

Santa Cruz METRO Operating Financials					
Operating Expenses	FY16	FY17 - Restated	FY18	FY19	FY20
Local Fixed-Route Expenses	\$ 36,313,495.00	\$ 35,789,455.00	\$ 36,986,119.00	\$ 39,026,374.87	\$ 40,910,900.03
Highway 17	\$ 4,898,213.00	\$ 4,415,938.00	\$ 4,673,012.00	\$ 4,932,146.00	\$ 5,154,746.00
Paratransit	\$ 5,495,018.00	\$ 4,904,633.00	\$ 5,020,672.00	\$ 5,150,526.00	\$ 5,375,211.00
TOTAL Operating Expenses*	\$ 46,706,726.00	\$ 45,110,026.00	\$ 46,679,803.00	\$ 49,109,046.87	\$ 51,440,857.03
Operating Revenue	FY16	FY17 - Restated	FY18	FY19	FY20
Fixed-Route Fares	\$ 3,641,890.00	\$ 2,849,064.00	\$ 2,631,707.00	\$ 2,546,822.81	\$ 1,853,675.2
Fares-Contracts	\$ 3,726,200.00	\$ 4,424,951.00	\$ 5,273,571.00	\$ 5,330,372.73	\$ 4,059,315.5
Highway 17 Fares	\$ 1,816,162.00	\$ 1,644,388.00	\$ 1,564,281.00	\$ 1,549,495.90	\$ 1,068,135.7
Highway 17 Payments	\$ 411,842.00	\$ 503,961.00	\$ 523,636.00	\$ 526,429.80	\$ 534,911.2
ParaCruz Fares	\$ 327,768.00	\$ 298,506.00	\$ 287,363.00	\$ 285,840.50	\$ 217,664.0
Sales Tax	\$ 18,871,648.00	\$ 20,869,028.00	\$ 24,889,095.00	\$ 25,965,463.57	\$ 24,964,186.4
Federal Transit Administration (FTA)	\$ 5,626,562.00	\$ 6,454,874.00	\$ 6,738,883.00	\$ 6,969,093.00	\$ 25,752,598.0
Transit Development Act (TDA)	\$ 6,377,491.00	\$ 6,804,838.00	\$ 6,767,933.00	\$ 7,288,209.00	\$ 7,930,060.0
State Transit Assistance (STA)	\$ 2,636,432.00	\$ 2,041,333.00	\$ 3,196,463.00	\$ 4,253,929.00	\$ 4,346,687.0
Misc. Revenue	\$ 1,593,273.00	\$ 903,922.00	\$ 1,081,108.00	\$ 987,623.68	\$ 1,868,759.8
Transfers From/(To) Reserves	\$ 1,677,458.00	\$ (1,684,839.00)	\$ (6,274,237.00)	\$ (6,594,233.13)	\$ (21,155,135.8)
TOTAL Operating Revenue	\$ 46,706,726.00	\$ 45,110,026.00	\$ 46,679,803.00	\$ 49,109,046.86	\$ 51,440,857.03
Santa Cruz METRO Operating Statistics					
System Information	FY16	FY17	FY18	FY19	FY20
Directional Route Miles	479	398.37	398.65	381.96	387.12
Number of Bus Stops	936	931	845	824	825
Number of Routes	35	25	26	24	24
Total Active Fleet	98	98	100	101	94
Maximum Bus In-Svc	82	75	76	74	75
Total METRO Employees	329	311	319	303	312
Revenue Hour Per Employee	687	671	651	684	571
Local Fixed-Route Performance	FY16	FY17	FY18	FY19	FY20
Ridership	5,164,160	4,787,727	4,758,093	4,760,464	3,344,208
Revenue Hours	202,112	186,066	184,384	184,077	160,107
Revenue Miles	2,650,889	2,283,490	2,255,120	2,262,484	1,966,903
Passengers Per Hour	25.55	25.73	25.81	25.86	20.89
Passengers Per Mile	1.95	2.10	2.11	2.10	1.70
Passengers Per Capita	21.77	20.18	20.06	20.07	12.17
Revenue Hours Per Capita	0.85	0.78	0.78	0.78	0.58
Revenue Miles Per Capita	11.17	9.63	9.51	9.54	7.16
Total Cost Per Passenger	\$7.03	\$7.48	\$7.77	\$8.20	\$12.23
Revenue Per Passenger	\$1.43	\$1.52	\$1.66	\$1.65	\$1.77
Farebox Recovery	20.29%	20.32%	21.37%	20.18%	14.45%
Highway 17 Performance	FY16	FY17	FY18	FY19	FY20
Ridership	336,809	303,667	290,419	285,508	200,249
Revenue Hours	24,021	22,731	23,296	23,271	18,029
Revenue Miles	686,891	611,805	603,288	606,029	500,933
Passengers Per Hour	14.02	13.36	12.47	12.27	11.11
Passengers Per Mile	0.49	0.50	0.48	0.47	0.40
Passengers Per Capita	1.42	1.28	1.22	1.20	0.84
Revenue Hours Per Capita	0.10	0.10	0.10	0.10	0.08
Revenue Miles Per Capita	2.90	2.58	2.54	2.55	2.11
Total Cost Per Passenger	\$14.54	\$14.54	\$16.09	\$17.27	\$25.74
Revenue Per Passenger	\$6.62	\$7.07	\$7.19	\$7.27	\$8.01
Farebox Recovery	37.08%	37.24%	33.47%	31.42%	20.72%
Fixed-Route Total Performance	FY16	FY17	FY18	FY19	FY20
Ridership	5,500,969	5,091,394	5,048,512	5,045,972	3,544,457
Revenue Hours	226,135	208,797	207,680	207,348	178,136
Revenue Miles	3,337,779	2,895,295	2,858,408	2,868,513	2,467,836
Passengers Per Hour	24.33	24.38	24.31	24.34	19.90
Passengers Per Mile	1.65	1.76	1.77	1.76	1.44
Passengers Per Capita	24.61	22.74	22.50	22.47	15.78
Revenue Hours Per Capita	1.05	0.98	0.97	0.97	0.83
Revenue Miles Per Capita	14.07	12.20	12.05	12.09	10.40
Total Cost Per Passenger	\$ 7.49	\$ 7.90	\$ 8.25	\$ 8.71	\$ 13.00
Revenue Per Passenger	\$ 1.74	\$ 1.85	\$ 1.98	\$ 1.97	\$ 2.12
Farebox Recovery	22.29%	22.18%	22.73%	21.44%	15.15%
Subsidy Per Passenger	\$ 5.75	\$ 6.05	\$ 6.27	\$ 6.74	\$ 10.88
Cost Per Revenue Hour	\$ 182.24	\$ 192.56	\$ 200.59	\$ 212.00	\$ 258.60
ParaCruz Performance	FY16	FY17	FY18	FY19	FY20
Ridership	85,768	75,116	72,209	73,497	61,631
Revenue Hours	44,918	39,474	38,779	44,804	35,181
Revenue Miles	488,017	456,208	451,985	464,816	356,875
Passengers Per Hour	1.91	1.90	1.86	1.64	1.75
Passengers Per Mile	0.18	0.16	0.16	0.16	0.17
Passengers Per Capita	0.36	0.32	0.30	0.31	0.26
Revenue Hours Per Capita	0.19	0.17	0.16	0.19	0.15
Revenue Miles Per Capita	2.06	1.92	1.91	1.96	1.50
Total Cost Per Passenger	\$ 64.07	\$ 65.29	\$ 69.53	\$ 70.08	\$ 87.22
Revenue Per Passenger	\$ 3.82	\$ 3.97	\$ 3.98	\$ 3.89	\$ 3.53
Farebox Recovery	5.96%	6.09%	5.72%	5.55%	4.05%
Subsidy Per Passenger	\$ 60.25	\$ 61.32	\$ 65.55	\$ 66.19	\$ 83.68
Cost Per Revenue Hour	\$ 122.33	\$ 124.25	\$ 129.47	\$ 114.96	\$ 152.79

* Expenses do not include year-end Depreciation, W/C IBNR, GASB 75 OPEB adjustments, or GASB 68 Pension adjustments

** Highway 17 Farebox Recovery including Highway 17 Payments