

Santa Cruz METRO Operating Financials: Updated 11-18-2022 (Including NTD 2022 - Revision 1)				
Operating Expenses	FY19	FY20	FY21	FY22
Local Fixed-Route Expenses: MB DO	\$ 35,922,580	\$ 37,627,114	\$ 33,832,063	\$ 41,288,210
Highway 17: CB DO	\$ 4,537,039	\$ 4,710,171	\$ 6,216,842	\$ 3,503,299
Paratransit: DR DO	\$ 5,150,526	\$ 5,375,211	\$ 5,013,165	\$ 5,316,792
NTD Reconciling Items - Funds Applied	\$ 3,742,814	\$ 3,979,793	\$ 4,180,328	\$ 4,487,708
Capital Leases	\$ (243,912)	\$ (251,432)	\$ (259,182)	\$ (267,172)
<b>TOTAL Operating Expenses*</b>	<b>\$ 49,109,047</b>	<b>\$ 51,440,857</b>	<b>\$ 48,983,216</b>	<b>\$ 54,328,837</b>
Operating Revenue	FY19	FY20	FY21	FY22
Fixed-Route Fares	\$ 2,546,823	\$ 1,853,675	\$ 856,879	\$ 1,488,924
Fares-Contracts	\$ 5,330,373	\$ 4,059,315	\$ 3,190,854	\$ 5,303,427
Highway 17 Fares	\$ 1,549,496	\$ 1,068,136	\$ 204,022	\$ 701,132
Highway 17 Payments	\$ 526,430	\$ 534,911	\$ 532,339	\$ 543,718
ParaCruz Fares	\$ 285,841	\$ 217,664	\$ 114,807	\$ 210,547
Sales Tax	\$ 25,965,464	\$ 24,964,186	\$ 28,707,450	\$ 32,229,965
Federal Transit Administration (FTA)	\$ 6,969,093	\$ 25,752,598	\$ 16,404,147	\$ 20,653,492
Transit Development Act (TDA)	\$ 7,288,209	\$ 7,930,060	\$ 7,096,904	\$ 8,592,943
State Transit Assistance (STA)	\$ 4,253,929	\$ 4,346,687	\$ 3,425,215	\$ 4,437,224
Misc. Revenue	\$ 987,624	\$ 1,868,760	\$ 977,018	\$ 1,334,243
Transfers From/(To) Reserves	\$ (6,594,233)	\$ (21,155,136)	\$ (12,526,419)	\$ (21,166,778)
<b>TOTAL Operating Revenue</b>	<b>\$ 49,109,047</b>	<b>\$ 51,440,857</b>	<b>\$ 48,983,216</b>	<b>\$ 54,328,837</b>
Santa Cruz METRO Operating Statistics				
System Information	FY19	FY20	FY21	FY22
Directional Route Miles	381.96	387.12	387.26	386.2
Number of Bus Stops	824	825	813	812
Number of Routes	24	24	24	24
Total Active Fleet	101	94	94	93
Maximum Bus In-Svc	74	75	54	67
Total METRO Employees	303	312	291	279
Revenue Hour Per Employee	684	571	516	643
Revenue Mile Per Employee	9,467	7,910	7,322	9,266
Local Fixed-Route Performance	FY19	FY20	FY21	FY22
Ridership	4,760,464	3,344,208	861,059	2,659,929
Revenue Hours	184,077	160,107	138,134	166,287
Revenue Miles	2,262,484	1,966,903	1,801,241	2,210,921
Passengers Per Hour	25.86	20.89	6.23	16.00
Passengers Per Mile	2.10	1.70	0.48	1.20
Passengers Per Capita	17.36	12.20	3.14	9.82
Revenue Hours Per Capita	0.67	0.58	0.50	0.61
Revenue Miles Per Capita	8.25	7.17	6.57	8.16
Total Cost Per Passenger	\$7.55	\$11.25	\$39.29	\$15.52
Revenue Per Passenger	\$1.65	\$1.77	\$4.70	\$2.55
Farebox Recovery	21.93%	15.71%	11.96%	16.45%
Highway 17 Performance	FY19	FY20	FY21	FY22
Ridership	285,508	200,249	46,081	115,354
Revenue Hours	23,271	18,029	12,086	13,222
Revenue Miles	606,029	500,933	329,477	374,314
Passengers Per Hour	12.27	11.11	3.81	8.72
Passengers Per Mile	0.47	0.40	0.14	0.31
Passengers Per Capita	1.04	0.73	0.17	0.42
Revenue Hours Per Capita	0.08	0.07	0.04	0.05
Revenue Miles Per Capita	2.21	1.83	1.20	1.37
Total Cost Per Passenger	\$15.89	\$23.52	\$134.91	\$30.37
Revenue Per Passenger	\$7.27	\$8.01	\$15.98	\$10.79
Farebox Recovery	45.8%	34.0%	11.8%	35.5%
Fixed-Route Total Performance	FY19	FY20	FY21	FY22
Ridership	5,045,972	3,544,457	907,140	2,775,283
Revenue Hours	207,348	178,136	150,220	179,509
Revenue Miles	2,868,513	2,467,836	2,130,718	2,585,235
Passengers Per Hour	24.34	19.90	6.04	15.46
Passengers Per Mile	1.76	1.44	0.43	1.07
Passengers Per Capita	19.45	13.66	3.48	10.54
Revenue Hours Per Capita	0.84	0.72	0.59	0.70
Revenue Miles Per Capita	10.46	9.00	7.77	9.43
Total Cost Per Passenger	\$ 8.02	\$ 11.94	\$ 44.15	\$ 16.14
Revenue Per Passenger	\$ 1.97	\$ 2.12	\$ 5.27	\$ 2.90
Farebox Recovery	24.6%	17.8%	11.9%	17.9%
Subsidy Per Passenger	\$ 6.05	\$ 9.82	\$ 38.87	\$ 13.24
Cost Per Revenue Hour	\$ 195.13	\$ 237.67	\$ 266.60	\$ 249.52
Cost Per Revenue Mile	\$ 14.10	\$ 17.16	\$ 18.80	\$ 17.33
ParaCruz Performance	FY19	FY20	FY21	FY22
Ridership	73,497	61,631	38,974	62,608
Revenue Hours	44,804	35,181	23,092	32,306
Revenue Miles	464,816	356,875	234,764	367,221
Passengers Per Hour	1.64	1.75	1.69	1.94
Passengers Per Mile	0.16	0.17	0.17	0.17
Passengers Per Capita	0.27	0.22	0.14	0.23
Revenue Hours Per Capita	0.16	0.13	0.08	0.12
Revenue Miles Per Capita	1.70	1.30	0.86	1.34
Total Cost Per Passenger	\$ 70.08	\$ 87.22	\$ 128.63	\$ 84.92
Revenue Per Passenger	\$ 3.89	\$ 3.53	\$ 2.95	\$ 3.36
Farebox Recovery	5.55%	4.05%	2.29%	3.96%
Subsidy Per Passenger	\$ 66.19	\$ 83.68	\$ 125.68	\$ 81.56
Cost Per Revenue Hour	\$ 114.96	\$ 152.79	\$ 217.10	\$ 164.58
Cost Per Revenue Mile	\$ 11.08	\$ 15.06	\$ 21.35	\$ 14.48

\* Expenses do not include year-end Depreciation, W/C Incurred & IBNR, GASB 75 OPEB adjustments, or GASB 68 Pension adjustments