

SANTA CRUZ METROPOLITAN TRANSIT DISTRICT (METRO) BOARD OF DIRECTORS AGENDA REGULAR MEETING SANTA CRUZ CITY COUNCIL CHAMBERS 809 CENTER STREET, SANTA CRUZ, CA SEPTEMBER 22, 2023 – 9:00 AM

IN-PERSON MEETING

Members of the public may attend in-person only.

The Board of Directors Meeting Agenda Packet can be found online at www.SCMTD.com and is available for inspection at Santa Cruz METRO's Administrative Office at 110 Vernon Street, Santa Cruz, CA.

Public comment may be submitted via email to <u>boardinquiries@scmtd.com</u>. Please indicate in your email the agenda item to which your comment applies. Comments submitted before the meeting will be provided to the Directors before or during the meeting. Comments submitted after the meeting is called to order will be included in the Board's correspondence that is posted online at the Board meeting packet link. Oral public comments will also be accepted during the meeting. Each public comment is limited to three minutes or less. Board and Committee Chairs have the discretion to manage the public comment process in a manner that achieves the purpose of public communication and assures the orderly conduct of the meeting.

The Board may take action on each item on the agenda. The action may consist of the recommended action, a related action or no action. Staff recommendations are subject to action and/or change by the Board of Directors.

BOARD ROSTER

Director Kristen Brown Director Rebecca Downing Director Jimmy Dutra* Director Shebreh Kalantari-Johnson Director Manu Koenig Director Donna Lind Director Donna Lind Director Bruce McPherson Director Scott Newsome Director Scott Newsome Director Larry Pageler Director Vanessa Quiroz-Carter* Director Mike Rotkin Ex-Officio Director Dan Henderson Ex-Officio Director Alta Northcutt City of Capitola County of Santa Cruz City of Watsonville City of Santa Cruz County of Santa Cruz City of Scotts Valley County of Santa Cruz City of Santa Cruz City of Santa Cruz County of Santa Cruz City of Watsonville County of Santa Cruz UC Santa Cruz Cabrillo College

*Attending via teleconference at: 1230 J Street, Sacramento, CA 95814

Michael Tree Julie Sherman METRO CEO/General Manager METRO General Counsel

SECTION I: OPEN SESSION

NOTE: THE BOARD CHAIR MAY TAKE ITEMS OUT OF ORDER

1 CALL TO ORDER

2 ROLL CALL

3 ANNOUNCEMENTS

- 3.1 Today's meeting is being broadcast by Community Television of Santa Cruz County.
- 3.2 Language Line Services is providing Spanish interpretation services, which will be available during "Oral Communications" and for any other agenda item for which these services are needed.

4 BOARD OF DIRECTORS COMMENTS

5 ORAL AND WRITTEN COMMUNICATIONS TO THE BOARD OF DIRECTORS This time is set aside for Directors and members of the general public to address any item not on the agenda which is within the subject matter jurisdiction of the Board. No action or discussion shall be taken on any item presented except that any Director may respond to statements made or questions asked, or may ask questions for clarification. All matters of an administrative nature will be referred to staff. Each public comment is limited to three minutes or less. Board and Committee Chairs have the discretion to manage the public comment process in a manner that achieves the purpose of public communication and assures the orderly conduct of the meeting. When addressing the Board, the individual may, but is not required to, provide his/her name and address in an audible tone for the record.

5.1 Email dated 8/29/23 from Thairie Ritchie with METRO Response

5.2 Email dated 9/16/23 from Brian Peoples

6 LABOR ORGANIZATION COMMUNICATIONS

7 ADDITIONAL DOCUMENTATION TO SUPPORT EXISTING AGENDA ITEMS

CONSENT AGENDA

All items appearing on the Consent Agenda are recommended actions which are considered to be routine and will be acted upon as one motion. All items removed will be considered later in the agenda. The Board Chair will allow public input prior to the approval of the Consent Agenda items.

8.1 ACCEPT AND FILE: PRELIMINARY APPROVED CHECK JOURNAL DETAIL FOR THE MONTH OF AUGUST 2023

Chuck Farmer, CFO

8.2 ACCEPT AND FILE MINUTES OF:

A. AUGUST 16, 2023 METRO ADVISORY COMMITTEE MEETING
B. AUGUST 25, 2023 BOARD OF DIRECTORS REGULAR MEETING
C. AUGUST 25, 2023 BOARD OF DIRECTORS SPECIAL MEETING
Michael Tree, CEO/General Manager

- 8.3 APPROVE: RECOMMENDED ACTION ON TORT CLAIMS Michael Tree, CEO/General Manager
- 8.4 ACCEPT AND FILE THE FISCAL YEAR END MONTHLY BUDGET STATUS REPORTS FOR JUNE 30, 2023, AND ADOPTION OF THE PRELIMINARY SCHEDULE OF RESERVE ACCOUNT BALANCES Chuck Farmer, Chief Financial Officer
- 8.5 CONSIDERATION OF AWARD OF CONTRACT TO ADARIDE.COM, LLC FOR PARATRANSIT ELIGIBILITY CERTIFICATION PROGRAM SERVICES NOT TO EXCEED \$206,777 Margo Ross, Chief Operations Officer
- 8.6 CONSIDERATION OF CONTRACT AWARDS TO CONTINENTAL BATTERY SYSTEMS AND KELLEY'S SERVICE INC. FOR PURCHASE, DELIVERY AND SERVICING OF HEAVY-DUTY COACH BATTERIES FOR AN AGGREGATE AMOUNT NOT TO EXCEED \$281,837 Eddie Benson, Maintenance Manager
- 8.7 AUTHORIZE THE CEO TO EXECUTE A SOLE SOURCE CONTRACT WITH CLEVER DEVICES NOT TO EXCEED \$300,342 Margo Ross, Chief Operations Officer
- 8.8 CONSIDERATION OF APPROVAL OF CALPERS RESOLUTION TO UPDATE MEDICAL PREMIUM CONTRIBUTION RATES FOR SMART PARACRUZ Dawn Crummié, HR Director

REGULAR AGENDA

- 9 PRESENTATION OF EMPLOYEE LONGEVITY AWARDS: (10 YEARS) EDUARDO BIBRIESCA, DAVID HERNANDEZ, JOHNNY LOPEZ, EDGARDO MADRIGAL, IGNACIO MATA, LIZETTE MENDOZA-GARCIA, JUAN MONTESINO-ZARATE, AMY PEREZ, AND ROMEO VIDAL AND (35 YEARS) ANGEL VALDEZ Board Chair Kalantari-Johnson
- 10 SAFETY CERTIFICATES OF ACHIEVEMENT PRESENTATION FOR 4TH QUARTER ENDING JUNE 30, 2023: OPERATIONS – TRANSIT SUPERVISORS, SAFETY & TRAINING, AND DISPATCHERS Margo Ross, Chief Operations Officer

- 11 CONSIDERATION OF AUTHORIZING THE USE OF THE CALIFORNIA DEPARTMENT OF GENERAL SERVICES CONTRACT FOR THE PURCHASE OF FORTY-EIGHT (48) 40 FOOT FUEL CELL ELECTRIC BUSES AND AUTH-ORIZING THE USE OF THE WASHINGTON STATE DEPARTMENT OF ENTERPRISE SERVICES CONTRACT FOR THE PURCHASE OF (9) 60 FOOT FUEL CELL ELECTRIC BUSES FROM NEW FLYER OF AMERICA INC. Wondimu Mengistu, Capital Planning & Grants Program Manager
- 12 PUBLIC HEARING TO RECEIVE PUBLIC COMMENTS ON THE PROPOSED DISADVANTAGED BUSINESS ENTERPRISE (DBE) GOAL OF 0% FOR FEDERALLY FUNDED PROCUREMENTS FOR FEDERAL FISCAL YEARS 2024-2026 (FFY24-FFY26) WILL COMMENCE AT 9:00 AM OR AS SOON THEREAFTER AS THE MATTER CAN BE HEARD Chuck Farmer, CFO & DBELO
- 13 PUBLIC HEARING TO RECEIVE PUBLIC COMMENTS ON THE PROPOSED REIMAGINE METRO PHASE 1 SERVICE PROPOSALS FOR IMPLEMENTA-TION IN DECEMBER 2023 WILL COMMENCE AT 9:00 AM OR AS SOON THERE-AFTER AS THE MATTER CAN BE HEARD John Urgo, Planning & Development Director
- 14 CEO ORAL REPORT Michael Tree, CEO/General Manager
- 15 ANNOUNCEMENT OF NEXT MEETING: FRIDAY, OCTOBER 27, 2023, AT 9:00 AM, WATSONVILLE CITY COUNCIL CHAMBERS, 275 MAIN STREET, WATSONVILLE, CA Board Chair Kalantari-Johnson
- 16 ADJOURNMENT Board Chair Kalantari-Johnson

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TITLE 6 - INTERPRETATION SERVICES/TÍTULO 6 - SERVICIOS DE TRADUCCIÓN

Spanish language interpretation and Spanish language copies of the agenda packet are available on an as-needed basis. Please make advance arrangements with the Executive Assistant at 831-426-6080. Interpretación en español y traducciones en español del paquete de la agenda están disponibles sobre una base como-necesaria. Por favor, hacer arreglos por adelantado con Coordinador de Servicios Administrativos al numero 831-426-6080.

ACCESSIBILITY FOR INDIVIDUALS WITH DISABILITIES

This document has been created with accessibility in mind. With the exception of certain 3rd party and other attachments, it passes the Adobe Acrobat XI Accessibility Full Check. If you have any questions about the accessibility of this document, please email your inquiry to <u>accessibility@scmtd.com</u>. Upon request, Santa Cruz METRO will provide written agenda materials in appropriate alternative formats, or disability-related modification or accommodation, including auxiliary aids or services, to enable individuals with disabilities to participate in and provide comments at/related to public meetings. Please submit a request, including your name, phone number and/or email address, and a description of the modification, accommodation, auxiliary aid, service or alternative format requested at least two days before the meeting. Requests should be emailed to <u>boardinquiries@scmtd.com</u> or submitted by phone to the Executive Assistant at 831-426-6080. Requests made by mail (sent to the Executive Assistant, Santa Cruz METRO, 110 Vernon Street, Santa Cruz, CA 95060) must be received at least two days before the meeting. Requests will be granted whenever possible and resolved in favor of accessibility.

PUBLIC COMMENT

If you wish to address the Board, please follow the directions at the top of the agenda. If you have anything that you wish distributed to the Board and included for the official record, please include it in your email. Comments that require a response may be deferred for staff reply.

Pursuant to Section 54954.2(a)(1) of the Government Code of the State of California, this agenda was posted at least 72 hours in advance of the scheduled meeting at a public place freely accessible to the public 24 hours a day. The agenda packet and materials related to an item on this agenda submitted after distribution of the agenda packet are available for public inspection in the Santa Cruz METRO Administrative Office (110 Vernon Street, Santa Cruz) during normal business hours. Such documents are also available on the Santa Cruz METRO website at <u>www.scmtd.com</u> subject to staff's ability to post the document before the meeting.

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WRITTEN COMMUNICATIONS TO THE BOARD OF DIRECTORS

From: Cayla Hill <CHill@scmtd.com>
Sent: Tuesday, August 29, 2023 11:10 AM
To: 'ritchiet@santacruzpl.org' <ritchiet@santacruzpl.org>
Cc: Donna Bauer <DBauer@scmtd.com>; John Urgo <JUrgo@scmtd.com>
Subject: RE: Santa Cruz Metro Fall Schedule

Good morning,

The preview of the fall schedule is available on our website here: <u>https://scmtd.com/en/routes/schedule/202410</u>

We did not eliminate any trips on the route 66, 68, 69A/W or the 71. We will be operating the same number of trips in the fall as we are currently operating in the summer. There are minor schedule changes (arrivals at timepoints have been adjusted by a few minutes) on the 69A/W and 71, so please review those routes to familiarize yourself with scheduled arrivals at timepoints.

The only summer service that will not be operating in the fall are the additional trips of the 35 that served Big Basin (this is a summer only service) and the last OB weekday trip of the 71 will no longer start at Cliff & Beach (this is summer only service).

Best regards,

Cayla Hill Planning Data Analyst Planning Department, Santa Cruz Metro <u>chill@scmtd.com</u> (831) 420-2581

From: Thairie Ritchie <<u>ritchiet@santacruzpl.org</u>> Sent: Tuesday, August 29, 2023 9:20 AM To: <u>boardinquiries@scmtd.com</u> Subject: Santa Cruz Metro Fall Schedule

This Message Is From an External Sender

This message came from outside your organization.

~ Please exercise caution when clicking links or opening attachments. ~

Hello!

I'm a current employee of both the Public Library and Farmers Market. I consistently ride and rely on the Santa Cruz Metro daily. The routes this summer have been stressful due to constant construction detours and have often made me and my family late for work.

I'm deeply concerned about the upcoming release of the Fall schedule with the Santa Cruz Metro, especially with routes outbounding and inbounding via Capitola/Watsonville routes (66, 68, 69, 71).

WRITTEN COMMUNICATIONS TO THE BOARD OF DIRECTORS

Myself and my family members were told how often it's difficult finding drivers to drive the 69 service back from Watsonville, causing us to be often late for work as well. Especially working weekends, when there's zero customer service operators to call.

I hope that due to the terrible construction traffic around town and the inconsistent service, that you folks or anyone in charge of releasing the Fall Schedule will keep the same hours as currently this summer.

I understand that ridership accounts for the demand, but it's frustrating as a worker in Santa Cruz that services drop significantly in the Fall and my family and I rely on services year-round.

As a board member, I don't think you guys catch the bus often, but I hope you consider future decisions for those who work for the community and try to survive living here.

Thanks for your time -Thairee

WRITTEN COMMUNICATIONS TO THE BOARD OF DIRECTORS

From:	Brian Peoples
To:	Donna Bauer
Cc:	Guy Preston; Manu Koenig; Bruce McPherson; Zach Friend; Robertpquinn@gmail.com;
	vanessa.quiroz@cityofwatsonville.org; rlj12@comcast.net; openup@cats.ucsc.edu;
	eduardo.montesino@cityofwatsonville.org; Michael Tree; sbrown@cityofsantacruz.com;
	apedersen@ci.capitola.ca.us; thekristenbrown@gmail.com; Shebreh Kalantari-Johnson; openup@cats.ucsc.edu;
	Justin.cummings@santacruzcounty.us; Felipe.hernandez@santacruzcounty.us
Subject:	Metro refusing to support building Coastal Trail in timely, cost-effective, and eco-friendly manner
Date:	Saturday, September 16, 2023 8:27:53 AM

This Message Is From an Untrusted Sender You have not previously corresponded with this sender. ~ Please exercise caution when clicking links or opening attachments. ~

Hi Donna,

Can you please include the following Oral Communications in the Santa Cruz Metro agenda for Sept 22 meeting.

Title: Metro refusing to support building Coastal Trail in timely, cost-effective, and eco-friendly manner

Years ago, RTC Executive Director Guy Preston recommended railbanking and building the Santa Cruz Coastal Trail on the railroad bed as it is commonly done across America. Mr. Preston recommended this because it was the most timely, cost-effective, and eco-friendly manner to build the Coastal Trail from Watsonville to Santa Cruz.

Unfortunately for our community, Santa Cruz Metro Boardmember Mike Rotkin refused to accept Mr. Preston's recommendation, stating that railbanking is not legally viable. Mr. Rotkin's misunderstanding of the legality of railbanking has resulted in the Coastal Trail not being built. Only 1.2 miles of the Coastal trail has been built in a decade and the estimated cost to build the 12-foot-wide trail for Segments 9 - 12 (Boardwalk to Aptos) is twice the cost as widening Highway 1 (per mile).

As long as Santa Cruz Metro continues to refuse to support railbanking and building the Interim Coastal Trail, the Coastal Trail from Watsonville to Santa Cruz will never be built.

Brian Peoples Trial Now

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Santa Cruz Metropolitan Transit District

DATE: September 22, 2023



- **TO:** Board of Directors
- **FROM:** Chuck Farmer, CFO

SUBJECT: ACCEPT AND FILE PRELIMINARY APPROVED CHECK JOURNAL DETAIL FOR THE MONTH OF AUGUST 2023

I. RECOMMENDED ACTION

That the Board of Directors accept and file the preliminary approved Check Journal Detail for the months of August 2023

II. SUMMARY

- This staff report provides the Board of Directors (Board) with a preliminary approved Check Journal Detail for the months of August 2023.
- The Finance Department is submitting the check journals for Board acceptance and filing.

III. DISCUSSION/BACKGROUND

This preliminary approved Check Journal Detail provides the Board with a listing of the vendors and amounts paid out on a monthly cash flow basis (Operating and Capital expenses).

All invoices submitted for the months of August 2023 have been processed, the checks have been issued and signed by the Deputy Finance Director.

IV. STRATEGIC PLAN PRIORITIES ALIGNMENT

This report aligns to METRO's Financial Stability, Stewardship & Accountability strategic plan.

V. FINANCIAL CONSIDERATIONS/IMPACT

The check journal present the invoices paid in August 2023 for Board review, agency disclosure and transparency.

VI. CHANGES FROM COMMITTEE

N/A.

VII. ALTERNATIVES CONSIDERED

None.

VIII. ATTACHMENTS

Attachment A: Check Journal Detail for the months of August 2023

Prepared by: Holly Alcorn, Accounting Specialist

Board of Directors September 22, 2023 Page 3 of 3

IX. APPROVALS

Chuck Farmer, CFO

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Michael Tree CEO/General Manager

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Attachment A

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Attachment A

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CHECK CHECK NUMBER DATE	CHECK VENDOR AMOUNT	VENDOR NAME TYPE	R TRANS. NUMBER	TRANSACTION DESCRIPTION	TRANSACTION COMME AMOUNT
			123084 123085 123087 123087	6/23-7/24 1122 RIVER 6/24-7/25 GAS RIVER 6/24-7/25 VERNON 6/28-7/27 1200 RIVER	3,244.19 36.46 5,524.56 4,941.84
85420 08/07/23 85421 08/07/23 85422 08/07/23 85423 08/07/23	390.63 023 2,032.00 002947 150.00 E1078 160.50 481	PACIFIC TRUCK PARTS, INC. PEDX COURIER AND CARGO PENO, MICHAEL PIED PIPER EXTERMINATORS, INC.	123089 123052 123052 123118 122991 122991	6/28-7/27 SMC JUVENTORY ORDER JUNE 23 COURIER SVC DOT/DMV PHYSICAL JUL 23 PEST SMC MKT JUL 2 PEST SMC TPANS	3,426.70 390.63 2,032.00 150.00 65.00
85424 08/07/23 85425 08/07/23	474.70 003059 547.57 215	QUADIENT LEASING USA, INC. RICOH USA, INC. TX	122993 123111	00123 PEST SMC TAQ JUL 23 PEST SMC TAQ 8/28-11/27 Q LEASE 6/3-7/2 C/S	40.00 474.70 267.66
85426 08/07/23 85427 08/07/23 85428 08/07/23 85429 08/07/23 85430 08/07/23	75.00 001986 1,300.08 003154 52.41 135 255.00 001292 7,169.65 001307	ROBERT H. WAGER COMPANY, INC. ROMAINE ELECTRIC CORP SANTA CRUZ AUTO PARTS, INC. SANTA CRUZ RECORDS MNGMT INC SANTA CRUZ STAFFING, LLC	123125 123021 123021 123023 123023 122984 122973 122973 122975	8/3-9/2 AND LATE FEE SHIPPING CHG INVENTORY ORDER INVENTORY ORDER 7/19 SHRED MULTI TEMP W/E 7/23 TEMP W/E 7/23 TEMP W/E 7/16	279.91 75.00 1,300.08 252.41 255.00 1,248.37 1,255.00
85431 08/07/23 85432 08/07/23	1,200.00 003261 43,086.90 003625	SCRTTC SOUTHERN CA REGIONAL SELF INSURED SERVICES COMPANY	122979 123017 123018 122956 122956	TEMP W/E 7/23 TEMP W/E 7/16 TEMP W/E 7/23 7/1/23-6/30/24 DUES JULY 23 VSP	1,240.00 813.75 813.75 1,200.03 8,077.50
85433 08/07/23	22,542.66 003292	SLINGSHOT CONNECTIONS LLC	123122 122949 122959 122961 122962 122963	JULY 23 DENTAL TEMP W/E 7/23 TEMP W/E 5/21 TEMP W/E 6/18 TEMP W/E 6/25 TEMP W/E 7/2	35,009.40 205.07 1,155.20 1,155.20 1,155.20 1.155.20
			122964 122965 122966 122966 122966 122969 122969	TEMP W/E 7/9 TEMP W/E 7/23 TEMP W/E 7/16 TEMP W/E 6/18 TEMP W/E 6/25 TEMP W/E 7/9	1,155.20 1,155.20 1,155.20 1,155.20 1,155.20 1,155.20 924.16

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DATE 09/(01/23 09:57		SANTA CRUZ METROPOLITAN TRANSIT I CHECK JOURNAL DETAIL BY CHECK I ALL CHECKS FOR ACCOUNTS PAYAI	DISTRICT NUMBER BLE		PAGE 5
					DATE: 0	8/01/23 THRU 08/31/23
CHECK NUMBER	CHECK DATE	CHECK VENDOR AMOUNT	VENDOR VENDOR NAME TYPE	TRANS. NUMBER	TRANSACTION DESCRIPTION	TRANSACTION COMMENT AMOUNT
				122971	TEMP W/E 7/16	1,155.20
				122972 122980	TEMP W/E 7/23 TEMP W/E 5/21	1,155.20 1,089.27
				123040	TEMP W/E 7/2	1,176.00
				123041 123042	TEMP W/E 0/T0 TEMD W/E 0/T0	440.80 1 176 00
				123043	TEMP W/E 7/9	940.80
				123044	TEMP W/E 7/16	940.80
85434 C	38/07/23	694.87 003669	SPX TECHNOLOGIES, INC.	123112	IEMP W/E //23 INVENTORY ORDER	940.80 671.69
				123113	INVENTORY ORDER	23.18
85435 C	08/07/23	337.99 002812	STRONGHOLD SECURITY INC.	123090	MOBILE FORTITOKEN 5	337.99
85436 (08/07/23	754.06 003285	THE AFTERMARKET PARTS CO LLC	122997	INVENTORY ORDER	153.20
				122998 123005	INVENTORY ORDER INVENTORY ORDER	230.01 148.58
				123006	INVENTORY ORDER	153.34
				123007	VEH# 1612 PARTS	42.86
				123022	INVENTORY ORDER	26.07
0 1 7 7 7 0 0 1 7 7 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	J8/U//23	202.01 TO 202	THE HOSE SHOP, TNC	222221	SOAP LINE VALVE SBF	TD.CO2
0 0 0 7 7 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	22/10/80	9,707.27 003684	TK ELEVATOR CORPORATION	1230861	RPR OPS ELEVATOR	12.101.4
) <u>7</u> 2439	18/01/23	2, 10, 11, 143	NAURALDGE ENTRARTAR	122990 122990	OFFICE SUPPLIES ADM OFFICE SUPPLIES HR	1,873.04
				122994	OFFICE SUPPLIES	137.64
				123060	OFFICE SUPPLIES	92.87
				123061	OFFICE SUPPLIES	37.53
				123062	OFFICE SUPPLIES	4.89
85440	18/ 0.1/ 23	/.OO /.8.TTT	UNTTED PARCEL SERVICE	123098 123115	Р.КЕ.І.СНТ Р.Р.Г.СНТ	חט. מע חט. מע
85441 0	18/07/23	.276.32 003687	VALLEY POWER SYSTEMS NORTH, INC	123020	INVENTORY ORDER	1.276.32
85442 C	08/07/23	85.72 003544	ZOOM VIDEO COMMUNICATIONS, INC	123092	7/31-8/30 WEBINAR500	85.72
85443 C	38/08/23 5	9,704.38 003703	INTERSTATE GROUP, LLC.	123126	2411 CARGO TRAILER	9,704.38
85444 C	08/14/23	567.38 001122	4IMPRINT, INC.	123231	JACKETS MMF	567.38
85445 C	08/14/23	-,559.34 192	ALWAYS UNDER PRESSURE	123202	INVENTORY ORDER MMF	1,559.34
85446 C	08/14/23	183.76 003596	AMAZON CAPITAL SERVICES, INC.	123159	OFFICE SUPPLIES	78.14
				123162	OFFICE SUPPLIES OFFICE SUPPLIES	91.47 14 15
85447 C	38/14/23	35.89 002861	AMERICAN MESSAGING SVCS, LLC	123243	AUG 23 PAGERS	35.89
85448 C	08/14/23	1,000.00 003676	ANDREW J. O'KEEFE II	123246	MEDIA PROJECTS	4,000.00
85449 (7.723 7.72	.,768.02 003655	AVAAP USA LLC	123211	1904 MTH FEE JUL 23	71,768.02

Attachment A

DATE 09	/01/23 09:57		SANTA CRUZ METROPOLITAN TRA CHECK JOURNAL DETAIL BY C ALL CHECKS FOR ACCOUNTS	NSIT DISTRICT HECK NUMBER PAYABLE		PAGE 6
					DATE :	08/01/23 THRU 08/31/23
CHECK NUMBER	CHECK DATE	CHECK VENDOR AMOUNT	VENDOR NAME	ENDOR TRANS. TYPE NUMBER	TRANSACTION DESCRIPTION	TRANSACTION COMMENT AMOUNT
85450 85451 85452	08/14/23 08/14/23 08/14/23	9,128.11 002802 68.12 E996 130.48 107A	BATTERY SYSTEMS INC. BENSON, EDDIE BFS GROUP LLC	123229 123245 123245 123133 123134 123143	INVENTORY ORDER MILEAGE REIMB LIGHT BULBS SMC TOILET REPAIR SMC WATER HEATER PARTS WAIL, PDP MMF	9,128.11 68.12 68.12 87.39 24.14 13
85453	08/14/23	400.00 149	CALIFORNIA NEWSPAPERS P'SHIP	0 123262	CLASSIFIED LEGAL ADS	214.40
85454 85455	08/14/23 08/14/23	5,250.00 001324 49,444.67 001124	CAPITALEDGE ADVOCACY, INC. CLEAN ENERGY	123198 123198 123158 123196	CLASSIFIED LEGAL AUS AUG 23 LEGISLATE SVC 7/28 LNG CHARGES 7/21 LNG CHARGES	183.00 5,250.00 9,870.35 9,812.95
				123197	7/25 LNG CHARGES 8/3 MAINT	9,830.37 19,931,00
85456	08/14/23	109,608.00 003102	CLEVER DEVICES LTD.	123182	2205 APC SAAS PROJ	32,288.00
85457	08/14/23	3,926.25 003601	COMCAST HOLDINGS CORPORATION	123251	7/4-7/30 TV ADS	3,926.25
85458 85459	08/14/23 08/14/23	887.68 163 505 25 367	COMMUNITY PRINTERS, INC. COMMINITY TELEVISION OF	123193	CAR CARDS/POSTERS 6/23 ROD MEETING	887.68 505 25
85460	08/14/23	1,359.31 003116	CUMMINS , INC	123147	CREDIT INV Y9-13436	-1,751.16
				123148	VEH# 1209 ECM SVC TNV/FNTOPY OPDEP	3,034.04 76 43
85461	08/14/23	9,504.56 003274	EAST BAY TIRE CO.	123224	REVENUE TIRES	5,983.55
				123225	REVENUE TIRES DEVIDENTE TIDES	2,744.04 776 a7
85462	08/14/23	109.00 003526	EDPO	123256	PROPANE TANK RENTAL	109.00
85463	08/14/23	6,201.42 003485	EMPLOYNET, INC	123128	TEMP W/E 7/30 TEMP W/E 7/30	900.00
				123130	TEMP W/E 7/30	1,134.75
				123140	TEMP $W/E = 7/30$	993.04
				123216	TEMP W/E 7/23	792.00
				123227	TEMPT W/E 7/23	5945.00 737.63
85464	08/14/23	3,174.08 432	EXPRESS SERVICES INC.	123234	TEMP W/E 7/23	906.88
				123235 123235	TEMP W/E 7/30	L,133.60 1 122 60
85465	08/14/23	338.72 001297	FASTENAL COMPANY INC	123186	IEME W/E // 10 INVENTORY ORDER MMF	т, тэз. өч 305.90
85466	08/14/23	15,112.23 002952	FLYERS ENERGY, LLC	123223 123203	7/16-7/31NONREV FUEL	32.82 2,560.32
I.				123204	7/16-7/31 REV FUEL	12,551.91

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Attachment A

DATE 09/01/23 09:57

SANTA CRUZ METROPO CHECK JOURNAL DE ALL CHECKS FOR

DISTRICT	NUMBER	BLE
TRANSIT	Y CHECK	NTS PAYA
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08/31/23	COMMENT			VOIDED	**VOID					
08/01/23 THRU	TRANSACTION AMOUNT	9,796.36 498.70 542.74 200.10	975.39 79.67 895.00 895.00 10.48 23.49 23.49 23.49 267.48 264.80	512.10 478.61	-512.10 -478.61	2,588.57 588.57 896.12 862.12 462.79	60.76 58.60 58.60 23,627.38 282.00 470.00	100.00 478.80 735.30	1,043.29 1,287.50 3,806.25 168.75	6,406.25 156.00 328.87 18.50
DATE:	TRANSACTION DESCRIPTION	AUG 23 VAULT SVC AUG 23 SERVICES INVENTORY ORDER VEH# 2001 PARTS	INVENTORY ORDER REIMB RODEO SUPPLIES WATER TREATMENT OPS CLP REIMB INVENTORY ORDER INVENTORY ORDER INVENTORY SUPPL INVENTORY SUPPL NOM TMINEMFORY ORDER	JUL 23 WASTE PC JUL 23 WASTE PC	JUL 23 WASTE PC JUL 23 WASTE SVT	INVELZZ RALIZE SVI INVELYORY ORDER 8/1-10/31 OPS CLP REIMB CLP REIMB INVENTORY ORDER INVENTORY ORDER	VEH# 1720 PARTS PAINT VERNON AUG 23 LEASE PAYMENT VEH# 2802 TOW VEH# 2214 TOW	JUL 23 TRANSLATE SVC CL# 21001486 CL# 19009481	INVENTORY ORDER INVENTORY ORDER FALL HEADWAYS VARIOUS SERVICES SUMMER HEADWAYS	VARIOUS SVC JUNE 23 FUELING ST TOWELS VMU/VSW UNIFORM SUPP TOWELS/MATS
	VENDOR TRANS. TYPE NUMBER	123264 123265 123165 123166	123222 123247 123247 123249 1233249 123131 123134 123144 123144	123257 123258	123257	123150 123255 123255 123248 123170	123171 123221 123221 123241 123260	123242 7 123214 123215 123200	123205 123205 123205 123206 123207	123208 123156 123157 123160
	VENDOR NAME	GARDA CL WEST, INC. GILLIG LLC	GLAGOLA, DANIELLE GLOBAL WATER TECHNOLOGY INC GONZALEZ, JANNETTE GRAINGER	GREENWASTE RECOVERY, INC.	GREENWASTE RECOVERY, INC.	HUNT & SONS, INC. JOHNSON CONTROLS INC JOHNSON, KELLY KELLEY'S SERVICE INC.	KELLY-MOORE PAINT CO., INC. KEY GOVERNMENT FINANCE INC KJRB, INC.	LANGUAGE LINE SERVICES INC LAW OFFICES OF MARIE F. SANG MAYTMIN OTI SEDUTIOF IIC	MILLER MAXFIELD INC.	MISSION UNIFORM
	CHECK VENDOR AMOUNT	10,295.06 001302 1,718.23 117	79.67 E1073 285.00 003316 89.00 E1157 454.35 282	990.71 001097	-990.71 001097	2,588.57 002979 856.12 003442 89.00 E1156 526.77 1117	58.60 036 23,627.38 003366 752.00 003271	1,214.10 852 1,214.00 003450	1,043.29 001052 11,668.75 003361	615.66 041
	CHECK CHECK NUMBER DATE	85467 08/14/23 85468 08/14/23	85469 08/14/23 85470 08/14/23 85471 08/14/23 85472 08/14/23	85473 08/14/23	85473 08/14/23	85474 08/14/23 85475 08/14/23 85476 08/14/23 85477 08/14/23	85478 08/14/23 85479 08/14/23 85480 08/14/23	85481 08/14/23 85482 08/14/23 85482 08/14/23	85485 08/14/23 85485 08/14/23 85485 08/14/23	85486 08/14/23

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DATE 09/	01/23 09:57		SANTA CRUZ METROPOLITAN TRANSIT DI CHECK JOURNAL DETAIL BY CHECK NI ALL CHECKS FOR ACCOUNTS PAYAB	DISTRICT NUMBER BLE		PAGE 8
					DATE: 0	8/01/23 THRU 08/31/23
CHECK NUMBER	CHECK DATE	CHECK VENDOR AMOUNT	VENDOR VENDOR ' NAME TYPE I	TRANS. NUMBER	TRANSACTION DESCRIPTION	TRANSACTION COMMENT AMOUNT
				123201 123213 123238 123238	TOWELS, MOPS, MATS NMF LAUNDRY/CUSTODIAL TOWELS/MATS PRC TANNDRY/CUSTODIAL	41.75 26.02 18.50
85487 85488 85488	08/14/23 08/14/23 08/14/23	1,585.90 001064 150.00 E658 1 407 20 002573	MUNICIPAL MAINTENANCE NABOR, CLINT NICKETT FIDE DECREGATION INC	123254 123244 123244	AN LIFT INSPECT NMF DMV/DOT PHYSICAL FIDE ALADM INSD WHC	1,585.90 150.00 1.407.30
85490 85491 85492	00/14/23 08/14/23 08/14/23	150.00 003326 216.39 004 7.475.21 009	NIDAL HALABI & NADA ALGHARIB NIDAL HALABI & NADA ALGHARIB NORTH BAY FORD LINC-MERCURY PACIFIC GAS & ELECTRIC	123232 123172 123177	FILE ALEXANT LASE WIC ENGRAVING VEH# PC 4119 PARTS 6/28-7/27 RIVER CHG	1, 10, 50 150,00 216,39 4,118,16
85493 85494	08/14/23 08/14/23	1,163.15 023 829.50 481	PACIFIC TRUCK PARTS, INC. PIED PIPER EXTERMINATORS, INC.	123228 123178 123179	7/5-8/2 SVT/WTC/PNR INVENTORY ORDER AUG 23 PEST OPS PARK	3,357.05 1,163.15 212.50
				123181 123184 123209	AUG23 PEST OPS CREEK AUG 23 PEST MMF AUG23 PEST WTC TRANS AUG2 23 DEST WTC MKT	255.00 217.50 65.00 79.50
85495 85496 85497 85498 85498	08/14/23 08/14/23 08/14/23 08/14/23	1,316.24 003443 400.00 003061 115.68 003024 382.11 135	PROTERRA OPERATING COMPANY,INC QUADIENT FINANCE USA INC RICOH USA, INC CA SANTA CRUZ AUTO PARTS, INC.	123180 123259 123259 123176 123176 123189	CHG STATION PARTS JUL 23 POSTAGE 1598 8/1-8/31ADM2NDFLOOR VEH# 1720 PARTS INVENTORY ORDER INVENTORY ORDER	1, 316.24 400.024 115.68 195.54 20.76
85500 - 8	08/14/23 08/14/23	45.00 001292 5,459.90 001307	SANTA CRUZ RECORDS MNGMT INC SANTA CRUZ STAFFING, LLC	123191 123192 123192 123141 123138 123141	TINVENTORY ORDER INVENTORY ORDER 7/21 SHREDDING PRC TEMP W/E 7/30 TEMP W/E 7/30 TEMP W/E 7/30	800.53 996.65 892.00 13.75 95.00 13.75
85501 -	08/14/23	3,608.16 003292	SLINGSHOT CONNECTIONS LLC	123146 123185 123139 123150 123150	TEMP W/E 7/30 TEMP W/E 7/30 TEMP W/E 7/30 TEMP W/E 7/30	1,240.00 1,417.50 1,155.20 1,155.20
85502	08/14/23	567.34 003669	SPX TECHNOLOGIES, INC.	123164 123164 123194	IEME W/E // 30 TVM CAMPAIGN FREIGHT TAX CREDIT INVENTORY ORDER	4 - 0.67 4 - 0.67 4 - 0.67
85503	08/14/23	1,770.52 003285	THE AFTERMARKET PARTS CO LLC	123195 123135	CREDIT FREIGHT TAX INVENTORY ORDER	-0.66 523.97

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DATE 09/	(01/23 09:57		SANTA CRUZ METROPOLITAN TRANSIT D CHECK JOURNAL DETAIL BY CHECK N ALL CHECKS FOR ACCOUNTS PAYAB	DISTRICT NUMBER BLE		PAGE 9
					DATE: 08	8/01/23 THRU 08/31/23
CHECK NUMBER	CHECK DATE	CHECK VENDOR AMOUNT	VENDOR VENDOR TYPE	TRANS. NUMBER	TRANSACTION DESCRIPTION	TRANSACTION COMMENT AMOUNT
				123136	VEH# 1205 REPAIR	9.49
				123137	SHOP TOOL	645.04
				123174	LNVENTORY ORDER Veh# 1205 parts	196.62 395.40
85504	08/14/23	319.31 001800	THERMO KING OF SALINAS, INC	123188	INVENTORY ORDER	319.31
85505 85506	08/14/23 08/14/23	4,680.37 001506 20 07 007	TOM LOPES DISTRIBUTING, INC INTER DAPCEI SEDVICE	123240	INVENTORY ORDER Edeticht	4,680.37 20 07
85507	08/14/23	5,394.49 003687	VALLEY POWER SYSTEMS NORTH, INC	123152	VEH# 2214 PARTS	106.32
				123153	VEH# 2214 PARTS	2,803.52
				123155	VEHF ZZI4 PARTS VEH# 2214 PARTS	670,49
				123237	VEH# 2214 PARTS	1,149.02
85508	08/14/23	4,285.79 434	VERIZON WIRELESS 0	123127	6/23-7/22 BUS WIFI	4,247.27
				123233	7/2-8/1 TABLET	38.52
85509 85510	08/14/23 08/14/23	961.81 676 990 71 001097	WEBER, HAYES & ASSOCIATES INC Crrennaste recovery inc	123212 123266	1902 PAC ST PROJET JIII. 23 WASTE SVT	961.81 478 61
	11/11/00			123267	JUL 23 WASTE PRC	512.10
85511	08/21/23	18.38 003151	ABC BUS INC	123302	INVENTORY ORDER	18.38
85512	08/21/23	931.39 382	AIRTEC SERVICE INC.	123298	HVAC Q MAINT VER	931.39
85513	08/21/23	2,045.60 003596	AMAZON CAPITAL SERVICES, INC.	123291	OFFICE SUPPLIES	105.37
				123205	OFFICE SUDDI.TES	74 26
				123311	CORDS FOR ROOTH CS	28 18
				123319	REPLACE MICROWAVE	241.86
				123325	OFFICE SUPPLIES	74.24
				123326	ADMIN SNACKS	129.24
				123327	OFFICE SUPPLIES	87.36
				123328	SPOT CLEANER/VACUUM	562.39
				123331	STANDING DESK	513.46
85514	08/21/23	1,475.76 UUID	AT&T	173271	7/10-8/9 DIST INT	929.56
				1 2 3 3 3 3 3	//T-//3L PT TO PTZ	
85516 85516	U8/21/23 08/21/23	4,334.92 UUI348 117 99 DD3199	ATHENS INSURANCE SERVICE, INC. R & H FOTO & FLECTRONICS CORD	12328U	АОС 23 МОИТНЫҮ РЕЕ Аррг.г. сарг.г./аратгр	4,334.92 117 99
85517	08/21/23	69.43 E1118	BOIS, MICHAEL	123395	LUNCH FOR TRIENNIAL	69.43
85518	08/21/23	21,958.70 001159	CATTO'S GRAPHICS, INC.	123320	BUS WRAP-COHO SALMON	10,517.77
				123321	DESIGN CHANGE-CS	923.16 10 517 77
				140044	BUS WRAF-ORCA	//·/TC/OT
85520 85520	08/21/23 08/21/23	10,331.68 001124	CLTY OF SANTA CRUZ-FINANCE CLEAN ENERGY	123274 123274	KITE HILL F/Y 23 7/18 LNG CHARGES	121.UZ 10,331.68

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Attachment A

DATE 09/01/23 0.	9:57	SANTA CRUZ METROPOLITAN TRANSI CHECK JOURNAL DETAIL BY CHEC ALL CHECKS FOR ACCOUNTS PAN	T DISTRICT K NUMBER YABLE		PAGE 10
				DATE: (08/01/23 THRU 08/31/23
CHECK CHECK NUMBER DATE	CHECK VENDOR AMOUNT	VENDOR VENDO NAME TYPI	OR TRANS. E NUMBER	TRANSACTION DESCRIPTION	TRANSACTION COMMENT AMOUNT
85521 08/21/2 85522 08/21/2	3 296.00 003707 3 490.75 003701	COLLINS ELECTRICAL COMPANY, INC CREATIVE BUS SALES, INC	123365 123399 123301 123396	BATTERY BKUP REPAIR INVENTORY ORDER VEH# PC 1703 PARTS VEH# PC1703 PARTS	296.00 231.59 159.85 86.07
85523 08/21/2 85524 08/21/2 85525 08/21/2	3 347.42 003668 3 14,570.93 588 6,053.59 003116	CROSSLINE SUPPLY, LLC CTSJPA (CALTIP) CUMMINS,INC	123397 123297 123330 123330 123292 123293 123293	VEH# 4119 PARTS INVENTORY ORDER JUL 23 CODE=5100 VEH# 2802 ECM VEH# 4209 PARTS VEH# 4209 PARTS	13.24 347.42 14,570.93 3,034.04 2,086.70 544.72
85526 08/21/2 85527 08/21/2 85528 08/21/2	3 160.00 002567 3 344.00 154 3 4,192.50 916	DEPARTMENT OF JUSTICE DEPARTMENT OF MOTOR VEHICLES DOCTORS ON DUTY MEDICAL	123296 123335 123422 123282	INVENTORY ORDER JUL 23 FINGERPRINTS VINL19BF1123PL041092 DMV PHYSICALS HR	388.13 160.00 344.00 4,042.50
85529 08/21/2 85530 08/21/2 85531 08/21/2 85532 08/21/2	3 2,519.81 003485 3 325.00 003709 150.00 E672 63.00 E291	EMPLOYNET, INC EMPOWER TRUST COMPANY, LLC ESTRADA, URIEL FARRIS, BONNIE	1232289 1232269 1233313 1233337 1233333 1233359 1233359	DUT/DWV PHYSICAL TEMP W/E 8/6 TEMP W/E 8/6 PLAN NO. 340217-01 DOT/DMV PHYSICAL CDL/VTT	151,00 990,00 935,81 325,00 150,00 63,00
85533 08/21/2	3 5,136.74 001297	FASTENAL COMPANY INC	1233346 1233346 12233355 12233355 12233379 12233379 12233386 1223386 1223386 1223386 122356 122356 122356 122356 122556 125556 125556 125556 125556 125556 125556 125556 125556 125556 1255566 1255556 125556 125556 125556 1255566 1255556 1255556 1255	VENDING MACH INV VENDING MACH INV VENDING MACH INV VENDING MACH INSTALL VENDING RESTOCK NON INVENTORY ORDER NON INVENTORY ORDER NON INVENTORY ORDER VENDING MACH INV ORD INVENTORY ORDER VENDING MACH	2 486.32 2 484.19 5 72.96 23.60 331.63 115.12 - 57 - 57 - 57 - 57 - 57 - 57 - 57 - 57
85534 08/21/2 85535 08/21/2 85536 08/21/2 85536 08/21/2	3 57,059.98 002295 3 120.00 003431 3 1,379.21 117 3	FIRST ALARM SECURITY & PATROL FIRST ALARM GILLIG LLC	123403 123416 1233416 123366 123366 123368 123368 123369	UKEDLI VENU MACH INV JUL 23 SECURITY 8/8 SERVICE CALL INVENTORY ORDER VEH# 1903 PARTS VEH# 1904 PARTS VEH# 4205 PARTS	57,059.98 123.000 123.80 34.75 504.77 9.31

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Attachment A

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DATE 09/	01/23 09:57		SANTA CRUZ METROPOLITAN TRANS. CHECK JOURNAL DETAIL BY CHEC ALL CHECKS FOR ACCOUNTS PI	LT DISTRICT CK NUMBER AYABLE		PAGE 11
					DATE: (08/01/23 THRU 08/31/23
CHECK NUMBER	CHECK DATE	CHECK VENDOR AMOUNT	VENDOR NAME TYI	OOR TRANS. PE NUMBER	TRANSACTION DESCRIPTION	TRANSACTION COMMENT AMOUNT
				04666		776 E0
0 6 6 7 1	CC/ FC/ 00	C L C C C C C C C C C C C C C C C C C C			ABUAO INOINANI GEGGO VECONGENEL	
/ ? C C O	00/21/23 00/21/23	Т, 2/U・LУ UU54IZ ВЕ ЕЛ ЛВЛ	GRAFFILL JALEAU INC CDATNCFD	000001 000001	LIVENTORI ORDER MATNT STIDDLIFS MMF	чт.0/С, т В п п п
	00/21/22	80 075 10 002100	ULANIAN DUIDATATI LID	202221	M# 020117 004000	20,000 LC
	C7/T7/00	101000 01.010100			M# 000100 011000	44,000,00 - 000
				1050100	M# 032117 00500	0/ 000 CV
				123409	M# 032117 006001	3,500.00
				123410	M# 032117 006012	
				123411	M# 03117 006013	2 2 2 7 2 8 0
				123412	M# 032117.006014	6,075.40
				123413	M# 032117 006041	1 703 80
				123414	JUL 23 RETAINER	27,869.00
85540	08/21/23	15.99 B041	HENDERSON, DAN	123324	NOTARY CHG/ENVELOPE	15.99
85541	08/21/23	468.69 1117	KELLEY'S SERVICE INC.	123384	INVENTORY ORDER	421.15
				123385	VEH# 802 PARTS	47.54
85542	08/21/23	423.00 003271	KJRB, INC.	123417	VEH# 1204 TOW	423.00
85543	08/21/23	89.00 E1158	KUMAR, VIKAS	123279	REIMB CLP	89.00
85544	08/21/23	1,586.10 852	LAW OFFICES OF MARIE F. SANG 7	123281	CL#22001522	581.40
				123294	CL# 22000654	577.20
				123329	CL#11000452/11001281	427.50
85545	08/21/23	360.98 003362	LUMINATOR TECH GROUP GLOBAL,	123343	INVENTORY ORDER	360.98
85546	08/21/23	19,687.95 003017	MANSFIELD OIL CO OF GAINSVILLE	123272	8/4 DIESEL FUEL	19,687.95
85547	08/21/23	2,450.56 003273	MGP XI REIT, LLC	123380	SEPT23 RENT CAPITOLA	2,450.56
85548	08/21/23	88.00 T376	MILES, MARY FRANCES	123382	REFUND PRC CUST 9102	88.00
85549	08/21/23	41.75 041	MISSION UNIFORM	123323	TOWELS, MOPS, MATS MMF	41.75
85550	08/21/23	5,000.00 003291	MONTEREY BAY ECON PARTNERSHIP	123278	FY 24 MEMBERSHIP	5,000.00
85551	08/21/23	598.65 003156	OCEAN HONDA	123269	VEH 1213 RPR	598.65
85552	08/21/23	151.72 023	PACIFIC TRUCK PARTS, INC.	123268	INVENTORY ORDER	151.72
85553	08/21/23	499.70 003020	QUEST DIAGNOSTIC INC.	123334	JUL 23 DOT DRUG TEST	499.70
85554	08/21/23	1,554.52 882	RANDY & LARAE WEST	123290	PRINT FORM PARA-027	1,474.77
				123307	BUSINESS CARDS SF	79.75
85555	08/21/23	53.00 E1018	ROCHA FERNANDEZ, DARIO	123358	DRIVERS LIC RENEWAL	53.00
85556	08/21/23	1,255.24 003154	ROMAINE ELECTRIC CORP	123338	INVENTORY ORDER	1,255.24
85557	08/21/23	471.83 003677	RS AMERICAS, INC.	123345	INVENTORY ORDER	471.83
85558	08/21/23	151.18 135	SANTA CRUZ AUTO PARTS, INC.	123341	CREDIT 14508-475428	-80.23
				123342	INVENTORY ORDER	147.83
				123392 100001	VENT 1/24 FAKIS	00.07
				L Z 3 3 9 5 2 1 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	PC #1/15 WELDING	
x c c c x	U8/ZT/Z3	514.20 U/Y	SANTA CRUZ MUNICIPAL UTLILI	L Z 5 Z / 5	ין / L – 1/ אנא אנא אנא אנא אנא אנא אנא אנא אנא אנ	2UD.43

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Attachment A

DATE 09/01/23 09:57		SANTA CRUZ METROPOLITAN TR CHECK JOURNAL DETAIL BY ALL CHECKS FOR ACCOUNT	ANSIT DISTRICT CHECK NUMBER 'S PAYABLE		PAGE 12
				DATE :	08/01/23 THRU 08/31/23
CHECK CHECK NUMBER DATE	CHECK VENDOR AMOUNT	VENDOR NAME	VENDOR TRANS. TYPE NUMBER	TRANSACTION DESCRIPTION	TRANSACTION COMMENT AMOUNT
85560 08/21/23	7,283.42 001307	SANTA CRUZ STAFFING, LLC	123310	7/1-7/31 SBF IRRIG TEMP W/E 8/6	312.83 1,209.00
			12327/ 123286 123306 123309	TEMP W/E 8/6 TEMP W/E 6/25 TEMP W/E 8/6 TEMP W/E 8/6	1,240.00 1,240.00 1,113.75 905.87
85561 08/21/23	3,572.52 003292	SLINGSHOT CONNECTIONS LLC	123314 123315 123339	TEMP W/E 8/6 TEMP W/E 8/6 TEMP W/E 8/6	1,574.80 1,146.60 924.16
85562 08/21/23	7,546.47 003621	SPORTWORKS GLOBAL LLC	123340 123360 123420	TEMP W/E 8/6 INVENTORY ORDER 2303/1937 BIKE RACKS	1,501.76 888.77 6,177.00
85563 08/21/23	249.79 003669	SPX TECHNOLOGIES, INC.	123421 123364 123398	1937/2303 BIKE RACKS INVENTORY ORDER CREDIT INV 90193417	480.70 251.80 -0.67
85564 08/21/23	98.94 003595	STAPLES INC	123399 123400 123312	CREDIT INV 90193652 CREDIT INV# 90193444 OFFICE SUPPLIES	-0.67 -0.67 32.09
85565 08/21/23 85566 08/21/23 85567 08/21/23	171,232.04 003651 54.00 003465 725.62 366	STEAM CLEANERS LLC SWIFT CONSULTING SERVICES INC TENNANT COMPANY	123415 123415 123344	UFFICE SUFFLIES 2104 IND WASHER MMF 1901 JUL 23 PRC FAC T5 SCRUBBER RPR	171,232.04 54.00 725.62
85568 08/21/23	11,729.96 003285	THE AFTERMARKET PARTS CO LLC	123418 123419 123347 123348	CREDIT INV 919109272 T5 REPAIR VEH# 1002/1004 PARTS VEH# 2223 PARTS	-1,014.64 1,014.64 23.47 98.99
			123349 123350 123351 123351	MTS SK1/39 SPARES MTS SR1739 SPARES VEH# 1303 PARTS VEH# 1305 PARTS TNVENTORV ORDER	2,77.70 27.96 47.96 6659.95 6658
			123373 123374 123374 123375	INVENTORY ORDER INVENTORY ORDER INVENTORY ORDER	2,676.87 323.05 211.26
85569 08/21/23	340.48 166	THE HOSE SHOP, INC	123376 123377 123378 123354	INVENTORY ORDER VEH# 2811 PARTS INVENTORY ORDER INVENTORY ORDER	648.17 83.82 3,033.58 133.06

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133.06 207.42

INVENTORY ORDER NON INVENTORY ORDER

 $123354 \\ 123390$

DISTRICT	NUMBER	ABLE
TRANSIT	3Y CHECK	JNTS PAYA
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SANTA CR	CHECK	ALL

DATE 09/01/23 09:57

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PAGE

			ALL CHECKS FOR ACCOUNTS PAYA	ABLE		
					DATE:	38/01/23 THRU 08/31/23
CHECK NUMBER	CHECK DATE	CHECK VENDOR AMOUNT	VENDOR NAME TYPE	R TRANS. NUMBER	TRANSACTION DESCRIPTION	TRANSACTION COMMENT AMOUNT
85570	08/21/23	334.91 E1098	TREE, MICHAEL	123336	REIMB MEETINGS/SUPPL	334.91
85571	08/21/23	229.58 043	TROWBRIDGE ENTERPRISES	123285	SUPPLIES OPS	34.35
				123287	OFFICE SUPPLIES	103.58
				123288	CREDIT RETURN	-34.95
				123317	OFFICE SUPPLIES	17.37
				123318	OFFICE SUPPLIES	109.23
85572	08/21/23	19,777.88 057	U.S. BANK	123405	****_*******5971	19,777.88
85573	08/21/23	50.14 007	UNITED PARCEL SERVICE	123361	FREIGHT	50.14
85574	08/21/23	3,822.13 003687	VALLEY POWER SYSTEMS NORTH, INC	123316	INVENTORY ORDER	3,822.13
85575	08/21/23	537.00 003417	VERITECH, INC.	123362	INVENTORY ORDER	537.00
85576	08/21/23	5,145.48 434	VERIZON WIRELESS 0	123270	7/2-8/1 MARKETING	60.04
				123391	7/2-8/1 PRC	5,085.44
85577	08/21/23	116.00 003290	WORKFORCEQA, LLC	123363	JUN23 DOT/DRUG TEST	116.00
85578	08/28/23	5,859.69 382	AIRTEC SERVICE INC.	123439	HVAC QUART MAINT MMF	1,048.88
				123440	HVAC QUART MAINT OPS	3,317.00
				123441	HVAC QUART MAINT SMC	525.76
				123442	HVAC QUART MAINT SBF	237.16
				123443	HVAC QUART MAINT PRC	282.44
				123449	HVAC QUART MAINT WTC	448.45
85579	08/28/23	150.81 E930	ALMANZA, CANDIS	123537	REIMBURSEMENT	150.81
85580	08/28/23	38,203.36 192	ALWAYS UNDER PRESSURE	123461	2403 LANDA ECOS 7000	38,203.36
85581	08/28/23	1,209.27 003596	AMAZON CAPITAL SERVICES, INC.	123430	DESK FOOT REST	54.60
				123436	SUPPL SUPE VEHICLES	195.94
				123451	BENCH EQUIPMENT OPS	529.95
				123454	OFFICE SUPPLIES	244.80
				123455	OFFICE SUPPLIES	60.00
				123526	OFFICE SUPPLIES	69.63
				123530	RESCUE TAPE MMF	54.35
85582	08/28/23	1,729.20 001D	AT&T	123477	7/13-8/12 PT TO PT1	1,729.20
85583	08/28/23	805.81 247	AUTOMATIC DOOR SYSTEMS, INC.	123423	BIANNUALDOOR SVC SVT	234.94
				123424	BIANNUALDOOR SVC VER	268.56
				123434	BIANNUALDOOR SVC SMC	302.31
85584	08/28/23	59.73 107A	BFS GROUP LLC	123506	SURFACE BOLT SMC	6.86
				123511	CD-EXT PLY SMC	52.87
85585	08/28/23	1,800.00 616	BROWN ARMSTRONG ACCOUNTANCY	123464	WIP 23AUDIT PLANNING	1,800.00
85586	08/28/23	382.40 149	CALIFORNIA NEWSPAPERS P'SHIP 0	123456	CLASSIFIED LEGAL AD	51.20
				123457	CLASSIFIED LEGAL AD	123.20
				123458	CLASSIFIED LEGAL AD	145.60
				123459	CLASSIFIED LEGAL AD	62.40

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DATE 09/01/2	23 09:57		SANTA CRUZ METROPOLITAN TRANSIT] CHECK JOURNAL DETAIL BY CHECK] ALL CHECKS FOR ACCOUNTS PAYA	DISTRICT NUMBER BLE		PAGE 14
					DATE: 0	08/01/23 THRU 08/31/23
CHECK CF NUMBER D <i>F</i>	HECK ATE	CHECK VENDOR AMOUNT	VENDOR VENDOR NAME TYPE	TRANS. NUMBER	TRANSACTION DESCRIPTION	TRANSACTION COMMENT AMOUNT
85587 08/2	28/23	22,526.78 003661	CELTIS VENTURES, INC.	123487	JUL 23 ONE RIDE TIME	2,610.03 1 410 25
				123489	JUL 23 FROID SHOUL JUL 23 WEBSITE RDSGN	т, 497.50 18,497.50
85588 08/2	28/23	6,043.60 003320	CENTER FOR TRANSPORTATION AND	123546	JULY 23 19-0037	6,043.60 20
85590 08/20 85590 08/2	28/23	62.41 UU1346 990.00 002109	CITY OF SANTA CRUZ-FINANCE CITY OF SANTA CRUZ/PARKING	123544	LANDF TLL PARKING C/S	990.000
85591 08/2	28/23	2,204.85 130	CITY OF WATSONVILLE UTILITIES	123495	7/7-8/9 WATER IRRIG	115.73
				123496 123497	7/7-8/9 WATER 7/7-8/9 WATER	124.27 438 40
				123498	AUG 23 WASTE WTC	1,481.84
				123499	7/7-8/9 FIRE SVC	44.61
85592 08/2	28/23	2,747.04 733	CLAREMONT EAP	123518	AUG 23 EAP THEV 23 EAP	686.76 696.76
					TITNE 23 FAD	00000 686 76
				123524	UONE Z3 EAF MAY 23 EAP	686.76
85593 08/2	28/23	5,901.41 909	CLASSIC GRAPHICS	123548	RPR VEH #2218	5,901.41
85594 08/2	28/23	54,837.13 003116	CUMMINS, INC	123481	VEH# 4203 ENGINE REP	35,839.63
				123482	VEH#4203ENGREPLLABOR	18,997.50
85595 08/2	28/23	9,697.54 003485	EMPLOYNET, INC	123431	TEMP W/E 8/6	1,102.88
				123432	TEMP W/E 8/6	945.00
				123433	TEMP W/E 8/0 TEMD W/F 8/13	Т, 200.00 780 78
				123513	TEMP W/E 8/13/23	1.200.00
				123515	TEMP W/E 6/25/23	960.00
				123519	TEMP W/E 8/13	1,456.00
				123522	TEMP W/E 8/13	1,050.00
OFEDE DO	cc/ oc	792100 CC CI	CUT VINGEMOD INNERS GE	LZ35Z3 10105	TEMP W/E 8/13 Office Stiddites	L,UUU.88
			UT TATE CONFERN		OFFLOS MUCHANN DUDO	
85598 08/2	28/23	14.745.10 002952	FIXERS ENERGY, LLC	123516	8/1-8/15 FUEL NON RE	2,450.23
				123517	8/1-8/15 FUEL REV	12,294.87
85599 08/2	28/23	107.50 T377	GAUB, KATHRYN	123527	REFUND TICKETS	107.50
85600 08/2	28/23	77.11 117	GILLIG LLC	123478	VEH# 4206 PARTS	77.11
85601 08/2	28/23	580.06 E1073	GLAGOLA, DANIELLE	123542	TRAVEL REIMBURSEMENT	580.06
85602 08/2	28/23	24.33 282	GRAINGER	123426	INVENTORY ORDER	24.33
85603 08/2	28/23	32,960.86 001/45	HARTFORD LIFE AND ACCIDENT INS	123538 173538	DTJ 22 YJUU Gâna 22 YJUU	LL,38L.L3 5 235 38
				102540		11 277 76
				123541	AUG 23 AD&D	5,066.59

Attachment A

DATE 09/01/	/23 09:57		SANTA CRUZ METROPOLITAN TRANSIT CHECK JOURNAL DETAIL BY CHECK ALL CHECKS FOR ACCOUNTS PAYA	DISTRICT NUMBER ABLE		PAGE
					DATE: (08/01/23 THRU 08/31
CHECK (NUMBER I	CHECK DATE	CHECK VENDOR AMOUNT	VENDOR NAME TYPE	RTRANS. NUMBER	TRANSACTION DESCRIPTION	TRANSACTION COMME AMOUNT
85604 08, 85604 08, 85605 08, 85607 08, 85609 08, 85609 08,	/28/23 /28/23 /28/23 /28/23 /28/23 /28/23	1,200.00 003518 69.19 1117 611.00 003271 235.97 E1160 53.00 E1048 1,050.71 041	HENRY EDWARD GEHRING KELLEY'S SERVICE INC. KJRB, INC. LOPEZ, RENE MARTINEZ, PABLO MISSION UNIFORM	123543 123467 1233467 1233531 1233531 1233531 1233463 1233463 1233470 1233470	ANNUAL INSPECT/CERT INV/NON INV ORDER VEH# 1205 TOW REIMBURSEMENT BOOT DMV REIMBURSEMENT LAUNDRY/CUSTODIAL TOWELS,MOPS,MATS MMF TOWELS/MATS PRC FUEL STATION TOWELS	1,200.00 611.00 611.00 235.97 53.00 235.00 235.00 235.00 19.00 1156.00
				123492 123492	VMU/VSW UNIFURM SUFF	323.09 156.00
85610 08/ 85611 08/	/28/23 /28/23	1,152.25 009 186.92 003024	PACIFIC GAS & ELECTRIC RICOH USA, INC CA	1235493 123547 123494	VMU/VSW UNIFORM SUPP 7/14-8/13 RESEARCH 8/14-9/13 PRC	334.69 1,152.25 70.09
85612 08/ 85613 08/	/28/23 /28/23	2,589.14 003154 552.87 135	ROMAINE ELECTRIC CORP SANTA CRUZ AUTO PARTS, INC.	123501 123473 123471	8/12-9/11 OPS COPIER INVENTORY ORDER VEH# 802 PARTS	116.83 2,589.14 468.98
85614 08/	/28/23	10,078.84 079	SANTA CRUZ MUNICIPAL UTILITIES	123500 123500 123502	INVENIORY ORDER 7/11-8/9 RIVER 7/11-8/9 RIVER	83.89 501.79 3,350.05
				1233503 1233503 12335054 12335054 1233505 1233509 1233509 1233509 1233509 1233509 1233509 1233509 1233509 1233500 12355000 1235500 1235500 1235500 12355000 12355000 12355000 12355000 12355000 12355000 12355000 12355000 12355000 12355000 12355000 12355000 1235500000000000000000000000000000000000	7/11-8/9 GOLF CLUB 7/11-8/9 VERNON 7/11-8/9 PACIFIC 7/11-8/9 PACIFIC 7/11-8/9 BETTYS	1,619.94 626.22 129.01 62.16 129.01 1,050.60
85615 08,	/28/23	5,603.63 001307	SANTA CRUZ STAFFING, LLC	123436 123446 123446 123468 123468 123512	TEMP W/E 8/13 TEMP W/E 8/13 TEMP W/E 8/13 TEMP W/E 8/13 TEMP W/E 8/13 TEMP W/E 8/13/23	13.742 813.75 813.75 987.35 1,100.50 202.50
85616 08/ 85617 08/	/28/23 /28/23	90.45 570 978.51 002459	SCMTD PETTY CASH - CUST SVC SCOTTS VALLEY WATER DISTRICT	123533 123533 123480	LEMP W/E //16/23 REPLENISHMENT JULY 23 WATER SUT	L,29%.33 90.45 623.73
85618 08/	/28/23	45,067.70 003625	SELF INSURED SERVICES COMPANY	123425 123425	UULI Z3 WALER SVI AUGUST 23 VSP Altriet 23 dentral	554./8 8,482.50 36 беб ро
85619 08/	/28/23	53.00 E1161	SERRANO, JUAN	123532 123532	DMV REIMBURSEMENT	53.00

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DATE 09,	/01/23 09:57		SANTA CRUZ METROPOLITAN TRANSI CHECK JOURNAL DETAIL BY CHECH ALL CHECKS FOR ACCOUNTS PAN	T DISTRICT K NUMBER YABLE		PAGE 16
					DATE: 0	08/01/23 THRU 08/31/23
CHECK NUMBER	CHECK DATE	CHECK VENDOR AMOUNT	VENDOR VENDOR NAME TYPI	DR TRANS. E NUMBER	TRANSACTION DESCRIPTION	TRANSACTION COMMENT AMOUNT
85620	08/28/23	5,700.00 002267	SHAW YODER ANTWIH	123429	AUG 23 LEGISLATE SVC	5,700.00
85621	08/28/23	2,310.40 003292	SLINGSHOT CONNECTIONS LLC	123444	TEMP W/E 8/13	1,155.20
85622	08/28/23	10,468.28 001075	SOOUEL III ASSOCIATES	123465 123465	TEMP W/E 8/13 SEP 23 RENT RESEARCH	1, 268, 28 10, 268, 28
				123466	SEP23 SECDEP INCREAS	200.00
85623 85623	08/28/23 08/28/23	455.75 003669 52 00 51159	SPX TECHNOLOGIES, INC.	123486 122486	INVENTORY ORDER	455.75 52 00
85625	08/28/23	181.97 003285	THE AFTERMARKET PARTS CO LLC	123447	VEH# 2811 PARTS	93.05
				123450 123452	VEH# 1004 PARTS VVEH# 2811 DAPTS	7.45 81 47
85626	08/28/23	77.92.166	THE HOSE SHOP. INC	123462	STEAM CLEANER MMF	77.92
85627	08/28/23	9,707.26 003684	TK ELEVATOR CORPORATION	123460	ELEVATOR REPAIR OPS	9,707.26
85628	08/28/23	215.16 043	TROWBRIDGE ENTERPRISES	123427	OFFICE SUPPLIES	130.55
				123448	OFFICE SUPPLIES	78.11
8 E K 7 0	08/28/23	50 J 007	GOINGRA IGOAG CATINII	1 2 2 2 4 0 0 4 2 7 2 7 4 0 1	ОГГІСЕ ЗОГЕГЫТЕЗ Еретсин	
85630	08/28/23	149,79 003530	ZORO TOOLS. INC.	123534	TLOSET AUGER	17.35 35
				123535	STEEL KEY CABINT WTC	62.44
85631	08/30/23	21.00 M149	ADAMS, ELLEN	9009012	MEDICAL SUPPLEMENTAL	21.00
85632	08/30/23	14.16 M381	AGUIRRE, CIRO	9009179	MEDICAL SUPPLEMENTAL	14.16
85633	08/30/23	134.58 M382	AITKEN, ANGELA	9009180	MEDICAL SUPPLEMENTAL	134.58
85634	08/30/23	14.98 M150	ALLEN, ROBERT	9009013	MEDICAL SUPPLIMENTAL	14.98
85635	08/30/23	21.00 M333	ANDERSON, WILLIAM	9009150	MEDICAL SUPPLIMENTAL	21.00
85636	08/30/23	41.36 M151	ANDRADE, GERALD	9009014	MEDICAL SUPPLIMENTAL	41.36
85637	08/30/23	20.68 M152	ANN, DORICE	9009015	MEDICAL SUPPLIMENTAL	20.68
85638	08/30/23	16.81 M153	ARCHIBEQUE, ELEANOR ABCHIBEOHE THANTER	9109016	MEDICAL SUPPLIMENTAL MEDICAL SUPPLIMENTAL	16.81
85640 85640	08/30/23	72 M M M 72 M	ANCHIDEQUE, UCANIIA ASPEST JOHN	9009018	MEDICAL SUPPLIMENTAL MEDICAL SUPPLIMENTAL	42.00 42.00
85641	08/30/23	21.00 M383	AVTLES, PATRICIA	9009181	MEDICAL SUPPLEMENTAL	21.00
85642	08/30/23	42.00 M156	BAILEY, EDWIN	9009019	MEDICAL SUPPLIMENTAL	42.00
85643	08/30/23	248.16 M158	BAN, MARK	9009020	MEDICAL SUPPLEMENTAL	248.16
85644	08/30/23	14.98 M335	BARRY, BARTHOLOMEW	9009151	MEDICAL SUPPLIMENTAL	14.98
85645	08/30/23	5.21 M336	BARTZ, GLENN	9009152	MEDICAL SUPPLIMENTAL	5.21
85646	08/30/23	21.00 M160	BASS, BETTY	9009021	MEDICAL SUPPLIMENTAL	21.00
85647	08/30/23	38.78 M161	BAUER, FRANK	9009022	MEDICAL SUPPLIMENTAL	38.78
85648	08/30/23	14.98 M162	BLAIR, GARY	9009023	MEDICAL SUPPLIMENTAL	14.98
80049	U8/3U/23	21.UU M164	BLAKE, GENEVA	9000004	MEDICAL SUPPLIAMENTAL	21.00
85651	08/30/23 08/30/23	42.00 M167	BLIGHT, KAREN BOYD, MICHAEL	9009026	MEDICAL SUPPLIMENTAL MEDICAL SUPPLIMENTAL	42.00

DATE 09/01/23 09:57

Attachment A

ALL CHECKS FOR ACCOUNTS PAYABLE	8/01/23 THRU 08/31/23	TRANSACTION COMMENT AMOUNT	H 24 4 4 2 2 1 2 1 8 1 2 1 8 1 4 8 1 2 1 8 1 4 4 1 4 4 1 4 4 1 4 4 1 4 1 4 1 4
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The METRO Advisory Committee (MAC) met on Wednesday, August 16, 2023. The meeting was held as a hybrid meeting. *Minutes are "summary" minutes, not verbatim minutes.

- 1. CALLED TO ORDER at 6:03 PM.
- 2. ROLL CALL The following MAC Members were present, representing a quorum:

Jessica de Wit, Chair Joseph Martinez, Vice Chair James Cruse Veronica Elsea

Michael Pisano Becky Taylor James Von Hendy

3. COMMUNICATIONS TO THE METRO ADVISORY COMMITTEE

Chair de Wit mentioned the additional written communication received by Cindy Odom on August 15, 2023 (attached).

Ms. Elsea mentioned that construction has started on Front Street as well as some challenges with Customer Service.

Hearing nothing further, Chair de Wit moved to the next agenda item.

4. RECEIVE AND FILE MINUTES FROM THE METRO ADVISORY COMMITTEE MEETING OF APRIL 19, 2023

MOTION: ACCEPT AND FILE THE MINUTES FROM THE METRO ADVISORY COMMITTEE MEETING OF APRIL 19, 2023 AS AMENDED

MOTION: ELSEA

SECOND: PISANO

MOTION PASSED WITH 6 AYES: de Wit, Martinez, Elsea, Pisano, Taylor, and Von Hendy. Cruse was absent.

5. COMMUNICATIONS FROM METRO ADVISORY COMMITTEE (MAC)

Ms. Elsea asked if a semi-annual report was provided to the Board at the June 23, 2023 Board of Directors (Board) Meeting. Chair de Wit mentioned that she attended the Board Meeting and provided a MAC update and it is included in the agenda packet.

Hearing nothing further, Chair de Wit moved to the next agenda item.

6. SERVICE PLANNING UPDATE

a. Quarterly Ridership Report

John Urgo, Planning and Development Director, said that the quarterly ridership report will be going to the Board on August 25, 2023. He reported that we are now closer to 70% pre-COVID levels. METRO set a goal of doubling its ridership within the next five years. To meet this goal, ridership would need to increase 15% per year on average. METRO is on track to meet that goal. Director Urgo also mentioned that METRO has had one complete quarter of Youth Cruz free ridership, showing a 300% increase in youth ridership.

b. Bus Stops

b.i. Update on Braille Bus Stop Signage

Ms. Else amentioned that she engaged in a survey of all the visually impaired people she could find around the County. She said that what most people wanted on a sign was the Stop ID and phone number. Director Urgo thanked Ms. Elsea for the update.

c. Other Projects

c.i Update on Reimagine METRO

Director Urgo said that a recommendation will be going to the Board on August 25, 2023 for service changes in December. In June, we opened a public comment period and have been doing a lot of outreach on two alternatives.

Ms. Elsea and Mr. Pisano mentioned that they attended some of the Reimagine METRO meetings. Discussion followed on the Reimagine METRO project.

7. UPDATE ON FACILITY TOUR

Margo Ross, COO, said that a tour of our Judy K. Souza Operations Facility will be provided.

Hearing nothing further, Chair de Wit moved to the next agenda item.

8. SANTA CRUZ COUNTY FAIR – SEPTEMBER 13 – 17, 2023

Margo Ross, COO, reported that METRO will be participating in the Santa Cruz County Fair September 13 - 17, 2023. We will be offering free fares on Route 79F (daily) and 79 (weekends only). Ross mentioned that we will be posting more information on our website and will also be partnering with the Santa Cruz County Fair to put information on their website as well.

Hearing nothing further, Chiar de Wit moved to the next agenda item.

9. COMMUNICATIONS TO THE METRO CEO

Hearing none, Chair de Wit moved to the next agenda item.

10. COMMUNICATIONS TO THE METRO BOARD OF DIRECTORS

Hearing none, Chair de Wit moved to the next agenda item.

11. ITEMS FOR NEXT MEETING AGENDA

- Update on Mobility Training Coordinator
- Choose 2023 Dates for MAC Meetings
- Elect a new Chair and Vice Chair
- Recap of Santa Cruz County Fair
- Service Planning Updates

12. DISTRIBUTION OF VOUCHERS

Vouchers distributed by Elizabeth Rocha, Administrative Specialist.

13. ANNOUNCEMENT OF NEXT MEETING

Chair de Wit announced the next MAC Meeting will be held on Wednesday, October 18, 2023 at 6:00 PM at the METRO Admin Office, 110 Vernon Street, Santa Cruz.

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14. ADJOURNMENT

Chair de Wit adjourned the meeting at 6:37 PM.

Respectfully submitted,

Elizabeth Rocha Administrative Specialist

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From:	Cindy O
To:	mac@scmtd.com
Subject:	ROUTE CHANGES -Agaenda item 3(?)
Date:	Tuesday, August 15, 2023 10:26:01 AM

This Message Is From an Untrusted Sender

You have not previously corresponded with this sender.

~ Please exercise caution when clicking links or opening attachments. ~

I am writing with my concerns over the Metro's proposed changes in routes which severely negatively impact Watsonville. I am a 72 year old woman who lives in Watsonville & uses the bus 4-5 times a week to go to Capitola or Santa Cruz with my bike. Before I moved here 7 years ago I lived in Santa from 1971. Although I had a car until 1991 I mostly have used a bicycle. Since living in Watsonville, you have only cut bus routes here. Last winter's elimination of an early express bus and the 69A altogether was a huge hardship for Watsonville working people. The route through Rolling Hills was ridiculous & useless. Not once when I rode the bus did we pick up/drop off anyone.

Now you are planning to cut express busses to Watsonville. This is unconscionable, depriving the least affluent working people of an efficient travel mode to work. This is done to provide more service to UCSC students from privileged, wealthy families who can afford a university. Many parents buy houses here for their kids. The university has built no housing for the them, at the same time there are many times more students than were ever planned for the campuses. They don't pay taxes here, they are here only part of the year. The idea of giving them preference over Watsonville citizens is the antithesis of "public service/ public transit". One could also call it classist or racist considering the large percentage of Hispanic citizens ride the bus from Watsonville.

Your servers were completely bogus as they were only on-line, targeting students & young people. Older people, Hispanic people never saw them! To be fair you need to put paper surveys, signs, notices on the busses, at the bus stations. Please, don't load your own surveys, then claim you never hear from South County. The people who come up with new schedules& routes NEVER RIDE THE BUS, let alone depend on it for transportation to work.

Thank you for your consideration. Cindy Odom 831 201 3249

Talk to your bus drivers! They all tell me you don't

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SANTA CRUZ METROPOLITAN TRANSIT DISTRICT (METRO) BOARD OF DIRECTORS MEETING MINUTES* AUGUST 25, 2023 – 9:00 AM

A regular meeting of the Board of Directors of the Santa Cruz Metropolitan Transit District (METRO) convened on Friday, August 25, 2023, as a hybrid meeting.

The Board Meeting Agenda Packet can be found online at www.SCMTD.com. *Minutes are "summary" minutes, not verbatim minutes. Audio recordings of Board meeting open sessions are available to the public upon request.

This document was created with accessibility in mind. With the exception of certain third party and other attachments, it passes the Adobe Acrobat XI Accessibility Full Check. If you have any questions about the accessibility of this document, please email your inquiry to accessibility@scmtd.com.

1 **CALLED TO ORDER** at 9:00 AM by Board Chair Kalantari-Johnson.

2 ROLL CALL:

The following Directors were **present**, representing a quorum:

Director Kristen Brown Director Rebecca Downing Direct Jimmy Dutra Director Shebreh Kalantari-Johnson Director Shebreh Kalantari-Johnson Director Manu Koenig Director Donna Lind Director Donna Lind Director Bruce McPherson Director Scott Newsome Director Scott Newsome Director Larry Pageler Director Quiroz-Carter Director Mike Rotkin Ex-Officio Director Dan Henderson Ex-Officio Director Alta Northcutt

City of Capitola County of Santa Cruz City of Watsonville City of Santa Cruz County of Santa Cruz City of Scotts Valley County of Santa Cruz City of Santa Cruz City of Santa Cruz City of Watsonville County of Santa Cruz UC Santa Cruz Cabrillo College

Michael Tree Julie Sherman CEO/General Manager General Counsel

3 ANNOUNCEMENTS

Today's meeting is being broadcast by Community Television of Santa Cruz County.

Hector Guzman, Language Line Services, provided Spanish language interpretation services.

4 **BOARD OF DIRECTORS COMMENTS** Hearing none, Board Chair Kalantari-Johnson moved to the next agenda item.

5 ORAL AND WRITTEN COMMUNICATIONS TO THE BOARD OF DIRECTORS

Brian Peoples, Trail Now, expressed concern about Guy Preston's retirement from the SCCRTC (Santa Cruz County Regional Transportation Commission) and speculated on Mr. Preston's reasons for retiring. Mr. Peoples addressed the METRO representatives that sit on the SCCRTC Board and requested they build the interim coastal trail.

Director Rotkin commented that Mr. Peoples has every right to express his personal views but should not put words in the mouth of Mr. Preston.

Hearing nothing further, Board Chair Kalantari-Johnson moved to the next agenda item.

6 LABOR ORGANIZATION COMMUNICATIONS

Hearing none, Board Chair Kalantari-Johnson moved to the next agenda item.

7 ADDITIONAL DOCUMENTATION TO SUPPORT EXISTING AGENDA ITEMS Board Chair Kalantari-Johnson noted an additional written communication had been received and was distributed to Board Members on August 24, 2023. Staff will respond to the inquiry and it will be added to the online agenda packet.

Hearing nothing further, Board Chair Kalantari-Johnson moved to the next agenda item.

CONSENT AGENDA

- 8.1 ACCEPT AND FILE: PRELIMINARY APPROVED CHECK JOURNAL DETAIL FOR THE MONTHS OF JUNE AND JUWLY 2023 Chuck Farmer, CFO
- 8.2 ACCEPT AND FILE MINUTES OF:
 A. JUNE 23, 2023 BOARD OF DIRECTORS REGULAR MEETING
 B. AUGUST 11, 2023 BOARD OF DIRECTORS SPECIAL MEETING Michael Tree, CEO/General Manager
- 8.3 ACCEPT AND FILE: THE YEAR TO DATE MONTHLY FINANCIAL REPORT AS OF JUNE 30, 2023 Chuck Farmer, CFO
- 8.4 ACCEPT AND FILE: THE YEAR TO DATE KEY PERFORMANCE INDICATORS (KPI) REPORT FOR QUARTER FOUR AS OF JUNE 30, 2023 Chuck Farmer, CFO
- 8.5 ACCEPT AND FILE: QUARTERLY STATUS REPORT OF GRANT APPLICATIONS, ACTIVE AND PENDING GRANTS FOR THE FOURTH QUARTER OF FY23 Wondimu Mengistu, Capital Planning and Grants Program Manager
- 8.6 ACCEPT AND FILE: THE METRO PARACRUZ OPERATIONS STATUS REPORT FOR APRIL, MAY AND JUNE 2023 Daniel Zaragoza, Operations Manager, Paratransit Division
- 8.7 ACCEPT AND FILE: THE METRO SYSTEM RIDERSHIP REPORTS FOR THE FOURTH QUARTER OF FY23 John Urgo, Planning and Development Director

- 8.8 APPROVE: FY24 RENEWAL OF PROPERTY INSURANCE COVERAGE WITH ZURICH AMERICAN INSURANCE COMPANY AND EMPLOYMENT PRACTICES LIABILITY COVERAGE WITH LEXINGTON INSURANCE CO. Chuck Farmer, CFO
- 8.9 APPROVE: METRO ADVISORY COMMITTEE (MAC) VACANCIES Michael Tree, CEO/General Manager
- 8.10 APPROVE: CONSIDERATION OF DESIGNATING THE CHIEF OPERATIONS OFFICER TO THE CALIFORNIA TRANSIT INDEMNITY POOL (CALTIP) BOARD AS THE DESIGNATED ALTERNATE REPRESENTATIVE Michael Tree, CEO/General Manager
- 8.11 APPROVE: CONSIDER A RESOLUTION DESIGNATING THE CEO AS THE AUTHORIZED AGENT TO SUBMIT A PROJECT LIST AND EXECUTE AGREEMENTS TO RECEIVE CALIFORNIA STATE OF GOOD REPAIR FUNDS Wondimu Mengistu, Capital Planning and Grants Program Manager
- 8.12 APPROVE: CONSIDER APPROVAL OF THE MANAGEMENT WAGE SCALES Dawn Crummié, HR Director

Director McPherson made a reference to Item 8.4A.9 stating UCSC ridership decreased but it appears to have increased according to the chart. He requested staff to review and correct if necessary.

There were no public comments.

Item 8.6 was pulled for further discussion.

ACTION: MOTION TO APPROVE THE CONSENT AGENDA AS PRESENTED (WITH THE EXCEPTION OF ITEM 8.6)

MOTION: DIRECTOR ROTKIN

SECOND: DIRECTOR LIND

MOTION PASSED WITH 8 AYES (Directors Brown, Downing, Kalantari-Johnson, Koenig, Lind, McPherson, Pageler and Rotkin). Directors Dutra, Newsome and Quiroz-Carter were absent.

Item 8.6 discussion ensued.

Director Rotkin noted that METRO's goal is to have a 90% "in ready" window for paratransit services and usually exceeds that by being in the high 90's. In reviewing the staff report, it shows we have an increase in paratransit riders for Q4 ending June 30, 2023, compared to the same time frame in 2022. It also shows that the monthly operational numbers of riders on paratransit is going down for Q4 and asked why that is the case. Other Directors noted this as well.

Margo Ross, Chief Operations Officer, introduced Daniel Zaragoza, Operations Manager: ParaCruz Division. Mr. Zaragoza responded that ridership historically goes down when Cabrillo College has spring break or the semester ends. Director Rotkin requested additional details be sent to the Board.

There were no public comments.

ACTION: MOTION TO APPROVE ITEM 8.6 AS PRESENTED WITH FOLLOW UP FROM STAFF

MOTION: DIRTECTOR ROTKIN

SECOND: DIRECTOR PAGELER

MOTION PASSED WITH 8 AYES (Directors Brown, Downing, Kalantari-Johnson, Koenig, Lind, McPherson, Pageler and Rotkin). Directors Dutra, Newsome and Quiroz-Carter were absent.

REGULAR AGENDA

9 PRESENTATION OF EMPLOYEE LONGEVITY AWARDS: (10 YEARS) WESLEY GUILD

Board Chair Kalantari-Johnson acknowledged Mr. Guild for his years of service.

10 RETIREE RESOLUTION OF APPRECIATION FOR: PEG FLECHTNER, HARLAN GLATT, ANDREW KEARNEY, PAUL LENNON, AND MARISELA MENDOZA

Board Chair Kalantari-Johnson thanked the retirees for their years of service.

ACTION: MOTION TO APPROVE THE RETIREE RESOLUTIONS OF APPRECIATION FOR PEG FLECHTNER, HARLAN GLATT, ANDREW KEARNEY, PAUL LENNON, AND MARISELA MENDOZA

MOTION: DIRECTOR ROTKIN

SECOND: DIRECTOR PAGELER

MOTION PASSED WITH 8 AYES (Directors Brown, Downing, Kalantari-Johnson, Koenig, Lind, McPherson, Pageler, and Rotkin). Directors Dutra, Newsome and Quiroz-Carter were absent.

11 ORAL REPORT ON HYDROGEN TECHNOLOGY IN THE MARKET PLACE FOR PUBLIC TRANSIT AND THE ALLIANCE FOR RENEWABLE CLEAN HYDROGEN ENERGY SYSTEMS (ARCHES)

Wondimu Mengistu, Capital Planning & Grants Program Manager, spoke to why METRO is looking to hydrogen technology for its operations. He then introduced Jaimie Levin, Director of West Coast Operations, Center for Transportation and the Environment (CTE) and Scott Brandt, Associate Vice President for Research and Innovation at UC Office of the President and Interim COO of ARCHES.

Mr. Levin spoke to his presentation (attached) and provided background on the development progress of the hydrogen technology and where it aligns with METRO's efforts in taking a leadership role in this area. He explained what fuel cell technology is and how it works, the advantages of using this technology as well as infrastructure challenges and costs.

Mr. Brandt spoke to his presentation (attached) and covered ARCHES' mission, key differentiators, principles, and goals. He reviewed the hydrogen flow from feedstock, production, infrastructure, and demand. He touched on community benefits, workforce development, and the goal of making it cost effective.

Board Chair Kalantari-Johnson thanked both Mr. Levin and Mr. Brandt for their work in this area and the informative presentation to the METRO Board of Directors.

Discussion topics by Board Members included:

- Hindenburg disaster and dispelling the myth that hydrogen caused that airship accident
- Safety protocols
- Time frame of 2030-2032 as the operational target of \$5/gallon at the pump
- Process of biohydrogen
- Practicality of exploring natural sources of hydrogen in California
- Potential for reduced maintenance costs and the tracking of labor costs
- Biogenics as a resource and the challenges it encompasses

Mr. Levin and Mr. Brandt addressed all concerns.

Public comment was as follows:

Beverly Des Chaux, President of the Electric Vehicle Association of the Central Coast, urged the Board to not invest in hydrogen buses but rather invest in electric buses.

Brandon Freeman, Senior Vice Chairperson of SMART, Local 0023, admitted he was hesitant about hydrogen at first but changed his mind when considering METRO's ability to respond in disaster situations. The biggest issue is to be able to charge battery-electric buses in a timely manner to assist with evacuations. When we were in the evacuation zone during the fires, we lost access to the yard, thus losing access to charging the buses. In emergency circumstances, METRO is often called upon to help with evacuations. As a Bus Operator, we need our buses to be reliable and easily refueled so we can get back on the road. A battery-electric bus does not meet that need.

Board Chair Kalantari-Johnson thanked the public for comments and hearing nothing further, moved to the next agenda item.

12 CEO ORAL REPORT

Michael Tree, CEO/General Manager, spoke to the following:

- Award of the Lo-No Grant from the Federal government in the amount of \$20.4 million for hydrogen buses. We had a quick celebratory event in Watsonville to fit in with Congressman Panetta and Congresswoman Lofgren's schedules.
- This last week the California Transportation Commission fully allocated the \$38 million METRO was awarded in the TIRCP grant cycle.
- Upcoming contract for 57 hydrogen buses. Wondimu has put together a
 portfolio of funding for those 57 buses and CEO Tree highlighted that out
 of the \$89 million needed to purchase those hydrogen buses, 1.1% came
 from local sources; everything else was from Federal and State funding
 sources.
- Working on a partnership with Central Coast Community Energy and hope to bring an agreement to the Board in October.
- Creating a new website and hope to unveil it in the spring of 2024.
- Completed our FTA triennial audit and received the results this past week. Only two minor items were found. We will bring the results to the Board in September.
- Jarrett Walker and Associates will bring both short- and long-term changes envisioned for the bus system to the Board in September.
- Mr. Tree explained that he helped in answering the phones at Customer Service after 5:00 PM and played a message received from customer Frances Payne. She gave acknowledgement to Bus Operator, #687. "He was so respectful and had excellent driving skills. He handled an unforeseen problem with ease and handled an unexpected detour that came up with finesse. He had coolness and sensitivity to all the passengers. He stayed focused and brought us safely to the Metro Center and I just was really impressed with him. He's an asset."

Board Chair Kalantari-Johnson thanked CEO Tree for sharing the recording. It demonstrates everything that goes into having that person make that call; everyone's contributions to allow that driver to be an asset to our METRO and our community.

Director Brown asked if that driver has been identified and acknowledged? CEO Tree said it is Miguel Maldonado. We'll bring him to the next Board meeting for you to meet.

Director Rotkin added how great it is to work for a transit agency where the CEO/General Manager answers the phone after 5:00 PM. I just want to recognize Michael for the great job he is doing for us.

13 ANNOUNCEMENT OF NEXT MEETING:

Board Chair Kalantari-Johnson announced the next regular Board meeting will be held on Friday, September 22, 2023, at 9:00 AM at the Santa Cruz City Council Chambers, 809 Center Street, Santa Cruz.

14 ADJOURNMENT

Board Chair Kalantari-Johnson adjourned the meeting at 10:40 AM.

Respectfully submitted,

Donna Bauer Executive Assistant

Attachment









Attachment

8.2B.8

Atlanta, Berkeley, Los Angeles, Minneapolis/St. Paul











Hydrogen Fuel Cell Projects

CTE has supported 40+ hydrogen based projects over the past 30 years

- AC Transit FCEB Support (13 FCEBs)
- AC Transit and **OCTA** FCEB (\$45 million 20 buses)
- Shell Oil Light-Duty H2 Fueling Station
- Champaign-Urbana FCEB deployment, electrolysis hydrogen refueling station and full facility modifications for indoor parking and maintenance
- SamTrans FCEB Deployment (10 FCEBs)
- Winnipeg Hydrogen Fueling Station Electrolyzer
- Foothill Transit Fueling Station
- North County Transit District Fueling Station
- Fuel Cell Electric Class 8 Drayage Truck (Kenworth)
- Fuel Cell UPS Class 6 Delivery Van (2 deployments)
- Transit Fuel Cell Electric Top Loader POLA (Hyster-Yale)
- NorCal Zero Class 8 Trucks and Infrastructure (Hyundai)



<u>A</u>ttachment

2019

Attachment



Class 8 Fuel Cell Trucks – NorCAL ZERO







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Variables

- Fuel Cell Power Rating
- Battery Energy Storage
- H2 Storage (Mass – 37.5/51/67 kg) (Gas or Liquid – 350/700 bar or liquid)

Vehicle Modes

Rail

Stadler Flirt

Coach (3 Axle @ 45')

- New Flyer/MCI
- Van Hool TBD
- Prevost (Volvo) TBD

Bus

- New Flyer (40' and 60')
 - ElDorado (40')
- Gillig (40') TBD





Prevost: TBD

Coach

Gillig: TBD

Bus



Fuel Suppliers and Station Providers

	Station Providers
Fuel Suppliers	1. Air Products
1. Air Liquide (Las Vegas)	2. Air Liquide
	3. Chevron
2. Air Products (Sacramento/Los Angeles)	4. Clean Energy
	5. FirstElement Fuel
3. Linde (Ontario, CA)	6. HTEC
	7. Linde
4. Plug Power (Fresno)	8. Messer
s ARCHES Find Sunnly	9. Nikkiso
	10. Plug Power
	11 Trillium



Heavy-Duty Fueling Stations



8.2B.20

14



Attachment



Attachment

16



Jaimie Levin Director of West Coast Operations Center for Transportation and the Environment

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Attachment Arches) -Androgen Energy Systems (Arches) -California H2Hub ARCHES Alliance for Renewable Clean Presentation for SC Metro Board Meeting Confidential 8.2B.24

August 2023



ARCHES Mission

- partnership to create a sustainable statewide renewable, clean hydrogen (H₂) market and ecosystem in California and beyond ARCHES is a public-private
- ARCHES utilizes renewable resources to produce hydrogen with the objective to fully decarbonize the regional economy
- ➤ ARCHES prioritizes
- Environmental Justice
 - Equity

- Economic Leadership
- Workforce Development
 Undrogon Market Viobility
- Hydrogen Market Viability











Partner business and/or ARCHES confidential

1

RCHE S	Ageness Ageness Soals
A	Establish an exemplary renewable, clean H ₂ Hub in California region by 2030
	Kickstart commercial viability of H ₂
	Focus on hard-to-decarbonize sectors: Ports, Power, HD Transportation
	Initiate expansion to: Heavy Industry, Aviation, Maritime, Agriculture, and others
A	* Ramp production/offtake of renewable, clean H ₂ from 30 tonnes per day (TPD) to 500+ TPD by 2030
	 Produce measurable benefits for California communities, with robust monitoring, and strong accountability

> Develop a H₂ workforce for California, and a H₂ workforce development model for the nation

Attachment

Meet CA and National carbon neutrality goals



What Makes ARCHES Special

- Industry and infrastructure readiness
- Early and diverse offtake
- Fully integrated, deep, diverse "one team" entity:
- State, Labor, Higher Ed/DOE Nat'l Lab, Environmental NGO
 - 39 projects from industry leaders
- Large cross section of the community
- All working together for nearly 2 years on ARCHES

A robust strategy that de-risks the program and maximizes delivery certainty Transformative community benefits and workforce development


Partner business and/or ARCHES confidential



Renewable Electricity

Feedstock



8.2B.31

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ARCHES



ARCHES



8.2B.32

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ARCHES

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252 200 63 MTPD MTPD MTPD Grid Demand / Offtake Power Generation FCET D Ľ FCET C CHE **Fransportation** Hydrogen for © FCEB© Ports Fuel Cell Turbine Infrastructure Distribution / Liquid Hydrogen Fuel Cell Transport Pipeline Storage Ĩ Carbon Capture ő 🕹 Hydrogen Production Electrolytic Production **Biohydrogen** Production Ŷ Water Grid Feedstock Renewable Electricity Waste Water Municipal Waste Biogenic Woody ***** Í 100 G

8.2B.34

ARCHES Hydrogen Flow ARCHES



8.2B.35

12

* Reduced premature death, asthma, cancer risk, missed work days

RCHES	
A	

Norkforce Development

- Organized Labor partnership at all levels ARCHES design, project selection, governance, and execution
- Robust workforce development plans integrating labor, industry, and the nation's largest minority-serving higher ed systems, reaching into high schools and local communities via training centers and community organizations
- Multiple Organized Labor technical training institutes
- University of California STEM programs and courses
- Cal State-led curriculum and program development
- California Community College programs and certificates

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SANTA CRUZ METROPOLITAN TRANSIT DISTRICT (METRO) BOARD OF DIRECTORS SPECIAL MEETING MINUTES* AUGUST 25, 2023 – 10:00 AM

(or as soon as possible following the Regular Board Meeting)

A special meeting of the Board of Directors of the Santa Cruz Metropolitan Transit District (METRO) was convened on Friday, August 25, 2023, as a hybrid meeting.

The Board Special Meeting agenda packet can be found online at www.SCMTD.com and is available for inspection at Santa Cruz METRO's Administrative office at 110 Vernon Street, Santa Cruz, California. *Minutes are "summary" minutes, not verbatim minutes. Audio recordings of Board meeting open sessions are available to the public upon request.

This document has been created with accessibility in mind. With the exception of certain third party and other attachments, it passes the Adobe Acrobat Pro Accessibility Full Check. If you have any questions about the accessibility of this document, please email your inquiry to <u>accessibility@scmtd.com</u>

1 CALLED TO ORDER at 10:40 AM by Board Chair Kalantari-Johnson.

2 ROLL CALL:

The following Directors were present, representing a quorum:

Director Kristen Brown Director Rebecca Downing Direct Jimmy Dutra Director Shebreh Kalantari-Johnson Director Shebreh Kalantari-Johnson Director Manu Koenig Director Donna Lind Director Donna Lind Director Bruce McPherson Director Scott Newsome Director Scott Newsome Director Larry Pageler Director Quiroz-Carter Director Mike Rotkin Ex-Officio Director Dan Henderson Ex-Officio Director Alta Northcutt

Michael Tree Julie Sherman City of Capitola County of Santa Cruz City of Watsonville City of Santa Cruz County of Santa Cruz City of Scotts Valley County of Santa Cruz City of Santa Cruz City of Santa Cruz City of Watsonville County of Santa Cruz UC Santa Cruz Cabrillo College

CEO/General Manager General Counsel

3 APPROVE: CONSIDER A RESOLUTION CALLING A PUBLIC HEARING ON FRIDAY, SEPTEMBER 22, 2023, DURING THE 9:00 AM REGULAR METRO BOARD MEETING HELD AT THE SANTA CRUZ CITY COUNCIL CHAMBERS, 809 CENTER STREET, SANTA CRUZ, CA REGARDING THE REIMAGINE METRO SERVICE PROPOSALS

Julie Sherman, Legal Counsel, spoke to the item. METRO has a public hearing policy that requires the Board of Directors when contemplating certain actions, primarily substantive changes to services and fares, to have a formal public hearing. Staff is requesting the Board of Directors to call that public hearing and have a public comment period through the next regular Board meeting on September 22, 2023.

Directive Pageler asked if there will be a presentation that the public can comment on; an actual service plan by that date. We've seen Alternatives A and B and heard of a possible hybrid option. There is work to be done over the next four weeks leading to that. If staff needs assistance or participation from a Director, I'd be happy to volunteer. Board Chair Kalantari-Johnson, Director Downing and Director Rotkin volunteered as well. Director Lind encouraged staff and Board Members to get the word out to the community to participate in this process.

Board Chair Kalantari-Johnson spoke to CEO Tree that a few Directors are willing to form an ad hoc committee to plan and prep for this public hearing should you need our help.

There were no public comments.

ACTION: ADOPT A RESOLUTION CALLING A PUBLIC HEARING ON FRIDAY, SEPTEMBER 22, 2023, DURING THE 9:00 AM REGULAR METRO BOARD MEETING HELD AT THE SANTA CRUZ CITY COUNCIL CHAMBERS, 809 CENTER STREET, SANTA CRUZ, CA REGARDING THE REIMAGINE METRO SERVICE PROPOSALS

MOTION: DIRECTOR ROTKIN

SECOND: DIRECTOR LIND

MOTION PASSED WITH 8 AYES (Directors Brown, Downing, Kalantari-Johnson, Koenig, Lind, Pageler, and Rotkin). Directors Dutra, Newsome, and Quiroz-Carter were absent.

Hearing nothing further, Board Chair Kalantari-Johnson moved to the next agenda item.

4 ADJOURNMENT

Board Chair Kalantari-Johnson adjourned the meeting at 10:45 AM.

Respectfully submitted,

Donna Bauer Executive Assistant

Santa Cruz Metropolitan Transit District



DATE: September 22, 2023

- TO: Board of Directors
- **FROM:** Michael Tree, CEO/General Manager

SUBJECT: RECOMMENDED ACTION ON TORT CLAIMS

I. RECOMMENDED ACTION

That the Board of Directors Approve Staff Recommendations for Claims for the Month of September 2023, as reflected in Section VIII of this report

II. SUMMARY

This staff report provides the Board of Directors with recommendations on claims submitted to the Santa Cruz Metropolitan Transit District (METRO).

III. DISCUSSION/BACKGROUND

METRO's Risk Department received two claims for the month of September 2023 for money or damages. As a public entity, METRO must act "within 45 days after the claim has been presented" (Govt C §912.4(a)). See staff recommendations in paragraph VIII.

IV. STRATEGIC PLAN PRIORITIES ALIGNMENT

This report pertains to METRO's Financial Stability, Stewardship and Accountability.

V. FINANCIAL CONSIDERATIONS/IMPACT

None

VI. CHANGES FROM COMMITTEE

N/A

Board of Directors September 22, 2023 Page 2 of 3

VII. ALTERNATIVES CONSIDERED

Within the 45-day period, the Board of Directors may take the following actions:

- Reject the claim entirely;
- Allow it in full;
- Allow it in part and reject the balance;
- Compromise it, if the liability or amount due is disputed (Govt C §912.4(a)); or
- Do nothing, and allow the claim to be denied by operation of law (Govt C §912.4 (c)).

VIII. DESCRIPTION OF CLAIM

Claimant	Claim #	Description	Recommended Action
Burdon, Kate	23-0013	Claimant alleges that METRO is responsible for damages related to her fall. Amount of claim: \$20,000.	Reject
Sambrano, Esperanza V.	23-0014	Claimant alleges that a METRO Bus damaged her car. Amount of claim: \$1,574.87	Reject

Prepared by: Tom Szestowicki, Safety Specialist

Board of Directors September 22, 2023 Page 3 of 3

IX. APPROVALS

Michael Tree CEO/General Manager

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Santa Cruz Metropolitan Transit District

DATE: September 22, 2023



- **TO:** Board of Directors
- **FROM:** Chuck Farmer, Chief Financial Officer
- SUBJECT: ACCEPT AND FILE THE FISCAL YEAR END MONTHLY BUDGET STATUS REPORTS FOR JUNE 30, 2023, AND ADOPTION OF THE PRELIMINARY SCHEDULE OF RESERVE ACCOUNT BALANCES

I. RECOMMENDED ACTION

That the Board of Directors accept and file the Year to Date Monthly Financial Report as of June 30, 2023 and Adoption of the preliminary schedule of reserve account balances

II. SUMMARY OF ISSUES

An analysis of Santa Cruz Metropolitan Transit District's (METRO) financial status is prepared monthly in order to inform the Board of Directors regarding METRO's actual revenues and expenses in relation to the adopted operating and capital budgets for the fiscal year.

This staff report is the web-accessible companion document to the attached Power Point presentation titled "Year to Date Financial Report as of June 30, 2023."

The attached pre-close, pre-audit monthly FY23 Operating Revenue and Expense reports (Attachment B), and FY23 Capital Budget spending report (Attachment C) represent the status of the FY23 Operating and Capital Budgets, as of June 30, 2023, the end of the fiscal year. The numbers presented in these reports are preliminary, and could change if there are any accounting adjustments, as per the final audit due later this calendar year.

The Preliminary Schedule of Reserve Account Balances (Attachment D) is based on the pre-audit monthly operating revenue and expense reports (Attachment B), as well as the monthly capital budget report (Attachment C). In FY23, revenues exceeded expenses resulting in a favorable operating surplus of \$13,024K, some of which was budgeted and anticipated and will be transferred to the Bus Replacement (\$2,678K), Operating & Capital Reserve (\$4,500K), and UAL & OPEB Funds (CalPERS Unfunded Accrued Liability and Other Post-Employment Benefits), (\$2,000K). The preliminary reserve schedule reflects the following additional transfers of the remaining operating surplus:

- \$402K to be transferred to the Operation & Capital Reserve Fund
- \$1,492K to be transferred to the Operating Sustainability Reserve Balance
- \$1,952K to be transferred to the COVID Recovery Fund

The balances provided in the Schedule of Reserve Account Balances are preliminary pending completion of the financial audit later this calendar year. If the Schedule of Reserve Account Balances changes significantly following the final audit, it will be brought back to the Board. The final audited financial statements will be presented to the Board at the conclusion of the audit.

Staff recommends that the Board of Directors accept and file the attached yearend budget status reports as of fiscal year end June 30, 2023 and adopt of the preliminary schedule of reserve account balances.

This report is required per the Board Bylaws Article 16.01(e) and Public Utility Code (PUC) § 98145, to be presented to the Board within 90 days from the end of each fiscal year.

III. DISCUSSION/BACKGROUND

An analysis of METRO's budget status is prepared monthly in order to inform the Board of Directors regarding METRO's actual revenues and expenses in relation to the adopted operating and capital budgets for the fiscal year. The attached revenue and expense reports represent the preliminary status (unaudited) of METRO's FY23 fiscal year-end budget as of June 30, 2023. The fiscal year has elapsed 100%

A. Operating Revenue and Expenses

Below are the written explanations of the various charts and graphs in the attached Year to Date Monthly Financial Report as of June 30, 2023 (Attachment A).

<u>Slide 1</u>

(Cover) Year to Date Financial Report as of June 30, 2023

<u>Slide 2</u>

(Cover) FY23 Pre-Audit Financials

<u>Slide 3</u>

FY23 Operating Revenue and Expenses Year to Date as of June 30, 2023

- Operating Revenues, net favorable by \$681K
 - Passenger Fares actual is \$2,959K while budget is \$2,437K; variance to budget is favorable by \$522K primarily due to significant ridership recovery across all categories, partially offset by implementing free fares for Youth in March 2023
 - Special Transit Fares actual is \$6,112K while budget is \$5,953K; variance to budget is unfavorable by \$159K primarily due to renewal of Cabrillo College contract at a higher rate
- Operating Expenses, net favorable by \$3,978K; excludes all COVID, UAL, and Pension Bond related costs
 - Labor Regular actual is \$16,848K while budget is \$20,415K; variance to budget is favorable by \$3,567K due to vacant funded positions and hours paid

- Labor OT actual is \$3,299K while budget is \$1,325K; variance to budget is unfavorable by \$1,974K primarily due to increased costs from bus operators and fleet staff covering vacant positions
- Fringe Benefits actual is \$18,200K while budget is \$21,172K; variance to budget is favorable by \$2,972K primarily due to reduced retirement and medical insurance costs as a result of vacant funded positions
- Non-Personnel net unfavorable by \$587K
 - Services actual is \$5,730K while budget is \$5,724K; variance to budget is unfavorable by \$5.5K primarily due to reduced spending on Revenue Vehicle Repairs; partially offset by higher than anticipated spending for Temporary Help (to back fill vacant positions)
 - Mobile Materials & Supplies actual is \$4,032K while budget is \$3,329K; variance to budget is unfavorable by \$702K primarily due to higher spending on Fuels & Lube and parts for Revenue Vehicles.
 - Other Expenses actual is \$2,934K while budget is \$3,055K; variance to budget is favorable by \$121K, primarily due to decreased utilities costs, settlement costs, BoD travel, partially offset by increased Printing and Promotional items
- Operating Deficit actual is \$41,970K while budget is \$46,629K; variance of budget is lower by \$4,660K
 - Farebox Recovery 17.8% vs 15.2% budget
- Non-Operating Revenue/(Expense), net unfavorable by \$489K
 - Sales Tax/including Measure D actual is \$32,130K while budget is \$30,775K; variance to budget is favorable by \$1,355K as a result of higher than anticipated receipts sales
 - Federal/State Grants net favorable by \$2,684K
 - TDA LTF actual is \$10,167K while budget is \$9,218K; variance to budget is favorable by \$949K, due to the higher than anticipated sales tax receipts. TDA – LTF is derived from a ¼ cent of the general sales tax collected statewide.
 - Federal Op Assistance (FTA Sec 5311) actual is \$263K while budget is \$263K; no variance to budget
 - TDA STA Op Assistance actual is \$5,923K while budget is \$4,476K; variance to budget is favorable by \$1,447K primarily due faster recovery of diesel fuel tax post pandemic received at the state level. STA is derived from the statewide sales tax on diesel fuel.

- Fuel Tax Credit actual is \$402K while budget is zero; variance to budget is favorable by \$402K due to the renewal of the Fuel Tax as part of the Inflation Reduction Act of 2022
- ARPA FTA 5307 actual is \$9,697K while budget is \$15,477K; variance to budget is unfavorable by \$5,780K result of lower reimbursable costs
- COVID Related Costs actual is \$78K while budget is \$298K; variance to budget is favorable by \$219K primarily due both the state and federal government ending the pandemic
- Pension UAL/Bond Interest no variance
 - Pension UAL actual is \$1,140K while budget is \$1,140K; zero variance
 - Sales Tax Bond Interest/Principal Payment actual is \$4,503K while budget is \$4,503K; zero variance
- Other Revenue actual is \$1,709K while budget is \$676K; variance to budget is favorable by \$1,033K primarily due to increased Interest Income, CNG Sales, and Gains on Asset Disposal; partially offset by reduced rents due to vacancies at Pacific Station and Watsonville Transit Centers, along with lower Advertising Revenues

Operating/Non-Operating Revenue and Expense Variances, by line item, are provided in more detail (amounts and percentages) in Attachment B.

- Transfers, net favorable by \$1,952K
 - Transfer to Capital Bus Replacement Fund (2016 Net Sales Tax Measure D and STA) – actual is \$2,678K while budget is \$2,353K, variance is favorable by \$325K due to higher than anticipated Measure D Sales Tax
 - Transfer to UAL & OPEB actual and budget are \$2,000K, no variance
 - Transfer to Operations Sustainability Reserve Fund actual is \$1,492K, while budget is zero. The transfer is consistent with METRO's Reserve Policy (revised and adopted on Nov. 15, 2019), setting the minimum balance for the fund at three times the average operating expenses for the most current fiscal year.
 - Transfer to Operating & Capital Reserve Fund actual is \$402K while budget is \$0K; variance is favorable by \$402K due to renewal of the Fuel Tax Credit as part of the Inflation Reduction Act of 2023 (IRA).

Additionally, \$4,500K was transferred to the fund to increase funds available for use as local match for capital grants. The anticipated FY23 Capital Spending, adopted on June 24, 2023, reflects a commitment of approximately \$5,000K to capital projects and grants. • Transfer COVID Recovery Fund – actual is a \$1,952K transfer to the fund while budget is a zero; variance is favorable by \$1,952K.

This is consistent with the commitment by METRO to reinvest surplus funds into future Operating Budgets to sustain services to the greatest extent possible during the economic recovery or until these funds are exhausted.

The source of the funding transferred to the COVID Reserves is comprised primarily of METRO's 1979 Local Sales Tax, and Farebox Revenues, as presented to the Board on June 23, 2023.

• Operating Balance is \$0.

<u>Slide 4</u>

FY23 Capital Budget Spending Year to Date as of June 30, 2023

- Total Capital Projects spending year to date is \$10,602K, or 95.9%, of \$11,052K revised budget approved by the Board in May 2023. Details of Capital spending by project are provided in Attachment C.
 - Construction Related Projects spending is \$45K for the following projects:
 - New METRO-owned ParaCruz facility
 - Pacific Station/METRO Center redevelopment, concepttual design
 - IT Projects spending is \$1,034K for the Enterprise Resource Planning (ERP) System
 - Facilities Repair & Improvements spending is \$499K for the following projects:
 - Maintenance Yard Security Expanded parking, building demo/repair sink hole, and automated security gates
 - Fuel Management System
 - Bay 11 HVAC modifications to accommodate ARTIC buses
 - Revenue Vehicle Replacement & Campaigns spending is \$2,626K for the following projects:
 - Principal lease payment on three new Flyer replacement buses
 - AVL/ITS/APC
 - Revenue Vehicle Replacement Electrification Projects spending is \$6,027K for the following projects:
 - Five Gillig buses
 - Non-Revenue vehicle replacement spending is \$199K
 - Two Service trucks

- Three Chevy Bolts
- Miscellaneous spending is \$173K for the following projects:
 - Scotts Valley Transit Center Security
 - Trash Enclosures
 - Exercise Equipment for Bus Operators
 - Six Refrigerators, multiple locations
 - 14 Information Display System & Monitors, multiple locations
 - Two POS Square Machines, and two badge printers
 - MS Windows upgrade licenses
 - Conference room hardware for hybrid Board meetings
 - Office Furniture Operations, Admin

Slides 5 thru 7

FY23 Pre-Audit Capital Budget Detail Spend by Project

B. Non-Cash/Non-Operating Expenses

Non-cash accounting entries will be included as part of the annual Audited Financial Statements, although they are <u>not</u> presented in these financial reports. Non-operating expenses are non-cash accounting entries that Santa Cruz METRO is required to record. The non-cash accounting entries are all required and therefore will be incorporated into the annual Audited Financial Statements; they are not included in the reports presented here

- Incurred but not Reported (IBNR) Worker's Compensation Losses In accordance with Governmental Accounting Standards Board (GASB) Statement #10, the annual accounting entry for the workers' compensation IBNR was an increase of \$172,611. GASB Statement #10 requires Santa Cruz METRO to accrue a liability on its financial statements for the ultimate cost of claims and expenses associated with all reported and estimated unreported worker's compensation claims.
- "Other post-employment benefits" (OPEB) Cost GASB 75 (replaced GASB 45) In accordance with GASB Statement #75 the net effect of the annual accounting entry was \$1,108,953 in additional OPEB expenses for retiree medical benefits. Briefly, benefits include subsidized medical, dental, vision and life insurance coverage for eligible retirees.
- Net Pension Liability GASB 68 Santa Cruz METRO implemented GASB 68 in FY15 and is now required to recognize a pension liability on the financial statements. The effect of the annual accounting entry will be determined later this year.
- Annual Depreciation of grant and district funded capital assets will be included as part of the annual Audited Financial Statements; effective with the FY18

financial close, grant funded depreciation is now combined with district funded depreciation to comply with GASB Statement No. 33.

C. <u>Schedule of Reserve Account Balances</u>

Reporting of Fund Balances (defined as the excess of assets over liabilities) is guided by complying with Governmental Accounting Standards Board (GASB) Statement No. 54, Fund Balance Reporting and Governmental Fund Type Definitions. GASB 54 defines five separate components of Fund balance, each of which identifies the extent to which METRO is bound to honor constraints on the specific purposes for which amounts can be spent:

- **Nonspendable** fund balance (not in spendable form such as inventories, prepaids, long-term receivables, or non-financial assets held for resale).
- **Restricted** fund balance (extremely enforceable limitations on use such as debt covenants, grantors, contributors, or laws and regulations of other governments).
- **Committed** fund balance (constrained to specific purposes by a formal action of the Board, such as an ordinance, resolution, or policy).
- **Assigned** fund balance (limited to the Board's intent to be used for a specific purpose, but not Restricted or Committed).
- **Unassigned** fund balance (residual net resources, either positive or negative, in excess of the other four fund balance components). Unassigned amounts are available for any purpose with Board approval.

All of METRO's Reserve Funds, with the exception of the Bus Replacement Fund which is funded from Measure D Sales Tax and STA-SGR Grants, are funded with surplus or "carryover" of unrestricted operating funds.

Adequate Reserve Funds are built over time. The goal of maintaining adequate reserves is to ensure that there are appropriate levels of working capital in the Reserve Funds for unanticipated situations such as a sudden increase in expenses, significant one-time unbudgeted expenses, unanticipated loss in funding, economic downturns, or uninsured losses, and to ensure continuity of service.

Reserve Funds may also be used for one-time, nonrecurring expenses that will build long-term capacity, such as payment of grant funded expenses prior to being reimbursed by the awarding grant entity, matching dollars for grants, capital and operating expenditures that might not otherwise have a grant funding source or qualify for grant funding.

Balances in the various Reserve categories are aligned with METRO Reserve Fund policy (revised and adopted by the Board on Nov 15, 2019).

<u>Slide 9</u>

The Preliminary Schedule of Reserve Account Balances (Attachment D) is based on the pre-audit monthly operating revenue and expense reports (Attachment B), as well as the monthly capital budget report (Attachment C). In FY23 revenues exceeded expenses resulting in a favorable operating surplus of \$13,024K, some of which was budgeted and anticipated and will be transferred to the Bus Replacement (\$2,678K), Operating & Capital Reserve Fund (\$4,500K), and UAL & OPEB Funds (\$2,000K). The preliminary reserve schedule reflects the following additional transfers of the remaining operating surplus:

- \$402K to be transferred to the Operation & Capital Reserve Fund
- \$1,492K to be transferred to the Operating Sustainability Reserve Balance
- \$1,952K to be transferred to the COVID Recovery Fund

Additionally, at fiscal year-end the following transfers are necessary between the Operating and Capital Reserve Fund and the Workers' Compensation and Liability Insurance Reserve Funds, as required by GASB#10 in order to align their balances with actuarial valuations and minimum target balances:

- \$173K transfer to the Workers' Compensation Reserve Fund;
- \$88K transfer to the Liability Insurance Reserve Fund.

An overview of the Reserves Funds as of 06/30/2023 is provided below:

- Workers' Compensation Reserve Fund:
 - Classified as a committed fund balance; GASB#10 requires METRO to accrue a liability on its financial statements for the ultimate costs of claims and expenses associated with all reported and unreported workers' compensation claims.
 - Target minimum amount are based on a bi-annual study of potential liability areas and risk. The long-term portion of the worker's compensation liability as of 06/30/2023 is \$2.5M (estimate) as per Actuarial Review of the Self-Insured Workers' Compensation Program report dated March 16, 2023. In FY23, \$173K is transferred from the Operating Capital Reserve Fund to the Workers' Compensation Reserve Fund to align the year-end balance with the actuarial valuation.
 - Workers' Compensation Reserve Fund estimated balance is \$2.5M and is fully funded
 - Should not be used for recurring expenses
- Liability Insurance Reserve Fund
 - Classified as a committed fund balance and required by GASB#10
 - Target minimum amount will be calculated annually based on the 5year rolling average of outstanding claims at fiscal year-end. The minimum balance in the reserve account is equal to the Self – Insured Retention (SIR) of \$250K each for the liability and physical damage claims program (CalTIP) and the employment practices liability (EPL) program plus the 5-year rolling average of outstanding claims at year end (\$776K), at the end of FY23). In FY23, \$88K is transferred from the Operating Capital Reserve Fund to the Liability Insurance

Reserve Fund to align the year-end balance with the target minimum amount, calculated at year-end.

- Liability Insurance Reserve Fund target balance is \$0.8M and is fully funded
- Should not be used for recurring expenses
- Operations Sustainability Reserve Fund
 - o Classified as a committed fund balance
 - o Sometimes referred to as the "rainy day fund"
 - Operations Sustainability Reserve Fund balance is \$16.7M (after the proposed transfer of \$1.5M of operating surplus funds), in accordance with the Board adopted commitment to fully fund the reserve fund within three years of the adopted revisions to the Reserves Policy in November 2019.
 - Estimated target balance will be adjusted annually through the budget process, FY23 required amount is \$16.7M
 - Should not be used for recurring expenses
- Cash Flow Reserve Fund
 - Classified as a committed fund balance
 - The Cash Flow Reserve Fund balance is \$3.0M and is fully funded.
 - Target minimum amount will be set annually through the budget process, and is calculated based on a review of all current reimbursable grants, a revenue flow analysis, and invoice payments
 - Should not be used for recurring expenses
- Operating and Capital Reserve Fund
 - o Classified as an unassigned fund balance
 - Funded by carryover, alternative fuel tax credits, excess sales tax revenue, and other fungible revenues
 - Operating and Capital Reserve Fund estimated balance is \$13.0M and has no target minimum. The estimated balance includes FY24 Capital Budget commitments.
 - This fund would be a source for various Capital purchases and for use as local match for State and Federal grants
 - Should avoid using for recurring expenses
- UAL & OPEB Fund New and not currently included in the Reserve Fund Policy
 - Classified as a committed fund balance
 - Used to pay down the CalPERS Unfunded Accrued Liability
 - UAL & OPEB Fund balance is \$6M and has no target minimum

- Minimum annual allocation of \$2M, as per Board adopted commitment (with the adoption of the FY20 Budget on June 28, 2019) to initiate transfers of dedicated amounts to address the large and growing UAL and OPEB liabilities. Transfers were delayed by one fiscal year due to the anticipated impact of the labor negotiations and resulting budget overages, as well as the COVID pandemic in 2020.
- Bus Replacement Fund New and not currently included in the Reserve Fund Policy
 - Classified as an assigned fund balance
 - Consistent with FY18 Capital Budget funding strategy adopted by the Board that results in a minimum \$3M annual commitment funded by:
 - Measure D 2016 Net Sales Tax transfer from Operating budget
 - STA-SB1 transfer from Operating budget
 - STA-SGR direct transfer to the Bus Replacement Fund
 - Provides funding and stability for the required local match for obsolete fixed-route buses, Paratransit vehicles, and to maintain assets in a state of good repair
 - Bus Replacement Fund estimated available balance is \$10.7M
 - This balance includes the committed funds in the FY24 Capital budget commitments and budget transfers to the fund.
 - Unspent Measure D and STA-SGR funds will 'accumulate' in the Bus Replacement Fund until they are allocated to specific projects and spent on new replacement buses and vans
 - Should not be used for recurring expenses
- COVID Recovery Fund New and not currently included in the Reserve Fund Policy
 - Classified as an unassigned fund balance
 - METRO will reinvest the funds into future Operating budgets to sustain services to the greatest extent possible during the economic recovery, or until funds are exhausted, as per Board adopted policy statement regarding FY20 carryover to the FY21 and FY23 Operating Budget (adopted on June 26, 2020).
 - Source of funds is carryover primarily comprised of METRO's 1979 Local Sales Tax. Excludes impact from additional COVID related reimbursements.
 - COVID Recovery Fund balance is \$30.9M (after the proposed transfer of \$2.0M of operating surplus funds)
 - No target minimum amount designated

<u>Slide 10</u>

<u>Slide 11</u>

(Cover) Appendix

Slide 12

August 31, 2023 – FY24 YTD Operating Revenue and Expenses

- Operating Revenue, net unfavorable by \$58K
 - Passenger Fares unfavorable by \$18K
 - Special Transit Fares unfavorable by \$39K
- Operating Expense, net favorable by \$783K– Favorable wages and fringe driven by vacant positions, Non-personal costs lower due to timing of spend; partially offset by increased OT
 - Labor Regular favorable by \$423K
 - Labor OT unfavorable by \$377K
 - Fringe Benefits favorable by \$455K, excludes UAL related costs
 - o Non-Personnel favorable by \$282K, excludes Bond payment costs
- Operating Deficit lower by \$725K
 - Farebox Recovery 17.3% vs 16.5% budget
- Non-Operating Revenue/(Expense), net favorable by \$507K Primarily due to higher Sales Tax revenues and Interest Income
 - Sales Tax/including Measure D favorable by \$269K
 - Pension UAL/Bond Payment costs no variance
 - All Other Revenues favorable by \$238K
- Operating Surplus before Transfers higher by \$1,232K
- Bus Replacement Fund higher by \$71K due to increased Measure D sales tax revenues
 - Bus Replacement Fund Minimum \$3M annual commitment from Measure D sales tax and STA-SGR; FY24 forecasted transfer is \$3.2M
- Operating Surplus after Transfers higher by \$1,161K

Staff recommends that the Board accept and adopt the:

- Year to Date Monthly Financial Report as of June 30, 2023 Presentation (Attachment A)
- FY23 Operating Revenue and Expenses Year to Date as of 06/30/23 (Attachment B)
- FY23 Capital Budget Report for the month ending 06/30/22 (Attachment C)
- FY23 Preliminary Schedule of Reserve Account Balances (Attachment D)

IV STRATEGIC PLAN PRIORITIES ALIGNMENT

This report pertains to METRO's Financial Stability, Stewardship & Accountability.

V FINANCIAL CONSIDERATIONS/IMPACT

Favorable budget variances in Operating Revenues and Expenses contributed to higher than anticipated funds available for transfer.

VI CHANGES FROM COMMITTEE

Numbers presented in these reports are preliminary/pre-audit, and could change if there are any accounting adjustments, as per the final audit later this calendar year.

VII ALTERNATIVES CONSIDERED

The Board could choose to not accept this report although that is not recommended. This report is required per the Board Bylaws Article 16.01(e) and Public Utility Code (PUC) § 98145, to be presented to the Board within 90 days from the end of each fiscal year.

VIII ATTACHMENTS

Attachment A:Year to Date Monthly Financial Report as of June 30, 2023Attachment B:FY23 Operating Revenue and Expenses, for the month and
year ending 06/30/23Attachment C:FY23 Capital Budget, for the month and year ending 06/30/23Attachment D:FY23 Preliminary Schedule of Reserve Account Balances

Prepared By: Cathy Downes, Sr. Financial Analyst

Board of Directors September 22, 2023 Page 13 of 13

IX` APPROVALS:

Approved as to fiscal impact: Chuck Farmer, Chief Financial Officer

Michael Tree, CEO/General Manager

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	Attachment A	
<image/>	Year to Date Financial Report as of June 30, 2023	Ruard of Diroctors

September 22, 2023

Chuck Farmer, Chief Financial Officer

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FY23 Pre-Audit Financials



	June 30, 2	023 - P	re-aud	. <u></u>
Full Yea	r Operating	Reven	ue and	Expenses
\$,000	Forecast*	Budget	Fav / (Unfav)	
Operating Revenue				 Expenses favorable vs.
Passenger Fares	\$ 2,959	\$ 2,437	\$ 522	Budget due to lower
Special Transit Fares	6,112	5,953	159	headcount and hours
Fotal Operating Revenue	\$ 9,072	\$ 8,390	\$ 681	paid
Operating Expense				
Labor - Regular	\$ 16,848	\$ 20,415	\$ 3,567	Prelim Actuals include
Labor - OT	3,299	1,325	(1,974)	projected \$9.7M
Fringe	18,200	21,172	2,972	drawdown of ARPA funds.

drawdowns as a result of lower reimbursable than Budget by \$0.5M, costs; partially offset Grants, and Interest by higher Sales Tax revenues, TDA/STA Non-Operating lower lower ARPA COVID Income

(5, 780)219

> (298) (5,643)

(78) (5, 643)

2,684

14,496 15,477

17,179 9,697

\$ 1,355

\$ 30,775

\$ 32,130

(\$ 489)

\$ 55,483 \$ 8,853

\$ 13,024

Operating Surplus/(Deficit) before Transfers

Transfers and Other

8.4A.

Total Non-Operating Revenue/(Expense)

Pension UAL/Bond Interest Payment

All Other

COVID Related Costs COVID Relief Grants Federal/State Grants

Ś

\$ 4,171

1,033

676

1,709 54,994 \$2.0M expected to be transferred to COVID reserve bucket.

 $\widehat{\mathfrak{S}}$

5

Transfers to Bus Replacement Fund	(\$ 2,678)	(\$ 2,353)	(\$ 32
Transfers to Capital, UAL/OPEB Funds, and Reserves Replenishment	(\$ 8,393)	(\$ 6,500)	(\$ 1,89
Transfers (to) / from COVID Reserve Fund	(\$ 1,952)	I	(\$ 1,95
Operating Surplus/(Deficit) after Transfers			
Pre-close, Pre-Audit financials, subje	ect to adjus	tments pos	t close

6

Attachment A

available post audit Final results will be

(587)

12,108

12,695

Non-Personnel (excludes COVID costs)

Total OpEx

\$ 3,978 \$ 4,660 2.5%

15.2%

(\$ 46,629)

(\$ 41,970) 17.8%

Operating Surplus/(Deficit)

Farebox Recovery

Non-Operating Revenue/(Expense) Sales Tax/including Measure D

\$ 51,041

\$ 55,019

c

FY23 Pre-audit Capi	tal Bu	dget Sp	oend	
\$000's	Year 1	to Date	Full Year	
Project Category:	Actuals*	Budget**	% Spend	
Construction Related Projects	\$ 45	\$ 23	195.7%	
IT Projects	1,034	1,034	100.0%	
Facilities Repair & Improvements	499	517	96.5%	
Revenue Vehicle Replacement	2,626	3,019	87.0%	Atta
Revenue Vehicle Electrification Projects	6,027	5,850	103.0%	ichn
Non-Revenue Vehicle Replacement	199	218	91.3%	nen
Fleet & Maintenance Equipment	I	180	0.0%	t A
Misc.	173	211	82.0%	
Total	\$ 10,603	\$ 11,052	95.9%	

AVL/APC installed on fleet 5 Electric Buses received Completed Projects FY23
5 Electric Buses received
AVL/APC installed on flee

2 Service trucks and 3 Chevy Bolts Demo Structures/repair sink hole

* Pre-close/Pre-Audit financials, subject to adjustments post close ** Revised Budget approved by BoD in May 2023

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\$000 s	FY23	FY2	4
Project Category:	Projected	Budget **	% Spend
Revenue Vehicle			
5 Electric Buses	\$ 6,027	\$ 5,850	103.0%
3 New Flyer Lease	275	275	100.0%
AVL/APC	2,350	2,280	103.1%
2 CNG Buses	I	463	0.0%
Sub Total	\$ 8,653	\$ 8,868	97.6%
Non-Revenue Vehicle			
Non-Revenue Electric Vehicles (3 Chevy Bolts)	\$ 63	\$ 68	92.4%
2 Service Trucks	136	150	90.5%
Sub Total	\$ 199	\$ 218	91.1%
Fleet Maintenance			
Parts Washer	·	\$ 180	0.0%
Sub Total	•	\$ 180	0.0%
Construction Projects			
ParaCruz Facility	\$ 27	\$ 20	135.8%
Pacific Station Redevelopment	17	3	697.2%
Sub Total	\$ 45	\$ 23	198.2%

* Pre-close/Pre-Audit financials, subject to adjustments post close ** Revised Budget approved by BoD in May 2023

8.4A.5

Attachment A

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FY23 Pre-audit C	apital Buc	dget De	etail Sp	end
000's		FY23	FY2	4
Project Category:	F	Projected	Budget **	% Spend
⁷ acilities Repair & Improvements				
Security Gates - Automated		\$ 12	\$ 33	36.1%
Maintenance Yard Security		36	20	181.7%
Demo Structures/repair sinkhole		385	403	95.5%
Fuel Mgmt System		36	40	90.3%
Bay 11 HVAC modification		26	18	146.8%
All Other Facilities projects		4	4	100.0%
	Sub Total	\$ 499	\$ 517	<u>96.5%</u>
T Projects				, 111
ERP System		\$ 1,034	\$ 1,034	100.0%
	Sub Total	\$ 1,034	\$ 1,034	100.0%

* Pre-close/Pre-Audit financials, subject to adjustments post close ** Revised Budget approved by BoD in May 2023

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S
Detai
Budget
Capital
Pre-audit
FY23

s,000\$	FY23	FY2	4
Project Category:	Projected	Budget **	% Spend
Other Miscellanous			
Scotts Valley Transit Center Security	\$ 45	\$ 51	88.0%
Safety - Information Display System & Monitors: 14 at multiple locations	14	15	93.0%
POS Square Machines: 2 & Badge Printers: 2 - Customer Service (PAC & WTC)	11	15	74.3%
MS Windows upgrade	19	19	100.0%
Other Miscellanous	85	111	76.4%
Sub Total	\$ 173	\$ 211	82.3%
Grand Total	\$ 10,602	\$ 11,050	95.9%

* Pre-close/Pre-Audit financials, subject to adjustments post close ** Revised Budget approved by BoD in May 2023

8.4A.7

FY23 Pre-Audit Capital Portfolio Spending by Reserve Fund, \$2,671.0K **Operating and Capital Operating Budget** Transfers from (Measure D) \$1,853.2K Funding Source* \$10.5M **Transit Operations** rogram (LCTOP) \$1,184.1K Low Carbon Improvement Program State Transportation (FTA), \$4,234.6K Federal Grants (STIP), \$658.5K PTMISEA (1B) \$0.3K

8.4A.8

ω
\$6.0M	<u>folio:</u> \$30.9M	rojects in the FY24 Capital Port \$13.0M * *	stores committed against P \$10.7M**
UAL & OPEB	COVID Recovery Fund	Operating & Capital Reserve Fund*	Bus eplacement Fund
	inces for these Funds	No minimum Bala	
Fully Funded	Fully Funded	Fully Funded	Fully Funded
Cash Flow Reserve Fund *	Operations Sustainability Reserve Fund*	Liability Insurance Reserve Fund *	Workers' ompensation eserve Fund*
	₹ 	\$0.8M	

*Balances in the various Reserve categories are alig Bus Replacement Fund – Minimum \$3M annual corr UAL & OPEB – Minimum \$2M annual commitment

8.4A.9









7

	penses
24	EX
Ĩ	and
2023	enue
31,	Rev
August	Operating
	VTD 0

3,485 455 Personal cost
167 (377) 3,485 455
167 3,485
543 3,030
bor - OT nge

ransfers to Bus Replacement Fund	(\$ 467)	(\$ 396)	(\$ 71)
Operating Surplus/(Deficit) after Transfers	(\$ 1,960)	(\$ 3,121)	\$ 1,161

* Pre-close financials, subject to adjustments post close

SANTA CRUZ			Opera	Iting Rev	enue 8	Ш	xpenses		
		<u>Year-to-Da</u>	te as of Jun 30,	2023			<u>Year Over Yea</u>	r as of Jun 30,	2022
		Forecast	Budget	Variance \$	Variance %		Actual	Variance \$	Variance %
es		2,959,391 6.112.273	2,437,388 5.952.851	522,003 159.422	21.4% 2.7%		2,400,603 5.847.145	558,788 265.128	23.3% 4.5%
enue	⇔	9,071,664 \$	8,390,239	681,425	8.1%	φ	8,247,748 \$	823,916	10.0%
	θ	16,847,501 \$ 3.298.687	20,414,537 \$ 1.324,597	(3,567,036) 1.974.090	(17.5%) 149.0%	θ	16,165,235 \$ 2.838.451	682,266 460.237	4.2% 16.2%
IAL costs) ccludes COVID/Bond costs)		18,199,888 12.695.284	21,171,861 12.108.451	(2,971,973) 586.833	(14.0%) 4.8%		18,500,442 10.693.487	(300,554) 2.001.797	(1.6%) (18.7%
	ω	51,041,360 \$	55,019,446 \$	(3,978,086)	(7.2%)	Υ	48,197,614 \$	2,843,745	5.9%
Operating Surplus/(Deficit) Farebox Recoverv	φ	(41,969,696) \$ 17.8%	(46,629,207) \$ 15.2%	4,659,511 2.5%	(10.0%)	θ	(39,949,867) \$ 17.1%	(2,019,829) 0.7%	5.1%
nue/(Expense)									
g Measure D	θ	32,130,011 \$	30,774,884 \$	1,355,127	4.4%	θ	32,229,965 \$	(99,954)	(0.3%)
ltS		11,179,271	14,495,688	2,683,583	18.5%		21,065,477	(3,886,206)	(18.4%)
11S sete		9,696,604 778 431)	15,476,596 712)	(5,779,992) 210 281	(31.3%) (73.7%)		13,157,597 (704 066)	(3,460,993) 216 536	(20.3%) (73.4%)
J Interest Payment		(5,642,781)	(5,642,781)	(0)	%0.0 0.0%		(7,686,887)	2,044,105	(26.6%)
×		1,708,951	675,832	1,033,119	152.9%		794,828	914,123	115.0%
Revenue/(Expense)	\$	54,993,625 \$	55,482,507 \$	(488,882)	(%6.0)	Ŷ	59,266,014 \$	(4,272,390)	(7.2%)
Operating Surplus/(Deficit) before Transfers	φ	13,023,929 \$	8,853,300 \$	4,170,629	47.1%	θ	19,316,148 \$	(6,292,219)	(32.6%)
acement Fund	θ	(2,678,049) \$	(2,353,300) \$	(324,749)	13.8%	θ	(2,916,657)\$	238,608	(8.2%)
JAL/OPEB Funds, and Reserves		(8,393,430)	(6,500,000)	(1,893,430)	29.1%		(9,574,141)	1,180,711	(12.3%)
Total Transfers and Other	φ	(11,071,479) \$	(8,853,300) \$	(2,218,179)	25.1%	θ	(12,490,798) \$	1,419,319	(11.4%)
Operating Surplus/(Deficit) after Transfers	φ	1,952,450 \$.			φ	6,825,350		
Transfers (to) / from COVID Reserve Fund	φ	(1,952,450) \$.			φ	(6,825,350)		
Operating Balance	ى↔	• •	.			φ	.		

Fringe (excludes UAL costs) Non-Personnel (excludes COVID/Bond costs)

Total OpEx

Total Operating Revenue

Operating Expense

Labor - Regular Labor - OT

Special Transit Fares

Operating Revenue Passenger Fares Non-Operating Revenue/(Expense)

Sales Tax/including Measure D

Federal/State Grants **COVID Relief Grants**

Attachment B

FY23

1 of 6

Summary Full Year

ð

Transfers (to) / from COVI

Operating Surplus/(Deficit

Total Trar

Transfers to Bus Replacement Fund

Transfers and Other

Total Non-Operating Revenue/(Expense)

Pension UAL/Bond Interest Payment

All Other

COVID Related Costs

Transfers to Capital, UAL/OPEB Funds, and Resen Replenishment

8.4B.1



			Oper	atinç	g Reve	nue &	Ш×	penses		
		Year-to-Da	ate as of Jun 3	0, 2023			≻ I	ear Over Ye	ar as of Jun 30	2022
		Forecast	Budget	Varia	ince \$	/ariance %	A	ctual	Variance \$	Variance %
		1,754,325	1,649,205		105,120	6.4%		1,488,513	265,813	17.9%
		201,300 -	194,184		01,122 -	34.6% 100.0%		210,547 411	90,/09 (411)	24.1% 100.0%
		943,760	593,999		349,761	58.9%		701,132	242,628	34.6%
assenger Fares	÷	2,959,391 \$	2,437,388	\$	522,003	21.4%	4	2,400,603	\$ 558,788	23.3%
		4,693,681	4,780,072		(86,391)	(1.8%)		4,681,251	12,430	0.3%
		803,542	583,388		220,154	37.7%		583,388	220,154	37.7%
		61,820	34,070		27,750	81.4%		37,098	24,722	66.6%
•		1,564	4,549		(2,985)	(65.6%)		1,690	(126)	(7.5%)
ares - Contract	ŝ	5,560,607 \$	5,402,079	⇔	158,528	2.9%	<u>لم</u>	5,303,427	\$ 257,181	4.8%
		176,665	175,772		893	0.5%		168,718	7,947	4.7%
						100.0%		1		100.0%
		375,000	375,000			0.0%		375,000		0.0%
/ay 17 Payment	÷	551,665 \$	550,772	\$	893	0.2%	<u>ب</u>	543,718	\$ 7,947	1.5%
erating Revenue	θ	9,071,664 \$	8,390,239	\$	681,425	8.1%	6	8,247,748	\$ 823,916	10.0%
		27,644,007	26,613,630		1,030,377	3.9%		27,902,479	(258,471)	(%6:0)
•		4,486,003	4,161,254		324,749	7.8%		4,327,486	158,517	3.7%
Total Sales Tax	θ	32,130,011 \$	30,774,884	\$	1,355,127	4.4%	€	32,229,965	\$ (99,954)	(0.3%)
		ı	ı			100.0%		4,536,805	(4,536,805)	100.0%
		263,285	263,285			0.0%		198,556	64,729	32.6%
		216	550		(334)	(%8.09)		192	23	12.2%
		10,166,800	9,218,043		948,757	10.3%		8,592,943	1,573,857	18.3%
		291,798	537,785		(245,987)	(45.7%)		405,067	(113,269)	(28.0%)
		5,923,041	4,476,025		1,447,016	32.3%		4,437,224	1,485,817	33.5%
			ı		·	100.0%		2,760,534	(2,760,534)	100.0%
		132,506	•		132,506	100.0%		•	132,506	100.0%
•		401,625			401,625	100.0%		134,156	267,469	199.4%
al/State Grants	S	17,179,271 \$	14,495,688	\$	2,683,583	18.5%	æ	21,065,477	\$ (3,886,206)	(18.4%)

SANTA

FY23

Attachment B

Details FY Revenue

2 of 6

Total Feder

Transp Dev Act (TDA) - Op Asst FTA Sec 5307 - Op Asst FTA Sec 5311 - Rural Op Asst Other State Assistance STA - Op Assistance STIC - Op Assistance LCTOP Operating Medicare Subsidy Fuel Tax Credit

Total Oper

Non-Operating Revenue

2016 Net Sales Tax (Measure D) Sales Tax 1979 Gross Sales Tax (1/2 cent)

Federal/State Grants

8.4B.2

Total Pa

Fixed Route Passenger Fares

Operating Revenue

Passenger Fares

Highway 17 Fares

Cruz On-Demand

Paratransit Fares

Special Transit Fares - City of SC **Special Transit Fares - Contract** Special Transit Fares - Cabrillo Special Transit Fares - UCSC

Special Transit Fares - Shaffer

Total Special Transit

Highway 17 Payment

Highway 17 Payments - Amtrak Highway 17 Payments - San Jose State Highway 17 Payments - VTA

Total Highw

		<u>Year-to-Dat</u>	<u>e as of Jun 30,</u>	2023			<u>Year Over Ye</u>	ear as of Jun 3	<u>0, 2022</u>
	ŭ	orecast	Budget	Variance \$	Variance %		Actual	Variance \$	Variance %
					100.0%	ы		•	100.0%
Act					100.0%		30	(3	100.0%
		·	ı	ı	100.0%		7,253,973	(7,253,97	() 100.0%
A					100.0%				100.0%
		9,696,604	15,476,596	(5,779,992)	(37.3%)		5,903,594	3,793,01	64.2%
Total COVID Relief Grants	ŝ	9,696,604 \$	15,476,596 \$	(5,779,992)	(37.3%)	θ	13,157,597	\$ (3,460,99	(26.3%)
		437	1,000	(263)	(26.3%)	ω	457	\$) \$ 477
		178,979	195,000	(16,021)	(8.2%)		219,347	(40,36	3) 259,715
		43,973	60,187	(16,214)	(26.9%)		29,982	13,99	15,991
		29,664	29,862	(198)	(0.7%)			29,66	1 (29,664)
		36,725	42,536	(5,811)	(13.7%)		15,030	21,69	1 (6,664)
					100.0%				
					100.0%		76,592	(76,59	2) 153,184
		1,161,371	250,000	911,371	364.5%		237,513	923,85	3 (686,345)
		·		ı	100.0%		7,775	(7,77)	5) 15,550
		69,061		69,061	100.0%		1,939	67,12	2 (65,183)
		16,975		16,975	100.0%		14,621	2,35	12,266
		117,649	62,953	54,696	86.9%		75,568	42,08	33,487
		32,001		32,001	100.0%		26,752	5,25) 21,502
		22,117	34,294	(12,177)	(35.5%)		89,253	(67,13) 156,388
Total All Other Revenue	\$	1,708,951 \$	675,832 \$	1,033,119	152.9%	÷	794,828	\$ 914,12	115.0%
al Non-Operating Revenue	φ	60,714,837 \$	61,423,000 \$	(708,163)	(1.2%)	φ	67,247,867	\$ (6,533,03	(%2.6)
	S	(2,678,049) \$	(2,353,300) \$	(324,749)	13.8%	Ф	(2,916,657)	\$ 238,60	3 (8.2%)
and Reserves		(8,393,430)	(6,500,000)	(1,893,430)	29.1%		(9,574,141)	1,180,71	(12.3%)
Total Transfers and Other	φ	(11,071,479) \$	(8,853,300) \$	(2,218,179)	25.1%	ω	(12,490,798)	\$ 1,419,31	(11.4%)
Total Expenses	φ	56,762,572 \$	60,959,939 \$	(4,197,367)	(%6:9%)	φ	56,179,467	\$ 583,10	1.0%
Dperating Surplus/(Deficit)	φ	1,952,450 \$.			↔	6,825,350		
from COVID Reserve Fund	↔	(1,952,450) \$				φ	(6,825,350)		
Operating Balance	\$	\$.			÷			

Details FY Revenue

3 of 6

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Transfers (to) / from COVI

Operating

Total Tran

Transfers to Capital, UAL/OPEB Funds, and Resen

Total Non-Ope

Other Non-Transp Revenue

G/L on Asset Disp

FTA Sec 5311 - Rural Op Asst CARES Act

FTA Sec 5307 - Op Asst CARES Act

COVID Relief Grants

FTA Sec 5307 - Op Asst CRRSAA Act

FTA Sec 5311 - Rural Op Asst CRRSAA FTA Sec 5307 - Op Asst ARPA

Rent Income - SC Pacific Station

Advertising Income

All Other Revenue

Commissions

Rent Income - Watsonville TC Rent Income - Scotts Valley

Rent Income - Utilities Rev

Lease Revenue Interest Income

Interest Income Leases

Interest Income Other

LCFS Credits **CNG Sales**

Transfers to Bus Replacement Fund **Transfers and Other**

Replenishment

8.4B.3

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Operating Revenue & Expenses

(2.1%) 1.9% (2.3%) (11.3%) (5.0%) 1.9% 1.8% (0.2%) 6.2% 24.9% 9.3% (4.4%) (19.5%) 7.3% 97.3% 7.1% 1.6% 4.2% 18.2% 9.7% 16.2% 5.4% 0.2% (12.0%) (1.6%) 2.2% Variance % Year Over Year comparison as of June 30, 2022 7,386 (2,144) (6,115) (2,323) 29,287 (12,865)(89,113) 1,208 2,672 (28,077) 544,742 137,507 682,250 460,253 26,215 645 63,923 (105, 431)395,301 64,952 17,604 3,673 (209, 591)2,494 (300,554) 841,948 Variance \$ Э Э θ θ Ś θ 7,724,637 8,440,598 2,167,531 670,919 128,649 35,083 398,574 93,757 54,298 473,455 2,746 37,504,128 1,883,988 256,050 16,165,235 327,515 940,648 689,048 105,251 16,625 2,838,451 9,987,951 2,417,514 456,086 233.204 18,500,442 Actual ഗ θ ഗ S θ φ 210.4% 47.4% 149.0% (21.6%) (13.0%) (17.5%) (20.6%) (16.3%) (16.0%) (14.8%) (15.4%) (23.5%) (7.5%) (32.0%) (33.6%) 111.7% 0.0% 113.3% (14.0%) (10.6%) 1.6% 0.2% 4.8% (7.4%) (11.3%) Variance % (1.0%) (2,281,905) (1,285,147) (3,567,052) (381,456) (27,510) (77,571) (15,882) 741 (31,100) (76,619) (237,118) (23,958) (10,990)193,586 (490,312) (1,901,690) 209 106,892 2,878 (2.074) (4,564,919) 1,737,305 236,801 1,974,106 (2,971,973) Variance \$ Year-to-Date as of June 30, 2023 Ь Ś Ь θ S θ 10,551,285 9,863,252 825,527 499,070 2,377,972 11,680,051 483,531 107,496 47,442 274,285 155,101 1,014,944 739,860 2,540 46,718 17,832 131,257 42,910,995 20,414,537 372,628 1,134,427 2,205,190 173,386 1,324,597 207,201 21,171,861 Budget မ θ θ θ θ θ 1,887,660 9,778,361 405,960 91,614 48,183 17,833 5,418 938,325 502,742 38,346,076 8,269,380 131,143 35,728 366,972 16,847,485 2,562,832 3,298,703 131,466 752,971 205,127 18,199,888 8,578,105 345,118 243,185 2,312,082 735,871 Forecast Personnel \$ ഗ Ś θ Э Ś otal Fringe Overtime Regular 1

Attachment B

	Total Lahor	Total Labor			To	Total
SANTA CRUZ	Operating Expense Labor - Regular Bus/Van Operator Salaries All Other Salaries	Labor - Overtime Bus/Van Operator Overtime All Other Overtime	Fringe (excludes UAL costs) Medicare/Soc.Sec. Retirement Medical Insurance Dental Insurance Vision Insurance Life Insurance	State Disability (SDI) Disability Insurance State Unemployement (SUI) Worker's Comp Holiday Pay Floating Holiday Sick Leave Annual Leave	Other Paid Absence Physical Exam Driver Lic.Renewal Other Fringe Benefits	

	<u>Year-to-D</u>	<u>ate as of June 30, 20</u>	<u>)23</u>		<u>Year Over Year c</u>	<u>omparison as of Jun</u>	<u>ie 30, 2022</u>
	Forecast	Budget	Variance \$	Variance %	Actual	Variance \$	Variance %
	103,996	106,386	(2,390)	(2.2%)	96,013	7,983	8.3%
	468,313	439,895	28,418	6.5%	383,565	84,748	22.1%
	1,927,763	1,983,868	(56,105)	(2.8%)	714,795	1,212,969	169.7%
	102,600	101,121	1,479	1.5%	93,000	9,600	10.3%
	444,924	435,096	9,828	2.3%	497,771	(52,847	(10.6%)
	24,651	9,179	15,472	168.6%	6,425	18,226	3 283.7%
	511,401	I	511,401	100.0%	307,499	203,902	66.3%
	4,150	9,581	(2,431)	(20:7%)	3,860	290	7.5%
	45,684	98,277	(52,593)	(53.5%)	32,356	13,328	41.2%
	628,529	632,501	(3,972)	(0.6%)	660,931	(32,402	(4.9%)
	24,208	23,282	926	4.0%	32,274	(8,066	(25.0%)
	1			100.0%	9,644	(9,644	100.0%
	144,099	200,000	(55,901)	(28.0%)	180,974	(36,875	(20.4%)
	974,071	955,203	18,868	2.0%	833,646	140,425	16.8%
	209,591	611,480	(401,889)	(65.7%)	514,544	(304,953	(59.3%)
	33,161	58,575	(25,414)	(43.4%)	62,694	(29,533	(47.1%)
_	82,567	59,753	22,814	38.2%	46,208	36,359	78.7%
Services \$	5,729,708 \$	5,724,197 \$	5,511	0.1%	\$ 4,476,199	\$ 1,253,509	28.0%
	68,769	78,592	(8,823)	(12.5%)	75,954	(7,184	() (0.5%)
	2,435,602	2,000,000	435,602	21.8%	1,905,155	530,447	27.8%
	204,566	217,000	(12,434)	(2.7%)	204,954	(387	(0.2%)
	1,322,773	1,033,840	288,933	27.9%	1,200,681	122,092	10.2%
Supplies \$	4,031,711 \$	3,329,432 \$	702,279	21.1%	\$ 3,386,743	\$ 644,967	19.0%
	13,259	15,689	(2,430)	(15.5%)	9,129	4,130) 45.2%
	50,711	25,000	25,711	102.8%	31,557	19,155	60.7%
	183,480	121,359	62,121	51.2%	61,534	121,946	198.2%
	484	2,060	(1,576)	(76.5%)		484	100.0%
	77,581	66,239	11,342	17.1%	85,649	(8,068	() (9.4%)
	5,758	8,300	(2,542)	(30.6%)	5,805	(48	(0.8%) (0.8%)
	25,920	26,573	(653)	(2.5%)	20,365	5,555	27.3%
	66,802	63,127	3,675	5.8%	59,251	7,551	12.7%
	110,382	123,047	(12,005)	(10.3%)	118,048	000(/)	(%0.0) (0
	/CO	10,302	(3,645)	(93.6%)	(788() EE 207	0,003 0,003	(110.9%)
	31,730 13,687	02,470 10 132	(50,120) (5445)	(28.5%)	12 676 12 676	1 011	9) (42.1 %) 8 0%
	1 002	3 000	(1 998)	(50.0%) (66.6%)	3 514	(2 512	(71 5%)
Supplies \$	581.473 \$	536.303 \$	45.170	8.4%	\$ 456.914	\$ 124.559	-27.3%
	53,753	100,000	(46,247)	(46.2%)	48,962	4,791	9.8%
	364,061	369,600	(5,539)	(1.5%)	329,616	34,445	10.5%
	144,827	155,435	(10,608)	(6.8%)	132,723	12,104	9.1%
ŧ	1/1,220	201,380	(30,334)	(%1.01)	\$22,001 \$		10.3%
Il Utilities	733,868	826,615	(92,148)	(%Z'LL)	\$	\$ 61,34U	10.1%

Details FY Expenses

5 of 6

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8.4B.5

k iting & Audit Fees & Bank Fees & Bank Fees isional & Tech Fees isional & Laundry y Services is & Laundry y Services is & Laundry y Services is & Laundry - Building & Improvments - Equipment	 Revenue Vehicle Non Revenue Vehicle ous Waste Disposal Total Aterials & Supplies the Non Revenue Vehicle the Revenue Vehicle 	Tubes Le Vehicle Parts Total Mobile Materials & aterials & Supplies e & Mailing ional Items	Supplies Supplies Out Supplies Maint Supplies Ventory Parts & Supplies ools fee Tool Replace	Total Other Materials & Total Other Materials & Sion Power Electric & Garbage mmunications Tota
Services Accounting & Admin & Banh Professional & Legal Service Pre-Employm Custodial Service Uniforms & La Security Servi Graphic Servi Repair - Build Repair - Equit	Repair - Reve Repair - Non Hazardous W Mobile Materia Fuel/Lube No Fuel/Lube Re	Tires & Tubes Revenue Veh Other Material: Postage & Me Promotional It Printing	Cleaning Supplie Ereight Out Safety Supplie Cleaning Sup Repair/Maint Tenant Repai Non-Inventory Small Tools Employee Tools	Utilities Propulsion Pc Gas & Electrid Water & Garb Telecommuni

	<u>Year-to-D</u>	ate as of June 30, 202	23		۶	<u>ear Over Year comp</u>	arison as of June (<u>30, 2022</u>
	Forecast	Budget	Variance \$	Variance %		Actual	Variance \$	Variance %
	88,682	70,553	18,129	25.7%		81,902	6.780	8.3%
	758,768	756,794	1,974	0.3%		764,069	(5,301)	(0.7%)
	78,126	99,591	(21,465)	(21.6%)		60,666	17,460	28.8%
	114,800	154,530	(39,730)	(25.7%)		306,422 //1 618/	(191,621) 17 530	(62.5%)
Total Casualty & Liability 💲	1,016,298 \$	1,081,468 \$	(65,170)	(6.0%)	ŝ	1,171,441 \$	(155,143)	(13.2%)
	10 780	17 500				10 035	(166)	1/00 1/
	12,700	28 756	(4,720)	(%0.72) %6 0		77 567	(001)	(1.2%)
	7,991	10.302	(2,311)	(22.4%)		7,947	43	0.5%
Total Taxes	49,784 \$	56,558 \$	(6,774)	(12.0%)	÷	48,449 \$	1,335	2.8%
	118.715	101.336	17.379	17.1%		95,699	23.016	24.1%
	625		625	100.0%		8,487	(7,862)	(92.6%)
	48,585	46,483	2,102	4.5%		16,934	31,651	186.9%
	116,788	102,903	13,885	13.5%		51,076	65,712	128.7%
		13,393	(13,393)	100.0%			•	100.0%
	72,915	87,275	(14,360)	(16.5%)		52,477	20,438	38.9%
	16,808	12,640	4,168	33.0%		8,773	8,035	91.6%
	7,460	12,981	(5,521)	(42.5%)		12,370	(4,910)	(39.7%)
	791		791	100.0%		- 10	791	100.0%
	3,814	•	3,814	100.0%		0,123	(2,309)	(37.7%)
	- 226		- 226	100.0%		- 23.142	- (22.916)	%0.001 (%0.66)
Total Miscellaneous	386,727 \$	377,011 \$	9,716	2.6%	ŝ	275,080 \$	111,647	40.6%
<i>e</i>	8 120 \$	8 120 \$	C	%U U	G	16.356 \$	(8 236)	(50.4%)
•	÷			100.0%	÷	3,283	(3,283)	100.0%
Total Interest Expense - Leases 💲	8,120 \$	8,120 \$	0	%0 .0	φ	19,639 \$	(11,519)	(58.7%)
6	149.378 \$	152.346 \$	(2.968)	(1.9%)	ю	46.501 \$	102.877	221.2%
	8,217	16,401	(8,184)	(49.9%)		9,322	(1,105)	(11.9%)
				100.0%		136,671	(136,671)	100.0%
Total Leases & Rentals	157,594 \$	168,747 \$	(11,153)	(6.6%)	\$	192,493 \$	(34,899)	(18.1%)
l (excludes COVID/Bond costs)	12,695,284 \$	12,108,451	586,833	4.8%	ŝ	10,693,487	2,001,797	18.7%
Total Operating Expense \$	51,041,360 \$	55,019,446 \$	(3,978,086)	(7.2%)	ŝ	48,197,614 \$	2,843,745	5.9%
\$	78,431 \$	297,712 \$	(219,281)	(73.7%)	⇔	294,966 \$	(216,536)	(73.4%)
	1,139,812	1,139,812	·	0.0%		4,955,467	(3,815,655)	(%0.77)
	1,470,969	1,470,969	0	0.0%		503,420	967,550	192.2%
•• • • • •	3,032,000	3,032,000		0.0%	•	2,228,000	804,000	36.1%
otal Pension UAL/Bond Payment <u>\$</u>	5,642,781 \$	5,642,781 \$	0	0.0%	s S	7,686,887 \$	(2,044,105)	(26.6%)
I otal Non-Operating Expense	5,721,212 \$	5,940,493 \$	(219,281)	(3.7%)	₽	7,981,853 \$	(2,260,641)	(28.3%)
Total Expenses	56,762,572 \$	60,959,939 \$	(4,197,367)	(%6.9%)	÷	56,179,467 \$	583,104	1.0%

Advertising/District Promo Employee Incentive Program Employee Training BoD Travel

Dues & Subscriptions

Miscellaneous

Licenses & Permits

Fuel Tax

Taxes

Other Taxes

Repairs - District Property

Insurance - Property Insurance - PL & PD

Insurance - Other

Settlement Costs

Casualty & Liability

Attachment B

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Details FY Expenses

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Total

Total Pension UAL/Bond Total Non-Operating

Interest Expense - POB Principal - POB

Total Operating

Non-Personnel (excludes COVID/Bon

Lease Expense - Facility Equipment Rental Lease Expense - Operating

Interest Expense - Loan Interest Expense - Leases

Leases & Rentals

Interest Expenses

Misc. Loss Other Misc Expense

Board Director Fee Contributions

Cash Over/Short

Local Meeting Exp

Travel

Total Leases

Pension UAL/Bond Payment Non-Operating Expense COVID Related Costs Retirement - UAL

8.4B.6



FY23 (Revised) Capital Budget Board Approved Budget on May 19, 2023 Spending as of June 30, 2023

s,000\$			
	FY23	FY24	
Project Category:	Projected	Budget **	% Spend
Revenue Vehicle			
5 Electric Buses	\$ 6,027	\$ 5,850	103.0%
3 New Flyer Lease	275	275	100.0%
AVL/APC	2,350	2,280	103.1%
2 CNG Buses	T	463	0.0%
Sub T	Total \$ 8,653	\$ 8,868	97.6%
Non-Revenue Vehicle			
Non-Revenue Electric Vehicles (3 Chevy Bolts)	\$ 63	\$ 68	92.4%
2 Service Trucks	136	150	90.5%
T dug	Total \$ 199	\$ 218	91.1%
Fleet Maintenance			
Parts Washer	T	\$ 180	0.0%
Sub T	Total -	\$ 180	0.0%
Construction Projects			
ParaCruz Facility	\$ 27	\$ 20	135.8%
Pacific Station Redevelopment	17	3	697.2%
Sub T	Total \$ 45	\$ 23	198.2%

Attachment C

8.4C.1



FY23 (Revised) Capital Budget Board Approved Budget on May 19, 2023 Spending as of June 30, 2023

\$000's		FY23	FY24	+
Project Category:		Projected	Budget **	% Spend
Facilities Repair & Improvements				
Security Gates - Automated		\$ 12	\$ 33	36.1%
Maintenance Yard Security		36	20	181.7%
Demo Structures/repair sinkhole		385	403	95.5%
Fuel Mgmt System		36	40	90.3%
Bay 11 HVAC modification		26	18	146.8%
All Other Facilities projects		4	4	100.0%
	Sub Total	\$ 499	\$ 517	96.5%
IT Projects				
ERP System		\$ 1,034	\$ 1,034	100.0%
	Sub Total	\$ 1,034	\$ 1,034	100.0%

Attachment C



FY23 (Revised) Capital Budget Board Approved Budget on May 19, 2023 Spending as of June 30, 2023

\$000's	FY23	FY24	
Project Category:	Projected	Budget **	% Spend
Other Miscellanous			
Scotts Valley Transit Center Security	\$ 45	\$ 51	88.0%
Safety - Information Display System & Monitors: 14 at multiple locations	14	15	93.0%
POS Square Machines: 2 & Badge Printers: 2 - Customer Service (PAC & WTC)	11	15	74.3%
MS Windows upgrade	19	19	100.0%
Other Miscellanous	85	111	76.4%
Sub Total	\$ 173	\$ 211	82.3%
Grand Total	\$ 10,602	\$ 11,050	95.9%

Attachment C

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Fund Title	Explanation and Use:	Post Audit Balance at 6/30/22 (<i>Before</i> <i>Capital</i> <i>Commitments</i>)	ESTIMATED Additions/ (Withdrawals) in FY23	ESTIMATED Balance at 6/30/23	Board Adopted Minimum or Target Level	% Funded	ESTIMATED Capital Budget Commitments (FY24 Anticipated Spending as of 06/23/2023)	ESTIMATED Balance at 6/30/23 (After FY24 Anticipated Spending Capital Commitments)	Suggested Guidelines:	Board Adopted Recommendation:
Operating and Capital Reserve Fund (tormerly - Operating / Capital Reserves)	Liquid and unrestricted assets that an Liquid and unrestricted assets that an unrestricted assets that an in the worth of an unanticpated bas of evenue or increase in expenses. Includes Remarke E-Ta R-Rebeate ansienred from the Operating Budget and any excess revenues above actual expenses.	\$ 11,002,362	\$	\$ 12,367	NIA	NVA	\$ 9,420,289	\$ 3,577,078	Any use of Operating and Capital Reserves above CE oxecutive authority will be brought to the BOD for consideration. To be used as the local match for capital grants.	There is no Board Adopted Minimum Bakino established: this tund shall not be used to support recurring operating expenditures.
Operations Sustainability Reserve Fund (formerly - Operating Reserves)	Funds set aside to protect the organization's essential services and funding requirements duning periods of economic downtum of neural disasters. Target = three month's operating expenses (Payrol and Accounts Payroble).	15,239,985 15,239,985	\$	\$ 16,731,790	16,731,790	100%	ب	s 16,731,790	GFOA recommends, at a minimum, that general-purpose governments, regardess of size, mahrain general-fund of no less than two premarking evenues or regular general fund operating even at general fund operating even at	Fund Operations Sustainability Fund Operations Sustainability equals there (3) months of the equals are (3) months of the most current fiscal years budget to most current fiscal years budget the budget process (adopted Revised Reserves Policy on Nov. (7 2018) Reserves Policy on Nov. (7 2018) and abstract to Another within three (3) years of the Adoption of the Revised Reserves Policy)
Cash Flow Reserve Fund (formerly - Cash Flow Reserves)	Funds set aside to "cash flow" capital and/or operating expenses incurred before eceiving transursements from various funding sources (Amual FTA 5307 (& STA), etc).	\$ 3,000,000	ب ب	3,000,000	3,000,000 \$	100%	, , ,	3,000,000	Staff will manage flexibility of Cash How Reserve Fund, according to project levels and capital needs as they fluctuate from year to year.	Fund Cash Flow Reserve Fund to minimum or target levels; set anrually through the budget process.
COVID Recovery Fund (estimated balances, not currently included in the Reserves Policy)	The current FY20 Operating budget is expecting to have a carryover at the end of the fiscal year due to rembursement of FTA qualifying operating expenses related to the CARES act and FEWA reimbursements in FY20	\$ 28,914,680	\$ 1,952,450	30,867,130	NA	MA	م	\$ 30,867,130	METRO will reinvest the funds into the FY22 Operating budget and beyond, to sustain services to the greatest extend possible during the economic recovery, or until the se funds are exhausted	,
Bus Replacement Fund (estimated balances, not currently included in the Reserves Policy)	strategy was adopted by the Board that strategy was adopted by the Board that the annual capital budget. This new strategy created the Bus Replacement Fund" and created the Bus Replacement Fund" and STA funds and Measure D funds to the STA funds and Measure D funds to the funding and stability for the required local match for disoble fixed-roule buses and Paratransit vehicles.	\$ 9,189,272	\$ 1,518,373	s 10,707,645	- - -	- NA		- 	Amual unspent Measure D. STA, and SGR funds will "accumulate' in the Bus Replacement Fund until they are alocated to spearment buses and vans and improvements.	\$3M per year being dedicated to the annual capital budget
UAL & OPEB Fund (estimated balances, not currently included in the Reserves Policy)	Used to Pay down the CaIPERS Untunded Accrued Liability	\$ 4,000,000	\$ 2,000,000	\$ 6,000,000	N/A	N/A	ب ب	\$ 6,000,000	МА	\$2M per year being dedicated to the fund
Workers Compensation Workers Compensation Workers Compensation Reserves)	Funds set aside to finance the (discounted) forg term portion of workers' compensation liteditiv, as of the end of the fiscal year.	\$ 2,307,335	\$ 172,611	\$ 2,479,946	\$ 2,479,946	100%	ب م	\$ 2,479,946	GASB #10 requires Santa Cruz METRO to accure a tability on its mancial statements for the utimate mancial statements for the utimate associated with all reported and associated workers' compensation claims.	Fund Workens' Comp Reserves to minimum or target levels, a bi-annual version of openetia lability areas and tisks shall be the basis for determining minimum reserves.
Liability insurance Reserve Fund ((ormeny - Lability Insurance Reserves)	Funds set aside to pay the cost of Funds set aside to pay the cost of outstanding liability and physical damage dishtiry claims. (Set finaura d Retention - SIR- \$250K each program)	\$ 687,833	\$ 88,273	\$ 776,106	\$ 776,106	100%	۰ ب م	\$ 776,106	GASB #10 requires Santa Cruz METRA to accure a fability on its mancial statements for the ultimate cost of claims and expenses associated with all reported and associated liability and physical damage claims.	Fund Liability Insurance Reserves to minimum or larget levels, catculated average of outstanding calms at fiscal year end + \$250K each SIR.
		\$ 74,431,467	\$ 9,128,517	\$ 83,559,984 A			\$ 13,127,767 B	\$ 70,432,217 C = A - B		
+			† -							

SANTA CRUZ METROPOLITAN TRANSIT DISTRICT FY23 SCHEDULE OF RESERVE ACCOUNT BALANCES-PRE-CLOSE PRE-AUDIT AS OF 09/13/23

Attachment D

FY23 DRAFT Updated 9-13-2023

8.4D.1

9/13/2023

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Santa Cruz Metropolitan Transit District

SANTA CRUZ

DATE: September 22, 2023

TO: Board of Directors





I. RECOMMENDED ACTION

That the Board of Directors award a contract to ADARide.com, LLC for Paratransit Eligibility Certification Program Services in an amount not to exceed \$206,777, and authorize the CEO/General Manager to:

- 1) Execute the ADARide.com, LLC contract for a two-year period, with options to extend the contract for a total term of eight years; and
- Execute future amendments with ADARide.com, LLC for the options to extend, increasing the contract total for each option year as required, not to exceed a total value of \$878,386 for the full eight years.

II. SUMMARY

- The Santa Cruz Metropolitan Transit District (METRO) has a need for paratransit eligibility certification services.
- As paratransit ridership and costs increase, it will be important for METRO to take steps to ensure that only eligible customers are able to use this service.
- A formal Request for Proposals (RFP) was conducted to solicit proposals from qualified firms to manage the eligibility process accurately, efficiently and cost effectively. Two firms submitted proposals for METRO's review.
- A three-member evaluation team composed of METRO staff reviewed and evaluated the proposals, and is recommending that the Board of Directors (Board) award a contract to the highest ranked proposer, ADARide.com, LLC (ADARide).

III. DISCUSSION/BACKGROUND

METRO identified a need for a vendor to handle paratransit eligibility certification services in order to be compliant with current standards of the Americans with Disabilities Act (ADA).

The ADA provides that any public transportation system operating fixed-route service must provide accessible transportation for people with disabilities as part

of the fixed-route series and through complementary paratransit services for those whose disabilities make them unable to use fixed-route services.

METRO began providing paratransit service in 1992. The eligibility certification process has been performed in-house since June 20, 2002, and until November 14, 2022 it was performed by METRO's Eligibility Coordinator, a full-time SEIU position. When the individual in this position retired last year, the position was left vacant and other staff members assumed these duties. However, management has realized that more oversight is needed than what staff are able to perform.

As paratransit ridership and costs increase, it is important for METRO to take steps to ensure that only eligible customers are able to use the ADA paratransit service.

The goal of METRO is to retain a qualified and committed contractor to work closely with METRO and its paratransit operators to develop, implement and perform the functions of a countywide ADA Eligibility Assessment and Certification Program.

The successful Contractor will manage the eligibility process accurately, efficiently, and cost-effectively while working closely with METRO's Paracruz Operations Department to determine applicant eligibility through the ADA Complementary Paratransit Certification Process and ensure compliance with the 21-day ADA eligibility determination requirement.

On June 21, 2023, METRO legally advertised RFP No. 23-13, distributed notices via Bonfire (METRO's e-procurement portal) to 1,606 firms, including 870 Disadvantaged Business Enterprises (DBEs), and sent email notices to all GovDelivery subscribers. On July 27, 2023, proposals were received and opened from two firms: ADARide from Gardena, California, and Paratransit, Inc. from Sacramento, California. A three-member evaluation team composed of METRO staff has reviewed and evaluated the proposals.

Evaluation Criteria	Points
Qualifications and Experience	30
Technical Approach to Scope of Work	30
Participation in METRO's Sustainability Initiative (optional)	5
References	20
Cost Proposal	20
Total Points Possible	105

The evaluation team used the following criteria as contained in the RFP:

ADARide was determined to be the highest ranked firm whose proposal fulfills the requirements of the RFP, with costs that are fair and reasonable.

As these services used to be performed by a dedicated SEIU position, management held a meet and confer with SEIU representatives on August 15, 2023, and an agreement was reached for METRO to contract out these services for a two-year period. METRO staff are to meet again with SEIU representatives at the end of this period to re-assess this arrangement.

Therefore, staff is recommending that the Board award a two-year contract to ADARide for Paratransit Eligibility Certification Program Services in an amount not to exceed \$206,777, and authorize the CEO/General Manager to execute the ADARide contract. Staff is also recommending that the Board authorize the CEO/General Manager to execute future contract extensions with ADARide for a total anticipated contract value not to exceed \$878,386 and a total term not to exceed eight years. As stated above, staff will meet again with SEIU representatives before the decision is made to exercise any contract extension options.

ADARide will provide all services meeting all METRO's specifications and requirements of the contract. Margo Ross, Chief Operations Officer, will serve as the Contract Administrator and will ensure contract compliance.

IV. STRATEGIC PLAN PRIORITIES ALIGNMENT

The award of this contract would align with the Service Quality and Delivery Strategic Priority.

V. FINANCIAL CONSIDERATIONS/IMPACT

The base value of the contract is \$206,777 for the first two years. Should all options be exercised, the total eight-year value of the contract is anticipated to be approximately \$878,386. Funds to support this contract are included in the current fiscal year's 3100 Paratransit Operating budget, within the Professional/ Technical Fees (503031) account. Since this is a multi-year contract, the Department Manager will be accountable for budgeting the cost in future years, including any option years exercised.

VI. CHANGES FROM COMMITTEE

N/A

VII. ALTERNATIVES CONSIDERED

• Not doing anything will result in continuing to maintain METRO's current process with limited in-house expertise and outdated systems.

Board of Directors September 22, 2023 Page 4 of 5

VIII. ATTACHMENTS

Attachment A: Contract with ADARide

Note: A full copy of the Contract is available on request.

Prepared by: Tanya Gilliam, Purchasing Agent

Board of Directors September 22, 2023 Page 5 of 5

IX. APPROVALS

Margo Ross, COO

Approved as to fiscal impact: Chuck Farmer, CFO

Michael Tree, CEO/General Manager

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PROFESSIONAL SERVICES CONTRACT FOR PARATRANSIT ELIGIBILITY CERTIFICATION PROGRAM SERVICES (23-13)

THIS CONTRACT is made effective on September 22, 2023 between the SANTA CRUZ METROPOLITAN TRANSIT DISTRICT ("Santa Cruz METRO"), a political subdivision of the State of California, and ADARIDE.COM, LLC ("Contractor").

1. <u>RECITALS</u>

1.1 Santa Cruz METRO's Primary Objective

Santa Cruz METRO is a public entity whose primary objective is providing public transportation and which has its principal office at 110 Vernon Street, Santa Cruz, California 95060.

1.2 Santa Cruz METRO's Need for Paratransit Eligibility Certification Program Services

Santa Cruz METRO has the need for Paratransit Eligibility Certification Program Services. In order to obtain these services, Santa Cruz METRO issued a Request for Proposals, dated June 21, 2023, setting forth specifications for such services. The Request for Proposals is attached hereto and incorporated herein by reference as Exhibit A.

1.3 Contractor's Proposal

Contractor is a firm qualified to provide Paratransit Eligibility Certification Program Services and whose principal place of business is 19300 S. Hamilton Avenue, Suite 120, Gardena, California 90248. Pursuant to the Request for Proposals issued by Santa Cruz METRO, Contractor submitted a proposal for Paratransit Eligibility Certification Program Services, which is attached hereto and incorporated herein by reference as Exhibit B.

1.4 Selection of Contractor and Intent of Contract

On September 22, 2023, Santa Cruz METRO selected Contractor as the Proposer whose proposal was most advantageous to Santa Cruz METRO to provide the Paratransit Eligibility Certification Program Services described herein. This Contract is intended to fix the provisions of these services.

Santa Cruz METRO and Contractor agree as follows:

2. INCORPORATED DOCUMENTS AND APPLICABLE LAW

2.1 Documents Incorporated in this Contract

This Contract shall consist of the following documents, all of which are incorporated herein and made a part hereof by reference thereto. This writing constitutes the final expression of the parties' Contract, and it is a complete and exclusive statement of the provisions of that Contract, except for written amendments, if any, made after the date of this Contract in accordance with Section 12.15 of the General Conditions to the Contract.

- 1) This Contract, including Attachment A, Data Privacy and Security Requirements
- 2) Exhibit A

Santa Cruz METRO's "Request for Proposals" dated June 21, 2023, including Addenda Nos. 1 through 3.

3) Exhibit B (Contractor's Proposal)

Contractor's Proposal to Santa Cruz METRO for Paratransit Eligibility Certification Programs, as accepted by Santa Cruz METRO.

2.2 Conflicts

In the event of conflict between or among the terms of the Contract Documents, the order of precedence, from highest to lowest, will be this Contract; Exhibit A; Exhibit B.

2.3 Recitals

The Recitals set forth in Article 1 are part of this Contract.

3. **DEFINITIONS**

3.1 General

The terms below (or pronouns in place of them) have the following meaning in the Contract:

- 3.1.1 CONTRACT The Contract consists of this document, the attachments incorporated herein in accordance with Article 2, and any written amendments made in accordance with Part IV, Section 12.15 of the General Conditions to the Contract.
- 3.1.2 CONTRACTOR (or CONSULTANT) The Proposer selected by Santa Cruz METRO for this project in accordance with the Request for Proposals issued June 21, 2023.
- 3.1.3 CONTRACTOR'S STAFF Employees of Contractor.
- 3.1.4 DAYS Calendar days.
- 3.1.5 PROPOSER Contractor whose proposal was accepted under the terms and conditions of the Request for Proposals issued June 21, 2023.
- 3.1.6 PROVISION Any term, agreement, covenant, condition, clause, qualification, restriction, reservation, or other stipulation in the Contract that defines or otherwise controls, establishes, or limits the performance required or permitted by either party.
- 3.1.7 SCOPE OF WORK (OR "WORK") The entire obligation under the Contract, including, without limitation, all labor, equipment, materials, supplies, transportation, services, and other work products and expenses, express or implied, in the Contract.

8.5A.2

4. <u>TIME OF PERFORMANCE</u>

4.1 Term

The term of this Contract will be for a period not to exceed two (2) years and shall commence upon the execution of the Contract by Santa Cruz METRO.

At the option of Santa Cruz METRO, this Contract may be renewed for three (3) additional two (2) year terms. Option terms may be exercised by METRO in single or multiple year periods.

Prior to each anniversary date for the option years, Contractor shall be allowed to request an increase in rates for services. Increases may not exceed the annual percentage rate change in the San Francisco-Oakland-San Jose Consumer Price Index for all urban consumers, up to a maximum of 3.5%. In all cases, Santa Cruz METRO may deny the increase, or cancel the contract if the requested price increase is not acceptable

5. <u>COMPENSATION</u>

5.1 Terms of Payment

Santa Cruz METRO shall compensate Contractor in an amount not to exceed the amounts/rates agreed upon by Santa Cruz METRO. Santa Cruz METRO shall reasonably determine whether work has been successfully performed for purposes of payment. Compensation shall be made within thirty (30) days of Santa Cruz METRO's written approval of Contractor's written invoice for said work.

The maximum compensation that Santa Cruz METRO has authorized to be expended for this Contract will not exceed <u>\$206,777</u>. Contractor understands and agrees that if it exceeds the maximum amount payable under this Contract, it does so at its own risk.

5.2 Invoices

Contractor shall submit invoices referencing the purchase order number provided by Santa Cruz METRO on a monthly basis. Contractor's invoices shall include detailed records showing the number of new applicants, recertified applicants, and renewals by mail processed. Invoices shall also indicate the number of in-person interviews, if any, that were performed in the billing cycle. Expenses shall only be billed if allowed under the Contract.

Said invoice records shall be kept up-to-date at all times and shall be available for inspection by Santa Cruz METRO (or any grantor of Santa Cruz METRO, including, without limitation, any State or Federal agency providing project funding or reimbursement) at any time for any reason upon demand for not less than four (4) years after the date of expiration or termination of the Contract. Under penalty of law, Contractor represents that all amounts billed to Santa Cruz METRO are (1) actually incurred; (2) reasonable in amount; (3) related to this Contract; and (4) necessary for performance of the project.

6. NOTICES

All notices under this Contract shall be deemed duly given upon delivery, if delivered by hand, or three (3) days after posting if sent by registered mail, receipt requested, to a party hereto at the



address hereinunder set forth, or to such other address as a party may designate by notice pursuant hereto.

Santa Cruz METRO

Santa Cruz Metropolitan Transit District 110 Vernon Street Santa Cruz, CA 95060

Attention: Michael Tree, CEO

CONTRACTOR

ADAride.com, LLC 19300 S. Hamilton Avenue, Suite 120 Gardena, CA 90248

Attention: Arthur Hulscher, CEO/President

7. ACCEPTANCE OF ELECTRONIC SIGNATURES AND COUNTERPARTS

The parties agree that this Contract, agreements ancillary to this Contract, and related documents to be entered into this Contract will be considered executed when the signature of a party is delivered by facsimile or other electronic method by either of the parties, and each party agrees that the electronic signatures, whether digital or encrypted, of the parties included in this Contract are intended to authenticate this writing and to have the same force and effect as manual signatures. Each party further agrees that this Contract may be executed in two or more counterparts, each of which will be deemed an original, and all of which constitute one and the same instrument.

8. <u>AUTHORITY</u>

Each party has full power and authority to enter into and perform this Contract and the person signing this Contract on behalf of each has been properly authorized and empowered to enter into this Contract. Each party further acknowledges that it has read this Contract, understands it, and agrees to be bound by it.

SIGNATURES ON NEXT PAGE

4

th 23 Signed on

Signed on

Santa Cruz METRO – SANTA CRUZ METROPOLITAN TRANSIT DISTRICT

Michael Tree, CEO/General Manager

Contractor – ADARIDE.COM, LLC

Arthur Hulscher, CEO/President

Approved as to Form: Julie A. Sherman, General Counsel

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Attachment A: Data Privacy and Security Requirements

1. DATA PRIVACY

The CONTRACTOR may have access to Personally Identifiable Information ("PII") in connection with the performance of the Contract. PII is any information that identifies or describes a person or can be directly linked to a specific individual, including ridership and usage data. Examples of PII include, but are not limited to, name, address, phone or fax number, signature, date of birth, e-mail address, method of payment, payment card information, ridership and travel pattern data, medical information, or medical records. METRO Personally Identifiable Information, or METRO PII, means any PII relating to Santa Cruz METRO's customers or employees.

The CONTRACTOR must ensure and maintain the confidentiality, security, safety, and integrity of all METRO PII, including physical, electronic, and procedural safeguards designed to prevent unauthorized access or use and protect against known or anticipated threats to the security or integrity of such data. This includes, but is not limited to, the secure transport, transmission and storage of METRO PII used or acquired in the performance of this Contract. Notwithstanding the generality of the foregoing requirements, CONTRACTOR will adhere to the following requirements concerning METRO PII:

- a. The CONTRACTOR may not, except as authorized or required by law, reveal or divulge to any person or entity any METRO PII that becomes known to it during the term of this Contract. The CONTRACTOR may not use or attempt to use any such information in any manner that may injure or cause loss, either directly or indirectly, to Santa Cruz METRO.
- b. The CONTRACTOR must maintain policies and programs that prohibit unauthorized disclosure of METRO PII and promote training and awareness of information security policies and practices. The CONTRACTOR must comply, and must cause its employees, representatives, agents, and subcontractors to comply, with such commercially and operationally reasonable directions as METRO may make to promote the safeguarding or confidentiality of METRO PII.
- c. The CONTRACTOR must conduct background checks for employees or Subcontractors that have access to METRO PII or host METRO PII.
- d. The CONTRACTOR must limit access to computers and networks that host METRO PII, including without limitation through user credentials and strong passwords, data encryption both during transmission and at rest, firewall rules, and network-based intrusion detection software.
- e. The CONTRACTOR agrees to comply with the information handling and confidentiality requirements outlined in the California Information Practices Act (Civil Code sections 1798 et. seq.) and Civil Code Section 1798.81.5(b) by entering into this Contract with Santa Cruz METRO. In addition, the CONTRACTOR warrants and certifies that in the performance of this Contract, it will comply with all applicable statutes, rules, regulations and orders of the United States, and the State of

California relating to the handling and confidentiality of METRO PII, including the terms and conditions contained in this Section.

This Section will survive termination or expiration of this Contract.

2. DATA SECURITY

The CONTRACTOR must provide those administrative, physical, and technical safeguards for protection of the security, confidentiality, integrity, and availability of METRO PII pursuant to the minimum standards of care recommended by the California Attorney General in her February 2016 report (See https://oag.ca.gov/breachreport2016). In particular:

- a. The CONTRACTOR agrees to properly secure and maintain any computer, hardware and software applications, or electronic media that it will use in the performance of this Contract. This includes ensuring all security patches, upgrades, and anti-virus updates are applied to secure METRO PII that may be used, transmitted, or stored on such software in the performance of this Contract.
- b. The CONTRACTOR, its employees, agents, Subcontractors, and consultants may not download or otherwise store any METRO PII onto any CONTRACTOR computer, desktop, laptop, thumb drives, disks, or other portable memory device without such data being encrypted.
- c. The CONTRACTOR represents that its hosting environment is built upon a secure infrastructure, which undergoes examinations from an independent auditor in accordance with the minimum standards of care recommended by the California Attorney General in her February 2016 report (see above). For added security, the CONTRACTOR will use multi-factor authentication when accessing the infrastructure. In addition to the independent audit, Santa Cruz METRO will have the right at any time, upon reasonable notice, to audit and inspect: (i) CONTRACTOR's facilities where the METRO PII is stored or maintained; (ii) any computerized software used to share, disseminate or otherwise exchange METRO PII; and (iii) CONTRACTOR's security practices and procedures, data protection, business continuity and recovery facilities, resources, plans and procedures related to software where the METRO PII is shared, disseminated or otherwise exchanged. The audit and inspection rights hereunder will be for the purpose of verifying CONTRACTOR's compliance with this Contract, and all applicable laws.
- d. The CONTRACTOR must process and store all METRO PII in a single-tenant environment and at no time will METRO PII be commingled with data of independent third-party users of CONTRACTOR's services.
- e. The CONTRACTOR must have vulnerability management programs to identify and minimize threats and risks on any software used to store or transmit METRO PII.
- f. The CONTRACTOR represents that the CONTRACTOR's management access to the hosting infrastructure is limited to authorized support staff. The security architecture has been designed to control appropriate logical access to the infrastructure to meet industry standards that meet or exceed the Trust Services

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Criteria and Principles for Security, Availability, Integrity, and Confidentiality established by the AICPA.

- g. Notwithstanding anything to the contrary in this Contract, the CONTRACTOR agrees to retain METRO PII for no longer than three days after the completion date of this Contract and Santa Cruz METRO's confirmation that the CONTRACTOR may proceed with such deletion. At the conclusion of this retention period, the CONTRACTOR agrees to use U.S. Department of Defense ("DoD") -approved method and removal of METRO PII from any files, with said service being included in the total cost of this Contract. Discarded METRO PII will be unavailable and unrecoverable following the purge on any storage media including, but not limited to, magnetic disk, optical disk, and memory chips ("Storage Media"). The CONTRACTOR agrees to destroy hard-copy documents containing METRO PII by means of a cross-cut shredding machine. The CONTRACTOR also agrees to use DoD-approved methods, or an alternate Santa Cruz METRO-approved method, to sanitize any Storage Media prior to discarding or when useful life has ended, whichever comes first. At the conclusion of the performance period of this Contract, the CONTRACTOR will submit a certification to Santa Cruz METRO's Project Manager that all electronic or hard-copy format METRO PII has been destroyed in accordance with the Contract.
- h. The CONTRACTOR is responsible for the security of the cardholder data the service providers possess or otherwise store, process or transmit on behalf of Santa Cruz METRO, including but not limited to, its customers and employees, and to the extent that it could impact the security of Santa Cruz METRO's, including but not limited to, its customers' and employees', cardholder data environment. The CONTRACTOR must at all times remain in compliance with the Payment Card Industry (PCI) Data Security Standard (DSS) requirements, including remaining aware at all times of changes to the PCI DSS and promptly implementing all procedures and practices as may be necessary to remain in compliance with PCI DSS, in each case, at the CONTRACTOR's sole cost and expense.
- i. The CONTRACTOR is responsible for complying with the Health Information Technology for Economic and Clinical Health Act (the "HITECH Act"), contained in Title XIII, Subtitle D of the American Reinvestment and Recovery Act of 2009, and the Health Insurance Portability and Accountability Act (HIPAA), including all data security and privacy requirements thereof.

This Section will survive termination or expiration of this Contract.

3. NOTICE OF SECURITY BREACH

The CONTRACTOR must immediately notify Santa Cruz METRO when it discovers that there may have been a data security incident that has or may have resulted in compromise to METRO PII. For purposes of this Section, immediately is defined as within twenty-four hours of discovery. The CONTRACTOR must immediately take such actions as may be necessary to preserve forensic evidence and eliminate the cause of any suspected breach or security vulnerability—and must promptly alert Santa Cruz METRO

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8.5A.8

of any such circumstances, including information sufficient for Santa Cruz METRO to assess the nature and scope of any suspected data breach. In the event of an unauthorized disclosure of METRO PII, the CONTRACTOR will be liable for paying for the following costs to remediate any such unauthorized disclosure:

- a. The reasonable cost of providing notice of the breach to individuals affected by such breach;
- b. The reasonable cost of providing required notice of the breach to government agencies, credit bureaus, and/or other required entities;
- c. The cost of providing individuals affected by such breach with credit protection services designed to prevent fraud associated with identity theft crimes for a specific period not to exceed 12 months; and
- d. Any other service required by applicable law.

The CONTRACTOR must provide any information and/or support to Santa Cruz METRO in issuing the actual notification and, at Santa Cruz METRO's sole discretion, the CONTRACTOR must itself provide actual notification if Santa Cruz METRO desires.

This Section will survive termination or expiration of this Contract.

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Santa Cruz Metropolitan Transit District

DATE: September 22, 2023

- **TO:** Board of Directors
- **FROM:** Eddie Benson, Maintenance Manager



- SUBJECT: CONSIDERATION OF CONTRACT AWARDS TO CONTINENTAL BATTERY SYSTEMS AND KELLEY'S SERVICE INC. FOR PURCHASE, DELIVERY AND SERVICING OF HEAVY-DUTY COACH BATTERIES FOR AN AGGREGATE AMOUNT NOT TO EXCEED \$281,837
- I. RECOMMENDED ACTION

That the Board of Directors authorize the CEO/General Manager to:

- Execute contracts with Continental Battery Systems and Kelley's Service Inc. for the Purchase, Delivery and Servicing of Heavy-Duty Coach Batteries for an aggregate not to exceed (NTE) total for both contracts of \$281,837 for a three-year period, with options to extend the contracts for a total term of seven years; and
- 2) Execute future amendments with these two vendors to exercise the options to extend and increase the contract total for each option year as required, not to exceed (NTE) a total aggregate amount of \$691,671 for both contracts for the full seven years, if deemed to be in the best interest of Santa Cruz METRO.

II. SUMMARY

- The Santa Cruz Metropolitan Transit District (METRO) requires the delivery and servicing of heavy-duty coach batteries.
- A formal Request for Proposals (RFP) was issued to solicit proposals from qualified firms. Two (2) firms submitted proposals.
- A two-member evaluation team composed of METRO staff reviewed and evaluated the proposals, and is recommending that the Board of Directors (Board) award a contract to each vendor.

III. DISCUSSION/BACKGROUND

METRO has a need for the delivery and servicing of heavy-duty coach batteries for its revenue vehicles. There are three specific heavy-duty batteries that METRO uses in its fleet. Continental Battery Company (d/b/a Continental Battery Systems) is METRO's current contracted provider for these services; however, this existing contract expired on August 28, 2023, with no further options to renew.

On July 21, 2023, METRO advertised RFP No. 24-02, distributed notices via Bonfire (METRO's e-procurement portal) to 310 firms, including 35 Disadvantaged Business Enterprises (DBEs), and sent email notices to all Mailchimp subscribers. On August 25, 2023, proposals were received and opened from two firms: Continental Battery Systems from Dallas, Texas and Kelley's Services, Inc. from Santa Cruz, California. A two-member evaluation team composed of METRO staff has reviewed and evaluated the proposals.

The evaluation team used the following criteria as contained in the RFP:

Evaluation Criteria	Points
Technical Approach to Contract Requirements	20
Qualifications and Ability to Train Staff	20
Experience with Government Agencies	10
Core Handling Program	20
Warranty	20
Price Proposal	40
References	15
Sustainability Initiative (optional)	5
Total Points Possible	150

Both proposals were evaluated to determine which provided the best value for each of the three heavy-duty batteries required, with the intention that more than one contract may be awarded. Both proposals were determined to fulfill the requirements of the RFP for at least one of the batteries required. Kelley's Service Inc. had the higher scores for both the 8-D and the AGM48 Batteries, while Continental Battery Systems had the higher score for the AGM31 battery.

Staff is recommending that the Board authorize the CEO/General Manager to execute the following three-year contracts on behalf of METRO, each with two (2) two-year options to extend, for Purchase, Delivery and Servicing of Heavy-Duty Coach Batteries. Staff is also recommending that the Board authorize the CEO/General Manager to execute future contract extensions with these two vendors for the two (2) two-year options to extend, for a total aggregate amount not to exceed \$691,671 for both contracts, with total terms not to exceed seven (7) years, if deemed to be in the best interest of METRO.

Vendor	Specific Battery	Amount
Kelley's Service Inc.	8-D Battery	\$165,676.50
	AGM48 Battery	\$12,826.50
	Total Not-to-Exceed Amount for initial 3-Year Term	\$178,503.00
	Total Not-to-Exceed Amount for full 7 Years	\$438,074.08
Continental Battery Systems	AGM31 Battery	\$103,333.50
	Total Not-to-Exceed Amount for initial 3-Year Term	\$103,333.50
	Total Not-to-Exceed Amount for full 7 Years	\$253,596.46
Aggregate total NTE amou	int for <u>both</u> Initial 3-Year Terms:	\$281,836.50
Aggregate total NTE am	ount for <u>both</u> full 7-Year Terms:	\$691,670.54

Eddie Benson, Maintenance Manager, will serve as the Contract Administrator and will ensure contract compliance.

IV. STRATEGIC PLAN PRIORITIES ALIGNMENT

The award of these contracts would align with the following Strategic Priorities:

- Service Quality and Delivery
- State of Good Repair

V. FINANCIAL CONSIDERATIONS/IMPACT

The base value of these contracts total amount not to exceed \$281,837 for the first three years. Should all options be exercised, the total seven-year not-to exceed amount of these contracts is anticipated to be approximately \$691,671. Funds to support these contracts are included in the current fiscal year's Fleet Maintenance Operating budget, within the Revenue Vehicle Parts (504191) account. Since this is a multi-year contract, the Department Manager will be accountable for budgeting the cost in future years, including any option years exercised.

VI. CHANGES FROM COMMITTEE

N/A

VII. ALTERNATIVES CONSIDERED

• Staff could continue to order batteries from Continental Battery Systems or another vendor under an annual Blanket Purchase Order, but due to supply chain back order issues, and the advantages of locking in pricing, formal contracts are recommended.

VIII. ATTACHMENTS

Attachment A: Contracts with Continental Battery Systems and Kelley's Service Inc.

Note: A full copy of the Contract is available on request.

Prepared by: Tanya Gilliam, Purchasing Agent
Board of Directors September 22, 2023 Page 5 of 5

IX. APPROVALS

Eddie Benson, Maintenance Manager/

Approved as to fiscal impact: Chuck Farmer, CFO

Michael Tree, CEO/General Manager

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PROFESSIONAL SERVICES CONTRACT FOR PURCHASE, DELIVERY AND SERVICING OF HEAVY-DUTY COACH BATTERIES (24-02)

THIS CONTRACT is made effective on September 22, 2023 between the SANTA CRUZ METROPOLITAN TRANSIT DISTRICT ("Santa Cruz METRO"), a political subdivision of the State of California, and CONTINENTAL BATTERY COMPANY d/b/a Continental Battery System ("Contractor").

1. <u>RECITALS</u>

1.1 Santa Cruz METRO's Primary Objective

Santa Cruz METRO is a public entity whose primary objective is providing public transportation and which has its principal office at 110 Vernon Street, Santa Cruz, California 95060.

1.2 Santa Cruz METRO's Need for Purchase, Delivery and Servicing of Heavy-Duty Coach Batteries

Santa Cruz METRO has the need for Purchase, Delivery and Servicing of Heavy-Duty Coach Batteries. In order to obtain these services, Santa Cruz METRO issued a Request for Proposals, dated July 21, 2023, setting forth specifications for such services. The Request for Proposals is attached hereto and incorporated herein by reference as Exhibit B.

1.3 Contractor's Proposal

Contractor is a firm qualified to provide Purchase, Delivery and Servicing of Heavy-Duty Coach Batteries and whose principal place of business is 8585 N Stemmons Frwy, Floor 6, Dallas, Texas 75247. Pursuant to the Request for Proposals issued by Santa Cruz METRO, Contractor submitted a proposal for Purchase, Delivery and Servicing of Heavy-Duty Coach Batteries, which is attached hereto and incorporated herein by reference as Exhibit C.

1.4 Selection of Contractor and Intent of Contract

On September 22, 2023, Santa Cruz METRO selected Contractor as the Proposer whose proposal was most advantageous to Santa Cruz METRO to provide the Purchase, Delivery and Servicing of Heavy-Duty Coach Batteries described herein. This Contract is intended to fix the provisions of these services.

Santa Cruz METRO and Contractor agree as follows:

2. INCORPORATED DOCUMENTS AND APPLICABLE LAW

2.1 Documents Incorporated in this Contract

This Contract shall consist of the following documents, all of which are incorporated herein and made a part hereof by reference thereto. This writing constitutes the final expression of the parties' Contract, and it is a complete and exclusive statement of the provisions of that Contract, except for written amendments mutually agreed by both parties.

- 1) This Contract
- 2) Exhibit A

Scope of Work

3) Exhibit B

Santa Cruz METRO's "Request for Proposals" dated July 21, 2023.

4) Exhibit C (Contractor's Proposal)

Contractor's Proposal to Santa Cruz METRO for Purchase, Delivery and Servicing of Heavy-Duty Coach Batteries, as accepted by Santa Cruz METRO.

2.2 Conflicts

In the event of conflict between or among the terms of the Contract Documents, the order of precedence, from highest to lowest, will be this Contract; Exhibit A; Exhibit B; Exhibit C.

2.3 Recitals

The Recitals set forth in Article 1 are part of this Contract.

3. <u>DEFINITIONS</u>

3.1 General

The terms below (or pronouns in place of them) have the following meaning in the Contract:

- 3.1.1 CONTRACT The Contract consists of this document, the attachments incorporated herein in accordance with Article 2, and any written amendments made in accordance with Part IV, Section 12.15 of the General Conditions to the Contract.
- 3.1.2 CONTRACTOR (or CONSULTANT) The Proposer selected by Santa Cruz METRO for this project in accordance with the Request for Proposals issued July 21, 2023.
- 3.1.3 CONTRACTOR'S STAFF Employees of Contractor.
- 3.1.4 DAYS Calendar days.

- 3.1.5 PROPOSER Contractor whose proposal was accepted under the terms and conditions of the Request for Proposals issued July 21, 2023.
- 3.1.6 PROVISION Any term, agreement, covenant, condition, clause, qualification, restriction, reservation, or other stipulation in the Contract that defines or otherwise controls, establishes, or limits the performance required or permitted by eitherparty.
- 3.1.7 SCOPE OF WORK (OR "WORK") The entire obligation under the Contract, including, without limitation, all labor, equipment, materials, supplies, transportation, services, and other work products and expenses, express or implied, in the Contract, as described in Exhibit A.

4. <u>TIME OF PERFORMANCE</u>

4.1 Term

The term of this Contract will be for a period not to exceed **three (3)** years and shall commence upon the execution of the Contract by Santa Cruz METRO.

At the option of Santa Cruz METRO, this Contract agreement may be renewed for two (2) additional two (2) year terms under the same terms and conditions. Option terms may be exercised by METRO in single or multiple year periods.

5. <u>COMPENSATION</u>

5.1 Terms of Payment

Santa Cruz METRO shall compensate Contractor in an amount not to exceed the amounts/rates agreed upon by Santa Cruz METRO and set forth in Exhibit C. Santa Cruz METRO shall reasonably determine whether work has been successfully performed for purposes of payment.

The maximum compensation that Santa Cruz METRO has authorized to be expended for this Contract will not exceed <u>\$103,333,50</u>. Contractor understands and agrees that if it exceeds the maximum amount payable under this Contract, it does so at its own risk.

5.2 Invoices

A packing list/proof of delivery shall be submitted for each order, together with an invoice for materials ordered and accepted by Santa Cruz METRO. The invoice shall identify the contract number, the purchase order number (to be provided by Santa Cruz METRO), the type of materials, quantity, unit price(s), and taxes. Invoices will be paid on a Net 30 basis.

Said invoice records shall be kept up-to-date at all times and shall be available for inspection by Santa Cruz METRO (or any grantor of Santa Cruz METRO, including, without limitation, any State or Federal agency providing project funding or reimbursement) at any time for any reason upon demand for not less than four (4) years after the date of expiration or termination

of the Contract. Under penalty of law, Contractor represents that all amounts billed to Santa Cruz METRO are (1) actually incurred; (2) reasonable in amount; (3) related to this Contract; and (4) necessary for performance of the project.

6. <u>NOTICES</u>

All notices under this Contract shall be deemed duly given upon delivery, if delivered by hand, or three (3) days after posting if sent by registered mail, receipt requested, to a party hereto at the address hereinunder set forth, or to such other address as a party may designate by notice pursuant hereto.

Santa Cruz METRO

Santa Cruz Metropolitan Transit District 110 Vernon Street Santa Cruz, CA 95060

Attention: Michael Tree, CEO

CONTRACTOR

Continental Battery Company 8585 N Stemmons Frwy, Floor 6 Dallas, TX 75247

Attention: Joe Jackson

7. ACCEPTANCE OF ELECTRONIC SIGNATURES AND COUNTERPARTS

The parties agree that this Contract, agreements ancillary to this Contract, and related documents to be entered into this Contract will be considered executed when the signature of a party is delivered by facsimile or other electronic method by either of the parties, and each party agrees that the electronic signatures, whether digital or encrypted, of the parties included in this Contract are intended to authenticate this writing and to have the same force and effect as manual signatures. Each party further agrees that this Contract may be executed in two or more counterparts, each of which will be deemed an original, and all of which constitute one and the same instrument.

8. <u>AUTHORITY</u>

Each party has full power and authority to enter into and perform this Contract and the person signing this Contract on behalf of each has been properly authorized and empowered to enter into this Contract. Each party further acknowledges that it has read this Contract, understands it, and agrees to be bound by it.

8.6A.4

4

Signed on _____

Santa Cruz METRO – SANTA CRUZ METROPOLITAN TRANSIT DISTRICT

Michael Tree, CEO/General Manager

Contractor – CONTINENTAL BATTERY COMPANY

Chris Pourroy, Senior Director of Sales Operations

Approved as to Form:

Julie A. Sherman, General Counsel

_____ ____

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PROFESSIONAL SERVICES CONTRACT FOR PURCHASE, DELIVERY AND SERVICING OF HEAVY-DUTY COACH BATTERIES (24-02)

THIS CONTRACT is made effective on September 22, 2023 between the SANTA CRUZ METROPOLITAN TRANSIT DISTRICT ("Santa Cruz METRO"), a political subdivision of the State of California, and KELLEY'S SERVICE, INC. ("Contractor").

1. <u>RECITALS</u>

1.1 Santa Cruz METRO's Primary Objective

Santa Cruz METRO is a public entity whose primary objective is providing public transportation and which has its principal office at 110 Vernon Street, Santa Cruz, California 95060.

1.2 Santa Cruz METRO's Need for Purchase, Delivery and Servicing of Heavy-Duty Coach Batteries

Santa Cruz METRO has the need for Purchase, Delivery and Servicing of Heavy-Duty Coach Batteries. In order to obtain these services, Santa Cruz METRO issued a Request for Proposals, dated July 21, 2023, setting forth specifications for such services. The Request for Proposals is attached hereto and incorporated herein by reference as Exhibit B.

1.3 Contractor's Proposal

Contractor is a firm qualified to provide Purchase, Delivery and Servicing of Heavy-Duty Coach Batteries and whose principal place of business is 258 Potrero Street, Santa Cruz, California 95060. Pursuant to the Request for Proposals issued by Santa Cruz METRO, Contractor submitted a proposal for Purchase, Delivery and Servicing of Heavy-Duty Coach Batteries, which is attached hereto and incorporated herein by reference as Exhibit C.

1.4 Selection of Contractor and Intent of Contract

On September 22, 2023, Santa Cruz METRO selected Contractor as the Proposer whose proposal was most advantageous to Santa Cruz METRO to provide the Purchase, Delivery and Servicing of Heavy-Duty Coach Batteries described herein. This Contract is intended to fix the provisions of these services.

Santa Cruz METRO and Contractor agree as follows:

2. INCORPORATED DOCUMENTS AND APPLICABLE LAW

2.1 Documents Incorporated in this Contract

This Contract shall consist of the following documents, all of which are incorporated herein and made a part hereof by reference thereto. This writing constitutes the final expression of the

parties' Contract, and it is a complete and exclusive statement of the provisions of that Contract, except for written amendments mutually agreed by both parties.

- 1) This Contract
- 2) Exhibit A

Scope of Work

3) Exhibit B

Santa Cruz METRO's "Request for Proposals" dated July 21, 2023.

4) Exhibit C (Contractor's Proposal)

Contractor's Proposal to Santa Cruz METRO for Purchase, Delivery and Servicing of Heavy-Duty Coach Batteries, as accepted by Santa Cruz METRO.

2.2 Conflicts

In the event of conflict between or among the terms of the Contract Documents, the order of precedence, from highest to lowest, will be this Contract; Exhibit A; Exhibit B; Exhibit C.

2.3 Recitals

The Recitals set forth in Article 1 are part of this Contract.

3. **DEFINITIONS**

3.1 General

The terms below (or pronouns in place of them) have the following meaning in the Contract:

- 3.1.1 CONTRACT The Contract consists of this document, the attachments incorporated herein in accordance with Article 2, and any written amendments made in accordance with Part IV, Section 12.15 of the General Conditions to the Contract.
- 3.1.2 CONTRACTOR (or CONSULTANT) The Proposer selected by Santa Cruz METRO for this project in accordance with the Request for Proposals issued July 21, 2023.
- 3.1.3 CONTRACTOR'S STAFF Employees of Contractor.
- 3.1.4 DAYS Calendar days.
- 3.1.5 PROPOSER Contractor whose proposal was accepted under the terms and conditions of the Request for Proposals issued July 21, 2023.
- 3.1.6 PROVISION Any term, agreement, covenant, condition, clause, qualification, restriction, reservation, or other stipulation in the Contract that defines or otherwise controls, establishes, or limits the performance required or permitted by either party.

3.1.7 SCOPE OF WORK (OR "WORK") – The entire obligation under the Contract, including, without limitation, all labor, equipment, materials, supplies, transportation, services, and other work products and expenses, express or implied, in the Contract, as described in Exhibit A.

4. <u>TIME OF PERFORMANCE</u>

4.1 Term

The term of this Contract will be for a period not to exceed **three (3)** years and shall commence upon the execution of the Contract by Santa Cruz METRO.

At the option of Santa Cruz METRO, this Contract agreement may be renewed for **two (2)** additional **two (2)** year terms under the same terms and conditions. Option terms may be exercised by METRO in single or multiple year periods.

5. <u>COMPENSATION</u>

5.1 Terms of Payment

Santa Cruz METRO shall compensate Contractor in an amount not to exceed the amounts/rates agreed upon by Santa Cruz METRO and set forth in Exhibit C. Santa Cruz METRO shall reasonably determine whether work has been successfully performed for purposes of payment.

The maximum compensation that Santa Cruz METRO has authorized to be expended for this Contract will not exceed <u>\$178.503</u>. Contractor understands and agrees that if it exceeds the maximum amount payable under this Contract, it does so at its own risk.

5.2 Invoices

A packing list/proof of delivery shall be submitted for each order, together with an invoice for materials ordered and accepted by Santa Cruz METRO. The invoice shall identify the contract number, the purchase order number (to be provided by Santa Cruz METRO), the type of materials, quantity, unit price(s), and taxes. Invoices will be paid on a Net 30 basis.

Said invoice records shall be kept up-to-date at all times and shall be available for inspection by Santa Cruz METRO (or any grantor of Santa Cruz METRO, including, without limitation, any State or Federal agency providing project funding or reimbursement) at any time for any reason upon demand for not less than four (4) years after the date of expiration or termination of the Contract. Under penalty of law, Contractor represents that all amounts billed to Santa Cruz METRO are (1) actually incurred; (2) reasonable in amount; (3) related to this Contract; and (4) necessary for performance of the project.

6. <u>NOTICES</u>

All notices under this Contract shall be deemed duly given upon delivery, if delivered by hand, or three (3) days after posting if sent by registered mail, receipt requested, to a party hereto at the

address hereinunder set forth, or to such other address as a party may designate by notice pursuant hereto.

Santa Cruz METRO

Santa Cruz Metropolitan Transit District 110 Vernon Street Santa Cruz, CA 95060

Attention: Michael Tree, CEO

CONTRACTOR

Kelley's Service, Inc. 258 Potrero Street Santa Cruz, CA 95060

Attention: Gary Rudolph

7. <u>ACCEPTANCE OF ELECTRONIC SIGNATURES AND COUNTERPARTS</u>

The parties agree that this Contract, agreements ancillary to this Contract, and related documents to be entered into this Contract will be considered executed when the signature of a party is delivered by facsimile or other electronic method by either of the parties, and each party agrees that the electronic signatures, whether digital or encrypted, of the parties included in this Contract are intended to authenticate this writing and to have the same force and effect as manual signatures. Each party further agrees that this Contract may be executed in two or more counterparts, each of which will be deemed an original, and all of which constitute one and the same instrument.

8. <u>AUTHORITY</u>

Each party has full power and authority to enter into and perform this Contract and the person signing this Contract on behalf of each has been properly authorized and empowered to enter into this Contract. Each party further acknowledges that it has read this Contract, understands it, and agrees to be bound by it.

SIGNATURES ON NEXT PAGE

Signed on _____

Santa Cruz METRO – SANTA CRUZ METROPOLITAN TRANSIT DISTRICT

Michael Tree, CEO/General Manager

Contractor – KELLEY'S SERVICE, INC.

Gary Rudolph, President

Approved as to Form:

Julie A. Sherman, General Counsel



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Santa Cruz Metropolitan Transit District

DATE: September 22, 2023

TO: Board of Directors





SUBJECT: AUTHORIZE THE CEO TO EXECUTE A SOLE SOURCE CONTRACT WITH CLEVER DEVICES NOT TO EXCEED \$300,342

I. RECOMMENDED ACTION

That the Board of Directors award a Sole Source Contract to Clever Devices for 10 articulated bus Intelligent /Transportation System and Automated Passenger Counter retrofits in an amount not to exceed \$300,342, and authorize the CEO/General Manager to execute the contract in a form approved by legal counsel.

- The Santa Cruz Metropolitan Transit District (METRO) has purchased ten (10) 2013 New Flyer 60' CNG articulated buses (Artics) from the San Diego Metropolitan Transit System (MTS).
- These buses will need to be retrofitted with the installation of Automated Passenger Counters (APC) and Intelligent Transportation Systems (ITS) before they are ready for service.
- Clever Devices is the current Contractor providing these services to Santa Cruz METRO.
- The APC and ITS for the 10 new Artics must be compatible with the rest of METRO's fleet.

II. DISCUSSION/BACKGROUND

On May 19, 2023, the Board approved the purchase of ten (10) 2013 New Flyer CNG Artics from MTS to serve UCSC and METRO's most heavily utilized routes. These buses will be arriving soon and must be retrofitted with APC and ITS systems that are compatible with the rest of METRO's fleet before service.

Clever Devices is the current contractor providing APC and ITS systems for Santa Cruz METRO. Currently, there are no compatible systems to Clever Devices' systems.

Clever Devices was awarded the contracts for APC and ITS after a formal competition. This procurement will be a follow-on to the contracts awarded as a result of the competition. The pricing will remain the same as listed on the current contracts.

METRO staff believes it is in the best interest of METRO to purchase and install the Clever Devices system on the ten (10) Artic vehicles. Per the METRO contracts with Clever Devices, all new purchases of Santa Cruz METRO vehicles will be equipped with Clever Devices ITS systems with prewiring and the installation of equipment, along with their APCs.

Staff is recommending that the Board award this contract to Clever Devices for 10 Articulated Bus Intelligent Transportation System (ITS) and Automated Passenger Counter (APC) Retrofit in an amount not to exceed \$300,342, and authorize the CEO/General Manager to execute the contract in a form approved by legal counsel.

Clever Devices will provide all services meeting all METRO's specifications and requirements of the contract. Isaac Holly, IT and ITS Director, will serve as the Contract Administrator and will ensure contract compliance.

III. STRATEGIC PLAN PRIORITIES ALIGNMENT

The award of this contract would align with the following Strategic Priorities:

- Service Quality and Delivery
- Internal and External Technology

IV. FINANCIAL CONSIDERATIONS/IMPACT

The required funding in the amount of \$300,342 is included in the FY24 Capital Budget Portfolio and the funding source is Measure D (Bus Replacement fund).

V. CHANGES FROM COMMITTEE

N/A

VI. ALTERNATIVES CONSIDERED

• The Board could choose to not approve the additional funding for the APC/ITS systems. Staff does not recommend this alternative for reasons set forth in this staff report.

VII. ATTACHMENTS

None.

Prepared by: Tanya Gilliam, Purchasing Agent

Board of Directors September 22, 2023 Page 3 of 3

VIII. APPROVALS

Margo Ross, COO

Approved as to fiscal impact: Chuck Farmer, CFO

Michael Tree, CEO/General Manager

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Santa Cruz Metropolitan Transit District

DATE: September 22, 2023

- **TO:** Board of Directors
- **FROM:** Monik Delfin, HR Deputy Director



SUBJECT: CONSIDERATION OF APPROVAL OF CALPERS RESOLUTION TO UPDATE MEDICAL PREMIUM CONTRIBUTION RATES FOR SMART PARACRUZ

I. RECOMMENDED ACTION

That the Board of Directors approve the attached resolution to update the medical contribution rates for employees and retirees under the SMART Local 0023 Paracruz.

II. SUMMARY

- Santa Cruz Metropolitan Transit District (METRO) contracts with CalPERS to provide employee/retiree medical insurance coverage.
- The International Association of Sheet Metal, Air, Rail and Transportation workers SMART Local 0023 Paratransit (SMART Paratransit) and METRO reached agreement and adopted a new Memorandum of Understanding (MOU) effective July 1, 2023.
- As a result of the recent labor negotiations, a resolution must be adopted setting premium contributions rates for this group.

III. DISCUSSION/BACKGROUND

The California Public Employees' Medical and Hospital Care Act (PEMHCA) requires local public agencies contracting with CalPERS for employee medical insurance to fix the amount of the employer's contribution(s). In order to revise the maximum monthly contribution rates as agreed to by METRO in the most recent negotiations, the attached resolution must be approved by the Board of Directors (Board) and submitted to CalPERS.

Once approved by the Board, METRO must file the new resolution to change the monthly employer health contribution rates, as established in the newly adopted MOU between METRO and SMART Paratransit.

Below is the updated medical contribution rate:

Santa Cruz METRO shall provide medical insurance coverage for an employee, retiree and eligible dependents under the provisions of CalPERS. Effective 01/01/2024, METRO shall pay 100% of the monthly premium for the Public

Employees' Medical & Hospital Care Act (PEMHCA) Medical Insurance Program Plan selected by the employee/retiree and their eligible dependents.

Staff is recommending approval of the attached resolution.

IV. STRATEGIC PLAN PRIORITIES ALIGNMENT

This item aligns to the following Strategic Plan Priorities:

- Financial Stability, Stewardship & Accountability
- Employee Engagement: Attract, Retain and Develop
- State of Good Repair

V. FINANCIAL CONSIDERATIONS/IMPACT

The financial cost has been addressed in the current budget.

VI. ALTERNATIVES CONSIDERED

• Doing nothing is not an option because METRO agreed to this action through the negotiation of the new MOU, and CalPERS requires that the attached resolution be approved by the Board to implement the new employer contribution rates.

VII. ATTACHMENTS

Attachment A: Resolution updating the employer contribution under the Public Employee's Medical and Hospital Care Act for Paratransit.

Prepared by: Monik Delfin, HR Deputy Director

Board of Directors September 22, 2023 Page 3 of 3

VIII. APPROVALS

Dawn Crummié, HR Director

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Approved as to fiscal impact: Chuck Farmer, CFO

Michael Tree, CEO/General Manager

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BEFORE THE BOARD OF DIRECTORS OF THE SANTA CRUZ METROPOLITAN TRANSIT DISTRICT

Resolution No. On the Motion of Director: Duly Seconded by Director: The Following Resolution is adopted:

FIXING THE EMPLOYER CONTRIBUTION UNDER THE PUBLIC EMPLOYEES' MEDICAL AND HOSPITAL CARE ACT AT AN EQUAL AMOUNT FOR EMPLOYEES AND ANNUITANTS WITH RESPECT TO A RECOGNIZED EMPLOYEE ORGANIZATION 004 SMART LOCAL 0023 PARACRUZ OPERATION

WHEREAS, Santa Cruz Metropolitan Transit District is a contracting agency under Government Code Section 22920 and subject to the Public Employees' Medical and Hospital Care Act (the "Act") for participation by members of Smart Local 0023 Paracruz Operation (formerly Paratransit Employees); and

WHEREAS, Government Code Section 22892(a) provides that a contracting agency subject to Act shall fix the amount of the employer contribution by resolution; and

WHEREAS, Government Code Section 22892(b) provides that the employer contribution shall be an equal amount for both employees and annuitants, but may not be less than the amount prescribed by Section 22892(b) of the Act.

NOW, THEREFORE, BE IT RESOLVED, that the employer contribution for each employee or annuitant shall be the amount necessary to pay the full cost of his/her enrollment, including the enrollment of family members, in a health benefits plan up to a maximum of **100% of the total premium** per month, plus administrative fees and Contingency Reserve Fund assessments; and

BE IT FURTHER RESOLVED, Santa Cruz Metropolitan Transit District has fully complied with any and all applicable provisions of Government Code Section 7507 in electing the benefits set forth above; and

BE IT FURTHER RESOLVED, that the participation of the employees and annuitants of Santa Cruz Metropolitan Transit District shall be subject to determination of its status as an "agency or instrumentality of the state or political subdivision of a State" that is eligible to participate in a governmental plan within the meaning of Section 414(d) of the Internal Revenue Code, upon publication of final Regulations pursuant to such Section. If it is determined that Santa Cruz Metropolitan Transit District would not qualify as an agency or instrumentality of the state or political subdivision of a State under such final Regulations, CalPERS may be obligated, and reserves the right to terminate the health coverage of all participants of the employer; and

BE IT FURTHER RESOLVED, that the executive body appoint and direct, and it does hereby appoint and direct, HR Deputy Director to file with the Board a verified copy of this resolution, and to perform on behalf of Santa Cruz Metropolitan Transit District all functions required of it under the Act; and

Resolution #_____ Page 2 of 2

BE IT FURTHER RESOLVED, that coverage under the Act be effective on January 1, 2024.

PASSED AND ADOPTED by the Board of Directors of the Santa Cruz Metropolitan Transit District this 22nd day of September 2023 by the following vote:

AYES:

NOES:

ABSTAIN:

ABSENT:

APPROVED:

Shebreh Kalantari-Johnson, Chair

ATTEST:

Michael Tree, CEO/General Manager

APPROVED AS TO FORM:

Julie Sherman, General Counsel





















Certificate of Achievement

Transit Supervisors

are acknowledged for their participation in the Safety Management System for the quarter ending June 30, 2023.

Alar Jeres Mr.

Michael Tree, CEQ/General Manager

anteuter 7, ZDZ3 Date

10.1

Certificate of Achievement

Safety & Training

Is acknowledged for their participation in the Safety Management System for the quarter ending June 30, 2023.

Michael Tree, CEO/General/Manager

entember 7, 2023

Date

10.2
Certificate of Achievement

Dispatchers

are acknowledged for their participation in the Safety Management System for the quarter ending June 30, 2023.

Michael Tree, CEOLGeneral Manager

September 7, 2023 Date

10.3

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Santa Cruz Metropolitan Transit District

- DATE: September 22, 2023
- **TO:** Board of Directors



- **FROM:** Wondimu Mengistu, Capital Planning & Grants Program Manager
- SUBJECT: CONSIDERATION OF AUTHORIZING THE USE OF THE CALIFORNIA DEPARTMENT OF GENERAL SERVICES CONTRACT FOR THE PURCHASE OF FORTY-EIGHT (48) 40 FOOT FUEL CELL ELECTRIC BUSES AND AUTHORIZING THE USE OF THE WASHINGTON STATE DEPARTMENT OF ENTERPRISE SERVICES CONTRACT FOR THE PURCHASE OF (9) 60 FOOT FUEL CELL ELECTRIC BUSES FROM NEW FLYER OF AMERICA INC.
- I. RECOMMENDED ACTION

That the Board of Directors:

- Authorize the utilization of the California Department of General Services (DGS) Contract to purchase forty-eight (48) 40 foot New Flyer Fuel Cell Electric Buses (FCEBs); and
- Authorize the utilization of the Washington State Department of Enterprise Services (WSDES) Contract to purchase nine (9) 60 foot FCEBs; and
- Award two contracts to New Flyer of America Inc., one for the purchase of forty-eight (48) 40 foot New Flyer FCEBs and one for the purchase of nine (9) 60 foot New Flyer FCEBs, in a combined amount not to exceed \$87,427,309.08; and
- Authorize the CEO/General Manager to execute said contracts with New Flyer of America Inc. in a form approved by legal counsel.

II. SUMMARY

- On December 14, 2018, the California Air Resources Board (CARB) passed the Innovative Clean Transit (ICT) regulation, which set a goal of fully transitioning all bus fleets in the state to Zero Emission Buses (ZEBs) by 2040. This regulation requires transit agencies to submit a rollout plan detailing their plans to transition their fleets to ZEBs.
- On January 27, 2023, the Santa Cruz Metropolitan Transit District (METRO) Board of Directors (Board) adopted a resolution that approved METRO's ZEB Rollout Plan and authorized the CEO/General Manager to submit the ZEB Rollout Plan to CARB in accordance with the ICT regulation.

- In Aril 2023, METRO received \$38.6M in grant funds from the California State Transportation Agency's (CalSTA's) Transit and Intercity Rail Capital Program (TIRCP) to purchase FCEBs and associated fueling infrastructure to expand service frequency on Highways 1 and 17, as well as to redevelop METRO's Watsonville Transit Center and Pacific Station in downtown Santa Cruz to include mixed-use and 180 affordable housing units.
- In July 2023, METRO received \$20.4M in grant funds from the FY23 Federal Transit Administration (FTA) Bus and Bus Facilities Program to buy FCEBs to replace older diesel and Compressed Natural Gas (CNG) buses, and develop a workforce-training plan.
- METRO also recived \$4.8M in grant funds from the FY22 U.S. Department of Transportation (DOT) Multimodal Projects Discretionary Grant (MPDG) program to purchase FCEBs for METRO's regional routes, which will help connect the community of Watsonville with jobs in the City of Santa Cruz while growing the METRO fleet of zero emission vehicles.
- METRO is also utilizing the Hybrid and Zero-Emission Truck and Bus Voucher Incentive Project (HVIP) in conjunction with funds from the California VW Environmental Mitigation Trust Funds to purchase these buses from New Flyer of America Inc.
- Contingent on award of funds from the California VW Environmental Mitigation Trust Funds, staff recommends that the Board authorize METRO's utilization of the DGS Contract to purchase forty-eight (48) 40 foot New Flyer FCEBs and the WSDES Contract to purchase nine (9) 60 foot New Flyer FCEBs, award two contracts to New Flyer of America Inc. in a combined amount not to exceed \$87,427,309.08, and authorize the CEO/General Manager to execute the contracts with New Flyer of America Inc. utilizing the DGS and the WSDES Contracts, all in a form approved by legal counsel.

III. DISCUSSION/BACKGROUND

On December 14, 2018, CARB adopted its ICT regulation that requires all transit agencies designated as a small transit agency to transition their bus fleets to all ZEBs beginning in 2026. Under the new regulation, CARB will require METRO's new bus purchases to be a minimum of 25% ZEBs beginning in 2026 and ramping up to 100% of future bus purchases in 2029, with the goal of transitioning the state's entire transit fleet to 100% ZEBs by 2040.

At its June 28, 2019 meeting, the Board authorized the CEO/General Manager to enter into a sole source contract with the Center for Transportation and the Environment (CTE) for Zero Emission Bus Deployment and Transition Planning. Since then, CTE provided assistance in the deployment of METRO's first four ZEBs, ZEB Transition Plan, and a ZEB Rollout Plan. At the October 14, 2022 special meeting of the Board, staff presented the Board with various transition scenarios that included infrastructure and the challenges or risks METRO needs to consider to fully transition its fleet by 2037. The presentation laid out the bus delivery schedule and METRO's sources of funding to achieve this transition.

On January 27, 2023, the Board adopted a resolution that approved METRO's ZEB Rollout Plan and authorized the CEO/General Manager to submit the ZEB Rollout Plan to CARB in accordance with the ICT regulation. The resolution approved all new fixed route vehicle purchases to be FCEBs in 2023-2024 to achieve the duty cycles of longer routes and blocks with larger energy demands. FCEBs offer a one-to-one replacement for diesel and CNG buses, with no compromise in service. Key attributes of FCEBs include range of up to 350 miles between refueling; can be refueled in less than 10 minutes; compact depot gas refueling, eliminating the need for roadside charging infrastructure; and proven durability, with fuel cell lifetime of more than 30,000 hours.

In April 2023, METRO was awarded \$38.6M in CalSTA's TIRCP to purchase FCEBs and associated fueling infrastructure to expand service frequency on Highways 1 and 17, as well as to redevelop METRO's Watsonville Transit Center (WTC) and Pacific Station in downtown Santa Cruz to include mixed-use and 180 affordable housing units. In July 2023, METRO received \$20.4M in FY23 FTA Bus and Bus Facilities Grant Award, with METRO funding the required local match of \$3.7M, to buy FCEBs to replace older diesel and CNG buses, and develop a workforce-training plan.

METRO also received \$4.8M in FY22 U.S. DOT MPDG to purchase four FCEBs for METRO's regional routes, which will help connect the community of Watsonville with jobs in the City of Santa Cruz while growing the METRO fleet of zero emission vehicles. METRO is utilizing the Hybrid and Zero-Emission Truck and Bus Voucher Incentive Project (HVIP) in the amount of \$13.7M and funds from the California VW Environmental Mitigation Trust Funds in the amount of \$27.4M, pending the San Joaquin Valley Air Pollution Control District (SJVAPCD) approval and contractual agreement with METRO. SJVAPCD is the Project Administrator for the VW Mitigation Trust Funds.

The FY23 FTA Bus and Bus Facilities and the TIRCP grants were submitted in partnership with New Flyer of America Inc. for supplying New Flyer Xcelsior CHARGE H2[™] XHE60 and New Flyer Xcelsior CHARGE H2[™] XHE40 next-generation FCEBs, CTE for project management assistance, Messer Group for the construction of a hydrogen fueling station at METRO's Judy K. Souza Operations Facility, and Ballard Power Systems for workforce development and training for operating FCEBs. Therefore, consistent with FTA's FY 2023 Notice of funding opportunity (NOFO) for Buses and Bus Facilities Program, the project is deemed

to satisfy the requirement for a competitive procurement under 49 U.S.C. 5325(a) for the named entities.

METRO is using the DGS Contract to purchase forty-eight (48) 40 foot FCEBs and the WSDES Contract to purchase nine (9) 60-foot FCEBs. METRO's use of these contracts will take advantage of a cooperative procurement method that reduces customization, and takes advantage of economies of scale, making this project efficient and cost-effective. Based on standard bus manufacturing timelines, New Flyer is proposing a complete delivery of the XHE40s by Q4 of 2024 and for the XHE60s by Q1 of 2025 based on a receipt of a Notice to Proceed within 60 days of this submission.

Contingent on award of funds from the California VW Environmental Mitigation Trust Funds, staff recommends that the Board authorize METRO's utilization of the DGS Contract to purchase forty-eight (48) 40 foot New Flyer FCEBs and the use of the WSDES to purchase nine (9) 60 foot New Flyer FCEBs, award two contracts to New Flyer of America Inc. in a combined amount not to exceed \$87,427,309.08, and authorize the CEO/General Manager to execute the contracts with New Flyer of America Inc. utilizing the DGS and the WSDES Contracts.

IV. STRATEGIC PLAN PRIORITIES ALIGNMENT

The actions taken in this report tie to METRO's Financial Stability, Stewardship & Accountability and Service Quality and Delivery strategic priorities.

V. FINANCIAL CONSIDERATIONS/IMPACT

The purchase under the DGS Contract will be for forty-eight (48) New Flyer Xcelsior CHARGE H2[™] XHE40 next-generation Low Floor Plus (LFP) Buses, at a cost of \$1,399,018.42 per vehicle, and the purchase under the WSDES Contract will be for nine (9) New Flyer Xcelsior CHARGE H2[™] XHE60 LFP Buses, at a cost of \$2,252,713.87 per vehicle, including industry standard warranties and delivery fee.

Funds to support the first nine (9) New Flyer Xcelsior CHARGE H2[™] XHE60 LFP Buses are available in FY23 FTA Bus and Bus Facilities Grant in the amount of \$13.5M, \$290K in Senate Bill 1 (SB) SGR funds, \$2.1M the HVIP funding, and \$4.3M in the California VW Environmental Mitigation Trust Funds, pending SJVAPCD approval.

Additionally, funds to support forty-eight (48) 40 foot New Flyer FCEBs are available in FY23 FTA Bus and Bus Facilities Grant and FY22 and FY23 FTA 5339a formula funds in the amount of \$7.8M, \$13.0 in FY23 TIRCP grant, \$4.8M in DOT MPDG, \$5.2M in SB1 SGR, \$918,000 from Measure D, \$11.5M in HVIP funding,

and \$23M in the California VW Environmental Mitigation Trust Funds, pending SJVAPCD approval.

The table below outlines the matrix for grant funding allocations.

Bus Type	#Buses	FTA 5339a, B&b	MPDG	CTC LPP	SGR	VW Grant	HVIP	Measure D	TIRCP	Total
9x60' FCEBs	9	\$13,503,950	\$-	\$ -	\$290,475	\$4,320,000	\$2,160,000	\$ -	\$-	\$20,274,425
48x40' FCEBs	48	\$7,764,778	\$4,800,000	\$918,000	\$5,172,066	\$23,040,000	\$11,520,000	\$918,000	\$13,020,000	\$67,152,844
Total	57	\$21,268,728	\$4,800,000	\$918,000	\$5,462,541	\$27,360,000	\$13,680,000	\$918,000	\$13,020,000	\$87,427,269

VI. CHANGES FROM COMMITTEE

N/A

VII. ALTERNATIVES CONSIDERED

The Board could direct the Purchasing Manager to conduct a standalone procurement for these New Flyer 40' and 60' FCEBs. This is not recommended as it would take approximately six months and would likely result in higher priced vehicles due to the economies of scale in utilizing the DGS and WSDES Contracts. It is time-consuming and not cost effective for a small agency to investigate/conduct a procurement for new technology; METRO's use of state cooperative contracts will take advantage of a procurement method that reduces customization, making this project efficient and cost-effective.

VIII. ATTACHMENTS

Attachment A: New Flyer Quote Sheet

Prepared by: Wondimu Mengistu, Capital Planning & Grants Program Manager Margo Ross, Chief Operations Officer Joan Jeffries, Purchasing Manager Board of Directors September 22, 2023 Page 6 of 6

IX. APPROVALS

Margo Ross, COO

Approved as to fiscal impact: Chuck Farmer, CFO

Michael Tree, CEO/General Manager



NEW FLYER OF AMERICA

Attachment A Santa Cruz Metropolitan Transit District (SCMTD) Option Proposal for 40' and 60' Fuel-Cell Transit Buses

Proposal Table of Contents

Tab 1, Letter of Transmittal Tab 2, Bus Price Summary 2a. 40' Fuel-Cell Transit Bus 2b. 60' Fuel-Cell Transit Bus Tab 3, Bus Price Change Detail 3a. 40' Fuel-Cell Transit Bus 3b. 60' Fuel-Cell Transit Bus Tab 4, Bus Warranty Proposal 4a. 40' Fuel-Cell Transit Bus 4b. 60' Fuel-Cell Transit Bus Tab 5, Bus Training Proposal 5a. 40' Fuel-Cell Transit Bus 5b. 60' Fuel-Cell Transit Bus **Tab 6, Bus Publications Proposal** 6a. 40' Fuel-Cell Transit Bus 6b. 60' Fuel-Cell Transit Bus Tab 7, Bus Tools and Diagnostics Proposal 7a. 40' Fuel-Cell Transit Bus 7b. 60' Fuel-Cell Transit Bus



September 12, 2023

Wondimu Mengistu Capital Planning and Grants Program Manager Santa Cruz Metropolitan Transit District (SCMTD) 110 Vernon Street Santa Cruz, CA 95060

Subject: Quotation for Forty-eight (48) 40-foot Heavy-Duty Hydrogen Electric Transit Bus and Nine (9) 60-foot Heavy-Duty Hydrogen Electric Transit Bus

Dear Wondimu,

New Flyer is pleased to submit an option price quotation for the production of forty-eight (48) 40' Heavy-Duty Hydrogen Electric Transit buses based on New Flyer's agreement with the California Department of General Services and nine (9) 60' Heavy-Duty Hydrogen Electric Transit buses based on New Flyer's agreement with the Washington State Department of Enterprise Services. We recognize Santa Cruz Metropolitan Transit District (SCMTD)'s mission to make life better by connecting people to places one ride at a time while adding to environmental wellness sustainability.

The proposed buses will be technically configured per the state, plus the changes requested by SCMTD and described in Tabs 2 and 3 of this proposal.

The price for one (1) 40' Fuel-cell transit bus, before taxes, is: \$1,399,018.42 USD

The price for one (1) 60' Fuel-cell transit bus, before taxes, is: \$2,027,442.49 USD

Optional item:

Price for one (1) Luggage rack for commuter-type buses: \$6,591.38 USD

We would like to highlight key elements of our proposal:

Warranty: New Flyer exceeds the industry standard warranties in many areas such as our 5-year / 300,000 miles axle warranty (standard warranty is 2 years) and our 3 years / 150,000 miles multiplex warranty (standard competitor warranty is 1 year / 50,000 miles). Please see our Warranty Proposal for more information. Please note that warranty is <u>included</u> in the bus price.

Training: New Flyer Training is an organization within the New Flyer Customer Services group, a division of New Flyer Industries. As a part of the leading manufacturer of heavy-duty transit buses in the United States and Canada, we have access to top design, engineering, propulsion technology, and electrical systems professionals. This allows us to offer the service and expertise to maximize the lifetime value of your fleet. Please see our Training Proposal for more information. Please note that optional training is <u>not included</u> in the bus price.

Publications: The New Flyer Publications team combines extensive, hands-on technical experience with exceptional writing, illustrating, and publishing skills to create the industry's benchmark in maintenance manuals. They supply accurate information in a timely manner, assisting the customer in the performance of proper bus maintenance, which adds to the overall reliability and lifetime value of each New Flyer bus on the road. Please see our Publications Proposal for more information.

Tooling and Diagnostics: Please see our Tools and Diagnostics Proposal for more information. Please note that tooling and diagnostics <u>included</u> in the bus price are only the ones included in the California DGS contract. We had included some optional items that you may need/want as well.

Delivery Proposal: New Flyer is proposing a complete delivery of the XHE40s by Q4 of 2024 and for the XHE60s by Q1 of 2025 based on a receipt of a Notice to Proceed within 60 days of this submission. Please note that delivery is *included* in the bus price.

Payment Terms: Following the terms and conditions of New Flyer's contract payment terms:

- Payment terms are Net 30 days
- Acceptance is within 15 days of delivery

This project allows New Flyer the important opportunity to continue our strong relationship with Santa Cruz Metropolitan Transit District. It also gives us the opportunity again to deliver some of the most advanced vehicles available in North America. We thank you for your continued interest in New Flyer products and look forward to working with you again in the near future.

This quote is open for acceptance for sixty (60) days. Please indicate your acceptance by providing a Purchase Order to New Flyer of America, attention to Adrian Graca, Business Segment Director at Adrian Graca@newflyer.com.

Sincerely,

NEW FLYER OF AMERICA INC.

Luciana Marques *Technical Sales Manager* 431.278.8653 <u>Luciana_Marques@newflyer.com</u>

CC: Derek White – Regional Sales Manager Adrian Graca – Business Segment Director Elizer Lising – Technical Sales Analyst



Price Change Summary

Property:	Santa Cruz Metropolitan Transit District				
Option Origin:	19-017				
Sales Release No.:	TBD				
Quantity:	48				
Туре:	XHE40				
Price Change No.:	1				
Revision:	В				
Date:	07-Sep-23				

		Each	 Total
Original Contract Price Base Coach	\$	1.285.659.73	\$ 61.711.667.04
Base Bus Price Change Total	\$	112.297.16	\$ 5.390.263.63
Contract Spares Base Bus Price Change Total	\$	1,061.53	\$ 50,953.54
Revised Price Base Bus (including ADA & delivery)	\$	1,399,018.42	\$ 67,152,884.21
ADA (Non-Taxable)	\$	43,868.75	\$ 2,105,700.20
Delivery (Non-Taxable)	\$	10,802.00	\$ 518,496.00
Total Non-Taxable Items	\$	54,670.75	\$ 2,624,196.20
Taxable Bus Price	\$	1,344,347.67	\$ 64,528,688.01
Santa Cruz, CA Sales Tax @ 5.3125%	\$	71,418.47	\$ 3,428,086.55
	_		\$ 67,956,774.56
Original Total Contract Price			\$ 61,711,667.04
Total Contract Price Changes	_		\$ 5,441,217.17
Revised Total Contract Price			\$ 67,152,884.21

Authorized Signatures:

New	Flyer	Autho	rizat	ion:	

Signature:

Title:

Date:

Property Authorization:

Signature:

Title:

Date:



Price Change Summary

Property:	Santa Cruz Metropolitan Transit District				
Option Origin:	20-046				
Sales Release No.:	TBD				
Quantity:	10				
Туре:	XHE60				
Price Change No.:	1				
Revision:	В				
Date:	07-Sep-23				

		Each		Total
Original Contract Price Base Coach	\$	1.925.192.15	\$	19.251.921.50
Base Bus Price Change Total	\$	101,188.81	\$	1,011,888.05
Contract Spares Base Bus Price Change Total	\$	1,061.53	\$	10,615.32
Revised Price Base Bus (including ADA & delivery)	\$	2,027,442.49	\$	20,274,424.87
	¢	10,000,00	^	400,000,04
ADA (Non-Taxable)	\$	40,832.62	\$	408,326.24
Delivery (Non-Taxable)	\$	10,802.00	\$	108,020.00
Total Non-Taxable Items	\$	51,634.62	\$	516,346.24
Tavable Rus Drice	¢	1 975 807 86	¢	10 758 078 63
Santa Cruz CA Sales Tax @ 5.3125%	φ Φ	10/ 06/ 70	Ψ ¢	1 0/0 6/7 03
Santa Cruz, CA Sales Tax @ 3.312370	ψ	104,304.73	φ ¢	20 807 726 56
			φ	20,007,720.30
Original Total Contract Price			\$	19,251,921.50
Total Contract Price Changes			\$	1,022,503.37
Revised Total Contract Price			\$	20,274,424.87

Authorized Signatures:

Ν	lew F	lyer	Author	ization:

Signature:

Title: _____

Date:

Property Authorization:

Signature:

Title:

Date:

Santa Cruz Metropolitan Transit District

DATE: September 22, 2023

- **TO:** Board of Directors
- **FROM:** Chuck Farmer, CFO & DBELO



SUBJECT: PUBLIC HEARING TO RECEIVE PUBLIC COMMENTS ON THE PROPOSED DISADVANTAGED BUSINESS ENTERPRISE (DBE) GOAL OF 0% FOR FEDERALLY FUNDED PROCUREMENTS FOR FEDERAL FISCAL YEARS 2024-2026 (FFY24–FFY26) WILL COMMENCE AT 9:00 AM OR AS SOON THEREAFTER AS THE MATTER CAN BE HEARD

I. RECOMMENDED ACTION

That the Board of Directors conduct a public hearing to receive comments on the Santa Cruz Metropolitan Transit District's proposed DBE Goal of 0% for federally funded procurements for FFY24–FFY26, and consider adopting the proposed goal

II. SUMMARY

- As a recipient of Federal Transit Administration (FTA) funds, the Santa Cruz Metropolitan Transit District (METRO) implements a Disadvantaged Business Enterprise (DBE) Program to ensure nondiscrimination in the award of federally funded contracts. As part of this Program, grantees must establish a triennial goal for DBE participation in all contracts that are to be funded with FTA funds.
- Staff is proposing a DBE goal for FFY24–FFY26 of 0%, as METRO anticipates using all available federal funds during this three-year period to purchase buses, which are not subject to the DBE goal-setting process.
- METRO's goal setting methodology is detailed in Attachment A.
- METRO's Public Notice announcing its proposed DBE goal for FFY24–FFY26 was published in the Santa Cruz Sentinel and the Register-Pajaronian in July and August, 2023, and posted at METRO's Administrative office, its transit centers, and on its website.
- Two Public Outreach meetings were held via Zoom to receive feedback from the public on METRO's proposed DBE goal for FFY24-FFY26.
- Today's Public Hearing offers another opportunity for members of the public to comment on the proposed DBE goal and its rationale.
- METRO staff contacted the Federal Transit Administration (FTA) and obtained an extension to submit the 3-year DBE Goal. METRO's DBE Goal must be submitted by September 26, 2023 to comply with FTA Civil Rights requirements.

III. DISCUSSION/BACKGROUND

The purpose of the DBE program is to increase the opportunities for minority, veteran-owned, and women-owned small businesses to participate in federally funded projects. The primary objective of the DBE program is to provide a level playing field on which DBEs can compete fairly for Department of Transportation (DOT)-assisted contracts. Establishing a level playing field helps to guarantee nondiscrimination in the award and administration of DOT-assisted contracts. Only certified firms that fully meet 49 CFR Part 26 eligibility standards are permitted to participate as DBEs in California.

The FTA requires that any recipient expending more than \$250,000 in FTA funds on contracting opportunities annually must set a triennial DBE goal, in accordance with Title 49 of the Code of Federal Regulations, Part 26 (49 CFR Part 26). METRO will receive approximately \$1,773,000 in FTA funding from FFY24 through FFY26.

For clarification, the use of the term "goal" in establishing a DBE participation level is not a reflection of ambition or effort on the part of the recipient of FTA funds. Rather, it is a fixed calculation based on a series of set figures. These figures are used with a standardized formula that ultimately calculates an agency's target for DBE participation in projects anticipated to use federal dollars.

For FFY24–FFY26, METRO anticipates using all of its available federal funds to purchase buses. Transit bus purchases are not subject to the DBE goal-setting process. With no additional federally-funded contracting opportunities available for this three-year period, METRO's proposed DBE goal for FFY24–FFY26 is 0%. This goal only details new contracting opportunities planned with FTA funds. METRO will continue to participate in program outreach to DBEs and Small Business Enterprises (SBEs) using funds received from sources other than the FTA. However, these efforts are not reflected in the proposed DBE goal for FFY24–FFY26.

If future grant awards are either not received or are significantly different than projected, or used for contracts other than rolling stock purchases, METRO will adjust the DBE goal, as necessary.

Outreach/Public Comment Period

METRO disseminated Public Notices in English and Spanish announcing the proposed DBE goal for FFY24–FY26. These Notices were published in general circulation media, minority-focused media, on METRO's web site, via Mailchimp, at its transit centers and the METRO Administration Building. METRO also invited its subscribers and over 115 community-based organizations via email and Mailchimp to two Public Outreach meetings held via Zoom, the first on August 17th and the second on August 22nd.

Comments are being accepted through the end of today's Public Hearing, which was originally scheduled for August 25th but was extended by a month to allow additional time for Public Comments. To date, no comments have been received. Today's Public Hearing allows the public one more opportunity to comment on METRO's proposed FFY24–FY26 DBE goal.

IV. STRATEGIC PLAN PRIORITIES ALIGNMENT

This action aligns to the following strategic priorities:

- Financial Stability, Stewardship & Accountability
- Strategic Alliances and Community Outreach

V. FINANCIAL CONSIDERATIONS/IMPACT

The costs associated with the publication of METRO's proposed DBE goal were approximately \$1,389. Adopting the DBE goal for FFY24–FFY26 has no significant financial impact.

VI. CHANGES FROM COMMITTEE

N/A

VII. ALTERNATIVES CONSIDERED

There is no alternative. METRO is required to participate in this process or its receipt of federal grant funds will be jeopardized.

VIII. ATTACHMENTS

Attachment A: FFY24–FFY26 DBE Overall Goal and Goal Setting Methodology

Attachment B: Santa Cruz Sentinel and the Register-Pajaronian Public Notices

Attachment C: Public Participation Meetings – Presentation

Prepared by: Joan Jeffries, Purchasing Manager

Board of Directors September 22, 2023 Page 4 of 4

IX. APPROVALS

Chuck Farmer, DBE Liaison Officer &CFO

Approved as to fiscal impact: Kristina Mihaylova, Finance Deputy Director

Michael Tree, CEO/General Manager



Federal Fiscal Year FFY24–FFY26 Disadvantaged Business Enterprise Overall Goal and Goal Setting Methodology

I. SUMMARY

The Santa Cruz Metropolitan Transit District ("Santa Cruz METRO") is the sole public transit operator in Santa Cruz County, and operates its transit services through 4 transit centers and 783 bus stops. It has a fleet of 94 buses to operate 24 routes. Santa Cruz METRO also provides paratransit services utilizing a fleet of shuttles and mini-vans. Santa Cruz METRO's service area is the entire county, with a population of 273,405¹. Pre-pandemic, Santa Cruz METRO provided over 5 million rides annually. Ridership has been gradually increasing over the last two and half years, with a current projection for 2023 of over 3.5 million rides.

Santa Cruz METRO is a recipient of United States Department of Transportation (U.S. DOT) federal funds. As such, and in accordance with Title 49 of the Code of Federal Regulations, Part 26 (49 CFR Part 26), Santa Cruz METRO implements a Disadvantaged Business Enterprise (DBE) Program to ensure nondiscrimination in the award of federally funded contracts. As part of this program, Santa Cruz METRO must establish a triennial goal for DBE participation in all contracts that are to be funded with Federal Transit Administration (FTA) funds. A DBE firm is defined as a for-profit "small business concern" that is at least 51 percent owned and controlled by one or more socially and economically disadvantaged individuals. DBE firms are certified as such through Unified Certification Programs established in each state.

During the triennial period FFY24–FFY26, Santa Cruz METRO anticipates using all of its available federal funds to purchase rolling stock. Transit bus purchases are not subject to the DBE goal-setting process. With no additional federally-funded contracting opportunities available for this three-year period, the proposed DBE goal for FFY24–FFY26 is 0%. This goal only details new contracting opportunities planned with FTA funds. Santa Cruz METRO will continue to participate in program outreach to DBEs and Small Business Enterprises (SBEs) using funds received from sources other than the FTA. However, these efforts are not reflected in the proposed DBE goal for FFY24–FFY26.

II. DEVELOPMENT OF OVERALL DBE GOAL FOR FFY24-FFY26

Santa Cruz METRO anticipates receiving approximately \$1,773,000 in federal funding from October 1, 2023 through September 30, 2026. Santa Cruz METRO does not have FTA sub-recipients or pass-

¹ https://worldpopulationreview.com/us-counties/ca/santa-cruz-county-population

through FTA funds to other agencies; therefore, sub-recipient contracting opportunities do not exist and are not included in the goal calculation.

The methodology to calculate the DBE participation goal is a two-step process described in 49 CFR Part 26. The two steps for setting an overall DBE goal are:

- 1. Establish a base figure for the relative availability of DBEs
- 2. Determine the base figure adjustment, if necessary

Step 1 of the methodology establishes a base figure for the anticipated contracts to be awarded in the period. The base figure is derived from the relative availability of DBEs that are ready, willing and able to participate on these anticipated contracts. The initial step is to determine the market area for contractors and consultants who have demonstrated an interest in, or are anticipated to participate in Santa Cruz METRO contracts. Santa Cruz METRO's market area, for the purpose of developing the base DBE goal, is composed of the following 14 counties:

- Alameda County
- Contra Costa County
- Marin County
- Monterey County
- Napa County
- San Benito County
- San Francisco County

- San Luis Obispo County
- San Mateo County
- Santa Barbara County
- Santa Clara County
- Santa Cruz County
- Solano County
- Sonoma County

After determining the relevant market area, staff would then extract a count of all vendors in the market area from the County Business Patterns (CBP) database and the Caltrans DBE vendor directory by using the NAICS code attached to each piece of potential contract work identified in the Contracting Opportunities.

Step 2 relies on Santa Cruz METRO's knowledge of its contracting markets and previous history of DBE participation to determine if an adjustment to the base figure is needed. With no federally-funded contracting opportunities anticipated in the triennial period FFY24–FFY26, adjustments were deemed unnecessary.

As Santa Cruz METRO anticipates using all of its available federal funds to purchase rolling stock, and these purchases are not subject to the DBE goal-setting process, the calculation using this two-step methodology results in a DBE goal of 0% for FFY24–FFY26. While DBE opportunities for federally-funded projects during this triennial period are not anticipated, Santa Cruz METRO will continue to seek small and disadvantaged business participation on contracts, regardless of funding source. Santa Cruz METRO will also periodically evaluate its triennial DBE goal to determine whether mid-course adjustments will be necessary.

III. RACE-NEUTRAL IMPLEMENTATION MEASURES

The overall DBE goal is typically split into race-neutral and race-conscious components. Race-neutral participation occurs when a DBE obtains a contract or subcontract through customary procurement procedures where there was no contract goal or its DBE status was not considered in making the award. Race-conscious DBE participation is the portion of the overall goal that focuses on assisting only DBEs, where a contract's DBE goal is explicitly stated to encourage DBE participation.

The U.S. DOT Regulations require that the maximum feasible portion of the DBE overall goal be met by using race-neutral methods. Race-neutral methods include efforts made to assure that bidding and contracting requirements facilitate participation by DBEs and other small businesses, such as unbundling large contracts to make them more accessible, encouraging prime contractors to subcontract portions of the work, and providing technical assistance, outreach and communications programs. Santa Cruz METRO will continue to operation a race-neutral DBE program, and will also continue to supplement its DBE Program with a SBE Program.

The race-neutral elements of Santa Cruz METRO's DBE Program are applicable to all third-party contracts, regardless of funding source, in a manner that is consistent with Proposition 209. By this means, the administration of Santa Cruz METRO's contracts to include the participation of DBEs on a nondiscriminatory basis is preserved.

Race-neutral efforts to include DBE participation include:

- Santa Cruz METRO will focus on refining and implementing race-neutral methods for facilitating DBE participation by advising prospective contractors of the areas for possible subcontracting opportunities, and providing contract information on available DBE firms who perform such work. Santa Cruz METRO will continue to solicit DBE participation on an ongoing basis, use DBE firms that have successfully completed prior projects, encourage eligible firms to become certified as DBEs, and provide requested technical assistance and related services when feasible.
- Santa Cruz METRO's website and solicitation documents advise its contracting community of the online directory of certified DBEs, found at the California Unified Certification Program website: https://dot.ca.gov/programs/civil-rights/dbe-certification-information.
- Using the Caltrans DBE database, procurement staff proactively sends formal solicitations to registered DBEs that may be interested. Pre-bid and pre-proposal conferences are held, which include a networking component to promote teaming opportunities between prospective prime contractors and the DBE and Small Business contracting community.
- Santa Cruz METRO will provide assistance in overcoming limitations such as inability to obtain bonding or financing (by means of simplifying the bonding process, eliminating the impact of surety costs from bids, and providing assistance with obtaining bonding and insurance when possible). Staff will refer the DBE and Small Business contracting community to the SBA Bonding Assistance Program.
- Santa Cruz METRO attends regular Business Fairs, providing information on its DBE Program and soliciting Small Businesses to participate in its contracts.

• Santa Cruz METRO will monitor carefully its progress during the course of each year and consider whether contract-based DBE goals would increase participation. All contracts that have DBE commitments will be monitored for compliance.

IV. FOSTERING SMALL BUSINESS PARTICIPATION

Santa Cruz METRO has implemented several strategies to foster small business participation in its contracting process. In addition to what is noted above, Santa Cruz METRO:

- Evaluates large projects for consideration of unbundling contracting opportunities into smaller portions so that small businesses, including DBEs, would have a greater opportunity to compete.
- Strongly encourages bidders on prime contracts to consider their subcontracting opportunities be a size that small businesses, including DBEs, can reasonably perform, and reach out to those communities proactively.
- Partners with other local agencies and organizations to identify and advertise small business contracting opportunities, such as the Central Coast Small Business Development Center, the Business Outreach Committee, and the Regional Business Diversity Program (administered by the Valley Transportation Authority).

V. OUTREACH/PUBLIC COMMENT PERIOD

Federal Regulations require that Santa Cruz METRO publish a notice in general circulation and DBEoriented media announcing the proposed goal for FFY24 through FFY26 contracts assisted by U.S. DOT. An advertisement in both English and Spanish was published in July and August 2023 in the Santa Cruz Sentinel and the Register-Pajaronian, and posted at all four major transit centers.

A Public Comment period was opened on July 11, 2023, wherein staff solicited comments from the public. Santa Cruz METRO used its own website and subscriber notification system, Mailchimp, to publish information about the Proposed Goal and solicit input from interested parties. During this period, staff also contacted as many diverse and disadvantaged business organizations as possible and invited them to attend a Public Participation Meeting in order to meet with them, review the proposed goal and methodology, consider their input, and incorporate all comments into the final document submitted to the FTA. A Public Hearing is scheduled for September 22, 2023 to finalize the Overall Goal.

THURSDAY, SEPTEMBER 7, 2023

SANTACRUZSENTINEL.COM

PUBLIC NOTICE

DISADVANTAGED BUSINESS ENTERPRISE GOAL FOR FEDERAL FISCAL YEARS 2024-2026 (FFY24-FFY26)

UDAL POR FEDERAL FISCAL YEARS 2024 2026 (FFY24-FFY26) PUBLIC INSPECTION AND COMMENT PERIOD EXTENDED; PUBLIC HEARING SCHEDULED FOR SEPTEMBER 22, 2023 Notice is hereby given that the Santa Cruz Metropolitan Transit District (Santa Cruz MET-RO) is proposing a Disadvantaged Business En-terprise (DBE) goal of 0% for U.S. Department of Transportation (DOT) assisted contracts for FFY24-FFY26. This goal has been set based upon information currently available. As part of this program, Santa Cruz METRO must es-tablish a goal for DBE participation in procurements to be federally funded. A DBE firm is defined as a for-profit "small business concern" that is at least 51 percent owned and controlled by one or more socially and eco-nomically disadvantaged individuals. Califor-nia DBE firms are certified as such through the California Unified Certification Program (CUCP). It is the policy of Santa Cruz METRO to ensure nondiscrimination on the basis of race, color, sex, national origin, disability and/or sexual orientation in the award and administration of DOT-assisted contracts. It is the intention of Santa Cruz METRO to create a level playing field on which DBEs can compete fairly for DOT-assisted contracts. The rationale for this goal and supporting in-formation regarding Santa Cruz METRO's DBE Program will be available for public inspection from 7/11/23 through 9/22/23 on Santa Cruz METRO's website www.scmtd.com

from 7/11/23 through 9/22/23 on Santa Guz METRO's website www.scmtd.com. Santa Cruz METRO and the Federal Transit Ad-ministration will accept written comments on Santa Cruz METRO's proposed DBE goal and its rationale through 5:00 PM on September 21, 2023. Comments should be submitted to Chuck Farmer, DBE Lialson Officer, 110 Vernon Street, Santa Cruz, CA 95060, or by email: DBE@scmtd. Com or to the Federal Transit Administration, Region 9 Office, San Francisco Federal Bidg., 90 7th Street, Suite 15-300, San Francisco, CA 94103.

94103. Santa Cruz METRO will hold a Public Hearing on its FFV24-FFV26 DBE goal at 9:00 AM or as soon thereafter as the matter can be heard on September 22, 2023. Check Santa Cruz METRO's website www.scmtd.com for the Zoom link or attend in person at the meeting location shown on the agenda. 09/07/2023

Legal Notice

AVISO AL PUBLICO

Legal Notice

EMPRESA DE NEGOCIOS EN DESVENTAJA META PARA AÑOS FISCALES FEDERALES 2024-2026 (FFY24-FFY26)

EMPRESA DE NEGOCIOS EN DESVENTAJA META PARA ANOS FISCALES FEDERALES 2024-2026 (FFY24-FFY26)
SE EXTIENDE EL PERÍODO DE INSPECCIÓN PUBLICA Y COMENTARIOS; AUDIENCIA PUBLICA Y COMENTARIOS; AUDIENCIA PUBLICA Y COMENTARIOS; AUDIENCIA PUBLICA Y COMENTARIOS; AUDIENCIA PUBLICA PROGRAMADA PARA EL 22 DE SE rice de la listrito de Tránsito Metropolitano de Santa Cruz, (Santa Cruz MET-RO) propone una meta conjunta para la Empresa de Negocios en Desventaja (DBE) de 0% para los contratos de asistencia del Departamento de Transporte de EE UU, (DOT) para FFY24-FFY26. Este objetivo se ha creado basándose en la información actualimente disponible. Como parte de este programa, San-ta Cruz METRO debe establecer una meta para participación de DBE en todos los contratos nuevos que son elegibles de ser financiados con fondos federales. Una empresa DEE se de-fine como una "empresa pequeña" con fines de lucro que es al menos el 51 por ciento de propiedad y controlada por uno o más individuales con desventaja social y económica. Empresas DEB de California están calificación Unido de California (CUC). Es la poliza del Santa Cruz METRO de prohibir la discriminación por motivos de raza, color, sexo, origen nacional, discapacidad, v/u orientación del Santa Cruz METRO de crear una igualdad de condiciones en la que DBEs pueden competir en condiciones justas para contratos asistidos de DOT. Es la información relativa apoyando el programa DBE del Santa Cruz METRO estará disponible para inspección publica deste el 11 de julio, 2023 hasta el 22 de septiembre, 2023 cue el sitio dostra de senta Cruz METRO venes sobre el objetivo y la Administración Federal de Tránsito aceptarán comentarios por escrito sobre el objetivo propuesto de DBE del Santa Cruz METRO y su razón de ser hasta las 5:000m el 21 de septiembre, 2023. Los comentarios deben ser sometidos a Chuck Farmer, oficial de enlace de DBE, 110 vennos Street, Santa Cruz AS5060, o por corree electrónico: DBEde Somitá. Cruz METRO venco Street, Santa Cruz METRO y su razón

Al Bidg., 90 7th Street, Suite 15-300, San Francisco Feder-al Bidg., 90 7th Street, Suite 15-300, San Fran-cisco, CA 94103. Santa Cruz METRO tendrá una Audiencia Pública sobre su meta del FFY24-FFY26 de DBE a las 9:00am o tan pronto como el tema se pueda escuchar el 22 de septiembre, 2023. En el sitio veb de Santa Cruz METRO www.scmtd. Com puede encontrar la información de Zoom o asista a la junta en persona en el lugar que indique en la agenda. 09/07/2023

12B.1



CLASSIFIEDS & LEGAL NOTICES

Contact: 831.761.7387, AAnderson@Pajaronian,com, 21 Brennan St. #18, Watsonville. Deadlines: Public Notice/Display Tuesday: 5pm, Line Class: Wednesday, 5pm

JULY 7-13, 2023 | PAJARONIAN.COM

DISADVANTAGED BUSINESS ENTERPRISE GOAL FOR FEDERAL FISCAL YEARS 2024-2026 (FFY24-FFY26)

Notice is hereby given that the Santa Cruz Metropolitan Transit District (Santa Cruz METRO) is proposing a Disadvanlaged Business Enterprise (DBE) goal of 0% for U.S. Department of Transportation assisted contracts for FF724.FFY26. This goal has been set based upon information currently available. As part of this program, Santa Cruz METRO must establish a goal for DBE participation in procurrents to be leterally funded. A DBE firm is defined as a for-profit "small business concern" that is at least 51 percent owned and controlled by one or more socially and economically disadvanlaged individuals. California DBE firms are certilied as such through the California United Certification Program (CUCP).

It is the policy of Santa Cruz METRO to ensure nondiscrimination on the basis of race, color, sex, national origin, disability and/or sexual orientation in the award and administration of DDT assisted contracts. It is the intention of Santa Cruz METRO to create a level playing field on which DBEs can compete fairly for DDTassisted contracts.

The rationale for this goal and supporting information regarding Santa Cruz METRO's DBE Program will be available for public inspection from 7/11/23 through 8/25/23 on Santa Cruz METRO's website <u>www.scmtd.</u> com.

Santa Cruz METRO and the Federal Transit Administration will accept written comments on Santa Cruz METRO's proposed DBE goal and its railonale through August 25, 2023. Comments should be submitted to Chuck Farmer, DBE Laison Officer, 110 Vernon Street, Santa Cruz, CASO5060, or yemait. <u>DBE@</u> <u>scmtit.com</u> or 16 the Federal Transit Administration, Region 9 Office, Sant Fancisco, Federal BIQs, 90 7th Street, Suite 15-300, San Francisco, CA 94103.

Santa Cruz METRO will hold a Public Hearing on its FFY24-FFY26 DBE goalat9:00 AM or as soon thereafter as the matter can be heard on August 25, 2023. Check Santa Cruz METRO's website <u>www.scmid.com</u> for the Zoom link or attend in person at the meeting location shown on the agenda.

AVISO AL PÚBLICO

EMPRESA DE NEGOCIOS EN DESVENTAJA META PARA AÑOS FISCALES FEDERALES 2024-2026 (FFY24-FFY26)

Se hace saber que el Distrito de Tránsito Meiropolitano de Santa Cruz, Mei Santa Cruz METRO) propone una meta conjunta para la Empresa de Negocios en Desventaja (DBE) de 0% para los contratos de asistencia del Departamento de Transpote de ELUU, (US, DOT) para FFY2A-FFY26. Este objetivo se ha creado basándose en la información aculamiente disponible. Como parte de este programa. Santa Cruz METRO debe establecer una meta para participación de DBE en todos los contratos nuevos que son elegibles de ser financiados con tondos rederates. Una empresa DBE se delíne como una "empresa pequeña" con fines de lutro que es al menos el 51 porciento de propiedad y controlada por uno o mas individuales con desventaja social y económica. Empresas DEE de California están calificadas como tales a través del Programa de Certificación Unido de California (CUCP).

Esta póliza del Santa Cruz METRO de prohibir la discriminación por molivos de raza, color, sexo, origen nacional, discapacidad, y/u orientación sexual enta concesión y administración de contratos asistitidos del DOT. Esta intención del Santa Cruz METRO de crear una igualdad de condiciones enta que DBEs pueden competir en condiciones justas para contratos asistitidos de DOT.

La base lógica de este objetivo y la información relativa apoyando el programa DBE del Santa Cruz METRO estará disponible para inspección pública desde el 11 de julio, 2023 hasta el 25 de agosto, 2023 en el sitio web de Santa Cruz METRO www.scmtd.com

Santa Cruz METRO y la Administración Federal de Tránsilo aceptarán comentarios por escrito sobre el objetivo propuesto de DBC del Santa Cruz METRO y su razón de ser hasta el 25 de agoslo, 2023. Los comentarios deben ser sonsettoixos a Chuck Farmer, oficial de entace de DBE, 110 Vernon Street, Santa Cruz, CA 95060, o por corroe electrónico. <u>DBR@scmtdccm</u>o a la Administración Federal de Tránsto. Region 9 Office, San Francisco Federal Bldg., 90 7th Street, Suite 15-300, San Francisco, CA 94103.

Santa Cruz METRO tendrá una Audiencia Pública sobre su meta del FFV24-FFV26 de DBE a las 900am o tan pronto como el terna se pueda escuchar el 25 de agosto, 2023. En el sitio veb de Santa Cruz METRO <u>vevvs centíd</u>, <u>com puede encontrar la información de Zoom o asista a la junta en persona en el lugar que indique en la agenda.</u>

July 7, 2023 15189

12B.4

CLASSIFIEDS & LEGAL NOTICES

SEPTEMBER 8-14, 2023 | PAJARONIAN.COM

program, Santa Cruz METRO must establish a goal for DBE participation in procurements to be federally funded. A DBE firm is defined as a for-profit "small business concern" that is at least 51 percent owned and controlled by one or more socially and economically disadvantaged individuals. California DBE firms are certified as such through the California Unified Certification Program (CUCP).

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The rationale for this goal and supporting information regarding Santa Cruz METRO's DBE Program will be available for public inspection from 7/11/23 through 9/22/23 on Santa Cruz METRO's website <u>www.scmtd.com</u>.

Santa Cruz METRO and the Federal Transit Administration will accept written comments on Santa Cruz METRO's proposed DBE goal and its rationale through 5:00 PM on September 21, 2023. Comments should be submitted to Chuck Farmer, DBE Liaison Officer, 110 Vernon Street, Santa Cruz, CA 95060, or by email: <u>DBE@semtd.com</u> or to the Federal Transit Administration, Region 9 Office, San Francisco Federal Bldg., 90 7th Street, Suite 15-300, San Francisco, CA 94103.

Santa Cruz METRO will hold a Public Hearing on its FFY24-FFY26 DBE goal at 9:00 AM or as soon thereafter as the matter can be heard on September 22, 2023. Check Santa Cruz METRO's website <u>www.</u> <u>scmtd.com</u> for the Zoorn link or attend in person at the meeting location shown on the agenda.

AVISO AL PÚBLICO EMPRESA DE NEGOCIOS EN DESVENTAJA META PARA AÑOS FISCALES FEDERALES 2024-2026 (FFY24-FFY26)

SE EXTIENDE EL PERÍODO DE INSPECCIÓN PÚBLICA Y COMENTARIOS; AUDIENCIA PÚBLICA PROGRAMADA PARA EL 22 DE SEPTIEMBRE 2023

Se hace saber que el Distrito de Tránsito Metropolitano de Santa Cruz, (Santa Cruz METRO) propone una meta conjunta para la Empresa de Negocios en Desventaja (DBE) de 0% para los contratos de asistencia del Departamento de Transporte de EE.UU. (DOT) para FFY24-FFY26. Este objetivo se ha creado basándose en la información actualmente disponible. Como parte de este programa, Santa Cruz METRO debe establecer una meta para participación de DBE en todos los contratos nuevos que son elegibles de ser financiados con fondos federales. Una empresa DBE se define como una "empresa pequeña" con fines de lucro que es al menos el 51 por ciento de propiedad y controlada por uno o más individuales con desventaja social y económica. Empresas DBE de California están calificadas como tales a través del Programa de Certificación Unido de California (CUCP).

Es la póliza del Santa Cruz METRO de prohibir la discriminación por motivos de raza, color, sexo, origen nacional, discapacidad, y/u orientación sexual en la concesión y administración de contratos asistidos del DOT. Es la intención del Santa Cruz METRO de crear una igualdad de condiciones en la que DBEs pueden competir en condiciones justas para contratos asistidos de DOT.

La base lógica de este objetivo y la información relativa apoyando el programa DBE del Santa Cruz METRO estará disponible para inspección pública desde el 11 de julio, 2023 hasta el 22 de septiembre, 2023 en el sitio web de Santa Cruz METRO <u>www.</u> <u>scrntd.com</u>.

Santa Cruz METRO y la Administración Federal de Tránsito aceptarán comentarios por escrito sobre el objetivo propuesto de DBE del Santa Cruz METRO y su razón de ser hasta las 5:00pm el 21 de septiembre, 2023. Los comentarios deben ser sometidos a Chuck Farmer, oficial de enlace de DBE, 110 Vernon Street, Santa Cruz, CA 95060, o por correo electrónico: <u>DBE@scmtd.com</u> o a la Administración Federal de Tránsito, Region 9 Office, San Francisco Federal Bldg., 90 7th Street, Suite 15-300, San Francisco, CA 94103.

Santa Cruz METRO tendrá una Audiencia Pública sobre su meta del FFY24-FFY26 de DBE a las 9:00am o tan pronto como el tema se pueda escuchar el 22 de septiembre, 2023. En el sitio web de Santa Cruz METRO <u>www.scmtd.com</u> puede encontrar la información de Zoom o asista a la junta en persona en el lugar que indique en la agenda.

Santa Cruz Metro Public Notice DISADVANTAGED BUSINESS ENTERPRISE GOAL FOR FEDERAL FISCAL YEARS 2024-2026 (FFY24-FFY26)

PUBLIC INSPECTION AND COMMENT PERIOD EXTENDED; PUBLIC HEARING SCHEDULED FOR SEPTEMBER 22, 2023

Notice is hereby given that the Santa Cruz Metropolitan Transit District (Santa Cruz METRO) is proposing a Disadvantaged Business Enterprise (DBE) goal of 0% for U.S. Department of Transportation (DOT) assisted contracts for FFV24-FFV26. This goal has been set based upon information currently available. As part of this

September 8, 2023 **12B.3**



(DBE) Goal for Federal Fiscal Years 2024-2026 **3-Year Disadvantaged Business Enterprise Public Participation Meetings**

Thursday, August 17, 2023 2:00 p.m. – 2:30 p.m.

Tuesday, August 22, 2023 10:00 a.m. – 10:30 p.m.

Joan Jeffries, Purchasing Manager Ian Berry, Purchasing Assistant

Tanya Gilliam, Purchasing Agent Roy Derham, Buyer

12C.1

Welcome to Santa Cruz METRO's Public Participation Meeting!

All participants are on Mute. Please raise hand (reaction feature) to request to unmute.



This meeting is being recorded.

12C.2



Attachment C



- **Overview and Background of DBE Program**
- DBE Goal-Setting Process
- METRO's Proposed 3-Year DBE Goal
- METRO's Upcoming Contracting Opportunities
- Business Outreach Committee (BOC)
- **Open Forum (Questions and Comments)** 12C.3



49 CODE OF FEDERAL REGULATIONS (C.F.R.) PART 26 U.S. DOT DBE PROGRAM -



OPERATING ADMINISTRATIONS



Federal Highway Administration

12C.4



Federal Transit Administration

Federal Aviation Administration



Attachment C



DBE Program Background



CIVIL RIGHTS ACT OF 1964

Create a level playing field and foster Equal Opportunity in DOT-assisted contracts



ഹ

Recipient Role

DBE Regulations: 49 C.F.R. Part 26

State and Local Transportation Agencies (Recipients/Grantees) receive funds from operating administrations directly or as a subrecipient.





12C.6

Goal Setting Process 49 C.F.R. Part 26 §26.45

- Identify the projects to be expended with FTA funds (Transit Vehicle Manufacturers (TVMs) not included)
- Determine Relevant Geographic Market Area
- Gather the data to develop the Step One Base Figure

Base Figure represents the relative availability of DBEs in relevant Geographic Market Area (GMA) <u>(\$26.45(c))</u>

of ready, willing, and able DBEs

= Step One Base Figure %

of all firms ready, willing, and able (including DBEs and non-DBEs)

12C.7

Identify your data sources / Weighting by Work Category

Sources for data: *UCP and Census Bureau; Bidders List; Disparity Study; Goal of another DOT Recipients; Alternative Methods

- * Most commonly used
- Review external evidence/adjustments Step Two

Examine all available evidence and determine what adjustments, if any, are necessary. Adjustments are not mandatory.

- Types of Evidence
- Capacity of DBEs to perform work
- Evidence from disparity studies
- Barriers to DBEs to form, grow and compete (financing, bonding, & insurance)
 - Past DBE participation
- Input from interested parties

12C.8

Other data at the recipient's discretion

Goal Setting Process Continued

- Project Race-Neutral/Race-Conscious Split
- Notify the public advertise proposed goal on website and/or publications
- Consult with outside stakeholders Public Participation meetings
- Submit the DBE Goal Methodology document to the Federal Transit Administration
- website): https://scmtd.com/images/department/newbid/DBE-Link to METRO's Overall DBE Goal and Goal-Setting Methodology document (also available on METRO's Methodology-FINAL.pdf

- FTA sub-recipients, nor does it pass-through FTA funds to other agencies; therefore, funding from October 1, 2023 through September 30, 2026. METRO does not have sub-recipient contracting opportunities do not exist and are not included in the Santa Cruz METRO anticipates receiving approximately \$1,773,000 in federal goal calculation.
- setting process, as transit vehicle manufacturers (TVMs) are required to have their Santa Cruz METRO anticipates using all of its available federal funds to purchase rolling stock (buses). Transit vehicle purchases are not subject to the DBE goalown DBE programs approved by the FTA.
- With no additional federally-funded contracting opportunities available for this 3-year period, METRO's proposed DBE goal for FFY24-FFY26 is 0%.
- Santa Cruz METRO will also periodically evaluate its triennial DBE goal to determine While DBE opportunities for federally-funded projects during this triennial period disadvantaged business participation on contracts, regardless of funding source. are not anticipated, Santa Cruz METRO will continue to seek small and whether mid-course adjustments will be necessary.

12C.10
pportunities	Estimated Budget Schedule	\$120,347 Aug. 2023	\$100,000 Sept. 2023	\$200,000 Oct. 2023	\$183,483	\$300,000 2024	\$1,500,000 2025	\$2,159,091 2025	\$5,975,000 2025	\$1,019,962 2025	tbd 2025	\$388,353 various	
Contracting Op	Project	Bay 11 HVAC Installation	Scotts Valley Transit Center Roof Replacement	Security Upgrade (Cameras/Servers)	Maintenance Yard Security Hardening / Expanded Parking	New Bus Shelters (12)	Maintenance Facility Upgrades	Rapid Bus Enhancements – Soquel Dr. & Main St. Corridor	New Hydrogen Fueling Station + Project Management	New ParaCruz Facility	Watsonville Transit Station Redevelopment	Miscellaneous Small Projects	

https://scmtd.com/en/agency-info/business/contracting-opportunities Link to "Doing Business with Santa Cruz METRO" webpage:

METRO

12C.11

Attachment C



Business Outreach Committee (BOC)

The BOC is a consortium of Bay Area transit and transportation agencies whose goal is to assist small and disadvantaged companies in doing business with Bay Area Transportation Agencies.



Additional contracting opportunities can be found in the BOC's quarterly newsletters. To find out more, visit the BOC webpage:

https://www.goldengate.org/district/doing-business/business-outreach-committee/

Open Forum

We welcome your feedback, comments and questions.

Please remember to use the hand raise feature to request to be unmuted.

DBE@scmtd.com until August 25, 2023. Comments can also be submitted to



12C.13

SANTA CRUZ

Thank you for your participation!

Joan Jeffries, Purchasing Manager (831) 420-2570 jjeffries@scmtd.com

12C.14

Santa Cruz Metropolitan Transit District

- DATE: September 22, 2023
- **TO:** Board of Directors



- **FROM:** John Urgo, Planning & Development Director
- SUBJECT: PUBLIC HEARING TO RECEIVE PUBLIC COMMENTS ON THE PROPOSED REIMAGINE METRO PHASE 1 SERVICE PROPOSALS FOR IMPLEMENTATION IN DECEMBER 2023 WILL COMMENCE AT 9:00 AM OR AS SOON THEREAFTER AS THE MATTER CAN BE HEARD
- I. RECOMMENDED ACTION

That the Board of Directors:

A) Conduct a public hearing to receive comments on the Santa Cruz Metropolitan Transit District's (METRO) Reimagine METRO Phase 1 service proposals for implementation in December 2023, and

B) Consider adopting the proposed service changes, and

C) Receive an update on Reimagine METRO Phase 2.

- II. SUMMARY
 - On December 16, 2022, the Board awarded a contract to Jarrett Walker & Associates, LLC to analyze METRO's existing fixed-route network, complete a Bus Network Reimagining Plan for both near term and long-term service improvements, and conduct a robust public outreach process.
 - The Board received an update on METRO's existing fixed-route network conditions and opportunities at its March 24, 2023 Board meeting.
 - On June 23rd, the Board received the Reimagine METRO Alternatives Report, which contained two alternative service proposals for implementation in December 2023, and initiated a public comment period open through August 15th, 2023.
 - One general public outreach meeting was held via Zoom on July 18th with over 90 participants. In addition, stakeholder outreach was conducted with 20 organizations, 30 riders attended rider focus group meetings, four in-person outreach events were held (three in Watsonville and one in Live Oak), 804 survey responses were collected, and there were over 1,500 unique visitors to the project website between July 1 and August 15th.
 - In response to Board, public and stakeholder input, the project team has prepared a service alternative for implementation in December 2023 that combines elements of the two alternatives previously presented.
 - Today's Public Hearing offers another opportunity for members of the public to comment on the December 2023 service proposal.

Board of Directors September 22, 2023 Page 2 of 7

• Staff recommends that the Board receive the summary of public comment received during the public outreach period and approve the staff recommended alternative service proposal for implementation in December 2023.

III. DISCUSSION/BACKGROUND

In December 2022, Santa Cruz METRO initiated a 15-month planning and public outreach effort to re-envision where buses go and how often they run. Key goals of the Reimagine METRO effort include:

- Increasing the amount of service provided, assuming a return to pre-COVID bus operator levels by the end of 2023.
- Making transit more reliable, and relevant to the community's needs.
- Adapting to post-COVID travel patterns.
- Creating a network that is useful and attractive for many people's trips.

Based on an initial assessment of METRO's existing fixed-route bus network presented to the Board in March 2023, the project team identified important reasons to redesign parts of METRO's existing fixed-route network. Four issues rose to the forefront:

- Existing service is infrequent: Most of METRO's bus routes run every 30 to 60 minutes in the daytime. Some buses come just a few times a day, and evening and weekend services are significantly less than in the daytime. As a result, METRO riders experience long waits for the next bus, service that is difficult to understand and use, and overcrowding in high-demand areas.
- 2) Service has been reduced several times in recent years: METRO used to provide more service than it does now. By 2015, service had reduced 12% compared to 2002 levels, with an additional 8% service cut in 2016. From 2019 to 2021, service was reduced by a 29%, first as a response to COVID-era operating conditions, and later to persistent staffing shortages. Today, METRO operates 13% less than in 2019, and 30% less than it did twenty years ago.
- 3) Service is often slow and unreliable: A study of METRO's core Watsonville-to-Santa Cruz service (Routes 69A, 69W and 71) found that traffic congestion adds up to 20 minutes of delay per trip, while dwell time (i.e., time spent at bus stops) contributes 20 to 45 minutes per trip. Traffic congestion also contributes to high variability of travel times throughout the network.
- 4) The public and riders are asking for change: In a poll conducted in September and October 2022, Santa Cruz METRO found that county residents think METRO should provide more service, focus on higher frequency in core areas, and prioritize the needs of disadvantaged communities. These priorities were echoed during subsequent rounds of outreach, as summarized below.

As a result, many riders report using METRO less often than they would like, and less often than they have in the past.

Recognizing the urgent problems and challenges laid out by the public, METRO is seeking to take action to improve service quality and make the network more useful to more people as quickly as possible. In June, the project team presented two alternative scenarios to the Board for implementation by the end of the year. The alternatives, A and B, differ on a range of details but both include:

- 10% more service, made possible by accelerated driver recruitment
- More frequency, with service every 15 minutes in the highest demand areas, and every 30 minutes or better in as many places as possible
- Simpler and more direct routes, especially in Watsonville
- Timed transfers between routes at the Watsonville Transit Center to reduce waiting times
- Free transfers between routes, regardless of fare or pass type used, except for transfers to the Highway 17 express.

The Alternatives Report, published in June, contains detailed descriptions of the alternative service scenarios. At a high level, both alternatives would provide similar overall coverage to the existing network, although Alternative B would provide service near slightly more people. Both alternatives would make it possible to reach more places in less time, although Alternative A would increase access to destinations for more people.

Summary of Public Outreach

After an initial round of outreach in March and April, a second round of outreach efforts commenced in June to solicit public feedback on the two alternatives. The project team hosted an online public meeting in July that drew over 90 attendees; stakeholder conversations were held with 20 organizations; rider focus groups involved 30 riders who had participated in the initial round of outreach from throughout the service area; three in-person outreach events were held in Watsonville and one in Live Oak; an online survey solicited responses from over 800 individuals; and the project website logged over 1,500 unique visitors.

A detailed summary of public outreach is attached to this report. In general, there was a positive response to increased frequency. There was also a positive response to simplified service, especially in Watsonville. Concerns over the potential loss of service on High Street (Route 10) led some respondents to favor Alternative B, even though they expressed support for the increased frequency in Alternative A. Similarly, a desire for the return of Route 91X led many to support Alternative B, despite support for the simplified route network in Alternative A. In general, there was some uncertainty about what is being proposed, and questions about how major service changes will be communicated to the public.

<u>Title VI</u>

Title VI is a process that identifies the impact of significant/major service changes on low-income and minority communities, to determine whether these impacts either create a disparate impact on minority communities or a disproportionate burden on low-income populations. The Federal Transit Administration (FTA) Board of Directors September 22, 2023 Page 4 of 7

requires a detailed equity analysis of service and fare changes for transit agencies with 50 or more fixed route vehicles in peak service in large urbanized areas (over 200,000 in population). METRO does not operate in a large urbanized area; therefore, FTA's requirements for analyzing major service and fare changes under Title VI do not apply to METRO's service and fare changes. Instead, METRO is encouraged to evaluate significant system-wide service and fare changes and proposed improvements at the planning and programming stages to determine whether these changes have a discriminatory impact on minority and low-income individuals.

The Reimagine METRO Alternatives Report analyzes in detail how many people are affected by the changes to coverage and frequency in the alternatives on weekdays in the daytime, weekday evenings, weekend daytimes, and weekend evenings. The analysis considers total population in comparison to low income and minority individuals, and finally jobs. In general, all alternatives would increase access to service every 30-minutes or better by at least 20 percentage points, compared to existing conditions, with greater increases for low income and minority individuals. All alternatives would also increase access to jobs for over 62% of the population, with greater increases for low income and minority individuals. More detail can be found in the METRO Alternatives Report presented to the Board in June.

Phase 1 Service Proposal Recommendation

The project team incorporated the feedback received over the two months of public outreach to develop a third service alternative, which is now simply called Phase 1. Phase 1 incorporates elements of both alternatives A and B and is based on an updated set of assumptions, which, due to accelerated bus operating hiring and training, include a return to a full roster of drivers by December. This makes it possible to incorporate the most popular elements of both alternatives.

Specifically, Phase 1 builds on Alternative A and includes service on High Street and a modified Route 91X with direct service between Watsonville and Santa Cruz every 30 minutes during peak periods. It also includes several weekday and weekend span of service improvements. A detailed description is contained in the presentation attached to this report.

The project team recommends Phase 1 as the preferred service alternative. If the Board approves this recommendation, staff and the project team will develop schedules and prepare for a major service change in December, based on Phase 1.

Phases 2 and 3 Frequent Network Concept

The project team will convene again in October to develop a Reimagine METRO Phase 2 and Phase 3 Frequent Network Concept. Building on the improvements in Phase 1 and feedback heard from the public, Phase 2 would increase frequency to 15 minutes on three cross-county corridors serving South and Mid-County. Service would be extended from the eastside of Santa Cruz through downtown to the UCSC campus, creating a frequent, one-seat ride from Cabrillo College or Capitola Mall to westside destinations and UCSC. A high-frequency route serving Board of Directors September 22, 2023 Page 5 of 7

> South County would connect Watsonville to Cabrillo College every 15-minutes. Riders traveling through Cabrillo College or Capitola Mall may need to transfer, but transfers would be free and between frequent routes. In addition, Route 91X would operate every 30 minutes all day from Watsonville to Santa Cruz without stopping at Cabrillo College. Phase 3 will focus on further improvements in the longer term, based on other priorities identified in outreach and in prior outreach and network design workshops. The project team will return to the Board for consideration of Phases 2 and 3, after an additional round of outreach and stakeholder discussions are completed this fall.

IV. STRATEGIC PLAN PRIORITIES ALIGNMENT

This item aligns with the following Strategic Priorities:

- Service Quality and Delivery
- Strategic Alliances and Community Outreach
- Financial Stability, Stewardship & Accountability

V. FINANCIAL CONSIDERATIONS/IMPACT

In contrast to Alternatives A and B which are both cost-neutral to current service levels, Phase 1 is assumed to require a 8 percent increase over service levels planned for implementation this fall and would require up to 12 additional operators. Given these increased operator levels, implementing Phase 1 could incur up to \$2 million per year in additional operating expense (note: the planning level assumptions used to arrive at this number are conservative and assume 1,362 average revenue hours per operator per year and include a 5 percent contingency; the exact operator requirement will be determined during the scheduling process).

To cover this potential increase in operating expense, staff recommends using newly authorized transit operating funds in the State of California's FY23-24 budget through the Transit and Intercity Rail Capital Program (TIRCP) and Zero-Emission Transit Capital (ZETC) Program. These funds are being made available to transit agencies to cover operating expenses from either operating deficits or through the implementation of ridership recovery plans. METRO is in a unique position to take advantage of the latter due to the timing of implementation of its Reimagine METRO service improvement plan. While these are one-time funds, they can be spread over the next four fiscal years and are more than adequate to cover the operating gap needed to implement Phase 1. In addition, METRO would not be able to take full advantage of the newly available funding without implementation of a ridership recovery plan.

Phases 2 and 3 are still conceptual drafts and the Board is not being asked to take action on them. Phase 2 is roughly a 50% increase in service and could require up to 60 additional operators. Staff has identified a path towards sustainable operational funding for at least three years to implement Phase 2 through a combination of the FY23-24 TIRCP funds and others sources. Extending the plan

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into future years would require identifying additional sources of funding. Staff will workshop these concepts with the Board in October and November.

VI. CHANGES FROM COMMITTEE

N/A

VII. ALTERNATIVES CONSIDERED

The Board could direct staff to implement Alternative A or B, i.e. an alternative that is cost-neutral to current operations. However, Alternatives A and B were initially planned in April and May under an assumption that METRO would end the year with 145 bus operator FTEs, 10 below the 155 contained in the FY24 Budget. METRO currently has 147 operator FTEs due to recent progress in bus operator hiring and training. Staff therefore does not recommend implementing Alternative A or B as doing so would implement a level of service that is below what is currently budgeted and possible given current operator levels. Importantly, Phase 1 reflects Board and stakeholder comments.

The Board could also direct staff to consider another combination of service options taken from Alternatives A and B that differs from the staff recommended Phase 1. The Board could also direct staff to consider service changes not presented in either Alternatives A or B. Staff does not recommend either option, as creating an alternative service plan at this stage would delay implementation beyond the December 2023 service change, and potentially jeopardize METRO's ability to take full advantage of the new TIRCP/ZETC funding.

VIII. ATTACHMENTS

Attachment A:	Reimagine	METRO	Board	Update	Presentation	and
	Recommend	ded Alterna				

Attachment B: Summary of Public Outreach

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IX. APPROVALS

John Urgo, Planning & Development Director

Approved as to fiscal impact: Chuck Farmer, CFO

Michael Tree, CEO/General Manager

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Reimagine METRO Phase 1 Proposal Phase 2 and 3 Concepts

September 2023

- Santa Cruz METRO is re-envisioning where buses should go, and how often they should run.
- Key goals include:
- Increase the amount of service provided.
- Make transit more reliable, and relevant to the community's needs.
- Adapt to post-COVID travel patterns.
- Create a network that is useful and attractive for many people's trips.

We are planning changes to the network that would come into service in three phases:

- **Phase 1 December 2023**, with the operating resources that will be available by the end of this year.
- Phase 2 over the course of 2024, based on additional funding and operators.
- Phase 3 long-range improvements, once Phase 2 is complete and further resources become available.



Santa Cruz METRO

- Consultant team led by JWA (Jarrett Walker & Associates) and AMMA Transit Planning
- Collaboration with local agencies and jurisdictions, including:
- Cities of Santa Cruz, Watsonville, Capitola and Scotts Valley
- Regional Transportation Commission
 - UCSC

Where we are now



- Presenting public feedback received in July and August.
- Presenting a recommended Phase 1 proposal and asking the Board for approval.
- This PowerPoint includes the Phase 1 proposal.
- Presenting Phase 2 network concept for 2024, and additional improvements envisioned in Phase 3.

Attachment A



Both alternatives included:

- More service. ~ 10% increase overall.
- Higher frequency in areas with higher demand.
- Simpler and more direct routes, especially in Watsonville.
- Better transfers. Shorter waits, no second fare.
- Some different route numbers and names.
- In some areas, change which streets have bus service.



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Both alternatives reflected:

- Operating Constraints. 145 drivers by December.
- No new infrastructure, except for:
- Temporary closure of Pacific Station. Stops moving to Front Street in Santa Cruz.

- Both alternatives would provide similar overall coverage to the existing network. Alternative B would provide service near slightly more people.
- Both alternatives would make it possible to reach more places in less time.

Alternative A would increase access to destinations for more people.

Attachment A



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Outreach Efforts

- Online Public Meeting 90+ attendees
- Stakeholder Conversations 20 organizations
- Rider Focus Groups 30 riders from throughout the service area
- In-Person Outreach 3 events in Watsonville, 1 in Live Oak
- Online Survey 789 responses online, plus 15 in-person responses
- Project Website 1,500+ unique visitors from July 1 to Aug 15.

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High Level Takeaways

- Positive Responses to Increased Frequency
- Positive Responses to Simplified Service, esp. in Watsonville
- Concerns over potential loss of service on High Street (Route 10)
- Desire for return of Route 91X

13<mark>A.1</mark>6

 Some uncertainty about what's being proposed, and questions about how major service changes will be communicated Survey Results reflect a diversity of county residents and METRO riders

- 804 responses
- Among those who reported demographic information:
- 52% regular METRO riders
- 45% people of color (30% Latino)
- 40% from households earning less than \$50k/year
- 40% don't have a car
- 28% UCSC or Cabrillo College students

13A.17

15% have a disability that limits mobility

"Do you agree that METRO service (where and how often the bus should come) needs to change?"

- Yes: 78%
- No: 7%
- Not Sure: 15%

13A.18

n = 790 responses

Attachment A



METRO is proposing to make changes including:

- More service, a 10% increase overall.
- Higher frequency in areas with higher demand.
- Simpler service and more direct routes.
- Better transfers with shorter waits and no second fare.

But to make this possible, METRO would need to:

- Change some route numbers and names.
- In some areas, change which streets have bus service.

...most respondents agree the proposed changes for December go in the right direction.

"Generally speaking, do these changes sound like a good idea?"

- Yes: 84% (definitely: 44%, probably 41%)
- No: 5% (definitely: 2%, probably 3%)
- Not Sure: 11%

n = 767 responses

For future improvements, high frequency is the public's highest priority.



n = 622 responses

13A.21

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Attachment A

Attachment A

Feedback by Area



On the maps shown in this presentation, color means how often the bus comes*.

- Red lines come every 15 minutes or better on weekdays.
- Dark Blue lines come every 30 minutes
- Light Blue lines come every 60 minutes
- Tan or gold lines come less often than every 60 minutes.

*The following slides present feedback for specific areas. Routes shown in grey are part of feedback received for a different area.

Attachment A




UCSC and West Santa Cruz

Survey responses lean toward Alternative B in this area.

"Comparing the two alternatives, which do you like better?"

- Alternative A: 35% (definitely: 21%, somewhat: 14%)
- Alternative B: 46% (definitely: 30%, somewhat: 16%)
- Existing Service: 7%
- Not Sure: 12%

n = 336 responses

13A.26

- High Street matters. Many people we spoke to considered this too big of a gap in coverage in Alternative A, and their reason for preferring Alternative B.
- People still want the increased frequency. All things considered, people would prefer more frequency on both the 18 and 19 and keeping service on High Street.

13<mark>A.2</mark>7



Most survey respondents agree Alternative A would be better than existing service for these routes. "Compared to existing service, would Alternative A be better for you and your family?"

- Yes: 60%
- No: 16%
- Not Sure: 23%

13A.29

n = 444 responses



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Survey responses lean in favor of Alternative A for these routes.

"Comparing the two alternatives, which do you like better?

- Alternative A: 44% (definitely: 27%, somewhat: 17%)
- Alternative B: 27% (definitely: 11%, somewhat: 16%)
- Existing Service: 6%
- Not Sure: 23%

n = 452 responses

13<mark>A</mark>.31

Seabright, Twin Lakes, Brommer Road, Pleasure Point







Survey responses on the alternatives are almost evenly split in this area.

"Comparing the two alternatives, which do you like better?"

- Alternative A: 40% (definitely: 27%, somewhat: 13%)
- Alternative B: 40% (definitely: 20%, somewhat: 20%)
- Existing Service: 7%
- Not Sure: 13%

n = 241 responses

Watsonville - Local Service



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Most survey respondents agree Alternative A would be better than existing service for Watsonville. "Compared to existing service, would Alternative A be better for you and your family?"

- Yes: 53%
- No: 13%
- Not Sure: 33%

13A.36

n = 268 responses

Watsonville - Regional Service



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Survey respondents lean very slightly toward Alternative A in this area.

"Comparing the two alternatives, which do you like better?"

- Alternative A: 37% (definitely: 24%, somewhat: 13%)
- Alternative B: 32% (definitely: 17%, somewhat: 16%)
- Existing Service: 5%
- Not Sure: 25%

n = 260 responses

13A.38

- Route 91X matters. Many people reported liking Alternative A better, except for the absence of an express service to Santa Cruz.
- Fewer comments than expected about proposed service reduction on rural Freedom Boulevard.



North of Downtown Santa Cruz

13A.40

Most survey respondents agree the proposed changes would be an improvement in this area. "Compared to existing service, would these changes be better for you and your family?"

- Yes: 55%
- No: 20%
- Not Sure: 25%

13<mark>A.4</mark>1

n = 186 responses



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8

December - Updated Parameters

- Return to a full roster of drivers.
- New climate and ridership recovery funds from FY 23-24 state budget.
- This allows for 25% more service compared to Spring 2023 (vs. 10% more in the alternatives).
- This makes it possible to incorporate the most popular elements of both alternatives.



Phase 1 – Proposed Network

Santa Cruz and Live Oak



Elements of both alternatives:

- ents of both alterna.. ents of both alterna.. e Routes 18 and 19, both every 15 minu. יימי יימי יימי יימי Side.
- Route 3 splits into Route 3A (Twin Lakes) and Route 3B (Brommer/17th)
- Route 91 peak express service to/from Watsonville





Similar to Alternative A in this area, plus:

- Route 3 on 38th and 41st Ave
- Better evening service on Routes 1, 2 and 3

Watsonville and South County



Similar to Alternative A in this area, plus:

- Route 91 AM and PM peak-hour express to Santa Cruz
- Better evening service on Routes 1 and 2
- Routes 73 and 78 adjusted to maintain coverage on similar streets

Attachment A

Other Improvements in Phase 1

- Routes 1, 2 and 3 would each operate:
- Every 30 minutes until 9 PM
- Every 60 minutes until midnight.
- In other words, until 9 PM, in both directions:
- A bus every 15 minutes between Santa Cruz and Watsonville.
 - A bus every 10-20 minutes at Cabrillo College
- A bus every 30 minutes or better on all of Soquel Drive



If the Board approves the Phase 1 proposal today, staff and the project team will immediately proceed to preparing for a major service change.

Staff proposes to implement Phase 1 in December 2023. This will include:

- Writing and publishing new route maps and schedules in October and November.
- Preparing for re-signing of bus stops in late December.
- Rider and public information efforts throughout this period.



Phase 2 – Network Concept

This concept includes:

Frequent UCSC to East Side service on Routes 1, 2 and 3.

- Route 18 is merged with Route 1.
- Route 19 is merged with Route 2.

East-West routes split at Cabrillo College and Capitola Mall.

- Route 1 becomes Routes 1 and 61.
- Route 2 becomes Routes 2 and 62.
- Route 61 every 15 minutes from Watsonville to Cabrillo.

Route 91 express service all day, every 30 minutes.

13A.51

- The map shows improvements METRO would like to make over the course of 2024.
- Implementing everything requires:
- METRO to hire ~60 additional drivers.
- UCSC support for through-running frequency.
- Access to West Remote facility at UCSC.

13A.52

 The intention is to proceed step by step, as operators, funding and infrastructure come online.

- Phase 2 addresses the highest priorities we've heard for future improvements.
- At the end of Phase 2, METRO would be providing the highest amount of service it ever has.
- Phase 3 will focus on further improvements in the longer term, based on other priorities identified in outreach and in prior outreach and network design workshops.

13<mark>A</mark>.53



- Phase 2 and 3 are still conceptual drafts. We would appreciate the Board's advice. Are we going in the right direction?
- Once finalized, Phase 2 and 3 will become the Draft Future Network Plan.
- In the next round of public outreach, we will ask:
- Does Phase 2 match your highest priorities for improvement?
- If not, what would you change?

13A.55

How would you prioritize the long-term improvements included in Phase 3?



8



http://www.scmtd.com/ReimagineMETRO JARRETT WALKER + ASSOCIATES **Project Website**

REIMAGINE METRO: July and August Outreach Summary

Outreach Strategies

The objective of the outreach carried out in July and August 2023 was to secure rider, stakeholder and public feedback on two short-term alternatives (A and B) for service changes in December 2023, and to further explore priorities for improvements to the METRO network in 2024 and beyond.

This phase of outreach built on the efforts undertaken in Phase 1 Outreach, as described in the *Reimagine METRO Alternatives Report*. The outreach effort included six strategies:

Online Survey

An online survey asked respondents to evaluate short term service alternatives as well as note priorities for long term improvements. The e-survey was open from July 12 through August 15. It was promoted through a variety of channels, including:

- METRO's internal communications channels website, bus cards, station posters, flyers, social media and e-mail blasts to subscribed riders.
- STAKEHOLDERS more than 20 organizations were provided with text and graphics to promote the survey to their own constituents.
- UCSC Transportation and Parking Service (TAPS) newsletter to students



- IN-PERSON EVENTS outreach at the Watsonville Farmers Market, Watsonville Night Out and Live Oak Town Hall were used to drive participation in the survey.
- PROJECT CONTACTS individuals who had previously engaged or who subscribed to updates were invited to take the survey and share the url with their communities.

Those who took time to complete the survey were offered the opportunity to register for one of three \$100 gift cards to be given away. To date, 729 individuals have responded to the online survey.

Public Meeting

A public meeting was held on July 18 near the beginning of the outreach period. It was promoted through the same channels



METRO

Tome Nuestra Encuesta – antes del 10 de agosto Visite Scmtd.com/ReimagineMetro



as the survey. More than 100 people registered for the meeting and more than 90 participated. A detailed presentation of the proposed plan was followed by a robust discussion of the alternatives and other issues of concern to citizens. The project team answered questions about the proposed alternatives from approximately 30 of the participants.

Stakeholder Workshops

All stakeholders identified in Phase 1, were invited to participate in one of four stakeholder workshops. These workshops presented the alternatives proposed for December 2023, and then allowed workshop attendees to discuss the pros and cons of each alternative and voice their preferences and concerns. The workshops ended with a discussion of longer-term priorities for service growth.

All stakeholder organizations who provided input in Phase 1 (33 organizations) were encouraged to participate in these July and August workshops. Among those, thirty-two individuals from 20 organizations attended the workshops. Organizations represented in July and August meetings included:

- Santa Cruz County
- SCRRTC
- City of Santa Cruz
- City of Watsonville
- City of Capitola
- La Selva Beach Homeowners
- Downtown Association of Santa Cruz
- Cabrillo College
- PVUSD
- Watsonville Senior Center
- SLV Senior Center

- Elderly and Disabled Transportation Advisory Committee
 - Monarch Independent Living Service
- SC Count Health Officer
- SC County Human Services
- UCSC Student Housing Coalition
- Friends of Rail and Trail
- Regeneración
- Ecology Action
- Equity Transit

Several stakeholders and riders submitted additional comments by email, after the meetings. Those that are pertinent are included starting on page **Error! Bookmark not defined.**.

Rider Focus Groups

All riders who participated in the Phase 1 focus groups were invited back to preview and offer feedback on the proposed alternatives as well as discuss longer term priorities. Thirty riders participated in 4 focus groups conducted via zoom. They received a \$30 gift card as thanks for their 60 to 90 minute commitment. The riders consulted represented users residing in various parts of the METRO service area:

- UCSC 12
- Santa Cruz 9
- Mid- County (Live Oak/Capitola) -3
- Watsonville 4
- San Lorenzo Valley 2

Targeted In-person Outreach

To encourage greater participation by South County residents, in-person outreach was conducted in Watsonville, with bilingual staff from METRO and Ecology Action. A METRO tent was used to create visibility. Specialty item giveaways and \$10 grocery gift cards were used as incentives and thank you gifts.

- Watsonville Farmers Market July 21 and 28
- Watsonville National Night Out Community Event August 1

In addition, the consulting team participated in a Live Oak Town Hall on August 10.

The objective of the outreach was to build awareness for the project, drive participation in the survey and collect qualitative information from residents unlikely to complete the survey.

Project Website

Throughout the project, the social pinpoint website at scmtd.com/ReimagineMetro has been used to disseminate information about the planning effort. It currently houses:

- Links to the Bilingual Survey (July 12- August 15)
- Alternatives Report
- Recording of and PowerPoint presentation from the Public Meeting (English and Spanish)
- Frequently Asked Questions
- Sign-up for E-mail List
- E-mail Contact (Eleven individuals have submitted input via the website email link.)





Santa Cruz METRO is undertaking a comprehensive review of the transit route network in Santa Cruz County. This project will analyze and update the bus network to be more convenient, reliable and sustainable.



Comment on plans for this year and future priorities!

Santa Cruz METRO is considering changes to

Outreach Findings

An Engaged Population

Santa Cruz County residents, including permanent residents and UCSC students, are a very engaged population. While participation in the survey has built gradually, the response to invitations to public meetings, stakeholder meetings and focus groups was immediate and enthusiastic. Many of the individuals who participated in Phase 1 were eager to come back and hear where METRO is headed. Some Core Design Workshop participants attended the stakeholder meetings and provided perspective on why some decisions were made.

Among focus group participants and stakeholders, quite a few had attended the public meeting or watched the recording, and a number had read the full report. Discussions were lively and inclusive, and we received followed up emails from many participants either adding thoughts or thanking us for the opportunity to be heard.

Positive Response to Increased Frequency and

Simplification

Across the board, the concept of a simpler, higher frequency network was applauded. No one suggested leaving the network as it is.

"Really appreciate the "turning up" of frequency and service."

"I can figure it [METRO routes] out after 30 years of using transit; but is will really help to consolidate the routes and make them easier to understand [for new users]"

Feedback on Short Term Alternatives

In concept Alternative A was the preferred choice for most participants in the outreach process, but there was lively discussion of the differences between Alternative A and B, and several respondents clearly stated that they wanted to "mix and match" specific features. This sentiment was mirrored in the on-line survey where respondents were most often split between Alternative A and B for each service area. The comments below provide context for the survey findings which are reported starting on page 12.

UCSC Service

Fifteen-minute service was very favorably received. Many expressions of appreciation from UCSC students and others who travel to campus.

Feedback from:

1 Public Meeting 90+ attendees

4 Stakeholder Workshops 32 Participants

4 Riders Focus Groups 30 Participants

4 In-person Outreach Events

729 Survey ResponsesEmail Comments
- It was suggested that the odd/even numbering of routes, to indicate which direction they travel around campus, should be maintained to avoid confusion.
- "Love the recommendation for all-door boarding" comment from a participant who had read the report.
- A few suggestions that TAPS should take responsibility for service to the Coastal Campus to free up resources for other routes (19 and 10).
- A stakeholder noted the plan to increase student enrollment by 10,000 more students and felt this transit plan was a great start in coping with that increase.
- General feeling that this provides clear, reliable, easy to understand transit between housing and school/jobs.
- The need for a direct connection between campus and the east side to be considered in future changes was noted.

Route 10/High Street

The enthusiasm over 15-minute frequency on Routes 18 and 19, was not enough to offset distress over losing service on High Street. While some participants acknowledged that Alternative A was better for them personally, even they felt that eliminating service on High Street was problematic for a number of reasons.

- Alternative A leaves a "big gap" in service. It is a long walk from High Street to the other routes and the terrain is hilly and not an easy walk.
- This would impact a mix of seniors and students who live along High Street. Route 10 is an important connection to downtown, as well as a route to campus.
- "Route 10 is a very useful service, the fastest route from campus to downtown. It is the way that you would drive to campus if driving."
- Multiple participants preferred Alternative B for the Santa Cruz area because they didn't want to lose Route 10 service.
- The alternating of Route 19 and 10 on campus to maintain 15-minute service was considered "a good compromise." (However, this is where the comment came up about odd and even numbering of routes relating to direction of travel.)
- Two UCSC participants suggested reducing service on Route 20 to Coastal Campus, in order to retain 15-frequency on Rt. 19 and keep Route 10. They suggested that TAPS should provide additional service to Coastal Campus. However, we also heard from a senior rider who lives along the 20 and usually rides her bike because the 20 is too infrequent as is.

Rt 35/San Lorenzo Valley

The change in service to the Emiline County Service Complex from Route 35E to Route 4 was universally approved of by focus group participants and stakeholders, as well as being favored by a majority of survey respondents.

• San Lorenzo Valley riders who participated in the focus groups reacted very favorably to the Route 35/35E change.

- This will make getting from downtown to SLV faster no need to waste time going through Emeline.
- "Drivers will applaud this as the existing 35E route is a very long shift."
- In addition, the use of Route 4 to serve Emiline was applauded by stakeholders (including the County Health Officer who checked in with Emiline staff).
 - Frontline staff at Emiline are "extremely happy" about the Coral Street access to Emiline from Harvey West to serve residents with low incomes and those experiencing homelessness.

Soquel Avenue vs Water Street for Routes 1 and 2

There was a great deal of discussion in virtually every group about whether it is better to have Routes 1 and 2 leave downtown via Water St. or Soquel Ave. City planners prefer Water Street for a number of reasons, including the fact that it supports the Housing Element of their General Plan, and that it provides a larger unique coverage area (i.e., higher number of people and jobs within ½-mile of transit than if all service were on Soquel Ave). Riders generally preferred Soquel Ave due to immediate access to retail and greater walkability.

There was no clear consensus, but here are the advantages and disadvantages noted for each routing:

Water Street

- Santa Cruz city planners appreciate that service on Water Street will serve more current residents and anticipated housing growth in the draft Santa Cruz General Plan's Housing Element.
- Water provides faster travel for the bus. However, wider streets, faster vehicle travel and narrower sidewalks make Water less pedestrian friendly.
- The County Services building is at Ocean and Water.
- There is an existing connection from the east to Route 17 along Water, without having to go downtown. Speeds up a long trip to San Jose.
- Service on Water St allows transit to be close to a larger number of people than on Soquel Ave (because service is also proposed on Broadway, such that most of Soquel Ave would be within ¼ mile walk of service on either Water St or Broadway).

Soquel Avenue

- Important retail destinations several grocery stores are located along Soquel.
- Better pedestrian experience on Soquel narrower streets which are easier to cross, slower traffic, and better sidewalks. This is of particular concern for those with disabilities. A sight-impaired ride said:

"I hate walking on Water; It is more difficult to navigate the sidewalks. Pedestrian crossing is very, very difficult, at the triangle. I propose that sighted persons close their eyes on that triangle and try to figure out the traffic for safe crossing."

• Bus Stops along Soquel have recently been improved – shelters and trash cans.

One participant asked about service to a medical facility as Soquel and Capitola, but it would be served under either option.

Proposed Route 3/Existing Route 66-68

Consolidation of Route 66 and 68 into Route 3, as proposed in Alternative A, was positively received. "It seems to hit the key areas." Comments, primarily from riders, included:

- The consolidated route will be easier to communicate.
- Some mild expression of concern that riders would like the 3A-B (in Alternative B) with more service to the local neighborhoods, but general agreement that the neighborhoods are walkable and that this makes the consolidation with increased frequency desirable.
- A rider who lives just a bit off the new consolidated route in Alternative A liked that it will speed travel; believes walking is easy, in two directions to the new Route 3 or up to Route 2, giving him more options.
- One rider believed/hoped that the consolidated Route 3 would make his commute faster.
- A rider in the area of 38th and 41st doesn't believe there needs to be service on both streets; easier just to have service along a single street and know its times, versus this time for that street and that time for the other street, which is confusing.
- One rider noted that there are some mobile home parks in the area around 38th/41st Avenue with lower income residents. (It appears there are three in the area between 38th and 41st who will benefit from increased frequency.)
- Would like to see 15-minute frequencies on the East Side in the future.

Route 55 Extension to La Selva Beach

The extension of Route 55 service to La Selva Beach was very much appreciated by residents of that area. Comments included:

- Requests to ensure that there will be a stop at Camino Al Barranco/San Andreas.
- One community leader had a number of suggestions for "enhancing" the routing after it leaves La Selva Beach:
 - So that it could connect with Route 73 for trips to Watsonville.
 - To serve drug store and restaurants along Soquel to Rio Del Mar.

A follow-up email from Bonnie Guitierrez is included in the appendix to this summary.

Watsonville-Santa Cruz Routes

There was a positive response to the concept of more direct, consistent and faster service between Watsonville and Santa Cruz. Alternative A would have been the preferred choice for most of the participants, however the appeal of Route 91X (even as a peak hour service) swayed them to choose Alternative B. The desire for 91X to be part of the plan was evident in every group – stakeholders and riders.

Specific comments and questions relating to the cross-county routes included:

• Numerous requests to know the travel time on the new Routes 1 and 2 and on 91X. The primary issue for riders traveling between Watsonville and Santa Cruz is the amount of time it takes. They see a non-stop 91X service as a way to reduce travel time, especially if they are transferring to 17 to San Jose. "It's a long trip."

- Riders in focus groups and in-person in Watsonville often preferred Alternative A, but "voted" for Alternative B in order to have the 91X reinstated. Reasons for supporting the 91X included:
 - Watsonville residents who work in Santa Cruz
 - Teens who travel to or work at the Boardwalk
 - People who go to Santa Cruz frequently and want to get there as quickly as possible.
- The in-progress plans for bus on shoulder lanes on the freeway were seen as another advantage of an express route.
- Questions about what time the routes will start running in the morning and end at night both highway and express routes. Span of service is critical for those traveling to jobs or recreation in Santa Cruz. Early morning trips avoid the worst traffic and are faster.
- Positive response to the idea of a mini-hub (their characterization) at Cabrillo College with the 73, 1 and 2 coming together.
- Speeding access to Cabrillo College is beneficial. "It gets gridlocked there."
- One couple noted that the reduction in frequency on the 71 through rural Freedom will impact their daughter who rides frequently.

Watsonville Local Changes

There was a very positive response to simplifying Watsonville routes and making them both more frequent and understandable.

- Riders were very appreciative of the proposed plan:
 - *"Thank you for really great service improvements for Watsonville; it's easier to understand."*
 - Alternative A is a huge improvement; having to wait an hour to get to the hospital is such a hassle; difficult for all.
- Most requests for service enhancement revolved around reinstating the 91X while simultaneously increasing frequency in the downtown area.
- Questions/concerns about access to Parajo Valley High School for students who live up along Green Valley Road.
- Route 79 service every 30 minutes is good and will serve senior residents. Some questions about elimination of service on Martinelli. Participants at an in-person event noted that there is a senior housing community, Independence Square, on Martinelli and Crestview. Many residents have mobility challenges and need a stop near them. Removing service on Martinelli would impact these residents.
- Later service (after 6 pm) on Green Valley Road was requested.
- Comments relating to the new Route 78:
 - One rider suggested having Route 78 take Harkin Slough instead of Beach/Ohlone for a faster trip to Westridge and better access to high school..
 - Others noted the jobs along Beach and Ohlone that would be served with the recommended routing. All agreed that pedestrian improvements are needed in that area to support transit use.
 - Desire for service to Ohlone Shopping Center (Target) with a stop close to Clifford and Ohlone.
 - A comment about the need for increased service on East Beach starting at Union.

Other Comments Relating to Proposed Short Term Changes

Communication

Riders were very appreciative of the new real-time information platforms. However, they still had comments about communication.

- Real Time Information App
 - The new apps are more difficult for some rides who like the simplicity of the text for time method and text alerts. While the new system is undoubtedly more efficient, there is a learning curve that some riders need help with.
 - A number of comments on what riders wished the app did:
 - Display the various routes operating in an area
 - Show the bus stops in route order, rather than alphabetical
 - Some older adults and persons with disabilities are having difficulty using apps, finding their way to real-time information. One sight-impaired rider had downloaded the Transit App but hasn't been able to figure out how to use it with no sight. They feel there is no one to help with these barriers.
- Communication of December Service Changes
 - Concern was expressed about the need to communicate the scope of these changes more actively than METRO ever has. This will be particularly important for a number of populations:
 - Watsonville residents, especially Spanish speaking. Suggestions included having bilingual staff at key bus stops and/or on the bus to explain the changes in advance of the launch; not relying on electronic communication or written notices to educate riders.
 - Disadvantaged populations older adults, persons with disabilities and persons of lowincome who rely on transit. Outreach to stakeholders who work with these populations could help to ease the transition.
- Wi-Fi on buses will help to ease long travel times, "make transit fun."

ParaCruz

Repeatedly, participants asked for and were given assurance that ParaCruz would not be adversely impacted. ParaCruz is seen by the general public as a good option for those unable to use fixed route service. However, those participants who use ParaCruz often noted that it is not a good option, but rather a mode of last resort. They described ParaCruz as unreliable and expensive and would prefer to use fixed route if possible.

In Watsonville, one individual expressed desire to have better service for people with disabilities in remote areas – specifically referenced along Beach near the County border.

Bike Share

Quite a few people continued to ask about bike to bus access, specifically focusing on the electric bike share hubs. They wanted to know if they will be coordinated with the METRO routes to enable people living along streets not served by METRO to use the bikes to access the routes.

13B.9

However, it is clear that two factors limited the effectiveness of this strategy. Some older adults and persons with disabilities are unable to bike, while many people may not be able to afford the fees (we heard \$7 per day, \$30 per month or \$150 per year) unless there is a combination fare for bike and bus.

Unserved Areas

The context of our meetings was that short term changes would impact only the urbanized areas from Watsonville to Santa Cruz/UCSC so discussion of service to new or outlying areas was limited. However, one area within the urbanized area, Beach Flats, was mentioned a few times as needing service restored.

Longer Term Priorities

Long-term priorities were largely constrained to the existing service footprint. Frequency was the most often noted priority among meeting participants. The online survey response even more strongly demonstrates the appeal of frequency.

However, in stakeholder and rider focus groups, the relationship of frequency and service span (especially weekends and evenings) in meeting rider needs was also a significant topic. Long term priorities, in general order of priority to meeting participants are outlined here.

- Provide 15-minute service on more routes.
 - East side of Santa Cruz.
 - West side of Santa Cruz where there are jobs.
- Speed connections between areas of the county.
 - Santa Cruz to Watsonville (91X all day).
 - Direct service from UCSC to Eastside of Santa Cruz.
 - More service to San Jose (possibly from east side of Santa Cruz without going to Transit Center).
- Evening Service
 - Downtown Santa Cruz to Campus (desires varied from midnight to 2:30 AM).
 - Downtown Santa Cruz to residential areas after businesses close (11 PM-midnight).
 - Special Events last bus 15-30 minutes after concerts and events end.
- Weekend Service
 - Increase span and frequency of weekend service to accommodate work trips, as well as recreation and shopping. This need is especially great in San Lorenzo Valley where weekend service is minimal.
 - Weekend service to the beach, so you could get there without fighting tourist traffic.
 - Suggestion to enhance access to the beaches for lower-income families by creating a Beach Loop.
 - Multiple comments about parking difficulties in relation to special events. "Would very much like to be able to take a bus to an event and leave my car behind."

- Walkability Improvement
 - Sidewalks and poor pedestrian access in many areas currently make using transit difficult, particularly for persons with mobility limitations. This needs to be addressed to support the expanded transit network.
- Demand Response Service
 - Several comments were made about the potential to use demand response service, either to address first mile last mile issues or to replace fixed route in low-usage rural areas, such as San Lorenzo Valley, Davenport and Bonny Doon.

Watsonville Farmers Market participants also noted the need for service to Pajaro and Los Banos.

- Pajaro
 - Could a Watsonville route serve it?
 - MST is expensive.
 - Many with mobility challenges live in Pajaro and have difficulty crossing the bridge.
 - Pajaro needs a circulating route morning and night.
- Los Banos
 - Lots of People live in Los Banos and work in Salinas or Watsonville. Need bus service or rideshare. People would use vanpools.

Preliminary Survey Findings

Following is a high level summary of survey. At that point, we have received 729 responses, 710 in English and 19 in Spanish. In addition, 16 people completed the survey with assistance at the in-person outreach in Watsonville.

Introductory Questions

Do you agree that METRO service (where and how often the bus comes) needs to change? Overwhelmingly, respondents agree that METRO needs to change (79%). While some were unsure (14%), very few said that it didn't need to change.

Is it okay to make changes that may inconvenience a few people if many more people will benefit?

Most respondents agreed with this statement, either definitely (30%) or probably (41%). Some were unsure (20%) but very few disagreed entirely.

Generally speaking, do these changes sound like a good idea?

The survey described the types of changes being planned: 10% more service, higher frequency in areas with higher demand, simpler routes and better transfers with no second fare. It also noted that some route numbers and names would change, while what streets have bus service might change in some areas. Respondents were asked:

More than 80% of respondents said yes, these definitely (44%) or probably (40%) sound like a good idea. Eleven percent were unsure.

Short-Term Alternatives

After these introductory questions, respondents were asked to evaluate short-term service alternatives for areas relevant to them personally. They were able to skip areas not of interest to them.

The areas for which changes were presented, included:

- UCSC and Westside of Santa Cruz
- Watsonville to Santa Cruz Regional Rutes
- East Santa Cruz (Seabright, Twin Lakes, Brommer Road and Pleasure Point)
- Watsonville Local Routes
- San Lorenzo Valley-Emiline-Harvey West

For each area of interest, they were first asked to compare Alternative A (the frequency focused alternative) with the existing service, and to say whether Alternative A would be better for them and their family.

Compared to existing service, would Alternative A be better for you and your family?

The chart below shows the percentage of respondents who answered this question and said yes, no or unsure.



A slight majority of respondents (50-60%) said that Alternative A was better than existing service in all areas except for UCSC/Westside Santa Cruz.

For the UCSC/Westside Santa Cruz alternatives, only 45% of the 318 respondents said that Alternative A was better. The responses for UCSC students (105 individuals) were essentially identical (46%) to the overall sample.

Across the board, one-quarter to one-third of respondents were unsure how to rate the alternatives.

After respondents answered the initial question comparing Alternative A to existing service, Alternative B was introduced, and they were given the chance to select their preferred scenario. The following charts show the breakdown of response for each area of the community.

UCSC – Westside of Santa Cruz



Alternative B for UCSC and the westside of Santa Cruz was preferred by more respondents. It appears to have attracted many who said NO to alternative A in the initial question as well as those that were unsure. In addition, Alternative B was preferred even by some who said YES to Alternative A in the first question.

Among UCSC students, the preference for Alternative B was even stronger: 34% said Definitely B, while 19% somewhat preferred B.



13B.14

Watsonville - Santa Cruz Regional Routes



Alternative A was the clearly preferred choice (44% for Alternative A vs. 26% for Alternative B) for the Watsonville to Santa Cruz routes. Note that nearly a quarter of respondents were unsure. Among those that stated a preference, the majority chose A.



Among the small number of respondents who completed the survey in Spanish, one third chose A, one

third chose B and one third were either unsure or preferred the existing system.



East Santa Cruz – Routes 66 and 68



Respondents interested in the Seabright, Twin Lakes Brommer Road and Pleasant Point area were fairly evenly divided in their preference for Alternative A or B. While Alternative A was the "definite" choice of the largest segment (26%), overall 39% definitely or somewhat preferred Alternative A, while 40% definitely or somewhat preferred Alternative B.



13B.16

Watsonville Local Service

For the Watsonville area, respondents were asked first about the proposed local route network and then about the regional routes connecting Watsonville to Santa Cruz.

Comparing the proposed local route network to the existing route network, the majority (54%) chose Alternative A while only 14% preferred the existing service. One third were unsure which was best.



Next, the two proposed alternatives for the regional routes were explained, to the extent they impacted Watsonvile specifically. Then respondents were asked to choose their preferred option – Alternative A, Alternative B or the existing service.



Among those who rated how the different alternatives would impact Watsonville, 36% preferred Alternative A (23% definitely), while 33% preferred Alternative B, but often less strongly (only 16% definitely). As with the choice of the local network, a fairly large segment (27%) was unsure which was the better choice.

As previously noted, in person outreach was conducted at the Farmer's Marketing and National Night Out Event in Watsonville. At these events a small number of persons completed a partial survey with the assistance of staff. As with other Watsonville respondents, their initial reaction to Alternative A was positive. But when both options were presented 6 of 12 respondents preferred Alternative B, 4 chose alternative A and no one preferred the existing network. Two people were unsure which was best.

Improvement Priorities for the Future

The final service-oriented question in the survey asked respondents to select from a list of potential long-term service priorities the ones most important to them. They were allowed to select up to three from a list of seven or to specify a different priority.



High-frequency routes was the clear leader in terms of priority – 56% of respondents chose it as one of their three options. A second tier of priorities (chosen by one third of respondents) included increased express service between Watsonville and Santa Cruz and improved weekend service. All of the list priorities were chosen by one-quarter or more of the respondents. In addition, 29% of respondents noted "something else."

Among the 109 UCSC students who responded, preferences were more concentrated.

- 81% chose high frequency service (15 minutes or better).
- 47% chose improved weekend service.
- 44% chose direct service between UCSC and the east side.
- 39% chose more frequent service on Highway 17 to San Jose.
- 29% chose more service in the evening.

Something Else

More than 100 respondents noted a priority that was "something else." The complete list of responses is included at the end of this summary. The following are some of the frequently noted priorities.

- Don't eliminate Route 10.
- Service to La Selva Beach and connecting La Selva Beach to Watsonville.
- Service to Beach Flats.

- Enhanced service to San Jose:
 - o Direct service from Santa Cruz (without going thru downtown and SLV)
 - Service to San Jose Airport and San Jose State.
 - Stop in Los Gatos.
- Passenger Rail Service (Santa Cruz to Watsonville).
- Improved service to San Lorenzo Valley:
 - o More frequent, longer hours and better weekend service
 - o Reinstate service to Lompico, South Felton
 - o Buses with air conditioning
 - o Service on Graham Hill Road
- Bus service on holidays.
- Demand response service in areas not practical to serve with fixed route, open to the general public.
- More bike capacity, allowing bikes on bus when rack is full.
- Smaller electric buses, other than in UCSC area.
- Direct service from Watsonville to UCSC.
- Improve ParaCruz service hire additional drivers and improve reliability.
- Consider the needs of seniors and persons with disabilities in areas where frequent service on major streets means longer walks to the stop.
- Increased service between Davenport and SC.

Demographics

An online survey is never "statistically valid" in the sense of providing a sense of a whole population's exact distribution of opinions, because respondents are inherently self-selected by their interest in the material, and means and ability to find and respond to the survey.

However, the demographic profiles of respondents indicate that this survey did capture input from a diverse cross-section of Santa Cruz County residents. It should be noted that the respondents who completed the survey in Spanish all exited before the demographic questions.

Transit Ridership

The survey captured a broad range of levels of transit ridership, including both people who have never ridden, occasional riders and frequent riders. The distribution of how often respondents ride METRO was:

Daily	22%
Several times per week	30%
A few times per month	18%
Less than once a month	19%
Never	12%

Age

Respondents came from all age groups. Of the 526 who provided their age, the distribution was as follows:

under 18	3%
18-24	27%
25-34	15%
35-44	14%
45-54	9%
55-64	13%

Student and Employment Status

Respondents were asked about their student and employment status.

- Thirty-six percent of the respondents were students.
 - UCSC 21%
 - Cabrillo College 9%
 - Middle/High School 3%
 - Other School 4%
- Two-thirds of respondents are employed.
 - 41% full time
 - 26% part-time.
- Among those who are employed:
 - 27% work evenings after 8 PM
 - 32% work weekends
 - 20% work in downtown Santa Cruz

Mobility Limitations

About 15% of respondents indicated that they have a disability that limits their mobility. Specifically, they noted:

- I use a walker 2%
- I use a wheelchair or scooter 2%
- I have limited or no vision 3%
- I am hearing impaired 1%
- I have a cognitive disability 2%
- Other disability 6%

Vehicle Availability

Three-quarters (75%) of respondents said that they have a valid driver's license. However, only 60% said that a working vehicle is usually available for their use.

Income

About a quarter of respondents have incomes of under \$25,000. The remainder of the sample was fairly evenly divided across the income spectrum.

Less than \$25,000	25%
\$25,000-\$49,999	15%
\$50,000-\$74,999	15%
\$75,000-\$99,999	13%
\$100,000-\$149,000	17%
Over \$150,000	16%

Gender, Ethnicity and Language

The gender distribution of the respondents was 56% female, 38% male and 5% non-binary.

Respondents were asked to "check all that apply" to indicate their race/ethnicity. The following is the distribution of responses:

American Indian or Alaska Native	4%
Asian	11%
Black or African American	2%
Native Hawaiian or Pacific Islander	1%
White	63%
Latino or Hispanic	27%
Other	5%

Most respondents (89%) speak English at home; 10% speak Spanish. If we assume the 20 Spanish language responds who did not answer this question also speak Spanish at home, the percent of Spanish speakers would rise to 13%.

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VERBAL PRESENTATION

CEO ORAL REPORT

Michael Tree

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