

### SANTA CRUZ METROPOLITAN TRANSIT DISTRICT (METRO) BOARD OF DIRECTORS MEETING MINUTES\* JUNE 23, 2023 – 9:00 AM

A regular meeting of the Board of Directors of the Santa Cruz Metropolitan Transit District (METRO) convened on Friday, June 23, 2023 as a hybrid meeting.

The Board Meeting Agenda Packet can be found online at www.SCMTD.com. \*Minutes are "summary" minutes, not verbatim minutes. Audio recordings of Board meeting open sessions are available to the public upon request.

This document was created with accessibility in mind. With the exception of certain third party and other attachments, it passes the Adobe Acrobat XI Accessibility Full Check. If you have any questions about the accessibility of this document, please email your inquiry to accessibility@scmtd.com.

1 CALLED TO ORDER at 9:00 AM by Board Chair Kalantari-Johnson.

### 2 SAFETY ANNOUNCEMENT

Curtis Moses, METRO's Safety, Security and Risk Management Director, provided a brief safety announcement, highlighting METRO's response to a medical emergency and its evacuation plan.

### 3 ROLL CALL:

Julie Sherman, General Counsel, explained that METRO is going to use the Brown Act teleconference rules enacted under AB2449 which allows Board Members to participate in either a "just cause" or "emergency" circumstance. Two Board Members will be requesting to join today's meeting under the emergency circumstance exception. Once the roll is called for those Members who are present, the law requires that both Board Members make a short announcement that they are joining for the emergency circumstance exception and request that the Board approve their attendance by that exception. The Board will need to vote for both Members to approve their attendance and both members, assuming the Board votes "yes", will be counted as present and will be able to vote and be part of the quorum.

Director McPherson and Director Rotkin individually announced they are using the emergency circumstance exception pursuant to medical issues and requested joining the meeting via teleconference. The Board approved each request through a roll call vote.

The following Directors were **present**, representing a quorum:

Director Kristen Brown
Director Rebecca Downing
Direct Jimmy Dutra
Director Shebreh Kalantari-Johnson
Director Manu Koenig
Director Donna Lind

City of Capitola County of Santa Cruz City of Watsonville City of Santa Cruz County of Santa Cruz City of Scotts Valley Board of Directors Minutes June 23, 2023 Page 2 of 9

Director Bruce McPherson
Director Scott Newsome
Director Larry Pageler
Director Quiroz-Carter
Director Mike Rotkin
Ex-Officio Director Dan Henderson

Ex-Officio Director Alta Northcutt

Michael Tree Julie Sherman County of Santa Cruz
City of Santa Cruz
County of Santa Cruz
City of Watsonville
County of Santa Cruz
UC Santa Cruz
Cabrillo College

CEO/General Manager General Counsel

### 4 ANNOUNCEMENTS

Today's meeting is being broadcast by Community Television of Santa Cruz County.

Maria Avila, Language Line Services, provided Spanish language interpretation services.

### 5 BOARD OF DIRECTORS COMMENTS

Director Rotkin suggested the budget materials in the agenda packet use the portrait layout instead of the landscape layout.

Hearing nothing further, Board Chair Kalantari-Johnson moved to the next agenda item.

6 ORAL AND WRITTEN COMMUNICATIONS TO THE BOARD OF DIRECTORS
Diana Oaf, member of the public, spoke to bringing back Route 91X.

Hearing nothing further, Board Chair Kalantari-Johnson moved to the next agenda item.

### 7 LABOR ORGANIZATION COMMUNICATIONS

Brandon Freeman, Senior Vice Chairperson of SMART Local 0023, announced that tentative agreements for both ParaCruz and Fixed Route have been reached in labor negotiations. The unions will vote on these agreements next Thursday, June 29, 2023. We need to provide the union members a 10-day notice to review the materials prior to voting. He spoke briefly on how the process went and expressed appreciation to Hanson Bridgett and METRO's negotiating staff in making things run smoothly.

Hearing nothing further, Board Chair Kalantari-Johnson moved to the next agenda item.

8 ADDITIONAL DOCUMENTATION TO SUPPORT EXISTING AGENDA ITEMS Having none, Board Chair Kalantari-Johnson moved to the next agenda item.

### **CONSENT AGENDA**

9.1 ACCEPT AND FILE: PRELIMINARY APPROVED CHECK JOURNAL DETAIL FOR THE MONTH OF MAY 2023 Chuck Farmer, CFO

- 9.2 ACCEPT AND FILE MINUTES OF:
  - A. APRIL 19, 2023 METRO ADVISORY COMMITTEE MEETING
  - B. MAY 19, 2023 BOARD OF DIRECTORS REGULAR MEETING
  - C. JUNE 9, 2023 FINANCE, BUDGET AND AUDIT STANDING COMMITTEE MEETING
  - Michael Tree, CEO/General Manager
- 9.3 ACCEPT AND FILE: THE YEAR TO DATE MONTHLY FINANCIAL REPORT AS OF MAY 31, 2023
  Chuck Farmer, CFO
- 9.4 ACCEPT AND FILE: THE SEMI-ANNUAL REPORT ON THE STATUS OF METRO'S DISADVANTAGED BUSINESS ENTERPRISE PROGRAM Chuck Farmer, DBE Liaison Officer, CFO
- 9.5 ACCEPT AND FILE: RENEWAL OF LIABILITY AND VEHICLE PHYSICAL DAMAGE INSURANCE PROGRAM COVERAGE WITH CALTIP FOR FY24 Curtis Moses, Safety, Security and Risk Management Director
- 9.6 APPROVE: RECOMMENDED ACTION ON TORT CLAIMS Curtis Moses, Safety, Security and Risk Management Director
- 9.7 APPROVE: CONSIDERATION OF AWARD OF CONTRACT TO LES TURBO IMAGES FOR BUS WRAP SERVICES FOR 60' ARTICULATED, 40' AND 35' BUSES NOT TO EXCEED \$271,571.08

  Michael Tree, CEO/General Manager
- 9.8 APPROVE: CONSIDERATION OF AUTHORIZING THE CEO/GENERAL MANAGER TO RENEW ANNUAL MAINTENANCE AND SUPPORT SERVICES WITH MAINTSTAR, INC. FOR MAINTSTAR SOFTWARE Isaac Holly, IT and ITS Director
- 9.9 APPROVE: RENEWAL OF AGREEMENT WITH COUNTY OF SANTA CRUZ FOR PAYROLL SERVICES Chuck Farmer, CFO
- 9.10 CONSIDER A RESOLUTION DESIGNATING THE CEO AS THE AUTHORIZED AGENT TO EXECUTE A MASTER AGREEMENT AND SUPPLEMENTAL AGREEMENTS WITH THE CALIFORNIA DEPARTMENT OF TRANSPORTATION (CALTRANS) FOR TRANSIT AND INTERCITY RAIL CAPITAL PROGRAM (TIRCP) FUNDING Wondimu Mengistu, Capital Planning & Grants Program Manager
- 9.11 APPROVE: CONSIDERATION OF DECLARING VEHICLES AND/OR EQUIPMENT AS EXCESS FOR PURPOSES OF DISPOSAL OR AUCTION Chuck Farmer, CFO
- 9.12 APPROVE: FY24 RENEWAL OF EXCESS WORKERS' COMPENSATION INSURANCE THROUGH PUBLIC RISK INNOVATION, SOLUTIONS, AND MANAGEMENT (PRISM)

  Dawn Crummié, Human Resources Director

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- 9.13 APPROVE: CONSIDERATION OF AUTHORIZING THE CEO/GENERAL MANAGER TO NEGOTIATE A LEASE AGREEMENT FOR 809 W. BEACH STREET, WATSONVILLE, CA UPDATED RENTAL AMOUNT Chuck Farmer, CFO
- 9.14 APPROVE: ACCEPT THE PROPOSED DISADVANTAGED BUSINESS ENTERPRISE (DBE) GOAL OF 0% FOR FEDERALLY FUNDED PROCUREMENTS FOR FFY24-FFY26 AND OPEN THE PUBLIC COMMENT PERIOD BEGINNING JUNE 23, 2023 Chuck Farmer, CFO

There were no public comments.

ACTION: MOTION TO APPROVE THE CONSENT AGENDA AS PRESENTED

MOTION: DIRECTOR PAGELER SECOND: DIRECTOR KOENIG

MOTION PASSED WITH 11 AYES (Directors Brown, Downing, Dutra, Kalantari-Johnson, Koenig, Lind, McPherson, Newsome, Pageler, Quiroz-Carter, and Rotkin).

### REGULAR AGENDA

10 PRESENTATION OF EMPLOYEE LONGEVITY AWARD: (10 YEARS) JOSE VALTIERRA AND (25 YEARS) SERAFIN RUIZ

Board Chair Kalantari-Johnson acknowledged all recipients for their years of service. Jose Valtierra was present to receive his award. He thanked his coworkers and management for the opportunities bestowed upon him in his career.

11 RETIREE RESOLUTION OF APPRECIATION FOR: EFRAIN HERNANDEZ Board Chair Kalantari-Johnson thanked Mr. Hernandez for his years of service.

ACTION: MOTION TO APPROVE THE RETIREE RESOLUTION OF APPRECIATION FOR EFRAIN HERNANDEZ

MOTION: DIRECTOR PAGELER SECOND: DIRECTOR LIND

MOTION PASSED WITH 11 AYES (Directors Brown, Downing, Dutra, Kalantari-Johnson, Koenig, Lind, McPherson, Newsome, Pageler, Quiroz-Carter, and Rotkin).

12 METRO ADVISORY COMMITTEE (MAC) SEMI-ANNUAL ORAL UPDATE

Jessica de Wit, MAC Chair, said MAC is very appreciative of the opportunity to be
here today to provide the semi-annual report. The members of MAC represent a
diverse range of ridership needs and interests. She reviewed the items MAC has
been actively engaged in with METRO staff over the past six months.

There were no public comments.

13 PUBLIC HEARING: FINAL ADOPTION OF SANTA CRUZ METRO'S FY24 AND FY25 BUDGET - TO COMMENCE AT 9:00 AM OR AS SOON THEREAFTER AS THE MATTER CAN BE HEARD

### **PUBLIC HEARING OPENED AT 9:23 AM.**

Chuck Farmer, CFO, spoke to his presentation and asked the Board to adopt the final FY24 and FY25 budget. He reviewed the changes since the last Board Meeting held on May 19, 2023.

### Discussion continued on:

- Defining passenger fares versus special transit fares
- Assumptions behind the year-over-year change in passenger fares
- Non-Personnel increases in the 5 Year Budget Plan and what constitutes these increases
- 3CE (Central Coast Community Energy) is receiving requests for electric buses and bikes

Staff addressed all concerns.

Director McPherson thanked CFO Farmer and CEO/General Manager Tree for presenting a survivable budget considering future uncertainties. He's relieved that the agency is in good shape to at least 2027, expressing this is better than other transit agencies in California.

Board Chair Kalantari-Johnson thanked METRO staff for their hard work in preparing this budget.

There were no public comments.

### **PUBLIC HEARING CLOSED AT 9:40 AM.**

ACTION: MOTION TO APPROVE THE FINAL ADOPTION OF SANTA CRUZ METRO'S FY24 AND FY25 BUDGET

MOTION: DIRECTOR ROTKIN SECOND: DIRECTOR KOENIG

MOTION PASSED WITH 11 AYES (Directors Brown, Downing, Dutra, Kalantari-Johnson, Koenig, Lind, McPherson, Newsome, Pageler, Quiroz-Carter, and Rotkin).

### 14 REIMAGINE METRO PROJECT ORAL UPDATE

John Urgo, Planning and Development Director, provided a brief update on accomplishments since March 2023 when METRO did its first round of public outreach. Since then, dozens of stakeholder meetings have been held to get a general sense of what the public and riders are looking for in our system.

He introduced Daniel Costantino, Jarrett Walker & Associates, who spoke to his presentation (attached). He reviewed the key goals of the project and the process used to present the short-term plans today so that the Board can provide direction at the August 25, 2023 Board meeting for implementation in December 2023. The first plan leans towards frequency and the second plan leans towards coverage and he discussed the trade-offs of each. At the end, he reviewed the timeline of next steps and continued public outreach.

Directors made the following suggestions for additional outreach:

- Schools to inform parents and students (especially San Lorenzo Valley)
- Scotts Valley Chamber of Commerce
- Director Koenig's Town Hall meeting on August 10<sup>th</sup> at Simpkins Swim Center in Live Oak
- National Night Out in Watsonville on August 1<sup>st</sup> in two locations--Mesa Village and Downtown
- Youth groups

### Directors requested:

- Guidelines to use in talking to constituents
- Extending the new route numbers to the entire system
- Reviewing and providing feedback to the draft survey before it goes to the public
- Providing information on all buses
- Using non-profit partnerships to help with the survey
- Online survey to be in English and Spanish
- Use bi-lingual surveyors

Mr. Urgo said he would be distributing a report to all Board Members in the coming week that will provide details in addressing the public.

### Concerns were raised on:

- Impacts to ParaCruz service areas
- Proposed timelines on Hwy. 1 Bus-On-Shoulder and new routes providing a more direct service operating on the entirety of Hwy. 1
- Current resources available to implement short-term changes
- Reaching the public that is underserved or without internet connections for input
- Challenges of making changes after academic year has started at UCSC and Cabrillo College
- Watsonville's representation in the poll numbers
- Increasing Watsonville route intervals
- Route 91X
- Improving bus stops in Watsonville
- Routes 18 and 19 intervals on Alternative Plan B
- Travel time assumptions for Routes 1 and 2 in both plans
- North Coast travel (e.g., Bonny Doon)
- E-Bike capacity on buses

Mr. Urgo and Mr. Costantino addressed all requests and concerns and thanked the Board Members for their input.

Directors thanked Mr. Urgo and Mr. Costantino for the thorough presentation. Board Chair Kalantari-Johnson invited the Board Members to reach out to their constituents and followers through their social media outlets and newsletters. She suggested that as individual jurisdictions are reevaluating their housing elements, consider how transit can be part of that conversation when making policy decisions.

Mr. Freeman spoke to the reduction in ridership over a 20-year span, contractual obligations, and equity in the system. He encouraged Board Members to join in their monthly planning meetings.

Hearing no further comments, Board Chair Kalantari-Johnson moved to the next items.

### 15 APPROVE: ADOPT A RESOLUTION TO AMEND TITLE II OF THE ADMINISTRATIVE CODE—PROCUREMENT POLICY TO INCREASE THE CEO/GENERAL MANAGER'S PROCUREMENT AUTHORITY

Julie Sherman, General Counsel, spoke to the item. Staff is requesting the threshold of the CEO/General Manager's procurement authority for services and supplies be increased to \$200,000 to be in line with the recent Board-adopted changes made to the CEO/General Manager's procurement authority for public works projects under CUPCCAA (California Uniform Public Construction Cost Accounting Act). This will increase efficiency of staff's time on lower-valued projects.

Discussion continued on:

- Advantages versus disadvantages
- Make the Board of Directors aware of items over \$100,000 in the CEO report
- Comparing this increase to various jurisdictions in Santa Cruz County and reducing the request to \$100,000
- Recognizing the cost of services, supplies, materials and equipment have increased dramatically

Joan Jeffries, Purchasing Manager, and General Counsel Sherman addressed all concerns.

There were no public comments.

ACTION: MOTION TO ADOPT A RESOLUTION TO AMEND TITLE II OF THE ADMINISTRATIVE CODE—PROCUREMENT POLICY TO INCREASE THE CEO/GENERAL MANAGER'S PROCUREMENT AUTHORITY

MOTION: DIRECTOR ROTKIN SECOND: DIRECTOR KOENIG

MOTION PASSED WITH 11 AYES (Directors Brown, Downing, Dutra, Kalantari-Johnson, Koenig, Lind, McPherson, Newsome, Pageler, Quiroz-Carter, and Rotkin).

### 16 CEO ORAL REPORT

Michael Tree, CEO/General Manager, spoke to the following:

- Building a better METRO and having riders enjoy the 15-minute intervals on key corridors
- Took delivery of five new, battery-electric Gillig buses and showed the bus wraps (attached) that will be used on them
- 39 future hydrogen buses
- One of the goals of ARCHES (Alliance for Renewable Clean Hydrogen Energy Systems) is for California to land one of the ten hydrogen hubs within the United States. This will help drive down the hydrogen fuel prices.
- Ad hoc committee formed with a working group of leaders in the community to look at METRO's deficit in 2027 and explore a ballot measure in 2024. The consensus was for staff to meet with Senator Laird and get legislation to appear on the ballot. SB872 is a result of those meetings and it will go to two committees in both the Senate and Assembly for review.
- 13 Bus Operators to be released into service with a new class of 20 starting after them
- Bus Roadeo and agency picnic on Saturday, July 22, 2023

### Discussion followed on:

- Routes where the new buses will run
- The selection process to use Gillig and their lead time
- In-depth evaluation of transit services through the COA (Comprehensive Operations Analysis) and to see plans for improvements in service
- Additional buses on order
- Alignment of interests with 3CE
- Impacts to the agency and other local jurisdictions if SB872 is passed
- Define "world class" when outreach is performed on Reimagine METRO and use those opportunities to educate riders on what these improvements mean so that if and when SB872 comes into play the voting public can provide support.

There were no public comments.

### 17 RECESSED TO CLOSED SESSION AT 11:37 AM

Board Chair Kalantari-Johnson announced there are two closed sessions. The first is the public employee performance evaluation for the CEO position and the second is an update with labor negotiators on all three labor unions.

There were no public comments on either of the closed sessions.

### A. PUBLIC EMPLOYEE PERFORMANCE EVALUATION PURSUANT TO GOVERNMENT CODE SECTION 54957(B)(1); CONFERENCE WITH LABOR NEGOTIATOR PURSUANT TO GOVERNMENT CODE SECTION 54957.6

Agency Designated Representative: Shebreh Kalantari-Johnson, Board Chair

Title/Unrepresented Employee: Michael Tree, CEO/General Manager

Following the Closed Session, the Board may consider potential actions to amend the Employment Agreement of the CEO/General Manager and to adopt a revised Salary Schedule.

Director Dutra left the meeting at 11:50 AM.

### B. CONFERENCE WITH LABOR NEGOTIATORS (GOVERNMENT CODE SECTION 54957.6)

Agency Negotiators: Michael Tree, CEO/General Manager

Patrick Glenn, Legal Counsel

Employee Organizations: SMART, Local 23 - Fixed Route

SMART, Local 23 - ParaCruz

SEIU, Local 521

### **RECONVENED TO OPEN SESSION AT 11:59 AM**

### 18 REPORT OF CLOSED SESSION ITEMS

General Counsel Sherman reported that the Board completed the performance evaluation for the CEO/General Manager and provided a detailed oral report regarding proposed changes to the CEO/General Manager's Employment Agreement.

There was no public comment.

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ACTION: MOTION TO APPROVE THE RESOLUTION TO AMEND THE CEO/GENERAL MANAGER'S CONTRACT FOR A 5% BASE SALARY INCREASE EFFECTIVE APRIL 25, 2023 AND INCREASE THE MONTHLY CAR ALLOWANCE TO \$800.

MOTION: DIRECTOR LIND SECOND: DIRECTOR PAGELER

MOTION PASSED WITH 9 AYES (Directors Brown, Downing, Kalantari-Johnson, Koenig, Lind, McPherson, Newsome, Pageler, and Quiroz-Carter). Directors Dutra and Rotkin were absent.

There was no reportable action on Closed Session Item B.

### 19 ANNOUNCEMENT OF NEXT MEETING

Board Chair Kalantari-Johnson announced the next regular Board Meeting will be held on Friday, August 25, 2023 at 9:00 AM at the METRO Admin Office, 110 Vernon Street, Santa Cruz.

### 20 ADJOURNMENT

Board Chair Kalantari-Johnson adjourned the meeting at 12:01 PM.

Respectfully submitted,

Donna Bauer Executive Assistant

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**Attachment** 

June 23, 2023

## What is Reimagine METRO?

 Santa Cruz METRO is re-envisioning where buses should go, and **how often** they should run.

Key goals include:

Increase the amount of service provided.

Make transit more reliable, and relevant to the community's needs.

Adapt to post-COVID travel patterns.

Create a network that is useful and attractive for many people's trips.

## How do we get there?

We are planning changes to the network that would come into service in:

December 2023. Improving service with the operating resources that will be available by the end of this year. 2024 and beyond. Planning for future service growth, based on additional funding and operators.

## Who is working on this?

Santa Cruz METRO planning, operations and marketing staff

 JWA - Jarrett Walker & Associates, as the lead on the consultant team, with public outreach assistance from AMMA Transit Planning

Collaboration with local agencies and jurisdictions, including:

Cities of Santa Cruz, Watsonville, Capitola and Scotts Valley

Santa Cruz County Regional Transportation Commission

• UCSC

## What we've done so far

 Analyzed the data on the market and needs for transit, and the performance of the existing network.

• Outreach to stakeholders, riders and the general public about their perceptions of the system.

 Network design workshop with project partners.

### Fransit and Environmental Advocacy Groups Services for Persons with Disabilities Services for Persons of Low Income Services for Older Adults Social Service Agencies Veterans Agencies Santa Cruz County City of Santa Cruz Medical Services Cabrillo College JC Santa Cruz Scotts Valley Natsonville Capitola Focus Groups, with 19 Stakeholder 33 Community Organizations

Reimagine METRO - Phase 1 Outreach Efforts

<b>56</b> Participants 8 groups on-line 2 groups in-person	20+ individuals in Watsonville
10 METRO Rider Focus Groups	Intercept Interviews with MFTRO Riders

20+ individuals in Wat	75+ Participants
Intercept Interviews with METRO Riders	On-line Public

1,054 Respondents	
Telephone Survey	

Figure 50: Efforts undertaken during Phase 1 of community outreach for the Reimagine METRO project.

## What we've heard

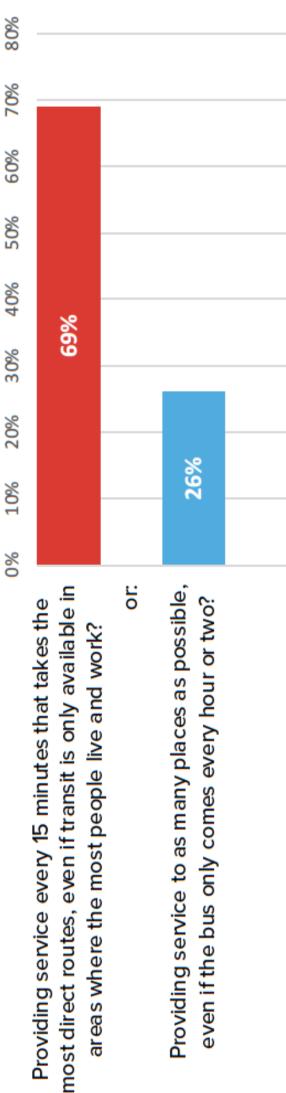
 It takes too long to get places, due to long waits, slow rides, and occasional missed trips.

service than in 2019, and 30% less service than it did twenty There isn't enough service. METRO provides 13% less years ago.

 A broad range of concerns about communications, fare structure, reliability, weekends and evenings, bike-bus connections, overcrowding at UCSC and other topics.

## Two important data points

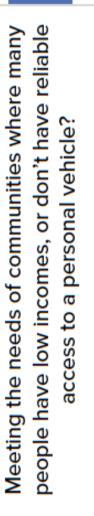
## Should Santa Cruz METRO focus more on...



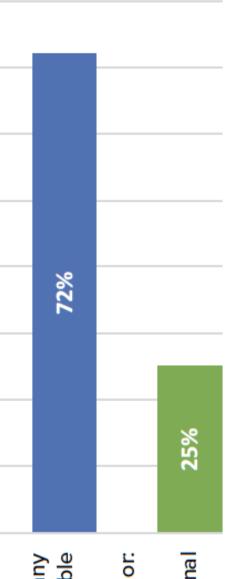
Providing service to as many places as possible, even if the bus only comes every hour or two? From of a Fall 2022 poll of 1,054 residents of Santa Cruz County by FM3 Research.

## Two important data points

# Should Santa Cruz METRO focus more on...

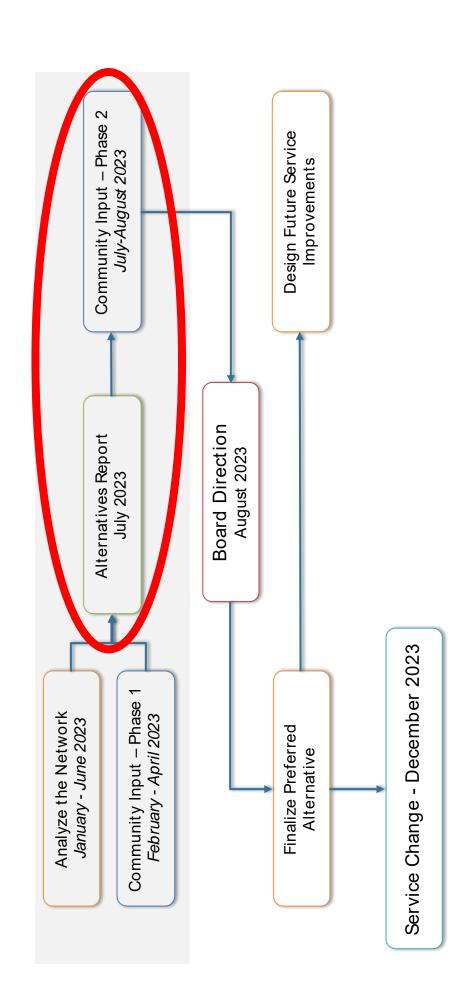


Providing service equally to all communities, regardless of need, income or access to a personal vehide?



From of a Fall 2022 poll of 1,054 residents of Santa Cruz County by FM3 Research.

## Where we are now



## Where we're going

July-August: public outreach on short-term alternatives and future priorities.

• End of August: ask for **Board direction** on a preferred alternative.

Fall: prepare a Draft Future Network Plan based on the public's priorities.

December: Implement the preferred short-term service changes.

Early 2024: finalize the Future Network Plan

# Alternatives for Change in 2023

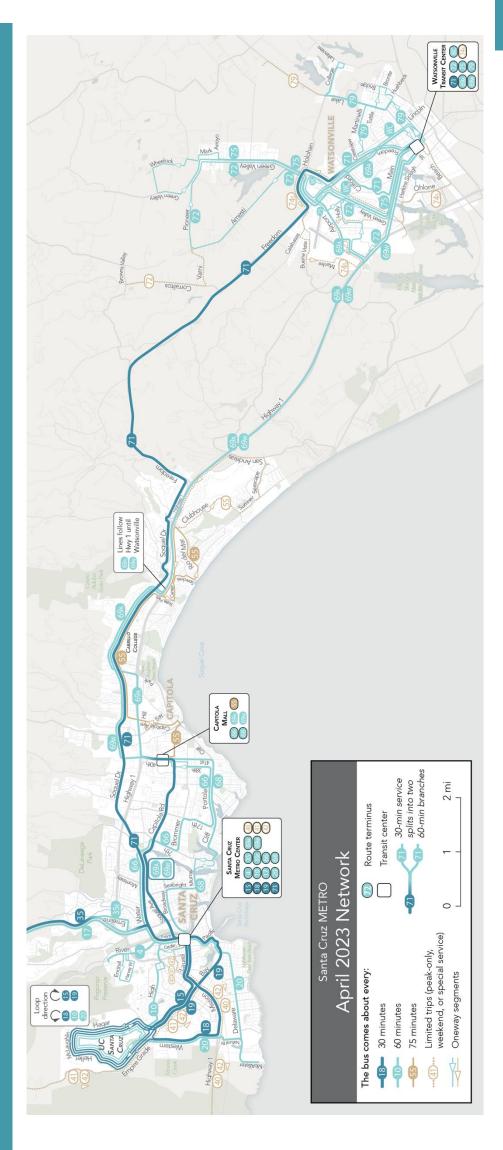
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## Short-Term Alternatives

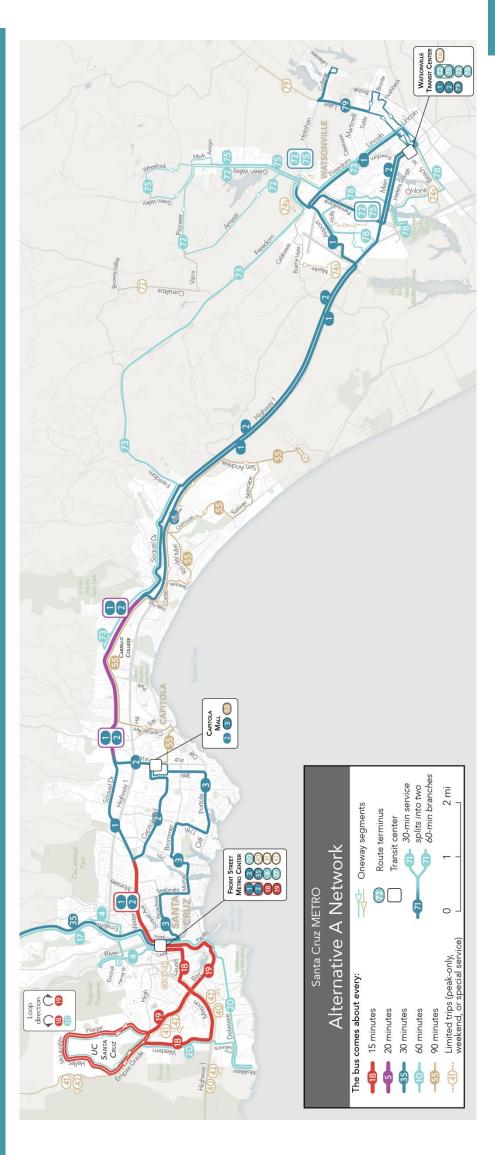
The project team has developed two alternatives to improve METRO service by this December. **Both alternatives include:** 

- More service. ~10% increase overall.
- Higher frequency in areas with higher demand.
- Simpler and more direct routes, especially in Watsonville.
- Better transfers. Shorter waits, no second fare.

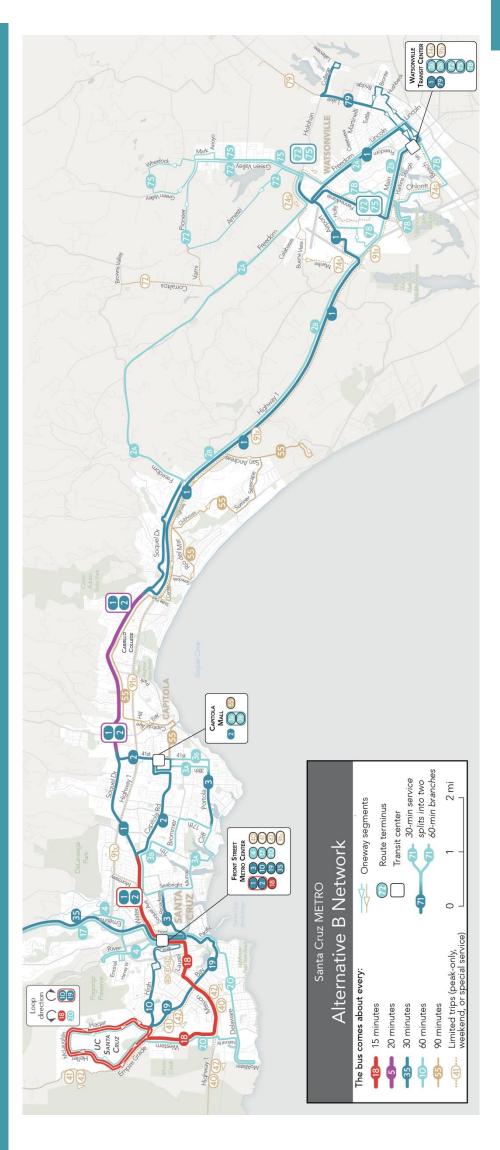
## Existing METRO Service



# Alternative A - Lean toward Frequency



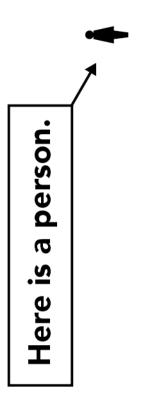
# Alternative B - Lean toward Coverage



## Outcomes - Big Picture

- Both alternatives present a big change in a small amount of time. You should expect a correspondingly loud public conversation.
- Both alternatives provide similar overall coverage to the existing network.
- Some changes to exact streets and routes, but similar population within a 1/2-mile.
- Alternative B provides more coverage in certain areas than Alternative A.
- Both alternatives increase access to destinations within 45 minutes.
- Alternative A increases job access for more people than alternative B.
- The median county resident could reach +60% more jobs in Alternative A, +50% in Alternative B.

# What is Access to Destinations?



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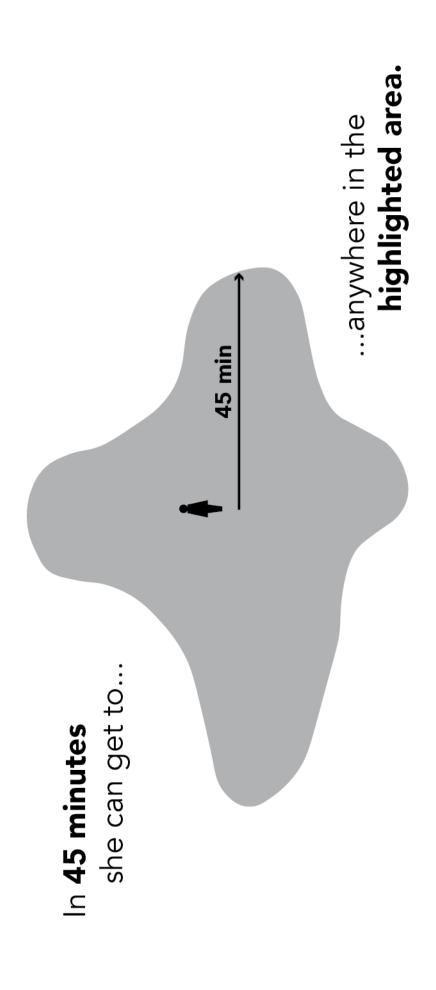
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### JARRETT WALKER + ASSOCIATES

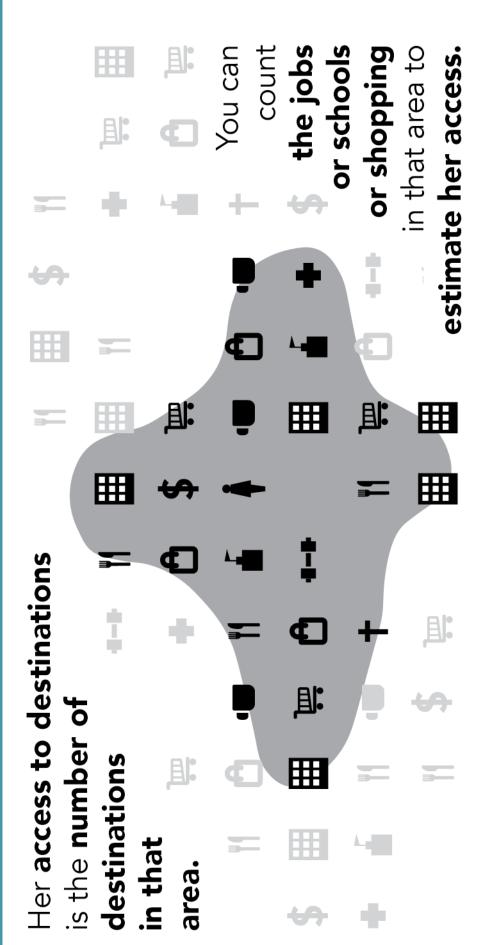
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### 月: She is in a city full of possible destinations. What is Access to Destinations? Ţ 周: 月:

# What is Access to Destinations?



# What is Access to Destinations?



## How would access improve?

### Santa Cruz

**Blue Areas** =

newly accessible within 45 minutes

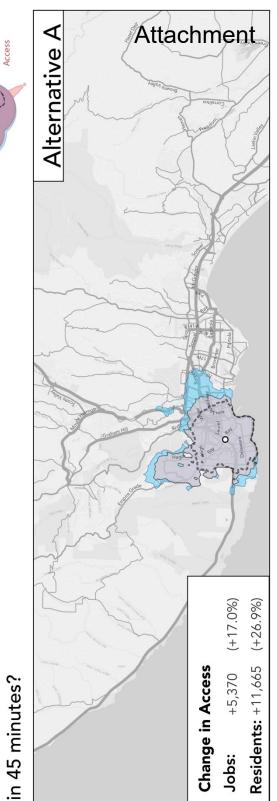
Pink Areas =

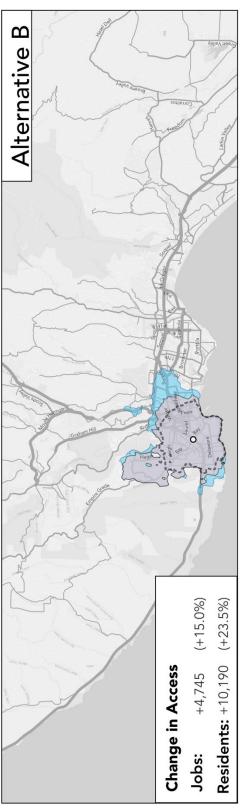
no longer accessible within 45 minutes

Travel times include walking, waiting, riding and transfers.

How far can I travel from West SC (Bay & Mission)







### How would access **improve?**

### **Cabrillo College**

**Blue Areas** =

newly accessible within 45 minutes

Pink Areas =

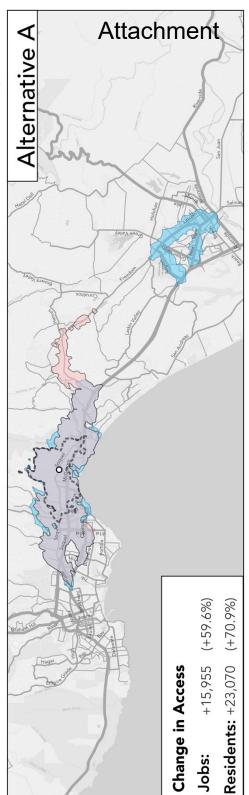
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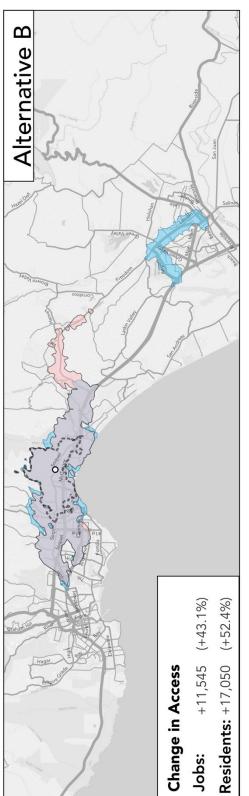
Travel times include walking, waiting, riding and transfers.

### How far can I travel from Cabrillo College

in 45 minutes?

Lost





## How would access improve?

### **Downtown Watsonville**

**Blue Areas** =

newly accessible within 45 minutes

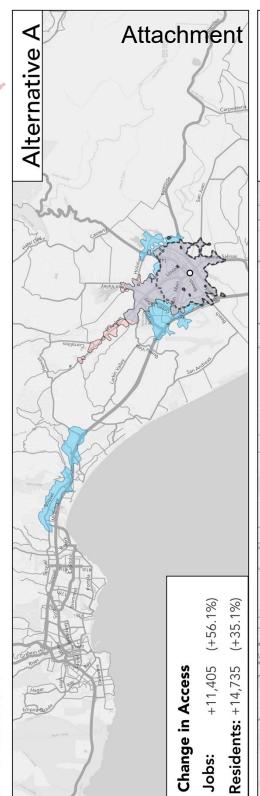
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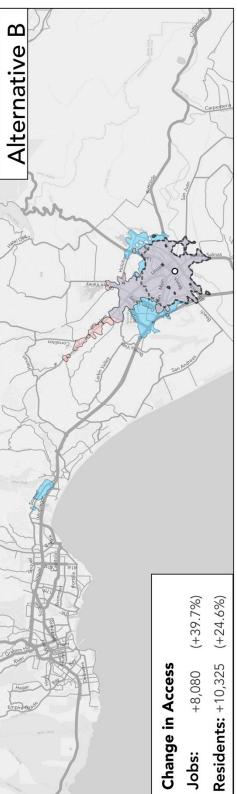
no longer accessible within 4 minutes Travel times include walking, waiting, riding and transfers.

How far can I travel from Downtown Watsonville

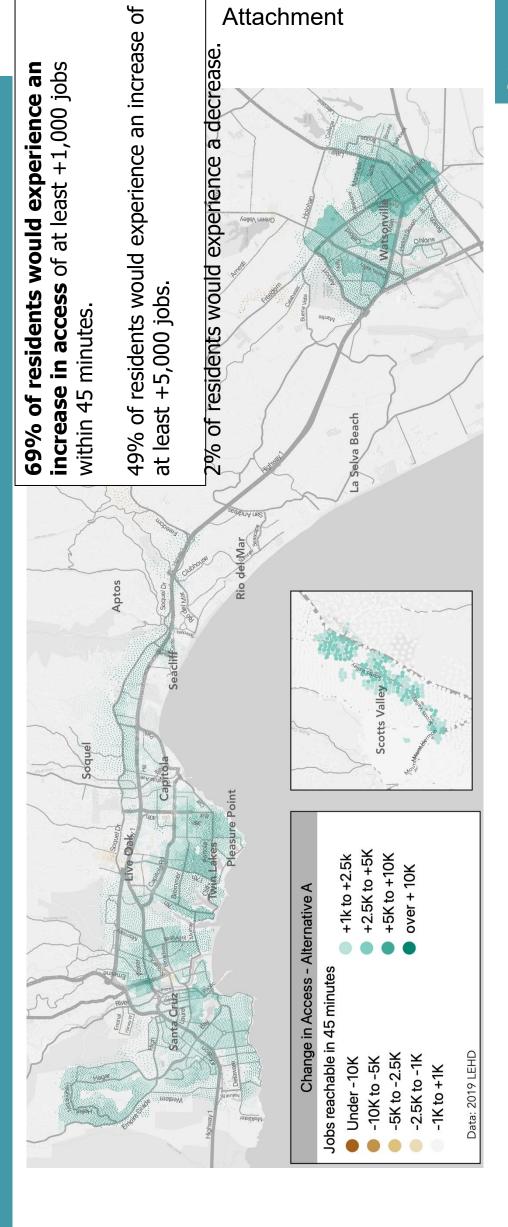




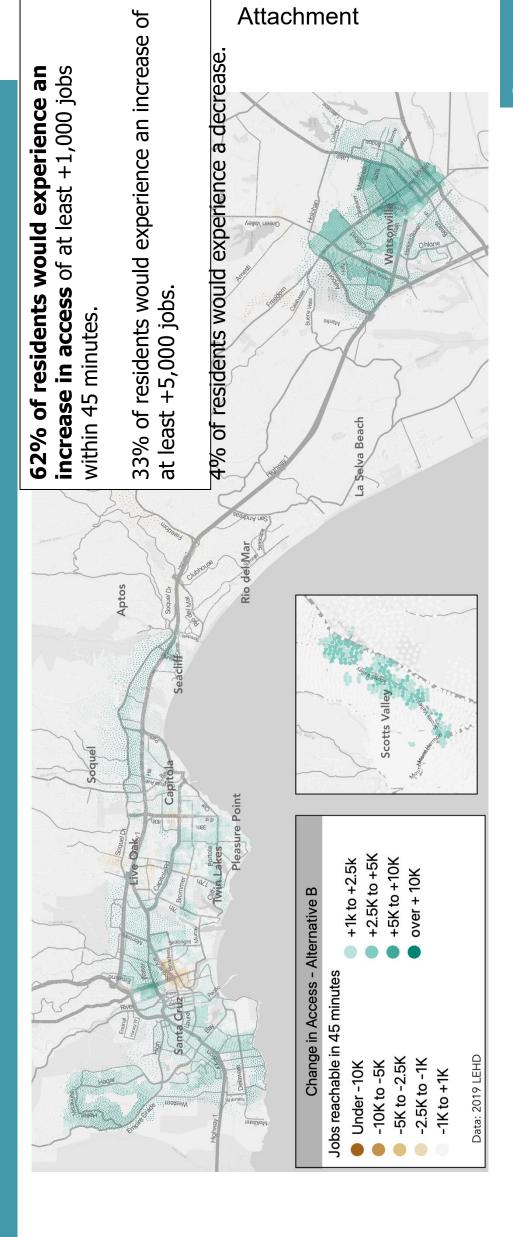




# Overall Access Change - Alternative A



# Overall Access Change - Alternative B



# Future Improvements in 2024 and Beyond

Attachment

# Planning for Future Improvements.

This fall, the project team will re-examine how to increase METRO service in future. There are many ideas for how to improve service that can't be ncorporated this year, due to constraints with the operators, budget and infrastructure available in the short term. METRO wants to understand the public's priorities, to know which ideas should move forward first.

# Types of Possible Improvements

After METRO implements short-term changes, which of the following are most important to you?

More local corridors with 15-minute service?

More frequent and direct regional service?

Better east-west connections?

Better weekend service?

Better evening service?

Something else?

## Public Outreach in July and August

Attachment

## Outreach Goals

- We will be asking people:
- Which parts of Alternatives A and B they prefer.
- Which possible future improvements are their highest priorities.
- We will use what we hear to ask for Board direction on August 25.
- Preferred Alternative. May involve mixing and matching parts of A and B.
- Future improvements. What should we focus on first?

## Public Outreach Process

- Online Public Meeting Tuesday, July 18, 5 PM.
- In-person outreach in Watsonville on July 21.
- Transit Center, Freedom Centre, Farmer's Market
- Online Survey, open from early July until mid-August
- Focus Groups with Riders and Stakeholders, follow-up from Phase 1
- Staff are available for additional meetings Board members may want to organize in their districts.

### Next Steps

July-August: public outreach on short-term alternatives and future priorities.

• End of August: ask for **Board direction** on a preferred alternative.

Fall: prepare a Draft Future Network Plan based on the public's priorities.

December: Implement the preferred short-term service changes.

Early 2024: finalize the Future Network Plan

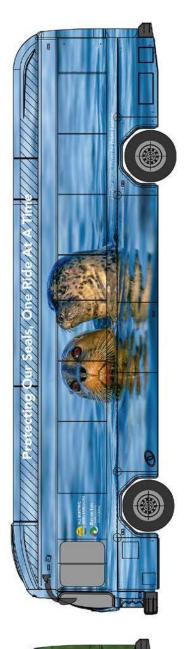
## Thank you!

Attachment

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### Attachment





Protecting Our Falcons, One Ride At A Time

