

Santa Cruz METRO Operating Financials					
Operating Expenses	FY14	FY15	FY16	FY17 - Restated	FY18
Local Fixed-Route Expenses	\$ 35,141,997.76	\$ 35,413,642.35	\$ 36,313,495.00	\$ 35,789,455.00	\$ 36,986,119.00
Highway 17	\$ 4,197,527.33	\$ 4,198,933.00	\$ 4,898,213.00	\$ 4,415,938.00	\$ 4,673,012.00
Paratransit	\$ 5,446,728.91	\$ 5,515,933.65	\$ 5,495,018.00	\$ 4,904,633.00	\$ 5,020,672.00
<b>TOTAL Operating Expenses*</b>	<b>\$44,786,254</b>	<b>\$ 45,128,509.00</b>	<b>\$ 46,706,726.00</b>	<b>\$ 45,110,026.00</b>	<b>\$ 46,679,803.00</b>
Operating Revenue	FY14	FY15	FY16	FY17 - Restated	FY18
Fixed-Route Fares	\$ 3,850,237.00	\$ 3,759,724.00	\$ 3,641,890.00	\$ 2,849,064.00	\$ 2,631,707.00
Fares-Contracts	\$ 3,336,122.00	\$ 3,647,730.00	\$ 3,726,200.00	\$ 4,424,951.00	\$ 5,273,571.00
Highway 17 Fares	\$ 1,500,202.00	\$ 1,547,791.00	\$ 1,816,162.00	\$ 1,644,388.00	\$ 1,564,281.00
Highway 17 Payments	\$ 497,552.00	\$ 511,729.00	\$ 411,842.00	\$ 503,961.00	\$ 523,636.00
ParaCruz Fares	\$ 327,498.00	\$ 329,050.00	\$ 327,768.00	\$ 298,506.00	\$ 287,363.00
Sales Tax	\$ 15,685,172.00	\$ 16,405,582.00	\$ 18,871,648.00	\$ 20,869,028.00	\$ 24,889,095.00
Federal Transit Administration (FTA)	\$ 5,719,483.00	\$ 5,690,364.00	\$ 5,626,562.00	\$ 6,454,874.00	\$ 6,738,883.00
Transit Development Act (TDA)	\$ 6,244,316.00	\$ 6,444,515.00	\$ 6,377,491.00	\$ 6,804,838.00	\$ 6,767,933.00
State Transit Assistance (STA)	\$ 5,565,844.00	\$ 5,075,779.00	\$ 2,636,432.00	\$ 2,041,333.00	\$ 3,196,463.00
Misc. Revenue	\$ 982,986.00	\$ 1,207,514.00	\$ 1,593,273.00	\$ 903,922.00	\$ 1,081,108.00
Transfers From/(To) Reserves	\$ 1,076,842.00	\$ 508,731.00	\$ 1,677,458.00	\$ (1,684,839.00)	\$ (6,274,237.00)
<b>TOTAL Operating Revenue</b>	<b>\$44,786,254</b>	<b>\$ 45,128,509.00</b>	<b>\$ 46,706,726.00</b>	<b>\$ 45,110,026.00</b>	<b>\$ 46,679,803.00</b>
Santa Cruz METRO Operating Statistics					
System Information	FY14	FY15	FY16	FY17	FY18
Directional Route Miles	479.3	430.59	479	398.37	398.65
Number of Bus Stops	935	936	936	931	931
Number of Routes	35	36	35	25	26
Total Active Fleet	109	108	98	98	100
Maximum Bus In-Svc	78	83	82	75	76
Total METRO Employees	329	318	329	311	319
Revenue Hour Per Employee	680	709	687	671	651
Local Fixed-Route Performance	FY14	FY15	FY16	FY17	FY18
Ridership	5,145,862	5,274,631	5,164,160	4,787,727	4,758,093
Revenue Hours	199,953	201,462	202,112	186,066	184,384
Revenue Miles	2,639,606	2,642,511	2,650,889	2,283,490	2,255,120
Passengers Per Hour	25.74	26.18	25.55	25.73	25.81
Passengers Per Mile	1.95	2.00	1.95	2.10	2.11
Passengers Per Capita	21.69	22.23	21.77	20.18	20.06
Revenue Hours Per Capita	0.84	0.85	0.85	0.78	0.78
Revenue Miles Per Capita	11.13	11.14	11.17	9.63	9.51
Total Cost Per Passenger	\$6.83	\$6.71	\$7.03	\$7.48	\$7.77
Revenue Per Passenger	\$1.40	\$1.40	\$1.43	\$1.52	\$1.66
Farebox Recovery	20.45%	20.92%	20.29%	20.32%	21.37%
Highway 17 Performance	FY14	FY15	FY16	FY17	FY18
Ridership	368,338	379,181	336,809	303,667	290,419
Revenue Hours	23,902	23,893	24,021	22,731	23,296
Revenue Miles	685,566	683,260	686,891	611,805	603,288
Passengers Per Hour	15.41	15.87	14.02	13.36	12.47
Passengers Per Mile	0.54	0.55	0.49	0.50	0.48
Passengers Per Capita	1.55	1.60	1.42	1.28	1.22
Revenue Hours Per Capita	0.10	0.10	0.10	0.10	0.10
Revenue Miles Per Capita	2.89	2.88	2.90	2.58	2.54
Total Cost Per Passenger	\$11.40	\$11.07	\$14.54	\$14.54	\$16.09
Revenue Per Passenger	\$5.42	\$5.43	\$6.62	\$7.07	\$7.19
Farebox Recovery	47.59% **	49.05% **	37.08%	37.24%	33.47%
Fixed-Route Total Performance	FY14	FY15	FY16	FY17	FY18
Ridership	5,514,200	5,653,812	5,500,969	5,091,394	5,048,512
Revenue Hours	223,855	225,355	226,135	208,797	207,680
Revenue Miles	3,325,172	3,325,771	3,337,779	2,895,295	2,858,408
Passengers Per Hour	24.63	25.09	24.33	24.38	24.31
Passengers Per Mile	1.66	1.70	1.65	1.76	1.77
Passengers Per Capita	24.80	25.43	24.61	22.74	22.50
Revenue Hours Per Capita	1.04	1.05	1.05	0.98	0.97
Revenue Miles Per Capita	14.02	14.02	14.07	12.20	12.05
Total Cost Per Passenger	\$ 7.13	\$ 7.01	\$ 7.49	\$ 7.90	\$ 8.25
Revenue Per Passenger	\$ 1.67	\$ 1.67	\$ 1.74	\$ 1.85	\$ 1.98
Farebox Recovery	23.35%	23.90%	23.28%	23.44%	23.99%
Subsidy Per Passenger	\$ 5.47	\$ 5.33	\$ 5.75	\$ 6.05	\$ 6.27
Cost Per Revenue Hour	\$ 175.74	\$ 175.78	\$ 182.24	\$ 192.56	\$ 200.59
ParaCruz Performance	FY14	FY15	FY16	FY17	FY18
Ridership	96,868	98,096	85,768	75,116	72,209
Revenue Hours	48,714	48,995	44,918	39,474	38,779
Revenue Miles	481,345	531,250	488,017	456,208	451,985
Passengers Per Hour	1.99	2.00	1.91	1.90	1.86
Passengers Per Mile	0.20	0.18	0.18	0.16	0.16
Passengers Per Capita	0.41	0.41	0.36	0.32	0.30
Revenue Hours Per Capita	0.21	0.21	0.19	0.17	0.16
Revenue Miles Per Capita	2.03	2.24	2.06	1.92	1.91
Total Cost Per Passenger	\$ 56.23	\$ 56.23	\$ 64.07	\$ 65.29	\$ 69.53
Revenue Per Passenger	\$ 3.38	\$ 3.35	\$ 3.82	\$ 3.97	\$ 3.98
Farebox Recovery	6.01%	5.97%	5.96%	6.09%	5.72%
Subsidy Per Passenger	\$ 52.85	\$ 52.88	\$ 60.25	\$ 61.32	\$ 65.55
Cost Per Revenue Hour	\$ 111.81	\$ 112.58	\$ 122.33	\$ 124.25	\$ 129.47

\* Expenses do not include year-end Depreciation, W/C IBNR, GASB 45 OPEB adjustments, or GASB 68 Pension adjustments

\*\* Highway 17 Farebox Recovery including Highway 17 Payments