# SANTA CRUZ METROPOLITAN TRANSIT DISTRICT (METRO) BOARD OF DIRECTORS AGENDA REGULAR MEETING AUGUST 25, 2023-9:00 AM <br> HYBRID MEETING 

Members of the public may attend in-person or participate remotely via Zoom.

METRO Admin Office<br>110 Vernon Street<br>Santa Cruz, CA

Zoom Link<br>Dial In: 1-669-900-6833<br>Meeting ID: 82328425369

The Board of Directors Meeting agenda packet can be found online at www.SCMTD.com and is available for inspection at Santa Cruz METRO's Administrative Office at 110 Vernon Street, Santa Cruz, CA.

Public comment may be submitted via email to boardinquiries@scmtd.com. Please indicate in your email the agenda item to which your comment applies. Comments submitted before the meeting will be provided to the Directors before or during the meeting. Comments submitted after the meeting is called to order will be included in the Board's correspondence that is posted online at the Board meeting packet link. Oral public comments will also be accepted during the meeting through Zoom. Each public comment is limited to three minutes or less. Board and Committee Chairs have the discretion to manage the public comment process in a manner that achieves the purpose of public communication and assures the orderly conduct of the meeting.
The Board may take action on each item on the agenda. The action may consist of the recommended action, a related action or no action. Staff recommendations are subject to action and/or change by the Board of Directors.

## BOARD ROSTER

Director Kristen Brown
Director Rebecca Downing
Director Jimmy Dutra
Director Shebreh Kalantari-Johnson
Director Manu Koenig
Director Donna Lind
Director Bruce McPherson
Director Scott Newsome
Director Larry Pageler
Director Vanessa Quiroz-Carter
Director Mike Rotkin
Ex-Officio Director Dan Henderson
Ex-Officio Director Alta Northcutt
Michael Tree
Julie Sherman

City of Capitola
County of Santa Cruz
City of Watsonville
City of Santa Cruz
County of Santa Cruz
City of Scotts Valley
County of Santa Cruz
City of Santa Cruz
County of Santa Cruz
City of Watsonville
County of Santa Cruz
UC Santa Cruz
Cabrillo College
METRO CEO/General Manager
METRO General Counsel

## SECTION I: OPEN SESSION NOTE: THE BOARD CHAIR MAY TAKE ITEMS OUT OF ORDER

## 1 CALL TO ORDER

2 ROLL CALL
In accordance with Assembly Bill 2449, Board members may participate remotely due to "just cause" or "emergency" circumstances. If applicable, following an announcement, the Board will take action on approving Board members' emergency teleconference participation.

## 3 ANNOUNCEMENTS

3.1 Today's meeting is being broadcast by Community Television of Santa Cruz County.
3.2 Language Line Services is providing Spanish interpretation services, which will be available during "Oral Communications" and for any other agenda item for which these services are needed.

## 4 BOARD OF DIRECTORS COMMENTS

5 ORAL AND WRITTEN COMMUNICATIONS TO THE BOARD OF DIRECTORS This time is set aside for Directors and members of the general public to address any item not on the agenda which is within the subject matter jurisdiction of the Board. No action or discussion shall be taken on any item presented except that any Director may respond to statements made or questions asked, or may ask questions for clarification. All matters of an administrative nature will be referred to staff. Each public comment is limited to three minutes or less. Board and Committee Chairs have the discretion to manage the public comment process in a manner that achieves the purpose of public communication and assures the orderly conduct of the meeting. When addressing the Board, the individual may, but is not required to, provide his/her name and address in an audible tone for the record.
5.1 Email from Brian Peoples dated June 30, 2023.
5.2 Email from Brian Peoples dated July 12, 2023.
5.3 Email from John Hillstrom dated August 2, 2023 with METRO response.
5.4 Email from Adrian Alborez dated August 10, 2023 with METRO response.
5.5 Email from Brian Peoples dated August 16, 2023.

## 6 LABOR ORGANIZATION COMMUNICATIONS

## 7 ADDITIONAL DOCUMENTATION TO SUPPORT EXISTING AGENDA ITEMS

## CONSENT AGENDA

All items appearing on the Consent Agenda are recommended actions which are considered to be routine and will be acted upon as one motion. All items removed will be considered later in the agenda. The Board Chair will allow public input prior to the approval of the Consent Agenda items.

### 8.1 ACCEPT AND FILE: PRELIMINARY APPROVED CHECK JOURNAL DETAIL FOR THE MONTHS OF JUNE AND JULY 2023

Chuck Farmer, CFO
8.2 ACCEPT AND FILE MINUTES OF:
A. JUNE 23, 2023 BOARD OF DIRECTORS REGULAR MEETING B. AUGUST 11, 2023 BOARD OF DIRECTORS SPECIAL MEETING Michael Tree, CEO/General Manager
8.3 ACCEPT AND FILE: THE YEAR TO DATE MONTHLY FINANCIAL REPORT AS OF JUNE 30, 2023
Chuck Farmer, CFO
8.4 ACCEPT AND FILE: THE YEAR TO DATE KEY PERFORMANCE INDICATORS (KPI) REPORT FOR QUARTER FOUR AS OF JUNE 30, 2023 Chuck Farmer, CFO
8.5 ACCEPT AND FILE: QUARTERLY STATUS REPORT OF GRANT APPLICATIONS, ACTIVE AND PENDING GRANTS FOR THE FOURTH QUARTER OF FY23
Wondimu Mengistu, Capital Planning and Grants Program Manager
8.6 ACCEPT AND FILE: THE METRO PARACRUZ OPERATIONS STATUS REPORT FOR APRIL, MAY AND JUNE 2023
Daniel Zaragoza, Operations Manager, Paratransit Division
8.7 ACCEPT AND FILE: THE METRO SYSTEM RIDERSHIP REPORTS FOR THE FOURTH QUARTER OF FY23
John Urgo, Planning and Development Director
8.8 APPROVE: FY24 RENEWAL OF PROPERTY INSURANCE COVERAGE WITH ZURICH AMERICAN INSURANCE COMPANY AND EMPLOYMENT PRACTICES LIABILITY COVERAGE WITH LEXINGTON INSURANCE CO. Chuck Farmer, CFO
8.9 APPROVE: METRO ADVISORY COMMITTEE (MAC) VACANCIES Michael Tree, CEO/General Manager
8.10 APPROVE: CONSIDERATION OF DESIGNATING THE CHIEF OPERATIONS OFFICER TO THE CALIFORNIA TRANSIT INDEMNITY POOL (CALTIP) BOARD AS THE DESIGNATED ALTERNATE REPRESENTATIVE Michael Tree, CEO/General Manager
8.11 APPROVE: CONSIDER A RESOLUTION DESIGNATING THE CEO AS THE AUTHORIZED AGENT TO SUBMIT A PROJECT LIST AND EXECUTE AGREEMENTS TO RECEIVE CALIFORNIA STATE OF GOOD REPAIR FUNDS Wondimu Mengistu, Capital Planning and Grants Program Manager
8.12 APPROVE: CONSIDER APPROVAL OF THE MANAGEMENT WAGE SCALES Dawn Crummié, HR Director

## REGULAR AGENDA

9 PRESENTATION OF EMPLOYEE LONGEVITY AWARDS: (10 YEARS) WESLEY GUILD
Board Chair Kalantari-Johnson
10 RETIREE RESOLUTION OF APPRECIATION FOR: PEG FLECHTNER, harlan glatt, ANDREW KEARNEY, PAUL LENNON, AND MARISELA MENDOZA
Board Chair Kalantari-Johnson
11 ORAL REPORT ON HYDROGEN TECHNOLOGY IN THE MARKET PLACE FOR PUBLIC TRANSIT AND THE ALLIANCE FOR RENEWABLE CLEAN HYDROGEN ENERGY SYSTEMS (ARCHES)
Wondimu Mengistu, Capital Planning and Grants Program Manager
12 CEO ORAL REPORT
Michael Tree, CEO/General Manager
13 ANNOUNCEMENT OF NEXT MEETING: FRIDAY, SEPTEMBER 22, 2023, AT 9:00 AM, SANTA CRUZ CITY COUNCIL CHAMBERS, 809 CENTER STREET, SANTA CRUZ, CA
Board Chair Kalantari-Johnson
14 ADJOURNMENT
Board Chair Kalantari-Johnson

## TITLE 6 - INTERPRETATION SERVICES/TÍTULO 6 - SERVICIOS DE TRADUCCIÓN

Spanish language interpretation and Spanish language copies of the agenda packet are available on an as-needed basis. Please make advance arrangements with the Executive Assistant at 831-426-6080. Interpretación en español y traducciones en español del paquete de la agenda están disponibles sobre una base como-necesaria. Por favor, hacer arreglos por adelantado con Coordinador de Servicios Administrativos al numero 831-426-6080.

## ACCESSIBILITY FOR INDIVIDUALS WITH DISABILITIES

This document has been created with accessibility in mind. With the exception of certain 3rd party and other attachments, it passes the Adobe Acrobat XI Accessibility Full Check. If you have any questions about the accessibility of this document, please email your inquiry to accessibility@scmtd.com. Upon request, Santa Cruz METRO will provide written agenda materials in appropriate alternative formats, or disability-related modification or accommodation, including auxiliary aids or services, to enable individuals with disabilities to participate in and provide comments at/related to public meetings. Please submit a request, including your name, phone number and/or email address, and a description of the modification, accommodation, auxiliary aid, service or alternative format requested at least two days before the meeting. Requests should be emailed to boardinquiries@scmtd.com or submitted by phone to the Executive Assistant at 831-426-6080. Requests made by mail (sent to the Executive Assistant, Santa Cruz METRO, 110 Vernon Street, Santa Cruz, CA 95060) must be received at least two days before the meeting. Requests will be granted whenever possible and resolved in favor of accessibility.

## PUBLIC COMMENT

If you wish to address the Board, please follow the directions at the top of the agenda. If you have anything that you wish distributed to the Board and included for the official record, please include it in your email. Comments that require a response may be deferred for staff reply.

Pursuant to Section 54954.2(a)(1) of the Government Code of the State of California, this agenda was posted at least 72 hours in advance of the scheduled meeting at a public place freely accessible to the public 24 hours a day. The agenda packet and materials related to an item on this agenda submitted after distribution of the agenda packet are available for public inspection in the Santa Cruz METRO Administrative Office (110 Vernon Street, Santa Cruz) during normal business hours. Such documents are also available on the Santa Cruz METRO website at www.scmtd.com subject to staff's ability to post the document before the meeting.

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# WRITTEN COMMUNICATIONS TO THE BOARD OF DIRECTORS 

| From: | Brian Peoples |
| :---: | :---: |
| To: | Lustin.cummings@santacruzcounty.us; Bruce McPherson; Manu Koenig; thekristenbrown@gmail.com; eduardo.montesino@cityofwatsonville.org; sbrown@cityofsantacruz.com; vanessa.quiroz@cityofwatsonville.org; openup@cats.ucsc.edu; Andy Schiffrin; apedersen@ci.capitola.ca.us; rli12@comcast.net; Felipe.hernandez@santacruzcounty.us; Zach Friend; Robertpquinn@gmail.com |
| Cc: | Guy Preston; City Council; citycouncil@cityofwatsonville.org; citycouncil@ci.capitola.ca.us; bِardinquiries@scmtd.com; info@scrrtc.org |
| Subject: | Southern California relocating existing rail inland / build Interim Coastal Trail (Watsonville to Davenport) |
| Date: | Friday, June 30, 2023 6:04:45 AM |

## This Message Is From an External Sender

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RTC Commission,

The following article provides more information on Southern California plans to relocate existing passenger rail on the California coast inland, providing more evidence why there will never be a new passenger rail system on the Santa Cruz Coastal Corridor.
https://www.msn.com/en-us/travel/article/amid-crumbling-cliffs-orange-county-considers-moving-its-famously-scenic-rail-line-inland/ar-AA1dcTgT? ocid=msedgntp\&cvid=a3d2d00387214ae199f0022a7d292882\&ei=44\&fbclid=IwAR3K8Y3e7msaMwdc6CvUeGf5uU3 MLHM-qzOibSQFvq_rg3iKq-QBcg6Z8
Amid crumbling cliffs, Orange County considers
moving its famously scenic rail line inland
Landslides in Orange County continue to disrupt the coastal rail line that carries
Amtrak's Pacific surfliner. Is it time to trade stunning views for a reliable route?
$\underline{\text { www.msn.com }}$

The fact is, it is poor public policy by RTC Commission to continue to waste tax dollars building an expensive, substandard narrow trail next to the old railroad tracks when it is not possible to ever have a new passenger train along the Santa Cruz Coastal Corridor. Current RTC policy has resulted in:

- only 1.2 miles of the 32-mile Santa Cruz Coastal Trail being constructed over a decade
- construction of a substandard narrow trail that cost twice as much as widening Highway 1
- the clearcutting of hundreds of heritage trees
- planned destruction of major sections of North Coast Farmland

Current RTC policy has resulted in not providing timely and cost-effective solutions to improve transportation across Santa Cruz County.

We ask the RTC Commission to please get the coastal trail built from Watsonville to Davenport in a timely and costeffective manner by moving forward with approval of the Interim Coastal Trail.

Best regards,

Brian Peoples
Trail Now

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# WRITTEN COMMUNICATIONS TO THE BOARD OF DIRECTORS 

| From: | Brian Peoples |
| :---: | :---: |
| To: | Manu Koenig; Bruce McPherson; Zach Friend; Robertpquinn@gmail.com; rli12@comcast.net; Justin.cummings@santacruzcounty.us; eduardo.montesino@cityofwatsonville.org; sbrown@cityofsantacruz.com Andy Schiffrin; openup@cats.ucsc.edu; vanessa.quiroz@cityofwatsonville.org; apedersen@ci.capitola.ca.us; thekristenbrown@gmail.com |
| Cc: | Guy Preston; City Council; citycouncil@cityofwatsonville.org; citycouncil@ci. capitola.ca.us; boardinquiries@scmtd.com; info@sccrtc.org |
| Subject: | Southern Cal forced to relocate existing rails inland |
| Date: | Wednesday, July 12, 2023 6:03:37 AM |

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Climate change is forcing Southern California to relocate existing passenger rail on the California coast inland, providing more evidence why there will never be a new passenger rail system on the Santa Cruz Coastal Corridor.
https://voiceofoc.org/2023/07/is-orange-countys-coastal-train-entering-its-final-days/? fbclid=|wAR3rlqHDDgtWEaJxrhZjOr_neCfxvtzJifdBp8fcHughYDtKRjp5LL8bOjA


## Is Orange County's Coastal Train Entering its Final Days?

While local leaders are spending millions of dollars shoring up the rail line from environmental threats, conversations are starting on potentially moving the line away from a shifting coast.
voiceofoc.org

It is poor public policy by RTC Commission to continue to waste time and tax dollars building an expensive, substandard narrow trail next to the old railroad tracks when it is not possible to ever have a new passenger train along the Santa Cruz Coastal Corridor. Current RTC policy has resulted in:

- only 1.2 miles of the 32-mile Santa Cruz Coastal Trail being constructed over a decade
- construction of a substandard narrow trail that cost twice as much as widening Highway 1 per mile
- the clearcutting of hundreds of heritage trees
- planned destruction of major sections of North Coast Farmland
- the world-class Coastal Trail never being completed to Watsonville or Davenport


# WRITTEN COMMUNICATIONS TO THE BOARD OF DIRECTORS 

Current RTC policy has resulted in not providing timely and cost-effective solutions to improve transportation across Santa Cruz County.

We ask the RTC Commission to please get the coastal trail built from Watsonville to Davenport in a timely and cost-effective manner by moving forward with approval of the Interim Coastal Trail.

Best regards,

Brian Peoples
Trail Now

# WRITTEN COMMUNICATIONS TO THE BOARD OF DIRECTORS, 

To: Michael Tree
From: Jaimie Levin, CTE Director of West Coast Operations
Date: August 20, 2023

Re: Citizen Complaint about SCMTD Fuel Cell Bus Program

Recently, staff of the Santa Cruz Metropolitan Transit District (METRO) received an email from a local citizen arguing that the transit agency should not invest in fuel cell electric technology. Several claims were made that are neither correct nor up to date with respect to fuel cell technology and hydrogen sourcing.

It was stated that hydrogen is "prohibitively expensive" and sourced from refining crude oil. While it is true that currently, retail hydrogen sold for fuel cell cars is very expensive, in excess of \$20 per kilogram, liquid hydrogen (LH2) sold to transit agencies in bulk quantity is between $\$ 9$ and $\$ 13$ per kilogram, inclusive of the mandated $33 \%$ renewable requirement. The target price to achieve parity with diesel fuel is between $\$ 5$ and $\$ 7$ per kilogram.

The state of California through the "Alliance for Renewable Clean Hydrogen Energy System" (ARCHES, LLC) has developed a comprehensive program to expand renewable hydrogen production in California, from 500 tons per day by 2030 to 47,000 tons per day by 2045 (as reference, 100 transit buses will use approximately 2 to 2.5 tons of hydrogen daily). ARCHES is a finalist to receive up to $\$ 1.25$ billion from the U.S. Department of Energy, matched with several billion dollars of funds from California and private industry to scale up the production and distribution of renewable hydrogen utilizing a combination of solar, wind, and biomass to achieve a carbon intensity of zero. Hydrogen will be used to support transportation, heat and power generation, and industrial processes. ARCHES has earmarked multiple renewable hydrogen sources in northern and southern California for public transit buses, at a per kilogram price of less than $\$ 7$. Metro's involvement in the ARCHES program will enable its fuel cell fleet to operate on an affordable, renewable, zero-carbon fuel supply, at a price that is fully expected to be less than that of diesel fuel (please see the attached summaries of the ARCHES program).

With respect to the comment that hydrogen is now produced from "refining crude oil," that is incorrect. The bulk of hydrogen today is produced from reforming natural gas and renewable natural gas. Since fuel cell electric buses are able to operate at more than twice the fuel efficiency of diesel buses, on a per-mile basis the well-to-wheel CO2 emissions from fuel cell electric buses are approximately one-half the emissions from diesel buses.

While a battery is more efficient than a fuel cell ( $90 \%$ vs. $65 \%$ ), a fuel cell bus has several distinct advantages that make it considerably more operationally efficient than a battery bus. There are four key benefits:

1. Greater range of 300 miles or more
2. Higher payload or passenger occupancy because fuel cells are much lighter than batteries
3. Fast refueling, quite similar to the time to refuel diesel and CNG buses

# WRITTEN COMMUNICATIONS TO THE BOARD OF DIRECTORS 

Page 2 of 4
4. Resiliency should there be a natural disaster, such as an earthquake or loss of grid power from wild fires (a backup generator - ultimately a stationary fuel cell - can provide sufficient power to refuel your buses with onsite hydrogen storage.

Considering the challenges of providing fueling infrastructure, there are additional advantages to hydrogen refueling technology. There are five key factors that have to be addressed in building infrastructure. CTE refers to this as "PARSE" which is described as follows:

- $\quad \mathbf{P}$ is for price and the delivery of more affordable molecules in parity with conventional fuels. It also includes the cost of maintenance associated with complex equipment;
- A is for area footprint to minimize the space required to locate a fueling station that can refuel 50,100 , or 200 buses, particularly as it relates to scalability;
- $\quad \mathbf{R}$ is for the utilization of and transition to renewable energy sources to produce hydrogen and the all-important requirements of redundancy and resiliency to ensure near $100 \%$ service reliability and flexibility to react during natural disasters;
- $\mathbf{S}$ is for the speed of refueling to fuel many large-capacity vehicles in the normal 8 - to 12 -hour fueling window at night. " S " also refers to scalability requiring modular systems that will provide the flexibility and capability to expand capacity and throughput as fleets grow and fuel demand increases. Additionally, " S " stands for supply to ensure fuel suppliers can meet the daily demands and multiple-day supplies required by transit agencies; and
- E is for equity or the CapEX to build these stations at a reasonable price, utilizing baseline components for future expansion as agencies scale up the size of their fleets. This also relates to the Entry-level startup threshold and the high initial cost to build a station that is needed to fuel one or five buses, but also has the capacity to fuel 20 or more buses.

Foothill Transit is a very good example of the challenges of hydrogen refueling vs. charging infrastructure. Their consultant concluded that building charging infrastructure, including providing megawatts of power to Foothill's two operating divisions, would be in excess of $\$ 105$ million. Recently, Foothill Transit built a new hydrogen refueling station on a footprint of $40^{\prime}$ by $60^{\prime}$ to fuel up to 100 buses, at a cost of $\$ 6.5$ million.

AC Transit, which has been a leader in the deployment of fuel cell electric buses and also operates battery-electric buses, initially submitted its zero-emission transition plan to the California Air Resources Board, proposing a fleet mix of $30 \%$ fuel cell electric buses and $70 \%$ battery-electric buses. Last year they updated that plan to reverse the mix to $70 \%$ fuel cell electric and $30 \%$ battery-electric. CTE is working with AC Transit, Humboldt Transit Authority, SamTrans, and Livermore-Amador Valley Transit Authority on establishing fuel cell electric bus programs, based largely on the realized aforementioned advantages and benefits.

The graph below provides a conceptual picture of the early challenges to introducing fuel cell electric buses compared to battery-electric buses, but as fleet size increases in numbers, fuel cell electric buses are less costly and more adaptable to a transit agency's range of operating duty cycles. There is less need to establish sub-fleets to meet all of an agency's service requirements.

# WRITTEN COMMUNICATIONS TO THE BOARD OF DIRECTORS 

Page 3 of 4


As for the distribution and delivery of hydrogen, the trucks that will eventually be used to transport large volumes of fuel will be zero-emission fuel cell electric trucks. In fact, CTE in partnership with Hyundai is now deploying Class 8 fuel cell electric trucks at the Port of Oakland. These trucks are making deliveries of payloads up to $39,000 \mathrm{lbs}$. to destinations in the Central Valley, and as far as 200 to 250 miles from the port.

Gasoline tanker trucks that deliver fuel to refueling stations throughout California can transport up to 11,500 gallons of fuel. The largest LH2 delivery trucks carry no more than $4,500 \mathrm{~kg}$ of hydrogen. One kilogram of hydrogen is equivalent in energy to a gallon of gasoline.

Regarding the cost of fuel cell electric buses and trucks, UC Davis published its study entitled, "Evaluation of the Economics of Battery-Electric and Fuel Cell Trucks and Buses: Methods, Issues, and Results" in August 2022 (https://escholarship.org/uc/item/1g89p8dn), citing the expected reduction in capital and operating costs as manufacturing volumes increase and a robust supply chain evolves with greater demand. The following excerpt is drawn from the Abstract in the UC Davis study:
"For both battery and fuel cell vehicles, thanks to technology cost reductions, the initial cost generally decreases markedly in the period 2020-2030 and more modestly for 20302040. Assuming fairly constant electric prices, declining hydrogen prices, and slowly rising diesel prices, TCOs for the various electrified truck types typically become less than that of the corresponding diesel truck before the initial cost of the electrified trucks gets close to that for the diesel truck. For most battery-electric truck types, TCO competitiveness occurs by 2025. For that year, the payback time for most truck types is 4-6 years and is less than 4 years by 2030. Fuel cell vehicles take longer to pay back due mainly to hydrogen fuel costs remaining above diesel prices on an energy basis. Fuel cell truck payback times of 3-5 years by 2030 can be achieved if the cost of hydrogen in that year is reduced below $\$ 7 / \mathrm{kg}$. Fuel cell buses have payback times of less than one year in 2030. By 2030, the purchase cost of most types of both battery-electric and hydrogen fuel cell trucks is close to that of the corresponding diesel vehicle and TCOs are competitive as long as battery costs and fuel cell costs drop per our expectations along with moderate electricity and hydrogen costs. The cost sensitivity results indicated these conclusions were not significantly changed by reasonable variations in the major cost inputs (battery, fuel cell, hydrogen, electricity and diesel fuel) assumed in the economic analyses.

# WRITTEN COMMUNICATIONS TO THE BOARD OF DIRECTORS <br> Page 4 of 4 

Finally, a reference was made to the cancellation of a fuel cell electric bus order in Montpellier, France. The cancellation resulted from a dispute between the city and Engie, the company that bid on the contract, who utilized a SPV ("Special Purpose Vehicle") investment strategy in partnership with private investors. The order was canceled due to a dispute regarding the ROI demanded by Engie after the city awarded them the contract. It was not canceled because of issues concerning the capabilities of fuel cell technology. The article submitted to Metro staff was published by a very pro-battery-electric publication, whose author made a number of biased and incorrect statements about fuel cells and hydrogen. Fuel cell electric buses have been successfully deployed in Pau, France, and the RATP is now testing fuel cell electric buses in Paris after initially thinking they would only be operating batteryelectric buses.

# WRITTEN COMMUNICATIONS TO THE BOARD OF DIRECTORS 

| From: | John Hillstrom |
| :--- | :--- |
| To: | boardinquiries@scmtd.com |
| Subject: | please revisit the hydrogen fuel cell bus plan |
| Date: | Wednesday, August 2, 2023 5:32:19 PM |

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Hi Metro Board,
Congrats on getting an outstanding grant for clean air buses! I'm really happy about the greening of our fleet, however, I strongly feel that going the fuel cell route vs. batteries is ill advised. I'll quote a neighbor who wrote eloquently:

I am not a fan of this. Fuel cells are just astroturfing by the petrochemical industry as most hydrogen is produced from the refining of crude oil. Sustainable hydrogen production is prohibitively expensive, resource intensive, and California requirements to mix petrochem hydrogen with renewable hydrogen make it more expensive than diesel. Hydrogen is over $\$ 21 / \mathrm{kg}$ (a $33 \%$ increase from 2 years ago) which is about the equivalent of 2 gallons of diesel which costs $\$ 9.96$. Plus Metro is going to have to invest heavily in hydrogen fueling stations. I am not sure if this is a really good idea for Metro. Battery electric buses would be significantly cheaper to energize and operate.
Additionally, hydrogen has to be trucked and delivered to those refueling stations which is itself a very greenhouse gas and pollution intensive operation. Not to mention, it's more trucks on the crowded roads and they're carrying dangerous cargo (liquid hydrogen). We already have perfectly good electric transmission lines to deliver electrons with no additional traffic, no additional diesel pollution and no greenhouse gases. And you don't have to build the hydrogen storage and pumping infrastructure.

Fuel cells were a neat idea 20 years ago but they're just not a practical solution given the 10x decrease in battery costs in the last two decades.

I would be very, very interested to see any analysis that shows any advantage for hydrogen fuel cells. Please share such documents with me!

Montepellier in France planned to go the fuel cell route for their buses and when they looked at the numbers, cancelled the order - https://electrek.co/2022/01/11/city-cancels-order-50-hydrogen-buses-after-realizing-electric-buses-best/

Thanks for your time!
John Hillstrom
251 Marnell Ave
Santa Cruz, CA

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# WRITTEN COMMUNICATIONS TO THE BOARD OF DIRECTORS 

| From: | John Urgo |
| :---: | :---: |
| To: | aalborez80@gmail.com |
| Cc: | Donna Bauer; Isaac B. Holly |
| Subject: | RE: Bike policy |
| Date: | Friday, August 11, 2023 3:47:53 PM |
| Attachments: | imaqe002.pnq |
|  | image003.png |
|  | image004.png |
|  | imaqe005.pnq |
|  | image006.png |
|  | image007.png |
|  | imaqe008.pnq |

Hi Adrian,

Thank you for your comment. The issue of bikes as a first mile/last mile mode has come up in every stakeholder and rider focus group discussion as part of the outreach on the Reimagine METRO service expansion plan. We understand that bikes are used by a broad spectrum of Santa Cruz County residents. There is broad sentiment that buses need to be able to accommodate more bikes, but no clear consensus on how.

Recognizing that the number of bikes which can be transported on a bus is limited, the focus groups discussed the potential to explore other solutions:

- The planned e-bike share program was perceived as promising, but likely to be too costly for low-income riders unless it was included in the bus fare. At the time of launch in June 2023 (several months after these conversations), general public unlimited use for this program was \$12.50/month.
- Secure bike parking at transit hubs and major stops may serve some riders, but not those who rely on their bike on both ends of the trip. METRO is incorporating bike mobility hubs, with secure indoor bike parking, in both the redesign of Pacific Station and the Watsonville Transit Center.

In addition, METRO is investigating alternate seating configurations on the procurement of any new articulated (60-foot) buses, which would accommodate up to three additional bikes behind the second door. The tradeoff would be fewer seats.

Finally, METRO's policy does allow for bikes inside buses under certain limited circumstances:

- Folding bikes are allowed on the bus on a space available basis. Bikes must be folded and stored out of the aisle and controlled by the owner at all times.
- Standard size bikes are allowed on the Hwy 17, Routes 40, 41, \& 42. Up to (2) bikes can be accommodated inside the bus as long as the bus is not already at full seated capacity. (Hwy 17: You may only board bikes inside the bus at the Diridon Station southbound, Cavallaro Station northbound or Pasatiempo if northbound trip does not serve Cavallaro Station). Bikes will be stored in the accessible area and secured with straps obtained from the Operator.

Please feel free to reach out with any additional questions or concerns.

# WRITTEN COMMUNICATIONS TO THE BOARD OF DIRECTORS 

Director, Planning \& Development
T: (831) 420-25371 jurgo@scmtd.com
Santa Cruz METRO
110 Vernon Street, Santa Cruz, CA 95060

## METRO

4000


From: Adrian Alborez [aalborez80@gmail.com](mailto:aalborez80@gmail.com)
Sent: Thursday, August 10, 2023 6:16 PM
To: boardinquiries@scmtd.com
Subject: Bike policy

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To the board regarding the current bike policy in place. Limiting the bus to only the bike rack has made it very difficult to continue my commute from Watsonville to Aptos and back. The bike racks are often full with only three bikes and I must wait until the next bus. Sometimes the bus with the full bike racks are not packed with riders and or the handicap seats are available with a single able bodied citizen. I suggest that when that is the case, the handicap spaces can be used for bikes.

In order to continue to encourage the use of public transport some flexibility is needed specially regarding the bike policy. As people turn towards e-bikes and other forms of transport that is better for the roads, traffic congestion in the county and the environment some changes might just be a necessity.

# WRITTEN COMMUNICATIONS TO THE BOARD OF DIRECTORS 



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Hi Donna,

Can you please include the following statement for Oral Communications at the upcoming Metro meeting:

We are saddened by the unexpected retirement announcement by RTC ED Guy Preston. Guy has been exceptional in delivering real transportation solutions and his departure will be painful for our community.

Guy was only a few months into his second term as RTC ED with many great transportation infrastructure projects moving forward. We believe that there is more to Guy's decision to leave that is not being publicly communicated. For example, it is well known that Guy is a big advocate of finding solutions to improve transportation that will help reduce climate emissions. With that mindset, we know that he has been frustrated with the idea of clearcutting hundreds of heritage trees for the Ultimate Trail when he has proposed the ecofriendlier Interim Trail. Guy's frustration is understandable when you look at his direct experience in working in the rail industry. He has met with multiple RTC Commissioners and train advocates to explain that a future passenger train is not viable along the Santa Cruz Coastal Corridor.

We believe Guy is frustrated with RTC Commissioner's continued push for a non-viable passenger train that has resulted in:

- delays in construction of the Coastal Trail (only 1.2 miles of the 32-mile built over decade)
- excessively high cost to build the Coastal Trail (twice the cost of widening Highway 1 per mile)
- clear-cutting of hundreds of heritage trees to accommodate a train that will never arrive
- no viable trail plan to Watsonville through federally protected wetland (Harkins


# WRITTEN COMMUNICATIONS TO THE BOARD OF DIRECTORS 

Slough)

- destroying major sections of North Coast Farmland
- delayed construction of North Coast Rail Trail for over a decade
- delayed opening of Parade Street in Aptos Village
- eminent domain of private property and extensive legal challenges
- prioritizing a private business (Roaring Camp) over transit improvements
- proposing Santa Cruz taxpayers fund a Roaring Camp train to Davenport (by Andy Schiffrin)
- RTC plans that are against Federal Transportation policies
- RTC plans that are against California Coastal Commission policies

Our community is losing a lot with Guy's departure, and we blame the RTC Commissioners who do not support building the Interim Coastal Trail Now!

Brian Peoples
Trail Now

| From: | Lohn Urgo |
| :--- | :--- |
| To: | celtiqueco@gmail.com |
| Cc: | Donna Bauer |
| Subject: | RE: ROUTE CHANGES -Agaenda item 3(?) |
| Date: | Thursday, September 21, 2023 1:05:56 PM |
| Attachments: | $\frac{\text { image001.png }}{\text { image002.png }}$ |
|  | $\frac{\text { image003.png }}{\text { image004.png }}$ |
|  | $\frac{\text { image005.png }}{\text { image006.png }}$ |
|  | image007.png |

Hi Cindy,

Thank you for taking the time to share your concerns regarding METRO's proposed service changes as part of the Reimagine METRO service expansion plan. I apologize for the delay in getting back to you.

First, I want to acknowledge the challenges and service disruptions of the past few years, including the temporary suspension of the 91X and the rerouting of the 69A. METRO lost nearly a third of its bus operator workforce due to retirement and attrition during and after the COVID-19 pandemic, which necessitated temporary service reductions. I would, however, like to correct some information on the those reductions: service to UCSC was cut $25 \%$ below pre-COVID levels, where it remained until September $14^{\text {th }}$ of this year, while service in Watsonville was actually above preCOVID levels in 2020 and 2021 due to the introduction of the Watsonville Circulator, before dropping 9\% due to the operator shortages. Throughout the pandemic, service was intentionally prioritized in Watsonville over UCSC, even though that meant thousands UCSC students being left behind by overcrowded buses.

Due to renewed efforts and focus in hiring and training bus operators, METRO is in a position to increase service roughly $10 \%$ in December but I would also like to correct some information regarding the planned Reimagine METRO service changes: in Watsonville we are planning a 10\% increase above pre-pandemic levels, while service to UCSC would be brought back to close to prepandemic levels.

Below is a summary of the proposed changes. You can also preview them here:

- Service from Watsonville on Freedom Blvd/Airport Rd to Cabrillo College and Santa Cruz will be doubled from once an hour to twice an hour
- Service from Watsonville on Main Street to Cabrillo College, Capitola Mall and Santa Cruz will be doubled from once an hour to twice an hour
- Both of these routes would operate every 30 minutes until 9:00 p.m. and every 60 minutes until midnight; in other words, there will be a bus every 15 minutes between Watsonville and Santa Cruz and at Cabrillo College.
- Service on Route 79 would be doubled to every 30 minutes.
- A new route would serve Ohlone Parkway and connect the new County health facility on Westridge to Freedom Centre and Watsonville Community Hospital
- The 91X would return as a peak period route running every 30 minutes, with plans to increase to all day once we have the workforce to do so


## ADDITIONAL DOCUMENTATION TO SUPPORT EXISTING AGENDA ITEMS

- This means there will be 6 buses per hour from Watsonville to Santa Cruz, an increase from the current 4.
- In Santa Cruz, Route 10 would be interlined with Routes 66 and 68 to connect Live Oak to UCSC

As part of the service change process, METRO evaluates whether service changes have a discriminatory impact on minority and low-income individuals. The Reimagine METRO Alternatives Report analyzes in detail how many people are affected by the changes to coverage and frequency in the alternatives on weekdays in the daytime, weekday evenings, weekend daytimes, and weekend evenings. In general, the proposed change would increase access to service every 30 -minutes or better by at least 20 percentage points, compared to existing conditions, with greater increases for low income and minority individuals. All alternatives would also increase access to jobs for over $62 \%$ of the population, with greater increases for low income and minority individuals. This is due to the increase in frequency on the Freedom/Airport to Santa Cruz and Main Street to Santa Cruz routes.

In terms of outreach, the process can always be improved with more time and resources. An initial round of outreach was held in March and April. As part of that process, METRO staff, including bus operators and union representatives, were invited to attend a three-day workshop, although it's a valid point that more could be done to involve staff and bus operators. A second round of outreach started in June to solicit public feedback on the service proposals. The project team hosted an online public meeting in July that drew over 90 attendees; stakeholder conversations were held with 20 organizations; rider focus groups involved 30 riders who had participated in the initial round of outreach from throughout the service area; three in-person outreach events were held in Watsonville and one in Live Oak; an online survey solicited responses from over 800 individuals; and the project website logged over 1,500 unique visitors.

I hope that summary addresses some of your concerns but please feel free to reach out with additional questions or comments. I ride the bus almost every day with my three year-old to daycare, and it's been encouraging to see the recent increases in ridership, particularly among high school students taking advantage of METRO's free fare for youth program and Cabrillo students returning to in person classes. I believe the service changes planned for December will help create a network that is useful and attractive for more people's trips while improving the experience of current riders, with additional service expansions planned for the future.

Sincerely,
John

JOHN URGO
Director, Planning \& Development
T: (831) 420-25371 jurgo@scmtd.com
Santa Cruz METRO
110 Vernon Street, Santa Cruz, CA 95060

## ADDITIONAL DOCUMENTATION TO SUPPORT EXISTING AGENDA ITEMS

## METRO

\&0லO
(in)


From: Cindy O [celtiqueco@gmail.com](mailto:celtiqueco@gmail.com)
Sent: Monday, August 21, 2023 10:08 PM
To: boardinquiries@scmtd.com
Subject: Fwd: ROUTE CHANGES -Agaenda item 3(?)

This Message Is From an Untrusted Sender
You have not previously corresponded with this sender.
~ Please exercise caution when clicking links or opening attachments. ~
---------- Forwarded message $\qquad$
From: Cindy O [celtiqueco@gmail.com](mailto:celtiqueco@gmail.com)
Date: Tue, Aug 15, 2023, 10:25 AM
Subject: ROUTE CHANGES -Agaenda item 3(?)
To: [mac@scmtd.com](mailto:mac@scmtd.com)

I am writing with my concerns over the Metro's proposed changes in routes which severely negatively impact Watsonville. I am a 72 year old woman who lives in Watsonville \& uses the bus 4-5 times a week to go to Capitola or Santa Cruz with my bike. Before I moved here 7 years ago I lived in Santa from 1971. Although I had a car until 1991 I mostly have used a bicycle. Since living in Watsonville, you have only cut bus routes here. Last winter's elimination of an early express bus and the 69A altogether was a huge hardship for Watsonville working people. The route through Rolling Hills was ridiculous \& useless. Not once when I rode the bus did we pick up/drop off anyone. Now you are planning to cut express busses to Watsonville. This is unconscionable, depriving the least affluent working people of an efficient travel mode to work. This is done to provide more service to UCSC students from privileged, wealthy families who can afford a university. Many parents buy houses here for their kids. The university has built no housing for the them, at the same time there are many times more students than were ever planned for the campuses. They don't pay

# ADDITIONAL DOCUMENTATION TO SUPPORT EXISTING AGENDA ITEMS 

taxes here, they are here only part of the year. The idea of giving them preference over Watsonville citizens is the antithesis of "public service/ public transit". One could also call it classist or racist considering the large percentage of Hispanic citizens ride the bus from Watsonville.
Your servers were completely bogus as they were only on-line, targeting students \& young people.
Older people, Hispanic people never saw them! To be fair you need to put paper surveys, signs, notices on the busses, at the bus stations. Please, don't load your own surveys, then claim you never hear from South County. The people who come up with new schedules\& routes NEVER RIDE THE BUS, let alone depend on it for transportation to work.
Thank you for your consideration.
Cindy Odom 8312013249
Talk to your bus drivers! They all tell me you don't

DATE: August 25, 2023
TO: Board of Directors
FROM: Chuck Farmer, CFO
SUBJECT: ACCEPT AND FILE PRELIMINARY APPROVED CHECK JOURNAL DETAIL FOR THE MONTHS OF JUNE AND JULY 2023

## I. RECOMMENDED ACTION

That the Board of Directors accept and file the preliminary approved Check Journal Detail for the months of June and July 2023

## II. SUMMARY

- This staff report provides the Board of Directors (Board) with a preliminary approved Check Journal Detail for the months of June and July 2023.
- The Finance Department is submitting the check journals for Board acceptance and filing.


## III. DISCUSSION/BACKGROUND

This preliminary approved Check Journal Detail provides the Board with a listing of the vendors and amounts paid out on a monthly cash flow basis (Operating and Capital expenses).

All invoices submitted for the months of June and July 2023 have been processed, the checks have been issued and signed by the Deputy Finance Director.

## IV. STRATEGIC PLAN PRIORITIES ALIGNMENT

This report aligns to METRO's Financial Stability, Stewardship \& Accountability strategic plan.

## V. FINANCIAL CONSIDERATIONSIIMPACT

The check journal present the invoices paid in June and July 2023 for Board review, agency disclosure and transparency.

## VI. CHANGES FROM COMMITTEE

N/A.

## VII. ALTERNATIVES CONSIDERED

None.

## VIII. ATTACHMENTS

Attachment A: Check Journal Detail for the months of June and July 2023

Prepared by: Holly Alcorn, Accounting Specialist

Board of Directors
August 25, 2023
Page 3 of 3

## IX. APPROVALS

Chuck Farmer, CFO

| DocuSigned by: |
| :--- |
| Gunck Farmer |
| 61B470E2B4D74F7... |

Michael Tree CEO/General Manager


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## Attachment A

DATE 07/31/23 15:53
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> AMÁZON CAPITAL SERVICES, INC.
AMERICAN PUBLIC TRANSPORTATION
AT\&T
ATHENS INSURANCE SERVICE, INC.
BATTERY SYSTEMS INC.
BFS GROUP LLC
CITY OF WATSONVILLE UTILITIES CLEAN ENERGY
CLEVER DEVICES LTD.
COAST PAPER \& SUPPLY INC.
CUMMINS, INC
DIAZ-MEDINA, EDWARD
EMPLOYNET, INC

> FASTENAL COMPANY INC
FIRST ALARM SECURITY \& PATROL
GILLIG LLC
GRAINGER

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1,142.46 & 914 \\
2,216.25 & 1117
\end{array}
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$\begin{array}{ll}84419 & 06 / 05 / 23 \\ 84420 & 06 / 05 / 23\end{array}$
84421 06/05/23 84422 06/05/23 84423 06/05/23
84424 06/05/23
84425 06/05/23



84434 06/05/23
$\begin{array}{ll}84435 & 06 / 05 / 23 \\ 84436 & 06 / 05 / 23 \\ 84437 & 06 / 05 / 23 \\ 84438 & 06 / 05 / 23\end{array}$

## Attachment A



## Attachment A

| DATE 07/ | /31/23 15 |  |  | SANTA CRUZ METROPOLITAN TRANSIT DISTRICT CHECK JOURNAL DETAIL BY CHECK NUMBER ALL CHECKS FOR ACCOUNTS PAYABLE |  |  | DATE: 06/01/23 THRU |  | PAGE 3 |
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| CHECK \# START THRU 9999999 |  |  |  |  |  |  |  |  | 06/30/23 |
| CHECK <br> NUMBER | CHECK DATE | CHECK AMOUNT | VENDOR | VENDOR NAME | VENDOR TYPE | TRANS. NUMBER | TRANSACTION DESCRIPTION | TRANSACTION AMOUNT | COMMENT |
|  |  |  |  |  |  | $\begin{aligned} & 121821 \\ & 121832 \\ & 121833 \\ & 121834 \\ & 121919 \end{aligned}$ | INVENTORY ORDER INVENTORY ORDER CREDIT INV 83033121 INVENTORY ORDER INVENTORY ORDER | $\begin{array}{r} 22.50 \\ 645.63 \\ -645.63 \\ 1,800.20 \\ 2,071.66 \end{array}$ |  |
| 84459 | 06/05/23 | 269.77 |  | THE HOSE SHOP, INC |  | 121815 | INVENTORY ORDER NON-INVENTORY ORDER | 172.89 96.88 |  |
| $\begin{aligned} & 84460 \\ & 84461 \end{aligned}$ | 06/05/23 | 89.00 | E1145 | TRACHTENBERG, JONATHAN |  | 121916 | DMV REIMBURSEMENT | 89.00 |  |
|  | 06/05/23 | 1,707.03 | E1098 | TREE, MICHAEL |  | 121861 | 5/15-5/16 CTA CONF CLEAN ENERGY MEETING | 634.37 83.96 |  |
|  |  |  |  |  |  | 121863 | 5/19-5/21APTA 23 SEM | 988.70 |  |
| 84462 | 06/05/23 | 2,680.74 | 043 | TROWBRIDGE ENTERPRISES |  | 121812 | OFFICE SUUPLIES | 381.42 24.70 |  |
|  |  |  |  |  |  | 121867 | OFFICE SUPPLIES | 1,540.10 |  |
|  |  |  |  |  |  | 121868 | OFFICE SUPPLIES | 71.91 |  |
|  |  |  |  |  |  | 121869 | OFFICE SUPPLIES | 271.51 |  |
|  |  |  |  |  |  | 121870 | OFFICE SUPPLIES | 391.10 |  |
| 84463 84464 | 06/05/23 $06 / 05 / 23$ | 67.46 $15,504.14$ | 007 676 | UNITED PARCEL SERVICE WEBER, HAYES \& ASSOCIATES INC |  | 121884 | FREIGHT 1902 VAPOR INTR PROJ | 67.46 $15,504.14$ |  |
| 84465 | 06/05/23 | 7, 866.00 | 003693 | ZIYAD, AYYED |  | 121864 | 2304 FURNITURE OPS | 7,866.00 |  |
| 84466 | 06/12/23 | 784.95 | 003151 | ABC BUS INC |  | 122004 | INVENTORY ORDER | 784.95 |  |
| 84467 | 06/12/23 | 2,928.50 | 003596 | AMAZON CAPITAL SERVICES, INC. |  | 121931 | ROADEO SUPPLIES TRAINING RESOURCES | - 24.90 |  |
|  |  |  |  |  |  | 121949 | NEW CHAIR WTC BOOTH | 1, 195.55 |  |
|  |  |  |  |  |  | 121952 | ROADEO SUPPLIES | 192.30 |  |
|  |  |  |  |  |  | 121962 | WIRELESS KEYBOARD | 60.08 |  |
|  |  |  |  |  |  | 121982 | SUPPLIES MMF | 150.66 |  |
|  |  |  |  |  |  | 121983 | BREAKROOM CHAIRS VER | 943.04 |  |
|  |  |  |  |  |  | 122018 | OFFICE SUPPLIES | 147.32 |  |
| 84468 | 06/12/23 | 71,768.02 | ${ }_{0}^{0010}$ | AT\&T AVAP USA LLC |  | 121989 | 5/1-5/31 PT TO PT2 | 71,768.20 |  |
| 84470 | 06/12/23 | 458.78 | 003199 | B \& H FOTO \& ELECTRONICS CORP |  | 121951 | DESKTOP WEBCAMS | 458.78 |  |
| 84471 | 06/12/23 | 1,576.87 | 107A | BFS GROUP LLC |  | 122027 | LIGHT BULBS, BLADES | 38.64 |  |
|  |  |  |  |  |  | 122028 | FLIP KNIFE COMBO | 22.60 |  |
|  |  |  |  |  |  | 122029 | THIN WHEELS <br> SHOWER SWEEP VERNON | 8.82 9.33 |  |
|  |  |  |  |  |  | 122031 | SUPPLIES MMF | 489.33 |  |
|  |  |  |  |  |  | 122033 | CLEANING SUPPL MMF | 915.18 |  |
|  |  |  |  |  |  | 122034 | PARTS BOOTH RPR WTC | 30.63 |  |
|  |  |  |  |  |  | 122035 | SUPPLIES WTC | 62.34 |  |
| 84472 | 06/12/23 | 514.02 | 003393 | BRASS KEY LOCKSMITH INC |  | 122037 | RPR BIKE LOCKER SVT | 130.00 |  |
|  |  |  |  |  |  | 122038 | RPR KIOSK LOCK WTC | 384.02 |  |
| 84473 | 06/12/23 | 134.10 | 149 | CALIFORNIA NEWSPAPERS P'SHIP | 0 | 122040 | NOTICEPUBLIC HEARING | 134.10 |  |
| 84474 | 06/12/23 | 5,250.00 | 001324 | CAPITALEDGE ADVOCACY, INC. |  | 122043 | JUN 23 LEGISLATE SVC | 5,250. 00 |  |
| 84475 | 06/12/23 | 11,355.69 | 003661 | CELTIS VENTURES, INC. |  | 121998 | APR 23 ORAT EXPO | 11,355.69 |  |
| 84476 | 06/12/23 | 29,491.60 | 001124 | CLEAN ENERGY |  | 121947 | 5/19 LNG CHARGES | 9,560.60 |  |


| DATE 07/ | /31/23 15: |  |  | SANTA CRUZ METROPOLITAN TRANSIT DISTRICT CHECK JOURNAL DETAIL BY CHECK NUMBER ALL CHECKS FOR ACCOUNTS PAYABLE |  |  |  | PAGE 4 |  |
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| CHECK <br> NUMBER | CHECK <br> DATE | CHECK AMOUNT | VENDOR | VENDOR NAME | VENDOR TYPE | TRANS. NUMBER | TRANSACTION DESCRIPTION | TRANSACTION AMOUNT | COMMENT |
|  |  |  |  |  |  | 122032 | MAY 23 MAINT SBF | 19,931.00 |  |
| 84477 | 06/12/23 | 2,890. 00 | 003034 | COASTAL LANDSCAPING INC. |  | 121986 | JUNE 23 LANDSCAPING | 2,890.00 |  |
| 84478 | 06/12/23 | 3,788.77 | 003601 | COMCAST HOLDINGS CORPORATION |  | 121994 | 5/1-5/28 TV ADS | 3,788.77 |  |
| 84479 06/12/23 |  | 4,665.30 | 163 | COMMUNITY PRINTERS, INC. |  | 121930 | CAR CARD SUMMER SVC | $\begin{aligned} & 1,032.74 \\ & 3,632.56 \end{aligned}$ |  |
|  |  |  |  |  | 122019 | BUS SIGNS |  |  |
| 84480 | 06/12/23 |  | 249.81 | E1022 | CRUMMIE, DAWN |  | 121958 | LABOR NEGOTIATIONS | 249.81 |  |
| 84481 | 06/12/23 | 12,898.82 | 003116 | CUMMINS, INC |  | 121942 | VEH\# 2801 PARTS | 12,898.82 |  |
| 84482 | 06/12/23 | 9,882. 00 | 003561 | DOCUSIGN, INC. LOCKBOX |  | 121969 | 5/28-5/27/24 SUPPORT | 9,882. 00 |  |
| 84483 | 06/12/23 | 67,877.42 | 954 | DOWNTOWN FORD SALES, INC. EMPLOYNET, INC |  | 122041 | 2106 VEH\# 9023 TRUCK | 67,877.42 |  |
| 84484 | 06/12/23 | 9,592.69 | 003485 |  |  | 121923 | TEMP W/E 5/21 | 2,340.00 |  |
|  |  |  |  | EMPLOYNET, INC |  | 121925 | TEMP W/E 5/28 | 1,500.00 |  |
|  |  |  |  |  |  | 121960 | TEMP W/E 5/28 | 2,025.00 |  |
|  |  |  |  |  |  | 121973 | TEMP W/E 5/28 | 630.00 |  |
|  |  |  |  |  |  | 121974 | TEMP W/E 5/28 | 1,020.00 |  |
|  |  |  |  |  |  | 122001 | TEMP W/E 5/21 | 1,043.44 |  |
|  |  |  |  |  |  | 122002 | TEMP W/E 5/28 | 1,034.25 |  |
| 84485 | 06/12/23 | 597.59 | 039 | FEDEX OFFICE |  | 121967 | BID CHANGE MATERIALS | 115.01 |  |
|  |  |  |  |  |  | 122024 | LATE FEE | 25.00 |  |
|  |  |  |  |  |  | 122025 | FLYERS/POSTERS | 432.58 |  |
|  |  |  |  |  |  | 122026 | LATE FEE | 25.00 |  |
| 84486 | 06/12/23 | 868.50 | 003431 | FIRST ALARM |  | 121992 | 4/1-6/30FIREALARMSBF | 430.50 |  |
|  |  |  |  |  |  | 121993 | 4/1-6/30FIREALARMMMF | 438.00 |  |
| 84487 | 06/12/23 | 14,186.98 | 002952 | FLYERS ENERGY, LLC |  | 122005 | 5/16-5/31NONREV FUEL | 2,528.55 |  |
|  |  |  |  |  |  | 122006 | 5/16-5/31 REV FUEL | 11,658.43 |  |
| 84488 | 06/12/23 | 2,245.02 | 117 | GILLIG LLC |  | 122007 | VEH\# 4210 PARTS | 13.79 |  |
|  |  |  |  |  |  | 122008 | INVENTORY ORDER | 36.68 |  |
|  |  |  |  |  |  | 122009 | INVENTORY ORDER | 2,194.55 |  |
| 84489 | 06/12/23 | 285.00 | 003316 | GLOBAL WATER TECHNOLOGY INC |  | 121984 | MAY23 WATER REST OPS | 285.00 |  |
| 84490 | 06/12/23 | 1,170.09 | E162 | GOUVEIA, ANNA |  | 121972 | 5/9-5/12 WTS CONF | 1,170.09 |  |
| 84491 | 06/12/23 | 1,304.73 | 282 | GRAINGER |  | 121936 | HYDRAULIC CART PARTS | 994.23 |  |
|  |  |  |  |  |  | 121944 | NON INVENTORY ORDER | 19.20 |  |
|  |  |  |  |  |  | 121979 | PRESSURE WASHER MMF | 291.30 |  |
| 84492 | 06/12/23 | 932.78 | 001097 | GREENWASTE RECOVERY, INC. |  | 121990 | MAY 23 PRC | 478.59 |  |
|  |  |  |  |  |  | 121991 | MAY 23 SVT | 454.19 |  |
| 84493 | 06/12/23 | 702.11 | 003230 | JOBBERS EQUIPMENT WAREHOUSE |  | 121985 | INVENTORY ORDER | 702.11 |  |
| 84494 | 06/12/23 | 575.00 | 001196 | JOHN A. DASH \& ASSOCIATES |  | 121964 | 5/23-4/24WAGEREPORTS | 575.00 |  |
| 84495 | 06/12/23 | 27.34 | 1117 | KELLEY'S SERVICE INC. |  | 121946 | INVENTORY ORDER | 9.59 |  |
|  |  |  |  |  |  | 122017 | VEH\# PC1707 PARTS | 17.75 |  |
| 84496 | 06/12/23 | 150.00 | E1044 | LAZARO, MIGUEL AVALOS |  | 121956 | DMV PHYSICAL EXAM | 150.00 |  |
| 84497 | 06/12/23 | 4,497.50 | 003689 | LEWIS, BRISBOIS, BISGAARD, |  | 121955 | CL\# C266553837 4/30 | 4,497.50 | VOIDED |
| 84497 | 06/27/23 | -4,497.50 | 003689 | LEWIS, BRISBOIS, BISGAARD, |  | 121955 | CL\# C266553837 4/30 | -4,497.50 | **VOID |
| 84498 | 06/12/23 | 174.80 | 003362 | LUMINATOR TECH GROUP GLOBAL, |  | 122010 | CAMERA REPAIR | 174.80 |  |
| 84499 | 06/12/23 | 624.99 | E1020 | MENGISTU, WONDIMU |  | 121959 | CTA LEGISLATE CONF | 624.99 |  |
| 84500 | 06/12/23 | 2,223.87 | 001052 | MID VALLEY SUPPLY INC. |  | 121980 | INVENTORY ORDER | 2,223.87 |  |
| 84501 | 06/12/23 | 8,150.00 | 003361 | MILLER MAXFIELD INC |  | 121995 | PUBLIC OUTREACH SVC | 4,100.00 |  |
|  |  |  |  |  |  | 121996 | SUMMER HEADWAYS | 4,050.00 |  |

## Attachment A



## Attachment A



## Attachment A

DATE 07/31/23 15:53
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ALL CHECKS FOR ACCOUNTS PAYABLE
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DOCTORS ON DUTY MEDICAL


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3,900.00 916
12,020.11 003274

FERGUSON US HOLDINGS, INC.
FIRST ALARM SECURITY \& PATROL
GARDA CL WEST, INC. GILLIG LLC
GOUVEIA, ANNA
GRIFIN, ALICIA
HANSON BRIDGETT LLP

> 85 53 97
CTSJPA (CALTIP)
CUMMINS, INC
DOCTORS ON DUTY
EAST BAY TIRE CO.

| 84544 | $06 / 19 / 23$ |
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| 84549 | $06 / 19 / 23$ |
| 84550 | $06 / 19 / 23$ |
| 84551 | $06 / 19 / 23$ |
| 84552 | $06 / 19 / 23$ |
| 84553 | $06 / 19 / 23$ |
| 84554 | $06 / 19 / 23$ |
| 84555 | $06 / 19 / 23$ |

## Attachment A



## Attachment A

| DATE 07/ | /31/23 15:5 |  |  | SANTA CRUZ METROPOLITAN TRANSIT DISTRICT CHECK JOURNAL DETAIL BY CHECK NUMBER ALL CHECKS FOR ACCOUNTS PAYABLE |  |  | DATE: 06/01/23 THRU |  | PAGE 9 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| CHECK \# START THRU 9999999 |  |  |  |  |  |  |  |  | 06/30/23 |
| CHECK NUMBER | CHECK DATE | CHECK AMOUNT | VENDOR | VENDOR NAME | $\begin{aligned} & \text { /ENDOR } \\ & \text { TYPE } \end{aligned}$ | TRANS. NUMBER | TRANSACTION DESCRIPTION | TRANSACTION AMOUNT | COMMENT |
| 84571 06/19/23 |  | 4,590.64 | 536 | RIVERSIDE LIGHTING, INC. |  | 122131 | DISPATCH FORMS | 2,616.54 |  |
|  |  |  |  |  | 122178 | RAB LIGHTS MMF | 4,369.56 |  |
|  |  |  |  |  | 122179 | PARTS FOR TANK RPR | 221.08 |  |
| 84572 | 06/19/23 |  | 650.04 | 003154 | ROMAINE ELECTRIC CORP |  | 122079 | INVENTORY ORDER | 650.04 |  |
| 84573 | 06/19/23 |  | 103.27 | 135 | SANTA CRUZ AUTO PARTS, INC. |  | 122080 | INVENTORY ORDER | 70.08 |  |
|  |  |  |  |  |  | 122081 | CREDIT 14508-470306 | -21.85 |  |
|  |  |  |  |  |  | 122082 | CREDIT 14508-469206 | -40.27 |  |
|  |  |  |  |  |  | 122083 | INVENTORY ORDER | 95.31 |  |
| 84574 | 06/19/23 | 25.02 | 848 | SANTA CRUZ ELECTRONICS, INC. |  | 122113 | USB MULTICARD READER | 25.02 |  |
| 84575 | 06/19/23 | 1,869.50 | 001307 | SANTA CRUZ STAFFING, LLC |  | 122046 | TEMP W/E 6/4 | 992.00 |  |
|  |  |  |  |  |  | 122051 | TEMP W/E 6/4 | 877.50 |  |
| 84576 | 06/19/23 | 29.60 | 003570 | SCARBOROUGH LBR \& BLDG SUPPLY |  | 122105 | COUPLINGS/TAPE SVT | 29.60 |  |
| 84577 | 06/19/23 | 751.36 | 003545 | SCHINDLER ELEVATOR CORPORATION |  | 122148 | JUN23ELEV INSP MULTI | 751.36 |  |
| 84578 | 06/19/23 | 5,700.00 | 002267 | SHAW YODER ANTWIH |  | 122118 | JUNE23 LEGISLATE SVC | 5,700.00 |  |
| 84579 | 06/19/23 | 1, 694.74 | 003292 | SLINGSHOT CONNECTIONS LLC |  | 122050 | TEMP W/E 6/4 | 705.60 |  |
|  |  |  |  |  |  | 122196 | TEMP W/E 5/28 | 989.14 |  |
| 84580 | 06/19/23 | 10,068. 28 | 001075 | SOQUEL III ASSOCIATES | 7 | 122201 | JUL 23 RENT RESEARCH | 10,068.28 |  |
| 84581 | 06/19/23 | 210.00 | 003314 | SOUTHWEST COMMERCIAL PRODUCTS |  | 122145 | INVENTORY ORDER MMF | 210.00 |  |
| 84582 | 06/19/23 | 142.11 | 001040 | TERRYBERRY CO., LLC |  | 122132 | ANNIVERSARY AWARD | 142.11 |  |
| 84583 | 06/19/23 | 6,767.94 | 003285 | THE AFTERMARKET PARTS CO LLC |  | 122088 | INVENTORY ORDER | 630.67 |  |
|  |  |  |  |  |  | 122089 | INVENTORY ORDER | 2,886. 38 |  |
|  |  |  |  |  |  | 122090 | INVENTORY ORDER | 3,250.89 |  |
| 84584 | 06/19/23 | 33.82 | 166 | THE HOSE SHOP, INC |  | 122095 | INVENTORY ORDER | 33.82 |  |
| 84585 | 06/19/23 | 305.08 | 043 | TROWBRIDGE ENTERPRISES |  | 122058 | OFFICE SUPPLIES | 124.71 |  |
|  |  |  |  |  |  | 122059 | INK CARTRIDGES PRC | 180.37 |  |
| 84586 | 06/19/23 | 33.67 | 007 | UNITED PARCEL SERVICE |  | 122136 | FREIGHT | 33.67 |  |
| 84587 | 06/19/23 | 60.04 | 434 | VERIZON WIRELESS | 0 | 122195 | 5/2-6/1 CUSTOMER SVC | 60.04 |  |
| 84588 | 06/19/23 | 145.00 | 003589 | WATSNEWS, LLC |  | 122135 | PUBLIC HEARING 6/23 | 145.00 |  |
| 84589 | 06/19/23 | 291.48 | 003530 | ZORO TOOLS, INC. |  | 122112 | TRASH CANS | 291.48 |  |
| 84590 | 06/19/23 | 2,693.94 | 009 | PACIFIC GAS \& ELECTRIC |  | 122203 | 5/4-6/4 SVT, WTC, PNR | 2,693.94 |  |
| 84591 | 06/21/23 | $\begin{array}{r} 173,724.01 \\ 6,108.25 \end{array}$ | 003102 | CLEVER DEVICES LTD. |  | 122267 | 2205 APC PROJECT | 10,000.00 |  |
|  |  |  |  |  |  | 122268 | 1927 AVL PROJECT | 163,724.01 |  |
| 84592 | 06/26/23 |  | 001122 | 4IMPRINT, INC. ABC BUS INC |  | 122239 | OPERATOR INCE GIFTS | 6,108.25 |  |
| 84593 | 06/26/23 | 267.78 | 003151 |  |  | 122287 | INVENTORY ORDER | 13.77 |  |
|  |  |  |  |  |  | 122288 | INVENTORY ORDER | 195.34 |  |
|  |  |  |  |  |  | 122292 | INVENTORY ORDER | 58.67 |  |
| 84594 | 06/26/23 | 2,752.98 | 192 | AMAZON CAPITAL SERVICES, INC. |  | 122215 | STEAMCLEANER RPR MMF | 2,752.98 |  |
| 84595 | 06/26/23 | 1,825.79 | 003596 |  |  | 122218 | ETHERNET CABLE | 26.21 |  |
|  |  |  |  |  |  | 122219 | WORKSTATION MONITORS | 1,486.08 |  |
|  |  |  |  |  |  | 122220 | CHARGEPOINT ANTENNA | 87.36 |  |
|  |  |  |  |  |  | 122286 | SAFETY EQUIPMENT | 54.60 |  |
|  |  |  |  |  |  | 122293 | INVENTORY ORDER | 171.54 |  |
| 84596 | 06/26/23 | 34.13 | 002861 | AMERICAN MESSAGING SVCS, LLC |  | 122325 | JUNE 23 PAGERS | 34.13 |  |
| 84597 | 06/26/23 | 4,000.00 | 003676 | ANDREW J. O'KEEFE II |  | 122245 | VIDEO PROD/COMM | 4,000.00 |  |
| 84598 | 06/26/23 | 8,767.60 | 001D | AT\&T |  | 122230 | 5/13-6/12 PT TO PT1 | 1,729. 20 |  |
|  |  |  |  |  |  | 122233 | 5/10-6/9 INTERNET | 929.56 |  |

## Attachment A



## Attachment A



## Attachment A



## Attachment A

| DATE 07/ | /31/23 15:53 |  |  | SANTA CRUZ METROPOLITAN TRANSIT DISTRICT CHECK JOURNAL DETAIL BY CHECK NUMBER ALL CHECKS FOR ACCOUNTS PAYABLE |  |  |  | PAGE |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| CHECK \# START THRU 9999999 |  |  |  |  |  |  | DATE: | 06/01/23 THRU | 06/30/23 |
| CHECK NUMBER | CHECK DATE | CHECK AMOUNT | VENDOR | $\qquad$ | VENDOR | TRANS. NUMBER | TRANSACTION DESCRIPTION | TRANSACTION AMOUNT | , |
| 84653 | 06/26/23 | 133.14 |  | UNITED PARCEL SERVICE |  | $\begin{aligned} & 122256 \\ & 122323 \\ & 122324 \end{aligned}$ | OFFICE SUPPL PARTS FREIGHT FREIGHT | $\begin{array}{r} 53.59 \\ 17.42 \\ 115.72 \end{array}$ |  |
| 84654 | 06/26/23 | 479.55 | 003687 | VALLEY POWER SYSTEMS NORTH, INC |  | 122311 | INVENTORY ORDER | $\begin{array}{r}479.55 \\ \hline 83.34 \\ \hline\end{array}$ |  |
| 84655 84656 | $06 / 26 / 23$ $06 / 26 / 23$ | 83.34 710.29 | ${ }_{434}^{221}$ | VEHICLE MAINTENANCE PROG INC VERIZON WIRELESS | 0 | ${ }_{122364}^{12291}$ | INVENTORY ORDER $5 / 2-6 / 1 / 23$ PARACRUZ | 83.34 710.29 |  |
| 84657 | 06/26/23 | 1,855.00 | 001353 | VISION COMMUNICATIONS |  | 12226 | 6/15 RADIO REPAIRS | 1,855.00 |  |
| 84658 | 06/23/23 | 67,877.42 | 954 | DOWNTOWN FORD SALES, INC. |  | 122366 | 2106 VEHH 9123 TRUCK | 67,877.42 |  |
| 84659 | 06/23/23 | 267.66 | 215 | RICOH USA, INC. TX |  | 122365 | 7/3-8/2 $\mathrm{C} / \mathrm{S}$ | 267.66 |  |
| ${ }_{84661} 8460$ | -06/23/23 | 22,721.84 | ${ }_{\text {M1 }}{ }^{25}$ | UDAMS EANK |  | 122367 | MEDICAL SUPPLEMENTAL | 22,721.84 |  |
| 84662 | 06/26/23 | 14.16 | M381 | AGUIRRE, Ciro |  | 9008749 | MEDICAL SUPPLEMENTAL | 14.16 |  |
| 84663 | 06/26/23 | 134.58 | M382 | AITKEN, ANGELA |  | 9008750 | MEDICAL SUPPLEMENTAL | 34.58 |  |
| 84664 | 06/26/23 | 14.98 | M150 | ALLEN, ROBERT |  | 9008584 | MEDICAL SUPPLIMENTAL | 14.98 |  |
| 84665 | 06/26/23 | 21.00 | M333 | ANDERSON, WILLIAM |  | 9098720 | MEDICAL SUPPLIMENTAL | 21.00 |  |
| 84666 8466 | $06 / 26 / 23$ $06 / 26 / 23$ | 41.36 20.68 | M151 | ANDRADE, GERALD |  | ${ }_{9} 900885858$ | MEDICAL SUPPLIMENTAL | 41.36 20.68 |  |
| ${ }_{84668}^{8467}$ | 06/26/23 | 20.68 16.81 | ${ }_{\text {M153 }}$ |  |  | ${ }_{9}^{900085587}$ | MEDICAL SUPPLIMENTAL | 20.68 16.81 |  |
| 84669 | 06/26/23 | 42.00 | M154 | ARCHIBEQUE,' JUANITA |  | 9008588 | MEDICAL SUPPLIMENTAL | 42.00 |  |
| 84670 | 06/26/23 | 42.00 | M155 | ASPESI, JOHN |  | 9008589 | MEDICAL SUPPLIMENTAL | 42.00 |  |
| 84671 | 06/26/23 | 21.00 | M383 | AVILES, PATRICIA |  | 9008751 | MEDICAL SUPPLEMENTAL | 21.00 |  |
| 84672 | 06/26/23 | 42.00 | M156 | BAILEY, EDWIN |  | 9008590 | MEDICAL SUPPLIMENTAL | 42.00 |  |
| 84673 | 06/26/23 | 14.98 | M335 | BARRY, BARTHOLOMEW |  | 9008721 | MEDICAL SUPPLIMENTAL | 14.98 |  |
| 84674 | -06/26/23 | 5.21 | M336 | BARTZ, ${ }_{\text {BASS }}$ GEENN |  | 99008722 | MEDICAL SUPPLIMENTAL |  |  |
| 84675 84676 | -06/26/23 | 21.00 38.78 | ${ }_{\text {M161 }}$ | BASS, BAUER, RETANK |  | ${ }_{9} 900885989$ | MEDICAL SUPPLIMENTAL | 21.00 38.78 |  |
| 84677 | 06/26/23 | 14.98 | M162 | BLAIR, GARY |  | 9008593 | MEDICAL SUPPLIMENTAL | 14.98 |  |
| 84678 | 06/26/23 | 21.00 | M164 | BLAKE, GENEVA |  | 9008594 | MEDICAL SUPPLIMENTAL | 21.00 |  |
| 84679 | 06/26/23 | 21.00 | M165 | BLIGHT, KAREN |  | 9008595 | MEDICAL SUPPLEMENTAL | 21.00 |  |
| 84680 | 06/26/23 | 42.00 | M167 | BOYD, MICHAEL |  | 9008596 | MEDICAL SUPPLIMENTAL | 42.00 |  |
| 84681 | 06/26/23 | 14.98 | M169 | BREGANTE, BATTISTA |  | 9008597 | MEDICAL SUPPLIMENTAL | 14.98 |  |
| 84882 | 06/26/23 | 21.00 | M337 | BRONDSTATTER, CHERYL |  | 9908723 | MEDICAL SUPPLIMENTAL | 21.00 |  |
| 84683 | 06/26/23 | 42.00 | M384 | BRONDSTATTER, WALLACE |  | 9008752 | MEDICAL SUPPLEMENTAL | 42.00 |  |
| 84684 | 06/26/23 | 42.00 | M170 | BROWN, ERNEST |  | 9008598 | MEDICAL SUPPLIMENTAL | 42.00 |  |
| 84685 | 06/26/23 | 42.00 | M171 | BROWN, KENNETH |  | 9008599 | MEDICAL SUPPLIMENTAL | 42.00 |  |
| 84686 | 06/26/23 | 21.00 | M172 | BURKET, JANET |  | 9008600 | MEDICAL SUPPLIMENTAL | 21.00 |  |
| 84687 | 06/26/23 | 50.19 | M385 | BUSH, DEBBIE |  | 9008753 | MEDICAL SUPPLEMENTAL | 50.19 |  |
| 84688 | 06/26/23 | 17.88 | M173 | BYTHEWAY, MARY |  | 9008601 | MEDICAL SUPPLIMENTAL | 17.88 |  |
| 84689 | 06/26/23 | 28.32 | M339 | CANALES, DONNA |  | 9908724 | MEDICAL SUPPLIMENTAL | 28.32 |  |
| 84690 | 06/26/23 | 81.21 | M174 | CAPELLA, KATHLEEN |  | 9008602 | MEDICAL SUPPLIMENTAL | 81.21 |  |
| 84691 | 06/26/23 | 14.98 | M175 | CARLSON, MERRYL |  | 9008603 | MEDICAL SUPPLIMENTAL | 14.98 |  |
| 84692 | 06/26/23 | 21.00 | M176 | CARR, dale |  | 9008604 | MEDICAL SUPPLIMENTAL | 21.00 |  |
| 84693 84694 | 06/26/23 | 14.98 | M177 | CASANEGA, RICHARD |  | 9008605 | MEDICAL SUPPLIMENTAL | 14.98 |  |
| 84694 84695 | $06 / 26 / 23$ $06 / 26 / 23$ | 35.77 14.98 | M178 M340 | CAVATAIO, PASQUALE |  | 9008606 9008725 | MEDICAL SUPPLIMENTAL MEDICAL SUPPLTMENTAL | 35.77 14.98 |  |
| 84696 | 06/26/23 | 14.98 | M179 | CERVANTES, GLORIA |  | 9008607 | MEDICAL SUPPLIMENTAL | 14.98 |  |

## Attachment A







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## Attachment A



## Attachment A

| DATE 07/ | 31/23 15: |  |  | SANTA CRUZ METROPOLITAN TRANSIT DISTRICT CHECK JOURNAL DETAIL BY CHECK NUMBER ALL CHECKS FOR ACCOUNTS PAYABLE |  |  | PAGE 16 |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| CHECK \# START THRU 9999999 |  |  |  |  |  |  |  | DATE: | /01/23 THRU | 06/30/23 |
| CHECK <br> NUMBER | CHECK DATE | CHECK AMOUNT | VENDOR | VENDOR NAME | VENDOR TYPE | TRANS. NUMBER | TRANSAC DESCRIP | $\begin{aligned} & \text { TION } \\ & \text { TION } \end{aligned}$ | TRANSACTION AMOUNT | COMMENT |
| 84789 | 06/26/23 | 29.97 | M359 | MCGINNIS, POLLY |  | 9008735 | MEDICAL | SUPPLIMENTAL | 29.97 |  |
| 84790 | 06/26/23 | 21.00 | M360 | MEJIA, INDELISA |  | 9008736 | MEDICAL | SUPPLIMENTAL | 21.00 |  |
| 84791 | 06/26/23 | 14.98 | M361 | MELLON, JOHN |  | 9008737 | MEDICAL | SUPPLIMENTAL | 14.98 |  |
| 84792 | 06/26/23 | 14.98 | M256 | MESECK, MARGARITA |  | 9008665 | MEDICAL | SUPPLIMENTAL | 14.98 |  |
| 84793 | 06/26/23 | 14.98 | M362 | MILLER, FOREST |  | 9008738 | MEDICAL | SUPPLIMENTAL | 14.98 |  |
| 84794 | 06/26/23 | 21.00 | M261 | MORGAN, JEANETTE |  | 9008666 | MEDICAL | SUPPLIMENTAL | 21.00 |  |
| 84795 | 06/26/23 | 41.36 | M262 | MORR, BONNIE |  | 9008667 | MEDICAL | SUPPLIMENTAL | 41.36 |  |
| 84796 | 06/26/23 | 21.00 | M264 | MUNGIOLI, LARRY |  | 9008668 | MEDICAL | SUPPLIMENTAL | 21.00 |  |
| 84797 | 06/26/23 | 29.97 | M265 | MUNGUIA, GUSTAVO |  | 9008669 | MEDICAL | SUPPLIMENTAL | 29.97 |  |
| 84798 | 06/26/23 | 21.00 | M402 | NABOR, GLEN |  | 9008766 | MEDICAL | SUPPLEMENTAL | 21.00 |  |
| 84799 | 06/26/23 | 8.99 | M424 | NANCE, RAMONA |  | 9008783 | MEDICAL | SUPPLEMENTAL | 8.99 |  |
| 84800 | 06/26/23 | 21.00 | M266 | NAUKKARINEN, JUKKA |  | 9008670 | MEDICAL | SUPPLIMENTAL | 21.00 |  |
| 84801 | 06/26/23 | 14.98 | M267 | NELSON, EDWARD |  | 9008671 | MEDICAL | SUPPLIMENTAL | 14.98 |  |
| 84802 | 06/26/23 | 42.00 | M268 | NELSON, RICHARD |  | 9008672 | MEDICAL | SUPPLIMENTAL | 42.00 |  |
| 84803 | 06/26/23 | 29.97 | M269 | NIETO, MANUEL |  | 9008673 | MEDICAL | SUPPLIMENTAL | 29.97 |  |
| 84804 | 06/26/23 | 81.21 | M271 | NORTH, JEFFREY |  | 9008674 | MEDICAL | SUPPLEMENTAL | 81.21 |  |
| 84805 | 06/26/23 | 57.77 | M272 | NORTHON, M |  | 9008675 | MEDICAL | SUPPLIMENTAL | 57.77 |  |
| 84806 | 06/26/23 | 42.00 | M273 | O'DONNELL, SHAWN |  | 9008676 | MEDICAL | SUPPLIMENTAL | 42.00 |  |
| 84807 | 06/26/23 | 21.00 | M274 | O'HAGIN, JUSTINA |  | 9008677 | MEDICAL | SUPPLIMENTAL | 21.00 |  |
| 84808 | 06/26/23 | 21.00 | M277 | O'MARA, KATHLEEN |  | 9008679 | MEDICAL | SUPPLIMENTAL | 21.00 |  |
| 84809 | 06/26/23 | 42.00 | M275 | OJEDA, ROBERTO |  | 9008678 | MEDICAL | SUPPLIMENTAL | 42.00 |  |
| 84810 | 06/26/23 | 21.00 | M278 | ORTEGA, MANUELA |  | 9008680 | MEDICAL | SUPPLIMENTAL | 21.00 |  |
| 84811 | 06/26/23 | 21.00 | M280 | PARHAM, WALLACE |  | 9008681 | MEDICAL | SUPPLIMENTAL | 21.00 |  |
| 84812 | 06/26/23 | 42.00 | M281 | PENDRAGON, LINDA |  | 9008682 | MEDICAL | SUPPLIMENTAL | 42.00 |  |
| 84813 | 06/26/23 | 29.97 | M282 | PEREZ, ANTONIO |  | 9008683 | MEDICAL | SUPPLIMENTAL | 29.97 |  |
| 84814 | 06/26/23 | 51.76 | M109 | PEREZ, CHERYL |  | 9008582 | MEDICAL | SUPPLIMENTAL | 51.76 |  |
| 84815 | 06/26/23 | 21.00 | M284 | PETERS, TERRIE |  | 9008684 | MEDICAL | SUPPLIMENTAL | 21.00 |  |
| 84816 | 06/26/23 | 14.98 | M285 | PHILLIPS, THOMAS |  | 9008685 | MEDICAL | SUPPLIMENTAL | 14.98 |  |
| 84817 | 06/26/23 | 14.98 | M404 | PHILLIPS, TYRONE |  | 9008767 | MEDICAL | SUPPLEMENTAL | 14.98 |  |
| 84818 | 06/26/23 | 14.98 | M286 | PICARELLA, FRANCIS |  | 9008686 | MEDICAL | SUPPLIMENTAL | 14.98 |  |
| 84819 | 06/26/23 | 29.74 | M288 | PONS, JUAN |  | 9008687 | MEDICAL | SUPPLIMENTAL | 29.74 |  |
| 84820 | 06/26/23 | 14.98 | M363 | PRECIADO, MARY LOU |  | 9008739 | MEDICAL | SUPPLIMENTAL | 14.98 |  |
| 84821 | 06/26/23 | 42.00 | M290 | PRICE, HARRY |  | 9008688 | MEDICAL | SUPPLIMENTAL | 42.00 |  |
| 84822 | 06/26/23 | 21.00 | M291 | PRINCE, DEBRA |  | 9008689 | MEDICAL | SUPPLIMENTAL | 21.00 |  |
| 84823 | 06/26/23 | 42.00 | M293 | PRUDDEN, RICHARD |  | 9008690 | MEDICAL | SUPPLIMENTAL | 42.00 |  |
| 84824 | 06/26/23 | 42.00 | M418 | PYE, GINA |  | 9008778 | MEDICAL | SUPPLEMENTAL | 42.00 |  |
| 84825 | 06/26/23 | 14.16 | M295 | RAMIREZ, MANUEL |  | 9008691 | MEDICAL | SUPPLIMENTAL | 14.16 |  |
| 84826 | 06/26/23 | 77.34 | M296 | RAMOS, ROSALIO |  | 9008692 | MEDICAL | SUPPLIMENTAL | 77.34 |  |
| 84827 | 06/26/23 | 14.98 | M364 | READ, TIMON |  | 9008740 | MEDICAL | SUPPLEMENTAL | 14.98 |  |
| 84828 | 06/26/23 | 77.68 | M297 | REGAN, MICHAEL |  | 9008693 | MEDICAL | SUPPLIMENTAL | 77.68 |  |
| 84829 | 06/26/23 | 21.00 | M298 | RHODES, BRUCE |  | 9008694 | MEDICAL | SUPPLEMENTAL | 21.00 |  |
| 84830 | 06/26/23 | 20.68 | M299 | ROCHA, SHERRI |  | 9008695 | MEDICAL | SUPPLEMENTAL | 20.68 |  |
| 84831 | 06/26/23 | 21.00 | M300 | RODGERS, MARILYN |  | 9008696 | MEDICAL | SUPPLIMENTAL | 21.00 |  |
| 84832 | 06/26/23 | 21.00 | M405 | ROSS, ELISABETH |  | 9008768 | MEDICAL | SUPPLEMENTAL | 21.00 |  |
| 84833 | 06/26/23 | 21.00 | M406 | ROSS, EMERY |  | 9008769 | MEDICAL | SUPPLEMENTAL | 21.00 |  |
| 84834 | 06/26/23 | 41.36 | M301 | ROSSI, DENISE |  | 9008697 | MEDICAL | SUPPLIMENTAL | 41.36 |  |

## Attachment A



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## Attachment A



## Attachment A



## Attachment A



## Attachment A

| DATE 07/31/23 15:47 |  | SANTA CRUZ METROPOLITAN TRANSIT DISTRICT CHECK JOURNAL DETAIL BY CHECK NUMBER ALL CHECKS FOR ACCOUNTS PAYABLE |  |  |  |  |  | Page |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  | DATE: | 07/01/23 THRU | 07/31/23 |
| CHECK NUMBER | CHECK DATE | CHECK AMOUNT | vendor | VENDOR <br> NAME | VENDOR TYPE | TRANS. NUMBER | TRANSACTION DESCRIPTION | TRANSACTION AMOUN | comment |
| $\begin{aligned} & 84929 \\ & 84930 \end{aligned}$ | $07 / 03 / 23$$07 / 03 / 23$ | $\begin{array}{r} 39.22 \\ 6,707.33 \end{array}$ | 007 003687 | UNITED PARCEL SERVICE <br> VALLEY POWER SYSTEMS NORTH,INC |  | 122498 | CREDIT INV 989656 | -39.10 |  |
|  |  |  |  |  |  | 122454 | FREIGHT | 39.22 |  |
|  |  |  |  |  |  | 122389 | INVENTORY ORDER | 51.46 |  |
|  |  |  |  |  |  | 122390 | INVENTORY ORDER | 34.02 |  |
|  |  |  |  |  |  | 122391 | INVENTORY ORDER | 48.04 |  |
|  |  |  |  |  |  | ${ }_{122393}$ | INVENTORY ORDER INVENTORY ORDER | $\begin{array}{r}963.42 \\ 4 \\ \hline 249\end{array}$ |  |
|  |  |  |  |  |  | 122392 | INVENTORY ORDER | 4,249.89 |  |
|  |  |  |  |  |  | 122423 | inventory order | 1,023.67 |  |
| $\begin{aligned} & 84931 \\ & 84932 \end{aligned}$ | $\begin{aligned} & 07 / 03 / 23 \\ & 07 / 03 / 23 \end{aligned}$ | $\begin{array}{r} 3,837.71 \\ 198.65 \end{array}$ | $\begin{aligned} & 221 \\ & \text { M329 } \end{aligned}$ | VEHICLE MAINTENANCE PROG INC WU, PETER |  | 122441 | INVENTORY ORDER | 3,837.71 |  |
|  |  |  |  |  |  | 122488 | MEDICAL SUPPLEMENTAL | 46.28 |  |
|  |  |  |  |  |  | 122489 | MEDICAL SUPPLEMENTAL | 50.79 |  |
|  |  |  |  |  |  | 122490 | MEDICAL SUPPLEMENTAL | 50.79 |  |
|  |  |  |  |  |  | 122491 12254 | MEDICAL SUPPLEMENTAL SHIRTS/JACKETS FM | 50.79 2.557 .41 |  |
| ${ }_{84934}^{84933}$ | $07 / 10 / 23$ $07 / 10 / 23$ | 2,557.41 93.10 | -001122 |  |  | 122544 122547 | SHIRTS/JACKETS FM INVENTORY ORDER | 2,557.41 |  |
| 84935 | 07/10/23 | 172.90$2,771.00$ | 003596 | AMAZON CAPITAL SERVICES, INC. |  | 122558 | OFFICE EQUIPMENT | 151.12 |  |
|  |  |  |  |  |  | 122568 | ROADEO SUPPLIES | - 21.78 |  |
| ${ }_{84937} 8$ | 07/10/23 | 2,546.20 | 0010 | ${ }_{\text {AFS }}^{\text {ATET }}$ group lle |  | 122548 | 6/1-6/30 PT TO PT2 | 2,546.20 |  |
| 84938 | 07/10/23 | 131.35 | 107A |  |  | 122505 | FLOOR RPR OPS | 37.69 |  |
|  |  |  |  |  |  | 122506 | RESTROOM RPRS SMC | 64.2 |  |
|  |  |  |  |  |  | 122576 | RPR SUPPLIES | 24.57 |  |
|  | 07/10/23 |  |  | CATTO'S GRAPHICS, INC. |  | 122577 122563 | RPR FENCE BUS WRAP/LABOR | - $\begin{array}{r}4.87 \\ 10,517.77\end{array}$ |  |
| 84939 |  | 42,344.21 | 001159 |  |  | 122563 | BUS WRAP/LABOR | 10,517.77 |  |
|  |  |  |  |  |  | 122595 | BUS WRAP HARbOR SEAL | 10,517.77 |  |
|  |  |  |  |  |  | 122597 | SIGN PERF PRINT | 273.13 |  |
|  |  |  |  |  |  | 122598 | BUS WRAP FALL CREEK | 10,517.77 |  |
| 884940 | $07 / 10 / 23$ $07 / 10 / 23$ | 89.00 33.00 | ${ }^{\text {E1149 }}$ | CERDA, JASON ${ }_{\text {CINTAS }}$ CORPORATION No. 2 |  | 122606 122580 | DMV REIMBURSEMENT FIRST AID SUPPLIES | 89.00 33.00 |  |
| 84942 | 07/10/23 | 53.00 | E1151 | CITKO, KEVIN |  | 122608 | DMV REIMBURSEMENT | 53.00 |  |
| 84944 | 07/10/23 | 6,234.19 | ${ }^{001124} 1$ | CLEAN ENERGY |  | 122528 | $6 / 16$ LNG CHARGES | 6,234.19 |  |
|  |  | $\begin{array}{r} 896.57 \\ 339.00 \\ 2,646.86 \end{array}$ | 367 003116 | COMMUNITY PRINTERS, INC. |  | $\begin{aligned} & 122510 \\ & 122590 \end{aligned}$ | COROPLAST SIGNS CAR CARDS | 383.94 512.63 |  |
|  | 07/10/23 |  |  | COMMUNITY TELEVISION OF CUMMINS, INC |  | 122559 | 5/19 BOD MEETING | 339.00 |  |
| 84946 | 07/10/23 |  |  |  |  | 122513 | VEH\#\# 2812 PARTS | 2,282.92 |  |
|  |  |  |  |  |  | 122514 12200 | CREDIT INV\# Y9-16467 | -294.98 |  |

## Attachment A



## Attachment A



## Attachment A

DATE 07／31／23 15：47
SANTA CRUZ METROPOLITAN TRANSIT DISTRICT
CHECK JOURNAL DETAIL BY CHECK NUMBER
VENDOR
NAME
ALL CHECKS FOR ACCOUNTS PAYABLE
TRANSACTION COMMENT
 INVENTORY ORDER INVENTORY ORDER
BUS WIFI 5／23－6／22
$6 / 2-7 / 1$ TABLET DMV REIMBURSEMENT INVENTORY ORDER BATTERIES OFFICE CHAIR
HIGHLIFT WHEEL DOLLY
$5 / 24-6 / 23$ BUS WIFI 1904 MTH FEE JUNE 23
REFUND\＃ 32965 PRC DRAIN KIT ANCHOR BOLTS CONTACT CEMENT OPS DRILL BIT SET OPS
EXIT SIGN VERNON ANCHOR BOLTS

RE－KEY STORAGE ROOM MAINT RENEWAL RPM EL POLOS，JACKETS，HATS FIST AID RESTOCK SBF
 FIRSTAID RESTOCK VER BUS IMPROVE $7 / 23$ SMC
$7 / 23$ COOP RET MGMT 6／20 LNG CHARGES 6／23 LNG CHARGES
$5 / 30$ SVC CALLS SBF
INVENTORY ORDER MMF
JULY 23 LANDSCAPING INVENTORY ORDER
 TEMP W／E 7／2
 VEHICLE MAINTENANCE PROG INC
VERIZON WIRELESS YBARRA，DAVID MATTHEW
SANTA CRUZ METRO TRANSIT W／C ABC BUS INC AMAZON CAPITAL SERVICES，INC． ARI PHOENIX，INC AT\＆TAP USA LLC
AVAA
BENETT，DAVID BES GROUP LLC

BRASS KEY LOCKSMITH INC BROOKS INTERNET SOFTWARE，INC．
CAPITOL CLUTCH \＆BRAKE，INC． CATTO＇S GRAPHICS，INC． CITY OF SANTA CRUZ－FINANCE
CLEAN ENERGY COAST PAPER \＆SUPPLY INC．


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## Attachment A



## Attachment A

DATE 07/31/23 15:47

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$8503207 / 17 / 23$
85033 07/17/23
85034 07/17/23






### 751.36003545 $3,842.49003669$

4,945.08 003285




## SANTA CRUZ METROPOLITAN TRANSIT DISTRICT <br> ALL CHECKS FOR ACCOUNTS PAYABLE

 VENDORNAME TRANSACTION
DESCRIPTION







## Attachment A



## Attachment A

| DATE 07/31/23 15:47 |  | SANTA CRUZ METROPOLITAN TRANSIT DISTRICT CHECK JOURNAL DETAIL BY CHECK NUMBER ALL CHECKS FOR ACCOUNTS PAYABLE |  |  |  |  |  | PAGE 11 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  | DATE: | 07/01/23 THRU | 07/31/23 |
| CHECK <br> NUMBER | CHECK <br> DATE | CHECK AMOUNT | VENDOR | VENDOR NAME | VENDOR <br> TYPE | TRANS. NUMBER | TRANSACTION DESCRIPTION | TRANSACTION AMOUNT | COMmENT |
| $\begin{aligned} & 85070 \\ & 85071 \end{aligned}$ | 07/24/23 | 50,501.57 | 002295 | FIRST ALARM SECURITY \& PATROL |  | 122732 | June 23 SECURITY | 50,501.57 |  |
|  | 07/24/23 | 932.78 | 001097 | GREENWASTE RECOVERY, INC. |  | 122751 | JUN 23 WASTE SVT | 454.19 |  |
|  |  |  |  |  |  | 122752 | JUN 23 WASTE PC | 478.59 |  |
| 85072 | 07/24/23 | 92,233.60 | 003109 | HANSON BRIDGETT LLP |  | 122713 | M\# 032117.006041 | 2,847.50 |  |
|  |  |  |  |  |  | 122714 | M\# 032117.006013 | 36,281.70 |  |
|  |  |  |  |  |  | 122715 | M\# 032117.006012 | 21,894.60 |  |
|  |  |  |  |  |  | 122716 | M\# 032117.006001 | 579.80 |  |
|  |  |  |  |  |  | 122717 | M\# 032117.005001 | 130.80 |  |
|  |  |  |  |  |  | 122718 | M\# 032117.004002 | 807.40 |  |
|  |  |  |  |  |  | 122719 | M\# 032117.003003 | 2,528.80 |  |
|  |  |  |  |  |  | 122720 | JUNE 23 RETAINER | 27,163.00 |  |
| 8507385074 | $\begin{aligned} & 07 / 24 / 23 \\ & 07 / 24 / 23 \end{aligned}$ | $\begin{array}{r} 1,292.95 \\ 611.21 \end{array}$ | $\begin{aligned} & 003573 \\ & 023 \end{aligned}$ | NICKELL FIRE PROTECTION, INC. PACIFIC TRUCK PARTS, INC. |  | 122756 | RPR FIRE SYSTEM | 1,292.95 |  |
|  |  |  |  |  |  | 122745 | INVENTORY ORDER | 1,370. 36 |  |
|  |  |  |  |  |  | 122746 | CREDIT | -1,370.39 |  |
|  |  |  |  |  |  | 122747 | INVENTORY ORDER | 1,370.39 |  |
|  |  |  |  |  |  | 122748 | CREDIT INV 1872893 | -95.46 |  |
|  |  |  |  |  |  | 122768 | CORE CREDIT | -663.69 |  |
| 85075 | 07/24/23 |  | 481 | PEREZ, MAGDALENA <br> PIED PIPER EXTERMINATORS, INC. |  | 122727 | REIMBURSEMENT | 300.00 |  |
| 85076 |  | 144.50 |  |  |  | 122759 | JULY 23 PEST WTC | 65.00 |  |
|  |  |  |  |  |  | 122760 | JULY 23 PEST WTC MKT | 79.50 |  |
| 85077 | 07/24/23 | 196, 403.00 | 858 | PUBLIC RISK, INNOVATION, |  | 122798 | 7/1-6/30/24 EXEC W/C | 196,403.00 |  |
| 85078 | 07/24/23 | - 212.55 | 003059 | QUADIENT LEASING USA, INC. |  | 122774 | 8/3-11/2 LEASE PC | 212.55 |  |
| 85079 | 07/24/23 | 116.83 | 003024 | RICOH USA, INC CA |  | 122773 | 7/12-8/11 OPS 1ST FL | 116.83 |  |
| 85080 | 07/24/23 | 607.92 | 003154 | ROMAINE ELECTRIC CORP |  | 122769 | INVENTORY ORDER | 607.92 |  |
| 85081 | 07/24/23 | 459.46 | 001286 | SAFE-CARD ID SERVICES, INC |  | 122781 | ACCESS CARDS | 34.00 |  |
|  |  |  |  |  |  | 122782 | ACCESS CARDS | 425.46 |  |
| 85082 | 07/24/23 | 406.22 | 079 | SANTA CRUZ MUNICIPAL UTILITIES |  | 122749 | JUN 23 WATER RIVER | 227.68 |  |
|  |  |  |  |  |  | 122750 | JUN 23 WATER VERNON | 178.54 |  |
| 85083 | 07/24/23 | 1,990.75 | 001307 | SANTA CRUZ STAFFING, LLC |  | $\begin{aligned} & 122754 \\ & 122770 \end{aligned}$ | TEMP W/E 7/9/23 TEMP W/E 7/9/23 | $\begin{array}{r} 978.75 \\ 1,012.00 \end{array}$ |  |
| 85084 | 07/24/23 | 172.74 | 570 | SCMTD PETTY CASH - CUST SVC |  | 122730 | YEAR END REPLENISHME | 172.74 | VOIDED |
| 85084 | 07/24/23 | -172.74 | 570 | SCMTD PETTY CASH - CUST SVC |  | 122730 | YEAR END REPLENISHME | -172.74 | **VOID |
| 85085 | 07/24/23 | 719.67 | 002459 | SCOTTS VALLEY WATER DISTRICT |  | 122786 | JUNE 23 WATER | 389.44 |  |
|  |  |  |  |  |  | 122787 | JUNE 23 WATER | 330.23 |  |
| 85086 | 07/24/23 | 10,068. 28 | 001075 | SOQUEL III ASSOCIATES | 7 | 122780 | AUG 23 RENT | 10,068. 28 |  |
| 85087 | 07/24/23 | 1,837.50 | 003548 | SPECTOR CORBETT ARCHITECTS, INC |  | 122722 | P\#19-0001 PC ARCITEC | 1,837.50 |  |
| 85088 | 07/24/23 | 4,879. 28 | 003669 | SPX TECHNOLOGIES, INC. |  | 122725 | INVENTORY ORDER | 4,879.28 |  |
| 85089 | 07/24/23 | 915.52 | 003285 | THE AFTERMARKET PARTS CO LLC |  | 122724 | INVENTORY ORDER | 915.52 |  |
| 85090 | 07/24/23 | 150.00 | E917 | THORN, MIKE |  | 122761 | DMV EXAM | 150.00 |  |

## Attachment A



## Attachment A



## Attachment A

| DATE 07/31/23 15:47 |  |  |  | SANTA CRUZ METROPOLITAN TRANSIT DISTRICT CHECK JOURNAL DETAIL BY CHECK NUMBER ALL CHECKS FOR ACCOUNTS PAYABLE |  |  | PAGE 14 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | DATE: | 07/01/23 THRU | 07/31/23 |
| CHECK NUMBER | CHECK <br> DATE | CHECK AMOUNT | VENDOR |  |  |  | VENDOR VE NAME | VENDOR TYPE | TRANS. NUMBER | TRANSACTION DESCRIPTION | TRANSACTION AMOUNT | comment |
|  |  |  |  |  |  | 122922 | CALTRANS REL STUDY | 31,263.82 |  |
| 85130 | 07/31/23 | 1,128. 00 | 003271 | KJRB, INC. |  | 122889 | VEH\# 1610 TOW | 1,128.00 |  |
| 85131 | 07/31/23 | 543.12 | 003450 | LANGUAGE LINE SERVICES INC |  | 122829 | JUN 23 TRANSLATE SVC | 543.12 |  |
| 85132 | 07/31/23 | 2,708.30 | 852 | LAW OFFICES OF MARIE F. SANG | 7 | 122863 | CL\# 23003232 | 393.30 |  |
|  |  |  |  |  |  | 122864 | CL\# 21000556 | 684.00 |  |
|  |  |  |  |  |  | 122865 | CL\# 22001522 | 940.50 |  |
|  |  |  |  |  |  | 122866 | CL\# 23003664 | 410.20 |  |
|  |  |  |  |  |  | 122867 | CL\#21006947 | 280.30 |  |
| 85133 | 07/31/23 | 17,155.87 | 003017 | MANSFIELD OIL CO OF GAINSVILLE |  | 122840 | 7/14 DIESEL FUEL | 17,155.87 |  |
| 85134 | 07/31/23 | 1,250.59 | 003391 | MARK THOMAS \& COMPANY, INC |  | 122869 | 1941 T06 EV CHARGE | 1,250.59 |  |
| 85135 | 07/31/23 | 150.74 | E1007 | MARTINEZ, FREDDIE |  | 122945 | EMB SHIRTS/JACKETS | 150.74 |  |
| 85136 | 07/31/23 | 641.64 | 041 | MISSION UNIFORM |  | 122844 | TOWELS AND MATS PRC | 18.50 |  |
|  |  |  |  |  |  | 122881 | TOWELS, MOPS, MATS MMF | 41.75 |  |
|  |  |  |  |  |  | 122883 | TOWELS/MATS PRC | 18.50 |  |
|  |  |  |  |  |  | 122885 | TOWELS/MATS PRC | 18.50 |  |
|  |  |  |  |  |  | 122886 | TOWELS/MATS PRC | 18.50 |  |
|  |  |  |  |  |  | 122893 | FUEL ST TOWELS | 156.00 |  |
|  |  |  |  |  |  | 122894 | VMU/VSW UNIFORM SUPP | 308.06 |  |
|  |  |  |  |  |  | 122901 | TOWELS, MOPS, MATS MMF | 41.75 |  |
|  |  |  |  |  |  | 122910 | LAUNDRY/CUSTODIAL | 20.08 |  |
| 85137 | 07/31/23 | 63.00 | E937 | MONTESINOS-ZARATE, JUAN |  | 122907 | CDL/VTT | 63.00 |  |
| 85138 | 07/31/23 | 150.00 | 003542 | NATALIE NIEMAN |  | 122812 | ROADEO BANNER DESIGN | 150.00 |  |
| 85139 | 07/31/23 | 53.00 | E1047 | NEGRETE, MARIBEL |  | 122904 | CDL RENEWAL | 53.00 |  |
| 85140 | 07/31/23 | 616.17 | 003326 | NIDAL HALABI \& NADA ALGHARIB |  | 122854 | NAME/TITLE PLATES | 32.78 |  |
|  |  |  |  |  |  | 122855 | BUS ROADEO TROPHIES | 583.39 |  |
| 85141 | 07/31/23 | 3,133.45 | 004 | NORTH BAY FORD LINC-MERCURY |  | 122825 | INVENTORY ORDER | 100.95 |  |
|  |  |  |  |  |  | 122826 | VEH\# PC 1703 | 595.92 |  |
|  |  |  |  |  |  | 122827 | VEH\# PC 1711 PARTS | 160.82 |  |
|  |  |  |  |  |  | 122828 | VEH\# PC 1708 REPAIR | 2,080. 24 |  |
|  |  |  |  |  |  | 122874 | INVENTORY ORDER | 100.95 |  |
|  |  |  |  |  |  | 122875 | INVENTORY ORDER | 94.57 |  |
| 85142 | 07/31/23 | 1,031.56 | 009 | PACIFIC GAS \& ELECTRIC |  | 122814 | 6/13-7/13 PRC | 1,031.56 |  |
| 85143 | 07/31/23 | 65.00 | 481 | PIED PIPER EXTERMINATORS, INC. |  | 122870 | JULY 23 PEST OPS | 65.00 |  |
| 85144 | 07/31/23 | 206.49 | 882 | RANDY \& LARAE WEST | 7 | 122902 | BUSINESS CARDS | 206.49 |  |
| 85145 | 07/31/23 | 3,402.80 | 003502 | RICHARD IRISH |  | 122900 | 1906 HVAC BAY2 6/30 | 3,402.80 |  |
| 85146 | 07/31/23 | 70.09 | 003024 | RICOH USA, INC CA |  | 122918 | 7/14-8/13 PRC | 70.09 |  |
| 85147 | 07/31/23 | 900. 00 | 003681 | RNS COMMUNICATIONS, INC. |  | 122923 | 8/10-9/9 BUS OP ADV | 900.00 |  |
| 85148 | 07/31/23 | 185.42 | 135 | SANTA CRUZ AUTO PARTS, INC. |  | 122871 122895 | INVENTORY ORDER VEH\# 2211 PARTS | 77.75 45.00 |  |

## Attachment A



## Attachment A


8.1A. 33

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8.1A. 34

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## Attachment A


8.1A. 38

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## SANTA CRUZ METROPOLITAN TRANSIT DISTRICT (METRO) BOARD OF DIRECTORS MEETING MINUTES* <br> JUNE 23, 2023 - 9:00 AM

A regular meeting of the Board of Directors of the Santa Cruz Metropolitan Transit District (METRO) convened on Friday, June 23, 2023 as a hybrid meeting.

The Board Meeting Agenda Packet can be found online at www.SCMTD.com. *Minutes are "summary" minutes, not verbatim minutes. Audio recordings of Board meeting open sessions are available to the public upon request.
This document was created with accessibility in mind. With the exception of certain third party and other attachments, it passes the Adobe Acrobat XI Accessibility Full Check. If you have any questions about the accessibility of this document, please email your inquiry to accessibility@scmtd.com.
1 CALLED TO ORDER at 9:00 AM by Board Chair Kalantari-Johnson.
2 SAFETY ANNOUNCEMENT
Curtis Moses, METRO's Safety, Security and Risk Management Director, provided a brief safety announcement, híghlighting METRO's response to a medical emergency and its evacuation plan.
3 ROLL CALL:
Julie Sherman, General Counsel, explained that METRO is going to use the Brown Act teleconference rules enacted under AB2449 which allows Board Members to participate in either a "just cause" or "emergency" circumstance. Two Board Members will be requesting to join today's meeting under the emergency circumstance exception. Once the roll is called for those Members who are present, the law requires that both Board Members make a short announcement that they are joining for the emergency circumstance exception and request that the Board approve their attendance by that exception. The Board will need to vote for both Members to approve their attendance and both members, assuming the Board votes "yes", will be counted as present and will be able to vote and be part of the quorum.

Director McPherson and Director Rotkin individually announced they are using the emergency circumstance exception pursuant to medical issues and requested joining the meeting via teleconference. The Board approved each request through a roll call vote.

The following Directors were present, representing a quorum:

Director Kristen Brown<br>Director Rebecca Downing<br>Direct Jimmy Dutra<br>Director Shebreh Kalantari-Johnson<br>Director Manu Koenig<br>Director Donna Lind

City of Capitola County of Santa Cruz City of Watsonville
City of Santa Cruz County of Santa Cruz City of Scotts Valley

| Director Bruce McPherson | County of Santa Cruz |
| :--- | :--- |
| Director Scott Newsome | City of Santa Cruz |
| Director Larry Pageler | County of Santa Cruz |
| Director Quiroz-Carter | City of Watsonville |
| Director Mike Rotkin | County of Santa Cruz |
| Ex-Officio Director Dan Henderson | UC Santa Cruz |
| Ex-Officio Director Alta Northcutt | Cabrillo College |
| Michael Tree | CEO/General Manager |
| Julie Sherman | General Counsel |

## 4 ANNOUNCEMENTS

Today's meeting is being broadcast by Community Television of Santa Cruz County.

Maria Avila, Language Line Services, provided Spanish language interpretation services.

5 BOARD OF DIRECTORS COMMENTS
Director Rotkin suggested the budget materials in the agenda packet use the portrait layout instead of the landscape layout.

Hearing nothing further, Board Chair Kalantari-Johnson moved to the next agenda item.

6 ORAL AND WRITTEN COMMUNICATIONS TO THE BOARD OF DIRECTORS Diana Oaf, member of the public, spoke to bringing back Route 91X.

Hearing nothing further, Board Chair Kalantari-Johnson moved to the next agenda item.

7 LABOR ORGANIZATION COMMUNICATIONS
Brandon Freeman, Senior Vice Chairperson of SMART Local 0023, announced that tentative agreements for both ParaCruz and Fixed Route have been reached in labor negotiations. The unions will vote on these agreements next Thursday, June 29, 2023. We need to provide the union members a 10-day notice to review the materials prior to voting. He spoke briefly on how the process went and expressed appreciation to Hanson Bridgett and METRO's negotiating staff in making things run smoothly.

Hearing nothing further, Board Chair Kalantari-Johnson moved to the next agenda item.

8 ADDITIONAL DOCUMENTATION TO SUPPORT EXISTING AGENDA ITEMS Having none, Board Chair Kalantari-Johnson moved to the next agenda item.

## CONSENT AGENDA

9.1 ACCEPT AND FILE: PRELIMINARY APPROVED CHECK JOURNAL DETAIL FOR THE MONTH OF MAY 2023
Chuck Farmer, CFO
9.2 ACCEPT AND FILE MINUTES OF:
A. APRIL 19, 2023 METRO ADVISORY COMMITTEE MEETING
B. MAY 19, 2023 BOARD OF DIRECTORS REGULAR MEETING
C. JUNE 9, 2023 FINANCE, BUDGET AND AUDIT STANDING COMMITTEE MEETING
Michael Tree, CEO/General Manager
9.3 ACCEPT AND FILE: THE YEAR TO DATE MONTHLY FINANCIAL REPORT AS OF MAY 31, 2023
Chuck Farmer, CFO
9.4 ACCEPT AND FILE: THE SEMI-ANNUAL REPORT ON THE STATUS OF METRO'S DISADVANTAGED BUSINESS ENTERPRISE PROGRAM Chuck Farmer, DBE Liaison Officer, CFO
9.5 ACCEPT AND FILE: RENEWAL OF LIABILITY AND VEHICLE PHYSICAL DAMAGE INSURANCE PROGRAM COVERAGE WITH CALTIP FOR FY24 Curtis Moses, Safety, Security and Risk Management Director
9.6 APPROVE: RECOMMENDED ACTION ON TORT CLAIMS Curtis Moses, Safety, Security and Risk Management Director
9.7 APPROVE: CONSIDERATION OF AWARD OF CONTRACT TO LES TURBO IMAGES FOR BUS WRAP SERVICES FOR 60' ARTICULATED, 40' AND 35' BUSES NOT TO EXCEED \$271,571.08
Michael Tree, CEO/General Manager
9.8 APPROVE: CONSIDERATION OF AUTHORIZING THE CEO/GENERAL MANAGER TO RENEW ANNUAL MAINTENANCE AND SUPPORT SERVICES WITH MAINTSTAR, INC. FOR MAINTSTAR SOFTWARE Isaac Holly, IT and ITS Director
9.9 APPROVE: RENEWAL OF AGREEMENT WITH COUNTY OF SANTA CRUZ FOR PAYROLL SERVICES Chuck Farmer, CFO
9.10 CONSIDER A RESOLUTION DESIGNATING THE CEO AS THE AUTHORIZED AGENT TO EXECUTE A MASTER AGREEMENT AND SUPPLEMENTAL AGREEMENTS WITH THE CALIFORNIA DEPARTMENT OF TRANSPORTATION (CALTRANS) FOR TRANSIT AND INTERCITY RAIL CAPITAL PROGRAM (TIRCP) FUNDING
Wondimu Mengistu, Capital Planning \& Grants Program Manager
9.11 APPROVE: CONSIDERATION OF DECLARING VEHICLES AND/OR EQUIPMENT AS EXCESS FOR PURPOSES OF DISPOSAL OR AUCTION Chuck Farmer, CFO
9.12 APPROVE: FY24 RENEWAL OF EXCESS WORKERS' COMPENSATION INSURANCE THROUGH PUBLIC RISK INNOVATION, SOLUTIONS, AND MANAGEMENT (PRISM)
Dawn Crummié, Human Resources Director
9.13 APPROVE: CONSIDERATION OF AUTHORIZING THE CEO/GENERAL MANAGER TO NEGOTIATE A LEASE AGREEMENT FOR 809 W . BEACH STREET, WATSONVILLE, CA - UPDATED RENTAL AMOUNT Chuck Farmer, CFO
9.14 APPROVE: ACCEPT THE PROPOSED DISADVANTAGED BUSINESS ENTERPRISE (DBE) GOAL OF 0\% FOR FEDERALLY FUNDED PROCUREMENTS FOR FFY24-FFY26 AND OPEN THE PUBLIC COMMENT PERIOD BEGINNING JUNE 23, 2023
Chuck Farmer, CFO
There were no public comments.
ACTION: MOTION TO APPROVE THE CONSENT AGENDA AS PRESENTED
MOTION: DIRECTOR PAGELER SECOND: DIRECTOR KOENIG
MOTION PASSED WITH 11 AYES (Directors Brown, Downing, Dutra, KalantariJohnson, Koenig, Lind, McPherson, Newsome, Pageler, Quiroz-Carter, and Rotkin).

## REGULAR AGENDA

10 PRESENTATION OF EMPLOYEE LONGEVITY AWARD: (10 YEARS) JOSE VALTIERRA AND (25 YEARS) SERAFIN RUIZ
Board Chair Kalantari-Johnson acknowledged all recipients for their years of service. Jose Valtierra was present to receive his award. He thanked his coworkers and management for the opportunities bestowed upon him in his career.

11 RETIREE RESOLUTION OF APPRECIATION FOR: EFRAIN HERNANDEZ Board Chair Kalantari-Johnson thanked Mr. Hernandez for his years of service.

ACTION: MOTION TO APPROVE THE RETIREE RESOLUTION OF APPRECIATION FOR EFRAIN HERNANDEZ

MOTION: DIRECTOR PAGELER
SECOND: DIRECTOR LIND
MOTION PASSED WITH 11 AYES (Directors Brown, Downing, Dutra, KalantariJohnson, Koenig, Lind, McPherson, Newsome, Pageler, Quiroz-Carter, and Rotkin).
12 METRO ADVISORY COMMITTEE (MAC) SEMI-ANNUAL ORAL UPDATE Jessica de Wit, MAC Chair, said MAC is very appreciative of the opportunity to be here today to provide the semi-annual report. The members of MAC represent a diverse range of ridership needs and interests. She reviewed the items MAC has been actively engaged in with METRO staff over the past six months.

There were no public comments.
13 PUBLIC HEARING: FINAL ADOPTION OF SANTA CRUZ METRO'S FY24 AND FY25 BUDGET - TO COMMENCE AT 9:00 AM OR AS SOON THEREAFTER AS THE MATTER CAN BE HEARD

## PUBLIC HEARING OPENED AT 9:23 AM.

Chuck Farmer, CFO, spoke to his presentation and asked the Board to adopt the final FY24 and FY25 budget. He reviewed the changes since the last Board Meeting held on May 19, 2023.

Discussion continued on:

- Defining passenger fares versus special transit fares
- Assumptions behind the year-over-year change in passenger fares
- Non-Personnel increases in the 5 Year Budget Plan and what constitutes these increases
- 3CE (Central Coast Community Energy) is receiving requests for electric buses and bikes

Staff addressed all concerns.
Director McPherson thanked CFO Farmer and CEO/General Manager Tree for presenting a survivable budget considering future uncertainties. He's relieved that the agency is in good shape to at least 2027, expressing this is better than other transit agencies in California.
Board Chair Kalantari-Johnson thanked METRO staff for their hard work in preparing this budget.

There were no public comments.

## PUBLIC HEARING CLOSED AT 9:40 AM.

## ACTION: MOTION TO APPROVE THE FINAL ADOPTION OF SANTA CRUZ METRO'S FY24 AND FY25 BUDGET <br> MOTION: DIRECTOR ROTKIN <br> SECOND: DIRECTOR KOENIG

MOTION PASSED WITH 11 AYES (Directors Brown, Downing, Dutra, KalantariJohnson, Koenig, Lind, McPherson, Newsome, Pageler, Quiroz-Carter, and Rotkin).

## 14 REIMAGINE METRO PROJECT ORAL UPDATE

John Urgo, Planning and Development Director, provided a brief update on accomplishments since March 2023 when METRO did its first round of public outreach. Since then, dozens of stakeholder meetings have been held to get a general sense of what the public and riders are looking for in our system.

He introduced Daniel Costantino, Jarrett Walker \& Associates, who spoke to his presentation (attached). He reviewed the key goals of the project and the process used to present the short-term plans today so that the Board can provide direction at the August 25, 2023 Board meeting for implementation in December 2023. The first plan leans towards frequency and the second plan leans towards coverage and he discussed the trade-offs of each. At the end, he reviewed the timeline of next steps and continued public outreach.
Directors made the following suggestions for additional outreach:

- Schools to inform parents and students (especially San Lorenzo Valley)
- Scotts Valley Chamber of Commerce
- Director Koenig's Town Hall meeting on August 10 ${ }^{\text {th }}$ at Simpkins Swim Center in Live Oak
- National Night Out in Watsonville on August $1^{\text {st }}$ in two locations--Mesa Village and Downtown
- Youth groups

Directors requested:

- Guidelines to use in talking to constituents
- Extending the new route numbers to the entire system
- Reviewing and providing feedback to the draft survey before it goes to the public
- Providing information on all buses
- Using non-profit partnerships to help with the survey
- Online survey to be in English and Spanish
- Use bi-lingual surveyors

Mr. Urgo said he would be distributing a report to all Board Members in the coming week that will provide details in addressing the public.
Concerns were raised on:

- Impacts to ParaCruz service areas
- Proposed timelines on Hwy. 1 Bus-On-Shoulder and new routes providing a more direct service operating on the entirety of Hwy. 1
- Current resources available to implement short-term changes
- Reaching the public that is underserved or without internet connections for input
- Challenges of making changes after academic year has started at UCSC and Cabrillo College
- Watsonville's representation in the poll numbers
- Increasing Watsonville route intervals
- Route 91X
- Improving bus stops in Watsonville
- Routes 18 and 19 intervals on Alternative Plan B
- Travel time assumptions for Routes 1 and 2 in both plans
- North Coast travel (e.g., Bonny Doon)
- E-Bike capacity on buses

Mr. Urgo and Mr. Costantino addressed all requests and concerns and thanked the Board Members for their input.
Directors thanked Mr. Urgo and Mr. Costantino for the thorough presentation. Board Chair Kalantari-Johnson invited the Board Members to reach out to their constituents and followers through their social media outlets and newsletters. She suggested that as individual jurisdictions are reevaluating their housing elements, consider how transit can be part of that conversation when making policy decisions.

Mr. Freeman spoke to the reduction in ridership over a 20-year span, contractual obligations, and equity in the system. He encouraged Board Members to join in their monthly planning meetings.

Hearing no further comments, Board Chair Kalantari-Johnson moved to the next items.

15 APPROVE: ADOPT A RESOLUTION TO AMEND TITLE II OF THE ADMINISTRATIVE CODE-PROCUREMENT POLICY TO INCREASE THE CEOIGENERAL MANAGER'S PROCUREMENT AUTHORITY
Julie Sherman, General Counsel, spoke to the item. Staff is requesting the threshold of the CEO/General Manager's procurement authority for services and supplies be increased to $\$ 200,000$ to be in line with the recent Board-adopted changes made to the CEO/General Manager's procurement authority for public works projects under CUPCCAA (California Uniform Public Construction Cost Accounting Act). This will increase efficiency of staff's time on lower-valued projects.
Discussion continued on:

- Advantages versus disadvantages
- Make the Board of Directors aware of items over \$100,000 in the CEO report
- Comparing this increase to various jurisdictions in Santa Cruz County and reducing the request to $\$ 100,000$
- Recognizing the cost of services, supplies, materials and equipment have increased dramatically
Joan Jeffries, Purchasing Manager, and General Counsel Sherman addressed all concerns.

There were no public comments.
ACTION: MOTION TO ADOPT A RESOLUTION TO AMEND TITLE II OF THE ADMINISTRATIVE CODE-PROCUREMENT POLICY TO INCREASE THE CEOIGENERAL MANAGER'S PROCUREMENT AUTHORITY

MOTION: DIRECTOR ROTKIN
SECOND: DIRECTOR KOENIG
MOTION PASSED WITH 11 AYES (Directors Brown, Downing, Dutra, KalantariJohnson, Koenig, Lind, McPherson, Newsome, Pageler, Quiroz-Carter, and Rotkin).

## 16 CEO ORAL REPORT

Michael Tree, CEO/General Manager, spoke to the following:

- Building a better METRO and having riders enjoy the 15-minute intervals on key corridors
- Took delivery of five new, battery-electric Gillig buses and showed the bus wraps (attached) that will be used on them
- 39 future hydrogen buses
- One of the goals of ARCHES (Alliance for Renewable Clean Hydrogen Energy Systems) is for California to land one of the ten hydrogen hubs within the United States. This will help drive down the hydrogen fuel prices.
- Ad hoc committee formed with a working group of leaders in the community to look at METRO's deficit in 2027 and explore a ballot measure in 2024. The consensus was for staff to meet with Senator Laird and get legislation to appear on the ballot. SB872 is a result of those meetings and it will go to two committees in both the Senate and Assembly for review.
- 13 Bus Operators to be released into service with a new class of 20 starting after them
- Bus Roadeo and agency picnic on Saturday, July 22, 2023

Discussion followed on:

- Routes where the new buses will run
- The selection process to use Gillig and their lead time
- In-depth evaluation of transit services through the COA (Comprehensive Operations Analysis) and to see plans for improvements in service
- Additional buses on order
- Alignment of interests with 3CE
- Impacts to the agency and other local jurisdictions if SB872 is passed
- Define "world class" when outreach is performed on Reimagine METRO and use those opportunities to educate riders on what these improvements mean so that if and when SB872 comes into play the voting public can provide support.

There were no public comments.

## 17 RECESSED TO CLOSED SESSION AT 11:37 AM

Board Chair Kalantari-Johnson announced there are two closed sessions. The first is the public employee performance evaluation for the CEO position and the second is an update with labor negotiators on all three labor unions.
There were no public comments on either of the closed sessions.

## A. PUBLIC EMPLOYEE PERFORMANCE EVALUATION PURSUANT TO GOVERNMENT CODE SECTION 54957(B)(1); CONFERENCE WITH LABOR NEGOTIATOR PURSUANT TO GOVERNMENT CODE SECTION 54957.6

Agency Designated Representative:
Shebreh Kalantari-Johnson, Board Chair
Title/Unrepresented Employee:
Michael Tree, CEO/General Manager
Following the Closed Session, the Board may consider potential actions to amend the Employment Agreement of the CEO/General Manager and to adopt a revised Salary Schedule.

Director Dutra left the meeting at 11:50 AM.
B. CONFERENCE WITH LABOR NEGOTIATORS (GOVERNMENT CODE SECTION 54957.6)

Agency Negotiators:

Employee Organizations:

Michael Tree, CEO/General Manager
Patrick Glenn, Legal Counsel
SMART, Local 23 - Fixed Route
SMART, Local 23 - ParaCruz
SEIU, Local 521

## RECONVENED TO OPEN SESSION AT 11:59 AM

## 18 REPORT OF CLOSED SESSION ITEMS

General Counsel Sherman reported that the Board completed the performance evaluation for the CEO/General Manager and provided a detailed oral report regarding proposed changes to the CEO/General Manager's Employment Agreement.
There was no public comment.

ACTION: MOTION TO APPROVE THE RESOLUTION TO AMEND THE CEOIGENERAL MANAGER'S CONTRACT FOR A 5\% BASE SALARY INCREASE EFFECTIVE APRIL 25, 2023 AND INCREASE THE MONTHLY CAR ALLOWANCE TO $\$ 800$.

MOTION: DIRECTOR LIND

## SECOND: DIRECTOR PAGELER

MOTION PASSED WITH 9 AYES (Directors Brown, Downing, Kalantari-Johnson, Koenig, Lind, McPherson, Newsome, Pageler, and Quiroz-Carter). Directors Dutra and Rotkin were absent.

There was no reportable action on Closed Session Item B.
19 ANNOUNCEMENT OF NEXT MEETING
Board Chair Kalantari-Johnson announced the next regular Board Meeting will be held on Friday, August 25, 2023 at 9:00 AM at the METRO Admin Office, 110 Vernon Street, Santa Cruz.

## 20 ADJOURNMENT

Board Chair Kalantari-Johnson adjourned the meeting at 12:01 AM.
Respectfully submitted,

## Donna Bauer

Executive Assistant

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Attachment

- Santa Cruz METRO is re-envisioning where buses should go,
and how often they should run.
- Key goals include:
- Increase the amount of service provided.
- Make transit more reliable, and relevant to the community's needs.
- Adapt to post-COVID travel patterns.
- Create a network that is useful and attractive for many
people's trips.

Attachment
We are planning changes to the network that would come into
service in:


Attachment
Santa Cruz METRO planning, operations and marketing staff JWA - Jarrett Walker \& Associates, as the lead on the consultant team,
with public outreach assistance from AMMA Transit Planning

- Collaboration with local agencies and jurisdictions, including:
- Cities of Santa Cruz, Watsonville, Capitola and Scotts Valley
 UCSC

Attachment
Reimagine METRO - Phase 1 Outreach Efforts


## ER

- It takes too long to get places, due to long waits, slow
rides, and occasional missed trips.
- There isn't enough service. METRO provides $13 \%$ less
service than in 2019, and $30 \%$ less service than it did twenty
years ago.
- A broad range of concerns about communications, fare
structure, reliability, weekends and evenings, bike-bus
connections, overcrowding at UCSC and other topics. years ago.
- A broad

Attachment


METRO focus More on...

| $\%$ | $10 \%$ | $20 \%$ | $30 \%$ | $40 \%$ |
| :--- | :--- | :--- | :--- | :--- | | $50 \%$ |
| :--- |

[^1]:

even if the bus only comes every hour or two?
From of a Fall 2022 poll of 1,054 residents of Santa Cruz County by FM3 Research.
JARRETT WALKER + associates

Attachment

8.2A.17

From of a Fall 2022 poll of 1,054 residents of Santa Cruz County by FM3 Research.
JARRETT WALKER + associates

Attachment


JARRETT WALKER + ASSOCIATES

Attachment

- July-August: public outreach on short-term alternatives and future priorities.
- End of August: ask for Board direction on a preferred alternative.
- Fall: prepare a Draft Future Network Plan based on the public's priorities.
- December: Implement the preferred short-term service changes.
- Early 2024: finalize the Future Network Plan

Attachment



JARRETT WALKER + associates

Attachment

$$
\begin{aligned}
& \text { The project team has developed two alternatives to improve } \\
& \text { METRO service by this December. Both alternatives include: } \\
& \text { - More service. } \sim 10 \% \text { increase overall. }
\end{aligned}
$$

$$
\begin{aligned}
& \text { - Higher frequency in areas with higher demand. } \\
& \text { - Simpler and more direct routes, especially in } \\
& \text { Watsonville. } \\
& \text { - Better transfers. Shorter waits, no second fare. }
\end{aligned}
$$

Attachment
Existing METRO Service


Attachment


Attachment


JARRETT WALKER + ASSOCIATES
8.2A. 24

Attachment
Both alternatives present a big change in a small amount of time. You should expect
a correspondingly loud public conversation.
Both alternatives provide similar overall coverage to the existing network.

- Some changes to exact streets and routes, but similar population within a $1 / 2$-mile.
- Alternative B provides more coverage in certain areas than Alternative A.
The median county resident could reach $+60 \%$ more jobs in Alternative $A,+50 \%$ in Alternative B.

Attachment

JARRETT WALKER + associates
8.2A. 26


JARRETT WALKER + ASSOCIATES

Attachment


Attachment








Attachment
This fall, the project team will re-examine how to increase
METRO service in future.
There are many ideas for how to improve service that can't be
incorporated this year, due to constraints with the operators,
budget and infrastructure available in the short term.
METRO wants to understand the public's priorities, to know which
ideas should move forward first.

Attachment
er METRO implements short-term changes, which of the

- More local corridors with 15 -minute service?
- More frequent and direct regional service?
- Better east-west connections?
- Better weekend service?
- Better evening service?
- Something else?


Attachment

- We will be asking people:
- Which parts of Alternatives $A$ and $B$ they prefer.
- Which possible future improvements are their highest priorities.
- We will use what we hear to ask for Board direction on August 25 .
- Preferred Alternative. May involve mixing and matching parts of A and B.
- Future improvements. What should we focus on first?

Attachment
Online Public Meeting - Tuesday, July 18, 5 PM.
In-person outreach in Watsonville on July 21 .

- Transit Center, Freedom Centre, Farmer's Market
Online Survey, open from early July until mid-August
Focus Groups with Riders and Stakeholders, follow-up from Phase 1
Staff are available for additional meetings Board members may want to organize in their
districts.

Attachment

Next Steps

- July-August: public
- July-August: public outreach on short-term alternatives and future priorities.
- End of August: ask for Board direction on a preferred alternative.
- Fall: prepare a Draft Future Network Plan based on the public's priorities.
- December: Implement the preferred short-term service changes.
- Early 2024: finalize the Future Network Plan

JARRETT WALKER + associates

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## SANTA CRUZ METROPOLITAN TRANSIT DISTRICT (METRO) BOARD OF DIRECTORS SPECIAL MEETING MINUTES* AUGUST 11, 2023-10:00 AM

A special meeting of the Board of Directors of the Santa Cruz Metropolitan Transit District (METRO) was convened on Friday, August 11, 2023, as a hybrid meeting.

The Board Special Meeting agenda packet can be found online at www.SCMTD.com and is available for inspection at Santa Cruz METRO's Administrative office at 110 Vernon Street, Santa Cruz, California. *Minutes are "summary" minutes, not verbatim minutes. Audio recordings of Board meeting open sessions are available to the public upon request.

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1 CALLED TO ORDER at 10:00 AM by Board Chair Kalantari-Johnson.

## 2 ROLL CALL:

Director Rebecca Downing announced she was attending via teleconference under the Brown Act's just cause rules.

The following Directors were present, representing a quorum:

Director Kristen Brown
Director Rebecca Downing
Direct Jimmy Dutra
Director Shebreh Kalantari-Johnson
Director Manu Koenig
Director Donna Lind
Director Bruce McPherson
Director Scott Newsome
Director Larry Pageler
Director Quiroz-Carter
Director Mike Rotkin
Ex-Officio Director Dan Henderson
Ex-Officio Director Alta Northcutt
Michael Tree
Julie Sherman
Patrick Glenn

## City of Capitola

County of Santa Cruz
City of Watsonville
City of Santa Cruz
County of Santa Cruz
City of Scotts Valley
County of Santa Cruz
City of Santa Cruz
County of Santa Cruz
City of Watsonville
County of Santa Cruz
UC Santa Cruz
Cabrillo College
CEO/General Manager
General Counsel
Legal Counsel

3 ORAL AND WRITTEN COMMUNICATIONS TO THE BOARD OF DIRECTORS Having none, Board Chair Kalantari-Johnson moved to the next agenda item.

## 4 LABOR ORGANIZATION COMMUNICATIONS

Jordan Vascones, President - SEA Chapter of SEIU 521, expressed appreciation for the COLA being presented to the Board of Directors. However, he was disappointed with the negotiation process itself. SEIU has over 30 job classifications and even though we can't appease everyone, the SEIU team put forth many proposals and the negotiating team did not meet us halfway; they simply rejected them.

James Sandoval, SMART Chairperson, Local 23, expressed that the negotiations went well for both of SMART's bargaining units-Fixed Route and ParaCruz. There was a misunderstanding when it came to a certain classification on the ParaCruz side but hopes that can be cleared up. He thanked Michael Tree CEO/General Manager, Pat Glenn - Legal Counsel, Dawn Crummié - HR Director, Daniel Zaragoza - Operations Manager: ParaCruz Division, and Chuck Farmer Chief Financial Officer for working with SMART. SMART sees this as a good deal and hopes the Board does, too.

Brandon Freeman, SMART Vice Chair, Local 23, thanked CEO/General Manager Tree for the time he and the negotiating team dedicated to the process.

5 ADDITIONAL DOCUMENTATION TO SUPPORT EXISTING AGENDA ITEMS Having none, Board Chair Kalantari-Johnson moved to the next agenda item.

6 REVIEW OF ITEMS TO BE DISCUSSED IN CLOSED SESSION
General Counsel Julie Sherman announced the following items to be discussed in closed session, noting an announcement was anticipated afterwards.

CONFERENCE WITH LABOR NEGOTIATORS (GOVERNMENT CODE SECTION 54957.6)

Agency Negotiators:

Employee Organizations:

Michael Tree, CEO/General Manager Patrick Glenn, Labor Counsel<br>SMART, Local 23 - Fixed Route<br>SMART, Local 23 - ParaCruz<br>SEIU, Local 521

7 RECESSED TO CLOSED SESSION at 10:08 AM.
8 RECONVENED TO OPEN SESSION at 10:54 AM.

## 9 REPORT OF CLOSED SESSION ITEMS

Julie Sherman, General Counsel, reported out that the Board heard a report from METRO's labor negotiators and is ready to entertain a motion for the ratification of labor agreements with all three of METRO's bargaining units. The parties have negotiated three-year agreements with annual wage increases of $5 \%, 4 \%$, and $4 \%$, effective for hours worked in pay periods that include July 1, 2023. For the Mechanics in SEIU, there will also be an equity adjustment of $3 \%$ in the first and second years of the contract, also effective for hours worked in pay periods that
include July 1, 2023. In addition, the Board is also going to be asked to approve corresponding wage scales for all three bargaining units.

CEO Tree added that he's excited about this agreement and management looks forward to working with the labor leadership on a monthly basis so that we can have a great workplace.

Holly Alcorn, Vice President - SEA Chapter of SEIU 521, asked for clarification on the language of "hours worked." It is unclear whether we are including that in accruals or any other kind of leaves. Legal Counsel Pat Glenn answered that he will respond to that offline.

ACTION: APPROVE THE RATIFICATION OF LABOR AGREEMENTS AND NEW WAGE SCALES WITH ALL THREE BARGAINING UNITS (FIXED ROUTE, PARACRUZ, AND SEIU), ADOPT THE EQUITY ADJUSTMENT FOR THE MECHANICS AND CONTINUE MONTHLY MEETINGS WITH THE BARGAINING UNITS.

## MOTION: DIRECTOR ROTKIN

## SECOND: DIRECTOR BROWN

MOTION PASSED WITH 9 AYES (roll call vote) (Directors Brown, Downing, Dutra, Kalantari-Johnson, Koenig, Lind, Newsome, Pageler, and Rotkin). Directors McPherson and Quiroz-Carter were absent.

Director Rotkin thanked the labor unions for this negotiation session. If we had more money, we would pay more because all of you are worth it. The Board feels this is a fair contract and our negotiators did the best they could to offer you the best deal.

Board Chair Kalantari-Johnson echoed Director Rotkin's comments and thanked the labor unions who came to the table as well as staff and legal counsel for all their work. You are worth more than what we are able to give you. We believe this is a fair contract and we value the work that you do every day.

Director Lind added that our Board Chair did bring up the concerns expressed by the labor unions and those concerns were discussed. We encourage everyone to continue communications through monthly meetings.

## 10 ANNOUNCEMENT OF NEXT MEETING

Board Chair Kalantari-Johnson announced the next regular Board meeting will be held on Friday, August 25, 2023, at 9:00 AM at the METRO Admin Office, 110 Vernon Street, Santa Cruz.

## 11 ADJOURNMENT

Board Chair Kalantari-Johnson adjourned the meeting at 11:01 AM.
Respectfully submitted,
Donna Bauer
Executive Assistant

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DATE: August 25, 2023
TO: Board of Directors
FROM: Chuck Farmer, Chief Financial Officer

## SUBJECT: ACCEPT AND FILE THE YEAR TO DATE MONTHLY FINANCIAL

 REPORT AS OF JUNE 30, 2023
## I. RECOMMENDED ACTION

That the Board of Directors accept and file the Year to Date Monthly Financial Report as of June 30, 2023

## II. SUMMARY OF ISSUES

An analysis of Santa Cruz Metropolitan Transit District's (METRO) financial status is prepared monthly in order to inform the Board of Directors (Board) regarding METRO's actual revenues and expenses in relation to the adopted operating and capital budgets for the fiscal year.
This staff report is the web-accessible companion document to the attached PowerPoint presentation titled "Year to Date Monthly Financial Report as of June 30, 2023."
Staff recommends that the Board accept and file the attached report.

## III. DISCUSSION/BACKGROUND

Below are the written explanations of the various charts and graphs in the attached Year to Date Monthly Financial Report as of June 30, 2023. The fiscal year has elapsed 100\%.
All financials are pre-close/pre-audit and subject to change.

## Slide 1

(Cover) Year to Date Monthly Financial Report as of June 30, 2023

## Slide 2

June 2023 Key Financial Highlights

- Service
- Fixed Route (including Hwy 17) Cost per Revenue Service Hour is $\$ 279$ vs Budget of $\$ 353$
- 1 canceled trip - No Operator
- ParaCruz Cost per Trip is $\$ 73$ vs Budget of $\$ 81$
- Non-Student/Hwy 17 Passengers is 117,108 vs Budget of 110,721
- Average "Kids Ride Free" increases of 11,668 on weekdays, 2,663 on weekend days
- Financials
- Total Operating Surplus/(Deficit) is favorable $\$ 0.9 \mathrm{M}$ driven by lower wages of $\$ 0.5 \mathrm{M}$, fringe of $\$ 0.2 \mathrm{M}$, and Non-Personnel of $\$ 0.4 \mathrm{M}$; partially offset by higher OT of $\$ 0.1 \mathrm{M}$
- Non-Operating Revenues/Expense of \$2.6M are \$5.2M lower than budget of $\$ 7.8 \mathrm{M}$, primarily due to due to lower Sales Tax, along with lower Federal/State and ARPA COVID grants
- Capital
- Capital spend of $\$ 6.0 \mathrm{M}$ is under budget of $\$ 7.0 \mathrm{M}$ primarily due to timing of projects - delayed or completed sooner than planned
- Personnel
- 307 Active Personnel vs 329* Funded Personnel
- 25 Vacancies at end of June, 3 related to Paratransit and Bus Operators, and 7 Mechanics
- Recruitment for 4 Bus Operators and HR Analyst I has been completed


## Slide 3

(Cover) June 2023, YTD Pre-Close Financials
Slide 4
June YTD FY23 Operating Surplus/(Deficit) Actual vs. Budget

- Actuals are $\$ 4.8 \mathrm{M}$ favorable to budget - excludes UAL/Bond Payment and COVID related costs
- Passenger Fares - favorable by $\$ 681 \mathrm{~K}$, Ridership is still below prepandemic levels, but is recovering
- Labor, Regular - favorable by $\$ 3,567 \mathrm{~K}$, due to funded/vacant positions
- Labor, OT - unfavorable by $\$ 1,974 \mathrm{~K}$, increased overtime for Bus Operators
- Fringe Benefits - favorable by $\$ 2,976 \mathrm{~K}$ due to retirement and medical insurance savings from funded/vacant positions
- Non-Personnel - unfavorable by \$457K, primarily due to high fuel costs along with marketing and propositional campaigns


## Slide 5

June 30, 2023 YTD/Full Year Pre-Audit Operating Revenue and Expenses

- Operating Revenue, net favorable by $\$ 681 \mathrm{~K}$
- Passenger Fares - favorable by $\$ 522 \mathrm{~K}$
- Special Transit Fares - favorable by $\$ 159 \mathrm{~K}$
- Operating Expense, net favorable by $\$ 4,111 \mathrm{~K}-$ Favorable wages and fringe driven by shortage of bus drivers and other vacant positions; partially offset by increased OT
- Labor Regular - favorable by $\$ 3,567 \mathrm{~K}$
- Labor OT - unfavorable by $\$ 1,974 \mathrm{~K}$
- Fringe Benefits - favorable by $\$ 2,976 \mathrm{~K}$, excludes UAL related costs
- Non-Personnel - unfavorable by $\$ 457 \mathrm{~K}$, excludes all COVID and Bond payment related costs
- Operating Deficit lower by $\$ 4,793 \mathrm{~K}$
- Farebox Recovery $-17.8 \%$ vs $15.2 \%$ budget
- Non-Operating Revenue/(Expense), net unfavorable by $\$ 935 \mathrm{~K}$ - Revenues favorable due to higher Sales Tax revenues, TDA/STA Grants, and Interest Income; partially offset by lower ARPA COVID drawdowns as a result of lower reimbursable costs
- Sales Tax/including Measure D - favorable by $\$ 1,355 \mathrm{~K}$
- Federal/State Grants - favorable by $\$ 2,237 \mathrm{~K}$
- COVID Relief Grants - unfavorable by $\$ 5,780 \mathrm{~K}$
- COVID Related costs - favorable by $\$ 219 \mathrm{~K}$
- Pension UAL/Bond Payment costs - no variance
- All Other Revenues - favorable by $\$ 1033 \mathrm{~K}$
- Operating Surplus before Transfers higher by $\$ 3,857 \mathrm{~K}$
- Transfers and Other
- Bus Replacement Fund - higher by \$325K due to increased Measure D sales tax revenues
- Bus Replacement Fund - Minimum \$3M annual commitment from Measure D sales tax and STA-SGR; FY23 forecasted transfer is $\$ 3.4 \mathrm{M}$
- Capital, UAL/OPEB, Reserves replenishments higher by $\$ 1,508 \mathrm{~K}$ primarily due to the transfer to the Sustainability Reserves Fund to meet target balance of three (3) months of the average operating expenses for FY24 budget
- COVID Reserve Fund higher by $\$ 2,024 \mathrm{~K}$
- Operating Surplus after Transfers zero


## Slide 6

(Cover) Capital Spending \& Project Completion

## Slide 7

June 30, 2023 Capital Budget Spend
Total Capital Projects spending month to date is $\$ 6,016 \mathrm{~K}$ against budget of \$6,958K

- Construction Related Projects - no spending against budget of $\$ 6 \mathrm{~K}$
- IT Projects - spending of $\$ 72 \mathrm{~K}$ against budget of $\$ 72 \mathrm{~K}$
- Facilities Repair \& Improvements -spending of $\$ 19 \mathrm{~K}$, against budget of $\$ 84 \mathrm{~K}$
- Revenue Vehicle Replacement - spending of $\$ 33 \mathrm{~K}$ against budget of $\$ 731 \mathrm{~K}$
- Revenue Vehicle Electrification Projects - spending of $\$ 5,824 \mathrm{~K}$ against budget of $\$ 5,833 \mathrm{~K}$
- Non-Revenue Vehicle Replacement -spending of $\$ 68 \mathrm{~K}$ against budget of \$150K
- Fleet \& Maintenance Equipment - no spending against budget of $\$ 75 \mathrm{~K}$
- Miscellaneous - no spending against budget of $\$ 7 \mathrm{~K}$

Total Capital Projects spending year to date is $\$ 10,332 \mathrm{~K}$ against budget of $\$ 11,052 \mathrm{~K}$, which is $93.5 \%$ of $\$ 11,052 \mathrm{~K}$ approved annual budget from May 2023

- Construction Related Projects - spending of $\$ 43 \mathrm{~K}, 187.0 \%$, of $\$ 23 \mathrm{~K}$ annual budget
- IT Projects - spending of $\$ 1,035 \mathrm{~K}, 100.1 \%$, of $\$ 1,034 \mathrm{~K}$ annual budget
- Facilities Repair \& Improvements - spending of $\$ 495 \mathrm{~K}, 95.7 \%$, of $\$ 517 \mathrm{~K}$ annual budget
- Revenue Vehicle Replacement - spending of $\$ 2,516 \mathrm{~K}, 83.3 \%$, of $\$ 3,019 \mathrm{~K}$ annual budget
- Revenue Vehicle Electrification Projects - spending of $\$ 5,871 \mathrm{~K}, 100.4 \%$, of \$5,850K annual budget
- Non-Revenue Vehicle Replacement - spending of $\$ 199 \mathrm{~K}, 91.3 \%$, of $\$ 218 \mathrm{~K}$ annual budget
- Fleet \& Maintenance Equipment - no spending, $0.0 \%$, of $\$ 180 \mathrm{~K}$ annual budget
- Miscellaneous - spending of $\$ 173 \mathrm{~K}, 82.0 \%$, of $\$ 211 \mathrm{~K}$ annual budget

Overall YTD spending is at $93.5 \%$, or $\$ 10.3 \mathrm{M}$, of budget of $\$ 11.1 \mathrm{M}$; primarily lower due to timing of projects - Security Gates, Parts Washer, and non-revenue Service Trucks

Active Projects include:

- ERP System
- AVL/ITS, Automatic Passenger Counters
- ZEB Chargers/Infrastructure


## Slide 8

Questions

## Slide 9

(Cover) Appendix
Slide 10
June 30, 2023 Monthly Operating Revenue and Expenses

- Operating Revenue, net favorable by $\$ 58 \mathrm{~K}$
- Passenger Fares - favorable by \$53K
- Special Transit Fares - favorable by \$5K
- Operating Expense, net favorable by $\$ 917 \mathrm{~K}$ - Favorable labor/fringe driven by shortage of bus drivers and other vacant positions
- Labor Regular - favorable by \$478K
- Labor OT - unfavorable by $\$ 129 \mathrm{~K}$
- Fringe Benefits - favorable by $\$ 209 \mathrm{~K}$, excludes UAL related costs
- Non-Personnel - favorable by \$359K, excludes all COVID and Bond payment related costs
- Operating Deficit lower by \$975K
- Farebox Recovery - 20.2\% vs $15.7 \%$ budget
- Non-Operating Revenue/(Expense), net unfavorable by $\$ 5,210 \mathrm{~K}$ - lower Sales Tax, along with lower Federal/State and ARPA COVID grants
- Sales Tax/including Measure D - unfavorable by \$519K
- Federal/State Grants - unfavorable by $\$ 2,720 \mathrm{~K}$
- COVID Relief Grant - unfavorable by $\$ 2,146 \mathrm{~K}$
- COVID Related costs - favorable by \$12K
- Pension UAL/Bond Payment costs - no variance
- All Other Revenues - favorable by $\$ 163 \mathrm{KI}$
- Operating Deficit before Transfers lower by $\$ 4,235 \mathrm{~K}$
- Bus Replacement Fund - lower by \$33K due to decreased Measure D sales tax revenues
- Bus Replacement Fund - Minimum \$3M annual commitment from Measure D sales tax and STA-SGR; FY23 forecasted transfer is \$3.4M
- Operating Deficit after Transfers lower by $\$ 4,202 \mathrm{~K}$


## Slide 11 \& 12

June 30, 2023 Capital Budget Spend by Project
IV. STRATEGIC PLAN PRIORITIES ALIGNMENT

This report pertains to METRO's Financial Stability, Stewardship \& Accountability.

## V. FINANCIAL CONSIDERATIONS/IMPACT

Favorable budget variances in Operating Revenues and Expenses contribute to favorable budget variance in Operating Balance, Year to Date as of June 30, 2023.
VI. CHANGES FROM COMMITTEE

None

## VII. ALTERNATIVES CONSIDERED

There are no alternatives to consider, as this is an accept and file Year to Date Monthly Financial Report.
VIII. ATTACHMENTS

Attachment A: Year to Date Monthly Financial Report as of June 30, 2023 Presentation

Prepared by: Cathy Downes, Sr. Financial Analyst

Board of Directors
August 25, 2023
Page 7 of 7

## IX. APPROVALS

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Michael S. Tree, CEO/General Manager


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Attachment A
ear to Date Monthly Financial Report
as of June 30,2023
Finance, Budget \& Audit Standing Committee
August 25, 2023
Chuck Farmer, Chief Financial Officer



Attachment A


| Pre Audit June YTD FY23 Operating Surplus/(Deficit) |
| :--- |
| $\qquad$ Actual* vs. Budget |
| $\begin{array}{c}\text { Overall 4.8M } \\ \text { favorable }\end{array}$ | budget

$\$ 2,976$
Pre-Audit June 30, 2023 YTD/Full Year Forecast
Operating Revenue and Expenses

Pre-close financials, subject to adjustments post close/audit

Capital Spending

| Prea Audit June 30 |  |  |  |  | 3uddet |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Soend |  |  |  |  |  |  |
| S000's $\quad$ Project Category | Month to Date |  | Year to Date |  | Full Year |  |
|  | Actuals* | Budget | Actuals* | Budget | Budget** | \% Spend |
| Construction Related Projects | \$ | \$ 6 | \$ 43 | \$ 23 | \$ 23 | 187.0 |
| IT Projects | 72 | 72 | 1,035 | 1,034 | 1,034 | 100.1 |
| Facilities Repair \& Improvements | 19 | 84 | 495 | 517 | 517 | 95.7 |
| Revenue Vehicle Replacement | 33 | 731 | 2,516 | 3,019 | 3,019 | 83.3 |
| Revenue Vehicle Electrification Projects | ts $\quad 5,824$ | 5,833 | 5,871 | 5,850 | 5,850 | 100.4 |
| Non-Revenue Vehicle Replacement | 68 | 150 | 199 | 218 | 218 | 91.3 |
| Fleet \& Maintenance Equipment | - | 75 | - | 180 | 180 | 0.0 |
| Misc. | - | 7 | 173 | 211 | 211 | 82.0 |
| Total | Total \$ 6,016 | \$ 6,958 | \$ 10,332 | \$ 11,052 | \$ 11,052 | 93.5 |
| - Overall YTD spending is at $93.5 \%$, or $\$ 10.3 \mathrm{M}$, due to timing of projects - Security Gates, Pa Trucks <br> - Active Projects include: <br> - ERP Financial System <br> - AVL/ITS, Automatic Passenger Counter <br> - ZEB Chargers/Infrastructure <br> - 5 Electric Buses |  |  | budget o Washer, | f \$11.1M <br> nd non- | primarily enue Se | wer vice |

[^2]8.3A. 8
Pre-Audit June 30, 2023



| Pre-Audit June 30, 2023 Capital <br> Spend - Project Details |  |  |  |
| :---: | :---: | :---: | :---: |
|  |  |  |  |
| S000's Project Category: | FY23 | FY |  |
|  | Projected | Budget ** | \% Spend |
| Revenue Vehicle |  |  |  |
| 5 Electric Buses | \$ 5,871 | \$ 5,850 | 100.4\% |
| 3 New Flyer Lease | 275 | 275 | 100.0\% |
| AVL/APC | 2,241 | 2,280 | 98.3\% |
| 2 CNG Buses | - | 463 | 0.0\% |
| Sub Total | \$ 8,387 | \$ 8,868 | 94.6\% |
| Non-Revenue Vehicle |  |  |  |
| Non-Revenue Electric Vehicles (3 Chevy Bolts) | \$ 63 | \$ 68 | 92.4\% |
| 2 Service Trucks | 136 | 150 | 90.5\% |
| Sub Total | \$ 199 | \$ 218 | 91.1\% |
| Fleet Maintenance |  |  |  |
| Parts Washer | - | \$ 180 | 0.0\% |
| Sub Total | - | \$ 180 | 0.0\% |
| Construction Projects |  |  |  |
| ParaCruz Facility | \$ 25 | \$ 20 | 126.6\% |
| Pacific Station Redevelopment | 17 | 3 | 697.2\% |
| Sub Total | \$ 43 | \$ 23 | 190.0\% |

DATE: August 25, 2023
TO: Board of Directors
FROM: Chuck Farmer, Chief Financial Officer

## sUbJECT: ACCEPT AND FILE THE YEAR TO DATE KEY PERFORMANCE INDICATORS (KPI) REPORT FOR QUARTER FOUR AS OF JUNE 30, 2023

## I. RECOMMENDED ACTION

That the Board of Directors accept and file the Year to Date Quarterly KPI Report as of June 30, 2023

## II. SUMMARY

- Santa Cruz Metropolitan Transit District (METRO) has established five categories of common Key Performance Indicators (KPls) which are prepared quarterly in order to inform the Board of Directors regarding METRO's financial and operational performance.
- This staff report is the web-accessible companion document to the attached PowerPoint presentation titled "Key Performance Indicators (KPI) Report for 4th Quarter through June 30, 2023"
- Staff recommends that the Board of Directors accept and file the attached report.


## III. DISCUSSION/BACKGROUND

METRO has established five categories of common Key Performance Indicators (KPIs) to ensure that the organization is constantly monitoring and improving its performance. The KPIs are a set of quantifiable measures that the District can utilize to gauge its performance and determine if it is meeting its strategic and operational goals.
Additionally, these metrics allow METRO to make data-driven decisions and work towards achieving its objectives by leveraging verified and carefully analyzed data, ultimately providing improved service to the community.
Financial Performance KPIs evaluate how efficiently agencies use resources to meet transit demand within their budget constraints. Financial Performance measures are the most widely used measures for transit agencies, due in part to National Transit Database (NTD) reporting requirements, which require transit agencies to annually report data on measures such as Farebox Recovery Ratio and Cost per Revenue Service Hour.

Productivity KPIs provide valuable insights regarding type of ridership (Fixed Route, Commuter, Student), locations (UCSC, Intercity, Highway 17, Local, Rural), route productivity (riders per hour by route), as well as seasonal fluctuations in ridership and routes.
Risk Management \& Safety KPIs track and determine progress on specific objectives and evaluate protocols. Safety performance is commonly tracked at transit agencies for NTD reporting and OSHA requirements. Traffic accidents are broken down into different categories such as location (loading zones, intersections, etc.), moving objects (bicycles, vehicles, etc.), or stationary objects. Passenger Incidents report when the incident occurred (boarding the bus, on board the bus, or descending the bus).
Reliability KPIs assess the quality of the agency's vehicles and help fleet maintenance staff to run the department as efficiently as possible. The mean distance between chargeable road calls is a transit industry standard that measures the mechanical reliability of an agency's fleet by tracking the mean distance between bus breakdowns or failures. It is an important measure of the success of the agency's maintenance department and the investment in newer busses, which are less prone to maintenance issues.
Dependability KPIs evaluate the quality of a passenger's day-to-day experiences using transit, such as service reliability. In addition, they allow agencies to pinpoint the key reasons behind cancelled trips (lack of drivers, road calls, traffic accidents, or traffic congestion) and embark on corrective actions.
Below are the written explanations of the various charts and graphs in the attached Key Performance Indicators (KPI) Report for 4th Quarter through June 30, 2023.

## Slide 1

(Cover) Key Performance Indicators (KPI) Report for 4th Quarter through June 30, 2023
Slide 2
Overview of Today's Presentation

- Financial Performance
- System Farebox Recovery Ratio
- Fixed Route \& Commuter Cost / Revenue Service Hours
- ParaCruz Cost / Trip
- Productivity
- Total Ridership and Total Ridership / Hour
- USCS, Cabrillo, Highway 17, \& Local Ridership
- Passengers /Revenue Service Hours by Route
- Risk Management \& Safety
- Traffic Accidents
- Passenger Incidents
- Reliability
- Mean Miles between Chargeable Road Calls for Fixed Route, Highway 17, \& ParaCruz
- Dependability
- Cancelled Trips by Cause \& Region
- Pass-Ups for Fixed Route, UCSC by Quarter, and Year to Date PassUps by Route


## Slide 3

(Cover) Financial Performance KPI's
Slide 4
System Farebox Recovery Ratio

- Q4 FY23 Farebox Recovery is $18.9 \%$, a year-over-year improvement of $0.3 \%$; 2.3\% lower than target and 1.1\% higher than Q3 FY23
- The Farebox Recovery Target of $21.1 \%$ is based on the average actuals from FY18, FY19, FY22 (excludes FY20/FY21 due to COVID impact)


## Slide 5

## Fixed Route \& Commuter Cost per Revenue Service Hour (RSH)

- Q4 FY23 Cost per RSH is $\$ 244$, modest improvement (\$26) over last year's Q4 costs, and $\$ 41$ lower than average due to savings in labor costs, that were only partially offset by higher fuel costs
- Revenue Service Hours increased 7.4\% and Fixed Route costs had a decrease of $2.5 \%$ when compared to the same time period FY22
- The Fixed Route/Commuter cost per RSH average of $\$ 285$ is based on the average actuals from FY18, FY19, FY22 (excludes FY20/FY21 due to COVID impact)


## Slide 6

## ParaCruz Cost per Trip

- Q4 FY23 Cost per Trip is $\$ 65$, a year-over-year improvement of $\$ 11$, and $\$ 11$ lower than average due to due to savings in labor costs, that were only partially offset by facility leasing costs
- Trips delivered increased $19.6 \%$ and costs increased $2.6 \%$ when compared to the same time period FY22
- The ParaCruz Cost per Trip average of $\$ 76$ is based on the average actuals from FY18, FY19, FY22 (excludes FY20/FY21 due to COVID impact)


## Slide 7

(Cover) Productivity KPl's
Slide 8
Total Ridership and Total Ridership per Hour (RPH)

- A $12.3 \%$ increase in ridership in local, non-student ridership service
- A $17.4 \%$ increase in Student ridership
- A 13.4\% increase in Highway 17 ridership
- The Quarterly Ridership Target is based on the average quarterly actuals from FY18, FY19, FY22 (excludes FY20/FY21 due to COVID impact)
- UCSC ridership increased $14.9 \%$ over Q4 of FY22.
- Cabrillo ridership increased $84.8 \%$
- The Quarterly RPH Target is based on the average quarterly actuals from FY18, FY19, FY22 (excludes FY20/FY21 due to COVID impact)


## Slide 9

UCSC Ridership

- Q4 Ridership decreased $14.9 \%$ due to continued growth in UCSC usage of the bus following the return to full-time in-person classes over one year ago. Furthermore, the additional influx of transferring students in the spring quarter positively affected weekday ridership, which increased $18.0 \%$ in Q4
- The Quarterly Ridership Target is based on the average quarterly actuals from FY18, FY19, FY22 (excludes FY20/FY21 due to COVID impact); Q1 is typically low due to lower student count for summer sessions
Slide 10


## Cabrillo College Ridership

- Q4 Ridership increased $84.8 \%$ due to growing enrollment for in-person classes. While, weekday ridership increased $83.8 \%$, discretionary trips on weekends are also on the rise as weekend ridership increased $94.9 \%$ in Q4
- The Quarterly Ridership Target is based on the average quarterly actuals from FY18, FY19, FY22 (excludes FY20/FY21 due to COVID impact); Q1 is typically low due to lower student count for summer sessions.


## Slide 11

Highway 17 Ridership

- Q4 Ridership increased 13.4\% primarily due to increased use of this service on weekends. Weekend ridership increased $24.4 \%$, which was likely due to the favorable weather over Q4 and the occurrence of spring break and the Memorial Day weekend holiday travel
- The Quarterly Ridership Target is based on the average quarterly actuals from FY18, FY19, FY22 (excludes FY20/FY21 due to COVID impact)


## Slide 12

## Local Ridership

- Q4 Ridership increased $15.4 \%$ due to increased weekday ridership, at least in part spurred on by UCSC, Cabrillo and Youth ridership. This combined ridership increased 27.7\% in Q4
- The Quarterly Ridership Target is based on the average quarterly actuals from FY18, FY19, FY22 (excludes FY20/FY21 due to COVID impact)


## Slide 13

YTD FY23 Passengers/Service Hours by Route

- Total Passengers/Service Hours increased 19.8\% in FY23 Q4 YTD, when compared to FY22 Q4 YTD.
- Combined UCSC Passengers/Service Hours was 43.3
- Combined Intercity Passengers/Service Hours was 14.1
- Combined Local Passengers/Service Hours was 9.0
- Combined Rural Passengers/Service Hours was 10.0
- Combined Highway 17 Passengers/Service Hours was 9.6

Slide 14
(Cover) Risk Management \& Safety KPl's

## Slide 15

## Traffic Accidents

- Total Traffic Accidents in Q4 FY23 decreased by 1 (4\%) over Q3 FY23 and increased by 11 (92\%) from a year ago, Q4 FY22
- Collisions with Other Vehicles (between intersections) for Q4 FY23 decreased by 2 (29\%) over Q3 FY23 and increased by 1 ( $25 \%$ ) from a year ago, Q4 FY22
- Collisions with Other Vehicles (loading zone) for Q4 FY23 increased by 2 (200\%) over Q3 FY23 and increased by 3 (100\%) from a year ago, Q4 FY22
- Other Collisions for Q4 FY23 decreased by 1 (6\%) over Q3 FY23 and increased by 7 ( $88 \%$ ) from a year ago, Q4 FY22
- Metro average of 107 is based on pre-pandemic 3 year average (FY18, FY19, FY20)
- Quarterly categories are only reported if any reporting/presented quarter has 3 or more incidents.
- The YTD total is all incidents (Collisions between/at intersections, fixed object and rear end collisions, along with collisions between District vehicles)


## Slide 16

Passenger Incidents

- Safety, Fleet Maintenance, and Information Technology departments are collaborating to identify further methods to reduce the number of incidents.
- Most boarding incidents occur when the passengers are using cell phones, not paying attention, or sleeping.
- Full Year Ridership numbers are 907,140 and 2,775,283 for FY21 and FY22, respectively, with 3,275,177 YTD in FY23
- Metro average of 158 is based on pre-pandemic 3 year average (FY18, FY19, FY20)
Slide 17
(Cover) Reliability KPI's


## Slide 18

Mean Miles between Chargeable Road calls - Fixed Route (Local)

- Q4 FY23 mileage between calls increased by 15,615 and road calls decreased by 2 compared to the same time period in FY22
- Chargeable road calls in Q4 FY23 are 6, 11, and 12 in April, May, and June, respectively
- The current target of 43,800 and is based off a 3 year monthly average from FY20-FY22, times three to get to a quarterly number


## Slide 19

Mean Miles between Chargeable Road calls - Highway 17

- Q4 FY23 mileage between calls increased by 4,415 and road calls decreased by 1 compared to the same time period in FY22
- Chargeable road calls in Q4 FY23 are 2 in both April and June, with none in May
- The current target is 64,629 and is based off a 3 year monthly average from FY20-FY22, times three to get to a quarterly number


## Slide 20

Mean Miles between Chargeable Road calls - ParaCruz

- In Q4 FY23 chargeable road calls were 4 in April, 2 in May, and 1 in June
- ParaCruz Q4 FY23 mileage between calls decreased by 58,771 and road calls increased by 4 compared to the same time period in FY22
- The current target is 110,934 and is based off a 3 year monthly average from FY20-FY22, times three to get to a quarterly number
Slide 21
(Cover) Dependability KPI's


## Slide 22

Cancelled Trips by Cause \& Region

- In Q4 FY23 April had 31 cancelled trips, while May and June had 1 each
- Cancellations were predominately UCSC/Westside (54.5\%) and Scotts Valley/SLV (30.3\%), with Capitola/South County, Highway 17, Live Oak, and Mid County the remaining 15.2\%
- $97 \%$ of these cancellations were due to "No Operator"
- Full year average of 212 is based on the average of FY18, FY19, and FY22 (excludes FY20/FY21 due to COVID impact)


## Slide 23

Pass-Ups by Quarter/Reason - Fixed Route

- In Q4 FY23, total pass-ups were 975 (13.2\%) higher when compared to Q4 FY22
- April had an increase of 28 pass-ups (6\%), May had an increase of 38 (16\%), and June had an increase of48 (40\%) when compared to the same time period as FY22
- $59 \%$ of Year to Date total pass-ups are caused by full bus capacity, followed by $20 \%$ of Other, which covers a wide range of issues (such as Surfboards, No Shoes, Smoking/Vaping, and Hygiene to name a few)
Slide 24
Pass-Ups by Quarter/Reason - UCSC
- UCSC data has not been collected/reported in the past
- April had 20 pass-ups vs. 40 in the same time period last year; both years it was due to full buses
- May had 1 pass-up, due to Pet/Not a Service Animal, in FY23 vs. 3, which was due to full buses, in FY22
- June had no pass-ups in FY23 vs. 11 in FY22, which were primarily due to full buses
- $91 \%$ of Year to Date total pass-ups are caused by full bus capacity

Slide 25
YTD FY23 Pass-Ups by Route

- Only routes with greater than 10 pass-ups are presented
- YTD Pass-ups total 4,257
- UCSC Routes comprised 2,894 ( $68.0 \%$ ), of which $82.3 \%$ were due to full bus capacity
- Highway 17 Routes comprised 415 (9.7\%), of which $59.8 \%$ were due to full bus capacity
- Local Routes comprised 146 (3.4\%), $34.2 \%$ were due to various misc. issues
- Intercity Routes comprised 612 (14.4\%), of which $41.3 \%$ were due to various misc. issues
- Rural Routes comprised 190 (4.5\%), of which $28.9 \%$ were due to various misc. issues


## Slide 26

(Cover) Questions

## Slide 27 thru Slide 29

KPI Metric Descriptions \& Importance

## Financial Performance

The Farebox Recovery Ratio represents the passenger fares (Fixed Route and Commuter) coverage of Metro's agency costs; this provides insight to the amount of non-passenger revenue (subsidy) needed to cover costs. Additionally, it allows the agency to compare cost-effectiveness within its own service.

Fixed Route and Commuter Cost per Revenue Service Hour (RSH) along with the ParaCruz Cost per Trip depict the cost per hour of service/trip. By effectively tracking and minimizing costs, this measurement ensures efficient delivery of transit services.
Data presented is by Quarter, for the current and past two fiscal years.

## Productivity

Total Ridership and Ridership per hour are measures of productivity. The metrics depict seasonal fluctuations in ridership related to holidays, school terms, and other changes.

Student ridership, historically a large portion of METRO's total ridership, shows changes in student enrollment and seasonal trends can be seen year over year.
Highway 17 demonstrates METRO's commuter ridership, connecting Santa Cruz to San Jose.

Local Ridership excludes student and commuter routes and reflects all other routes within the county.
Passengers per Revenue Service Hour (RSH) depicts the productivity of each route. This ratio brings the true productivity of each route to scale and can stimulate discussions about frequency of service in urban and semi-urban areas of the county versus geographic coverage.
Data presented is by Quarter, for the current and past two fiscal years.

## Risk Management \& Safety

Traffic Accidents are broken down into different categories: Collisions between intersections, at the intersection, with fixed objects, with other district vehicles
Passenger Incidents happen with METRO passengers either while boarding a bus, on board a bus, or alighting (descending) a bus.

Data presented is by Quarter, for the current quarter, previous quarter, and the current quarter for the last fiscal year.
Quarterly categories are only reported if any reporting/presented quarter has 3 or more incidents.

The YTD total is all incidents (Collisions between/at intersections, fixed object and rear end collisions, along with collisions between District vehicles)

## Reliability

Any a mechanical failure that impedes the vehicle from starting or completing a scheduled revenue trip because actual movement is limited, or there are safety concerns are used to calculate the Mean Miles Between Chargeable Road Call.

The metric is calculated using the number of miles for the month divided by the number of chargeable road calls for each service type (Fixed Route, Commuter, and ParaCruz).
Data presented is by Quarter, for the current and past two fiscal years.

## Dependability

Cancelled Trips are presented by Region and Cause for the current quarter and total for three years.

Pass-Ups occur when a bus operator must leave behind a passenger for a variety of reasons: No Fare, Exceeds Capacity Load (Full Bus), Intoxicated/Belligerent/Biohazard, No Mask, and All Other.
Pass-Ups data are presented by Quarter, for the current and past two fiscal years for both Fixed Route and UCSC along with a YTD presentation of Routes with 10 or more Pass-Ups.
Slide 30
Historical Metrics for the past five years and the current year-to-date

## IV. STRATEGIC PLAN PRIORITIES ALIGNMENT

This report pertains to METRO's Financial Stability, Stewardship \& Accountability and assist in management's effort for continuous improvement of the performance of the agency.
V. FINANCIAL CONSIDERATIONS/IMPACT

None
VI. CHANGES FROM COMMITTEE

None

## VII. ALTERNATIVES CONSIDERED

There are no alternatives to consider, as this is an accept and file KPI Report as of June 30, 2023

## VIII. ATTACHMENTS

Attachment A: KPI Presentation as of June 30, 2023

Prepared by: Cathy L. Downes, Sr. Financial Analyst

Board of Directors
August 25, 2023
Page 11 of 11

## IX. APPROVALS

Approved as to fiscal impact:


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Attachment A


Finance, Budget \& Audit Standing Committee
August 25, 2023
Chuck Farmer, Chief Financial Officer


Attachment A
Overview of Today's Presentation:

| KPI <br> Category | Criteria / Metric |
| :---: | :---: |
| Financial Performance | $\checkmark$ System Farebox Recovery Ratio <br> $\checkmark$ Fixed Route \& Commuter Cost / RSH <br> $\checkmark$ ParaCruz Cost / Trip |
| Productivity | $\checkmark$ Total Ridership and Total Ridership / Hour <br> $\checkmark$ UCSC, Cabrillo, Highway 17, \& Local Ridership <br> $\checkmark$ Passengers / RSH by Route |
| Risk Management \& Safety | $\checkmark$ Traffic Accidents <br> $\checkmark$ Passenger Incidents |
| Reliability | $\checkmark$ Miles between Chargeable Road Calls for Fixed Route, Highway 17, \& ParaCruz |
| Dependability | $\checkmark$ Cancelled Trips by Cause \& Region <br> $\checkmark$ Pass-Ups for Fixed Route, UCSC, \& Routes |



Q4 FY23 Farebox Recovery is $18.9 \%$, a year-over-year improvement of $0.3 \% ; 2.3 \%$ lower than target
and $1.1 \%$ higher than Q3 FY23
The Farebox Recovery Target of $21.2 \%$ is based on the average actuals from FY18, FY19, FY22 (excludes FY20/FY21 due to COVID impact)


Fixed Route/Commuter Cost per RSH


 costs

Revenue Service Hours increased $7.4 \%$ and Fixed Route costs had a decrease of $2.5 \%$ when
compared to the same time period FY22
The Fixed Route/Commuter cost per RSH FY18, FY19, FY22 (excludes FY20/FY21 due to COVID impact)
FY18, FY19, FY22 (excludes FY20/FY21 due to COVID impact)
 - Q4 FY23 Cost per Trip is $\$ 65$, a year-over-year improvement of $\$ 11$, and $\$ 11$ lower than
average due to due to savings in labor costs, that were only partially offset by facility
leasing costs
Trips delivered increased $19.6 \%$ and costs increased $2.6 \%$ when compared to the same
time period FY22
The ParaCruz Cost per Trip average of $\$ 76$ is based on the average actuals from FY18,
FY19, FY22 (excludes FY20/FY21 due to COVID impact)

Attachment A

Productivity KPI's


UCSC ridership increased $14.9 \%$ over
Q4 of FY22. Cabrillo ridership increased $84.8 \%$
The Quarterly RPH Target is based on
the average quarterly actuals from
FY18, FY19, FY22 (excludes FY20/FY21
due to COVID impact)
REVISED

Cabrillo College Ridership

Q4 Ridership increased $84.8 \%$ due to growing enrollment for in-person classes. While,
weekday ridership increased $83.8 \%$, discretionary trips on weekends are also on the rise
as weekend ridership increased $94.9 \%$ in Q4.
The Quarterly Ridership Target is based on the average quarterly actuals from FY18,
FY19, FY22 (excludes FY20/FY21 due to COVID impact); Q1 is typically low due to lower
student count for summer sessions.


Q4 Q4 Ridership increased $13.4 \%$ primarily due to increased use of this service on
weekends. Weekend ridership increased $24.4 \%$, which was likely due to the favorable
weather over Q4 and the occurrence of spring break and the Memorial Day weekend
holiday travel.
The Quarterly Ridership Target is based on the average quarterly actuals from FY18,
FY19, FY22 (excludes FY20/FY21 due to COVID impact)



Safety $\infty$
 Mana
Traffic Accidents

Total Traffic Accidents in Q4 FY23 decreased by 1 (4\%) over Q3 FY23 and increased by 11 ( $92 \%$ ) from a year ago, Q4 FY22
Collisions with Other Vehicles (between intersections) for Q4 FY23 decreased by 2 (29\%) over Q3 FY23 and increased by 1 (25\%) from a year ago, Q4 FY22
Collisions with Other Vehicles (loading zone) for Q4 FY23 increased by 2 (200\%) over Q3 FY23 and increased by 3
Other Collisions for Q4 FY23 decreased by 1 (6\%) over Q3 FY23 and increased by 7 (88\%) from a year ago, Q4 FY22 Quarterly categories are only reported if any reporting/presented quarter has 3 or more incidents. The YTD total is all incidents (Collisions between/at intersections, fixed object and rear end collisions, along with collisions between District vehicles)
 (100\%) from a year ago, Q4 FY22 Metro average of 107 is based on pre-pandemic 3 year average (FY18, FY19, FY20) (FY18, FY19, -
Passenger Incidents



Reliability KPI's
.o me

In Q4 FY23 chargeable road calls were 4 in April, 2 in May, and 1 in June
ParaCruz Q4 FY23 mileage between calls decreased by 58,771 and road
by 4 compared to the same time period in FY22
The current target is 110,934 and is based off a 3 year monthly average
FY22, times three to get to a quarterly number.

Dependability KPI's


| 650 |  |  | Full Year |  |
| :---: | :---: | :---: | :---: | :---: |
| 550 | 565 |  | 494 |  |
| 450 |  |  |  |  |
| 350 |  |  |  |  |
| 250 |  |  |  | 255 |
| 150 |  |  |  |  |
| 50 |  |  |  |  |
|  | FY21 | FY22 | FY23 - YTD |  |

- In Q4 FY23 April had 31 cancelled trips, while May and June had 1
each
- Cancellations were predominately UCSC/Westside ( $54.5 \%$ ) and Scotts
Valley/SLV ( $30.3 \%$ ), with Capitola/South County, Highway 17, Live
O $97 \%$ of these cancellations were due to "No Operator"
. Full year average of 212 is based on the average of FY18, FY19, and
FY22 (excludes FY20/FY21 due to COVID impact)
mame


$$
\begin{aligned}
& \text { In Q4 FY23, total pass-ups were } 975(13.2 \%) \text { higher when compared to Q4 FY22 } \\
& \text { April had an increase of } 28 \text { pass-ups ( } 6 \%) \text {, May had an increase of } 38(16 \%) \text {, and June had } \\
& \text { an increase of48 ( } 40 \% \text { ) when compared to the same time period as FY22 } \\
& 59 \% \text { of Year to Date total pass-ups are caused by full bus capacity, followed by } 20 \% \text { of Other, } \\
& \text { which covers a wide range of issues (such as Surfboards, No Shoes, Smoking/Vaping, and } \\
& \text { Hygiene to name a few) }
\end{aligned}
$$


YTD FY23 Pass-Ups by Route
Only routes with greater than
10 pass-ups are presented
YTD Pass-ups total 4,257
UCSC Routes comprised 2,894
( $68.0 \%$ ), of which $82.3 \%$
were due to full bus capacity
Highway 17 Routes comprised
$415(9.7 \%)$, of which $59.8 \%$
were due to full bus capacity
Local Routes comprised 146
( $3.4 \%), 34.2 \%$ were due to
various misc. issues
Intercity Routes comprised
612 (14.4\%), of which $41.3 \%$
were due to various misc.
issues
Rural Routes comprised 190
(4.5\%), of which $28.9 \%$ were
due to various misc. issues




Historical Metrics


DATE:
August 25, 2023
TO: Board of Directors
FROM: Wondimu Mengistu, Capital Planning and Grants Program Manager
SUBJECT: ACCEPT AND FILE QUARTERLY STATUS REPORT OF GRANT APPLICATIONS, ACTIVE AND PENDING GRANTS FOR THE FOURTH QUARTER OF FY23

## I. RECOMMENDED ACTION

That the Board of Directors receive and file the quarterly report on grant applications and active and pending grants. This is for information only. No action is required.

## II. SUMMARY

- During the fourth quarter (Q4) of FY23 (April 1-June 30, 2023), the Santa Cruz Metropolitan Transit District (METRO) received two discretionary and one formula grants, which will be used for capital improvements.
- Staff also submitted one formula and one discretionary grant applications for operating assistance and capital improvements during the quarter.
- Previously awarded grant-funded projects are underway to purchase replacement vehicles and upgrade facilities.
- A list of METRO's active grants (Attachment A) and pending applications (Attachment B ) is provided quarterly to apprise the Board of Directors (Board) of grant funding status.
- No action is required; this report is for information only.


## III. DISCUSSION/BACKGROUND

During Q4 of FY23, METRO received two notable discretionary grants.

## Discretionary Grants

- METRO recived \$38,589,000 in California State Transportation Agency (CaISTA) 2023 Transit and Intercity Rail Capital Program (TIRCP) with funding provided by the Greenhouse Gas Reduction Fund and SB1. The METRO award will support the purchase of 24 zero-emission buses and associated fueling infrastructure to expand frequency on Highways 1 and 17 while also redeveloping the Watsonville Transit Station and Pacific

Station to include mixed-use, affordable housing units and implement real time passenger information, bicycle amenities and other multimodal improvements at the stations. The project will reduce greenhouse gas emissions in the region by helping convert $25 \%$ of METRO's fleet of compressed natural gas and diesel buses to zero-emission hydrogen buses within the next 24 months. The project also includes construction of a hydrogen fueling station that will support the full transition of METRO's 94bus fleet to zero-emission technology by 2037, with enough capacity to support the zero-emissions fueling needs of local partner agencies and others. In addition, the project supports expanded access to affordable housing integrated with improved transit access. METRO's Pacific Station will be redeveloped to include a 120-unit, mixed-use, affordable housing development with a bike hub and other multimodal improvements. The Watsonville Transit Center will transform to include a four-story, 60-unit, net-zero-energy affordable housing development, serving historically disadvantaged community members.

- METRO was awarded $\$ 20,381,950$ in FY23 Federal Transit Administration (FTA) Bus and Bus Facilities Grant Award, with METRO funding the required local match of $\$ 3,690,050$, to buy fuel cell electric buses (FCEBs) to replace older diesel and Compressed Natural Gas (CNG) buses, and develop a workforce-training plan. This includes the replacement of 12 diesel-fueled and CNG buses that have reached the end of their useful life with four $40-$ foot, and eight 60 -foot FCEBs. The four buses will enable METRO to convert $100 \%$ of its fleet serving Watsonville service area to zero-emissions buses (ZEBs) by 2027 that the District initiated in 2019 with the procurement of METRO's first four Battery Electric Buses (BEBs), which began free fare service in 2021 on a new Watsonville Zero-Emission Circulator route. Furthermore, deploying higher capacity articulated FCEBs on routes serving UCSC would help resolve overcrowding, pass-bys and stranded passengers. The investment will help transform transit in Santa Cruz County, eliminating 15,504 metric tons of CO2 emissions over the useful life of the project, and increasing equity by providing clean transit services, creating good-paying jobs and increasing transportation options for low-income and minority communities.


## Formula Grants

- METRO received \$807,331 funds from the California State of Good Repair Program (SGR). METRO has already committed its FY24 SGR funds for bus replacement projects and/or for the required local match for competitive grant opportunities. METRO's highest capital improvement priority is to replace buses that have exceeded their useful lifespan.

During the quarter, staff submitted one formula and one discretionary grant applications for operating assistance and capital improvements.

## Formula Grants

- Staff submitted a grant application for FY23 Low Carbon Transit Operations Program (LCTOP). METRO initiated a twelve-month Youth Ride Free pilot program beginning March 1, 2023 through March 1, 2024, waiving METRO fares for regular service for K -12 youth. METRO is using the FY23 LCTOP funds on its countywide Youth Ride Free Program to allow youth in grades $\mathrm{K}-12$ to ride local METRO buses free for two additional years through April 3, 2026. This program supports METRO's goal of increasing transit ridership, expand access to opportunities and resources for youth, and support equity goals by eliminating the fare burden for youth, many of whom come from low-income households. The program is also expected to help develop lifelong transit riders and shift trips currently taken in private automobiles to buses (increase transit mode share).


## Discretionary Grants

- Staff submitted a discretionary grant application for the Volkswagen Environmental Mitigation Trust Fund. Staff submitted 39 applications for 39 FCEBs to replace existing buses that had reached their useful life. METRO is requesting totals $\$ 18.7 \mathrm{M}$, which represents $34 \%$ of the total cost of the vehicles (approximately $\$ 1.4$ million per vehicle).


## Closed-out Grants

There are no closed-out grants during this quarter.

## Active, Pending and Future Grants

Active operating and capital improvement grants total $\$ 73,900,687$ in formula and $\$ 119,704,204$ in competitive funds. Of this amount, $\$ \$ 59,983,512$ is to replace and refurbish buses. The remaining awarded funds are for capital improvement projects.

Pending grant applications request $\$ 56,723,420$ of new formula funding and $\$ 22,950,000$ of new discretionary funding. Of the total of $\$ \$ 22,950,000$ in funding requests, $\$ 19,410,000$ is to replace buses. The remaining applications request funds for capital improvement projects.

METRO staff continuously seeks grant funds for operating assistance and capital improvements. During the next three months, staff will prepare grant applications for the Transit and Intercity Rail Capital Program (TIRCP) and the Regional Early Action Program (REAP) 2.0 Program.

## IV. STRATEGIC PLAN PRIORITIES ALIGNMENT

The actions taken in this report tie to METRO's Financial Stability, Stewardship and Accountability.

## V. FINANCIAL CONSIDERATIONS/IMPACT

Current active grants (Attachment A) of \$189,914,841 for METRO's operations and capital improvements projects. The Operating and Capital Budgets will be amended as necessary when grants are awarded.
VI. CHANGES FROM COMMITTEE

N/A

## VII. ALTERNATIVES CONSIDERED

This is for information only and there are no alternatives to consider.

## VIII. ATTACHMENTS

Attachment A: Active Grants as of August 2023
Attachment B: Pending Grants as of August 2023

Prepared by: Wondimu Mengistu, Capital Planning and Grants Program Manager

Board of Directors
August 25, 2023
Page 5 of 5

## IX. APPROVALS



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Attachment A

| Santa Cruz METRO |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Active Grants as of 08/25/2023 |  |  |  |  |  |  |  |  |
| Formula Grant |  |  |  |  |  |  |  |  |
| \# | Project Description | Project Scope | Funding Source |  | \$ Budget Grant |  | \$ Budget Total Project | Project \% Complete |
| Operating Projects |  |  |  |  |  |  |  |  |
|  | Operate Watsonville Circulator | Operate new circulator route w/ ZEB in Wats DAC | FY22 LCTOP | \$ | 1,074,571 | \$ | 1,074,571 | 10\% |
|  | Operate Watsonville Circulator | Operate new circulator route w/ ZEB in Wats DAC | FY21 LCTOP | \$ | 489,213 | \$ | 489,213 | 99\% |
|  | $\begin{aligned} & \text { FY23 Operating } \\ & \text { assistance } \end{aligned}$ | Operating assistance | FY23 SCCRTC <br> Transportation Development Act-Local Transportation Fund (TDALTF) | \$ | 9,218,043 | \$ | 18,436,086 | 75\% |
| 4 | FY23 CRRSAA Rural Transit Operation | Operating assistance | FY23 FTA 5311 Rural Operating Assistance | \$ | 524,932 | \$ | 524,932 | 0\% |
|  | FY22 \&23 Rural Transit Operations | Operating assistance | FY22 \& 23 FTA 5311 Rural Operating Assistance | \$ | 521,408 | \$ | 1,042,816 | 50\% |
|  | FY21 ARPA | Operating assistance | FTA FFY21 Federal Section 5307 formula funds through the American Rescue Plan Act (ARPA) | \$ | 26,020,080 | \$ | 26,020,080 | 50\% |

## Attachment A

Santa Cruz METRO

| Active Grants as of 08/25/2023 |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 7 | FY23 operating and capital assistance | Operating and capital assistance | FY23 SCCRTC <br> Transportation Development Act-State Transit Assistance (TDASTA) | \$4,476,025 | \$ | 8,952,050 | 75\% |
| End of Operating Projects |  |  |  |  |  |  |  |
| Capital Projects |  |  |  |  |  |  |  |
| 8 | Purchase 2 ZEBS | Purchase of 2 ZEBs | FY22/23 LPP, SGR, HVIP | \$ 3,975,000 | \$ | 3,975,000 | 15\% |
| 9 | FY23 TDASTA/SGR Claim | Capital assistance | FY23 SCCRTC TDA-SGR | \$ 770,861 | \$ | 770,861 | 50\% |
| 10 | FY20 LCTOP <br> Capital assistance | Purchase 1 ZEB | Caltrans FY20 Formula Capital assistance Award:7/28/2020 | \$ 969,394 | \$ | 969,394 | 75\% |
| 11 | FY18 STIP AVL/ITS (STIP, Measure D) | AVL/ITS | Install AVL/ ITS | \$ 1,400,000 | \$ | 1,821,768 | 80\% |
| $12$ | FTA FY21 5339(a) Bus and Bus Facilities Formula Program | Install Automatic Passenger Counters (APCs) | FTA FY21 5339(a) Bus and Bus Facilities Formula Program | \$524,355 | \$ | 640,000 | 50\% |
|  | Purchase 4 ZEBs for HWY17 | Purchase 4 ZEBs, Depot and end-route charging | FTA FY16 5339(c) LoNo Award:8/21/17 | \$ 3,810,348 | \$ | 4,936,512 | 90\% |


| Santa Cruz METRO |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Active Grants as of 08/25/2023 |  |  |  |  |  |  |  |  |
|  | Pacific Station expansion and renovation architectural services | Design and engineering | FY08 FTA 5309 CA-04-0102 Award:9/12/08 |  | 490,000 | \$ | 612,500 | 90\% |
|  | Pacific Station expansion and renovation architectural services | Design and engineering | FY06 FTA 5309 CA-04-0021 Award:2/14/07 |  | \$ 396,000 | \$ | 495,000 | 90\% |
| 16 | $\begin{array}{l}\text { Bus replacement } \\ \text { projects }\end{array}$ | Bus replacement projects | FY22 SCCRTC TDA-SGR | \$ | \$ 760,226 | \$ | 760,226 | 50\% |
|  | Golf Club Parts Washers Washers | Replace the JR units purchased 2010 | FY20 FTA 5339a Buses and Bus Facilities |  | \$ 80,000 | \$ | 80,000 | 95\% |
|  | Non-revenue Electric Vehicles | Replace up to 3 old non-rev vehicles with electric non-rev vehicles | FY20 FTA 5339a Buses and Bus Facilities |  | \$ 100,000 | \$ | 100,000 | 95\% |
|  | Service Truck | Road call fitted with service equipment | FY20 FTA 5339a Buses and Bus Facilities |  | \$ 150,000 | \$ | 150,000 | 75\% |
| $\sum_{\omega}^{20}$ | $\begin{aligned} & \text { Fueling and Wash } \\ & \text { Facility - Awning } \\ & \text { Install } \end{aligned}$ | Construction phase -Awning at front of fueling island | FY20 FTA 5339a Buses and Bus Facilities |  | \$ 238,908 | \$ | 238,908 | 75\% |

## Attachment A

Santa Cruz METRO

| Active Grants as of 08/25/2023 |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 21 | ParaCruz Van Replacement | Purchase 6 replacement ParaCruz vans | FY19 LPP | \$ | 302,000 | \$ | 904,000 | 25\% |
| 22 | Replace two 1998 diesel-fueled buses with two CNG buses | FY20 State of California FTA Section 5339 | CalTrans FY20 5339 Discretionary Funds | \$ | 1,088,000 | \$ | 2,100,000 | 95\% |
| 23 | Pacific Station Transit Center (Pacific Station) | Redevelop the existing Pacific Station bus terminal | Affordable Housing and Sustainable Communities (AHSC) Round 6 | \$ | 4,000,000 | \$ | 29,600,000 | 0\% |
| 24 | FTA FY22 5339(a) the State Rural Discretionary | Vehicle Replacement Program | FTA FY22 5339(a) the State Rural Discretionary |  | 2,100,000 | \$ | 3,975,000 | 5\% |
| 25 | TIRCP 2023 Expand intercity transit service\& Purchase 24 FCEBs | Purchase 12 FCEBs | CaISTA 2023 TIRCP | \$ | 13,020,000 | \$ | 15,900,000 | 5\% |
| 26 | TIRCP 2023 <br> Hydrogen Fueling Station | Build Hydrogen Fueling Station | CaISTA 2023 TIRCP | \$ | 8,600,000 | \$ | 8,600,000 | 1\% |
| 27 | TIRCP 2023 <br> Watsonville Infill <br> Housing+ Bike Hub | 60+ affordable housing project the Watsonville Station | CaISTA 2023 TIRCP |  | 8,500,000 | \$ | 8,500,000 | 2\% |

Santa Cruz METRO

| Active Grants as of 08/25/2023 |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 28 | TIRCP 2023 <br> Maintenance <br> Facility Upgrades | ZEB <br> Maintenance <br> Facility <br> Upgrades | CaISTA 2023 TIRCP | \$ | 1,500,000 | \$ | 1,500,000 | 3\% |
| 29 | $\begin{aligned} & \text { TIRCP } 2023 \text { Line } \\ & 71 \text { Rapid Bus } \\ & \text { Enhancements } \\ & \hline \end{aligned}$ | Build Rapid Bus Enhancements | CaISTA 2023 TIRCP | \$ | 5,100,000 | \$ | 7,500,000 | 5\% |
| 30 | TIRCP 2023 <br> Workforce <br> Development <br> (WFD) | ZEB Workforce Development | CaISTA 2023 TIRCP | \$ | 644,000 | \$ | 644,000 | 2\% |
| 31 | Project Mgt, Infra Ass \&Outreach | Project Mgt, Infra Ass \&Outreach | CalSTA 2023 TIRCP | \$ | 350,000 | \$ | 350,000 | 5\% |
| 32 | Pacific Station Bike Hub | Pacific Station Bike Hub | CaISTA 2023 TIRCP | \$ | 500,000 | \$ | 500,000 | 2\% |
| 33 | DOT Mega Grant | Purchase 4 news | DOT Mega Grant | \$ | 4,800,000 | \$ | 4,800,000 | 0\% |
| 34 | TIRCP 2023 Integrated Ticketing and Schedule Optimization (ITSO) | Integrated <br> Ticketing and Schedule Optimization (ITSO) | CaISTA 2023 TIRCP | \$ | 375,000 | \$ | 375,000 | 5\% |
| 8 8 | FY21/22 Caltrans Sustainable Transportation Planning Grant funding | FY21/22 <br> Transportation Planning Grant funding | FY21/22 Caltrans Sustainable Transportation Planning Grant funding | \$ | 329,924 | \$ | 329,924 | 50\% |

Attachment A

8.5A. 6

Attachment B

Pending Grants as of 8/25/2023

| Competitive Grant |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Formula Grant |  |  |  |  |  |  |
| \# | Project Description | Project Scope | Estimated <br> Date of <br> Award | Funding Source | \$ Budget Grant | \$ Budget Total Project |
|  | FTA FFY23 FTA Section 5307 | FTA FY23 5307 Formula Operating | 10/15/2023 | FTA FY23 5307 Formula Operating | \$12,032,561 | \$24,065,122 |
| 2 | FY22 FTA 5339 Bus and Bus Facilities Formula Grants | Bus Replacement | 11/22/2023 | FTA FY22 5339 Formula Capital Assistance (Via Caltrans) | \$504,703 | \$605,644 |
| 3 | FY23 FTA 5339 <br> Bus and Bus Facilities Formula Grants | Vehicle Replacement Program | 11/22/2023 | FY23 FTA 5339 Bus and Bus Facilities Formula Grants | \$520,020 | \$624,024 |
| 4 | FY23 LCTOP Operating assistance | Youth Cruz Free pilot program | 10/30/2023 | FY23 LCTOP Operating assistance | \$1,243,363 | \$1,243,363 |
| 5 | FY24 Congressionally Directed Funding | Purchase of a ZEB,Workforce Development and Maintenance Facility Upgrades | 12/15/2024 | FY24 Congressionally Directed Funding | \$3,540,000 | \$3,540,000 |
|  | FY24 TDALTF/STA Operating assistance | FY24 SCCRTC <br> Transportation Development ActLocal Transportation Fund (TDA-LTF) and TDA-State Transit Assistance (TDA-STA) | 9/4/2023 | $\begin{aligned} & \text { FY23 SCCRTC TDA- } \\ & \text { STA/TDA-STA } \end{aligned}$ | \$14,688,968 | \$29,377,936 |
| 7 | State of Good Repair Program (SGR) | FY24 State of Good Repair Program (SGR) | 10/23/2023 | FY24 SCCRTC SGR | \$807,331 | \$807,331 |
| 8 | Vouchers for 5 ZEBs | HVIP for 5 ZEBs | 11/15/2023 | CALSTART Heavy-duty zero-emission Vehicle Incentive Program (HVIP) for 5 ZEBs | \$138,000 | \$690,000 |
| 9 | The Volkswagen Environmental Mitigation Trust Fund | Purchase ZEBs | 10/30/2023 | San Joaquin Valley Air Pollution Control District (SJVAPCD) | \$18,720,000 | \$18,720,000 |
|  |  |  |  |  |  |  |
|  |  |  |  | Total | \$ 52,194,946 | \$ 79,673,420 |
| End of Pending Grants |  |  |  |  |  |  |

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DATE: August 25, 2023
TO: Board of Directors
FROM: Daniel L. Zaragoza, Operations Manager, Paratransit Division
SUBJECT: ACCEPT AND FILE THE METRO PARACRUZ OPERATIONS STATUS REPORT FOR APRIL, MAY AND JUNE 2023

## I. RECOMMENDED ACTION

That the Board of Directors accept and file the quarterly METRO ParaCruz Operations Status Report for April, May and June 2023

## II. SUMMARY

ParaCruz is the federally mandated ADA complementary paratransit program of the Santa Cruz Metropolitan Transit District (METRO), providing shared ride, door-to-door demand-response transportation to customers certified as having disabilities, which prevent them from independently using the fixed route bus.

ParaCruz during the months of April, May and June provided 22,706 rides. On Time Performance for this period was $96.96 \%$.

ParaCruz is currently funded for 31 Paratransit Operators; two of these positions are vacant.

## III. DISCUSSION/BACKGROUND

- Summary review of monthly operational statistics for ParaCruz.

Comparing the monthly statistics of FY22 to the monthly statistics of FY23:

- In April, the number of ParaCruz rides increased by:
- In May, the number of ParaCruz rides increased by:1227
- In June, the number of ParaCruz rides increased by: 521
- Summary review of monthly operational information about ParaCruz for FY23:
- April number of total ParaCruz rides:

6,970

- May number of total ParaCruz rides:
- June number of total ParaCruz rides:
- Comparing March 2023 statistics to April 2023, ParaCruz rides increased by 110
- Comparing April 2023 statistics to May 2023, ParaCruz rides decreased by 169
- Comparing May 2023 statistics to June 2023, ParaCruz rides decreased by 566


## IV. STRATEGIC PLAN PRIORITIES ALIGNMENT

This report pertains to METRO's Service Quality and Delivery.
V. FINANCIAL CONSIDERATIONS/IMPACT

There are no financial considerations for this report.

## VI. CHANGES FROM COMMITTEE

N/A

## VII. COORDINATION

This staff report has been coordinated with statistics provided by the Finance and Fleet Departments.

## VIII. ATTACHMENTS

Attachment A: ParaCruz On-time Performance Charts for April, May, and June.
Attachment B: Comparative Operating Statistics Tables for April, May, and June.

Attachment C: Number of Rides Comparison Chart.
Attachment D: Total Ride vs. Shared Ride Chart.
Attachment E: Annual Miles Comparison Chart.
Attachment F: Monthly Assessments.
Attachment G: Top Monthly Ride Destinations for April, May, and June.

Prepared by: Daniel L. Zaragoza, Operations Manager, Paratransit Division

Board of Directors
August 25, 2023
Page 3 of 3

## IX. APPROVALS

Daniel L. Zaragoza, Operations Manager, Paratransit Division


Michael Tree,
CEO/General Manager


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## Attachment A

## ParaCruz On-time Performance Report for April 2023

|  | April 2022 | April 2023 |
| :--- | :---: | :---: |
| Total pick ups | 5,695 | 6,970 |
| Percent in "ready window" * | $\mathbf{9 9 . 4 2 \%}$ | $\mathbf{9 8 . 6 8 \%}$ |
| 1 to 5 minutes late | $.18 \%$ | $.57 \%$ |
| 6 to 10 minutes late | $.09 \%$ | $.32 \%$ |
| 11 to 15 minutes late | $.07 \%$ | $.26 \%$ |
| 16 to 20 minutes late | $.04 \%$ | $.00 \%$ |
| 21 to 25 minutes late | $.05 \%$ | $.04 \%$ |
| 26 to 30 minutes late | $.05 \%$ | $.03 \%$ |
| 31 to 35 minutes late | $.04 \%$ | $.03 \%$ |
| 36 to 40 minutes late | $.02 \%$ | $.03 \%$ |
| 41 or more minutes late <br> (excessively late/missed trips) | $.04 \%$ | $.04 \%$ |
| Total beyond "ready window" | $\mathbf{0 . 5 8 \%}$ |  |

*Target: 90\%

## On-time Performance

During April, ParaCruz' on time performance increased by $2.79 \%$ from last month. Ridership increased from last month. Paracruz has two Operator positions unfilled and three Operator out on medical leave. The total number of available working ParaCruz Operators is 20 per weekday, not including Operators on annual leave.

A Customer Service Report is either a compliment, comment, or a complaint.
During the month of April 2023, ParaCruz received nine Customer Service Reports. Three not valid; and six were valid complaints.

## Attachment A

## ParaCruz On-time Performance Report for May 2023

|  | May 2022 | May 2023 |
| :--- | :---: | :---: |
| Total pick ups | 5,574 | 6,801 |
| Percent in "ready window" | $\mathbf{9 9 . 4 4 \%}$ | $\mathbf{9 3 . 9 7 \%}$ |
| 1 to 5 minutes late | $.22 \%$ | $1.53 \%$ |
| 6 to 10 minutes late | $.18 \%$ | $.1 .22 \%$ |
| 11 to 15 minutes late | $.07 \%$ | $.94 \%$ |
| 16 to 20 minutes late | $.05 \%$ | $.59 \%$ |
| 21 to 25 minutes late | $.04 \%$ | $.46 \%$ |
| 26 to 30 minutes late | $.00 \%$ | $.32 \%$ |
| 31 to 35 minutes late | $.28 \%$ |  |
| 36 to 40 minutes late | $.00 \%$ | $.18 \%$ |
| 41 or more minutes late <br> (excessively late/missed trips) | $.00 \%$ | $.51 \%$ |
| Total beyond "ready window" | $.56 \%$ | $6.03 \%$ |

*Target: 90\%

## On-time Performance

During May, ParaCruz' on time performance decreased by $4.71 \%$ from last month. May ridership decreased from last month. ParaCruz has two unfilled Operator positions and three Operators out on Medical leave. The total number of available working ParaCruz Operators is 20 per weekday, not including Operators on annual leave.

A Customer Service Report is either a compliment, comment, or a complaint.
During the month of May 2023, ParaCruz received eight Customer Service Reports. One was a compliment, four were valid, and three not valid.

## Attachment A

## ParaCruz On-time Performance Report for June 2023

|  | June 2022 | June 2023 |
| :--- | :---: | :---: |
| Total pick ups | 5,746 | 6,235 |
| Percent in "ready window" | $\mathbf{9 9 . 8 1 \%}$ | $\mathbf{9 6 . 9 7 \%}$ |
| 1 to 5 minutes late | $.10 \%$ | $1.14 \%$ |
| 6 to 10 minutes late | $.07 \%$ | $.66 \%$ |
| 11 to 15 minutes late | $.00 \%$ | $.40 \%$ |
| 16 to 20 minutes late | $.02 \%$ | $.32 \%$ |
| 21 to 25 minutes late | $.00 \%$ | $.16 \%$ |
| 26 to 30 minutes late | $.02 \%$ | $.11 \%$ |
| 31 to 35 minutes late | $.00 \%$ | $.03 \%$ |
| 36 to 40 minutes late | $.00 \%$ | $.08 \%$ |
| 41 or more minutes late <br> (excessively late/missed trips) | $.00 \%$ |  |
| Total beyond "ready window" |  | $.13 \%$ |

*Target: 90\%

## On-time Performance

During June ParaCruz' on time performance increased by 3.00 \% from last month. March ridership increased from last month. ParaCruz has two Operator positions unfilled, and three Operators are out on medical leave. The total number of available working ParaCruz Operators is 22 per weekday, not including Operators on annual leave.

## A Customer Service Report is either a compliment, comment, or a complaint.

During the month of June 2023, ParaCruz received eight Customer Service Reports. Two were compliments, three were valid, and three were not valid.

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## Attachment B

## Comparative Operating Statistics through April 2023

|  | $\begin{aligned} & \text { April } \\ & 2022 \\ & \hline \end{aligned}$ | $\begin{aligned} & \text { April } \\ & 2023 \\ & \hline \end{aligned}$ | FY 22 | FY 23 | Performance Averages | Performance Goals |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Requested | 6,759 | 8,473 | 63,987 | 83,429 | 8,044 |  |
| Performed | 5,695 | 6,970 | 50,686 | 63,683 | 6,250 |  |
| Cancels | 12.58\% | 17.39\% | 20.10\% | 21.26\% | 20.21\% |  |
| No Shows | 3.62\% | 4.14\% | 3.70\% | 3.77\% | 3.85\% | Less than 3\% |
| Total miles | 33,260 | 44,385 | 341,914 | 404,422 | 39,431 |  |
| Av trip miles | 6.86 | 6.64 | 6.55 | 6.73 | 6.67 |  |
| Within ready window | 99.42\% | 98.68\% | 99.50\% | 96.41\% | 96.95\% | 90.00\% or better |
| Call center volume | 5,142 | 5,577 | 46,762 | 58,305 | 5,691 |  |
| Hold times less than 2 minutes | 97.84\% | 96.79\% | 98.78\% | 96.68\% | 96.64\% | Greater than $90 \%$ |
| Distinct riders | 626 | 675 | 1,438 | 1,548 | 647 |  |
| Most frequent rider | 82 rides | 72 rides | 592 rides | 656 rides | 76 rides |  |
| Shared rides | 39.03\% | 36.30\% | 39.96\% | 43.16\% | 41.86\% | Greater than 60\% |
| Passengers per rev hour | 2.09 | 2.05 | 2.04 | 2.04 | 2.04 | Greater than 1.6 passengers/hour |
| $\qquad$ supplemental providers | N/A | N/A | N/A | N/A | N/A | No more than $25 \%$ |
| Vendor cost per ride | N/A | N/A | N/A | N/A | N/A |  |
| $\begin{gathered} \text { Rides }<10 \\ \text { miles } \end{gathered}$ | 66.50\% | 58.46\% | 63.95\% | 63.40\% | 63.43\% |  |
| Rides > 10 | 33.50\% | 41.54\% | 36.05\% | 36.60\% | 36.57\% |  |
| Denied Rides | 0 | 0 | 0 | 0 | 0 | Zero |
| Missed Trips | 3 | 4 | 20 | 74 | 6.33 |  |
| Excessively <br> Long Trips | 1 | 2 | 2 | 15 | 1 |  |
| \# Trips at Base Fare | 3,527 | 4,059 | 30,260 | 38,893 | 3,833 |  |
| \# Trips > Base Fare | 965 | 1,110 | 9,558 | 10,692 | 1,031 |  |

## Attachment B

Comparative Operating Statistics through May 2023

|  | $\begin{aligned} & \hline \text { May } \\ & 2022 \\ & \hline \end{aligned}$ | $\begin{aligned} & \text { May } \\ & 2023 \\ & \hline \end{aligned}$ | FY 22 | FY 23 | Performance Averages | Performance Goals |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Requested | 6,252 | 6,816 | 70,238 | 92,264 | 8,259 |  |
| Performed | 5,574 | 5,996 | 56,260 | 70,484 | 6,353 |  |
| Cancels | 10.84\% | 12.03\% | 19.26\% | 21.42\% | 21.22\% |  |
| No Shows | 4.60\% | 3.78 | 3.78\% | 3.90\% | 3.90\% | Less than 3\% |
| Total miles | 39,713 | 39,269 | 381,627 | 451,084 | 40,010 |  |
| Av trip miles | 6.78 | 6.86 | 6.78 | 6.74 | 6.68 |  |
| Within ready window | 99.44\% | 96.23\% | 99.49\% | 96.19\% | 96.49\% | 90.00\% or better |
| Call center volume | 5,043 | 5,700 | 51,805 | 64,637 | 5,798 |  |
| Hold times less than 2 minutes | 97.54\% | 98.14\% | 98.43\% | 96.65\% | 96.55\% | Greater than 90\% |
| Distinct riders | 625 | 625 | 1,506 | 1,639 | 654 |  |
| Most frequent rider | 94 rides | 66 rides | 578 rides | 744 rides | 74 rides |  |
| Shared rides | 37.98\% | 42.99\% | 39.78\% | 43.22\% | 42.34\% | Greater than 60\% |
| Passengers per rev hour | 2.04 | 2.04 | 2.04 | 2.05 | 2.05 | Greater than 1.6 passengers/hour |
| $\qquad$ | N/A | N/A | N/A | N/A | N/A | No more than 25\% |
| Vendor cost per ride | N/A | N/A | N/A | N/A | N/A |  |
| $\text { Rides < } 10$ miles | 63.80\% | 61.27\% | 63.94\% | 63.29\% | 63.29\% |  |
| Rides > 10 | 36.20\% | 38.73\% | 36.06\% | 36.65\% | 36.71\% |  |
| Denied Rides | 0 | 0 | 0 | 0 | 0 | Zero |
| Missed Trips | 1 | 14 | 21 | 113 | 9.50 |  |
| Excessively Long Trips | 0 | 1 | 0 | 24 | 2 |  |
| \# Trips Base Fare | 2,471 | 2,471 | 32,731 | 43,164 | 3,900 |  |
| \# Trips > Base Fare | 952 | 952 | 10,510 | 11,797 | 1,043 |  |

[^3]
## Attachment B

Comparative Operating Statistics through June 2023

|  | $\begin{aligned} & \hline \text { June } \\ & 2022 \\ & \hline \end{aligned}$ | $\begin{aligned} & \hline \text { June } \\ & 2023 \\ & \hline \end{aligned}$ | FY 22 | FY 23 | Performance Averages | Performance Goals |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Requested | 6,841 | 7,369 | 77,079 | 99,633 | 9,303 |  |
| Performed | 5,746 | 6,235 | 62,006 | 76,719 | 6,393 |  |
| Cancels | 19.16\% | 15.39\% | 19.24\% | 20.91\% | 20.91\% |  |
| No Shows | 3.86\% | 3.12 \% | 3.79 | 3.83\% | 3.83\% | Less than 3\% |
| Total miles | 38,678 | 43,036 | 420,305 | 494,120 | 40,373 |  |
| Av trip miles | 6.02 | 6.42 | 6.52 | 6.72 | 6.72 |  |
| Within ready window | 99.81\% | 96.97\% | 99.51\% | 96.25\% | 96.25\% | 90.00\% or better |
| Call center volume | 4,940 | 4,933 | 56,745 | 69,570 | 5,798 |  |
| Hold times less than 2 minutes | 96.40\% | 95.13\% | 98.18\% | 96.53\% | 96.53\% | Greater than 90\% |
| Distinct riders | 632 | 661 | 1,587 | 1,706 | 657 |  |
| Most frequent rider | 108 rides | 77 rides | 626 rides | 826 rides | 71 rides |  |
| Shared rides | 32.68\% | 37.52\% | 39.19\% | 42.75\% | 42.75\% | Greater than 60\% |
| Passengers per rev hour | 2.03 | 2.00 | 2.04 | 2.05 | 2.05 | Greater than 1.6 passengers/hour |
| Rides by supplemental providers | N/A | N/A | N/A | N/A | N/A | No more than 25\% |
| Vendor cost per ride | N/A | N/A | N/A | N/A | N/A |  |
| $\begin{gathered} \text { Rides }<10 \\ \text { miles } \\ \hline \end{gathered}$ | 63.38\% | 62.13\% | 63.67\% | 63.89\% | 63.19\% |  |
| Rides > 10 | 36.62\% | 37.87\% | 36.33\% | 36.11\% | 36.81\% |  |
| Denied Rides | 0 | 0 | 0 | 0 | 0 | Zero |
| Missed Trips | 0 | 12 | 17 | 125 | 10.50 | N/A |
| Excessively Long Trips | 0 | 1 | 1 | 25 | 2.08 |  |
| \# Trips Base Fare | 3,636 | 4,018 | 23,733 | 47,182 | 3,932 |  |
| \# Trips > Base Fare | 724 | 837 | 8,593 | 12,634 | 1,053 |  |

[^4]
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Attachment C

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Attachment D

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Attachment E


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## Attachment F

## Monthly Assessments

| MONTHLY ASSESSMENTS |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | UNRESTRICTED | RESTRICTED CONDITIONAL | RESTRICTED TRIP BY TRIP | TEMPORARY | DENIED | TOTAL |
| JULY 2022 | 45 | 0 | 0 | 26 | 0 | 71 |
| AUGUST 2022 | 62 | 0 | 0 | 54 | 0 | 116 |
| SEPTEMBER 2022 | 61 | 0 | 0 | 52 | 0 | 113 |
| OCTOBER 2022 | 65 | 0 | 0 | 37 | 0 | 102 |
| NOVEMBER 2022 | 70 | 0 | 0 | 35 | 0 | 105 |
| DECEMBER 2022 | 18 | 0 | 0 | 34 | 0 | 52 |
| JANUARY 2023 | 16 | 0 | 0 | 30 | 0 | 46 |
| FEBRUARY 2023 | 9 | 0 | 0 | 61 | 0 | 70 |
| MARCH 2023 | 9 | 0 | 0 | 28 | 0 | 37 |
| APRIL 2023 | 33 | 0 | 0 | 54 | 0 | 87 |
| MAY2023 | 21 | 0 | 0 | 96 | 0 | 117 |
| JUNE 2023 | 2 | 0 | 0 | 79 | 0 | 81 |

Number of Eligible Riders for the month of April $2023=3,478$
Number of Eligible Riders for the month of May $2023=3,637$
Number of Eligible Riders for the month of June $2023=3,682$

Unrestricted: If, because of a disability, a person can never use the fixed route bus service under any condition.

Restricted: If a person can use fixed route bus service for some trips, then they may be determined eligible but restricted from those trips that they could make using the fixed route bus system.

Immediate need: If, due to unforeseeable circumstances, a person may need transportation before completing the eligibility process, they made be provided with immediate need eligibility for up to 14 days.

Temporary: If a person has a limited term condition that prevents them from using the fixed route service system.

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## Attachment G

## Top Trip Destinations

| LOCATION | April 2023 | May 2023 | June 2023 | Total |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Satellite Dialysis - Capitola | 682 | 692 | 797 | 2,171 | 10.85\% |
| Cabrillo College 6500 Soquel Dr. Aptos | 594 | 641 | 136 | 1371 | 6.85\% |
| Santa Cruz Post-Acute 1115 Capitola Rd. SC | 358 | 410 | 296 | 1,064 | 5.32\% |
| Satellite Dialysis - Watsonville | 254 | 297 | 289 | 840 | 4.20\% |
| Dignity Health 1595 Soquel Dr. SC | 122 | 94 | 406 | 622 | 3.11\% |
| La Posada 609 Frederick St. SC | 221 | 215 | 152 | 588 | 2.94\% |
| Palo Alto Medical Foundation 2025 Soquel Ave. SC | 152 | 194 | 159 | 505 | 2.52\% |
| Bay Avenue Senior Apartments 750 Bay Ave. Capitola | 171 | 182 | 85 | 438 | 2.19\% |
| Pacific Coast Manor 1935 Wharf Rd. Capitola | 90 | 118 | 161 | 369 | 1.84\% |
| Sutter Health 2907 Chanticleer Ave. SC | 59 | 47 | 95 | 201 | 1.00\% |
| Soquel High School 401 Soquel San Jose Rd. Soquel | 68 | 92 | 20 | 180 | . $90 \%$ |
| Watsonville Community Hospital 65 Nielsen St. Watsonville | 59 | 60 | 41 | 160 | .80\% |

Number of rides for the month of April $2023=\mathbf{6 , 9 7 0}$
Number of rides for the month of May $2023=6,801$
Number of rides for the month of June 2023=6235
ParaCruz Operations Status Report

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DATE: August 25, 2023
TO: Board of Directors
FROM: John Urgo, Planning \& Development Director

## SUBJECT: ACCEPT AND FILE THE METRO SYSTEM RIDERSHIP REPORTS FOR THE FOURTH QUARTER OF FY23

## I. RECOMMENDED ACTION

That the Board of Directors accept and file the METRO System Ridership report for the fourth quarter of FY23

## II. SUMMARY

- FY23 Q4 total ridership increased $15.4 \%(+127,779)$ compared to FY22 Q4. However, FY22 Q4 ridership remains 32.4\% (-460,511) below FY19 Q4.
- Local Non-student ridership decreased $0.1 \%$ (-415) compared to FY22 Q4 and was $30.3 \%(-132,596)$ below FY19 Q4.
- Highway 17 (Hwy 17) ridership increased $13.7 \%(+34,153)$ compared to FY22 Q4 but was $46.4 \%(-34,153)$ below FY19 Q4.
- UCSC ridership increased 14.9\% (+284,233) compared to FY22 Q4 but was 35.0\% (-284,233) below FY19 Q4.
- Cabrillo College ridership increased $84.8 \%(+14,572)$ compared to FY22 Q4 but was $56.2 \%(-40,742)$ below FY19 Q4.


## III. DISCUSSION/BACKGROUND

This report contains ridership summaries and ridership by route for Santa Cruz Metropolitan Transit District (METRO) fixed route bus service for the fourth quarter (Q4) of FY23, April 1, 2023 - June 30, 2023. Quarterly ridership reports keep the Board of Directors (Board) apprised of METRO's ridership statistics and ridership trends:

- Attachment A shows system-wide and college student ridership statistics for Q4 of FY23 and makes year-over-year comparisons with ridership statistics.
- Attachment B shows the average ridership and pass/fare usage per route and system-wide.
- Attachment C shows the weekly ridership comparison for Q4 of FY23 with FY22 and FY19.


## Total Fixed Route Ridership: FY23-22

METRO operates 23 Local routes and 1 Commuter route over Highway 17 (Hwy 17). In 2022, METRO set a goal of doubling ridership in five years, to seven million passenger trips by FY27, a level last achieved in the early 2000s. To meet this goal, ridership would need to increase 15 per cent per year on average.

In FY23 Q4, total fixed-route ridership increased $15.4 \%$, which is on track to meet the ridership goal. Hwy 17 ridership increased 13.7\%, with average weekday and weekend ridership increasing 9.7\% (+38 daily boardings) and 24.4\% (+85 daily boardings), respectively. Local route ridership increased 15.4\%, with average weekday and weekend ridership increasing 17.3\% (+1,734 daily boardings) and $7.7 \%$ (+464 daily boardings), respectively. This growth in local ridership was likely due to increased Student Pass ridership because non-student ridership, which was $33.1 \%$ of local route ridership, decreased 0.1\% (-415) in Q4.
Student Pass riders included UCSC, Cabrillo and Youth on local routes and comprised $66.9 \%$ of all local route ridership. Total Student Pass ridership increased $25.1 \%$ in Q4 of FY23. Compared to Q4 of FY22, Cabrillo ridership increased 84.8\% $(+14,572)$, UCSC ridership increased 14.9\% (+68,587), and Youth ridership increased 253.0\% (+40,300).
Compared to FY22 Q4, total fixed-route ridership increased even though METRO operated $2.0 \%$ fewer (-894) vehicle revenue hours (VRH). The primary reason for the decrease in service hours was not due to canceled service, as canceled service hours decreased $80.4 \%$ (-107.5). The $2.0 \%$ decrease in service hours was likely due to the suspension of the route 91 X and the reduced service hours on the Watsonville Circulator in FY23. METRO plans to expand service 10\% in December 2023 as part of the Reimagine METRO service expansion plan.

## Total Fixed Route Ridership: FY23-19

FY23 Q4 recovered 67.6\% of total fixed-route ridership compared to Q4 of FY19. Hwy 17 regained $53.6 \%$ of Hwy 17 boardings, whereas local routes recaptured $68.3 \%$ of boardings. Of that local route ridership, Non-student and Student Pass ridership recovered $69.7 \%$ and $67.7 \%$ of FY19 boardings, respectively.
Compared to FY19 Q4, METRO operated $15.2 \%$ less (-8,010) VRH. Ongoing operator shortages limited METRO's ability to restore service to pre-COVID levels in Q4 of FY23. However, Q4 scheduled service was more reliably operated as there were $69.1 \%$ fewer canceled service hours (-58.8).

## Regular and Discount Passes \& Cash: FY23-22

Discount cash and pass usage increased $13.5 \%(+6,800)$ and $1.1 \%(+497)$, respectively compared to Q4 of FY22. The only category of discount ridership that was lower this quarter was Hwy 17 smartcard/mag-stipe pass usage with $24.8 \%$
fewer (-189) boardings, However, discount Hwy 17 mobile pass usage increased $130.2 \%(+418)$, so it is probable that these previous smartcard/mag-stripe pass users are now using the SplashPass app.
Regular pass usage increased $9.8 \%(+12,739)$. The only regular pass category that decreased this quarter was Hwy 17 pass usage, which includes miscellaneous pass categories tracked through key presses on the farebox (Amtrak, Greyhound, Employee, Blind, and Free) and smartcard/mag-stripe pass boardings. This segment of Hwy 17 ridership decreased $11.9 \%(-1,254)$, while Hwy 17 mobile pass usage increased $83.6 \%(+6,318)$, so some of these Hwy 17 pass users may have switched from using smartcard/mag-stripe passes to the SplashPass app in Q4.
Regular cash usage decreased $13.7 \%(-15,716)$ for total fixed-route ridership, with fewer cash boardings on both Hwy 17 and local routes. Hwy 17 boardings decreased $5.8 \%$ (-751) but as overall Hwy 17 ridership increased this quarter, it seems likely that Hwy 17 riders who previously used cash to board adopted the use of the SplashPass (the only other Hwy 17 regular pass category whose utilization increased this quarter). Local route cash boardings decreased 14.7\% ($14,965)$ but as local route ridership also increased this quarter, it seems likely that some of the loss of cash fares on local routes were riders opting to use smartcard/mag-stripe passes or the SplashPass app. However, this only accounts for $7.5 \%$ of the decrease in cash boardings on local routes. The remaining 7.2\% decrease in cash boardings may be due to the Youth Cruz free pass pilot in Q4, as these K-12 riders likely used cash to board prior to the pilot.

## Regular and Discount Passes \& Cash: FY23-19

Discount cash recovered $77.4 \%$ of its usage from total fixed route ridership compared to Q4 of FY19. Local routes regained $80.5 \%$ of discount cash boardings, while Hwy 17 regained $47.8 \%$ of discount cash boardings. Discount pass boardings for total fixed-route ridership recovered $52.7 \%$. Local routes only reclaimed $52.6 \%$ of discount pass boardings, while Hwy 17 regained $72.5 \%$ of discount pass boardings. Some of the lack of recovery in discount pass usage was due to riders utilizing the SplashPass app, which was not available in FY19.

Regular cash usage recovered $54.1 \%$ of total fixed route ridership. Local routes reclaimed $56.9 \%$ of regular cash boardings, but while weekday cash usage on local routes is still down $52.1 \%(-54,049)$, weekend cash usage actually increased $31.5 \%(+3,269)$ compared to FY19. Hwy 17 regained only $40.3 \%$ of regular cash boardings.

Total fixed route regular pass usage recovered $37.9 \%$. Local routes reclaimed $44.3 \%$ of regular pass boardings and Hwy 17 regained only $16.0 \%$ of regular pass boardings. It is likely that some of the lack of recovery in regular pass usage was due to riders utilizing the SplashPass app, which was not available in FY19.

## Weekly Ridership Growth: FY23-22

Average weekly ridership increased $15.9 \%$ (+9,829 weekly boardings). The weekly ridership in the first week of Q4 decreased $6.3 \%$ but this was likely due to one more day of K-12 spring break in the first week of April, as the break started one day earlier in FY23. The weekly ridership in the first and second week of June was $30.9 \%$ and $77.5 \%$ higher, but this was likely due UCSC final exams, the end of the UCSC spring quarter, and UCSC commencement starting one week later in FY23.

## Weekly Ridership Growth: FY23-19

Average weekly ridership decreased $32.3 \%$ ( $-35,422$ weekly boardings). The weekly ridership in the first week of Q4 decreased $41.5 \%$. However, this was likely due to two more days of K-12 spring break in the first week of April, as the break started two days earlier in FY23.

## Trip Ridership by Route: FY23-22

Total daily ridership per trip for total fixed-route increased 29.9\% (+6.0). Average weekday ridership per trip increased 34.3\% (+6.8). Weekend ridership per trip increased 13.8\% (+2.8).

Total daily ridership per trip for local routes increased 32.6\% (+6.7). Average weekday ridership per trip increased $37.8 \%(+7.7)$. Weekend ridership per trip increased $13.4 \% ~(+2.8)$. The weekday route with the highest average passenger load per trip was the route 18 UCSC via Main Gate-Mission with 59.2 riders per trip ( $93.7 \%$ UCSC boardings). The weekend route with the greatest passenger loads was also the route 18 UCSC via Main Gate-Mission with an average of 65.1 riders per trip (93.8\% UCSC boardings).

Total daily ridership per trip for Hwy 17 decreased 0.6\% (-0.1). Average weekday ridership per trip decreased $8.9 \%$ (-1.2). Weekend ridership per trip increased 24.1\% (+2.8).

## Trip Ridership by Route: FY23-19

Total daily ridership per trip for total fixed-route decreased 17.7\% (-5.6). Average weekday ridership per trip decreased 16.0\% (-5.1). Weekend ridership per trip decreased 23.1\% (-6.9).

Total daily ridership per trip for local routes decreased 18.1\% (-6.0). Average weekday ridership per trip decreased $16.6 \%$ (-5.6). Weekend ridership per trip decreased $22.6 \%$ ( -7.0 ). The weekday route with the highest average passenger load per trip was the route 15 UCSC via Laurel West with 70.0 riders per trip (97.0\%

UCSC boardings). The weekend route with the greatest passenger loads was the eliminated route 16 UCSC via Laurel East (replaced with the route 18) with an average of 64.0 riders per trip ( $96.0 \%$ UCSC boardings).

Total daily ridership per trip for Hwy 17 decreased 23.2\% (-3.8). Average weekday ridership per trip decreased $22.3 \%$ ( -8.9 ). Weekend ridership per trip decreased $32.0 \%$ (-6.7).

## IV. STRATEGIC PLAN PRIORITIES ALIGNMENT

This report aligns with METRO's Service Quality and Delivery strategic priority.

## V. FINANCIAL CONSIDERATIONS/IMPACT

Revenue derived from passenger fares and passes was reflected in the FY23 operating budget. Farebox cash revenue boardings this quarter decreased $9.6 \%$ $(-\$ 37,350)$ compared to Q4 in FY22. However, pass usage increased $23.7 \%$.

## VI. CHANGES FROM COMMITTEE

N/A

## VII. ALTERNATIVES CONSIDERED

There are no alternatives to consider.

## VIII. ATTACHMENTS

Attachment A: Quarterly System Ridership Summary for FY23 Q4
April 1, 2023 - June 30, 2023
Attachment B: Quarterly Average Ridership by Route Report for FY23 Q4 April 1, 2023 - June 30, 2023

Attachment C: Quarterly Ridership by Week for FY23 Q4
April 1, 2023 - June 30, 2022

Prepared by: Cayla Hill, Planning Analyst

Board of Directors
August 25, 2023
Page 6 of 6

## IX. APPROVALS

John Urgo
Planning and Development Director


Approved as to fiscal impact: Chuck Farmer, CFO


Michael Tree
CEO/General Manager


Attachment A
Quarterly System Ridership Summary
FY23 Q4 (April 1 - J une 30, 2023 )
Calendar Operating Days


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Attachment B
Quarterly Average Ridership by Route Report

| April 1, 2023 - J une 30, 2023 |  | Average Weekday Ridership per Trip |  |  |  |  |  | Average Weekend Ridership per Trip |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Route | Corridor | Total Riders | UCSC <br> Riders \% | Cabrillo Riders\% | Youth Riders \% | Discount <br> Fares and Passes \% | Regular Fares \& Passes \% | Total Riders | UCSC <br> Riders \% | Cabrillo Riders \% | Youth Riders \% | Discount Fares and Passes \% | Regular Fares and Passes \% |
|  | UCSC |  |  |  |  |  |  |  |  |  |  |  |  |
| 10 | UCSC via High | 53.6 | 96.2\% | 0.2\% | 0.0\% | 1.0\% | 2.6\% | 44.5 | 94.6\% | 0.2\% | 0.6\% | 1.9\% | 2.6\% |
| 15 | UCSC via Laurel West | 48.1 | 96.7\% | 0.2\% | 0.0\% | 0.6\% | 2.5\% |  |  |  |  |  |  |
| 18 | UCSC via Mission | 59.2 | 93.7\% | 0.5\% | 0.0\% | 1.2\% | 4.7\% | 65.1 | 93.8\% | 0.4\% | 2.0\% | 1.1\% | 3.3\% |
| 19 | UCSC via Lower Bay | 57.2 | 93.7\% | 0.4\% | 0.0\% | 2.0\% | 3.9\% | 64.4 | 93.8\% | 0.4\% | 1.6\% | 2.0\% | 2.7\% |
| 20 | UCSC via Delaware | 57.5 | 91.9\% | 0.6\% | 0.0\% | 2.0\% | 5.5\% | 57.3 | 91.9\% | 0.3\% | 2.1\% | 2.0\% | 4.2\% |
|  | Intercity |  |  |  |  |  |  |  |  |  |  |  |  |
| 35/35E | Santa Cruz/ Scotts Valley/ SLV | 13.4 | 6.1\% | 3.6\% | 24.4\% | 20.2\% | 45.8\% | 14.0 | 4.3\% | 2.6\% | 6.5\% | 22.5\% | 50.0\% |
| 69A | Capitola Road/ Watsonville | 23.0 | 8.4\% | 12.8\% | 9.0\% | 20.1\% | 49.8\% | 17.4 | 12.4\% | 3.9\% | 6.2\% | 22.6\% | 45.4\% |
| 69w | Cap. Road/ Cabrillo/ Watsonville | 20.7 | 8.2\% | 13.5\% | 9.7\% | 18.4\% | 50.2\% | 18.9 | 9.6\% | 4.2\% | 6.6\% | 21.4\% | 49.2\% |
| 71 | Santa Cruz to Watsonville | 40.0 | 6.7\% | 10.5\% | 14.1\% | 20.4\% | 48.3\% | 17.2 | 6.0\% | 3.8\% | 5.7\% | 23.7\% | 51.7\% |
|  | North County |  |  |  |  |  |  |  |  |  |  |  |  |
| 40 | Davenport/ North Coast | 8.3 | 6.1\% | 0.8\% | 53.3\% | 4.7\% | 35.2\% |  |  |  |  |  |  |
| 41 | Bonny Doon | 8.7 | 8.9\% | 1.8\% | 49.2\% | 9.2\% | 30.9\% |  |  |  |  |  |  |
| 42 | Davenport/ Bonny Doon | 9.4 | 15.5\% | 1.5\% | 38.9\% | 10.4\% | 33.7\% | 7.5 | 24.8\% | 1.9\% | 3.5\% | 15.6\% | 36.9\% |
|  | Live Oak |  |  |  |  |  |  |  |  |  |  |  |  |
| 66 | Live Oak via 17th | 11.3 | 14.5\% | 3.8\% | 11.4\% | 21.9\% | 48.4\% | 9.6 | 17.8\% | 4.1\% | 3.2\% | 23.6\% | 39.8\% |
| 68 | Like Oak via Broadway/ Portola | 7.9 | 22.4\% | 3.1\% | 8.4\% | 20.5\% | 45.6\% | 8.2 | 28.0\% | 3.1\% | 3.0\% | 18.8\% | 33.9\% |
| Local Santa Cruz |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 4 | Harvey West/Emeline | 4.8 | 14.5\% | 2.2\% | 0.0\% | 36.2\% | 47.1\% |  |  |  |  |  |  |
| Mid County |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 55 | Rio Del Mar | 8.0 | 3.0\% | 23.5\% | 9.8\% | 29.8\% | 33.9\% | 8.2 | 7.8\% | 10.7\% | 2.1\% | 33.0\% | 37.0\% |
| Local Watsonville |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 72 | Watsonville Hospital/ Pinto Lake | 10.7 | 0.6\% | 7.3\% | 21.1\% | 26.5\% | 44.5\% | 6.3 | 1.6\% | 4.9\% | 1.6\% | 33.6\% | 48.8\% |
| 745 | PVHS/ Watsonville Hospital | 13.5 | 0.8\% | 1.7\% | 83.2\% | 7.1\% | 7.3\% |  |  |  |  |  |  |
| 75 | Green Valley Road | 13.7 | 0.8\% | 6.4\% | 22.6\% | 33.3\% | 36.9\% | 10.4 | 0.3\% | 3.0\% | 4.0\% | 38.8\% | 40.9\% |
| 79 | Pajaro/ East Lake | 5.4 | 0.6\% | 7.0\% | 22.4\% | 33.6\% | 36.4\% | 5.3 | 1.0\% | 2.7\% | 1.3\% | 41.8\% | 43.1\% |
| Wc | Watsonville Circulator | 10.0 | - | - | - | - | 99.7\% | 8.4 | - | - | - | - | 100.0\% |
|  | Express |  |  |  |  |  |  |  |  |  |  |  |  |
| Hwy 17 | Hwy 17 Express | 12.0 | - | - | - | 8.9\% | 91.1\% | 14.3 | - | - | - | 6.3\% | 93.7\% |
|  | Avg. Ridership per Trip | 26.8 | 55.6\% | 3.7\% | 6.4\% | 9.5\% | 24.8\% | 22.9 | 52.3\% | 1.7\% | 7.2\% | 10.9\% | 27.9\% |

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## Attachment C

Quarterly Ridership Graph:
Q4 FY23 Weekly Ridership Comparison to Q4 FY22 and FY19

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| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |



| $17-$ | $6 / 24-$ |
| :---: | :---: |
| 23 | $6 / 30$ |
| 11 | 62,697 |
| 82 | 35,405 |
| 87 | 40,424 |

## - THIS PAGE INTENTIONALLY LEFT BLANK -

DATE: August 25, 2023
TO: Board of Directors
FROM: Chuck Farmer, Chief Financial Officer

## SUBJECT: FY24 RENEWAL OF PROPERTY INSURANCE COVERAGE WITH ZURICH AMERICAN INSURANCE COMPANY AND EMPLOYMENT PRACTICES LIABILITY COVERAGE WITH LEXINGTON INSURANCE CO.

## I. RECOMMENDED ACTION

That the Board of Directors authorize the renewal of property insurance coverage with Zurich American Insurance Company and the renewal of employment practices liability coverage with Lexington Insurance Co.

## II. SUMMARY

- Santa Cruz Metropolitan Transit District (METRO) maintains property insurance on all its owned facilities and on leased facilities in accordance with lease agreements, as well as on building contents. In addition, METRO maintains employment practices liability (EPL) insurance that protects the District from financial consequences associated with a variety of employmentrelated lawsuits.
- Staff recommends that the Board of Directors authorize the renewal of property insurance coverage with Zurich American Insurance Company for \$99,037 and the renewal of the employment practices liability (EPL) insurance coverage with Lexington Insurance Co. for $\$ 66,128$.


## III. DISCUSSION/BACKGROUND

Marsh \& McLennan, METRO's insurance broker, has arranged for renewal of property insurance coverage with Zurich American Insurance Company and employment practices liability (EPL) coverage with Lexington Insurance Co.
The property insurance coverage is all risk coverage; excluding earthquake, flood, and motor vehicles licensed for road use, and includes buildings and contents, and other equipment, with a $\$ 10,000$ deductible.
The Zurich American Insurance Company is rated A+ XV by A. M. Best. The "A+" is the superior or highest rating on the A.M. Best rating scale, and "XV" refers to financial size category (FSC) and is based on adjusted policyholders' surplus. "XV" translates to two billion or greater.
METRO carries separate policies for flood insurance for the Judy K. Souza Operations Building at 1200 "A" River Street and the Fueling and Service Building at 1200 "B" River Street.

METRO does not carry earthquake insurance.

Staff recommends that the Board of Directors authorize the renewal of property insurance coverage with Zurich American Insurance Company for \$99,037.
The employment practices liability (EPL) insurance coverage protects METRO from financial consequences associated with a variety of employment-related lawsuits; excluding Criminal acts, Fiduciary liability, Asbestos, Bodily Injury or Property Damage; Law Enforcement Activities, Prior Knowledge and Notice, Pollution, and Violations of Worker's Compensation, Disability Benefits or Unemployment Compensation Law.

The Lexington Insurance Company is rated A, XV by A. M. Best.
Staff recommends that the Board of Directors authorize the renewal of employment practices liability (EPL) with Lexington Insurance Co. for $\$ 66,128$.

## IV. STRATEGIC PLAN PRIORITIES ALIGNMENT

This report pertains to METRO's Safety First Culture and Financial Stability, Stewardship \& Accountability.

## V. FINANCIAL CONSIDERATIONS/IMPACT

The following outlines the elements of the above recommendation:

1. AMOUNT OF RECOMMENDATION: \$165,165 (\$99,037 - Property insurance and $\$ 66,128$ - EPL insurance). The premiums quoted may be changed slightly before the end the month, subject to final commission adjustments and applicable fees.
2. SOURCE OF FUNDING: FY24 Operating Budget
3. EXPENSE ACCOUNTS TO CHARGE: Ins. Property - 506011; EPL - 506021

## VI. CHANGES FROM COMMITTEE

N/A

## VII. ALTERNATIVES CONSIDERED

- Using an alternate insurance carrier is certainly an option but could negatively affect the cost, coupled with the fact that no other insurance companies bid on the renewal.
- METRO could self-insure, but does not currently have the cash reserves to support such a program.


## VIII. ATTACHMENTS

None.

Prepared By: Kristina Mihaylova, Finance Deputy Director

Board of Directors
August 25, 2023
Page 3 of 3

## IX. APPROVALS:



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DATE: August 25, 2023


FROM: Michael Tree, CEO/General Manager
SUBJECT: METRO ADVISORY COMMITTEE (MAC) VACANCIES

## I. RECOMMENDED ACTION

1) The Board Chair appoint a MAC Ad Hoc Committee of four (4) METRO Board Members.
2) Open a 30 -day nomination period beginning September 1, 2023 to solicit and accept Board nominees and citizen applications.
3) Allow the MAC Ad Hoc Committee to convene upon conclusion of the nomination period to review and recommend candidates to the full Board.

## II. SUMMARY

- The METRO Advisory Committee (MAC) is to be comprised of seven members. There are two seats with terms expiring December 31, 2023.
- The MAC Bylaws state "Annually, the METRO Board Chair shall appoint an Ad Hoc Committee composed of four members of the Board and who shall meet as needed to review the list of Board nominees and other citizen applications and make appointment recommendations to the full Board."


## III. DISCUSSION/BACKGROUND

The MAC Bylaws Section 3.5 states, "When a vacancy is created or a MAC member's term expires, the METRO Board shall be solicited for nominations." There are two seats on MAC with terms expiring December 31, 2023.

In an effort to fill these two seats, staff requests the METRO Board Chair appoint a MAC Ad Hoc Committee of four Board members to review Board member nominees and citizen applications.

Staff also requests the METRO Board of Directors open a 30-day nomination period beginning September 1, 2023. Once this nomination period has concluded, the MAC Ad Hoc Committee will meet to review and recommend candidates to the full Board of Directors at their October 27, 2023 meeting.

## IV. STRATEGIC PLAN PRIORITIES ALIGNMENT

This request aligns to the following strategic priorities:
Strategic Alliances and Community Outreach
V. FINANCIAL CONSIDERATIONS/IMPACT

None.
VI. CHANGES FROM COMMITTEE

N/A
VII. ALTERNATIVES CONSIDERED

None.
VIII. ATTACHMENTS

Attachment A: MAC Bylaws Adopted January 26, 2018

Prepared by: Elizabeth Rocha, Administrative Specialist

Board of Directors
August 25, 2023
Page 3 of 3

## IX. APPROVALS

Michael Tree, CEO/General Manager


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ADOPTED JANUARY 26, 2018

# BYLAWS FOR THE SANTA CRUZ METRO ADVISORY COMMITTEE 

## Article I <br> GENERAL PROVISIONS

## §1.1 Purpose-Bylaws

These Bylaws shall govern the proceedings of the METRO Advisory Committee (MAC), an advisory committee established by the Board of Directors of the Santa Cruz Metropolitan Transit District (METRO).

## §1.1.1 Purpose - METRO Advisory Committee (MAC)

The MAC members serve at the pleasure of the Santa Cruz Metropolitan Transit District Board of Directors. The purpose of the MAC is to provide a citizen forum (advisory committee) in which the METRO Board and CEO/General Manager can delegate topics for discussion and in which recommendations can be formulated and communicated to the METRO Board of Directors. MAC members should be current frequent riders of the fixed-route, paratransit or commuter services provided by Santa Cruz METRO and should approach their review of topics from a regional thinker perspective in their review of matters referred by the METRO Board of Directors or the CEO/General Manager.

## §1.2 Construction of Bylaws

As used in these Bylaws, "MAC" means the METRO Advisory Committee. These Bylaws shall govern the MAC's proceedings to the extent they are not inconsistent with METRO Administrative Code or Regulations or California or Federal law. These Bylaws or amendments become effective upon approval by the METRO Board of Directors.

## §1.2.1 Orderly Administration of MAC Meetings

The MAC shall follow Robert's Rules of Order or Sturgis, the Standard Code of Parliamentary Procedure, as may be adopted by the current Chair of MAC.

## §1.3 Definitions: As used in these Bylaws:

a. "Chair" means the Chair of the MAC Committee.
b. "Vice chair" means the Vice Chair of the MAC Committee.

## Attachment A

c. "Staff" means staff members that are assigned to support the MAC Committee by the METRO CEO/General Manager.

## Article II DUTIES AND AUTHORITY

## §2.1 Duties

It shall be the duty of the MAC to provide recommendations to the Board of Directors on matters referred to the MAC by the Board or CEO/General Manager, and to perform such additional duties as assigned by the Board. The MAC may also address issues which members or the public raise with respect to the quantity and quality of services provided by METRO.

## §2.2 Limitations on Authority

The sole jurisdiction and authority of the MAC is to serve in an advisory capacity to the Board of Directors. MAC shall not have any authority to take actions that bind METRO or the Board of Directors. With the approval of the CEO/General Manager, and subject to budget considerations, the MAC may design informational signs to be placed on the inside of buses and it may design and distribute an informational brochure to increase the public's knowledge of the operation and existence of the MAC. MAC members are not allowed to give direction to the administrative support personnel or any other METRO employee.

## a. Reports to the Santa Cruz METRO Board of Directors.

Communications by the MAC to the Board of Directors shall be through the CEO/General Manager. All such communications shall be provided to the Board of Directors and placed on the next available Board agenda as a consent item under the heading of "communications to the Board from the MAC."

At the request of the MAC Chair or Vice Chair, and upon concurrence of a majority of the MAC members, matters which the MAC intends to discuss with the Board of Directors may be placed on the Board of Director's agenda by the CEO/General Manager. MAC shall comply with all requirements for the inclusion of such items on the Board's agenda as are deemed appropriate by the CEO/General Manager.

The MAC Chair or Vice Chair shall provide the Board of Directors an oral report on MAC activities twice a year, once in June and once in December.

# Attachment A 

## Article III MEMBERSHIP

## §3.1 Membership

a. Appointment to the MAC.

The MAC shall be composed of no greater than 7 members appointed by the Board of Directors. All MAC members shall serve for a term of 4 years and will serve at the pleasure of the Board of Directors.
Members wishing to resign from an appointment may submit such resignation to the CEO/General Manager.

The METRO Board of Directors shall nominate individuals to be considered for appointment as members of the MAC. Additionally, Santa Cruz County residents who have submitted an application directly to METRO shall be considered. Annually, the METRO Board Chair shall appoint an Ad Hoc Committee composed of four members of the Board and who shall meet as needed to review the list of Board nominees and other citizen applications and make appointment recommendations to the full Board. Appointments to the METRO Advisory Committee shall be made by the METRO Board of Directors.
b. Composition of Membership on MAC.

All members shall be residents of the County of Santa Cruz. When making its appointments, the Board shall strive to balance the membership to reflect the ethnic, gender, and geographic diversity of the County.

To the extent it is practical, representation on MAC will be regular riders of the system and will include representatives of the following consumer groups:
i. At least one member from the Disability community.
ii. At least one member from University of California, Santa Cruz, who is either a student or employee of the same.
iii. At least one member who is a commuter using the Highway 17 service.
iv. At least one member of the Disadvantaged Business Community.
v. At least one member from Cabrillo College, who is either a student or an employee of the same.
vi. At least one member who is a rider of Paratransit.

## Attachment A

No member of the Board of Directors or elected public official shall be appointed to the Committee.

No employee of METRO or any agency that provides funding to, or contracts with, METRO shall be appointed to the Committee. However, individuals who are employed by the University of California, Santa Cruz in departments other than the Transportation and Parking Services (TAPS), or in the offices that directly supervise TAPS, shall be exempt from the financial/contracting prohibition for MAC members outlined in this section.

## §3.2 Members' Terms

a. The term of membership of each MAC member shall be four years, commencing with the date of appointment by the METRO Board of Directors and terminating on December $31^{\text {st }}$ of the year in which the seat expires. Members may be considered by the Board Ad Hoc Committee for reappointment for additional terms, as approved by the METRO Board of Directors.
b. Effective January 2018, seat term limits shall follow the following term schedule in order to ensure quorum in future election years as follows:

Seat 1: December 31, 2021
Seat 2: December 31, 2021
Seat 3: December 31, 2021
Seat 4: December 31, 2019
Seat 5: December 31, 2020
Seat 6: December 31, 2020
Seat 7: December 31, 2019
Thereafter, each seat's term will be four years from appointment or reappointment.
c. If a seat is vacated prior to the end of its designated term, the newly appointed MAC member shall fill the seat vacated through its designated termination date.

## §3.3 Attendance at MAC meetings.

If a member accumulates no less than two consecutive absences from MAC Meetings, without a reasonable excuse, in any rolling twelve-month period, the position shall automatically be declared vacant. In the event of a known absence to an upcoming MAC Meeting, it is expected of the MAC Member(s) that they will contact the Santa Cruz Metropolitan Transit

## Attachment A

District Front Office Administration Staff by telephone as soon as the absence is known, but no later than 12:00PM (noon) on the day of the meeting, and that failure to make said contact will constitute an unexcused absence unless circumstances restrict such contact. The Board of Directors shall then be notified of the vacancy so the Ad Hoc Committee can then meet and recommend to the METRO Board a successor to be appointed to fill the remainder of the vacated MAC member's term.

## §3.4 Compensation of MAC members

No individual member of the MAC shall be entitled to compensation from METRO, with the exception that Members of the Committee shall receive one (1) system-wide day passes for each meeting that they attend. Any request for reimbursement for travel or other expenses shall not be considered unless approved in advance by the CEO/General Manager.

## §3.5 Vacancies

When a vacancy is created or a MAC member's term expires, the METRO Board shall be solicited for nominations. The METRO Board nomination period shall be open for thirty (30) days following the notification to METRO Board Members of the vacancy(s). The METRO Board shall be notified of the open nomination period via email correspondence.
Following the conclusion of the thirty-day nomination period, the Ad Hoc Committee shall convene and review current MAC applications on file and current Board Member nominations. The Ad Hoc Committee shall then make new appointee recommendation(s) to the full METRO Board for consideration and approval to fill the expired seat, or the remainder of the vacated MAC member's term.

## Article IV OFFICERS

## §4.1 Chair and Vice Chair

The MAC shall elect from its membership a Chair and a Vice Chair at the end of the agenda for the last meeting of the calendar year, to serve for a one-year term. In election years when MAC members' terms expire, the Chair and Vice Chair shall be elected at the first meeting after METRO Board appointments and/or reappointments of MAC members have been made, establishing a quorum.

The Chair shall preside at all meetings of the MAC and represent the MAC before the METRO Board of Directors. The Vice Chair shall perform the

## Attachment A

duties of the Chair when the Chair is absent. In the event of a vacancy in the Chair's position, the Vice Chair shall succeed as Chair for the balance of the Chair's term and the MAC shall elect a successor to fill the vacancy in the Vice Chair's position. In the event of a vacancy in the Vice Chair's position, the MAC shall elect a successor from its membership to fill the Vice Chair's position for the remainder of the Vice Chair's term. If the Chair vacates the position prior to the end of his/her one-year appointment, the Vice Chair will be allowed to complete the vacated Chair's term and one full year following the end of the vacated Chair's term.

The Chair may be elected for up to two consecutive terms, and again multiple times during their appointment term(s) provided there is a minimum of a one-year break after having served two consecutive terms.

## §4.2 Staff Support

The CEO/General Manager of METRO shall determine the proper staff support for MAC meetings, if any, and furnish administrative personnel to prepare and distribute the MAC's agendas, notices, minutes, correspondence and other materials. The METRO administrative personnel assigned to support the MAC shall maintain a record of all proceedings of the MAC as required by law and shall perform other support duties to the committee as assigned by the CEO/General Manager. The minutes of each meeting, when approved by the MAC shall be made available on the Santa Cruz METRO website on the MAC page. The METRO Board of Directors are encouraged to review these minutes after each MAC meeting.

## Article V <br> MEETINGS

## §5.1 Regular Meetings

Regular meetings of the MAC shall be held not more than once each calendar quarter (e.g.: March, June, September \& December), on the third Wednesday of the month that is selected for the meeting. Whenever a regular meeting falls on a holiday observed by METRO, the meeting shall be held on another day or canceled at the direction of the MAC. A rescheduled regular meeting shall be designated a regular meeting. With the approval of the CEO/General Manager, or at the direction of the METRO Board, the MAC may convene additional "Special" meetings during the calendar year to address time sensitive issues. e.g.: service changes, fare increases, Fiscal Year Budget review. All such "Special"

## Attachment A

meetings shall be posted in compliance with Article V, Section 5.3 and Article 6, Section 6.4 below.

At the MAC's last meeting of the calendar year it shall establish a calendar of its regular meetings for the following year. In election years when MAC members' terms expire, it shall establish at the MAC's last meeting of the calendar year the first meeting of the following year. The remaining meetings for that calendar year shall be established once METRO Board appointments and/or reappointments have been made, establishing a quorum. MAC's regular meeting schedule shall be posted on the METRO website once adopted by the MAC.

## §5.2 Calling and Noticing of Meetings

All meetings shall be called, noticed and conducted in accordance with the applicable provisions of the Ralph M. Brown Act (commencing with Section 54950 of the Government Code). The CEO/General Manager and METRO Counsel shall be given notice of all meetings.

## §5.3 Quorum; Vote

The presence of a majority of the appointed (4) members shall constitute a quorum for the transaction of business. However, when there are vacancies on the MAC the quorum shall be reduced to a majority of the number of Members appointed to the MAC with the provision that a quorum shall never be less than three (3) Members. All official acts of the MAC shall require the affirmative vote of the majority of members present, providing that a quorum is maintained at all times.

## §5.4 Thirty Minute Rule

If a quorum has not been established within thirty minutes of the noticed starting time for the meeting, the Chair, or Vice Chair, shall declare the meeting cancelled.

## §5.5 Matters Not Listed On the Agenda Requiring Committee Action

All items requiring MAC discussion and/or action are required to be posted on the Agenda and in compliance with Article V, Section 5.3 and Article 6, Section 6.4.

## §5.6 Time Limits for Speakers

Each member of the public appearing at a MAC meeting shall be limited to three minutes in his or her presentation, unless the Chair, at his or her

## Attachment A

discretion, permits further remarks to be made. Any person addressing the MAC may submit written statements, petitions or other documents to complement his or her presentation. Public presentations that have been scheduled prior to the meeting with the MAC Chair shall not be subject to the time limits contained in this section.

## §5.7 Impertinence; Disturbance of Meeting

Any person making personal, impertinent or indecorous remarks while addressing the MAC may, as the Chair's discretion, have their testimony immediately terminated and may, at the Chair's discretion, be barred from further appearance before the MAC at that meeting, unless permission to continue is granted by an affirmative majority vote of the MAC. The Chair may order any person removed from the MAC meeting who causes a disturbance or interferes with the conduct of the meeting, and the Chair may direct the meeting room cleared when deemed necessary to maintain order.

## §5.8 Access to Public Records Distributed at Meetings

Writings which are public records and which are distributed during a MAC meeting shall be made available for public inspection at the meeting if prepared by the METRO staff or a member of the MAC, or after the meeting if prepared by some other person. In all instances, every effort shall be made to provide all writings in an accessible format. Anyone having difficulties accessing specific documents should contact the METRO Administrative Office for assistance.

Except as provided above, all public records requests for MAC records shall be made to Santa Cruz METRO pursuant to Santa Cruz METRO's policies and procedures for the same.

## Article VI AGENDAS AND MEETING NOTICES

## §6.1 Agenda Format

The agenda shall specify the location, starting time and anticipated ending time of each meeting. Each matter to be considered by MAC shall contain a brief general description of each item of business to be transacted or discussed at the meeting. The description shall be reasonably calculated to adequately inform the public of the subject matter of each agenda item. The agenda may include recommendations for MAC action as appropriate.

## Attachment A

## §6.2 Public Communications

Each agenda for a regular meeting shall provide an opportunity for members of the public to address the MAC on matters of interest to the public either before or during the MAC's consideration of the item, if it is listed on the agenda, or, if it is not listed on the agenda but is within the jurisdiction of the MAC, under the agenda item heading "Oral/Written Communications". The MAC shall not act upon an item that is not listed on the agenda. Each notice for a special meeting shall provide an opportunity for members of the public to directly address the MAC concerning any item that has been described in the notice for the meeting before or during consideration of that item.

## §6.3 Agenda Preparation

The METRO administrative personnel assigned to the MAC shall prepare the agenda for each meeting. One week prior to the posting date of the MAC Agenda, the MAC Chair will work with the assigned METRO administrative personnel to create a draft MAC Agenda. Prior to finalizing the MAC Agenda, the MAC Chair, or Vice Chair, shall meet with the CEO/General Manager, either in person or by phone, to discuss the draft Agenda and to determine whether or not certain items should be included in the MAC Agenda. Since the CEO/General Manager is responsible for oversight of METRO personnel and budget, the CEO/General Manager will have the final approval on the contents of the MAC Agenda, as it relates to all items requiring METRO staff support and compliance with the MAC Bylaws.

## §6.4 Agenda Posting and Delivery

The written agenda for each regular meeting and each meeting continued for more than five calendar days shall be posted by the METRO Staff at least 72 hours before the meeting is scheduled to begin. The written agenda for every special meeting shall be posted by the METRO Staff at least 24 hours before the special meeting is scheduled to begin. The agenda shall be posted in a location that is freely accessible to members of the public. The MAC agenda will also be posted to the METRO website (www.scmtd.com) under the Agency Information tab.

The agenda together with supporting documents shall be transmitted to each MAC member, the CEO/General Manager and the METRO Counsel at least three days before each regular meeting and at least 24 hours before each special meeting.

# Attachment A 

## Article VII <br> MISCELLANEOUS

## §7.1 Adoption and Amendment of Bylaws

These Bylaws shall be effective upon approval by the METRO Board of Directors and may be revised and amended only by the METRO Board of Directors. The MAC shall have no authority to amend these Bylaws without approval by the Board of Directors

## §7.2 MAC Process

The intent of the MAC is to provide consensus based advice and recommendations regarding all matters that have been referred to it by the METRO Board of Directors. However, when such consensus cannot be reached, the Chair of MAC shall present a report that includes the majority consequences and provides a summary of the comments made by those who have not voted with the majority. If no majority consensus is reached, then the report shall so state the same.

Approved by Board of Directors: September 26, 2003
Revised for 10/24/03
Revised for 12/19/03
Amended/Adopted 12/19/03
Amended/ Adopted 7/23/04
Amended/Adopted 6/23/06
Amended/Adopted 4/27/07
Amended/Adopted 5/25/07
Amended/Adopted 12/16/11
Revised 01/22/16 - Effective 01/01/16
Amended/Adopted 1/26/18

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DATE: August 25, 2023
TO: Board of Directors
FROM: Michael Tree, CEO/General Manager

# SUBJECT: CONSIDERATION OF DESIGNATING THE CHIEF OPERATIONS OFFICER TO THE CALIFORNIA TRANSIT INDEMNITY POOL (CALTIP) bOARD AS THE DESIGNATED ALTERNATE REPRESENTATIVE 

## I. RECOMMENDED ACTION

Staff recommends that the Board of Directors adopt the attached resolution designating the Chief Operations Officer as the Designated Alternate Representative to the CaITIP Board.

## II. SUMMARY

- Santa Cruz Metropolitan Transit District's (METRO) casualty and liability insurance is provided through CalTIP, a self-insured pool of California transit operators.
- METRO is required to designate a representative and an alternate representative to the CaITIP Board of Directors (CaITIP Board).
- The CaITIP Board sets policy that affects many aspects of the District's risk management, operations and maintenance functions.
- Over the years, various executive officers have been designated by the METRO Board to sit on the CaITIP Board.
- Curtis Moses, Safety, Security and Risk Management Director, is currently the designated alternate representative. Staff is requesting that the Board designate Margo Ross, Chief Operations Officer, as the designated alternate representative.


## III. DISCUSSION/BACKGROUND

METRO is a charter member of CaITIP, which was created in 1987 and was formed as a joint powers authority to be a viable and highly successful alternative to the commercial insurance market. CaITIP currently consists of over 30 transit districts. The Finance Deputy Director served as METRO's CalTIP Director from 2009 to 2020. With the retirement of the Finance Deputy Director, Mr. Francis, then Safety, Security and Risk Management Director, was appointed as the Director. With the

March 2021 retirement of Mr. Francis, Curtis Moses, the new Safety, Security and Risk Management Director was appointed as the CaITIP Director for METRO. In May 2022, Michael Tree, CEO/General Manager, was appointed to act as the primary CaITIP Director. With the July 2023 resignation of Mr. Moses, staff is recommending Margo Ross, Chief Operations Officer, now serve as the Designated Alternate Representative.

## IV. STRATEGIC PLAN PRIORITIES ALIGNMENT

This report pertains to METRO's Safety First Culture strategic priority.
V. FINANCIAL CONSIDERATIONS/IMPACT

There are no additional financial impacts, as CaITIP reimburses METRO for all CalTIP related travel expenses.

## VI. CHANGES FROM COMMITTEE

N/A

## VII. ALTERNATIVES CONSIDERED

- The CaITIP Board member position is a requirement of CaITIP membership. The Board could keep the current METRO assignments until Mr. Moses' position is filled. However, this is not recommended since we do not know how long it will take to fill this vacancy and COO Ross has stepped into this role of Designated Alternate Representative previously.


## VIII. ATTACHMENTS

Attachment A: Resolution Appointing Designated Alternate Representative of the California Transit Indemnity Pool (CaITIP)

Prepared by: Donna Bauer, Executive Assistant

Board of Directors
August 25, 2023
Page 2 of 3

## IX. APPROVALS

Michael Tree, CEO/General Manager


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## Attachment A

# BEFORE THE BOARD OF DIRECTORS OF THE SANTA CRUZ METROPOLITAN TRANSIT DISTRICT 

Resolution No.
On the Motion of Director:
Duly Seconded by Director:
The Following Resolution is Adopted:

## RESOLUTION OF THE BOARD OF DIRECTORS OF THE SANTA CRUZ METROPOLITAN TRANSIT DISTRICT APPOINTING THE CHIEF OPERATIONS OFFICER AS DESIGNATED ALTERNATE REPRESENTATIVE TO THE CALIFORNIA TRANSIT INDEMNITY POOL (CALTIP) BOARD

WHEREAS, the Board of Directors of the Santa Cruz Metropolitan Transit District, at its April 17, 1987 meeting, did hereby authorize participation by the District in the California Transit Indemnity (Insurance) Pool (CalTIP) beginning July 1, 1987; and

WHEREAS, it is necessary for the Board of Directors to approve the appointment of a Director of the California Transit Indemnity Pool; and

NOW, THEREFORE, BE IT RESOLVED, that the Chief Operations Officer is hereby appointed as the Designated Alternate Representative to the California Transit Indemnity Pool to serve at the pleasure of the Board of Directors of the Santa Cruz Metropolitan Transit District.

PASSED AND ADOPTED this $25^{\text {th }}$ day of August 2023 by the following vote:

AYES: Directors -
NOES: Directors -
ABSTAIN: Directors -

## Attachment A

Resolution No.
Page 2

## ABSENT: Directors -

Approved:
Shebreh Kalantari-Johnson, Board Chair

Attest:
Michael Tree, CEO/General Manager

Approved as to form:
Julie A. Sherman, General Counsel

DATE: August 25, 2023
TO: Board of Directors
FROM: Wondimu Mengistu, Capital Planning and Grants Program Manager

## SUBJECT: CONSIDER A RESOLUTION DESIGNATING THE CEO AS THE AUTHORIZED AGENT TO SUBMIT A PROJECT LIST AND EXECUTE AGREEMENTS TO RECEIVE CALIFORNIA STATE OF GOOD REPAIR FUNDS

## I. RECOMMENDED ACTION

That the Board of Directors adopt a resolution designating the CEO as the Authorized Agent to submit a project list and to execute all agreements necessary to receive funds from the California State of Good Repair program

## II. SUMMARY

- The California Road Repair and Accountability Act of 2017 (SB 1) created a State of Good Repair (SGR) formula program for transit capital improvement projects.
- The State Controller's Office (SCO) apportions SGR funds to the Santa Cruz County Regional Transportation Commission (RTC) and the Santa Cruz Metropolitan Transit District (METRO) according to the formula established for apportionment of State Transit Assistance (STA) funds.
- For FY24, the SCO apportioned $\$ 807,331$ to Santa Cruz County, $\$ 422,681$ to RTC and $\$ 384,650$ to METRO.
- The RTC can sub-allocate its apportionment to METRO as currently shown in RTC's amended FY24 Budget.
- METRO has committed its entire apportionment of FY24 SGR funds as well $100 \%$ ( $\$ 422,681$ ) of RTC's apportionment of FY24 SGR funds for bus replacements and/or for the required local match for competitive grant opportunities.
- The RTC will approve METRO's request to transfer METRO's entire SGR apportionment as well as its $100 \%$ of population-based SGR revenue to METRO for transit capital improvements.
- Staff recommends that the Board of Directors (Board) adopt a resolution designating the CEO as the Authorized Agent to submit an application and to execute all agreements and take all other actions, including executing the Certifications and Assurances, necessary to receive the SGR funds.


## III. DISCUSSION/BACKGROUND

On April 28, 2017, Governor Brown signed SB 1, creating new taxes and fees to fund $\$ 50$ billion in transportation improvements across all transportation modes throughout the State of California. SB 1 established a new Transportation Improvement Fee on vehicle registrations to fund a new SGR transit capital improvement program. SGR funds are apportioned to counties statewide according to the existing formula in the STA program, which distributes $50 \%$ of the revenue to Regional Transportation Planning Agencies based upon county population (the $\S 99313$ share) and $50 \%$ to transit operators based upon their proportionate share of statewide transit revenue from fares and local taxes (the §99314 share).

The SCO apportions funds to eligible entities throughout the state based upon the revenue it anticipates collecting throughout the year from the Transportation Improvement Fee. For FY24, the SCO apportioned $\$ 807,331$ to Santa Cruz County, $\$ 422,681$ for the $\S 99313$ share to RTC and $\$ 384,650$ to METRO for the $\S 99314$ share. Both shares, however, are disbursed directly to the RTC, which is responsible for sub-allocating the $\S 99314$ SGR funds to METRO and for paying the $\S 99313$ SGR funds to METRO or to any other transit operator in the county.
METRO has already committed its entire anticipated FY24 apportionment, as well as $100 \%$ of RTC's FY24 SGR funds for bus replacement projects. At its September 1, 2023 meeting, the RTC will approve METRO's request to transfer METRO's entire SGR apportionment as well as its $100 \%$ of population-based SGR revenue to METRO for transit capital improvements. METRO's highest capital improvement priority is to replace buses that have exceeded their useful lifespan. In FY18, a new METRO capital budget funding strategy was introduced that would result in an estimated $\$ 3 \mathrm{M}$ per year to be dedicated to the annual capital budget. The strategy of creating a "Bus Replacement Fund" establishes consistent annual transfers of SGR, STA-SB1 funds and Measure D funds to the capital budget to provide stable funding to purchase and/or provide required local match for fixedroute buses that have exceeded their useful life. METRO plans to use all of its FY24 SGR funds $(\$ 384,650)$ as well as $100 \%(\$ 422,681)$ of RTC's FY24 SGR funds for bus replacements and/or for the required local match for competitive grant opportunities. FY24 SGR funds will support the transition of $100 \%$ of METRO's fleet to zero-emission technology by 2037, which is three years ahead of the deadline set in the Innovative Clean Transit (ICT) Regulation.
Staff recommends that the Board of Directors adopt a resolution (Attachment A) to designate the CEO as the Authorized Agent to submit a project list to Caltrans and to execute all agreements and take all other actions, including executing the Certifications and Assurances, necessary to receive the SGR funds.

## IV. STRATEGIC PLAN PRIORITIES ALIGNMENT

The actions taken in this report tie to METRO's Financial Stability, Stewardship and Accountability.

## V. FINANCIAL CONSIDERATIONS/IMPACT

METRO would receive $\$ 807,331$ from Santa Cruz County's FY24 SGR apportionment to use for bus replacement projects and/or for the required local match for competitive grant opportunities for bus replacement projects. If METRO chooses not to use the funds to purchase or lease replacement buses, METRO will reprogram the SGR funds as matching funds required for competitive grant opportunities.
The RTC would pay SGR funds to METRO quarterly as RTC receives them from the SCO. METRO must retain the SGR funds and interest earnings in a separate account until spent.

## VI. ALTERNATIVES CONSIDERED

There are no alternatives. METRO has already committed the anticipated SGR funds for bus replacements.

## VII. ATTACHMENTS

Attachment A: Authorizing Resolution
Attachment B: Authorized Agent Form
Attachment C: Certifications and Assurances

Prepared by: Wondimu Mengistu, Capital Planning \& Grants Program Manager

Board of Directors
August 25, 2023
Page 4 of 4

## VIII. APPROVALS:

John Urgo, Planning and Development Director


Approved as to fiscal impact: Chuck Farmer, CFO

Michael Tree, CEO/General Manager


# BEFORE THE BOARD OF DIRECTORS OF THE SANTA CRUZ METROPOLITAN TRANSIT DISTRICT 

Resolution No. $\qquad$
On the Motion of Director:
Duly Seconded by Director:
The Following Resolution is Adopted:

## RESOLUTION OF THE BOARD OF DIRECTORS OF THE SANTA CRUZ METROPOLITAN TRANSIT DISTRICT AUTHORIZING THE EXECUTION OF CERTIFICATIONS AND ASSURANCES AND DESIGNATING MICHAEL TREE, CEO/GENERAL MANAGER, AS THE AUTHORIZED AGENT TO EXECUTE ALL ACTIONS NECESSARY TO RECEIVE FUNDS FROM THE STATE OF GOOD REPAIR PROGRAM

WHEREAS, California Governor Brown enacted the Road Repair and Accountability Act of 2017 (SB 1) on 4/28/2017 to provide $\$ 50$ billion for transportation investments throughout the State of California during the next decade; and

WHEREAS, SB 1 established the State of Good Repair program (SGR) funded by a Transportation Improvement Fee on motor vehicle registrations beginning 1/1/2018 for transit system capital improvements; and

WHEREAS, SB 1 delegated SGR implementation to the California Department of Transportation (Caltrans) and specified that the State Controller's Office (SCO) apportion SGR funds to the Regional Transportation Planning Agencies and to the eligible transit operators by the same formula used to distribute State Transit Assistance funds; and

WHEREAS, the Santa Cruz Metropolitan Transit District (METRO) is an eligible transit operator and will receive its SGR funds from the Santa Cruz County Regional Transportation Commission (RTC), to which the SCO disburses all of the SGR revenue for Santa Cruz County; and

WHEREAS, METRO proposes to receive Santa Cruz County's entire population and revenue-based SGR apportionments from the RTC for transit capital improvement projects; and

## Attachment A

Resolution No. Page 2

WHEREAS, METRO authorizes submittal of the following project list to Caltrans for the FY24 SGR funds:

Project Name: Bus replacements
Total SGR Funds Requested $\$ 807,331$
RTC FY24 apportionment: \$422,681
METRO FY24 apportionment: \$384,650
Short Description: Use FY24 SGR funds to replace buses that have exceeded their useful lifespan.
Contributing Sponsor: RTC
-OR-
Project Name: For the required local match for competitive grant opportunities for bus replacement projects.
Total SGR Funds Requested: $\$ 807,331$
RTC FY24 apportionment: \$422,681
METRO FY24 apportionment: \$384,650
Short Description: Use FY24 SGR funds for the required local match for competitive grant opportunities for bus replacement projects.
Contributing Sponsor: RTC

NOW, THEREFORE, BE IT RESOLVED, that the Board of Directors of METRO hereby agrees to comply with all conditions and requirements set forth in the Certification and Assurances document and in the applicable statutes, regulations, and guidelines for the SGR; and

THEREFORE, BE IT FURTHER RESOLVED, that the Board of Directors of METRO hereby authorizes Michael Tree, CEO/General Manager, to establish an agreement with the RTC to transfer the County's population-based apportionment of FY23 SGR funds to METRO to use the funds for bus replacements and/or to pay the local match for competitive grant opportunities to purchase replacement buses; and

THEREFORE, BE IT FURTHER RESOLVED, that the Board of Directors METRO hereby designates Michael Tree, CEO/General Manager, or his designee, as the Authorized Agent to execute all actions necessary to receive funds from the SGR.

PASSED AND ADOPTED this $25^{\text {th }}$ Day of August 2023 by the following vote:
AYES: Directors -
NOES: Directors -
ABSTAIN: Directors -

## Attachment A

Resolution
No. Page 3

## ABSENT: Directors -

## APPROVED <br> SHEBREH KALANTARI-JOHNSON Board Chair

## ATTEST

CEO/General Manager

## APPROVED AS TO FORM:

JULIE SHERMAN
General Counsel

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#### Abstract

Authorized Agent

The following individual(s) are hereby authorized to execute for and on behalf of the named Regional Entity/Transit Operator, and to take any actions necessary for the purpose of obtaining State Transit Assistance State of Good Repair funds provided by the California Department of Transportation, Division of Rail and Mass Transportation. This form is valid at the beginning of Fiscal Year 2023-2024 until the end of the State of Good Repair Program. If there is a change in the authorized agent, the project sponsor must submit a new form. This form is required even when the authorized agent is the executive authority himself.


$\frac{\text { Michael Tree, CEO/General Manager }}{\text { (Name and Title of Authorized Agent) }}$ OR
$\frac{\text { (Name and Title of Authorized Agent) }}{(\text { Name and Title of Authorized Agent) }}$ OR
AS THE $\quad \frac{\text { CEO/General Manager }}{\text { (Chief Executive Officer / Director / President/ Secretary) }}$
OF THE $\underline{\text { Santa Cruz Metropolitan Transit District }}$ (Name of County/City Organization)
$\frac{\text { Michael Tree }}{\text { (Print Name) }}$
(Signature)

Approved this $25^{h}$ day of August, 2023

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# State Transit Assistance State of Good Repair Program 

## Recipient Certifications and Assurances

## Recipient: Santa Cruz Metropolitan Transit District

Effective Date:
August 25, 2023 -

In order to receive State of Good Repair Program (SGR) funds from the California Department of Transportation (Department), recipients must agree to following terms and conditions:

## A. General

(1) The recipient agrees to abide by the State of Good Repair Guidelines as may be updated from time to time.
(2) The potential recipient must submit to the Department a State of Good Repair Program Project List annually, listing all projects proposed to be funded by the SGR program. The project list should include the estimated SGR share assigned to each project along with the total estimated cost of each project..
(3) The recipient must submit a signed Authorized Agent form designating the representative who can submit documents on behalf of the recipient and a copy of the board resolution authorizing the agent.

## B. Project Administration

(1) The recipient certifies that required environmental documentation will be completed prior to expending SGR funds. The recipient assures that each project approved for SGR funding comply with Public Resources Code § 21100 and § 21150.
(2) The recipient certifies that SGR funds will be used for transit purposes and SGR funded projects will be completed and remain in operation for the estimated useful lives of the assets or improvements.
(3) The recipient certifies that it has the legal, financial, and technical capacity to deliver the projects, including the safety and security aspects of each project.

## Attachment C

(4) The recipient certifies that there is no pending litigation, dispute, or negative audit findings related to any SGR project at the time an SGR project is submitted in the annual list.
(5) Recipient agrees to notify the Department immediately if litigation is filed or disputes arise after submission of the annual project list and to notify the Department of any negative audit findings related to any project using SGR funds.
(6) The recipient must maintain satisfactory continuing control over the use of project equipment and/or facilities and will adequately maintain project equipment and/or facilities for the estimated useful life of each project.
(7) Any and all interest the recipient earns on SGR funds must be reported to the Department and may only be used on approved SGR projects or returned to the Department.
(8) The recipient must notify the Department of any proposed changes to an approved project list by submitting an amended project list.
(9) Funds will be expended in a timely manner.

## C. Reporting

(1) Per Public Utilities Code § 99312.1 (e) and (f), the recipient must submit the following SGR reports:
a. Annual Expenditure Reports within six months of the close of the fiscal year (by December $31^{\text {st }}$ ) of each year.
b. The annual audit required under the Transportation Development Act (TDA), to verify receipt and appropriate expenditure of SGR funds. A copy of the audit report must be submitted to the Department within six months of the close of each fiscal year in which SGR funds have been received or expended.

## D. Cost Principles

(1) The recipient agrees to comply with Title 2 of the Code of Federal Regulations Part 200, Uniform Administrative Requirements for Grants and Cooperative Agreements to State and Local Governments.
(2) The recipient agrees, and will assure that its contractors and subcontractors will be obligated to agree, that (a) Contract Cost Principles and Procedures, 48 CFR, Federal Acquisition Regulations System, Chapter 1, Part 31, et seq., shall be used to determine the allowability of individual project cost items and (b) those parties shall

## Attachment C

Santa Cruz Metropolitan Transit District
comply with Federal administrative procedures in accordance with 2 CFR, Part 200, Uniform Administrative Requirements for Grants and Cooperative Agreements to State and Local Governments.
(3) Any project cost for which the recipient has received payment that are determined by subsequent audit to be unallowable under 2 CFR, Part 200, are subject to repayment by the recipient to the State of California (State). Should the recipient fail to reimburse moneys due to the State within thirty (30) days of demand, or within such other period as may be agreed in writing between the Parties hereto, the State is authorized to intercept and withhold future payments due the recipient from the State or any third-party source, including but not limited to, the State Treasurer and the State Controller.

## E. Record Retention

(1) The recipient agrees, and will assure that its contractors and subcontractors shall establish and maintain an accounting system and records that properly accumulate and segregate incurred project costs and matching funds by line item for the project. The accounting system of the recipient, its contractors and all subcontractors shall conform to Generally Accepted Accounting Principles (GAAP), enable the determination of incurred costs at interim points of completion, and provide support for reimbursement payment vouchers or invoices. All accounting records and other supporting papers of the recipient, its contractors and subcontractors connected with SGR funding shall be maintained for a minimum of three (3) years from the date of final payment and shall be held open to inspection, copying, and audit by representatives of the State and the California State Auditor. Copies thereof will be furnished by the recipient, its contractors, and subcontractors upon receipt of any request made by the State or its agents. In conducting an audit of the costs claimed, the State will rely to the maximum extent possible on any prior audit of the recipient pursuant to the provisions of federal and State law. In the absence of such an audit, any acceptable audit work performed by the recipient's external and internal auditors may be relied upon and used by the State when planning and conducting additional audits.
(2) For the purpose of determining compliance with Title 21, California Code of Regulations, Section 2500 et seq., when applicable, and other matters connected with the performance of the recipient's contracts with third parties pursuant to Government Code $\S 8546.7$, the recipient, its contractors and subcontractors and the Department shall each maintain and make available for inspection all books, documents, papers, accounting records, and other evidence pertaining to the performance of such contracts, including, but not limited to, the costs of administering those various contracts. All of the above referenced parties shall make such materials available at their respective offices at all reasonable times during the entire project period and for three (3) years from the date of final payment. The State, the California State Auditor, or any duly authorized representative of the State, shall each have access to any books, records, and documents that are pertinent to a

## Attachment C

project for audits, examinations, excerpts, and transactions, and the recipient shall furnish copies thereof if requested.
(3) The recipient, its contractors and subcontractors will permit access to all records of employment, employment advertisements, employment application forms, and other pertinent data and records by the State Fair Employment Practices and Housing Commission, or any other agency of the State of California designated by the State, for the purpose of any investigation to ascertain compliance with this document.

## F. Special Situations

(1) Recipient acknowledges that if a project list is not submitted timely, the recipient forfeits its apportionment for that fiscal year.
(2) Recipients with delinquent expenditure reports may risk future eligibility for future SGR funding.
(3) Recipient acknowledges that the Department shall have the right to perform an audit and/or request detailed project information of the recipient's SGR funded projects at the Department's discretion from SGR award through 3 years after the completion and final billing of any SGR funded project.. Recipient agrees to provide any requested project information.

I certify all of these conditions will be met.

## Santa Cruz Metropolitan Transit District

BY:
Michael Tree, CEO/General Manager

DATE: August 25, 2023
TO: Board of Directors


## SUBJECT: CONSIDER APPROVAL OF THE MANAGEMENT WAGE SCALES

## I. RECOMMENDED ACTION

## That the Board of Directors approve the management wage scales

## II. SUMMARY OF ISSUES

Cost of Living Adjustments (COLA) are recommended for management personnel at 5\% for FY24, 4\% for FY25, and 4\% for FY26. These levels are consistent with the recently adopted wage scales with labor unions SMART, Local 23, (Fixed Route and ParaCruz) and SEIU, Local 521 and would be effective at the beginning of the first pay period that encompasses July 1, 2023.

## III. DISCUSSION/BACKGROUND

METRO's Management Compensation Policy covers those employees who are not covered by either the SMART, Local 23, or SEIU, Local 521, unions. Typically, the recommendation for adjustments to the Management Compensation Policy are developed subsequent to the conclusion of the collective bargaining process.

The proposed Cost of Living Adjustments (COLA) are recommended at 5\% for FY24, 4\% for FY25, and 4\% for FY26. These levels are consistent with the recently adopted wage scales with labor unions SMART, Local 23, (Fixed Route and ParaCruz) and SEIU, Local 521 and would be effective at the beginning of the first pay period that encompasses July 1, 2023.

## IV. STRATEGIC PLAN PRIORITIES ALIGNMENT

This report pertains to METRO's Employee Engagement: Attract, Retain and Develop.

## V. FINANCIAL CONSIDERATIONS/IMPACT

Funding to support the cost of the recommended COLA for Management will be provided in the FY 24/25 Operating and included in subsequent budget plans (FY26) and forecasts.

## VI. CHANGES FROM COMMITTEE

N/A

## VII. ALTERNATIVES CONSIDERED

The Board can reject or modify the COLAs. Staff does not recommend this.

## VIII. ATTACHMENTS

Attachment A: Management Wage Scales

Prepared by:<br>Dawn Crummié, HR Director

## IX. APPROVALS

Dawn Crummié, HR Director


Chuck Farmer, Chief Financial Officer


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Attachment A


Attachment A


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## Attachment A

Effective 06/22/23 (FY24) / Adopted by the Board as of August 25, 2023
CEO/General Manager
Yearly Salary
Hourly Rate
8.12A. 10

## Attachment A


CEO/General Manager
Monthly Salary
Yearly Salary
Hourly Rate

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# BEFORE THE BOARD OF DIRECTORS OF THE SANTA CRUZ METROPOLITAN TRANSIT DISTRICT 

Resolution No.<br>On the Motion of Director:<br>Duly Seconded by Director:<br>The Following Resolution is Adopted:

## RESOLUTION OF APPRECIATION FOR THE SERVICES OF PEG FLECHTNER AS BUS OPERATOR FOR THE SANTA CRUZ METROPOLITAN TRANSIT DISTRICT

WHEREAS, the Santa Cruz Metropolitan Transit District (METRO) was formed to provide public transportation to all of the residents of Santa Cruz County, and

WHEREAS, the provision of public transportation service requires a competent, dedicated workforce, and

WHEREAS, METRO, requiring an employee with expertise and dedication, appointed Peg Flechtner to serve in the position of Bus Operator, and

WHEREAS, served as a member of the Operations Department of METRO for the time period of December 19, 2006 to July 24, 2023, and

WHEREAS, Peg Flechtner provided METRO with dedicated service and commitment during the time of employment, and

WHEREAS, Peg Flechtner served METRO with distinction, and
WHEREAS, the service provided to the residents of Santa Cruz County by Peg Flechtner resulted in reliable, quality public transportation being available in the most difficult of times, and

WHEREAS, during the time of Ms. Flechtner's service, METRO improved existing and built new operating facilities, converted the fleet to a CNG propulsion system, developed accessible bus stops, improved ridership, responded to adverse economic conditions, assumed direct operational responsibility for the Highway 17 Express service and the Amtrak Connector service, and assumed direct operational responsibility for the ParaCruz service, and

WHEREAS, the quality of life in Santa Cruz County was improved dramatically as a result of the exemplary service provided by Peg Flechtner.
$\qquad$

NOW, THEREFORE, BE IT RESOLVED, that upon her retirement as Bus Operator, the Board of Directors of METRO does hereby commend her efforts in advancing public transit service in Santa Cruz County and expresses sincere appreciation on behalf of itself, the METRO staff and all of the residents of Santa Cruz County.

BE IT FURTHER RESOLVED, that a copy of this resolution be entered into the official records of the Santa Cruz Metropolitan Transit District.

PASSED AND ADOPTED this $25^{\text {th }}$ Day of August 2023 by the following vote:
AYES: Directors -
NOES: Directors -

## ABSTAIN: Directors -

ABSENT: Directors -

Approved:
Shebreh Kalantari-Johnson
Board Chair

Attest:
Michael Tree
CEO/General Manager

Approved as to form:
Julie Sherman, General Counsel

# BEFORE THE BOARD OF DIRECTORS OF THE SANTA CRUZ METROPOLITAN TRANSIT DISTRICT 

Resolution No.<br>On the Motion of Director:<br>Duly Seconded by Director:<br>The Following Resolution is Adopted:

## RESOLUTION OF APPRECIATION FOR THE SERVICES OF HARLAN GLATT AS SENIOR DATABASE ADMINISTRATOR FOR THE SANTA CRUZ METROPOLITAN TRANSIT DISTRICT

WHEREAS, the Santa Cruz Metropolitan Transit District (METRO) was formed to provide public transportation to all of the residents of Santa Cruz County, and

WHEREAS, the provision of public transportation service requires a competent, dedicated workforce, and

WHEREAS, METRO, requiring an employee with expertise and dedication, appointed Harlan Glatt to serve in the position of Senior Database Administrator, and

WHEREAS, Harlan Glatt served as a member of the Information Technology Department of METRO for the time period of January 7, 2002 to August 14, 2023, and

WHEREAS, Harlan Glatt provided METRO with dedicated service and commitment during the time of employment, and

WHEREAS, Harlan Glatt served METRO with distinction, and
WHEREAS, the service provided to the residents of Santa Cruz County by Harlan Glatt resulted in reliable, quality public transportation being available in the most difficult of times, and

WHEREAS, during the time of Ms. Glatt's service, METRO improved existing and built new operating facilities, converted the fleet to a CNG propulsion system, developed accessible bus stops, improved ridership, responded to adverse economic conditions, assumed direct operational responsibility for the Highway 17 Express service and the Amtrak Connector service, and assumed direct operational responsibility for the ParaCruz service, and

WHEREAS, the quality of life in Santa Cruz County was improved dramatically as a result of the exemplary service provided by Harlan Glatt.
$\qquad$

NOW, THEREFORE, BE IT RESOLVED, that upon her retirement as Senior Database Administrator, the Board of Directors of METRO does hereby commend her efforts in advancing public transit service in Santa Cruz County and expresses sincere appreciation on behalf of itself, the METRO staff and all of the residents of Santa Cruz County.

BE IT FURTHER RESOLVED, that a copy of this resolution be entered into the official records of the Santa Cruz Metropolitan Transit District.

PASSED AND ADOPTED this $25^{\text {th }}$ Day of August 2023 by the following vote:
AYES: Directors -
NOES: Directors -
ABSTAIN: Directors -
ABSENT: Directors -

Approved:
Shebreh Kalantari-Johnson
Board Chair

Attest:
Michael Tree
CEO/General Manager

Approved as to form:
Julie Sherman, General Counsel

# BEFORE THE BOARD OF DIRECTORS OF THE SANTA CRUZ METROPOLITAN TRANSIT DISTRICT 

Resolution No.<br>On the Motion of Director:<br>Duly Seconded by Director:<br>The Following Resolution is Adopted:

## RESOLUTION OF APPRECIATION FOR THE SERVICES OF ANDREW KEARNEY AS BUS OPERATOR FOR THE SANTA CRUZ METROPOLITAN TRANSIT DISTRICT

WHEREAS, the Santa Cruz Metropolitan Transit District (METRO) was formed to provide public transportation to all of the residents of Santa Cruz County, and

WHEREAS, the provision of public transportation service requires a competent, dedicated workforce, and

WHEREAS, METRO, requiring an employee with expertise and dedication, appointed Andrew Kearney to serve in the position of Bus Operator, and

WHEREAS, served as a member of the Operations Department of METRO for the time period of November 3, 2008 to July 19, 2023, and

WHEREAS, Andrew Kearney provided METRO with dedicated service and commitment during the time of employment, and

WHEREAS, Andrew Kearney served METRO with distinction, and
WHEREAS, the service provided to the residents of Santa Cruz County by Andrew Kearney resulted in reliable, quality public transportation being available in the most difficult of times, and

WHEREAS, during the time of Mr. Kearney's service, METRO improved existing and built new operating facilities, converted the fleet to a CNG propulsion system, developed accessible bus stops, improved ridership, responded to adverse economic conditions, assumed direct operational responsibility for the Highway 17 Express service and the Amtrak Connector service, and assumed direct operational responsibility for the ParaCruz service, and

WHEREAS, the quality of life in Santa Cruz County was improved dramatically as a result of the exemplary service provided by Andrew Kearney.

NOW, THEREFORE, BE IT RESOLVED, that upon his retirement as Bus Operator, the Board of Directors of METRO does hereby commend his efforts in advancing public transit service in Santa Cruz County and expresses sincere appreciation on behalf of itself, the METRO staff and all of the residents of Santa Cruz County.

BE IT FURTHER RESOLVED, that a copy of this resolution be entered into the official records of the Santa Cruz Metropolitan Transit District.

PASSED AND ADOPTED this $25^{\text {th }}$ Day of August 2023 by the following vote:
AYES: Directors -
NOES: Directors -

## ABSTAIN: Directors -

## ABSENT: Directors -

Approved:
Shebreh Kalantari-Johnson
Board Chair

Attest:
Michael Tree
CEO/General Manager

Approved as to form:
Julie Sherman, General Counsel

# BEFORE THE BOARD OF DIRECTORS OF THE SANTA CRUZ METROPOLITAN TRANSIT DISTRICT 

Resolution No.<br>On the Motion of Director:<br>Duly Seconded by Director:<br>The Following Resolution is Adopted:

## RESOLUTION OF APPRECIATION FOR THE SERVICES OF PAUL LENNON AS BUS OPERATOR FOR THE SANTA CRUZ METROPOLITAN TRANSIT DISTRICT

WHEREAS, the Santa Cruz Metropolitan Transit District (METRO) was formed to provide public transportation to all of the residents of Santa Cruz County, and

WHEREAS, the provision of public transportation service requires a competent, dedicated workforce, and

WHEREAS, METRO, requiring an employee with expertise and dedication, appointed Paul Lennon to serve in the position of Bus Operator, and

WHEREAS, served as a member of the Operations Department of METRO for the time period of February 17, 2012 to June 30, 2023, and

WHEREAS, Paul Lennon provided METRO with dedicated service and commitment during the time of employment, and

WHEREAS, Paul Lennon served METRO with distinction, and
WHEREAS, the service provided to the residents of Santa Cruz County by Paul Lennon resulted in reliable, quality public transportation being available in the most difficult of times, and

WHEREAS, during the time of Mr. Lennon's service, METRO improved existing and built new operating facilities, converted the fleet to a CNG propulsion system, developed accessible bus stops, improved ridership, responded to adverse economic conditions, assumed direct operational responsibility for the Highway 17 Express service and the Amtrak Connector service, and assumed direct operational responsibility for the ParaCruz service, and

WHEREAS, the quality of life in Santa Cruz County was improved dramatically as a result of the exemplary service provided by Paul Lennon.
$\qquad$

NOW, THEREFORE, BE IT RESOLVED, that upon his retirement as Bus Operator, the Board of Directors of METRO does hereby commend his efforts in advancing public transit service in Santa Cruz County and expresses sincere appreciation on behalf of itself, the METRO staff and all of the residents of Santa Cruz County.

BE IT FURTHER RESOLVED, that a copy of this resolution be entered into the official records of the Santa Cruz Metropolitan Transit District.

PASSED AND ADOPTED this $25^{\text {th }}$ Day of August 2023 by the following vote:
AYES: Directors -
NOES: Directors -

## ABSTAIN: Directors -

## ABSENT: Directors -

Approved:
Shebreh Kalantari-Johnson
Board Chair

Attest:
Michael Tree
CEO/General Manager

Approved as to form:
Julie Sherman, General Counsel

# BEFORE THE BOARD OF DIRECTORS OF THE SANTA CRUZ METROPOLITAN TRANSIT DISTRICT 

Resolution No.<br>On the Motion of Director:<br>Duly Seconded by Director:<br>The Following Resolution is Adopted:


#### Abstract

RESOLUTION OF APPRECIATION FOR THE SERVICES OF MARISELA MENDOZA AS VEHICLE SERVICE WORKER II FOR THE SANTA CRUZ METROPOLITAN TRANSIT DISTRICT


WHEREAS, the Santa Cruz Metropolitan Transit District (METRO) was formed to provide public transportation to all of the residents of Santa Cruz County, and

WHEREAS, the provision of public transportation service requires a competent, dedicated workforce, and

WHEREAS, METRO, requiring an employee with expertise and dedication, appointed Marisela Mendoza to serve in the position of Vehicle Service Worker II, and

WHEREAS, Marisela Mendoza served as a member of the Fleet Maintenance Department of METRO for the time period of August 23, 2000 to July 18, 2023, and

WHEREAS, Marisela Mendoza provided METRO with dedicated service and commitment during the time of her employment, and

WHEREAS, Marisela Mendoza served METRO with distinction, and
WHEREAS, the service provided to the residents of Santa Cruz County by Marisela Mendoza resulted in reliable, quality public transportation being available in the most difficult of times, and

WHEREAS, during the time of Ms. Mendoza's service, METRO improved existing and built new operating facilities, converted the fleet to a CNG propulsion system, developed accessible bus stops, improved ridership, responded to adverse economic conditions, assumed direct operational responsibility for the Highway 17 Express service and the Amtrak Connector service, and assumed direct operational responsibility for the ParaCruz service, and

WHEREAS, the quality of life in Santa Cruz County was improved dramatically as a result of the exemplary service provided by Marisela Mendoza.
$\qquad$

NOW, THEREFORE, BE IT RESOLVED, that upon her retirement as Vehicle Service Worker II, the Board of Directors of METRO does hereby commend her efforts in advancing public transit service in Santa Cruz County and expresses sincere appreciation on behalf of itself, the METRO staff and all of the residents of Santa Cruz County.

BE IT FURTHER RESOLVED, that a copy of this resolution be entered into the official records of the Santa Cruz Metropolitan Transit District.

PASSED AND ADOPTED this $25^{\text {th }}$ Day of August 2023 by the following vote:
AYES: Directors -
NOES: Directors -

## ABSTAIN: Directors -

ABSENT: Directors -

Approved:
Shebreh Kalantari-Johnson
Board Chair

Attest:
Michael Tree
CEO/General Manager

Approved as to form:
Julie Sherman, General Counsel

## VERBAL PRESENTATION

# ORAL REPORT ON HYDROGEN TECHNOLOGY IN THE MARKET PLACE FOR PUBLIC TRANSIT \& ARCHES 

Wondimu Mengistu

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# VERBAL PRESENTATION 

## CEO ORAL REPORT

## Michael Tree

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     MEDICAL SUPPLIMENTAL
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    MEDICAL SUPPLIMNTAL
    MEDICAL SUPPLIMENTAL
    OFFICE SUPPLIES
    RPR VEH

[^1]:    Providing service every 15 minutes that takes the most direct routes, even if transit is only available in
    areas where the most people live and work?

[^2]:    * Pre-close/Pre-audit financials, subject to adjustments post close ** Revised budget approved in May, 2023

[^3]:    ParaCruz Operations Status Report

[^4]:    ParaCruz Operations Status Report

