

Santa Cruz METRO Operating Financials					
Operating Expenses	FY19	FY20	FY21	FY22	FY23
Local Fixed-Route Expenses: MB DO	\$ 35,922,580	\$ 37,627,114	\$ 33,832,063	\$ 41,288,210	\$ 39,966,926
Highway 17: CB DO	\$ 4,537,039	\$ 4,710,171	\$ 6,216,842	\$ 3,503,299	\$ 3,495,821
Paratransit: DR DO	\$ 5,150,526	\$ 5,375,211	\$ 5,013,165	\$ 5,316,792	\$ 5,106,574
NTD Reconciling Items - Funds Applied	\$ 3,742,814	\$ 3,979,793	\$ 4,180,328	\$ 4,487,708	\$ 5,477,991
Capital Leases	\$ (243,912)	\$ (251,432)	\$ (259,182)	\$ (267,172)	\$ (275,408)
TOTAL Operating Expenses*	\$ 49,109,047	\$ 51,440,857	\$ 48,983,216	\$ 54,328,837	\$ 53,771,904
Operating Revenue	FY19	FY20	FY21	FY22	FY23
Fixed-Route Fares	\$ 2,546,823	\$ 1,853,675	\$ 856,879	\$ 1,488,924	\$ 1,754,325
Fares-Contracts	\$ 5,330,373	\$ 4,059,315	\$ 3,190,854	\$ 5,303,427	\$ 5,560,607
Highway 17 Fares	\$ 1,549,496	\$ 1,068,136	\$ 204,022	\$ 701,132	\$ 943,760
Highway 17 Payments	\$ 526,430	\$ 534,911	\$ 532,339	\$ 543,718	\$ 551,665
ParaCruz Fares	\$ 285,841	\$ 217,664	\$ 114,807	\$ 210,547	\$ 261,306
Sales Tax	\$ 25,965,464	\$ 24,964,186	\$ 28,707,450	\$ 32,229,965	\$ 32,163,041
Federal Transit Administration (FTA)	\$ 6,969,093	\$ 25,752,598	\$ 16,404,147	\$ 20,653,492	\$ 9,954,727
Transit Development Act (TDA)	\$ 7,288,209	\$ 7,930,060	\$ 7,096,904	\$ 8,592,943	\$ 10,166,800
State Transit Assistance (STA)	\$ 4,253,929	\$ 4,346,687	\$ 3,425,215	\$ 4,437,224	\$ 6,362,055
Misc. Revenue	\$ 987,624	\$ 1,868,760	\$ 977,018	\$ 1,334,243	\$ 2,540,518
Transfers From/(To) Reserves	\$ (6,594,233)	\$ (21,155,136)	\$ (12,526,419)	\$ (21,166,778)	\$ (16,486,900)
TOTAL Operating Revenue	\$ 49,109,047	\$ 51,440,857	\$ 48,983,216	\$ 54,328,837	\$ 53,771,904
Santa Cruz METRO Operating Statistics					
System Information	FY19	FY20	FY21	FY22	FY23
Directional Route Miles	381.96	387.12	387.26	386.2	385.26
Number of Bus Stops	824	825	813	812	790
Number of Routes	24	24	24	24	23
Total Active Fleet	101	94	94	93	96
Maximum Bus In-Svc	74	75	54	67	64
Total METRO Employees	303	312	291	279	308
Revenue Hour Per Employee	684	571	516	643	638
Revenue Mile Per Employee	9,467	7,910	7,322	9,266	9,121
Local Fixed-Route Performance	FY19	FY20	FY21	FY22	FY23
Ridership	4,760,464	3,344,208	861,059	2,659,929	3,141,061
Revenue Hours	184,077	160,107	138,134	166,287	163,912
Revenue Miles	2,262,484	1,966,903	1,801,241	2,210,921	2,151,511
Passengers Per Hour	25.86	20.89	6.23	16.00	19.16
Passengers Per Mile	2.10	1.70	0.48	1.20	1.46
Passengers Per Capita	17.36	12.20	3.14	9.82	11.60
Revenue Hours Per Capita	0.67	0.58	0.50	0.61	0.61
Revenue Miles Per Capita	8.25	7.17	6.57	8.16	7.94
Total Cost Per Passenger	\$7.55	\$11.25	\$39.29	\$15.52	\$12.72
Revenue Per Passenger	\$1.65	\$1.77	\$4.70	\$2.55	\$2.33
Farebox Recovery	21.93%	15.71%	11.96%	16.45%	18.30%
Highway 17 Performance	FY19	FY20	FY21	FY22	FY23
Ridership	285,508	200,249	46,081	115,354	134,741
Revenue Hours	23,271	18,029	12,086	13,222	14,105
Revenue Miles	606,029	500,933	329,477	374,314	393,148
Passengers Per Hour	12.27	11.11	3.81	8.72	9.55
Passengers Per Mile	0.47	0.40	0.14	0.31	0.34
Passengers Per Capita	1.04	0.73	0.17	0.42	0.49
Revenue Hours Per Capita	0.08	0.07	0.04	0.05	0.05
Revenue Miles Per Capita	2.21	1.83	1.20	1.37	1.43
Total Cost Per Passenger	\$15.89	\$23.52	\$134.91	\$30.37	\$25.94
Revenue Per Passenger	\$7.27	\$8.01	\$15.98	\$10.79	\$11.10
Farebox Recovery	45.8%	34.0%	11.8%	35.5%	42.8%
Fixed-Route Total Performance	FY19	FY20	FY21	FY22	FY23
Ridership	5,045,972	3,544,457	907,140	2,775,283	3,275,802
Revenue Hours	207,348	178,136	150,220	179,509	178,017
Revenue Miles	2,868,513	2,467,836	2,130,718	2,585,235	2,544,659
Passengers Per Hour	24.34	19.90	6.04	15.46	18.40
Passengers Per Mile	1.76	1.44	0.43	1.07	1.29
Passengers Per Capita	19.45	13.66	3.48	10.54	12.44
Revenue Hours Per Capita	0.84	0.72	0.59	0.70	0.70
Revenue Miles Per Capita	10.46	9.00	7.77	9.43	9.28
Total Cost Per Passenger	\$ 8.02	\$ 11.94	\$ 44.15	\$ 16.14	\$ 13.27
Revenue Per Passenger	\$ 1.97	\$ 2.12	\$ 5.27	\$ 2.90	\$ 2.69
Farebox Recovery	24.6%	17.8%	11.9%	17.9%	20.3%
Subsidy Per Passenger	\$ 6.05	\$ 9.82	\$ 38.87	\$ 13.24	\$ 10.58
Cost Per Revenue Hour	\$ 195.13	\$ 237.67	\$ 266.60	\$ 249.52	\$ 251.61
Cost Per Revenue Mile	\$ 14.10	\$ 17.16	\$ 18.80	\$ 17.33	\$ 17.60
ParaCruz Performance	FY19	FY20	FY21	FY22	FY23
Ridership	73,497	61,631	38,974	62,608	74,224
Revenue Hours	44,804	35,181	23,092	32,306	36,899
Revenue Miles	464,816	356,875	234,764	367,221	433,469
Passengers Per Hour	1.64	1.75	1.69	1.94	2.01
Passengers Per Mile	0.16	0.17	0.17	0.17	0.17
Passengers Per Capita	0.27	0.22	0.14	0.23	0.27
Revenue Hours Per Capita	0.16	0.13	0.08	0.12	0.13
Revenue Miles Per Capita	1.70	1.30	0.86	1.34	1.58
Total Cost Per Passenger	\$ 70.08	\$ 87.22	\$ 128.63	\$ 84.92	\$ 68.80
Revenue Per Passenger	\$ 3.89	\$ 3.53	\$ 2.95	\$ 3.36	\$ 3.52
Farebox Recovery	5.55%	4.05%	2.29%	3.96%	5.12%
Subsidy Per Passenger	\$ 66.19	\$ 83.68	\$ 125.68	\$ 81.56	\$ 65.28
Cost Per Revenue Hour	\$ 114.96	\$ 152.79	\$ 217.10	\$ 164.58	\$ 144.09
Cost Per Revenue Mile	\$ 11.08	\$ 15.06	\$ 21.35	\$ 14.48	\$ 12.27

* Expenses do not include year-end Depreciation, W/C Incurred & IBNR, GASB 75 OPEB adjustments, or GASB 68 Pension adjustments