downtown board on either side of the street and students often run out into traffic to catch a bus on the other side.
6.

Round-trip journey times are reduced for the places on campus with the highest ridership.

We urge Metro to consider this feedback and implement one of these proposed campus routings for Route 3 instead of the existing plan in the Phase 1 proposal. These routings have been designed and tested by the people that know UCSC transportation the best with consideration of the needs of everyone affected, including students, bus operators, and the general public. By working together we can implement a solution that works best for everyone.

Thank you for your time and consideration, and please feel free to reach out to us and to the TAPS ATMs with any questions or comments you may have.

Best regards,
Rohan Tuli
rtuli@ucsc.edu

Material prepared by UCSC students: Rohan Tuli, Thomas Dillow, Aaron Brunckhurst, Jonathan Morris

Routing test conducted by TAPS staff: Adam Kraten, Troy Lanthrop, Dennis Cowell GPS breadcrumbs provided by: Pinpoint AVL LLC

Attached for reference is TAPS' run times for Spring of 2023 to show the time differences

## Attachment

between the different routings. Please note that all of these times will be slightly slower for Metro buses as TAPS utilizes all-door boarding to reduce dwell times and Metro does not.

# Attachment 

| From: | Lessica de Wit |
| :--- | :--- |
| To: | boardinquiries@scmtd.com |
| Cc: | Donna Bauer; Elizabeth Rocha-Rocha |
| Subject: | support for Relmagine METRO phase 1 roll out this December |
| Date: | Friday, September 22, 2023 11:19:11 AM |

This Message Is From an External Sender
This message came from outside your organization.
~ Please exercise caution when clicking links or opening attachments. ~

Good morning METRO Board,

I'm participating in the METRO board meeting this morning on ZOOM. I am a METRO Advisory Committee member but today I'm writing as a Santa Cruz City employee commuting in and out of downtown. I appreciate the thoughtful approach METRO has taken with the service planning in the Relmagine METRO proposal. They've done an extensive amount of community outreach and engagement and I support and am excited to support the Phase 1 roll out this December.

Thank you, Jessica de Wit

Housing Manager
City of Santa Cruz

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# SANTA CRUZ METROPOLIT AN TRANSIT DISTRICT (METRO) FINANCE, BUDGET, AND AUDIT STANDING COMMITTEE MEETING MINUTES* 

OCTOBER 13, 2023-8:00 AM
A regular meeting of the Finance, Budget, and Audit Standing Committee of the Santa Cruz Metropolitan Transit District (METRO) was convened on Friday, October 13, 2023.
The Committee Meeting Agenda Packet can be found online at www.SCMTD.com. *Minutes are "summary" minutes, not verbatim minutes. Audio recordings of Board meeting open sessions are available to the public upon request.
This document was created with accessibility in mind. With the exception of certain third party and other attachments, it passes the Adobe Acrobat XI Accessibility Full Check. If you have any questions about the accessibility of this document, please email yourinquiry to accessibility@scmtd.com
1 CALLED TO ORDER by Director Kalantari-Johnson at 8:06 AM.
2 ROLL CALL: The following Directors were present via teleconference, representing a quorum:

| Director Shebreh Kalantari-Johnson | City of Santa Cruz <br> County of Santa Cruz |
| :--- | :--- |
| Director Manu Koenig | City of Scotts Valley |
| Director Donna Lind | County of Santa Cruz |
| Director Mike Rotkin | METRO CEO/General Manager |
| Michael Tree | METRO General Counsel |

3 ORAL AND WRITTEN COMMUNICATIONS TO THE FINANCE, BUDGET AND AUDIT STANDING COMMITTEE
Having none, Director Kalantari-Johnson moved to the next agenda item.
4 ADDITIONS OR DELETIONS FROM AGENDA/ADDITIONAL DOCUMENTATION TO SUPPORT EXISTING AGENDA ITEMS
The Item 6 presentation was emailed to all Board Members on October 12, 2023 (attached).

5 YEAR TO DATE MONTHLY FINANCIAL REPORT AS OF SEPTEMBER 30, 2023 ChuckFarmer, CFO, spoke to the presentation. He provided an overview of the year to date FY24 operating surplus/deficit, actual vs. budget and highlighted the factors that are affecting operating revenues/expenses. He also provided a brief summary of the capital budget and said he will be revising it in November because this does not reflect the new buses coming in.

Discussions followed on:

- METRO's expansion and recovery versus other agencies
- Non-personnel costs not included in the original budget (e.g., increase in fuel and inventory costs)

Staff responded to all concerns.
There were no public comments.
Hearing nothing further, Director Kalantari-Johnson moved to the next agenda item.

## 6 FY24 BUDGET AND 5 YEAR PLAN UPDATE AS OF OCTOBER 13, 2023

Chuck Farmer, CFO, spoke to the presentation and reviewed METRO's three strategic goals and the financial impacts to the base budget versus the adopted budget from June 2023, covering the changes in expenses and non-operating revenues. He moved onto the items that METRO wants to include in the budget moving forward—Phase 1 and 2 of Reimagine METRO and free ridership. All of these would be on trial through December 2026, encompassing a period of 36 months. He reviewed the benefits, challenges and financial impacts associated with these items and how METRO plans to pay for them. It was emphasized that all of these trials will be continually monitored and adjusted as needed.
Mr. Farmer continued with the five-yearplan projections. He provided revenue and expense assumptions regarding METRO's cash deficit and how the collection of a half-centsales tax, if passed as a ballot measure, will keep METRO financially sound through 2034.

Discussion continued on:

- Being successful in receiving federal grants
- Why METRO is recovering quicker than other agencies since the pandemic
- Request for a Pacific Station update at the October 27, 2023 Board Meeting
- Potential contribution from the University of California, Santa Cruz (UCSC) on the Reimagine METRO plans
- TAPS (Transportation and Parking Services) drivers at UCSC
- Perception associated with free fares and if it makes financial sense
- Continued student fees at UCSC and the extra service hours METRO will provide for those fees
- Consider a low-income student fare program after the trial period ends
- Timing of placing a half-cent sales tax on the ballot and ballot measures from other jurisdictions impacting METRO's bid for a ballot measure
- Funding from ARCHES (Alliance for Renewable Clean Hydrogen Energy Systems) and how that can change the dynamics of the budget
- Investing the TIRCP (Transit and Intercity Rail Capital Program) funds

Staff responded to all concerns.
Director Kalantari-Johnson requested Brandon Freeman, Chairperson of SMART Local 0023, to provide inputfrom the union. Mr. Freeman responded that METRO
has the union's full support, and we will work through the operational changes and help with the outreach to the community.
The Directors thanked staff for the presentation and ongoing dedication to the agency. Hearing nothing further, Director Kalantari-Johnson moved to the next agenda item.

## 7 ADJOURNMENT

Director Kalantari-Johnson adjourned the meeting at 9:22 AM.
Respectfully submitted,
Donna Bauer
Executive Assistant


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# SANTA CRUZ METROPOLITAN TRANSIT DISTRICT (METRO) PERSONNEL/HUMAN RESOURCES STANDING COMMITTEE MEETING MINUTES* <br> OCTOBER 13, 2023 - 10:30 AM 

A regular meeting of the Personnel/Human Resources Standing Committee of the Santa Cruz Metropolitan Transit District (METRO) was convened on Friday, October 13, 2023.

The Committee Meeting Agenda Packet can be found online at www.SCMTD.com. *Minutes are "summary" minutes, not verbatim minutes. Audio recordings of Board meeting open sessions are available to the public upon request.
This document was created with accessibility in mind. With the exception of certain third party and other attachments, it passes the Adobe Acrobat XI Accessibility Full Check. If you have any questions about the accessibility of this document, please email yourinquiry to accessibility@scmtd.com
1 CALLED TO ORDER by Director Kalantari-Johnson at 10:39 AM.
2 ROLL CALL: The following Directors were present via teleconference, representing a quorum:

Director Kristen Brown Director Rebecca Downing Director Shebreh Kalantari-Johnson Director Donna Lind Director Larry Pageler

City of Capitola *Participated via teleconference using the "just cause" circumstance. Julie Sherman

METRO General Counsel
3 ORAL AND WRITTEN COMMUNICATIONS TO THE PERSONNEL/HUMAN RESOURCES STANDING COMMITTEE
Having none, Director Kalantari-Johnson moved to the next agenda item.

## 4 ADDITIONS OR DELETIONS FROM AGENDA/ADDITIONAL DOCUMENTATION TO SUPPORT EXISTING AGENDA ITEMS

Having none, Director Kalantari-Johnson moved to the next agenda item.
5 REVIEW REQUEST FOR RECLASSIFICATION RESULTS FOR FULL STACK DEVELOPER/SR. FULL STACK DEVELOPER POSTION IN THE INFORMATIONAL TECHNOLOGY DEPARTMENT
Dawn Crummié, METRO's Human Resources Director, spoke to this item. She explained that METRO is taking a current Database Administrator/Sr. Database Administrator position and changing the job description to better align with the duties being performed and meeting the IT Department's needs. There is no change in the funding of this position.

Director Downing asked if the position is currently vacant. Isaac Holly, METRO's IT and ITS Director, responded that the Database Administrator is currently filling the position. We are trying to align the duties in the reclassification to what the position requires. Ms. Crummié added that we are recruiting for the position on a provisional basis.

Director Downing asked if this person would get additional education if needed. Mr. Holly said yes; there is ongoing education needs and opportunities to take classes in his department.

Director Pageler asked Mr. Holly if this is the only open position in the IT Department. Mr. Holly responded that it is.
There were no public comments.
MOTION: REQUEST THE FULL BOARD TO RECLASSIFY THE DATABASE ADMINISTRATOR/SR. DAT ABASE ADMINISTRATOR POSITION TO A FULL STACK DEVELOPER/SR. FULL STACK DEVELOPER POSITION

## MOTION: DIRECTOR LIND <br> SECOND: DIRECTOR DOWNING

MOTION PASSED WITH 4 AYES (Directors Downing, Kalantari-Johnson, Lind and Pageler). Director Brown was absent.

Hearing nothing further, Director Kalantari-Johnson moved to the next agenda item.
6 REVIEW REQUEST FOR RECLASSIFICATION RESULTS FOR PAYROLL SUPERVISOR POSITION IN THE FINANCE DEPARTMENT
Ms. Crummié spoke to this item and explained the need for reclassifying the Sr . Payroll Specialist position. After reviewingthe job description and the evolving needs of the Finance Departmentas it takes on the full payroll duties handled by Santa Cruz County (County), it was determined to reclassify this position into a supervisor role.
There were no public comments.

## MOTION: REQUEST THE FULL BOARD TO RECLASSIFY THE SR. PAYROLL SPECIALIST POSITION TO PAYROLL SUPERVISOR POSITION <br> MOTION: DIRECTOR LIND SECOND: DIRECTOR DOWNING

## MOTION PASSED WITH 4 AYES (Directors Downing, Kalantari-Johnson, Lind and Pageler). Director Brown was absent.

Hearing nothing further, Director Kalantari-Johnson moved to the next agenda item.

## 7 REVIEW REQUEST FOR RECLASSIFICATION RESULTS FOR PARTS AND MATERIALS MANAGER POSITION IN THE PARTS DEPARTMENT <br> Ms. Crummié spoke to this item and explained how the duties and responsibilities of the current Parts and Materials Supervisor have changed and requested the reclassification of this position to a Parts and Materials Manager.

There were no public comments.

## MOTION: REQUEST THE FULL BOARD TO RECLASSIFY THE PARTS AND MATERIALS SUPERVISOR POSITION TO A PARTS AND MATERIALS MANAGER POSITION

MOTION: DIRECTOR DOWNING
SECOND: DIRECTOR PAGELER
MOTION PASSED WITH 4 AYES (Directors Downing, Kalantari-Johnson, Lind and Pageler). Director Brown was absent.

Hearing nothing further, Director Kalantari-Johnson moved to the next agenda item.
8 REVIEW REQUEST FOR AUTHORIZATION OF PAYROLL ADMINISTRATOR POSITION IN THE FINANCE DEPARTMENT
Ms. Crummié spoke to this item and requested the creation and funding of a Payroll Administrator to assist the Finance Department with changes in its business processes related to the implementation of the new ERP (enterprise resource planning) system and to support the Payroll Supervisor.

Director Downing asked if adding this position would provide enough support to the Finance Department. Kristina Mihaylova, Finance Deputy Director, responded that we believe this is a reasonable request based on discussions with the County.

Director Pageler asked what the current schedule is for shifting the payroll from the County to in-house METRO. Ms. Mihaylova said the going live deadline is January 1, 2024 and METRO will be transitioning in December 2023. Chuck Farmer, CFO, added that if necessary, we might need to push that out for a smooth transition. Director Lind agreed that testing the system out to reduce errors is key to this transition.

Director Kalantari-Johnson asked if this position is integrated in our existing budget. Ms. Mihaylova said yes.
There were no public comments.
MOTION: REQUEST THE FULL BOARD TO CREATE AND FUND A PAYROLL ADMINISTRATOR POSITIONIN THE FINANCE DEPARTMENT
MOTION: DIRECTOR PAGELER

## SECOND: DIRECTOR LIND

MOTION PASSED WITH 4 AYES (Directors Downing, Kalantari-Johnson, Lind and Pageler). Director Brown was absent.

Hearing nothing further, Director Kalantari-Johnson moved to the next agenda item.

## 9 ADJOURNMENT

Director Kalantari-Johnson adjourned the meeting at 10:54 AM.
Respectfully submitted,

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DATE: October 27, 2023
TO: Board of Directors
FROM: Chuck Farmer, Chief Financial Officer
SUBJECT: ACCEPT AND FILE THE YEAR TO DATE MONTHLY FINANCIAL REPORT AS OF SEPTEMBER 30, 2023

## I. RECOMMENDED ACTION

That the Board of Directors accept and file the Year to Date Monthly Financial Report as of September 30, 2023

## II. SUMMARY OF ISSUES

An analysis of Santa Cruz Metropolitan Transit District's (METRO) financial status is prepared monthly in order to inform the Board of Directors (Board) regarding METRO's actual revenues and expenses in relation to the adopted operating and capital budgets for the fiscal year.
This staff report is the web-accessible companion document to the attached PowerPoint presentation titled "Year to Date Monthly Financial Report as of September 30, 2023."
Staff recommends that the Board accept and file the attached report.

## III. DISCUSSION/BACKGROUND

Below are the written explanations of the various charts and graphs in the attached Year to Date Monthly Financial Report as of September 30, 2023. The fiscal year has elapsed $25 \%$.
Slide 1
(Cover) Year to Date Monthly Financial Report as of September 30, 2023

## Slide 2

September 2023 Key Financial Highlights

- Service
- Fixed Route (inc Hwy 17) Cost per Revenue Service Hour is $\$ 270$ vs Budget of \$393
- No canceled trips
- ParaCruz Cost per Trip is $\$ 58$ vs Budget of $\$ 92$
- Non-Student/Hwy 17 Passengers is 195,145 vs Budget of 172,200
- Financials
- Total Operating Surplus/(Deficit) is favorable \$0.6M driven by higher Operating Revenues of $\$ 0.1 \mathrm{M}$ due to timing of Special Transit Fares payments along with lower wages of $\$ 0.2 \mathrm{M}$, fringe of $\$ 0.2 \mathrm{M}$, and non-personnel of $\$ 0.2 \mathrm{M}$; partially offset by higher OT of $\$ 0.2 \mathrm{M}$
- Non-Operating Revenues of $\$ 7.4 \mathrm{M}$ are $\$ 0.2 \mathrm{M}$ unfavorable vs budget of $\$ 7.2 \mathrm{M}$ driven primarily by higher than anticipated interest income
- Capital
- Capital spend of $\$ 152 \mathrm{~K}$ is behind budget of $\$ 354 \mathrm{~K}$ primarily due to delay in purchase of Trailer Mounted Washer
- Personnel
- Data not available for September


## Slide 3

(Cover) September 2023, YTD Pre-Close Financials
Slide 4
September YTD FY24 Operating Surplus/(Deficit) Actual vs. Budget

- Actuals are \$1.2M favorable to budget - excludes UAL/Bond Payment and COVID related costs
- Passenger Fares - unfavorable by $\$ 92 \mathrm{~K}$, Ridership is still below prepandemic levels, but continues to recover
- Labor, Regular - favorable by $\$ 564 \mathrm{~K}$, due to funded/vacant positions
- Labor, OT - unfavorable by \$517K, increased overtime for Bus Operators
- Fringe Benefits - favorable by $\$ 495 \mathrm{~K}$ due to retirement and medical insurance savings from funded/vacant positions
- Non-Personnel - favorable by $\$ 740 \mathrm{~K}$, primarily due to timing of spending


## Slide 5

September 30, 2023 YTD Operating Revenue and Expenses

- Operating Revenue, net unfavorable by \$92K
- Passenger Fares - unfavorable by $\$ 106 \mathrm{~K}$
- Special Transit Fares - favorable by \$15K
- Operating Expense, net favorable by $\$ 1,191 \mathrm{~K}$ - Favorable wages and fringe driven by shortage of bus drivers and other vacant positions; partially offset by increased OT
- Labor Regular - favorable by \$564K
- Labor OT - unfavorable by \$517K
- Fringe Benefits - favorable by $\$ 495 \mathrm{~K}$, excludes UAL related costs
- Non-Personnel - favorable by $\$ 740 \mathrm{~K}$, excludes all COVID and Bond payment related costs
- Operating Deficit lower by $\$ 1,191 \mathrm{~K}$
- Farebox Recovery - $17.4 \%$ vs $16.5 \%$ budget
- Non-Operating Revenue/(Expense), net favorable by \$683K - Sales tax of $\$ 8.3 \mathrm{M}$ is $4.1 \%$ higher than budget
- Sales Tax/including Measure D - favorable by \$332K
- Federal/State Grants - no variance
- COVID Relief Grants - no variance
- Pension UAL/Bond Payment costs - no variance
- All Other Revenues - favorable by $\$ 352 \mathrm{~K}$
- Operating Surplus higher by $\$ 1,874 \mathrm{~K}$
- Bus Replacement Fund - higher by \$3K due to increased Measure D sales tax revenues
- Bus Replacement Fund - Minimum \$3M annual commitment from Measure D sales tax and STA-SGR; FY24 budgeted transfer is \$3.2M
- Operating Surplus after Transfers higher by $\$ 1,871 \mathrm{~K}$

Slide 6
(Cover) Year End June 2024, Forecast Financials
Slide 7
Full Year FY24 Operating Revenue and Expenses Estimate

- Operating Revenue, net unfavorable by \$273K
- Passenger Fares - unfavorable by \$287K
- Special Transit Fares - favorable by \$15K
- Operating Expense, net favorable by $\$ 215 \mathrm{~K}$ - Favorable wages and fringe driven by funded/vacant positions; partially offset by increased OT, and increased spending for the Reimagine Metro campaign
- Labor Regular - favorable by $\$ 2,058 \mathrm{~K}$
- Labor OT - unfavorable by $\$ 1,963 \mathrm{~K}$
- Fringe Benefits - favorable by $\$ 680 \mathrm{~K}$, excludes UAL related costs
- Non-Personnel - unfavorable by $\$ 560 \mathrm{~K}$, excludes all COVID and Bond payment related costs
- Operating Deficit higher by $\$ 58 \mathrm{~K}$
- Farebox Recovery $-14.7 \%$ vs $15.1 \%$ budget
- Non-Operating Revenue/(Expense), net favorable by $\$ 2,541 \mathrm{~K}$ - Sales tax of $\$ 33.0 \mathrm{M}$ is $3.8 \%$ higher than budget
- Sales Tax/including Measure D - favorable by $\$ 1,215 \mathrm{~K}$
- Federal/State Grants - no variance
- COVID Relief Grants - no variance
- Pension UAL/Bond Payment costs - no variance
- All Other Revenues - favorable by $\$ 1,326 \mathrm{~K}$
- Operating Surplus before Transfers higher by $\$ 2,483 \mathrm{~K}$
- Bus Replacement Fund - higher by $\$ 291 \mathrm{~K}$ due to increased Measure D sales tax revenues
- Bus Replacement Fund - Minimum \$3M annual commitment from Measure D sales tax and STA-SGR; FY24 budgeted transfer is \$3.5M
- All Other Transfers: \$2M UAL, \$1.3M Operations Sustainability Reserve, \$4.3M Operations \& Capital Reserve
- Transfers from COVID Reserve lower by $\$ 2,191 \mathrm{~K}$


## Slide 8

Full Year FY24 Operating Revenue Surplus/(Deficit), net favorable by $\$ 0.06 \mathrm{M}$

- Passenger Fares - unfavorable by $\$ 273 \mathrm{~K}$, Ridership is still below prepandemic levels, but is showing strong recovery
- Labor, Regular - favorable by $\$ 2,058 \mathrm{~K}$, due to funded/vacant positions
- Labor, OT - unfavorable by $\$ 1,963 \mathrm{~K}$, increased overtime primarily related from Bus Operators
- Fringe Benefits - favorable by $\$ 680 \mathrm{~K}$ due to retirement and medical insurance savings from funded/vacant positions
- Non-Personnel - unfavorable by $\$ 560 \mathrm{~K}$, primarily due to cost related to Reimagine Metro campaign


## Slide 9

(Cover) Capital Spending \& Project Completion

## Slide 10

September 30, 2023 Capital Budget Spend
Total Capital Projects spending month to date is $\$ 152 \mathrm{~K}$ against budget of $\$ 354 \mathrm{~K}$

- Construction Related Projects - no spending against budget of \$15K
- IT Projects - spending of $\$ 97 \mathrm{~K}$ against budget of $\$ 95 \mathrm{~K}$
- Facilities Repair \& Improvements - spending of \$30K against budget of \$85K
- Revenue Vehicle Replacement - spending of \$23K against budget of \$23K
- Revenue Vehicle Electrification Projects - no spending, no budget
- Non-Revenue Vehicle Replacement - no spending, no budget
- Fleet \& Maintenance Equipment - no spending, no budget
- Miscellaneous - spending of \$2K, against budget of \$136K

Total Capital Projects spending year to date is $\$ 814 \mathrm{~K}$ against budget of $\$ 631 \mathrm{~K}$, which is $3.8 \%$ of $\$ 21,361 \mathrm{~K}$ approved annual budget from June 2023

- Construction Related Projects - \$101K spending against budget of $\$ 45 \mathrm{~K}$, which is $0.8 \%$ of $\$ 12,416 \mathrm{~K}$ annual budget
- IT Projects - \$310K spending against budget of $\$ 295 \mathrm{~K}$, which is $11.3 \%$ of \$2,744K annual budget
- Facilities Repair \& Improvements - \$74K spending against budget of \$85K, which is $2.7 \%$ of $\$ 2,710 \mathrm{~K}$ annual budget
- Revenue Vehicle Replacement - spending of $\$ 97 \mathrm{~K}$ against budget of $\$ 70 \mathrm{~K}$, which is $3.8 \%$ of $\$ 2,533 \mathrm{~K}$ annual budget
- Revenue Vehicle Electrification Projects - spending of \$26K with no budget, which is $11.3 \%$ of $\$ 231 \mathrm{~K}$ annual budget
- Non-Revenue Vehicle Replacement - spending of $\$ 23 \mathrm{~K}$ with no budget for the year - fees for vehicles purchased in FY23
- Fleet \& Maintenance Equipment - spending of $\$ 171 \mathrm{~K}$ with no budget for the year - costs for Parts Washer that was delayed from FY23
- Miscellaneous - spending of $\$ 12 \mathrm{~K}$ against budget of $\$ 136 \mathrm{~K}$, which is $1.7 \%$ of \$727K annual budget

YTD spending of $\$ 814 \mathrm{~K}$ is higher than budget of $\$ 631 \mathrm{~K}$ primarily due to work on the Pacific Station project starting sooner than anticipated and the Parts Washer purchase delayed from FY23

Slide 11
(Cover) Appendix

## Slide 12

September 30, 2023 Monthly Operating Revenue and Expenses

- Operating Revenue, net favorable by \$132K
- Passenger Fares - unfavorable by \$73K
- Special Transit Fares - favorable by \$205K
- Operating Expense, net favorable by $\$ 387 \mathrm{~K}$ - Favorable wages/fringe driven by funded/vacant positions
- Labor Regular - favorable by \$182K
- Labor OT - unfavorable by \$162K
- Fringe Benefits - favorable by $\$ 214 \mathrm{~K}$, excludes UAL related costs
- Non-Personnel - favorable by $\$ 153 \mathrm{~K}$, excludes all COVID and Bond payment related costs
- Operating Deficit lower by \$519K
- Farebox Recovery - 21.0\% vs 16.4\% budget
- Non-Operating Revenue/(Expense), net favorable by \$151K, primarily due to higher interest revenue
- Sales Tax/including Measure D - favorable by $\$ 40 \mathrm{~K}$
- Federal/State Grants - no variance
- COVID Relief Grants - no variance
- Pension UAL/Bond Payment costs - no variance
- All Other Revenues - favorable by \$111K
- Operating Surplus before Transfers higher by \$670K
- Bus Replacement Fund - higher by $\$ 3 K$ due to increased Measure D sales tax revenues
- Bus Replacement Fund - Minimum \$3M annual commitment from Measure D sales tax and STA-SGR; FY24 budgeted transfer is \$3.1M
- Operating Surplus after Transfers higher by $\$ 667 \mathrm{~K}$


## IV. STRATEGIC PLAN PRIORITIES ALIGNMENT

This report pertains to METRO's Financial Stability, Stewardship \& Accountability.

## V. FINANCIAL CONSIDERATIONS/IMPACT

Favorable budget variances in Operating Revenues and Expenses contribute to favorable budget variance in Operating Balance, Year to Date as of September 30, 2023.

## VI. CHANGES FROM COMMITTEE

Slide 2 Key Financial Highlights updated, minor narrative clarification.

## VII. ALTERNATIVES CONSIDERED

There are no alternatives to consider, as this is an accept and file Year to Date Monthly Financial Report.

## VIII. ATTACHMENTS

Attachment A: Year to Date Monthly Financial Report as of September 30, 2023 Presentation

Prepared by: Cathy Downes, Sr. Financial Analyst

Board of Directors
October 27, 2023
Page 8 of 8

## IX. APPROVALS



Attachment A


Board of Directors
October 27, 2023
Chuck Farmer, Chief Financial Officer

|  |  |
| :---: | :---: |
| Service | - Fixed Route (including Hwy 17) Cost per Revenue Service Hour is $\$ 270$ vs Budget of \$393 <br> - No canceled trips <br> - ParaCruz Cost per Trip is $\$ 58$ vs Budget of $\$ 92$ <br> - Non-Student/Hwy 17 Passengers is 195,145 vs Budget of 172,200 |
| Financials | - Total Operating Surplus/(Deficit) is favorable $\$ 0.6 \mathrm{M}$ driven by higher Operating Revenues of $\$ 0.1 \mathrm{M}$ due to timing of Special Transit Fares payments along with lower wages of $\$ 0.2 \mathrm{M}$, fringe of $\$ 0.2 \mathrm{M}$, and nonpersonnel of $\$ 0.2 \mathrm{M}$; partially offset by higher OT of $\$ 0.2 \mathrm{M}$ <br> - Non-Operating Revenues of $\$ 7.4 \mathrm{M}$ are $\$ 0.2 \mathrm{M}$ unfavorable vs budget of $\$ 7.2 \mathrm{M}$ driven primarily by higher than anticipated interest income |
| Capital | - Capital spending of $\$ 152 \mathrm{~K}$ is behind budget of $\$ 354 \mathrm{~K}$ primarily due to delay in purchase of Trailer Mounted Washer |
| Personnel | Data not available for September |

Attachment A

## September 2023 , Pre-close Financials

Actuals unfavorable/favorable budget

$\$(10,833)$



September 30, 2023
YTD Operating Revenue and E

- Op
- Operating
Deficit lower by
$\$ 1.1 M$ driven
by
vacant/funded
positions and
lower Non-
Personnel
spending due
to timing;
partially offset
by increased
OT
- Sales tax of
$\$ 8.3 M$ is $4.1 \%$
higher than
budget
- Bus
Replacement
Fund higher
than budget by
$\$ 3 K$

Actual* $\quad$ Budget $\quad$| Fav / |
| :---: |
| (Unfav) |

| $\$ 694$ | $\$ 800$ | $(\$ 106)$ |
| ---: | ---: | :---: |
| 1,584 | 1,570 | 15 |
| $\$ \mathbf{2 , 2 7 8}$ | $\mathbf{\$ 2 , 3 7 0}$ | $\mathbf{( \$ ~ 9 2 )}$ |
|  |  |  |
| $\$ 4,501$ | $\$ 5,065$ | $\$ 564$ |
| 782 | 265 | $(517)$ |
| 4,740 | 5,235 | 495 |
| 3,087 | 3,828 | 740 | | \$ 13,110 | \$ 14,392 | \$ 1,282 |
| ---: | ---: | ---: |
| $\mathbf{( \$ ~ 1 0 , 8 3 2 )}$ | $\mathbf{( \$ 1 2 , 0 2 3 )}$ | $\$ \mathbf{1 , 1 9 1}$ |
| $17.4 \%$ | $16.5 \%$ | $0.9 \%$ |

 Total Non-Operating Revenue/(Expense)
Operating Surplus/(Deficit) before Transfers

> Transfers and Other

Operating Revenue
Passenger Fares
Special Transit Fares Total Operating Revenue Operating Expense Labor - Regular Labor - OT Total OpEx
 Operating Surplus/(Deficit) Сиวлоэду xoqว.nt Non-Operating Revenue/(Expense) Sales Tax/including Measure D Federal/State Grants COVID Relief Grants Pension UAL/Bond Interest Payment All Other Total Non-Operating Revenue/(Expense)
Operating Surplus/(Deficit) before Transfers

Transfers to Bus Replacement Fund

$\$ 000^{\prime} s$
Forecast* Budget Fav /

| $\$ 2,793$ | $\$ 3,080$ | $(\$ 287)$ |
| ---: | ---: | ---: |
| 6,110 | 6,095 | 15 |
| $\$ \mathbf{8 , 9 0 2}$ | $\$ 9,175$ | $\mathbf{( \$ 2 7 3 )}$ |
|  |  |  |
| $\$ 18,163$ | $\$ 20,220$ | $\$ 2,058$ |
| 3,134 | 1,171 | $(1,963)$ |
| 21,133 | 21,813 | 680 |
| 18,266 | 17,706 | $(560)$ |


| $\$ 60,696$ | $\$ 60,911$ | $\$ 215$ |
| :---: | :---: | :---: |
| $(\$ 51,794)$ | $(\$ 51,736)$ | $(\$ 58)$ |

$$
\begin{array}{lll}
(\$ 51,794) & (\$ 51,736) & (\$ 58) \\
\hline \hline
\end{array}
$$

$$
\text { ¢IZ'I } \$ \quad 808^{‘} I \mathcal{E} \$ \quad \text { EZ0‘£E } \$
$$

| $(4,173)$ | $(4,173)$ | - |
| :---: | :---: | :---: |
| 2,565 | 1,240 | 1,326 |


| $(4,173)$ | $(4,173)$ |  |
| ---: | ---: | ---: |
| 2,565 | 1,240 | 1,326 |
| $\mathbf{\$ 6 1 7 9 0}$ | $\mathbf{\$ 5 9 2 5 0}$ | $\mathbf{\$ 2 5 4 1}$ |



Operating Surplus/(Deficit) before Transfers
(0)

| $(\$ 2,641)$ | $(\$ 2,350)$ | $(\$ 291)$ |
| :---: | :---: | :---: |
| $(\$ 7,626)$ | $(\$ 7,626)$ | - |
| $\$ 270$ | $\$ 2,462$ | $(\$ 2,191)$ |
| - | $\mathbf{\$ ~ 0}$ | $\mathbf{( \$ ~ 0 )}$ |

All Other Transfers: \$2M UAL, \$4.0M Operations/Capital Reserves, $\$ 1.3 \mathrm{M}$ Operations Sustainability Reserve, and \$0.3M from COVID Recovery .



| Project Category: | Month to Date |  |  |  | Year to Date |  |  |  | Full Year |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Actuals* |  | Budget |  | Actuals* |  | Budget |  | Budget** \% Spend |  |
| Construction Related Projects | \$ | \$ - | \$ | 15 | \$ | 101 | \$ | 45 | \$ 12,416 | 0.8\% |
| IT Projects |  | 97 |  | 95 |  | 310 |  | 295 | 2,744 | 11.3\% |
| Facilities Repair \& Improvements |  | 30 |  | 85 |  | 74 |  | 85 | 2,710 | 2.7\% |
| Revenue Vehicle Replacement |  | 23 |  | 23 |  | 97 |  | 70 | 2,533 | 3.8\% |
| Revenue Vehicle Electrification Projects |  | - |  | - |  | 26 |  | - | 231 | 11.3\% |
| Non-Revenue Vehicle Replacement |  |  |  | - |  | 23 |  |  |  | 0.0\% |
| Fleet \& Maintenance Equipment |  | - |  | - |  | 171 |  | - | - | 0.0\% |
| Misc. |  | 2 |  | 136 |  | 12 |  | 136 | 727 | 1.7\% |
|  | Total \$ | ) 152 | \$ | 354 | \$ | 814 | \$ | 631 | \$ 21,361 | 3.8\% |

[^2]8.3A. 11
September 30, 2023
$\$ 000$ 's
0
0
18
8
0
0
11 

DATE: October 27, 2023
TO: Board of Directors
FROM: Michael Tree, CEO/General Manager
SUBJECT: RECOMMENDED ACTION ON TORT CLAIMS

## I. RECOMMENDED ACTION

That the Board of Directors Approve Staff Recommendations for Claims for the Month of Octoberr 2023, as reflected in Section VIII of this report

## II. SUMMARY

This staff report provides the Board of Directors with recommendations on claims submitted to the Santa Cruz Metropolitan Transit District (METRO).

## III. DISCUSSION/BACKGROUND

METRO's Risk Department received three claims for the month of October 2023 for money or damages. As a public entity, METRO must act "within 45 days after the claim has been presented" (Govt C §912.4(a)). See staff recommendations in paragraph VIII.

## IV. STRATEGIC PLAN PRIORITIES ALIGNMENT

This report pertains to METRO's Financial Stability, Stewardship and Accountability.
V. FINANCIAL CONSIDERATIONS/IMPACT

None

## VI. CHANGES FROM COMMITTEE

N/A

## VII. ALTERNATIVES CONSIDERED

Within the 45-day period, the Board of Directors may take the following actions:

- Reject the claim entirely;
- Allow it in full;
- Allow it in part and reject the balance;
- Compromise it, if the liability or amount due is disputed (Govt C §912.4(a)); or
- Do nothing, and allow the claim to be denied by operation of law (Govt C §912.4 (c)).


## VIII. DESCRIPTION OF CLAIM

| Claimant | Claim \# | Description | Recommended <br> Action |
| :--- | :--- | :--- | :---: |
| Turner, Tyler | $23-0015$ | Claimant alleges that <br> METRO is responsible for <br> paying his medical <br> expenses. Amount of <br> claim: More than \$25,000 | Reject |
| Valdelamar, <br> Martamiana | $23-0016$ | Claimant alleges that <br> METRO is responsible for <br> paying her medical <br> expenses. Amount of <br> claim: \$2,329.00 | Reject |
| Turner, Tyler D. / <br> State Farm Ins. Co. | $23-0017$ | Claimant alleges that <br> METRO damaged his <br> vehicle. Amount of claim: <br> Limited up to \$25,000. |  |

## Prepared by: Tom Szestowicki, Safety Specialist

Board of Directors
October 27, 2023
Page 3 of 3

## IX. APPROVALS

Michael Tree
CEO/General Manager


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# Santa Cruz Metropolitan 

Transit District

DATE: October 27, 2023
METRO
TO: $\quad$ Board of Directors
FROM: Michael Tree, CEO/General Manager

## SUBJECT: CONSIDERATION OF REAPPOINTMENTS TO THE METRO ADVISORY COMMITTEE (MAC)

I. RECOMMENDED ACTION

The Board of Directors approve the reappointments of Jessica de Wit and Joseph Martinez to the Metro Advisory Committee (MAC) for a term ending December 31, 2027.

## II. SUMMARY

- There are currently two seats on the METRO Advisory Committee (MAC) expiring on December 31, 2023.
- The MAC Ad Hoc Committee would like to reappoint Jessica de Wit and Joseph Martinez to fill the seats expiring on December 31, 2023 for an additional fouryear term expiring on December 31, 2027.


## III. DISCUSSION/BACKGROUND

Section 3.1 of the MAC Bylaws states "The MAC shall be composed of no greater than 7 members appointed by the Board of Directors." Two members' terms expire on December 31, 2023.

A 30-day nomination period opened on September 1, 2023 to solicit and accept Board nominees and citizen applications to fill those seats. The MAC Ad Hoc Committee met on October 18, 2023 to review all applications. After considerable review, the MAC Ad Hoc Committee recommends the METRO Board of Directors consider the reappointment of Jessica de Wit and Joseph Martinez to serve as committee members on MAC (applications attached). If approved by the Board of Directors, the reappointments would conclude on December 31, 2027.

## IV. STRATEGIC PLAN PRIORITIES ALIGNMENT

This report pertains to METRO's Strategic Alliances and Community Outreach.

## v. FINANCIAL CONSIDERATIONS/IMPACT

None.

## VI. CHANGES FROM COMMITTEE

N/A

## VII. ALTERNATIVES CONSIDERED

None. The goal is to attain a seven-member committee.

## VIII. ATTACHMENTS

Attachment A: MAC Applications: Jessica de Wit and Joseph Martinez Attachment B: MAC Bylaws

Prepared by: Elizabeth Rocha, Administrative Specialist

Board of Directors
October 27, 2023
Page 3 of 3

## IX. APPROVALS

Michael Tree, CEO/General Manager


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## Attachment A

## Ticket \#431243

Volunteer To Serve on MAC

| Status | Open | Name | Jessica de Wit |
| :--- | :--- | :--- | :--- |
| Priority | Normal | Email | dewitj@gmail.com |
| Department | MAC | Phone | (831) 420-5108 |
| Create Date | 9/29/23 7:31 PM | Source | Web |
|  |  |  |  |
| Assigned To | MAC | Help Topic | Volunteer To Serve on MAC |
| SLA Plan | CS SLA | Last Response |  |
| Due Date | $10 / 13 / 234: 00$ PM | Last Message |  |

## Volunteer To Serve on MAC

What is your occupation?:
Are you aware of any conflicts of interest that would prevent you from no serving on MAC if appointed? :

Please outline your availability in terms of meeting times/dates and total time per month you can devote to MAC activities::

What interests and experience do you have that would make you currently the MAC Chair an effective MAC member? :

Contact Name: Jessica de Wit
Street Address:: 500 Cathedral Dr \#1554
City:: Aptos
Zip Code:: 95001
Do you ride Santa Cruz
METRO fixed route or Santa Cruz METRO fixed route
Paracruz Service ?:

## Attachment A

How often do you use
Santa Cruz METRO Fixed Route or METRO
ParaCruz Service?:
What are your interests?:

What do you think are the biggest challenges for Santa Cruz METRO?:

What do you believe that you can contribute to Santa Cruz METRO \& regional planning for centralized stops with multi-modal options MAC if appointed?:
particular transit increased service to more centralized stops with multi-modal access
Monthly
my prior experience as a MAC member and METRO rider

## Attachment A

## Ticket \#884023

Volunteer To Serve on MAC

| Status | Open | Name | Joseph Martinez |
| :--- | :--- | :--- | :--- |
| Priority | Normal | Email | Jkw728@gmail.com |
| Department | MAC | Phone | (831) 402-3048 |
| Create Date | $8 / 21 / 232: 15 ~ P M$ | Source | Web |
|  |  |  |  |
| Assigned To | MAC | Help Topic | Volunteer To Serve on MAC |
| SLA Plan | CS SLA | Last Response |  |
| Due Date | $9 / 1 / 231: 15$ PM | Last Message |  |

## Volunteer To Serve on MAC

What is your occupation?:

Currently on the Mac board as vice president
Are you aware of any conflicts of interest that
would prevent you from Yes, I am I want to renew my application to serve again
serving on MAC if
appointed? :
Please outline your availability in terms of meeting times/dates and total time per month you can devote to MAC activities::

What interests and experience do you have that would make you an effective MAC member?:

Contact Name: Joseph, Martinez
Street Address:: 117 Sudden St.
City:: Watsonville California
Zip Code:: 95076
Do you ride Santa Cruz
METRO fixed route or
Paracruz Service ?:

Both
When ever they need me

Everything love being on the board want to keep being active want to renew my terms

## Attachment A

How often do you use
Santa Cruz METRO
Fixed Route or METRO
ParaCruz Service?:
What are your
particular transit I love riding the fix routes and paraCruz interests?:

What do you think are the biggest challenges for Santa Cruz METRO?:

What do you believe that you can contribute The same thing that l've been doing for the last 11 years and representing to Santa Cruz METRO \& the Watsonville People MAC if appointed?:

Additional Comments::

Hope to serve again as vice president and keep the Mac board, proud and represent the Watsonville people


BYLAWS
Metro Advisory Committee

ADOPTED JANUARY 26, 2018

BYLAWS FOR THE SANTA CRUZ METRO
ADVISORY COMMITTEE

## Article I GENERAL PROVISIONS

## §1.1 Purpose - Bylaws

These Bylaws shall govern the proceedings of the METRO Advisory Committee (MAC), an advisory committee established by the Board of Directors of the Santa Cruz Metropolitan Transit District (METRO).

## §1.1.1 Purpose - METRO Advisory Committee (MAC)

The MAC members serve at the pleasure of the Santa Cruz Metropolitan Transit District Board of Directors. The purpose of the MAC is to provide a citizen forum (advisory committee) in which the METRO Board and CEO/General Manager can delegate topics for discussion and in which recommendations can be formulated and communicated to the METRO Board of Directors. MAC members should be current frequent riders of the fixed-route, paratransit or commuter services provided by Santa Cruz METRO and should approach their review of topics from a regional thinker perspective in their review of matters referred by the METRO Board of Directors or the CEO/General Manager.

## §1.2 Construction of Bylaws

As used in these Bylaws, "MAC" means the METRO Advisory Committee. These Bylaws shall govern the MAC's proceedings to the extent they are not inconsistent with METRO Administrative Code or Regulations or California or Federal law. These Bylaws or amendments become effective upon approval by the METRO Board of Directors.

## §1.2.1 Orderly Administration of MAC Meetings

The MAC shall follow Robert's Rules of Order or Sturgis, the Standard Code of Parliamentary Procedure, as may be adopted by the current Chair of MAC.

## §1.3 Definitions: As used in these Bylaws:

a. "Chair" means the Chair of the MAC Committee.
b. "Vice chair" means the Vice Chair of the MAC Committee.

## Attachment B

c. "Staff" means staff members that are assigned to support the MAC Committee by the METRO CEO/General Manager.

## Article II DUTIES AND AUTHORITY

## §2.1 Duties

It shall be the duty of the MAC to provide recommendations to the Board of Directors on matters referred to the MAC by the Board or CEO/General Manager, and to perform such additional duties as assigned by the Board. The MAC may also address issues which members or the public raise with respect to the quantity and quality of services provided by METRO.

## §2.2 Limitations on Authority

The sole jurisdiction and authority of the MAC is to serve in an advisory capacity to the Board of Directors. MAC shall not have any authority to take actions that bind METRO or the Board of Directors. With the approval of the CEO/General Manager, and subject to budget considerations, the MAC may design informational signs to be placed on the inside of buses and it may design and distribute an informational brochure to increase the public's knowledge of the operation and existence of the MAC. MAC members are not allowed to give direction to the administrative support personnel or any other METRO employee.

## a. Reports to the Santa Cruz METRO Board of Directors.

Communications by the MAC to the Board of Directors shall be through the CEO/General Manager. All such communications shall be provided to the Board of Directors and placed on the next available Board agenda as a consent item under the heading of "communications to the Board from the MAC."

At the request of the MAC Chair or Vice Chair, and upon concurrence of a majority of the MAC members, matters which the MAC intends to discuss with the Board of Directors may be placed on the Board of Director's agenda by the CEO/General Manager. MAC shall comply with all requirements for the inclusion of such items on the Board's agenda as are deemed appropriate by the CEO/General Manager.

The MAC Chair or Vice Chair shall provide the Board of Directors an oral report on MAC activities twice a year, once in June and once in December.

# Attachment B 

## Article III MEMBERSHIP

## §3.1 Membership

a. Appointment to the MAC.

The MAC shall be composed of no greater than 7 members appointed by the Board of Directors. All MAC members shall serve for a term of 4 years and will serve at the pleasure of the Board of Directors.
Members wishing to resign from an appointment may submit such resignation to the CEO/General Manager.

The METRO Board of Directors shall nominate individuals to be considered for appointment as members of the MAC. Additionally, Santa Cruz County residents who have submitted an application directly to METRO shall be considered. Annually, the METRO Board Chair shall appoint an Ad Hoc Committee composed of four members of the Board and who shall meet as needed to review the list of Board nominees and other citizen applications and make appointment recommendations to the full Board. Appointments to the METRO Advisory Committee shall be made by the METRO Board of Directors.
b. Composition of Membership on MAC.

All members shall be residents of the County of Santa Cruz. When making its appointments, the Board shall strive to balance the membership to reflect the ethnic, gender, and geographic diversity of the County.

To the extent it is practical, representation on MAC will be regular riders of the system and will include representatives of the following consumer groups:
i. At least one member from the Disability community.
ii. At least one member from University of California, Santa Cruz, who is either a student or employee of the same.
iii. At least one member who is a commuter using the Highway 17 service.
iv. At least one member of the Disadvantaged Business Community.
v. At least one member from Cabrillo College, who is either a student or an employee of the same.
vi. At least one member who is a rider of Paratransit.

## Attachment B

No member of the Board of Directors or elected public official shall be appointed to the Committee.

No employee of METRO or any agency that provides funding to, or contracts with, METRO shall be appointed to the Committee. However, individuals who are employed by the University of California, Santa Cruz in departments other than the Transportation and Parking Services (TAPS), or in the offices that directly supervise TAPS, shall be exempt from the financial/contracting prohibition for MAC members outlined in this section.

## §3.2 Members' Terms

a. The term of membership of each MAC member shall be four years, commencing with the date of appointment by the METRO Board of Directors and terminating on December $31^{\text {st }}$ of the year in which the seat expires. Members may be considered by the Board Ad Hoc Committee for reappointment for additional terms, as approved by the METRO Board of Directors.
b. Effective January 2018, seat term limits shall follow the following term schedule in order to ensure quorum in future election years as follows:

Seat 1: December 31, 2021
Seat 2: December 31, 2021
Seat 3: December 31, 2021
Seat 4: December 31, 2019
Seat 5: December 31, 2020
Seat 6: December 31, 2020
Seat 7: December 31, 2019
Thereafter, each seat's term will be four years from appointment or reappointment.
c. If a seat is vacated prior to the end of its designated term, the newly appointed MAC member shall fill the seat vacated through its designated termination date.

## §3.3 Attendance at MAC meetings.

If a member accumulates no less than two consecutive absences from MAC Meetings, without a reasonable excuse, in any rolling twelve-month period, the position shall automatically be declared vacant. In the event of a known absence to an upcoming MAC Meeting, it is expected of the MAC Member(s) that they will contact the Santa Cruz Metropolitan Transit

## Attachment B

District Front Office Administration Staff by telephone as soon as the absence is known, but no later than 12:00PM (noon) on the day of the meeting, and that failure to make said contact will constitute an unexcused absence unless circumstances restrict such contact. The Board of Directors shall then be notified of the vacancy so the Ad Hoc Committee can then meet and recommend to the METRO Board a successor to be appointed to fill the remainder of the vacated MAC member's term.

## §3.4 Compensation of MAC members

No individual member of the MAC shall be entitled to compensation from METRO, with the exception that Members of the Committee shall receive one (1) system-wide day passes for each meeting that they attend. Any request for reimbursement for travel or other expenses shall not be considered unless approved in advance by the CEO/General Manager.

## §3.5 Vacancies

When a vacancy is created or a MAC member's term expires, the METRO Board shall be solicited for nominations. The METRO Board nomination period shall be open for thirty (30) days following the notification to METRO Board Members of the vacancy(s). The METRO Board shall be notified of the open nomination period via email correspondence.
Following the conclusion of the thirty-day nomination period, the Ad Hoc Committee shall convene and review current MAC applications on file and current Board Member nominations. The Ad Hoc Committee shall then make new appointee recommendation(s) to the full METRO Board for consideration and approval to fill the expired seat, or the remainder of the vacated MAC member's term.

## Article IV OFFICERS

## §4.1 Chair and Vice Chair

The MAC shall elect from its membership a Chair and a Vice Chair at the end of the agenda for the last meeting of the calendar year, to serve for a one-year term. In election years when MAC members' terms expire, the Chair and Vice Chair shall be elected at the first meeting after METRO Board appointments and/or reappointments of MAC members have been made, establishing a quorum.

The Chair shall preside at all meetings of the MAC and represent the MAC before the METRO Board of Directors. The Vice Chair shall perform the

## Attachment B

duties of the Chair when the Chair is absent. In the event of a vacancy in the Chair's position, the Vice Chair shall succeed as Chair for the balance of the Chair's term and the MAC shall elect a successor to fill the vacancy in the Vice Chair's position. In the event of a vacancy in the Vice Chair's position, the MAC shall elect a successor from its membership to fill the Vice Chair's position for the remainder of the Vice Chair's term. If the Chair vacates the position prior to the end of his/her one-year appointment, the Vice Chair will be allowed to complete the vacated Chair's term and one full year following the end of the vacated Chair's term.

The Chair may be elected for up to two consecutive terms, and again multiple times during their appointment term(s) provided there is a minimum of a one-year break after having served two consecutive terms.

## §4.2 Staff Support

The CEO/General Manager of METRO shall determine the proper staff support for MAC meetings, if any, and furnish administrative personnel to prepare and distribute the MAC's agendas, notices, minutes, correspondence and other materials. The METRO administrative personnel assigned to support the MAC shall maintain a record of all proceedings of the MAC as required by law and shall perform other support duties to the committee as assigned by the CEO/General Manager. The minutes of each meeting, when approved by the MAC shall be made available on the Santa Cruz METRO website on the MAC page. The METRO Board of Directors are encouraged to review these minutes after each MAC meeting.

## Article V <br> MEETINGS

## §5.1 Regular Meetings

Regular meetings of the MAC shall be held not more than once each calendar quarter (e.g.: March, June, September \& December), on the third Wednesday of the month that is selected for the meeting. Whenever a regular meeting falls on a holiday observed by METRO, the meeting shall be held on another day or canceled at the direction of the MAC. A rescheduled regular meeting shall be designated a regular meeting. With the approval of the CEO/General Manager, or at the direction of the METRO Board, the MAC may convene additional "Special" meetings during the calendar year to address time sensitive issues. e.g.: service changes, fare increases, Fiscal Year Budget review. All such "Special"

## Attachment B

meetings shall be posted in compliance with Article V, Section 5.3 and Article 6, Section 6.4 below.

At the MAC's last meeting of the calendar year it shall establish a calendar of its regular meetings for the following year. In election years when MAC members' terms expire, it shall establish at the MAC's last meeting of the calendar year the first meeting of the following year. The remaining meetings for that calendar year shall be established once METRO Board appointments and/or reappointments have been made, establishing a quorum. MAC's regular meeting schedule shall be posted on the METRO website once adopted by the MAC.

## §5.2 Calling and Noticing of Meetings

All meetings shall be called, noticed and conducted in accordance with the applicable provisions of the Ralph M. Brown Act (commencing with Section 54950 of the Government Code). The CEO/General Manager and METRO Counsel shall be given notice of all meetings.

## §5.3 Quorum; Vote

The presence of a majority of the appointed (4) members shall constitute a quorum for the transaction of business. However, when there are vacancies on the MAC the quorum shall be reduced to a majority of the number of Members appointed to the MAC with the provision that a quorum shall never be less than three (3) Members. All official acts of the MAC shall require the affirmative vote of the majority of members present, providing that a quorum is maintained at all times.

## §5.4 Thirty Minute Rule

If a quorum has not been established within thirty minutes of the noticed starting time for the meeting, the Chair, or Vice Chair, shall declare the meeting cancelled.

## §5.5 Matters Not Listed On the Agenda Requiring Committee Action

All items requiring MAC discussion and/or action are required to be posted on the Agenda and in compliance with Article V, Section 5.3 and Article 6, Section 6.4.

## §5.6 Time Limits for Speakers

Each member of the public appearing at a MAC meeting shall be limited to three minutes in his or her presentation, unless the Chair, at his or her

## Attachment B

discretion, permits further remarks to be made. Any person addressing the MAC may submit written statements, petitions or other documents to complement his or her presentation. Public presentations that have been scheduled prior to the meeting with the MAC Chair shall not be subject to the time limits contained in this section.

## §5.7 Impertinence; Disturbance of Meeting

Any person making personal, impertinent or indecorous remarks while addressing the MAC may, as the Chair's discretion, have their testimony immediately terminated and may, at the Chair's discretion, be barred from further appearance before the MAC at that meeting, unless permission to continue is granted by an affirmative majority vote of the MAC. The Chair may order any person removed from the MAC meeting who causes a disturbance or interferes with the conduct of the meeting, and the Chair may direct the meeting room cleared when deemed necessary to maintain order.

## §5.8 Access to Public Records Distributed at Meetings

Writings which are public records and which are distributed during a MAC meeting shall be made available for public inspection at the meeting if prepared by the METRO staff or a member of the MAC, or after the meeting if prepared by some other person. In all instances, every effort shall be made to provide all writings in an accessible format. Anyone having difficulties accessing specific documents should contact the METRO Administrative Office for assistance.

Except as provided above, all public records requests for MAC records shall be made to Santa Cruz METRO pursuant to Santa Cruz METRO's policies and procedures for the same.

## Article VI AGENDAS AND MEETING NOTICES

## §6.1 Agenda Format

The agenda shall specify the location, starting time and anticipated ending time of each meeting. Each matter to be considered by MAC shall contain a brief general description of each item of business to be transacted or discussed at the meeting. The description shall be reasonably calculated to adequately inform the public of the subject matter of each agenda item. The agenda may include recommendations for MAC action as appropriate.

## Attachment B

## §6.2 Public Communications

Each agenda for a regular meeting shall provide an opportunity for members of the public to address the MAC on matters of interest to the public either before or during the MAC's consideration of the item, if it is listed on the agenda, or, if it is not listed on the agenda but is within the jurisdiction of the MAC, under the agenda item heading "Oral/Written Communications". The MAC shall not act upon an item that is not listed on the agenda. Each notice for a special meeting shall provide an opportunity for members of the public to directly address the MAC concerning any item that has been described in the notice for the meeting before or during consideration of that item.

## §6.3 Agenda Preparation

The METRO administrative personnel assigned to the MAC shall prepare the agenda for each meeting. One week prior to the posting date of the MAC Agenda, the MAC Chair will work with the assigned METRO administrative personnel to create a draft MAC Agenda. Prior to finalizing the MAC Agenda, the MAC Chair, or Vice Chair, shall meet with the CEO/General Manager, either in person or by phone, to discuss the draft Agenda and to determine whether or not certain items should be included in the MAC Agenda. Since the CEO/General Manager is responsible for oversight of METRO personnel and budget, the CEO/General Manager will have the final approval on the contents of the MAC Agenda, as it relates to all items requiring METRO staff support and compliance with the MAC Bylaws.

## §6.4 Agenda Posting and Delivery

The written agenda for each regular meeting and each meeting continued for more than five calendar days shall be posted by the METRO Staff at least 72 hours before the meeting is scheduled to begin. The written agenda for every special meeting shall be posted by the METRO Staff at least 24 hours before the special meeting is scheduled to begin. The agenda shall be posted in a location that is freely accessible to members of the public. The MAC agenda will also be posted to the METRO website (www.scmtd.com) under the Agency Information tab.

The agenda together with supporting documents shall be transmitted to each MAC member, the CEO/General Manager and the METRO Counsel at least three days before each regular meeting and at least 24 hours before each special meeting.

# Attachment B 

## Article VII <br> MISCELLANEOUS

## §7.1 Adoption and Amendment of Bylaws

These Bylaws shall be effective upon approval by the METRO Board of Directors and may be revised and amended only by the METRO Board of Directors. The MAC shall have no authority to amend these Bylaws without approval by the Board of Directors

## §7.2 MAC Process

The intent of the MAC is to provide consensus based advice and recommendations regarding all matters that have been referred to it by the METRO Board of Directors. However, when such consensus cannot be reached, the Chair of MAC shall present a report that includes the majority consequences and provides a summary of the comments made by those who have not voted with the majority. If no majority consensus is reached, then the report shall so state the same.

Approved by Board of Directors: September 26, 2003
Revised for 10/24/03
Revised for 12/19/03
Amended/Adopted 12/19/03
Amended/ Adopted 7/23/04
Amended/Adopted 6/23/06
Amended/Adopted 4/27/07
Amended/Adopted 5/25/07
Amended/Adopted 12/16/11
Revised 01/22/16 - Effective 01/01/16
Amended/Adopted 1/26/18

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DATE: October 27, 2023
TO: Board of Directors
FROM: Dawn Crummié, HR Director

## SUBJECT: APPROVE REQUEST FOR RECLASSIFICATION RESULTS FOR FULL STACK DEVELOPER/SR. FULL STACK DEVELOPER POSITION IN THE INFORMATIONAL TECHNOLOGY DEPARTMENT

## I. RECOMMENDED ACTION

## That the Board of Directors approve the request for reclassification for Full Stack Developer/Sr. Full Stack Developer in the IT Department

## II. SUMMARY

- In order to address the needs of the Santa Cruz Metropolitan Transit District (METRO) as it relates to large and complex Information Technology (IT) projects, we have determined the need for reclassification of the Database Administrator/Sr. Database Administrator positions to Full Stack Developer/ Sr. Full Stack Developer.
- METRO contracted with Koff \& Associates (hereinafter "K\&A") to conduct a total classification and compensation study in July 2023.
- HR staff worked with the IT Department to review the existing duties of the Database Administrator/Sr. Database Administrator. After reviewing the changes in technology and the need of the IT department, staff is asking to reclassify these positions to Full Stack Developer/ Sr. Full Stack Developer.
- Staff is recommending approval to reclassify the Full Stack Developer/Sr. Full Stack Developer.
- On October 13, 2023, staff requested that the Personnel/HR Standing Committee (Committee) review and recommend to the full Board of Directors approval of the reclassification. The Committee voted unanimously to recommend approval to the full Board of Directors (Board) with no additions.


## III. DISCUSSION/BACKGROUND

In recent years, the need for in-house software development at METRO has increased due in part to the deployment of new systems such as the Enterprise Resource Planning (ERP) and Intelligent Transportation System (ITS). There will be an ongoing need to have the agility to write interfaces and middleware for these types of systems.

In reviewing the work required and currently being performed by personnel in the Database Administrator roles, IT has determined that the duties required and being performed were not aligned with the title of Database Administrator.

Therefore, METRO has identified the need to change the title of Database Administrator and Sr. Database Administrator.

The study shows the need for reclassifying these positions that would perform a combination of duties which include designing and developing custom software applications and system integrations; administering vendor enterprise software and underlying databases, website content, web server software, and website CMS software/database and coordinating with management, staff and vendors to identify emerging software needs and implementing solutions.

HR staff worked with the IT Department to create a new Full Stack Developer/Sr. Full Stack Developer job description (class specification). Upon approval, an open recruitment will be undertaken to fill the vacant position.

Staff is requesting that the Board of Directors approve the Full Stack Developer/Sr. Full Stack Developer position.

## IV. STRATEGIC PLAN PRIORITIES ALIGNMENT

This item aligns to the following Strategic Plan Priorities:

- Service Quality and Delivery
- Employee Engagement: Attract, Retain and Develop


## V. FINANCIAL CONSIDERATIONS/IMPACT

If the recommendations contained in this report are adopted, funding for this position will be provided from the current authorized and funded positions in the Information Technology Department's FY24 \& FY25 Operating Budget.

## VI. ALTERNATIVES CONSIDERED

- Do nothing is an alternative. Staff does not recommend this option. This position meets the needs of METRO.
- Reject the suggested classification and wage survey. Staff does not recommend this action since the new class specification and its wage survey were researched and developed based on the developing needs of METRO.


## VII. ATTACHMENTS

Attachment A: Full Stack Developer/Sr. Full Stack Developer Job Description
Attachment B: Full Stack Developer/Sr. Full Stack Developer Wage Scale

Prepared by: Isaac Holly, IT \& ITS Director and Monik Delfin, HR Deputy Director.

Board of Directors
October 27, 2023
Page 4 of 4

## VIII. APPROVALS

Dawn Crummié, HR Director

## Dawn Curnnié



Chuck Farmer, Chief Financial Officer

Michael Tree, CEO/General Manager


Attachment A
HUMAN RESOURCES DEPARTMENT

Full Stack Developer<br>Senior Full Stack Developer<br>Bargaining Unit: Management

## DEFINITION:

Under direction of the Information Technology and Intelligent Transportation Systems Director (IT and ITS Director), designs and develops custom software applications and system integrations; administers vendor enterprise software and underlying databases, website content, web server software, and website CMS software/database; coordinates with management, staff and vendors to identify emerging software needs and implement solutions; performs other duties as assigned.

Duties can include: custom software and database design and development, software updates, responding to support tickets from staff and public, maintaining various export/import scripts, report development, systems integration, performance tuning, development of security and backup strategies, analysis and research, process improvements, technical writing, procedure documentation, and project management.

## DISTINGUISHING CHARACTERISTICS:

The Full Stack Developer is a journey-level classification responsible for independently performing software and database design and development duties. Positions at this level exercise judgment and initiative in their assigned tasks, receive only occasional instruction or assistance as new or unusual situations arise and are fully aware of the operating procedures and policies of the work unit.

The Senior Full Stack Developer is the advanced journey-level classification in the series responsible for independently managing assigned projects; supervising assigned staff; researching and developing solutions to a wide range of information technology issues; exercising independent judgment and decision-making in selecting methods and techniques for obtaining solutions; and/or serving as an expert on all Santa Cruz Metro software systems and lead for projects which are complex in nature and diverse in scope. The work involves a high-level of problem-solving requiring analysis of unique issues or increasingly complex problems without precedent and/or structure, managing multiple stakeholder interests, and formulating, presenting, and implementing strategies and recommendations for resolution. Work assignments at this level typically have significant impact on Santa Cruz Metro's information technology applications and systems and a high consequence of error, and incumbents are accountable for overall results.

## EXAMPLES OF DUTIES AND RESPONSIBILITIES:

The duties listed below represent the various types of work that may be performed. The omission of specific statements of duties does not exclude them if the work is related or a logical assignment to this class.

- Designs, develops, integrates, and maintains custom software applications, database platforms, and updates; monitors system performance and makes adjustments as necessary.

Attachment A<br>HUMAN RESOURCES DEPARTMENT Santa Cruz METRO

- Integrates legacy, existing, and future systems, automates tasks, and pipelines for information flow and data integration using various interfacing methodologies such as application programming interfaces (APIs), database tools, and custom software solutions.
- Configures and maintains servers to support application development, including web server configuration for front-end applications.
- Stages, tests, and deploys vendor software updates and maintains user access to software applications.
- Verifies and improves data security, fault tolerance, and backup/recovery; develops and recommends security and back up strategies.
- Creates and maintains custom reports and works with legacy reports.
- Provides training and technical assistance to staff.
- Consults with vendors to resolve technical issues.
- Prepares technical specifications for procurement.
- Provides data support related to quarterly schedule publication.
- Leads projects or portions of projects coordinating staff, consultants, and vendors.
- Generates long-term plans for database migration and data-warehousing strategies.
- Conducts research and stays current on new trends and innovative solutions for technology programs; recommends new technologies to improve the operational technology effectiveness and services.
- Performs other duties as assigned. Assist with escalated ERP configuration and development.
- 

In addition, the Senior Full Stack Developer:

- Supervises the work of subordinate staff; schedules, assigns, directs, and monitors work; provides staff training; evaluates employee performance; may participate in staff selection; may initiate or have significant input into disciplinary actions.
- Serves as project manager for complex and/or agency wide projects overseeing staff, consultants, and vendors.


## EMPLOYMENT STANDARDS:

## Knowledge of:

- Principles, methods, and techniques used in designing, developing, testing, and implementing IT and ITS software applications, systems, infrastructure, and security such as Linux, Windows, and web servers and administration.
- Principles and practices of database administration and management including SQL and No-SQL; and relational database architecture, including table structure, data types, joins, views, triggers, permissions, advanced queries, extract, transform and load (ETL), and data warehousing.
- Principles and practices of system integration for operability across diverse platforms and technologies including containerization and representational state transfer (REST) and simple object access protocol (SOAP) API methodologies.
- Front end and back end development methodologies and languages such as HTML/CSS/JavaScript coding, Go, Node, and PHP.
- Networking protocols to be able to troubleshoot and resolve issues between systems both remote and internal.
- Backup and recovery strategies as well as data validations.
- Report writing and development.

Attachment A<br>HUMAN RESOURCES DEPARTMENT Santa Cruz METRO

- Principles and practices of technical writing and documentation.
- Distributed version control systems.
- Applicable federal, state, and local laws, codes, and ordinances relevant to area(s) of responsibility.
- Techniques for providing a high level of customer service by effectively dealing with the public, vendors, contractors, and Santa Cruz METRO staff.
- The structure and content of the English language, including the meaning and spelling of words, rules of composition, and grammar.
- Modern equipment and communication tools used for business functions and program, project, and task coordination, including computers and software programs relevant to work performed.

In addition, Senior Full Stack Developer:

- Principles and practices of employee supervision, including performance evaluation and progressive discipline.
- Principles and practices of project management.


## Additional Knowledge desirable, but not required:

- Crystal Reports.
- Mobile Application design basics for IOS and Android.
- Web Content Accessibility Guidelines (WCAG).


## Ability to:

- Analyze complex IT and ITS problems, evaluate alternatives, and devise efficient, cost-effective, user-friendly solutions.
- Design, develop, test, and implement IT and ITS software applications, systems, databases, infrastructure, and security.
- Monitor systems operational effectiveness, reliability, and security vulnerability; implement approved measures to ensure integrity and security of data and systems.
- Integrate technology solutions across multiple platforms.
- Work with end users to develop enhanced applications for business process automation.
- Document, review, assess, improve, and implement IT and ITS processes.
- Prepare clear, concise, and accurate technical documentation, user guides, reports of work performed, and other written materials.
- Communicate complex technology issues clearly to non-technical parties.
- Understand, interpret, and apply all pertinent laws, codes, regulations, policies and procedures, and standards relevant to work performed.
- Organize work, set priorities, meet critical deadlines, and follow-up on assignments.
- Effectively use computer systems, software applications, and modern business equipment to perform a variety of work tasks.
- Communicate clearly and concisely, both orally and in writing, using appropriate English grammar and syntax.
- Use tact, initiative, prudence, and judgment within general policy, procedural, and legal guidelines.
- Establish, maintain, and foster positive and effective working relationships with those contacted in the course of work.

Attachment A<br>HUMAN RESOURCES DEPARTMENT

In addition, Senior Full Stack Developer:

- Supervise and motivate subordinate staff effectively.
- Independently manage large, complex, and/or agencywide IT and ITS projects including managing vendor/contractor relationships.


## MINIMUM QUALIFICATIONS:

Any combination of experience and education that would likely provide the required knowledge and abilities is qualifying. A typical way to obtain the knowledge and abilities would be:

## Education, Training and Experience:

Bachelor's degree from an accredited college or university in computer science, computer engineering, management information systems, or closely related field.

AND

Full Stack Developer: Four (4) years of increasingly responsible professional experience supporting a comprehensive information technology program.

Senior Full Stack Developer: Six (6) years of professional experience in designing, developing, testing, and implementing IT software applications, systems, infrastructure, and security.

## LICENSES AND CERTIFICATES:

None.

## SPECIAL REQUIREMENTS:

- Must be able to work extended hours as needed, often outside regular business hours as required by the CEO and the demands of the job.
- Must maintain strictest confidentiality.
- Must participate in professional development activities.
- Requires occasional travel.


## PHYSICAL AND MENTAL DEMANDS:

The physical and mental demands described here are representative of those that must be met by employees to successfully perform the essential functions of this class. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

## Physical Demands

While performing the duties of this job, the employee is regularly required to sit, walk and stand; talk and hear; use hands to finger, manipulate, handle, feel or operate objects, tools or controls; reach with hands and arms; and perform repetitive movements of hands or wrists. The employee is regularly required to bend and twist at the neck, reach with hands and arms. Occasional standing, walking, overhead reaching and lifting up to 20 pounds unaided is required. Specific visual abilities required for this job include close vision, distance vision, and the ability to adjust focus.

## Mental Demands

While performing the duties of this job, an employee uses written and oral communication skills; reads and interprets data, information and documents; analyzes and solves problems; uses math and mathematical reasoning; performs highly detailed work; deals with multiple concurrent tasks; and interacts with others encountered in the course of work.

## Work Environment:

The employee works in an office environment where the noise level is usually quiet. May require availability to work a flexible schedule.

## OTHER CONDITIONS OF EMPLOYMENT:

- Must pass requisite background check.
*Adopted: 01.26.2018
*BOD Approved: 10.27.2023
*Revised: 10.27.2023
*Job Family: Professional


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Effective 06／22
Chief Operating Officer
Maintenance Manager
Effective $06 / 22 / 23$（FY24）／Adopted by the Board as of August 11,2023


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DATE: October 27, 2023
TO: Board of Directors
FROM: Dawn Crummié, HR Director

## SUBJECT: APPROVE REQUEST FOR RECLASSIFICATION RESULTS FOR PAYROLL SUPERVISOR POSITION IN THE FINANCE DEPARTMENT

## I. RECOMMENDED ACTION

That the Board of Directors approve the request for reclassification of the Sr . Payroll Specialist to Payroll Supervisor in the Finance Department.

## II. SUMMARY

- In order to address the needs of the Santa Cruz Metropolitan Transit District (METRO) as it relates to Payroll, we have determined the need for reclassification of the Sr. Payroll Specialist to Payroll Supervisor.
- In May 2023, Service Employees International Union Local 521 (SEIU) and Human Resources (HR) staff agreed to the creation of Payroll Supervisor position to better address the needs of METRO.
- METRO contracted with Koff \& Associates (hereinafter "K\&A") to conduct a total classification and compensation study in May 2023.
- HR staff worked with the Finance Department to review the existing duties of the Sr. Payroll Specialist. After reviewing the new duties for the position, changes in our business processes related to the implementation of METRO's new ERP - Workday, as well as the evolving needs of the Finance Department, staff is asking to reclassify the position to Payroll Supervisor.
- HR staff presented the classification and compensation study to SEIU. SEIU is in agreement with the findings and this recommendation.
- Staff is recommending approval to reclassify the Sr. Payroll Specialist to Payroll Supervisor.
- On October 13, 2023, staff requested that the Personnel/HR Standing Committee (Committee) review and recommend to the full Board of Directors approval of this reclassification. The Committee voted unanimously to recommend approval to the full Board of Directors (Board) with no additions.


## III. DISCUSSION/BACKGROUND

In order to address the needs of METRO as it relates to Payroll, we have determined the need for reclassification of the Sr. Payroll Specialist to Payroll Supervisor.

Additionally, over the last couple of months, the duties and responsibilities of the Sr. Payroll Specialist have significantly evolved because of METRO's need to bring payroll in-house and process payroll for the entire organization. The implementation of METRO's new ERP would allow us to handle all steps of the process. The complexity of the new system, as well as the intricacies of payroll processing, would require new competencies and duties in the Finance Department.

To that end, METRO has identified the need to reclassify the Sr. Payroll Specialist to Payroll Supervisor and contracted with Koff \& Associates to conduct a total classification and compensation study in May 2023.
The study confirms the need to reclassify the position and create a new Payroll Supervisor position, which will oversee and process payroll for METRO, in accordance with union contracts, legal requirements, system modifications and updates.

HR staff worked with the Finance Department to create a new Payroll Supervisor job description (class specification). Upon approval, the current incumbent in the Sr. Payroll Specialist role will be reclassified to Payroll Supervisor.

Staff is requesting that the Board of Directors approve the reclassification of the Sr. Payroll Specialist to Payroll Supervisor.

## IV. STRATEGIC PLAN PRIORITIES ALIGNMENT

This item aligns to the following Strategic Plan Priorities:

- Service Quality and Delivery
- Employee Engagement: Attract, Retain and Develop


## V. FINANCIAL CONSIDERATIONS/IMPACT

The adoption of the recommendation contained in this report will require defunding and eliminating the Sr. Payroll Specialist position description.

Funding for this position will require an additional \$17K/year. The need for this additional funding was anticipated and is offset by budget savings in the Finance Department already incorporated in the FY24 \& FY25 Operating Budget.

## VI. ALTERNATIVES CONSIDERED

- Do nothing is an alternative. Staff does not recommend this option. This position meets the needs of METRO.
- Reject the suggested classification and wage survey. Staff does not recommend this action since the new class specification and its wage survey were researched and developed based on the developing needs of METRO.


## VII. ATTACHMENTS

Attachment A: Payroll Supervisor Job Description
Attachment B: Payroll Supervisor Wage Scale

Prepared by: Kristina Mihaylova, Deputy Finance Director and Monik Delfin, HR Deputy Director.

Board of Directors
October 27, 2023
Page 4 of 4

## VIII. APPROVALS

Dawn Crummié, HR Director


Approved as to fiscal impact: Chuck Farmer, Chief Financial Officer


Michael Tree, CEO/General Manager


# Attachment A <br> HUMAN RESOURCES DEPARTMENT 

Payroll Supervisor<br>Bargaining Unit: PSA

## DEFINITION:

Under direction, a Payroll Supervisor plans, organizes, coordinates, monitors, audits, and participates in the processing of payroll; supervises assigned staff and daily payroll operations; analyzes, develops, and recommends improvements to the payroll system; ensures accurate disbursements for funds for payment of salaries and benefits; prepares and updates payroll procedure manuals in accordance with collective bargaining agreements, legal requirements, and system modifications and updates; and performs related work as required.

## DISTINGUISHING CHARACTERISTICS:

Payroll Supervisor is the supervisor level class in the series. An incumbent in this class performs work that ensures the day-to-day payroll functions are performed in an effective manner by directing, overseeing, and performing full cycle payroll administration duties. This class is distinguished from the lower level class of Payroll Administrator because an incumbent in the latter class performs journey level payroll administration duties.

## EXAMPLES OF DUTIES AND RESPONSIBILITIES:

The duties listed below represent the various types of work that may be performed. The omission of specific statements of duties does not exclude them if the work is related or a logical assignment to this class.

- Supervises subordinate staff; assigns, directs, and monitors work; provides staff training; evaluates employee performance; initiates or has significant input into disciplinary actions.
- Participates in the recruitment, selection, and on-boarding process of new departmental employees.
- Supervises the planning, coordination, and processing of the District-wide biweekly payroll; performs and oversees accurate and timely payroll reconciliations and audits; balances payroll reconciliation and all payroll related accounts; reconciles payroll bank account; and troubleshoots any issues that arise.
- Ensures compliance with federal and state regulations and guidelines and adherence to payroll standards, District policies, internal controls, and collective bargaining agreement requirements.
- Implements processes to ensure proper and accurate determination and reporting of payroll liabilities such as employee and employer federal and state income taxes, Medicare taxes, unemployment insurance, state mandated garnishments, insurance deductions, union dues for represented staff, retirement contributions, and/or loan payments.
- Oversees the reconciliation and processing of payments made to payroll vendors and benefit providers.
- Supervises and participates in the preparation, reconciliation, and balancing of various payroll reports including quarterly and annual federal and state tax reports, earnings, deductions, wage garnishments, California Public Employees Retirement System (CaIPERS) retirement, and related


# Attachment A <br> HUMAN RESOURCES DEPARTMENT <br> Santa Cruz METRO 

reports; reviews payroll reports and documents for accuracy; supervises the preparation and distribution of W-2 forms to employees.

- Supervises the administration of the timekeeping and payroll systems; ensures system integrity and security and quality control of data.
- Supervises and participates in the identification, development, recommendation, implementation, and testing of payroll system improvements; works with Information Technology staff to maintain system integrity, troubleshoot technical issues, and test system upgrades and/or configuration changes.
- Ensures accurate accounting and reporting on all payroll related feeds to Finance.
- Supervises and leads the response to audit requests; serves as point of contract for auditors.
- Develops and maintains system user procedures and training guidelines and implements procedures to provide adequate guidance and documentation for assigned staff and District staff and management; provides training to staff and management.
- Responds to inquiries, researches and provides information, and resolves complaints and issues regarding payroll requiring the interpretation and application of policies, rules, collective bargaining agreements, and procedures.
- Continuously monitors and evaluates the efficiency and effectiveness of service delivery methods and procedures; identifies and recommends opportunities for improvement; upon approval, implements improvements; assists in developing payroll policies and procedures.
- Researches, analyzes, and compiles data from various sources; verifies accuracy of information, researches discrepancies, and records information.
- Supervises the maintenance of accurate and detailed databases, spreadsheets, files, and records; ensures adherence with established records retention and information security procedures.
- Composes and edits a variety of documents, including correspondence, letters, memos, forms, and reports.
- Answers telephones, greet visitors, and provides information to employees and the public.
- Operates standard office equipment; utilizes standard business computer software in performing job tasks; may utilize specialized Santa Cruz METRO software.
- Stays abreast of current payroll laws and regulations; interprets and complies with a variety of labor and tax laws which pertain to public employers.
- Provides assistance with other accounting activities and projects as needed.
- Drives a Santa Cruz METRO vehicle to perform assignments.
- Performs related work as required.


## EMPLOYMENT STANDARDS:

## Knowledge of:

- Principles and practices of employee supervision, including performance evaluation and progressive discipline.
- Advanced principles and practices of payroll administration including payroll processing, record keeping, and reporting.
- Principles and practices of governmental accounting, auditing, and financial reporting.
- Methods and techniques of analyzing, auditing, and recording payroll transactions.
- Requirements of payroll reporting for internal and external purposes.
- Computerized financial systems and software applications related to processing payroll.
- Taxable and non-taxable compensation principles.


# Attachment A <br> HUMAN RESOURCES DEPARTMENT <br> Santa Cruz METRO 

- Tax liabilities, withholding requirements, and penalties for non-compliance.
- Applicable federal, state, and local laws, codes, and wage orders, District policies and procedures, and collective bargaining agreement provisions relevant to area(s) of responsibility.
- Advanced methods of researching and resolving payroll issues.
- Modern office practices, procedures, and equipment.
- Business correspondence, formatting, and report writing.
- Methods of maintaining information in digital or hard copy files.
- Technical methods of researching, gathering, organizing, analyzing, and reporting data.
- Methods of prioritizing, planning, and organizing work.
- Time management techniques.
- Customer service techniques.
- Basic mathematics, including percentages and basic statistics.
- Telephone techniques and etiquette.
- The effective use of modern office equipment, personal computers, and standard business software.


## Ability to:

- Supervise and motivate subordinate staff effectively.
- Interpret, explain, and apply payroll-related policies, procedures, and regulations.
- Interpret and apply collective bargaining agreement provisions relating to payroll and benefits.
- Supervise and perform detailed payroll processing work accurately and in a timely manner.
- Audit and reconcile a variety of financial and payroll documents, transactions, and reports.
- Assist in developing and implementing policies, procedures, and work standards.
- Research, analyze, and evaluate new service delivery methods, procedures, and techniques.
- Review payroll and other financial documents for completeness and accuracy.
- Maintain confidentiality in handling and processing confidential information and data.
- Understand, interpret, explain, and apply all pertinent laws, codes, and wage orders, District policies, procedures, and internal controls, collective bargaining agreements, and standards relevant to work performed.
- Research, gather, organize, analyze, and summarize data in a variety of formats.
- Maintain records and control systems with accuracy and attention to detail.
- Design, prepare, and compile reports and information.
- Adhere to established work schedules and timelines.
- Maintain a calm demeanor in stressful situations.
- Work independently.
- Balance multiple assignments simultaneously and effectively.
- Perform mathematical calculations quickly and accurately.
- Utilize standard office equipment and computer software and learn to use specialized Santa Cruz METRO software if assigned.
- Communicate clearly and effectively in both oral and written form.
- Establish and maintain effective working relationships within the department and with other divisions, departments, agencies, suppliers, vendors, and the public.


## MINIMUM QUALIFICATIONS:

# Attachment A <br> HUMAN RESOURCES DEPARTMENT 

## Santa Cruz METRO

Any combination of experience and education that would likely provide the required knowledge and abilities is qualifying. A typical way to obtain the knowledge and abilities would be:

## Education, Training, and Experience:

Bachelor's Degree in accounting, finance, business administration, or related field.


#### Abstract

AND

Five (5) years of experience performing technical bookkeeping, payroll accounting, and financial clerical or related work, preferably in a public agency, including two (2) years of experience administering departmental or agency wide payroll activities in a lead or supervisory role.


## LICENSES AND CERTIFICATES:

A valid Driver's License will be required at the time of appointment and throughout employment.

Must be able to obtain and maintain a current, valid Class "C" Driver's License.

## PHYSICAL AND MENTAL DEMANDS:

The physical and mental demands described here are representative of those that must be met by employees to successfully perform the essential functions of this class. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

## Physical Demands

While performing the duties of this job, the employee is frequently required to reach with hands and arms; walk, sit and stand; use finger dexterity; talk and hear, and use a keyboard. Work often requires stooping at the waist and the repetitive use of both hands to grasp and feel objects. Work may require lifting up to 20 pounds unaided. Specific visual abilities required for this job include close vision, distance vision, the ability to see colors and shades, and the ability to perceive depth.

## Mental Demands

While performing the duties of this job, an employee uses written and oral communication skills; reads and interprets data, information, and documents; solves problems; uses math and mathematical reasoning; performs detailed work; deals with multiple concurrent tasks; and interacts with others encountered in the course of work.

## Work Environment:

The employee typically works in a standard office environment where the noise level is moderate.

## OTHER CONDITIONS OF EMPLOYMENT:

- Must pass a requisite background check.
- Must maintain strict confidentiality of work-related information=
- May occasionally work extended hours or hours outside of the regular schedule.
*Adopted: 10-27-2023
*BOD Approved: 10-27-2023
*Revised: 00-00-00
*Job Family: Payroll
*Job Series: Payroll Series
*Job Series Level:Supervisor I


# Attachment A 

HUMAN RESOURCES DEPARTMENT

## Santa Cruz METRO

*Confidential: Yes
8.7A. 5

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## Attachment B



## Attachment B




## Attachment B



## Attachment B

| UNION | TITLE | Step 1 | 11 | 14. | Step 2 | 2. | 24. | Step 3 | 31. | 34 | Step 4 | 4 L | 4 LL | Step 5 | 5 L | 5 LL | Step 6 | 6 L | 6 LL |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| SES | Planning Alde | 22.70 | 23.84 | 24.98 | 23.84 | 25.03 | 26.22 | 25.03 | 26.28 | 27.53 | 25.28 | 27.59 | 28.90 | 27.59 | 28.97 | 30.35 | 28.97 | 30.42 | 31.87 |
| SES | Planning Data Analyst | 35.25 | 37.01 | 38.77 | 37.01 | 38.86 | 40.71 | 38.86 | 40.80 | 42.74 | 40.80 | 42.84 | 44.88 | 42.84 | 44.98 | 47.12 | 44.98 | 47.23 | 49.48 |
| SES | Purchasing Agent | 34.93 | 36.68 | 38.43 | 36.68 | 38.51 | 40.34 | 38.51 | 40.44 | 42.37 | 40.44 | 42.46 | 44.48 | 42.46 | 44.58 | 46.70 | 44.58 | 46.81 | 49.04 |
| SES | Purchasing Assistant | 32.03 | 33.63 | 35.23 | 33.63 | 35.31 | 36.99 | 35.31 | 37.08 | 38.85 | 37.08 | 38.93 | 40.78 | 38.93 | 40.88 | 42.83 | 40.88 | 42.92 | 44.96 |
| SES | Revenue Account Coordinator | 24.55 | 25.78 | 27.01 | 25.78 | 27.07 | 28.36 | 27.07 | 28.42 | 29.77 | 28.42 | 29.84 | 31.26 | 29.84 | 31.33 | 32.82 | 31.33 | 32.90 | 34.47 |
| SES | Revenue Collection Clerk | 22.09 | 23.19 | 24.29 | 23.19 | 24.35 | 25.51 | 24.35 | 25.57 | 26.79 | 25.57 | 26.85 | 28.13 | 26.85 | 28.19 | 29.53 | 28.19 | 29.60 | 31.01 |
| SES | Safety and Training Program Specialist | 41.13 | 43.19 | 45.25 | 43.19 | 45.35 | 47.51 | 45.35 | 47.62 | 49.89 | 47.62 | 50.00 | 52.38 | 50.00 | 52.50 | 55.00 | 52.50 | 55.13 | 57.76 |
| SES | Safety and Training Program Specialist 11 | 45.74 | 48.03 | 50.32 | 48.03 | 50.43 | 52.83 | 50.43 | 52.95 | 55.47 | 52.95 | 55.60 | 58.25 | 55.60 | 58.38 | 61.16 | 58.38 | 61.30 | 54.22 |
| SES | Scheduling Analyst | 35.25 | 37.01 | 38.77 | 37.01 | 38.86 | 40.71 | 38.86 | 40.80 | 42.74 | 40.80 | 42.84 | 44.88 | 42.84 | 44.98 | 47.12 | 44.98 | 47.23 | 49.48 |
| SES | Senior Accounting Technician | 30.98 | 32.53 | 34.08 | 32.53 | 34.16 | 35.79 | 34.16 | 35.87 | 37.58 | 35.87 | 37.66 | 39.45 | 37.66 | 39.54 | 41.42 | 39.54 | 41.52 | 43.50 |
| SES | Senior Customer Service Representative | 28.09 | 29.49 | 30.89 | 29.49 | 30.96 | 32.43 | 30.96 | 32.51 | 34.06 | 32.51 | 34.14 | 35.77 | 34.14 | 35.85 | 37.56 | 35.85 | 37.64 | 39.43 |
| SES | Senior Financial Analyst | 46.91 | 49.26 | 51.61 | 49.26 | 51.72 | 54.18 | 51.72 | 54.31 | 56.90 | 54.31 | 57.03 | 59.75 | 57.03 | 59.88 | 62.73 | 59.88 | 62.87 | 65.86 |
| SES | Senior Systems Administrator | 52.93 | 55.58 | 58.23 | 55.58 | 58.36 | 61.14 | 58.36 | 61.28 | 64.20 | 61.28 | 64.34 | 67.40 | 64.34 | 67.56 | 70.78 | 67.56 | 70.94 | 74.32 |
| SES | Senior Transportation Planner | 47.46 | 49.83 | 52.20 | 49.83 | 52.32 | 54.81 | 52.32 | 54.94 | 57.56 | 54.94 | 57.69 | 60.44 | 57.69 | 60.57 | 63.45 | 60.57 | 63.60 | 66.63 |
| SES | Systems Administrator | 48.10 | 50.51 | 52.92 | 50.51 | 53.04 | 55.57 | 53.04 | 55.69 | 58.34 | 55.69 | 58.47 | 61.25 | 58.47 | 61.39 | 64.31 | 61.39 | 64.46 | 67.53 |
| SES | Transportation Planner I | 35.59 | 37.37 | 39.15 | 37.37 | 39.24 | 41.11 | 39.24 | 41.20 | 43.16 | 41.20 | 43.26 | 45.32 | 43.26 | 45.42 | 47.58 | 45.42 | 47.69 | 49.96 |
| SES | Transportation Planner II | 39.53 | 41.51 | 43.49 | 41.51 | 43.59 | 45.67 | 43.59 | 45.77 | 47.95 | 45.77 | 48.06 | 50.35 | 48.06 | 50.46 | 52.86 | 50.46 | 52.98 | 55.50 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| SEV | Electronic Technician | 36.57 | 38.40 | 40.23 | 38.40 | 40.32 | 42.24 | 40.32 | 42.34 | 44.36 | 42.34 | 44.46 | 46.58 | 44.46 | 46.68 | 48.90 | 46.68 | 49.01 | 51.34 |
| SEV | Lead Mechanic | 39.44 | 41.41 | 43.38 | 41.41 | 43.48 | 45.55 | 43.48 | 45.65 | 47.82 | 45.65 | 47.93 | 50.21 | 47.93 | 50.33 | 52.73 | 50.33 | 52.85 | 55.37 |
| SEV | Lead Parts and Materials Clerk | 31.45 | 33.02 | 34.59 | 33.02 | 34.57 | 36.32 | 34.67 | 36.40 | 38.13 | 36.40 | 38.22 | 40.04 | 38.22 | 40.13 | 42.04 | 40.13 | 42.14 | 44.15 |
| SEV | Lead Vehicle Service Worker | 26.33 | 27.65 | 28.97 | 27.65 | 29.03 | 30.41 | 29.03 | 30.48 | 31.93 | 30.48 | 32.00 | 33.52 | 32.00 | 33.60 | 35.20 | 33.60 | 35.28 | 36.96 |
| SEV | Mechanic I | 29.58 | 31.06 | 32.54 | 31.06 | 32.61 | 34.16 | 32.61 | 34.24 | 35.87 | 34.24 | 35.95 | 37.66 | 35.95 | 37.75 | 39.55 | 37.75 | 39.64 | 41.53 |
| SEV | Mechanic II | 32.87 | 34.51 | 36.15 | 34.51 | 36.24 | 37.97 | 36.24 | 38.05 | 39.85 | 38.05 | 39.95 | 41.85 | 39.95 | 41.95 | 43.95 | 41.95 | 44.05 | 46.15 |
| SEV | Mechanic III | 36.16 | 37.97 | 39.78 | 37.97 | 39.87 | 41.77 | 39.87 | 41.86 | 43.85 | 41.86 | 43.95 | 46.04 | 43.95 | 46.15 | 48.35 | 46.15 | 48.46 | 50.77 |
| SEV | Parts and Materials Clerk | 26.22 | 27.53 | 28.84 | 27.53 | 28.91 | 30.29 | 28.91 | 30.36 | 31.81 | 30.36 | 31.88 | 33.40 | 31.88 | 33.47 | 35.06 | 33.47 | 35.14 | 36.81 |
| SEV | Upholsterer I | 26.33 | 27.65 | 28.97 | 27.65 | 29.03 | 30.41 | 29.03 | 30.48 | 31.93 | 30.48 | 32.00 | 33.52 | 32.00 | 33.60 | 35.20 | 33.60 | 35.28 | 36.96 |
| SEV | Upholsterer II | 28.95 | 30.40 | 31.85 | 30.40 | 31.92 | 33.44 | 31.92 | 33.52 | 35.12 | 33.52 | 35.20 | 36.88 | 35.20 | 36.96 | 38.72 | 36.96 | 38.81 | 40.66 |
| SEV | Vehicle Body Repair Mechanic | 28.95 | 30.40 | 31.85 | 30.40 | 31.92 | 33.44 | 31.92 | 33.52 | 35.12 | 33.52 | 35.20 | 36.88 | 35.20 | 36.96 | 38.72 | 36.96 | 38.81 | 40.66 |
| SEV | Vehicle Service Detailer | 24.11 | 25.32 | 26.53 | 25.32 | 26.59 | 27.86 | 26.59 | 21.92 | 29.25 | 27.92 | 29.32 | 30.72 | 29.32 | 30.79 | 32.26 | 30.79 | 32.33 | 33.87 |
| SEV | Vehicle Service Worker I | 19.73 | 20.72 | 21.71 | 20.72 | 21.76 | 22.80 | 21.76 | 22.85 | 23.94 | 22.85 | 23.99 | 25.13 | 23.99 | 25.19 | 26.39 | 25.19 | 26.45 | 27.71 |
| SEV | Vehicle Service Worker II | 22.00 | 23.10 | 24.20 | 23.10 | 24.26 | 25.42 | 24.26 | 25.47 | 26.68 | 25.47 | 26.74 | 28.01 | 26.74 | 28.08 | 29.42 | 28.08 | 29.48 | 30.88 |


| UNION | TITLE | Step 1 | 11 | 1 LL. | Step 2 | 2 L | 211 | Step 3 | 31 | 3 LL | Step 4 | 41 | 4 LL | Step 5 | 5 L | 5 LL | Step 6 | 6. | 6 LL |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| SES | Planning Data Analyst | 35.72 | 37.51 | 39.30 | 37.51 | 39.39 | 41.27 | 39.39 | 41.36 | 43.33 | 41.36 | 43.43 | 45.50 | 43.43 | 45.50 | 47.77 | 45.60 | 47.88 | 50.15 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| SEV | Mechanic 1 | 30.07 | 31.57 | 33.07 | 31.57 | 33.15 | 34.73 | 33.15 | 34.81 | 36.47 | 34.81 | 36.55 | 38.29 | 36.55 | 38.38 | 40.21 | 38.38 | 40.30 | 42.22 |
| SEV | Vehicle Service Worker ! | 19.97 | 20.97 | 21.97 | 20.97 | 22.02 | 23.07 | 22.02 | 23.12 | 24.22 | 23.12 | 24.28 | 25.44 | 24.28 | 25.49 | 26.70 | 25.49 | 26.76 | 28.03 |
| Longevity Pav is based onlv on length of service. |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  <br>  02.24.2023. Adding Payroll Administrator and Payroll Supervisor. Positions and wages approved on BOD 10.27.2023. |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

## Attachment B



## Attachment B



| UNION | TITLE | Step 1 | 1 L | 1 LL | Step 2 | 2 L | 2 LL | Step 3 | 31. | 34. | Step 4 | 4. | 4 LL | Step 5 | 5 L | 54 | Step 6 | 6 L | 6 LL |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| SES | Planning Data Analyst | 37.15 | 39.01 | 40.87 | 39.01 | 40.96 | 42.91 | 40.96 | 43.01 | 45.06 | 43.01 | 45.16 | 47.31 | 45.16 | 47.42 | 49.68 | 47.42 | 49.79 | 52.16 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| SEV | Mechanic I | 31.27 | 32.83 | 34.39 | 32.83 | 34.47 | 36.11 | 34.47 | 36.19 | 37.91 | 36.19 | 38.00 | 39.81 | 38.00 | 39.90 | 41.80 | 39.90 | 41.90 | 43.90 |
| SEV | Vehicle Service Worker I | 20.77 | 21.81 | 22.85 | 21.81 | 22.90 | 23.99 | 22.90 | 24.05 | 25.20 | 24.05 | 25.25 | 26.45 | 25.25 | 26.51 | 27.77 | 26.51 | 27.84 | 29.17 |
| Longevity Pay is based only on lenath of service. |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  <br>  02.24.2023. Adding Payroll Administrator and Payroll Supervisor. Positions and wages approved on BOD 10.27.2023. |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

# Santa Cruz Metropolitan 

Transit District

DATE: October 27, 2023
TO: Board of Directors
FROM: Dawn Crummié, HR Director

## SUBJECT: APPROVE REQUEST FOR RECLASSIFICATION RESULTS FOR PARTS AND MATERIALS MANAGER POSITION IN THE PARTS DEPARTMENT

## I. RECOMMENDED ACTION

That the Board of Directors approve the request for reclassification of the Parts and Materials Supervisor to Parts and Materials Manager in the Parts Department

## II. SUMMARY

- In order to address the needs of the Santa Cruz Metropolitan Transit District (METRO) as it relates to Inventory, a classification and compensation study was performed for the Parts and Materials Supervisor position.
- Service Employees International Union (SEIU), Local 521 and management discussed the need of the study to determine if the current position needed to be reclassified due to additional duties.
- METRO contracted with Koff \& Associates (hereinafter "K\&A") to conduct a total classification and compensation study.
- HR staff worked with the Parts Department to review the existing duties of the Parts and Materials Supervisor position. After reviewing the new duties for the position, changes in our business processes related to the creation of a new department, implementation of METRO's new ERP - Workday, as well as the evolving needs of Santa Cruz METRO, staff is asking to reclassify the position to Parts and Materials Manager.
- On August 24, 2023, the HR staff presented to SEIU local 521 Regional Director Olivia Martinez and SEIU - PSA Chapter President Eduardo Montesino. Both representatives reviewed and approved the new job description and are in support of METRO's creation of this new position and current employee to be reclassified.
- Staff is recommending approval to reclassify the Parts and Materials Supervisor to Parts and Materials Manager.
- On October 13, 2023, staff requested that the Personnel/HR Standing Committee (Committee) review and recommend to the full Board of Directors approval of this reclassification. The Committee voted unanimously to recommend approval to the full Board of Directors (Board) with no additions.


## III. DISCUSSION/BACKGROUND

In order to address the needs of METRO as it relates to Inventory, we have determined the need for reclassification of the Parts and Materials Supervisor to Parts and Materials Manager.

Additionally, over the last couple of months, the duties and responsibilities of the Parts and Materials Supervisor position have significantly evolved. The position now has full departmental budget responsibility as well as inventory responsibility. Second, there will be a full turnover and learning cycle as the agency moves from diesel and CNG to electric and hydrogen. The position will be a key point of contact to manage the flow of materials in, stock levels, materials out and so forth.

Over the past few months, K\&A, the Chief Financial Officer and Human Resources have evaluated the position and the new needs of the organization.

The study shows that Santa Cruz METRO is in need of a Parts and Materials Manager who can manage the day to day function of the parts inventory as well as manage the parts across a fleet diversified in diesel, electric, CNG and soon to be hydrogen.

HR staff worked to create a new Parts and Materials Manager job description (class specification). Upon approval, the current incumbent in the Parts and Materials Supervisor role will be reclassified to Parts and Materials Manager position.

Staff is requesting that the Board of Directors approve the reclassification of the Parts and Materials Supervisor to Parts and Materials Manager.

## IV. STRATEGIC PLAN PRIORITIES ALIGNMENT

This item aligns to the following Strategic Plan Priorities:

- Service Quality and Delivery
- Employee Engagement: Attract, Retain and Develop


## V. FINANCIAL CONSIDERATIONS/IMPACT

The adoption of the recommendation contained in this report will require defunding and leaving vacant the Parts and Materials Supervisor position.

Funding for this position is in the FY24 Budget.

## VI. ALTERNATIVES CONSIDERED

- Do nothing is an alternative. Staff does not recommend this option. This position meets the needs of METRO.
- Reject the suggested classification and wage survey. Staff does not recommend this action since the new class specification and its wage survey were researched and developed based on the developing needs of METRO.


## VII. ATTACHMENTS

Attachment A: Parts and Materials Manager Job Description
Attachment B: Parts and Materials Manager Wage Scale

Prepared by: Chuck Farmer, CFO, and Monik Delfin, HR Deputy Director

Board of Directors
October 27, 2023
Page 4 of 4

## VIII. APPROVALS

Dawn Crummié, HR Director

Approved as to fiscal impact:
Chuck Farmer, Chief Financial Officer


Michael Tree, CEO/General Manager


Attachment A
HUMAN RESOURCES DEPARTMENT

Parts and Materials Manager Bargaining Unit: Management

## DEFINITION:

Under general direction, the Parts and Materials Manager plans, organizes, directs, develops, and coordinates the activities of the Parts and Materials Department including inventory management and distribution of supplies and parts functions; ensures compliance with applicable federal, state, and local laws and regulations; performs other duties as assigned.

## DISTINGUISHING CHARACTERISTICS:

This is a "working" manager classification responsible for managing and participating in inventory management, storage, and distribution of supplies and parts, as well as developing and implementing policies and procedures to ensure department activities are in accordance with Santa Cruz METRO goals, developing work plans and goals, and monitoring assigned budget. This position is distinguished from the lower level of Lead Parts and Materials Clerk in that the former is responsible for developing and overseeing implementation of department goals, objectives, policies, procedures, and training programs, as well as coordinating department operations and activities with other departments and outside agencies.

## EXAMPLES OF DUTIES AND RESPONSIBILITIES:

The duties listed below represent the various types of work that may be performed. The omission of specific statements of duties does not exclude them if the work is related or a logical assignment to this class.

- Manages the daily functions, operations, and activities of the Parts and Materials Department; provides planning, support, training, and oversight of and performs inventory management, storage, and distribution of supplies and parts functions; manages cycle counts and annual physical inventories.
- Provides for the selection, training, professional development, and work evaluation of department staff and the development and implementation of the department staffing plan; authorizes discipline as required; and provides policy guidance and interpretation to staff.
- Develops and standardizes parts and materials policies, procedures, methods, and training programs to improve and continuously monitor the compliance, efficiency, and effectiveness of assigned programs, service delivery methods, and procedures and maintain accountability for inventory assets; assesses and monitors workload, administrative and support systems, and internal reporting relationships; identifies opportunities for improvement and makes recommendations to the Chief Financial Officer.
- Establishes lists of potential suppliers; prepares and monitors contracts and agreements with vendors; negotiates and establishes pricing; integrates into inventory management system and establishes and maintains minimum threshold of parts and materials.
- Reviews and assigns requests for parts and materials received from Santa Cruz METRO departments; ensures proper and timely issuance of parts and materials.
- Reviews and analyzes materials usage and failure trends and recommends corrective action.

Attachment A<br>HUMAN RESOURCES DEPARTMENT Santa Cruz METRO

- Manages and coordinates the delivery, collection, storage, and disposal of hazardous waste generated at maintenance facility and fuel island.
- Reviews planned and purchased buses; determines parts and materials required for initial stock orders; ensures bus components and related parts meet Santa Cruz METRO quality standards.
- Monitors bus and vehicle warranties, recalls, and related information; manages disposal of buses, vehicles, and related inventory.
- Evaluates all inventory management and hazardous materials management for compliance with federal, state, and local requirements and with Santa Cruz METRO's goals, policies, and procedures; creates and tracks Key Performance Indicators for the department.
- Reviews, responds to, and resolves complaints in a timely manner, including those escalated by lower level staff; provides assistance and advice to parts and materials staff on how to handle difficult or potentially dangerous situations as they arise.
- Participates in the preparation and administration of the Parts and Materials Department budget; forecasts additional funds needed for staffing, equipment, materials, supplies, and special customer service projects.
- Supervises the maintenance of accurate and detailed databases, spreadsheets, files, and records, including inventory management system; participates in designing, testing, and implementing new technology solutions to meet business needs.
- Confers with department representatives to determine inventory management and hazardous materials management plans and areas of standardization to meet METRO goals and objectives.
- Prepares technical and administrative reports, correspondence, written recommendations, and makes oral presentations to Santa Cruz METRO Board of Directors, management, governmental officials, and other organizations or groups as needed.
- Maintains and directs the maintenance of working and official department files.
- Monitors changes in laws, regulations, and technology that may affect departmental operations; and implements policy and procedural changes as required.
- Drives a Santa Cruz METRO vehicle to perform assignments.
- Performs related work as required.


## EMPLOYMENT STANDARDS:

## Knowledge of:

- Principles and practices of employee supervision, including work planning, assignment, review and evaluation, and the training of staff in work procedures.
- Principles and practices of budget planning, organization, and administration.
- Principles and practices of procurement and contract administration related to materials, supplies, and equipment.
- Advanced inventory management principles and practices including methods and techniques of analyzing, auditing, and recording inventory.
- Supply chain management concepts and practices.
- Procurement processes and purchasing policies.
- Computerized financial systems and software applications related to inventory management.
- Occupational hazards and safety standards related to handling, storing, and disposing hazardous materials.
- Federal, State, and local laws and regulations and Santa Cruz METRO policies and procedures applicable to inventory management and hazardous materials management.


# Attachment A <br> HUMAN RESOURCES DEPARTMENT 

## Santa Cruz METRO

- Intermediate mathematics including, addition, subtraction, multiplication, division, percentages, and basic statistics.
- The effective use of modern office equipment, personal computers, and standard business software.


## Ability to:

- Recommend and implement operational goals, objectives, and practices for providing effective and efficient inventory management, storage, and distribution of supplies and parts.
- Effectively plan, organize, direct, and coordinate the functions and staff activities for the Parts and Materials Department.
- Select, supervise, train, motivate, assign, evaluate, counsel, and discipline staff within a union environment.
- Manage and participate in the full lifecycle of the inventory management from planning to audit.
- Safely handle, store, and dispose of hazardous materials.
- Analyze and evaluate complex department/operational problems and recommend and implement effective solutions.
- Prepare reports, correspondence, and written recommendations.
- Prepare departmental budgets and expenditure projections.
- Interpret, apply, explain, and ensure compliance with applicable federal, state, and local laws and regulations and Santa Cruz METRO policies and procedures.
- Effectively use computer systems, software applications, and modern business equipment to perform a variety of work tasks.
- Perform mathematical calculations quickly and accurately.
- Communicate clearly and concisely, both orally and in writing.
- Establish and maintain effective working relationships with employees, union representatives, Board members, stakeholders, elected and appointed officials, venders, contractors, consultants, media representatives, and members of the public.


## MINIMUM QUALIFICATIONS:

Any combination of experience and education that would likely provide the required knowledge and abilities is qualifying. A typical way to obtain the knowledge and abilities would be:

## Education, Training, and Experience:

Two (2) years course work from an accredited college in supply chain management, logistics, business administration, or a related field.

AND
Five (5) years of experience in materials management, inventory management, or related field, including two (2) years of experience in a lead or supervisory role.

## LICENSES AND CERTIFICATES:

A valid Driver's License will be required at the time of appointment and throughout employment.
Must be able to obtain and maintain a current, valid Class "C" Driver's License.

# Attachment A <br> HUMAN RESOURCES DEPARTMENT 

## Santa Cruz METRO

## PHYSICAL AND MENTAL DEMANDS:

The physical and mental demands described here are representative of those that must be met by employees to successfully perform the essential functions of this class. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

## Physical Demands

While performing the duties of this job, the employee is regularly required to sit, walk and stand; talk and hear; use hands to finger, manipulate, handle, feel or operate objects, tools or controls; reach with hands and arms; and perform repetitive movements of hands or wrists. The employee is regularly required to bend and twist at the neck, reach with hands and arms. Occasional standing, walking, overhead reaching and lifting up to 20 pounds unaided is required. Specific visual abilities required for this job include close vision, distance vision, and the ability to adjust focus.

## Mental Demands

While performing the duties of this job, an employee uses written and oral communication skills; reads and interprets data, information and documents; analyzes and solves problems; uses math and mathematical reasoning; performs highly detailed work; deals with multiple concurrent tasks; and interacts with others encountered in the course of work.

## Work Environment:

The employee may work in an office, shop, construction site, or bus yard environment where the noise level may be loud. May require availability to work a flexible schedule.

## OTHER CONDITIONS OF EMPLOYMENT:

- Must pass a requisite background check.
*Adopted: 10-27-2023
*BOD Approved: 10-27-2023
*Revised: 00-00-00
*Job Family: Professional- Inventory
*Confidential: No
(4i)
Effective 06/22/23 (FY24) / Adopted by the Board as of August 11, 2023
Chief Operating Officer
Maintenance Manager
Chief Financial Officer (CFO)
Planning and Development Director
Human Resources Director
Information Technology and Intelligent Transportation Systems Director
Marketing, Communications and Customer Service Director Purchasing and Special Projects Director *****Senior Full Stack Developer
Finance Deputy Director Facilities Maintenance Manager *****Full Stack Developer

[^3] ****Parts and Materials Manager Executive Assistant

Attachment B


Attachment B



Attachment B


Attachment B



Attachment B


## Attachment B



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DATE: October 27, 2023
TO: Board of Directors
FROM: Dawn Crummié, HR Director

## SUBJECT: APPROVE REQUEST FOR AUTHORIZATION OF PAYROLL ADMINISTRATOR POSITION IN THE FINANCE DEPARTMENT.

## I. RECOMMENDED ACTION

## That the Board of Directors approve the request for a Payroll Administrator position in the Finance Department

## II. SUMMARY

- In order to address the needs of the Santa Cruz Metropolitan Transit District (METRO) as it relates to Payroll, Finance Department requested the creation of a new position to assist the department with the changes in our business processes related to the implementation of METRO's new ERP system as well as the evolving needs of the organization.
- In May 2023, Service Employees International Union Local 521 (SEIU) and Human Resources (HR) staff agreed to the creation of Payroll Administrator position to better address the needs of METRO.
- METRO contracted with Koff \& Associates (hereinafter "K\&A") to conduct a total classification and compensation study in May 2023.
- HR staff presented the classification and compensation study to SEIU. SEIU is in agreement with the findings and this recommendation.
- Staff is recommending approval to fund a Payroll Administrator.
- On October 13, 2023, staff requested that the Personnel/HR Standing Committee (Committee) review and recommend to the full Board of Directors approval of this position. The Committee voted unanimously to recommend approval to the full Board of Directors (Board) with no additions.


## III. DISCUSSION/BACKGROUND

In order to address the needs of METRO as it relates to Payroll, Finance Department requested the creation of a new payroll position. In May 2023, METRO contracted with K\& A to evaluate the needs of the agency. A total analysis and compensation study was performed.

The study shows the need for a position (journey-level classification) responsible for performing full cycle payroll administration duties including preparing, maintaining, and processing payroll, including CaIPERS and tax reporting.

HR staff worked with K\& A to create a new Payroll Administrator job description (class specification) and corresponding wage scale. Upon approval, an open recruitment will be performed to fill the Payroll Administrator position.

K\&A presented a total compensation study, which reflected comparison agency salaries and benefits. The ten labor market comparable agencies were:

- Alameda-Contra Costa Transit District
- Central Contra Costa Transit Authority
- City of Santa Cruz
- County of Santa Cruz
- Golden Gate Bridge, Highway and Transportation District
- Monterey-Salinas Transit District
- Riverside Transit Agency
- San Joaquin Regional Transit District
- Santa Barbara Metropolitan Transit District
- Santa Clara Valley Transportation Authority

This position was discussed with SEIU/SEA Chapter President, Jordan Vascones, SEIU/SEA Chapter Vice President, Holly Alcorn, and SEIU Regional Director Olivia Martinez. All SEIU representatives are in support of this new classification.

Staff is requesting that the Board of Directors approve the creation of the Payroll Administrator position.

## IV. STRATEGIC PLAN PRIORITIES ALIGNMENT

This item aligns to the following Strategic Plan Priorities:

- Service Quality and Delivery
- Employee Engagement: Attract, Retain and Develop


## V. FINANCIAL CONSIDERATIONS/IMPACT

The adoption of the recommendation contained in this report will require \$120K/fiscal year. The funding was included in the FY24 \& FY25 Operating Budget, adopted on June 23, 2023, and available in the Finance Department.

## VI. ALTERNATIVES CONSIDERED

- Do nothing is an alternative. Staff does not recommend this option. This position meets the needs of METRO.
- Reject the suggested classification and wage survey. Staff does not recommend this action since the new class specification and its wage survey were researched and developed based on the developing needs of METRO.


## VII. ATTACHMENTS

Attachment A: Payroll Administrator Job Description
Attachment B: Payroll Administrator Wage Scale

Prepared by: Kristina Mihaylova, Deputy Finance Director and Monik Delfin, HR Deputy Director.

## VIII. APPROVALS

Dawn Crummié, HR Director


Approved as to fiscal impact: Chuck Farmer, Chief Financial Officer


Michael Tree, CEO/General Manager


# Attachment A <br> HUMAN RESOURCES DEPARTMENT 

Class Code: AS122
FLSA Status: Non-Exempt

Payroll Administrator<br>Bargaining Unit: SEA

## DEFINITION:

Under direction, a Payroll Administrator coordinates and processes payroll in accordance with applicable state and federal laws, personnel rules and policies, California Public Employees Retirement System (CaIPERS) laws and reporting rules, Board policy, and collective bargaining agreements; prepares, maintains, and distributes a variety of payroll records and reports; and performs related work as required.

## DISTINGUISHING CHARACTERISTICS:

Payroll Administrator is a journey-level classification responsible for performing full cycle payroll administration duties including preparing, maintaining, and processing payroll and interpretation and implementation of accounting policies and procedures and tax and year-end reporting. The incumbent regularly works on tasks which are varied and complex, requiring considerable discretion and independent judgment. The position relies on experience and judgment to perform complex payroll duties. Assignments are given with general guidelines and incumbents are responsible for establishing objectives, timelines, and methods to complete assignments. Work is typically reviewed upon completion for soundness, appropriateness, and conformity to policy and requirements. This classification is distinguished from the Payroll Specialist series in that the latter are primarily responsible for time entry processes. This classification is further distinguished from the Payroll Supervisor in that the latter is a full supervisory level class responsible for organizing, assigning, supervising, and reviewing the work of assigned payroll staff.

## EXAMPLES OF DUTIES AND RESPONSIBILITIES:

The duties listed below represent the various types of work that may be performed. The omission of specific statements of duties does not exclude them if the work is related or a logical assignment to this class.

- Plans, coordinates, and processes District-wide biweekly payroll; transfers payroll data from timekeeping system to payroll system software; audits timekeeping data and payroll calculations for accuracy; makes correcting entries and resolves discrepancies; issues paychecks and pay statements.
- Determines payroll liabilities by calculating and reporting employee and employer federal and state income taxes, Medicare taxes, unemployment insurance, state mandated garnishments, insurance deductions, union dues for represented staff, retirement contributions, and/or loan payments.
- Prepares and balances various payroll reports including quarterly and annual federal and state tax reports, earnings, deductions, wage garnishments, and related reports; prepares and distributes W-2 forms to employees.
- Prepares, reconciles, and files payroll reports to the California Public Employees Retirement System (CaIPERS); makes adjustments in the CaIPERS system upon transfer of files.

Attachment A<br>HUMAN RESOURCES DEPARTMENT<br>Santa Cruz METRO

- Serves as system administrator of the timekeeping and payroll systems including setting up and maintaining earning codes, deductions, deduction limits and percentages, pay groups, pay periods, entities, security access, and schedules, as well as business process workflows and reports; ensures system integrity and security and quality control of data.
- Identifies, develops, recommends, and participates in implementation and testing of payroll system improvements; works with Information Technology staff to maintain system integrity, troubleshoot technical issues, and test system upgrades and/or configuration changes.
- Develops and maintains training guidelines and system user procedures; provides training to staff and management.
- Responds to audit requests by gathering and providing requested payroll documents.
- Participates in conducting new employee orientation by providing assistance and instructions related to payroll procedures, systems, and forms.
- Responds to inquiries, researches and provides information, and resolves complaints and issues regarding payroll requiring the interpretation and application of policies, rules, collective bargaining agreements, and procedures; refers complex problems and issues to the Payroll Supervisor.
- Ensures compliance with federal and state regulations and guidelines and adherence to payroll standards, District policies, internal controls, and collective bargaining agreement requirements.
- Researches and compiles data from various sources; verifies accuracy of information, researches discrepancies, and records information.
- Organizes and maintains accurate and detailed databases, spreadsheets, files, and records; ensures adherence with established records retention and information security procedures.
- Composes and edits a variety of documents, including correspondence, letters, memos, forms, and reports.
- Answers telephones, greet visitors, and provides information to employees and the public.
- Operates standard office equipment; utilizes standard business computer software in performing job tasks; may utilize specialized Santa Cruz METRO software.
- Stays abreast of current payroll laws and regulations; interprets and complies with a variety of labor and tax laws which pertain to public employers.
- Provides assistance with other accounting activities and projects as needed.
- May track occupational illnesses and injuries.
- May provide technical and functional direction to other staff performing payroll related duties.
- Drives a Santa Cruz METRO vehicle to perform assignments.
- Performs related work as required.


## EMPLOYMENT STANDARDS:

## Knowledge of:

- Principles and practices of payroll administration including payroll processing, record keeping, and reporting.
- Methods and techniques of analyzing, auditing, and recording payroll transactions.
- Requirements of payroll reporting for internal and external purposes.
- Computerized financial systems and software applications related to processing payroll.
- Taxable and non-taxable compensation principles.
- Tax liabilities, withholding requirements, and penalties for non-compliance.


# Attachment A <br> HUMAN RESOURCES DEPARTMENT 

## Santa Cruz METRO

- Applicable federal, state, and local laws, codes, and wage orders, District policies and procedures, and collective bargaining agreement provisions relevant to area(s) of responsibility.
- Advanced methods of researching and resolving payroll issues.
- Modern office practices, procedures, and equipment.
- Business correspondence, formatting, and report writing.
- Methods of maintaining information in digital or hard copy files.
- Technical methods of researching, gathering, organizing, and reporting data.
- Methods of prioritizing, planning, and organizing work.
- Time management techniques.
- Customer service techniques.
- Basic mathematics, including percentages and basic statistics.
- Telephone techniques and etiquette.
- The effective use of modern office equipment, personal computers, and standard business software.


## Ability to:

- Interpret, explain, and apply payroll-related policies, procedures, and regulations.
- Interpret and apply collective bargaining agreement provisions relating to payroll and benefits.
- Perform detailed payroll processing work accurately and in a timely manner.
- Review payroll and other financial documents for completeness and accuracy.
- Maintain confidentiality in handling and processing confidential information and data.
- Understand, interpret, explain, and apply all pertinent laws, codes, and wage orders, District policies, procedures, and internal controls, collective bargaining agreements, and standards relevant to work performed.
- Gather, record, and summarize data in a variety of formats.
- Maintain records and control systems with accuracy and attention to detail.
- Design, prepare, and compile reports and information.
- Adhere to established work schedules and timelines.
- Maintain a calm demeanor in stressful situations.
- Work independently.
- Balance multiple assignments simultaneously and effectively.
- Perform mathematical calculations quickly and accurately.
- Utilize standard office equipment and computer software and learn to use specialized Santa Cruz METRO software if assigned.
- Communicate clearly and effectively in both oral and written form.
- Establish and maintain effective working relationships within the department and with other divisions, departments, agencies, suppliers, vendors, and the public.


## MINIMUM QUALIFICATIONS:

Any combination of experience and education that would likely provide the required knowledge and abilities is qualifying. A typical way to obtain the knowledge and abilities would be:

## Education, Training, and Experience:

Two (2) years course work from an accredited college in accounting, business administration, or a related field.

# Attachment A <br> HUMAN RESOURCES DEPARTMENT 

Santa Cruz METRO


#### Abstract

AND Four (4) years of experience performing technical bookkeeping, payroll accounting, and financial clerical or related work, preferably in a public agency, including two (2) years of experience administering departmental or agency wide payroll activities.


## LICENSES AND CERTIFICATES:

A valid Driver's License will be required at the time of appointment and throughout employment.

Must be able to obtain and maintain a current, valid Class " C " Driver's License.

## PHYSICAL AND MENTAL DEMANDS:

The physical and mental demands described here are representative of those that must be met by employees to successfully perform the essential functions of this class. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

## Physical Demands

While performing the duties of this job, the employee is frequently required to reach with hands and arms; walk, sit and stand; use finger dexterity; talk and hear, and use a keyboard. Work often requires stooping at the waist and the repetitive use of both hands to grasp and feel objects. Work may require lifting up to 20 pounds unaided. Specific visual abilities required for this job include close vision, distance vision, the ability to see colors and shades, and the ability to perceive depth.

## Mental Demands

While performing the duties of this job, an employee uses written and oral communication skills; reads and interprets data, information, and documents; solves problems; uses math and mathematical reasoning; performs detailed work; deals with multiple concurrent tasks; and interacts with others encountered in the course of work.

## Work Environment:

The employee typically works in a standard office environment where the noise level is moderate.

## OTHER CONDITIONS OF EMPLOYMENT:

- Must pass a requisite background check.
- Must maintain strict confidentiality of work-related information-
- May occasionally work extended hours or hours outside of the regular schedule.

| *Adopted: | 10-27-2023 |
| :--- | :---: |
| *BOD Approved: | 10-27-2023 |
| *Revised: | $00-00-00$ |
| *Job Family: | Payroll |
| *Job Series: | Payroll Series |
| *Job Series Level: | Journey |
| *Confidential: | Yes |

## Attachment B



## Attachment B



[^4]
## Attachment B



## Attachment B

| UNION | TITLE | Step 1 | 11 | 14. | Step 2 | 2. | 2 LL | Step 3 | 31. | 34 | Step 4 | 4 L | 4 LL | Step 5 | 51 | 5 LL | Step 6 | 6 L | 6 LL |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| SES | Planning Alde | 22.70 | 23.84 | 24.98 | 23.84 | 25.03 | 26.22 | 25.03 | 26.28 | 27.53 | 25.28 | 27.59 | 28.90 | 27.59 | 28.97 | 30.35 | 28.97 | 30.42 | 31.87 |
| SES | Planning Data Analyst | 35.25 | 37.01 | 38.77 | 37.01 | 38.86 | 40.71 | 38.86 | 40.80 | 42.74 | 40.80 | 42.84 | 44.88 | 42.84 | 44.98 | 47.12 | 44.98 | 47.23 | 49.48 |
| SES | Purchasing Agent | 34.93 | 36.68 | 38.43 | 36.68 | 38.51 | 40.34 | 38.51 | 40.44 | 42.37 | 40.44 | 42.46 | 44.48 | 42.46 | 44.58 | 46.70 | 44.58 | 46.81 | 49.04 |
| SES | Purchasing Assistant | 32.03 | 33.63 | 35.23 | 33.63 | 35.31 | 36.99 | 35.31 | 37.08 | 38.85 | 37.08 | 38.93 | 40.78 | 38.93 | 40.88 | 42.83 | 40.88 | 42.92 | 44.96 |
| SES | Revenue Account Coordinator | 24.55 | 25.78 | 27.01 | 25.78 | 27.07 | 28.36 | 27.07 | 28.42 | 29.77 | 28.42 | 29.84 | 31.26 | 29.84 | 31.33 | 32.82 | 31.33 | 32.90 | 34.47 |
| SES | Revenue Collection Clerk | 22.09 | 23.19 | 24.29 | 23.19 | 24.35 | 25.51 | 24.35 | 25.57 | 26.79 | 25.57 | 26.85 | 28.13 | 26.85 | 28.19 | 29.53 | 28.19 | 29.60 | 31.01 |
| SES | Safety and Training Program Specialist I | 41.13 | 43.19 | 45.25 | 43.19 | 45.35 | 47.51 | 45.35 | 47.62 | 49.89 | 47.62 | 50.00 | 52.38 | 50.00 | 52.50 | 55.00 | 52.50 | 55.13 | 57.76 |
| SES | Safety and Training Program Specialist II | 45.74 | 48.03 | 50.32 | 48.03 | 50.43 | 52.83 | 50.43 | 52.95 | 55.47 | 52.95 | 55.60 | 58.25 | 55.60 | 58.38 | 61.16 | 58.38 | 61.30 | 64.22 |
| SES | Scheduling Analyst | 35.25 | 37.01 | 38.77 | 37.01 | 38.86 | 40.71 | 38.86 | 40.80 | 42.74 | 40.80 | 42.84 | 44.88 | 42.84 | 44.98 | 47.12 | 44.98 | 47.23 | 49.48 |
| SES | Senior Accounting Technician | 30.98 | 32.53 | 34.08 | 32.53 | 34.16 | 35.79 | 34.16 | 35.87 | 37.58 | 35.87 | 37.66 | 39.45 | 37.66 | 39.54 | 41.42 | 39.54 | 41.52 | 43.50 |
| SES | Senior Customer Service Representative | 28.09 | 29.49 | 30.89 | 29.49 | 30.96 | 32.43 | 30.96 | 32.51 | 34.06 | 32.51 | 34.14 | 35.77 | 34.14 | 35.85 | 37.56 | 35.85 | 37.64 | 39.43 |
| SES | Senior Financial Analyst | 46.91 | 49.26 | 51.61 | 49.26 | 51.72 | 54.18 | 51.72 | 54.31 | 56.90 | 54.31 | 57.03 | 59.75 | 57.03 | 59.88 | 62.73 | 59.88 | 62.87 | 65.86 |
| SES | Senior Systems Administrator | 52.93 | 55.58 | 58.23 | 55.58 | 58.36 | 61.14 | 58.36 | 61.28 | 64.20 | 61.28 | 64.34 | 67.40 | 64.34 | 67.56 | 70.78 | 67.56 | 70.94 | 74.32 |
| SES | Senior Transportation Planner | 47.46 | 49.83 | 52.20 | 49.83 | 52.32 | 54.81 | 52.32 | 54.94 | 57.56 | 54.94 | 57.69 | 60.44 | 57.69 | 60.57 | 63.45 | 60.57 | 63.60 | 66.63 |
| SES | Systems Administrator | 48.10 | 50.51 | 52.92 | 50.51 | 53.04 | 55.57 | 53.04 | 55.69 | 58.34 | 55.69 | 58.47 | 61.25 | 58.47 | 61.39 | 64.31 | 61.39 | 64.46 | 67.53 |
| SES | Transportation Planner I | 35.59 | 37.37 | 39.15 | 37.37 | 39.24 | 41.11 | 39.24 | 41.20 | 43.16 | 41.20 | 43.26 | 45.32 | 43.26 | 45.42 | 47.58 | 45.42 | 47.69 | 49.96 |
| SES | Transportation Planner II | 39.53 | 41.51 | 43.49 | 41.51 | 43.59 | 45.67 | 43.59 | 45.77 | 47.95 | 45.77 | 48.06 | 50.35 | 48.06 | 50.46 | 52.86 | 50.46 | 52.98 | 55.50 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| SEV | Electronic Technician | 36.57 | 38.40 | 40.23 | 38.40 | 40.32 | 42.24 | 40.32 | 42.34 | 44.36 | 42.34 | 44.46 | 46.58 | 44.46 | 46.68 | 48.90 | 46.68 | 49.01 | 51.34 |
| SEV | Lead Mechanic | 39.44 | 41.41 | 43.38 | 41.41 | 43.48 | 45.55 | 43.48 | 45.65 | 47.82 | 45.65 | 47.93 | 50.21 | 47.93 | 50.33 | 52.73 | 50.33 | 52.85 | 55.37 |
| SEV | Lead Parts and Materials Clerk | 31.45 | 33.02 | 34.59 | 33.02 | 34.57 | 36.32 | 34.67 | 36.40 | 38.13 | 36.40 | 38.22 | 40.04 | 38.22 | 40.13 | 42.04 | 40.13 | 42.14 | 44.15 |
| SEV | Lead Vehicle Service Worker | 26.33 | 27.65 | 28.97 | 27.65 | 29.03 | 30.41 | 29.03 | 30.48 | 31.93 | 30.48 | 32.00 | 33.52 | 32.00 | 33.60 | 35.20 | 33.60 | 35.28 | 36.96 |
| SEV | Mechanicl | 29.58 | 31.06 | 32.54 | 31.06 | 32.61 | 34.16 | 32.61 | 34.24 | 35.87 | 34.24 | 35.95 | 37.66 | 35.95 | 37.75 | 39.55 | 37.75 | 39.64 | 41.53 |
| SEV | Mechanic II | 32.87 | 34.51 | 36.15 | 34.51 | 36.24 | 37.97 | 36.24 | 38.05 | 39.85 | 38.05 | 39.95 | 41.85 | 39.95 | 41.95 | 43.95 | 41.95 | 44.05 | 46.15 |
| SEV | Mechanic III | 36.16 | 37.97 | 39.78 | 37.97 | 39.87 | 41.77 | 39.87 | 41.86 | 43.85 | 41.86 | 43.95 | 46.04 | 43.95 | 46.15 | 48.35 | 46.15 | 48.46 | 50.77 |
| SEV | Parts and Materials Clerk | 26.22 | 27.53 | 28.84 | 27.53 | 28.91 | 30.29 | 28.91 | 30.36 | 31.81 | 30.36 | 31.88 | 33.40 | 31.88 | 33.47 | 35.06 | 33.47 | 35.14 | 36.81 |
| SEV | Upholsterer I | 26.33 | 27.65 | 28.97 | 27.65 | 29.03 | 30.41 | 29.03 | 30.48 | 31.93 | 30.48 | 32.00 | 33.52 | 32.00 | 33.60 | 35.20 | 33.60 | 35.28 | 36.96 |
| SEV | Upholsterer II | 28.95 | 30.40 | 31.85 | 30.40 | 31.92 | 33.44 | 31.92 | 33.52 | 35.12 | 33.52 | 35.20 | 36.88 | 35.20 | 36.96 | 38.72 | 36.96 | 38.81 | 40.66 |
| SEV | Vehicle Body Repair Mechanic | 28.95 | 30.40 | 31.85 | 30.40 | 31.92 | 33.44 | 31.92 | 33.52 | 35.12 | 33.52 | 35.20 | 36.88 | 35.20 | 36.96 | 38.72 | 36.96 | 38.81 | 40.66 |
| SEV | Vehicle Service Detailer | 24.11 | 25.32 | 26.53 | 25.32 | 26.59 | 27.86 | 26.59 | 21.92 | 29.25 | 27.92 | 29.32 | 30.72 | 29.32 | 30.79 | 32.26 | 30.79 | 32.33 | 33.87 |
| SEV | Vehicle Service Worker I | 19.73 | 20.72 | 21.71 | 20.72 | 21.76 | 22.80 | 21.76 | 22.85 | 23.94 | 22.85 | 23.99 | 25.13 | 23.99 | 25.19 | 26.39 | 25.19 | 26.45 | 27.71 |
| SEV | Vehicle Service Worker II | 22.00 | 23.10 | 24.20 | 23.10 | 24.26 | 25.42 | 24.26 | 25.47 | 26.68 | 25.47 | 26.74 | 28.01 | 26.74 | 28.08 | 29.42 | 28.08 | 29.48 | 30.88 |


| UNION | TITLE | Step 1 | 11 | 1 LL. | Step 2 | 2 L | 211 | Step 3 | 31 | 3 LL | Step 4 | 41 | 4 LL | Step 5 | 5 L | 5 LL | Step 6 | 6. | 6 LL |
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| SES | Planning Data Analyst | 35.72 | 37.51 | 39.30 | 37.51 | 39.39 | 41.27 | 39.39 | 41.36 | 43.33 | 41.36 | 43.43 | 45.50 | 43.43 | 45.50 | 47.77 | 45.60 | 47.88 | 50.15 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| SEV | Mechanic 1 | 30.07 | 31.57 | 33.07 | 31.57 | 33.15 | 34.73 | 33.15 | 34.81 | 36.47 | 34.81 | 36.55 | 38.29 | 36.55 | 38.38 | 40.21 | 38.38 | 40.30 | 42.22 |
| SEV | Vehicle Service Worker ! | 19.97 | 20.97 | 21.97 | 20.97 | 22.02 | 23.07 | 22.02 | 23.12 | 24.22 | 23.12 | 24.28 | 25.44 | 24.28 | 25.49 | 26.70 | 25.49 | 26.76 | 28.03 |
| Longevity Pav is based onlv on length of service. |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  <br>  02.24.2023. Adding Payroll Administrator and Payroll Supervisor. Positions and wages approved on BOD 10.27.2023. |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

8.9B. 4

## Attachment B



## Attachment B



| Special Handling - filled positions as of 10/26/2019 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
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| UNION | TITLE | Step 1 | 1. | 114 | Step 2 | 2 L | 2 LL | Step 3 | 31 | 3 LL | Step 4 | 4 L | 4LL | Step 5 | $5 L$ | 54 | Step 6 | 6 L | 6 LL |
| SES | Planning Data Analyst | 37.15 | 39.01 | 40.87 | 39.01 | 40.96 | 42.91 | 40.96 | 43.01 | 45.06 | 43.01 | 45.16 | 47.31 | 45.16 | 47.42 | 49.68 | 47.42 | 49.79 | 52.16 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| SEV | Mechanic I | 31.27 | 32.83 | 34.39 | 32.83 | 34.47 | 36.11 | 34.47 | 36.19 | 37.91 | 36.19 | 38.00 | 39.81 | 38.00 | 39.90 | 41.80 | 39.90 | 41.90 | 43.90 |
| SEV | Vehicle Service Worker I | 20.77 | 21.81 | 22.85 | 21.81 | 22.90 | 23.99 | 22.90 | 24.05 | 25.20 | 24.05 | 25.25 | 26.45 | 25.25 | 26.51 | 27.77 | 26.51 | 27.84 | 29.17 |
| Longevity Pay is based only on lenath of service. |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Notes: * Adding Customer Service Assistant to the SEA Chapter. Position and wage approved on BOD 06.26.2020. Adding HR Analyst I to the SEA Chapter. Position and wage approved on BOD 01.28.2022. Adding IT Project Coordinator to the SEA Chapter. Pos wage approved on BOD 03.25.2022. Adding Mobility Training Coordinator. Position and wage approved on BOD 06.24.2022. Adding Accountant III. Position and wage approved on BOD 09.23.2022. Adding Maintenance Trainer. Position and wage approved 02.24.2023. Adding Payroll Administrator and Payroll Supervisor. Positions and wages approved on BOD 10.27.2023. |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |



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# BEFORE THE BOARD OF DIRECTORS OF THE SANTA CRUZ METROPOLITAN TRANSIT DISTRICT 

Resolution No.<br>On the Motion of Director:<br>Duly Seconded by Director:<br>The Following Resolution is Adopted:

## RESOLUTION OF APPRECIATION FOR THE SERVICES OF FRANCISCO ESTRADA AS BUS OPERATOR FOR THE SANTA CRUZ METROPOLITAN TRANSIT DISTRICT

WHEREAS, the Santa Cruz Metropolitan Transit District (METRO) was formed to provide public transportation to all of the residents of Santa Cruz County, and

WHEREAS, the provision of public transportation service requires a competent, dedicated workforce, and

WHEREAS, METRO, requiring an employee with expertise and dedication, appointed Francisco Estrada to serve in the position of Bus Operator, and

WHEREAS, served as a member of the Operations Department of METRO for the time period of July 11, 2000 to October 6, 2023, and

WHEREAS, Francisco Estrada provided METRO with dedicated service and commitment during the time of employment, and

WHEREAS, Francisco Estrada served METRO with distinction, and
WHEREAS, the service provided to the residents of Santa Cruz County by Francisco Estrada resulted in reliable, quality public transportation being available in the most difficult of times, and

WHEREAS, during the time of Mr. Estrada's service, METRO improved existing and built new operating facilities, converted the fleet to a CNG propulsion system, developed accessible bus stops, improved ridership, responded to adverse economic conditions, assumed direct operational responsibility for the Highway 17 Express service and the Amtrak Connector service, and assumed direct operational responsibility for the ParaCruz service, and

WHEREAS, the quality of life in Santa Cruz County was improved dramatically as a result of the exemplary service provided by Francisco Estrada.
$\qquad$

NOW, THEREFORE, BE IT RESOLVED, that upon his retirement as Bus Operator, the Board of Directors of METRO does hereby commend his efforts in advancing public transit service in Santa Cruz County and expresses sincere appreciation on behalf of itself, the METRO staff and all of the residents of Santa Cruz County.

BE IT FURTHER RESOLVED, that a copy of this resolution be entered into the official records of the Santa Cruz Metropolitan Transit District.

PASSED AND ADOPTED this $27^{\text {th }}$ Day of October 2023 by the following vote:

## AYES: Directors -

NOES: Directors -
ABSTAIN: Directors -

ABSENT: Directors -

Approved:
Shebreh Kalantari-Johnson
Board Chair

Attest:
Michael Tree
CEO/General Manager

Approved as to form:
Julie Sherman, General Counsel

 둠

Budget and 5 Year
as of October 27
FY 24

METRO's Strategic Goals
Discussed and presented in prior board meetings,
METRO has developed 3 strategic goals

1. Increase transit ridership to 7 million trips annually
within the next five years
2. Transition to a zero-emissions fleet with a mix of
hydrogen and electric vehicles
3. Increase affordable housing at METRO-owned transit
centers to 175 units in the next 10 years


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\＄000＇s
Operating Revenue
Passenger Fares
Passenger Fares

$$
\begin{array}{r}
\$ 62,962 \\
\hline(\$ 53,787) \\
\hline 14.6 \%
\end{array}
$$

$$
\$ 31,808
$$

$$
\begin{array}{r}
11,000 \\
21,922 \\
10,420
\end{array}
$$

$$
\begin{gathered}
10,420 \\
-
\end{gathered}
$$

$$
(1.3 \%)
$$

| BoD Approved June 2023 FY24 | Revised Budget Oct 2023 FY24 | Variance \＄ Fav／（UnFav） | Variance \％ |
| :---: | :---: | :---: | :---: |
| \＄3，080 | \＄3，080 | － | 0．0\％ |
| 6，095 | 6，095 | － | 0．0\％ |
| \＄9，175 | \＄9，175 | － | 0．0\％ |
| \＄20，220 | \＄21，542 | \＄1，321 | 6．5\％ |
| 1，171 | 1，177 | 6 | 0．5\％ |
| 21，813 | 22，454 | 640 | 2．9\％ |
| 17，706 | 17，791 | 84 | 0．5\％ |
| \＄60，911 | \＄62，962 | \＄2，051 | 3．4\％ |
| （\＄51，736 | （\＄53，787） | （\＄2，051） | 4．0\％ |
| 15．1\％ | 14．6\％ |  |  |
| \＄31，808 | \＄31，808 | － | 0．0\％ |
| 20，415 | 21，922 | 1，506 | 7．4\％ |
| 9，959 | 10，420 | 461 | 4．6\％ |
| － | － | － | 0．0\％ |
| （4，173） | $(4,173)$ | － | 0．0\％ |
| 1，240 | 1，224 | （15） | （1．2\％） |
| \＄59，250 | \＄61，201 | \＄1，952 | 3．3\％ |
| \＄7，514 | \＄7，414 | （\＄100） | （1．3\％） |
|  |  |  |  |

## Change in Expenses


June FY24 Budget Operating Surplus before Transfers
tIS゙L \$
$\underset{\substack{\infty \\ \text { © } \\ \hline}}{2}$ $\stackrel{\square}{2}$ (120)

Rollout of Phasing and Free Ridership

- Phases and Timing:

1. Phase 1 - Focus on 15 minute frequencies from UCSC to
downtown Santa Cruz by January 2024
2. Phase 2 - Rollout 15 minute frequencies across the City of
Santa Cruz down to Aptos and Watsonville starting April 2024
3. Start Free Fares trial by January 2024

- All Phases are trial through December $2026-36$ Months
- Each Phase will require additional drivers, support personnel and
approximately 10 additional buses (Riverside Transit Authority)
- Expected to receive one-time $\$ 28.0$ million TIRCP Operating and
$\$ 7.0$ million TIRCP Capital grant (can be used for operating) to
help offset the additional costs
Ongoing discussion with UCSC for additional contributions


Incremental Cost Impact
Incremental Cost to METRO for Phase 1 over 36 Months is $\$ 3.8$ million
Phase 2 - Financial Impact

Incremental Cost Impact


| - Start Free Fares trial by January 2024 |
| :--- |
| - Includes more than doubling of security expense across the network |
| - Eliminates all ticketing and revenue processes within METRO |

Incremental Cost Impact

Free Fares for the trial period is $\$ 10.7$ million
A total of $\$ 29.3$ million is needed for the full 36 month trial period
-•
Benefits of Free Fares

1. Shorter dwell time so faster service
2. All door boarding and alighting
3. Backend fare accounting, auditing and reconciliation
4. Vault and money transfer services savings
5. Ticket elimination including TVM's and on board fareboxes
6. Point of Sale fare processing such as Splash Pass
7. Fare pricing and marketing activities
8. Very accessible for low-income residents, students and
seniors
9. Driver/Customer Service disputes with fares
10. Maintenance on equipment, software support and capital
costs
Challenges of Free Fares
11. Destination-less ridership and issues
12. Additional Security throughout network
13. Full buses leaving passengers behind
14. Perception of "why do transit riders get a free ride?"
15. Financial impact of Free Fares due to Revenue Loss
Impact of All Phases to Revised Budget

- Annual loss expected to be $\$ 10.5$ million in FY25 and grow by $\$ 2$ million per
- $\quad$ Near
future spending growth
- $\quad 36$ month trial is expected to be covered by the onetime TIRCP funding - this
funding is not included below
- $\quad$ Sales Tax not included below in the trial
PLAN TOTAL PLaN Total
FY27 All Years

| $\$ 7,514$ | $\$ 3,392$ | $\$ 2,388$ | $\$ 480$ | $\$ 13,774$ |
| :---: | :---: | :---: | :---: | :---: |
| $(100)$ | $(2,387)$ | $(4,312)$ | $(3,181)$ | $(9,980)$ |


| 7,414 | 1,005 | $(1,925)$ | $(2,701)$ | 3,794 |
| :--- | :--- | :--- | :--- | :--- |


| $(145)$ | $(1,373)$ | $(1,493)$ | $(812)$ | $(3,823)$ |
| :---: | :---: | :---: | :---: | :---: |
| $(904)$ | $(8,652)$ | $(9,407)$ | $(5,116)$ | $(24,078)$ |
| 0 | 2,500 | 4,500 | 2,295 | 9,25 |
| $(437)$ | $(4,012)$ | $(4,124)$ | $(2,120)$ | $(1,902)$ |
| $(1,485)$ | $(11,537)$ | $(10,524)$ | $(5,753)$ | $(29,299)$ |
| 5,929 | $(10,532)$ | $(12,449)$ | $(8,454)$ | $(25,505)$ |

[^5] Collection of Half Cent Sale Tax to start in January 2028
All Phases and Free Fares will continue beyond the trial period of 36 months
TIRCP Funding not included below ( $\$ 29.6$ million expected to be used to cover the
trial period of Phase 1,2 and Free Fares)
UCSC additional help begins in FY25 sows

## REVENUE:

 Operating Revenue Passenger FaresSpecial Transit Fares
Total Operating Revenue
Operating Expense
Labor - Regular
Labor - OT
BUDGET
PLAN
FY25

| $\$ 1,552$ | $\$ 24$ |
| ---: | ---: |
| 6,095 | 8,721 |
| $\$ \mathbf{7 , 6 4 7}$ | $\$ \mathbf{8 , 7 4 5}$ |
|  |  |
|  |  |
| $\$ 22,408$ | $\$ 26,437$ |
| 1,171 | 1,196 |
| 23,606 | 28,660 |
| 19,276 | 19,834 |
| $\$ \mathbf{6 6 , 4 6 0}$ | $\$ \mathbf{7 6 , 1 2 8}$ |
| $\mathbf{( \$ 5 8 , 8 1 4 )}$ | $\mathbf{( \$ 6 7 , 3 8 3 )}$ |
| $\mathbf{1 1 . 5 \%}$ | $\mathbf{1 1 . 5 \%}$ |


| $\$ 31,808$ | $\$ 32,126$ |  |
| ---: | ---: | :---: |
| 25,463 | 28,468 |  |
| 10,420 |  | - |
|  | $(4,173)$ |  |
| 1,224 | $(4,927)$ |  |
| $\$$ | $\mathbf{6 4 , 7 4 3}$ | $\$ 56,184$ |
| $\$$ | $\mathbf{5 , 9 2 9}$ | $\mathbf{( \$}$ |

Operating Surplus/(Deficit)
Farebox Recovery
Non-Operating Revenue/(Expense) Sales Taxdincluding Measure D Federal/State Grants
COVID Relief Grants
Pension UAL/Bond Payment*
All Other Revenue
(әsuədxヨ)/ənuәләу 6u!łeләdo-uon IełO1


Impact on Deficit
Cash Update
Assumptions for Deficit（Baseline）
Revenue Assumptions
。Ridership revenue returns to original levels plus additional
fares
。Sales Taxes grow year over year based on pre COVID years
。No new sources of Revenue
Expense Assumptions
－Personnel back at 100\％
FY27 and beyond
$\stackrel{\perp}{\text { ̇ }}$

| O |
| :--- |
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$\begin{array}{ll}1 & 5 \\ 4 & 0 \\ 0 & 0 \\ 0 & 0 \\ 0 & 0 \\ 0 & 0\end{array}$
on

Operating Reserves Projected as of June 2024
\$3.0M

No minimum Balances for these Funds
Fully Funded

$$
\$ 2.5 \mathrm{M}
$$



$$
\$ 0.8 \mathrm{M}
$$

$$
\$ 21.7 \mathrm{M}
$$

Fully Funded
Fully Funded

**Balances committed against Projects in the FY24 Capital Portfolio:
\$31.3M
\$0.0M**

\$1.8M**
 Bus Replacement Fund - Minimum \$3M annual commitment from Measure D sales tax and STA-SGR, uncommitted balance shown UAL \& OPEB - Minimum \$2M annual commitment
Current Deficit with No Phasing - New Base Budget

Available Cash does not include restricted cash. This includes sustainability reserve, cash flow reserve,
workers comp, liability insurance, and UAL reserve fund
Revenue Assumptions
Half Cent Sales Tax approved
Free Fares beginning January 2024 and continues
Sales Taxes grow year over year based on are COVID years
UCSC pays additional $\$ 2.5 \mathrm{M}$ in FY 25, and $\$ 4.5 \mathrm{M}$ in FY26 and
beyond
Assumes Trial of Free Fares and UCSC contribution remains
throughout the years
Expense Assumptions

- Personnel back at 100\%
COLA incr
COLA inc
Inflation
FY28, FY

|  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |
| 0.0 | FY24 FY25 FY26 FY27 FY28 FY29 Fr30 fy31 FY32 FY33 FY34 |  |  |  |  |  |  |  |  |

 Available Cash does not include restricted cash. Restricted cash includes sustainability reserve, cash flow reserve, workers comp and liability insurance fund


Appendix
11.23
Budget

- Updated FY24 Base Budget and Forecast since June Board Approval -
Cost of Living Adjustments to Wages primarily driving the increase but
minimal bottom line impact
- Added Phase 1 and Phase 2 plus Free Fares - Total impact of $\$ 29.3 \mathrm{M}$
over 3 years offset by $\$ 28 \mathrm{M}$ TIRCP Grant - Roughly Neutral to Metro
• Phase 1 - Rollout January 2024 UCSC to downtown. $\$ 3.8$ million and 8
drivers
- Phase 2 - Rollout remaining network Watsonville to Santa Cruz with UCSC
incremental contribution April $2024 . \$ 14.8$ million and 50 drivers
- Free Fares - Rollout in January 2024. $\$ 10.7$ million
Forecast
- Base Forecast includes COLA(annual increases) and CPI adjustments.
Metro cash position goes negative by FY29
- Adding in the Two Phases and Free Fares, and a $1 / 2$ Cent Sales Tax
would result in a positive cash position beyond FY34-more than a
decade.

[^6]Deficit with All Phases and 50\% Sales Tax

Available Cash does not include restricted cash. This includes sustainability reserve, cash flow reserve, workers comp and liability insurance fund
Surplus with All Phases and 100\% Sales Tax

Available Cash does not include restricted cash. This includes sustainability reserve, cash flow reserve,
workers comp and liability insurance fund
5 Year Revised Operating Budget（Baseline）

| PLAN |
| :--- |
| FY28 |


| $\$$ | $3,080,194$ | $\$$ | $3,186,199$ | $\$$ | $3,256,286$ | $\$$ | $3,328,103$ | $\$$ | $3,401,701$ |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
|  | $6,094,772$ |  | $6,220,501$ |  | $6,344,248$ |  | $6,470,637$ |  | $6,599,677$ |
| $\$$ | $\mathbf{9 , 1 7 4 , 9 6 6}$ | $\mathbf{\$}$ | $\mathbf{9 , 4 0 6 , 7 0 0}$ | $\mathbf{\$}$ | $\mathbf{9 , 6 0 0}, 534$ | $\mathbf{\$}$ | $\mathbf{9 , 7 9 8 , 7 4 0}$ | $\mathbf{\$}$ | $\mathbf{1 0 , 0 0 1 , 3 7 8}$ | Operating Revenue

Passenger Fares
Special Transit Fares
Total Operating Revenue REVENUE：FY24

October－23

N $\forall 7$ d

October－23
BUDGET

## Operating Expense Labor－Regular Labor－OT Fringe <br> Non－Personnel <br> Total Operating Expense

 （ך！

| $\$(53,787,331)$ | $\$(55,948,161)$ | $\$(59,133,172)$ | $\$(63,418,583)$ | $\$(67,631,660)$ |
| :---: | :---: | :---: | :---: | :---: |
| $14.6 \%$ | $14.4 \%$ | $14.0 \%$ | $13.4 \%$ | $12.9 \%$ |

Farebox Recovery （әsuәdxヨ）／ənuәләу Ки！ңeләdo－uoN Sales Tax／including Measure D Federal／State Grants COVID Relief Grants COVID Related Costs

Pension UAL／Bond Payment
All Other Revenue
（əsuәdxヨ）／ənuәләу 6u！̣eләdo－uon I民łO』

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|  | 980） | \＄ | （9，357，241） | \＄ | $(7,606,945)$ | \＄ | （7，630，527） | \＄ | （6，873，428） |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 828 |  | 8，351，988 |  | 9，531，703 |  | 9，877，717 |  | － |
| \＄ | － | \＄ | － | \＄ | － | \＄ | （3，154，713） | \＄ | $(15,665,729)$ |


Transfers and Other

（To）／From COVID Recovery Fund
Operating Surplus／（Deficit）after Transfers
Does not include Phases or Free Fares

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DATE: October 27, 2023
TO: Board of Directors
FROM: John Urgo, Planning \& Development Director

## SUBJECT: PACIFIC STATION UPDATE AND METRO DOWNTOWN TRANST CENTER INTERIM OPERATIONS PLAN

## I. RECOMMENDED ACTION

That the Board of Directors receive an update on the status of Pacific Station redevelopment and approve the METRO Downtown Transit Center Interim Operations Plan.

- On April 26, 2019, the Santa Cruz Metropolitan Transit District (METRO) Board of Directors (Board) directed the METRO CEO/General Manager to initiate negotiations with the City of Santa Cruz (City) relative to a possible Pacific Station redevelopment partnership.
- On June 26, 2020, the Board approved a Memorandum of Understanding (MOU) between the City and METRO in which the parties agreed to work together to apply for a state Affordable Housing and Sustainable Communities (AHSC) grant to redevelop the METRO owned Pacific Station site and adjacent City owned properties into a bus tarmac and mixed-use, affordable housing development.
- In January 2022, the project was awarded $\$ 29.6$ million in AHSC funds from the California Strategic Growth Council to develop 126 units of affordable housing and new METRO station and bus tarmac. The project also received a $\$ 20.9$ million grant from the California Department of Housing and Community Development (HCD) Infill Infrastructure Grant (IIG) program, \$500,00 in California Transit and Intercity Rail Capital Program (TIRCP) funds, and affordable housing tax credits. Together with METRO's financial contribution of $\$ 4$ million, the project is considered fully funded and scheduled to break ground in February 2024.
- The redevelopment of Pacific Station will require the temporary relocation of METRO's downtown operations during a period of at least two years. The MOU provided that the Board review and approve the temporary operations plan.
- Staff recommends that the Board receive and approve the METRO Downtown Transit Center Interim Operations Plan so that the project can break ground as scheduled.


## II. DISCUSSION/BACKGROUND

The METRO Pacific Station complex is in dire need of substantial investment. Constructed in the early 1980s, the facility leaks rainwater, has substantial termite and dry rot damage, requires a new roof, requires that all windows in the facility be replaced, and would need substantial investment in replacing and upgrading the electrical, plumbing and HVAC to code.
The City and METRO have been conducting outreach and planning for redevelopment of the existing Metro Pacific Station complex since 2002. The property's prime downtown location makes it both an important transportation hub and an attractive site for developing affordable housing. In support of the most recent redevelopment efforts, the Board approved a Memorandum of Understanding (MOU) in June 2020 between the City of Santa Cruz and METRO in which the parties agreed to work together to apply for a state Affordable Housing and Sustainable Communities (AHSC) grant to redevelop the site and adjacent City owned properties into a new bus tarmac and mixed-use development. The MOU outlined a process by which the City would lead the development of a "turnkey" bus tarmac, inclusive of ancillary functions and amenities, that would meet METRO's specifications, and that METRO would contribute $\$ 4$ million of its Measure D funds to the project.
In January 2022, the project was awarded $\$ 29.6$ million in AHSC funds from the California Strategic Growth Council to develop 126 units of affordable housing and new METRO station and bus tarmac in a net-zero, seven story, mixed-use development. The project has also received a $\$ 20.9$ million grant from the California Department of Housing and Community Development (HCD) Infill Infrastructure Grant (IIG) program, \$500,00 in California Transit and Intercity Rail Capital Program (TIRCP) funds, and affordable housing tax credits. Together with METRO's financial contribution of $\$ 4$ million, the project is considered fully funded and scheduled to break ground in February 2024.

The redevelopment of Pacific Station will require the temporary relocation of METRO's downtown transit operations, including 14 active bus bays, 11 layover bus bays, a site-specific circulation system, and facilities for public/customer service interaction, operators, and security staff. METRO and City staff searched for suitable sites in and around the downtown area that could accommodate METRO's space needs during construction, which is expected to last a period of two years. Per the terms of the 2020 MOU, the City is coordinating the development of the METRO Downtown Transit Center Interim Operations Plan (Plan) and the Board is required to review and approve the plan.
In June 2023 City Economic Development staff issued a Request for Qualifications for METRO Interim Downtown Transit Center Operations Plan Design Services.The most qualified respondent was identified as Kimley-Horn and Asssociates Inc. (Kimley-Horn). Kimley-Horn offers technical expertise, local implementation experience and development knowledge, and has partnered with the City and METRO on a wide variety of projects including the Front Street Intersection Improvements, the Santa Cruz Warriors Arena Specific Plan, the

[^7]Downtown Plan Expansion project, and METRO's Rapid Corridors Project. A Professional Services Agreement was subsequently executed between the City and Kimley-Horn for Plan design services.

The Plan designs temporary traffic circulation patterns, determines associated traffic and sidewalk revisions, and identifies locations for ancillary facilities to support METRO's operations during the redevelopment of Pacific Station. Key elements include establishing a clockwise traffic flow around the area bounded by Soquel Ave., Front St., River St. and River St. South; the removal of the traffic island at the River St. South/Front St. intersection to facilitate METRO bus movements; general traffic restriping; the conversion of River St. South to one-way southbound with a contraflow bicyclelane; and a storefront facility at 603-605 Front St. for a METRO ticket sales/call center function. The Plan will subsequently be released for bid to construct the operational design elements so that the demolition and redevelopment of the METRO Pacific Station complex may proceed.

The City of Santa Cruz Transportation and Public Works Commission (TPWC) reviewed the Plan at its September 18, 2023 meeting and carried a motion to reject the Plan, but also recommended the City Council approve the Plan with the following changes: 1) explore contraflow bicycle lane options on River Street South; 2) improve levee access within the mid-block access point across from the pedestrian bridge on River Street South; 3) removal of parking spaces on River Street South in favor of additional and safer bus facilities; 4) removal of parking spaces on Front St. in favor of separate facilities for bicycles and bus/car use; and 5) maintain accessible parking spaces.

Staff have revised the Plan to include a contraflow bike lane on River Street South which reduces potential bicycle/vehicle/bus conflicts. The contraflow bicycle lane also allows for improved levee access at each end of River Street South as well as at the mid-block access point at the pedestrian bridge. Other Plan revisions include the removal of additional parking spaces on River Street South to allow for additional bus layover spaces. Staff also reviewed the removal of parking spaces on Front Street and determined that doing so would reduce parking serving adjacent businesses. The Plan continues to maintain an accessible parking space on Front Street.

The Plan will utilize curbside space on Soquel Ave., Front St, River St. and River St. South to create one new bus stop and multiple bus layover spaces. Current Pacific Station lane operations will be mapped onto the temporary facility: Lane 1 (UCSC service) will operate from River Street South at Soquel Avenue; Lanes 2 (Highway 17 and Route 35) will operate from the existing bus stop pullout on Soquel Avenue between Front Street and River Street South; and Lanes 3/4 (Routes 4, 40, 41, 42, and future Routes 1 and 2) will operate from the existing bus stop on Front Street at Soquel Avenue. This will minimize disruption to operations while maintaining an easy transfer point between South County, San Lorenzo Valley and UCSC service. All routes will serve common stops, meaning there will be no need to walk to other stops when transfering. The new and existing stop
locations are also adjacent (across Front Street) to the temporary ticketing and customer service office at 603-605 Front. The remaining curbside space bounded by Front Street and River Street South will be used as layover and overflow space, similar to the way the Greyhound lot functions today. The space will be generally occupied during METRO's span of service between 5:00 a.m. and midnight.

A key feature of the plan is the installation of a shared bus/bike lane on Front Street and River Street, on the east side of the street. This is intended to improve bus speed and reliability, reduce delay for bus riders, and improve pedestrian and bike safety.The shared bus/bike lane will be 15 feet wide at bus stops and 13 feet wide otherwise in order to allow bikes to pass around stopped buses at stops but discourage buses and bikes from passing each other elsewhere. The shared bus/bike lane will replace existing auto or parking lanes, though there will still be at least one auto through lane in each direction, similar to current conditions. Existing loading curbside spaces will be maintained.

City Economic Development and Housing Staff will provide project and contract management services and Public Works staff will provide technical support and inspection services. Construction of the Plan's elements is scheduled for the period December 28, 2023 through February 1, 2024. Upon completion of METRO's new transit center at Pacific Station, traffic patterns will be restored to pre-project conditions.

## III. STRATEGIC PLAN PRIORITIES ALIGNMENT

This item aligns with the following Strategic Priorities:

- Financial Stability, Stewardship \& Accountability
- Service Quality and Delivery
- Internal and External Technology
- State of Good Repair
- Strategic Alliances and Community Outreach


## IV. FINANCIAL CONSIDERATIONS/IMPACT

On April 26, 2019, the METRO Board authorized a set-aside of $\$ 1$ million per year for four consecutive years from its $\$ 3$ million/year bus replacement capital program for the Pacific Station redevelopment project. The first $\$ 1$ million was set aside in the FY20 budget year and the last payment was reserved in the current FY24 budget year.

The MOU envisions expending these funds for both the permanent and temporary operations facilities.

## V. CHANGES FROM COMMITTEE

N/A

## VI. ALTERNATIVES CONSIDERED

The Board could choose not to approve the METRO Downtown Transit Center Interim Operations Plan (Plan). Staff does not recommend this option as any delay in relocating operations from Pacific Station could push the start of construction past February 2024 and jeopardize project funding. Staff has worked closely with City staff and the consultant team to devise a plan that meets the needs of all parties.

The Board could also give staff direction to alter certain elements of the plan that could be accomplished without jeopardizing the timeline for breaking ground in February 2024.

## VII. ATTACHMENTS

Attachment A: METRO Downtown Transit Center Interim Operations Plan Presentation

## VIII. APPROVALS

John Ergo, Planning \& Development Director

Approved as to fiscal impact: Chuck Farmer, CFO


Michael Tree, CEO/General Manager



$$
\begin{aligned}
& \text { city of Santa cruz } \\
& \text { METRO Interim } \\
& \text { Operations Plan }
\end{aligned}
$$



Attachment A

1. Project Background
2. Project Schedule
3. Interim Operations Plan
4. Questions Overview

## Attachment A



## Attachment A



Attachment A


12A. 5

Attachment A


## Attachment A






Questions?
mstarkey@santacruzca.gov

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TOPICS OF DISCUSSION

13.2





$13.7$

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SYASL Advocacy Team

14.2
2023-24 Legislative Session
First year of two-year session ends: September 14, 2023 " Governor reviewed 1,046 bills total, signed 890 bills into law
Second year of two-year session begins: January 3, 2024
Change in Legislative Leadership

- Senator Mike McGuire (D-Healdsburg)
named President pro Tem Designee of CA State Senate


14.5
Package
Part
d
Thre
Budget Act of
- Transit Funding
- AB 101 (Ting), the "Interim Budget"
- AB 102 (Cmte. on Budget), the "Budget Bill Jr."
- Statutory Relief / Accountability Req.
- SB 125 (Cmte. on Budget and Fiscal Review),
the transportation trailer bill
- Infrastructure Streamlining
安 $\quad$ SB 146 (Gonzalez) on NEPA authority
- SB 149 (Caballero) on judicial streamlining
SHAW YODER ANTWIH SCHMELZER \& LANGE

Details of Budget Act of 2023-24

Details of Budget Act of 2023-24 (Cont.)
SB 125 (Committee on Budget and Fiscal Review), the Transpo. Trailer Bill
" Establishes new accountability and reporting requirements for accessing
AB 102 funding $\underline{\text { irrespective of use }}$
" RTPAs charged with developing and submitting short- and long-term financial plans
" Extends statutory relief measures through FY 2025-26
Creates Transit Transformation Task Force
Relief Statutory Details of Budget Act of 2023-24:

Details of Budget Act of 2023-24:
Transit Transformation Task Forc
the Transit
Requires Task Force to develop recommendations to grow transit ridership and improve
the transit experience for all users
Requires CaISTA, in consultation, with the Task Force to prepare and submit a report of
findings and policy recommendations to the Legislature on or before October 31, 2025
Includes focus on Transportation Development Act Reform

[^8]14.11
(Laird)
N
$\infty$
$\infty$
$\infty$
METRO-sponsored legislation
(Authorizes Santa Cruz METRO to pursue a transaction and use tax above

- Up to additional 0.5\%
- Must be enacted before January 1, 2035
Signed by Governor Newsom
SB 747 (Caballero)
Amends the Surplus Lands act to address concerns of various stakeholder groups,
including the California Transit Association
Creates a path for transit agencies to develop parcels for commercial or industrial uses
Creates definition of "disposal," which includes sales and leases, and clarifies exempt parcel
definitions
Includes exemption from SLA for leases that do not result in demolition or construction of
structures
Signed by Governor Newsom
14.13
status for public transit

Would have established
agencies to address grid
Held by Assembly Appropriations Committee
AB 610 (Holden)

14.15
ACA 1 (Aguiar-Curry)
Would, pending approval by the electorate, reduce the vote threshold from
$2 / 3$ to 55 percent for the imposition, extension, or increase of a special tax
or GO bond to fund housing and infrastructure projects
Passed by the Legislature, Will Appear on the November 2024 ballot


Questions?
14.17


Contact Information
Michael Pimentel
michael@SYASLpartners.com
14.18

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# VERBAL PRESENTATION 

CEO ORAL REPORT Michael Tree

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[^0]:    $\begin{array}{ll}\text { CHECK } & \text { CHECK } \\ \text { NUMBER } & \text { DATE }\end{array}$
    NUMBER

[^1]:    늪눛

[^2]:    YTD spending of $\$ 814 \mathrm{~K}$ is higher than budget of $\$ 631 \mathrm{~K}$ primarily due to work on the
    Pacific Station project starting sooner than anticipated and the Parts Washer purchase delayed from FY23

[^3]:    *Revenue Account Program Manager
    ** Capital Planning and Grants Programs Manager

[^4]:    

[^5]:    Including TIRCP for operating ( $\$ 28.0$ million) and flexing $\$ 1.3$ million from TIRCP capital, the new Budget is back at the original Base Budget for the trial 36 month period

[^6]:    Long term continuation of Phase 1 and Phase 2 plus Free Fares must inc/ude UCSC contribution increase of $\sim \$ 4.5 \mathrm{M}$ a year and $1 / 2$ Cent Sales Tax in 2024

[^7]:    Pacific Station Update and Downtown Transit Center Interim Operations Plan

[^8]:    SHAW YODER ANTWIH SChmelZER \& LANGE

